

STATISTICAL BULLETIN



2003/04

WORKCOVER NEW SOUTH WALES WORKERS COMPENSATION STATISTICS

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**New South Wales Workers Compensation
Statistical Bulletin 2002/03**

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foreword

I have pleasure in presenting the sixteenth issue of the Workers Compensation Statistical Bulletin for NSW. This Bulletin provides a unique guide to the operation of the WorkCover Scheme and indicates general trends in workplace health and safety in this State.

The aim of the Bulletin is to provide an overview of the major claims in NSW. This statistical information can provide the basis for industry and individuals to build an understanding of the nature and extent of problems in their areas and assist in identification of issues for priority action.

Among the key findings reported in this edition is the welcome information that the number of workplace related fatalities recorded in 2003/04 is the lowest since the WorkCover Scheme commenced in 1987.

The total number of employment injuries was the lowest recorded since the WorkCover Scheme began in 1987.

Also welcome is information indicating that lost time due to employment injuries has reduced by nine per cent from the previous year.

Jon Blackwell
Chief Executive Officer
WorkCover NSW

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key findings for 2003/04

- 132 fatalities were reported in 2003/04, representing an incidence rate of 4.8 fatalities per 100,000 employees in NSW. Both in terms of number and incidence rate, these figures were the lowest since the WorkCover scheme began in 1987. Of these, 39 resulted from workplace injuries, 27 from occupational diseases and 66 from other work related injuries.
- Of the 66 other work related fatalities, 25 resulted from road traffic accidents where the person was on duty. One fatality occurred while the worker was away from work during a recess and 40 fatalities resulted from commuting to and from work.
- The incidence of workplace injuries has continued to decline over the past 10 years and is now at its lowest rate of 13.6 injuries per 1,000 employees. A total of 37,330 workplace injuries were reported in 2003/04, a decrease of 0.2 per cent on 2002/03.
- In 2003/04 there were 51,551 claims lodged for employment injuries with a total gross incurred cost of \$1,078 million. The incidence rate of employment injuries increased from 18.5 injuries per 1,000 employees in 2002/03 to 18.7 in 2003/04. The total gross incurred cost increased from the previous year by \$11 million.
- Of the 51,551 claims lodged for employment injuries, 72 per cent were workplace injuries with a total gross incurred cost of \$706 million. Occupational diseases accounted for another 19 per cent (9,604) with a gross incurred cost of \$242 million. Nine per cent were other work related injuries (4,609).
- The proportion of occupational diseases compared with all employment injuries has decreased from 26.8 per cent in 1994/95 to 18.6 per cent in 2003/04.
- 14,258 permanent disability claims were recorded, making up 28 per cent of all employment injuries.
- The total time lost due to employment injuries was 355,357 weeks, a decrease of 9 per cent from the previous year. Of these, 90 per cent were long-term injuries associated with more than 4 weeks off work and 79 per cent of the gross incurred cost.
- Occupations that were at higher exposure to risk of employment injury were labourers and related workers (53.2 injuries per 1,000 employees), intermediate production and transport workers (38.1) and tradespersons and related workers (31.4).
- Across industries, mining had the highest incidence (50.3) of employment injuries, followed by agriculture, forestry and fishing (33.7), construction (33.3) and manufacturing (32.5).
- Of the 4,609 other work related claims reported, 735 were road traffic accidents and 253 occurred while the worker was away from work during a recess.
- 3,261 injuries occurred while commuting to and from work.
- The number of mental disorder claims in 2003/04 decreased by 0.6 per cent. This is in contrast to substantial increases over the preceding three reporting periods.
- In 2003/04, total payments for all claims decreased from \$3,250 million in 2002/03 to \$2,806 million, a fall of \$444 million, or 14 per cent. When adjusted for the increase in average weekly earnings, the decrease was around 18 per cent.
- Weekly benefits paid for both total incapacity and partial incapacity accounted for 25 per cent of total payments.

explanatory notes

Information in this report is based on NSW workers compensation data for the 2003/04 financial year.

Scope and coverage

This publication is divided into seven sections:

- **Section 1** – employment injuries
- **Section 2** – fatalities
- **Section 3** – workplace injuries
- **Section 4** – occupational diseases
- **Section 5** – other work-related injuries
- **Section 6** – lost time injuries/diseases
- **Section 7** – payments

Sections 1–5 mainly focus on all new major claims in 2003/04 (including claims under WorkCover managed fund, treasury managed fund, self, group and specialised insurers), as either a duly made claim or under provisional liability. Claims included satisfy the following conditions:

- the result of injury was death, permanent disability, or temporary disability when five or more days were paid for total incapacity
- the claim entered the insurer's computer system on or after 1 July 2003 and on or before 30 June 2004.

Section 6 also includes information about all claims (major or minor) where the period paid was for one or more days.

Section 7 shows the magnitude of workers compensation payments made in the financial year and relates to all claims which have had any payments during 2003/04. Therefore, it shows payments for all claims, including claims of less than five days as well as long-term claims occurring in earlier years.

