

Review of Legal Support for Injured People in the NSW CTP Scheme



**Thank you for your submission on this consultation.
We have received the following information from you.**

Agreement:

I have read the SIRA submission procedure *

Your Details

Can we publish your submission?:

Yes, but I prefer to remain anonymous

Name of organisation or individual making this submission:

Authorised delegate/contact person:

Position:

Organisation:

Postal address:

Email:

Phone number:

Consultation feedback

Please describe any specific concerns with the existing structure and provision of legal support in the CTP scheme, including deidentified examples.:

The major issue that my organization is experiencing the fees that we can charge. They are too small.

Please suggest some key principles that you think should govern the determination of legal costs, and the weight to be given to each of these.:

The fact that specialists are not wanting to do the work at all due to the low fees is impacting my organization plus people's right to a quick and fair compensation. It is also an access to justice issue for people injured in car accidents.

Please recommend specific changes to be made to the system of legal support and/or any alternative models of legal support to injured people that you think would promote the objectives of the Act.:

Long delays in payments due to insurers not paying legal/medical fees in statutory benefits without a order from the DRS (in the old CTP scheme it just use to be paid in accordance with the regulation if served on the insurer.

Upload any attachments:

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Claims Advisory Service 1300 656 919

Website <https://www.sira.nsw.gov.au>

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