

SIRA

Workers compensation rates for general practitioners – effective 9 March 2023

State Insurance Regulatory Authority (SIRA) payment classification system information – professional medical services

This document summarises commonly used codes by general practitioners.

All medical practitioners treating workers compensation patients should refer to the *Workers Compensation (Medical Practitioner Fees) Order* current at the date services are delivered for further information.

Payment classification code	Type of service	Fee	Service description
AA010	Level A consultation	\$45.00	The rate for consultation fees applies to services provided on or after 9 March 2023. GST should not be charged on the consultation fee. Australian Medical Association (AMA) codes must be used for all consultations and medical treatment services, apart from consultations via telehealth.
AA010T	Level A consultation via telehealth	\$45.00	
AA020	Level B consultation	\$90.00	Telehealth means delivery of consultations via video or telephone. Consultations would be inclusive of any electronic communication to support the delivery of the treatment service. Telehealth consultations must be consented to by the worker and practitioner. Practitioners are responsible for delivering telehealth consultations in accordance with the principles of professional conduct and the relevant professional and practice guidelines to ensure that all care is taken to ensure the safety, appropriateness, and effectiveness of the service. Medical Practitioners are to bill for Telehealth consultations using the same AMA List item number normally billed for a face-to-face consultation, with the addition of a 'T' as a
AA020T	Level B consultation via telehealth	\$90.00	
AA030	Level C consultation	\$166.00	
AA030T	Level C consultation via telehealth	\$166.00	
AA040	Level D consultation	\$255.00	
AA040T	Level D consultation via telehealth	\$255.00	

Payment classification code	Type of service	Fee	Service description
			<p>suffix to the item number e.g., AA020T (Level B consultation delivered via telehealth) versus AA020 (Level B consultation delivered face to face). The fee payable remains the same. No additional fee (e.g., facility fees) can be charged in relation to the consultation.</p> <p>For further information on the criteria for Level A, B, C and D consultation services, please refer to the <i>AMA List of Medical Services and Fees</i>.</p> <p>Out-of-hours fees are only payable for emergency attendance and emergency treatment of a worker at a time when the practice is not usually open.</p>
WCO001	Certificate of capacity	\$51.00 (plus GST)	<p>Initial certificate of capacity.</p> <p>This fee is payable only once per claim for completion of the initial certificate of capacity.</p> <p>The certificate of capacity can be downloaded from the SIRA website.</p>
WCO002	Services provided in addition to usual medical management	\$25.50/5 min (plus GST)	<p>This fee remunerates any time spent by the medical practitioner (in addition to usual medical management) to assist the worker to recover at/return to work.</p> <p>These rates may cover discussions with employers, case conferencing (see definition below), visits to worksites, time spent reviewing injury management or recovery at/return to work plans, and providing additional reports (when requested and pre-approved by the insurer).</p> <p>Invoices should reflect the time taken (to the nearest five minutes) to deliver the service.</p>
	Case conference	\$25.50/5 min (plus GST)	<p>Case conference means a face-to-face meeting, video conference or teleconference and must;</p> <ul style="list-style-type: none"> <li>• seek to clarify the worker's capacity/fitness for work, barriers to return to work, and strategies to overcome these barriers</li> <li>• be an open forum to ensure parties share the same expectations about the worker's recovery at work or return to suitable employment.</li> </ul> <p>A case conference can be between a medical practitioner and any or all of the following:</p> <ul style="list-style-type: none"> <li>• the employer</li> <li>• the workplace rehabilitation provider</li> <li>• an injury management consultant</li> <li>• the Insurer; and/or</li> <li>• other treatment practitioner/s delivering services to the worker (including the nominated treating doctor).</li> </ul> <p>A case conference can be between the worker (including a support person, if requested by the</p>

Payment classification code	Type of service	Fee	Service description
			<p>worker) and the medical practitioner but must also include a person from the list above.</p> <p>The following are not considered a case conference and are not to be charged as such:</p> <ul style="list-style-type: none"> <li>discussions between a medical practitioner and the worker (and their support person, if requested by the worker), which are not attended by a person from the list above</li> <li>discussions between treating doctors and treating practitioners relating to treatment. These are considered a normal interaction between referring doctor and practitioner.</li> </ul>
WCO004	Other medical items	Cost price	Bandages, dressings, etc.
WCO005	Medical records	<p>\$62.00 for electronic medical records.</p> <p>\$39.30 for hard copy medical records of up to 33 pages, then \$1.40 for each additional page.</p> <p>These fees include postage and handling.</p>	<p>Fee for providing copies of medical records (including the treating general practitioner, specialist or consulting surgeon's notes and reports). Where medical records are maintained electronically, a flat fee applies for provision of all requested clinical records held by the medical practice.</p> <p>A medical practitioner/practice should not provide or bill for hard copy medical records if they are maintained electronically.</p> <p>Fees for production of medical records are not inclusive of GST.</p>

### Disclaimer

This publication may contain information that relates to the regulation of workers compensation insurance, motor accident compulsory third party (CTP) insurance and home building compensation in NSW. This publication does not represent a comprehensive statement of the law as it applies to particular problems or to individuals, or as a substitute for legal advice.

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Website [www.sira.nsw.gov.au](http://www.sira.nsw.gov.au)

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