Injuries/diseases not included in this publication

Statistics in this publication do not include all work related employment injuries occurring in NSW. The following exclusions apply:

1. Injuries and diseases for which a workers compensation or provisional liability claim has not been made.
2. Employment injuries to persons not entitled to workers compensation under the NSW legislation. These include:
 - most self-employed persons
 - employees of the Australian Government
 - employees suffering from diseases caused by the inhalation of dust, except in coal mining, as provision for compensation in these cases is made under other legislation
 - members of the NSW Police Service recruited prior to 1 April 1988. Police recruited after this date are covered under the NSW legislation, as are non-police employees of the NSW Police Service
 - casual workers employed for one period only of not more than five working days and who are employed other than for purposes of the employer's trade or business.

explanatory notes

Comparison of the 2003/04 publication with previous publications

The following limitations should be noted either when comparing this publication with previous editions or interpreting trends over time:

- The denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.
- Occupation data are collected in accordance with the Australian Bureau of Statistics Australian Standard Classification of Occupations, Second Edition (ASCO2), as opposed to the first edition (ASCO1) which was used in statistical bulletins before 2002/03.
- Injury and illness data are collected in accordance with the National Occupational Health and Safety Commission's (NOHSC) Type of Occurrence Classification System Second Edition – Revision 1 (TOOCS 2.1), as opposed to the first edition which was used in statistical bulletins before 2002/03.
- This edition includes injuries reported to insurers under provisional liability.
- There are two main changes to the way denominator data are calculated by the Australian Bureau of Statistics in 2003/04 –
 - Change in census data used: until 2002/03 the basis for the Labour Force Survey, which is used to 'estimate' the labour force in NSW, was the 1996 census data. In 2003/04 the Australian Bureau of Statistics started using the results from the 2001 census to conduct the survey. According to the bureau, the forecasting based on the 1996 census for 2001/02 and 2002/03 denominator data was not accurate enough after comparing with data from the 2001 census.
 - Proportional allocation: In the past, individual responses to the Labour Force Survey questionnaire which could not be coded to the third digit level of industry or fourth digit level of occupation were proportionally allocated to that level. This has been deemed to be no longer appropriate for the dissemination of Labour Force Survey industry and occupation data. Now the survey data has 'Not Further Defined' codes that highlight the number of responses that could not be coded to the most detailed level of industry and occupation.

Care should therefore be exercised when making comparisons with NSW workers compensation data published prior to 2002/03. The table below summarises the differences between the workers compensation publications.

