

CAM - Submission

To: ☐ Team Policy and Design

Cc:

Dear Policy Design section,

After attending the recent SIRA presentation on 15.05.2018.

I wish to offer my suggestions:

1. Estimation guidelines should be included – insurers (for uniformity).
2. Estimation employer Managers/Supervisor section to focus on costs of WC – some samples of costing (scenario's) should be included to understand why these costs can "blow-out"
3. Links – to include all fact sheets relevant to section of CAM
4. CAM to written in plain English foundation
5. Timelines / simply flowcharts for Unions, injured worker's & employers to understand timeframes within the WC legislation
6. Data management technical manual to be included in CAM
7. CAM to include S39 procedures, linking fact sheets and responsibly of each party involved in this process
8. Understand of S59, instructions to insurer, union and solicitors "interpreting this Section"
9. Data management process, understanding of fatal errors (instructions manual on common errors – possible ready reckoner).
10. CAM manual to be used as a reference guide only for all parties involved to work in partnership together
11. CAM to outline the roles of all parties involved
12. NTD role – with the view of worker understand the benefits of early medical intervention with the doctor they nominate

To summarise all of the above, I think the bottom line for the CAM is for any person reading this document could understand 95-99% of the manual placing high focus on educating and focusing on the injured worker and the benefits of good management through their recovery.

regards

SUTHERLANDSHIRE



Sue Volpe

Injury Management Advisor – Governance Risk & Compliance