Revised workers compensation guidelines for allied health treatment and hearing service provision

Thank you for your submission on this consultation. We have received the following information from you.

Agreement: I have read the SIRA submission procedure *

Your Details

Can we publish your submission?:

Yes, but I prefer to remain anonymous

Name of organisation or individual making this submission:

Authorised delegate/contact

person:

Position:

Organisation:

Postal address:

Email:

Phone number:

Consultation questions

Are you:: an employer or representative organisation

If someone else, please

specify:

Please outline your feedback here:

I have experienced minimal improvement with pro-active case management from Workers Insurance. In most cases I don't get a phone call following lodgement of a claim and I am the one who recommends rehab, questions to the doctor, IME's, return to work management ideas. There is no relationship between case managers and employers or brokers- this needs to be a focus to improve return to work outcomes.

You can attach your feedback as a separate No file uploaded attachment:

Catalogue no. SIRA 08056 State Insurance Regulatory Authority Motor Accidents Insurance Regulation, Level 25, 580 George Street, Sydney NSW 2000 General phone enquiries 1300 137 131 or Claims Advisory Service 1300 656 919

Website https://www.sira.nsw.gov.au

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