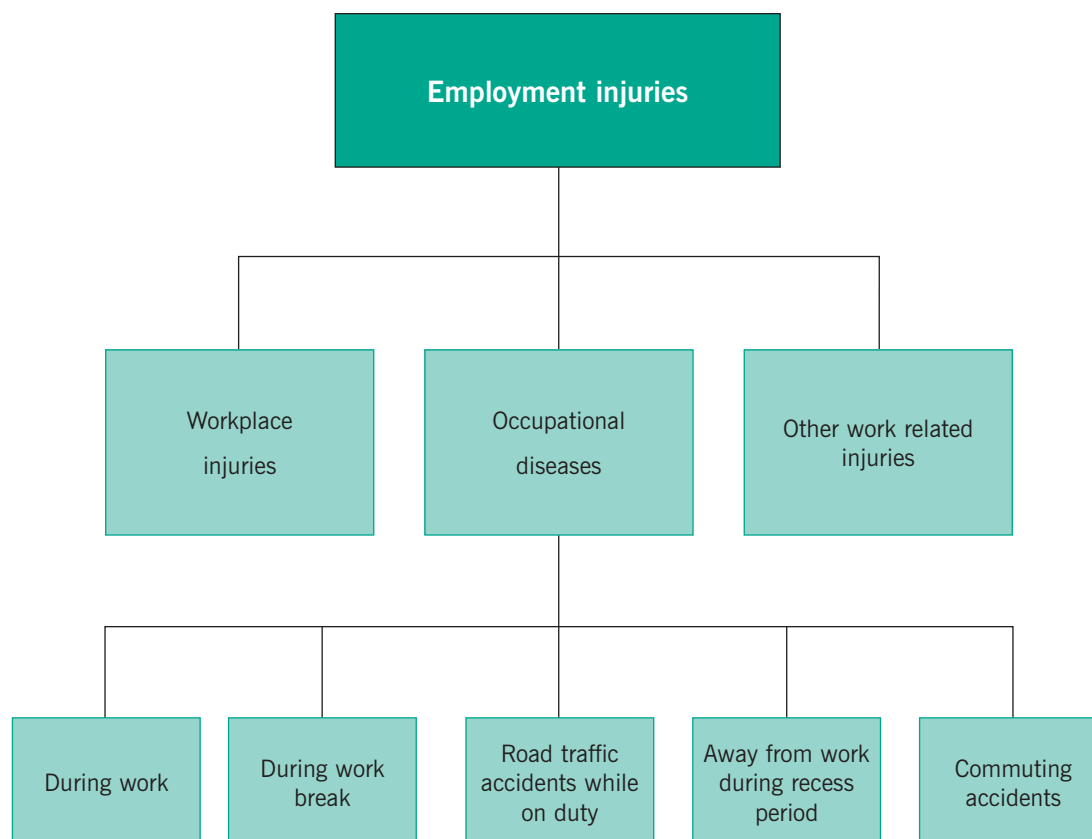
explanatory notes

| | 1987/88 1989/90 | 1990/91 | 1991/92 | 1992/93 1996/97 | 1997/98 2000/01 | 2001/02 | 2002/03 |
|---|---|--|---|--------------------|--------------------|--|---|
| Definition of new claim used for inclusion into sections 1 to 4 of the publication. | Date of injury, or date the disease was reported to the employer was within the financial year of the reference period. | Claim entered into insurer’s system in the financial year of the reference period. | | | | Expanded from 1 January 2002 to include notifications to insurers under provisional liability. | |
| Level of injury severity used for inclusion in sections 1 to 4 of the publication. | Death, permanent injury or temporary disability with any time paid for total incapacity. | Major claims - death, permanent injury or temporary disability with five or more days paid for total incapacity. | | | | | |
| Classification systems used for coding injury and disease. | Australian Bureau of Statistics Classification. | | WorkSafe Type of Occurrence Classification system, release 1. | | | | NOHSC Type of Occurrence Classification System Release 2.1. |
| | World Health Organisation's Classification of Diseases. | | | | | | |
| Classification systems used for coding industry. | Comparable data for all three years. | Australian Standard Industrial Classification. Different levels of groupings are provided in relevant publications. Data quality problems identified in manufacturing, construction, public administration and transport and storage in the 1993/94 publication. | | | | Australian and New Zealand Standard Industrial Classification (ANZSIC). | |
| Classification systems used for coding occupation. | CCLO was used in 1987/8.8 | Australian Standard Classification of Occupations (ASCO Version 1). | | | | Australian Standard Classification of Occupations (ASCOVersion 2.) | |
| | ASCO was used in 1988/89 and 1989/90. | | | | | | |
| Gross incurred cost associated with coal mining | Published only for employment injury. | Not published. | | Published. | | | |
| Injuries or diseases associated with coal mining. | Published. | Not published. | Published. | Published. | | | |

explanatory notes

Employment injuries

There are several categories of employment injuries and the relationship between these is shown in the accompanying flow chart. Each of these is further defined in the glossary.



Groupings and sub-totals

Many tables in this publication show different levels or groupings classification, for example the industry or occupation tables. Main groupings are indicated in bold, while sub-groups are in smaller font under the associated group heading. Sub-group figures add up to the associated group figures (except for incidence rate, average and median), while group figures add to the total figure at the foot of the table.

Rounding errors

For publication, payment data in the tables is rounded to the nearest \$1,000, time lost data to the nearest 0.1 week and percentages to the nearest 1 per cent. Due to this rounding, the totals in the tables will not always exactly equal the sum of the components.

Confidentiality

To maintain confidentiality, information about time lost or cost has not been published if the figures are based on less than four claims. This is indicated in the tables by n.p. (not published).

Data collection

All insurers licensed under the Act supply electronic data weekly to WorkCover. Some pre-WorkCover Scheme insurers that were not licensed under the WorkCover Scheme are still providing annual data on forms.

For this publication, data was collected from licensed insurers, self-insurers, specialised insurers, pre-WorkCover Scheme insurers, the NSW Government Treasury Managed Fund Scheme in respect of NSW public servants, and WorkCover's Uninsured Liability and Indemnity Scheme.

Classification systems

Type of occurrence

Injury and disease data have been classified according to the Type of Occurrence Classification System, Edition 2 (Revision 1), National Occupational Health and Safety Commission, Canberra 2002 (ISBN 0 642 39964 6). The relevant groups for nature, mechanism, bodily location of injury/disease and breakdown of agency are given in Classifications (Appendix C).

Industry

Industries are classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 edition (ABS Catalogue No1292.0). The industry divisions and sub-divisions are given in Classifications (Appendix C).

Occupation

The occupation of the injured worker is classified according to the Australian Standard Classification of Occupations (ASCO2), 2nd edition 1997 (ABS Catalogue No 1222.0). The major and minor occupation groups are given in Classifications (Appendix C).

employment injuries

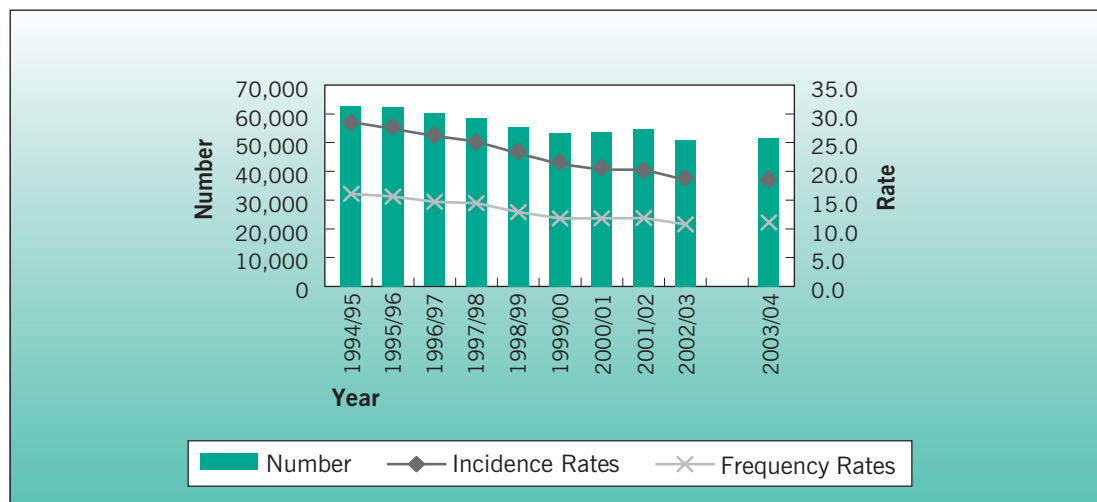
Employment injuries comprise all injuries arising out of or in the course of a worker's employment and occupational diseases contracted or aggravated in the course of a worker's employment.

