

From: [REDACTED]
To: [HBCreform](#)
Subject: Home Building Compensation reform
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My strongest comment/complaint about the system is that it should be optional, not compulsory!

All my work comes from referrals or repeat customers. Why should they be penalised, being forced to buy this insurance for work they know will be completed to a high level of quality?

If the customer chooses a contractor they don't now, then they should have the OPTION to take out this insurance.

Why add \$400 to a 3 week kitchen reno...for absolutely no advantage to the customer?

I feel very strongly about this. Insurance should never be mandatory!