

**From:** [REDACTED]  
**To:** [Health Policy & Supervision](#)  
**Subject:** Post implementation review of the Authorised Health Practitioner  
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I am not sure how this fits in with the criteria for your inquiry but I want to mention what is the biggest and most frustrating problem for AHPs in the system.

This is the requirement for claimants to be given the choice of 3 assessors. That in itself is not a problem; what causes great difficulty is the notification that the appointment has been cancelled.

This is invariably late and leaves an appointment slot which cannot be filled at the last minute.

A far better arrangement is for the appointment to be made only AFTER the claimant has chosen an assessor. That will mean that the other two assessors are not left with vacant slots at a time when there is high demand.

I hope this is of some assistance.--

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