Trends, 1994/95 to 2003/04

Number, incidence and frequency rates

Since 1994/95, permanent disability injuries dropped by 5,793 or 29 per cent and temporary disability injuries also dropped by 5,452 or 13 per cent. The number of employment injuries reported in 2003/04 was 51,551, an increase of one per cent over 2002/03.

Figure 1: Number of claims, incidence and frequency rates 1994/95-2003/04



Gross incurred cost and time lost

The total gross incurred cost of employment injuries in 2003/04 increased by one per cent over 2002/03 to \$1,078 million. Although the number of employment injuries has generally declined since 1994/95, the total gross incurred cost has increased, peaking at \$1,294 million in 2001/02. Average and median gross incurred cost followed a similar pattern to the total gross incurred cost during this period (see Figure 2).

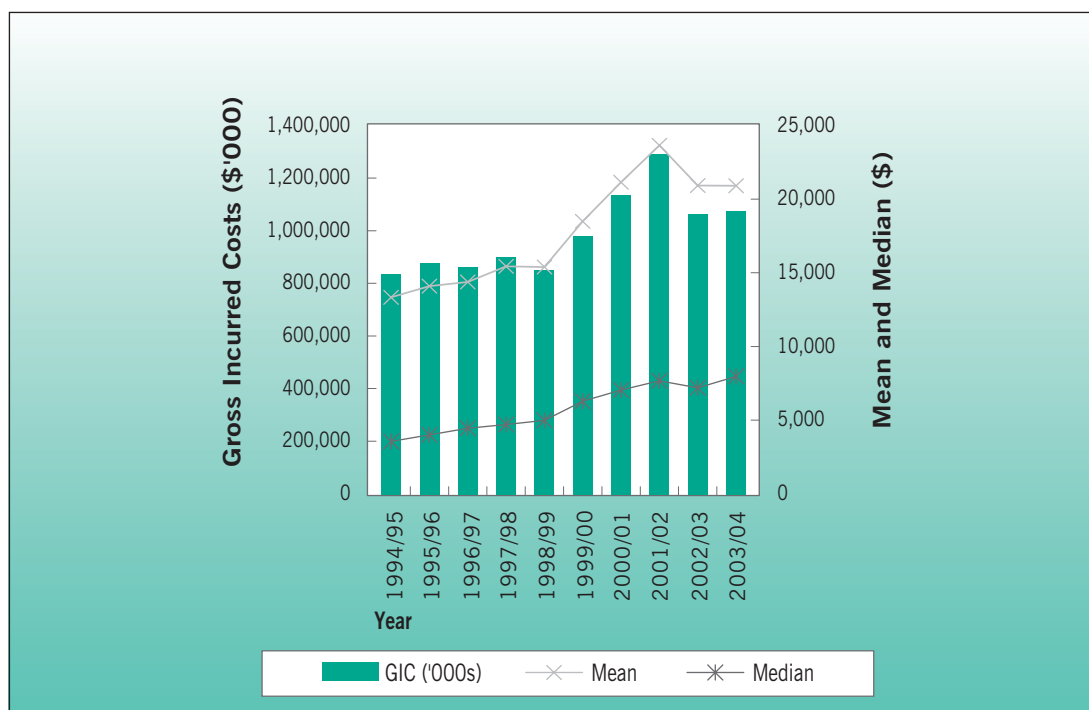
Total time lost for temporary disability injuries decreased from 533,855 weeks in 1997/98 to 355,357 weeks in 2003/04.

¹ Incidence rate is the number of major injuries per 1,000 employees. Frequency rate is the number of employment injuries per million hours worked.

² The denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

Employment Injuries

Figure 2: Gross incurred cost 1994/95-2003/04



Employment injuries 2003/04

Number, gross incurred cost and time lost

Of the 51,551 employment injuries in 2003/04, 28 per cent resulted in permanent disabilities. Approximately 65 per cent of employment injuries resulted in time lost of less than six months.

A total of 35,031 injuries involved males and included 112 fatalities and 11,074 permanent disability injuries. Males accounted for 78 per cent of permanent disabilities. Of the 16,520 injuries to females, 20 were fatal and 3,184 resulted in permanent disability.

Table 1 shows that of the total gross incurred cost in 2003/04, approximately \$408 million was paid for major employment injuries and \$671 million was estimated for future liabilities. Although the average gross incurred cost in 2003/04 was \$20,918, half the claims in that period resulted in a gross incurred cost of \$7,968 or less.

