

Our ref: ICC:MTJl 1529169

25 May 2018

Dr Rhys Bollen
Executive Director
Workers and Home Building Compensation Regulation
State Insurance Regulatory Authority
Level 6, 2-24 Rawson Place
Haymarket NSW 2000

By e-mail: policydesign@sira.nsw.gov.au

Dear Dr Bollen,

Claims Administration Manual and guidelines review

We refer to your letter of 23 March 2018 inviting feedback on the proposed claims administration manual ('CAM') and guidelines. We thank you for the opportunity to provide feedback on this issue.

The Law Society notes the current Legislative Council Standing Committee on Law and Justice review of the workers compensation scheme and considers in these circumstances that the utility of a CAM at this stage would be very limited. It is our view that development of a CAM should be postponed until after the Standing Committee review is completed.

In respect of any review of the guidelines, although we agree that such a review is necessary and overdue, we note the recent announcement by Minister Dominello of proposed amendments to the workers compensation dispute resolution system. We consider it would be more appropriate for such a review to be postponed until the restructure of the dispute resolution system and any legislative amendments are finalised.

Should you have any further queries in relation to this issue, please contact the Committee's Principal Policy Lawyer, Jonas Lipsius on [REDACTED] or at [REDACTED]

Yours sincerely,

[REDACTED]
Michael Tidball
Chief Executive Officer