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**From:** Natalia Mattei  
**Sent:** Saturday, 15 May 2021 1:40 PM  
**To:** Team Policy and Design  
**Subject:** Insurance for delivery riders.

I feel that something needs to be done in this area and quite fast as it's getting out of control and very dangerous driving on our roads and walking on the street. I don't know whether the riders are unaware of the risks they face riding on our roads or if they are pushed by reaching numbers of deliveries made each day or if they are just plain oblivious to our roads, road rules & exercising caution for their own safety as well as the safety of others around them.

I think that they need to pay some kind of registration for their bikes to ride on our roads so they are supplied a number plate as such for their bicycle so their bike can be identified and they can be located if there is some kind of accident or injury.

For us to drive on our roads our cars have to pay insurance and registration and I think that bike riders should have the same applied to them to use our roads. Instead of having to have their bike inspected to get a number plate for it they should maybe do some kind of safety course outlining the risks of them and others around them using our roads. I think they should have something to identify who they are so they can be located if there is an incident as I see it numerous times a day on a daily basis 7 days a week where bikes are using the roads like cars if the lights or traffic is flowing in favour of the cars & then if traffic is moving for pedestrians and not cars you see bike riders move back to the footpath and ride on the path with pedestrians instead of the road with other cars and then instantly when traffic changes back to favour vehicles instead of pedestrians immediately the bike rider returns back to the road and uses the road like cars do. I have been victim of being hit by a bike rider riding against the lights and hitting me whilst I was crossing the road legally at the proper crossing with green light for myself to cross safely and whilst being half way across the crossing the bike rider ran the red traffic light and rode straight into myself as I continued to cross as he had no clear view of intersection due to built up traffic that he undertook whilst doing so with a red light and only to make things even worse he began to continue to pedal so that he started moving again after coming to a stop resulting from my body stopping his bike but as he began to pedal again he continued riding and called out his apologies as he was now riding away from me. I brushed myself off and continued without injury just some embarrassment even though I wasn't at fault in any way. However if we're an older person I could have been seriously injured and there was no way to identify him if it was more serious. Therefore I think that a bike registration with bike plates issued to them would be a way to address the situation and instead of their vehicle being safety checked the rider has to participate in some kind of OH&S class which outlines the risks for them and others with riding a bike. They also should have some kind of training regarding our road rules and bicycles as they ride on the road and footpath and they change to suit their conditions which is dangerous to themselves and others.

Regards

Natalie