Table 1: Gross incurred cost by nature of occurrence 2003/04

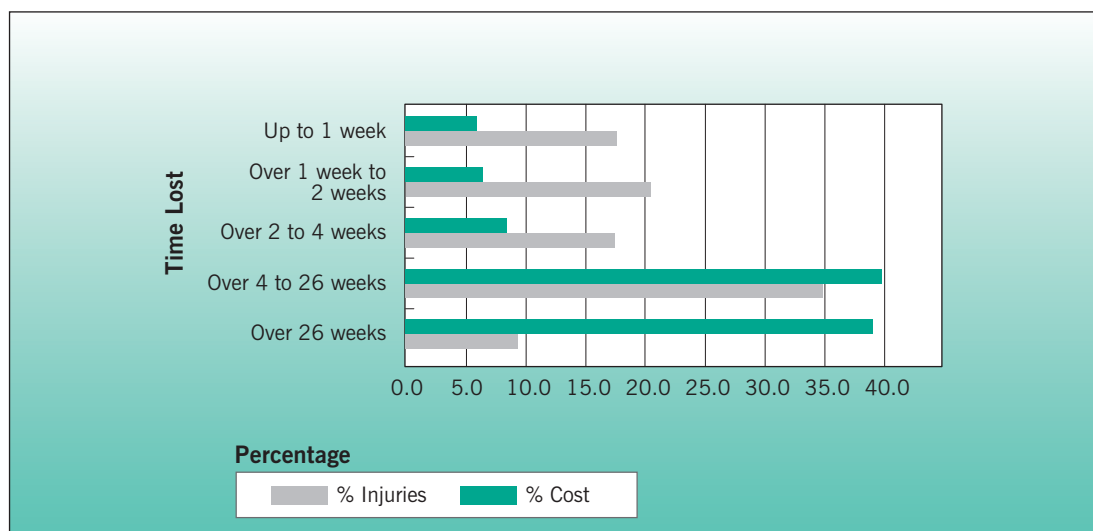
| NATURE OF OCCURRENCE | Number of claims | Non-compensation payments \$'000 | Compensation payments \$'000 | Total payments \$'000 | Estimate of liability \$'000 | Gross incurred cost \$'000 | Average gross incurred cost \$ |
|------------------------------------|------------------|----------------------------------|------------------------------|-----------------------|------------------------------|----------------------------|--------------------------------|
| Workplace injuries | 37,330 | 18,052 | 258,027 | 276,079 | 429,950 | 706,033 | 18,913 |
| During work | 33,432 | 16,453 | 227,421 | 243,874 | 385,364 | 629,242 | 18,822 |
| During work break | 3,898 | 1,599 | 30,606 | 32,205 | 44,586 | 76,791 | 19,700 |
| Other work-related injuries | 4,609 | 2,038 | 43,098 | 45,137 | 85,403 | 130,514 | 28,317 |
| Road traffic accidents | 735 | 401 | 8,918 | 9,319 | 15,446 | 24,738 | 33,657 |
| During recess period | 253 | 109 | 2,475 | 2,585 | 3,456 | 6,041 | 23,878 |
| Commuting accidents | 3,621 | 1,528 | 31,705 | 33,233 | 66,501 | 99,735 | 27,544 |
| Occupational diseases | 9,604 | 19,109 | 67,362 | 86,470 | 155,251 | 241,674 | 25,164 |
| Unknown | 8 | - | - | - | 132 | 132 | 16,450 |
| Total | 51,551 | 39,199 | 368,487 | 407,686 | 670,736 | 1,078,353 | 20,918 |

Employment Injuries

section

Figure 3 shows that temporary disability injuries resulting in over 26 weeks off work accounted for nine per cent of all temporary disability injuries and 39 per cent of the gross incurred cost. In contrast, 18 per cent of temporary disability injuries with up to one week off work accounted for six per cent of the gross incurred cost.

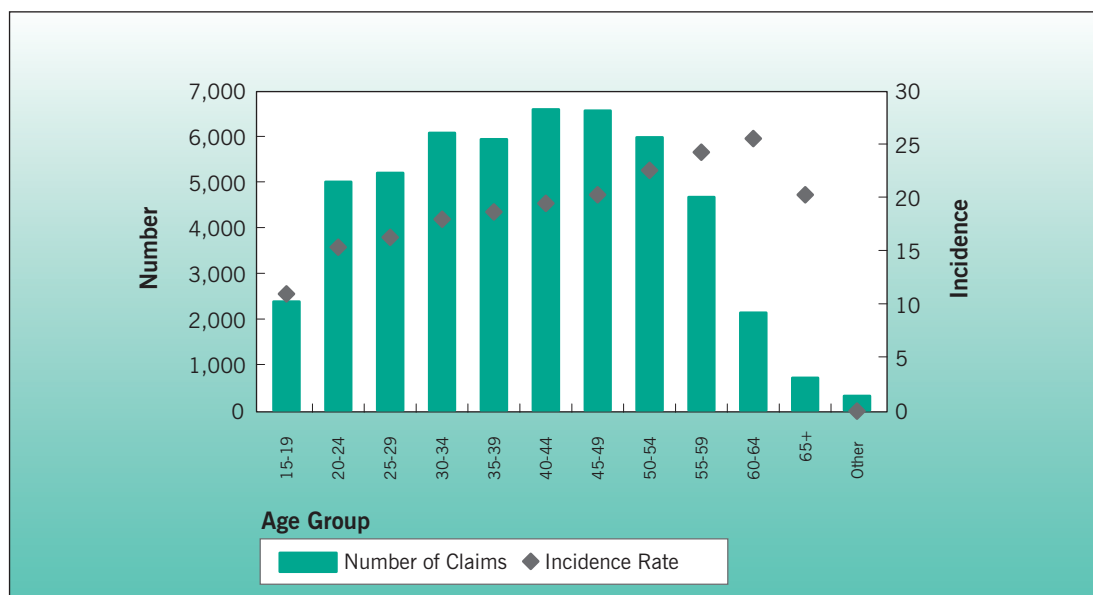
Figure 3: Number and gross incurred cost by time lost for temporary disabilities 2003/04



Age distribution

Although the highest number of injuries occurred between the ages of 40–49, the highest incidence rate was between the ages of 55–64. The highest number of employment injuries for males was in the 30–34 age group while for females it was in the 45–49 age group.

Figure 4: Number and incidence rate by age 2003/04



Employment Injuries

Industry distribution

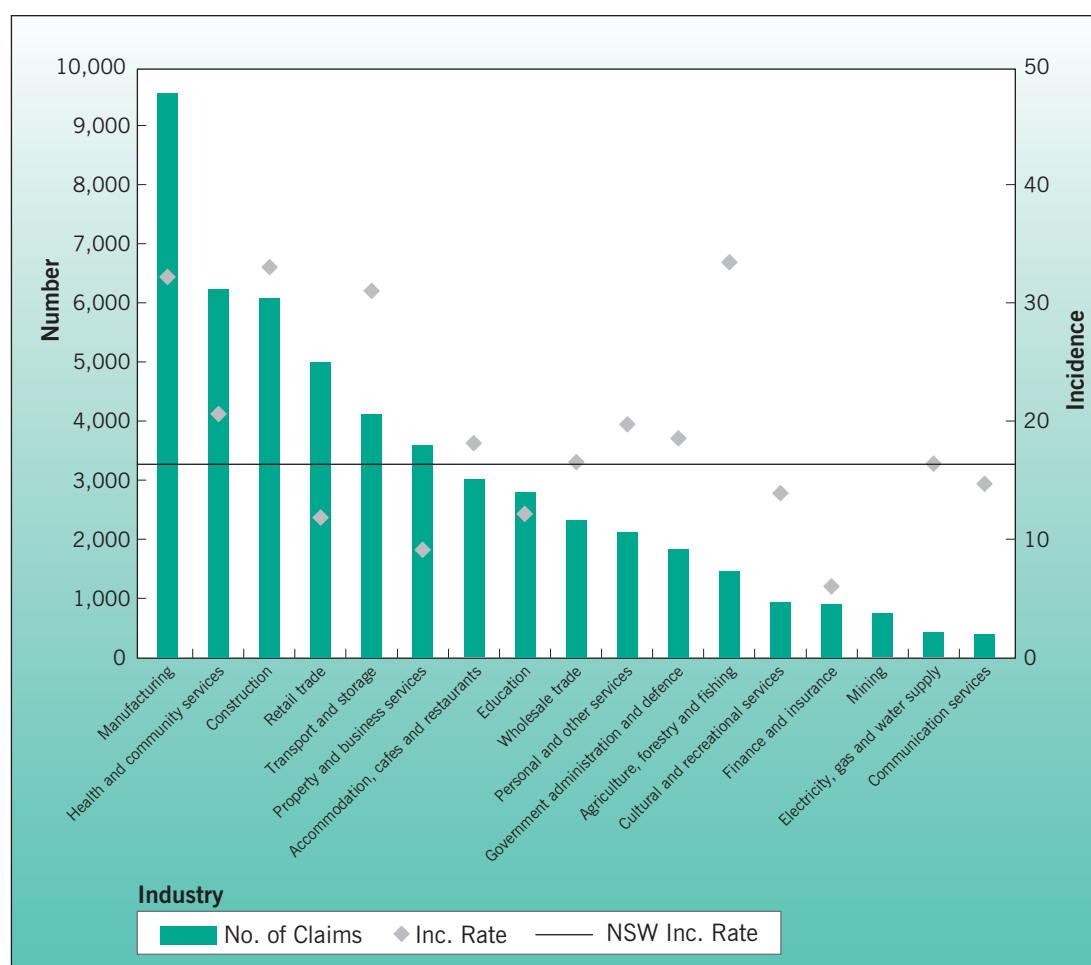
The eight industries shown in Table 2 experienced incidence rates higher than the NSW average for employment injury in 2003/04:

Table 2: High risk industries

| | No. of injuries | Incidence rate |
|--|-----------------|----------------|
| Mining | 741 | 50.3 |
| Agriculture, forestry and fishing | 1,463 | 33.7 |
| Construction | 6,078 | 33.3 |
| Manufacturing | 9,547 | 32.5 |
| Transport and storage | 4,127 | 31.3 |
| Health and community services | 6,223 | 20.9 |
| Personal and other services | 2,123 | 20.0 |
| Government administration and defence (does not include Education) | 1,831 | 18.8 |

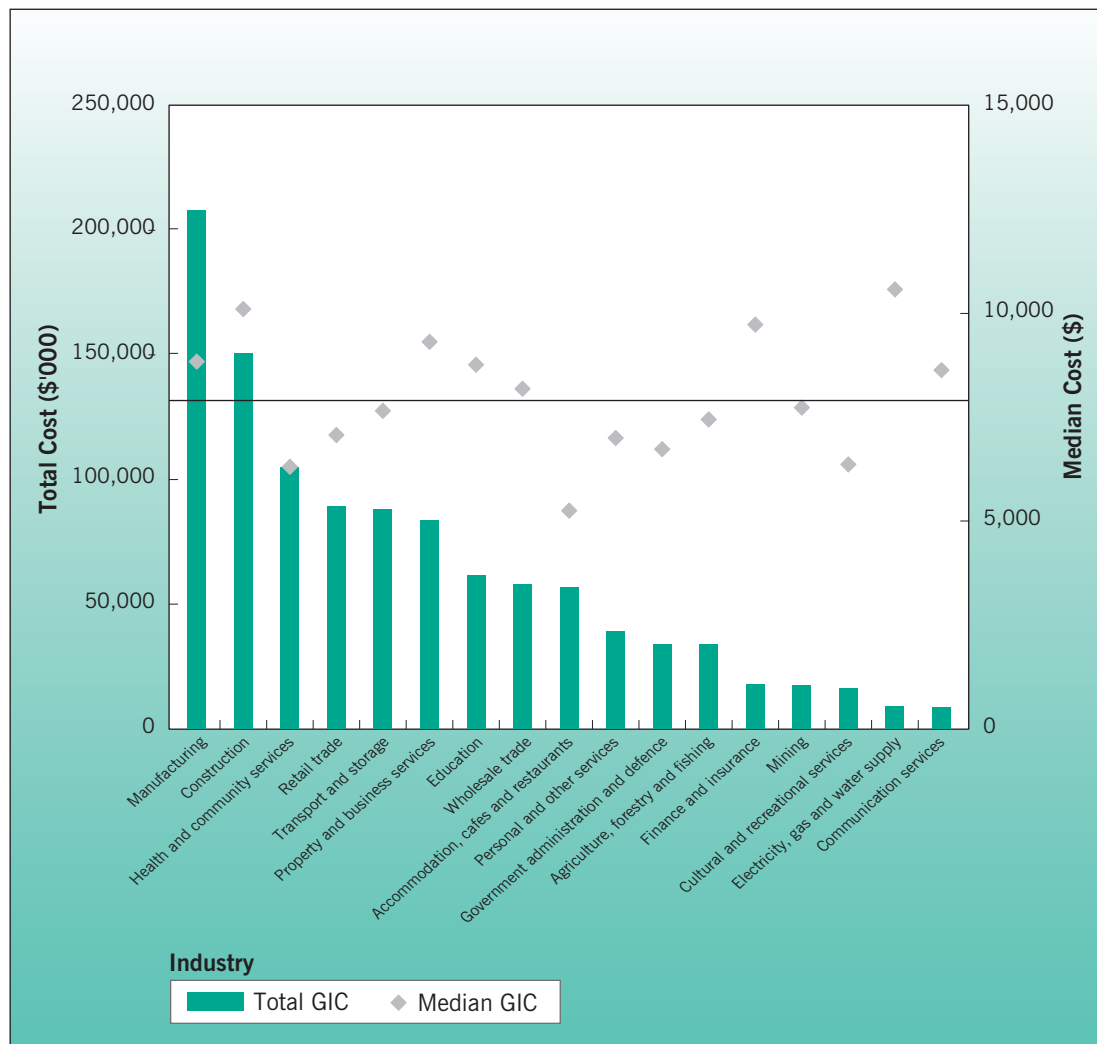
Figures 5 and 6 present the distribution of employment injuries by industry incidence rates and gross incurred cost.

Figure 5: Number and incidence rate by industry 2003/04



Employment Injuries

Figure 6: Gross incurred cost by industry 2003/04



Occupation distribution

Three occupational groups accounted for 60 per cent of total gross incurred cost. Figure 8 shows labourers and related workers have the highest gross incurred cost of \$276 million, followed by tradespersons and related workers at \$197 million, and intermediate production and transport workers at \$181 million. Although managers and administrators had the second lowest gross incurred cost and time lost, this group had the highest average gross incurred cost at \$24,505 and median at \$11,059.

The occupational group of labourers and related workers had the highest number of injuries at 12,615 in 2003/04 and the highest incidence rate of 53.2 (see Figure 7). Other groups with incidence rates higher than the 18.7 incidence rate for NSW were intermediate production and transport workers at 8,421 injuries, a 38.1 incidence rate, and tradespersons and related workers at 9,312 injuries, a 31.4 incidence rate.

Employment Injuries

Figure 7: Number of claims and incidence rate by occupation 2003/04

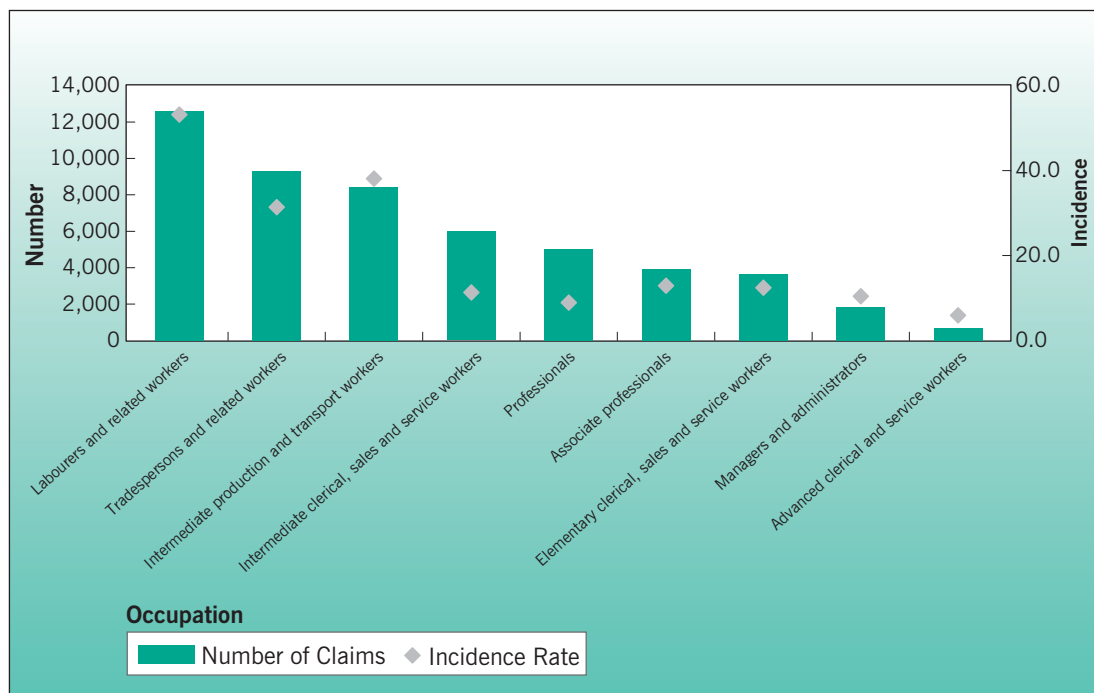
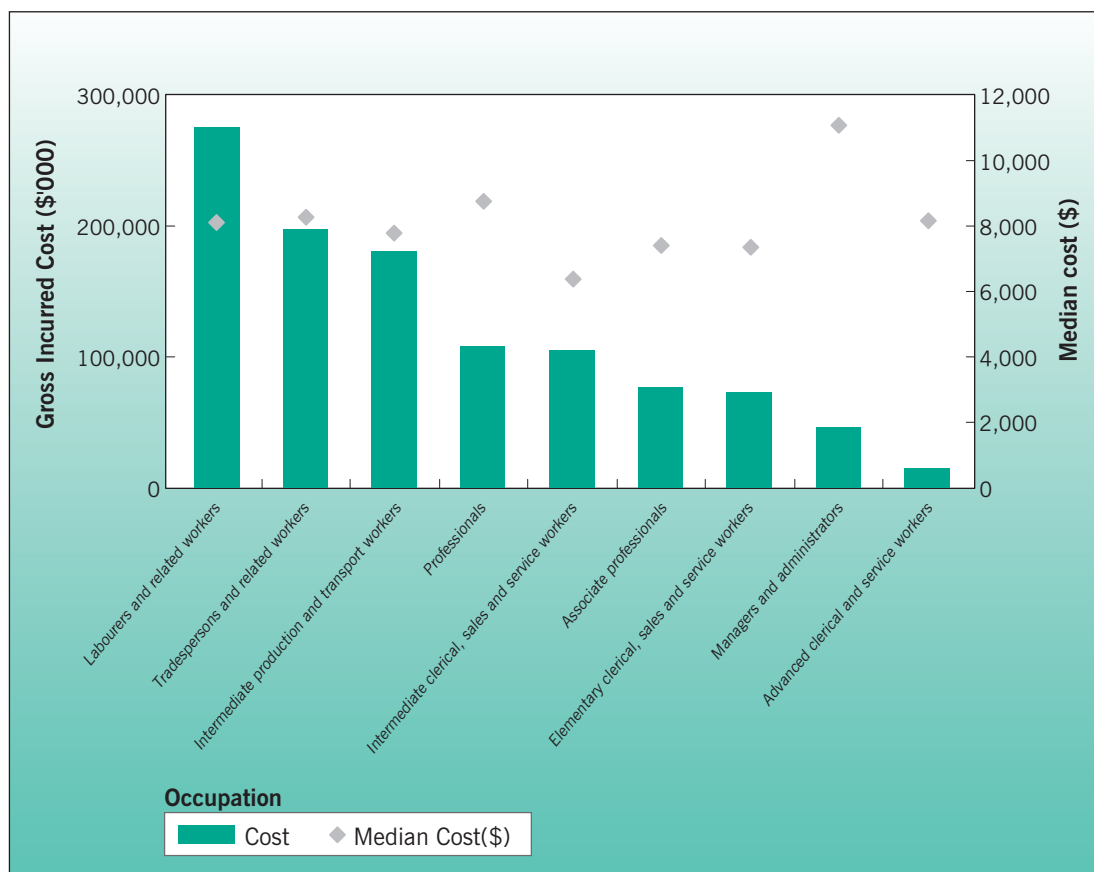


Figure 8: Gross incurred cost by occupation 2003/04



fatalities

For a fatality to be included in this section a claim must have been lodged with an insurer in 2003/04. An injury or illness may subsequently result in a death. This section only includes claims where the death occurred during the 2003/04 financial year.

Trends, 1987/88 to 2003/04

Number, incidence and frequency rates

There were 132 employment related fatalities in 2003/04, an incidence rate of 4.8 per 100,000 employees. Both in terms of number and incidence rate, these figures were the lowest since 1987/88.

Table 3: Fatalities 1987/88 to 2003/04

| Year | Number | Incidence rate ¹ | Frequency rate ² |
|---------|--------|-----------------------------|-----------------------------|
| 1987/88 | 209 | 10.9 | |
| 1988/89 | 244 | 12.2 | |
| 1989/90 | 210 | 9.9 | |
| 1990/91 | 233 | 11.2 | |
| 1991/92 | 177 | 8.7 | .05 |
| 1992/93 | 156 | 7.6 | .04 |
| 1993/94 | 185 | 8.9 | .05 |
| 1994/95 | 177 | 8.0 | .05 |
| 1995/96 | 181 | 7.9 | .05 |
| 1996/97 | 173 | 7.5 | .04 |
| 1997/98 | 181 | 7.8 | .05 |
| 1998/99 | 163 | 6.8 | .04 |
| 1999/00 | 181 | 7.2 | .04 |
| 2000/01 | 139 | 5.2 | .03 |
| 2001/02 | 177 | 6.6 | .04 |
| 2002/03 | 136 | 4.9 | .03 |
| 2003/04 | 132 | 4.8 | .03 |

- 1 Incidence rate is the number of fatalities per 100,000 employees.
- 2 Frequency rate is the number of fatalities per million hours worked. Denominator data to calculate frequency rates for 1987/88 to 1990/91 are not available.

Fatalities

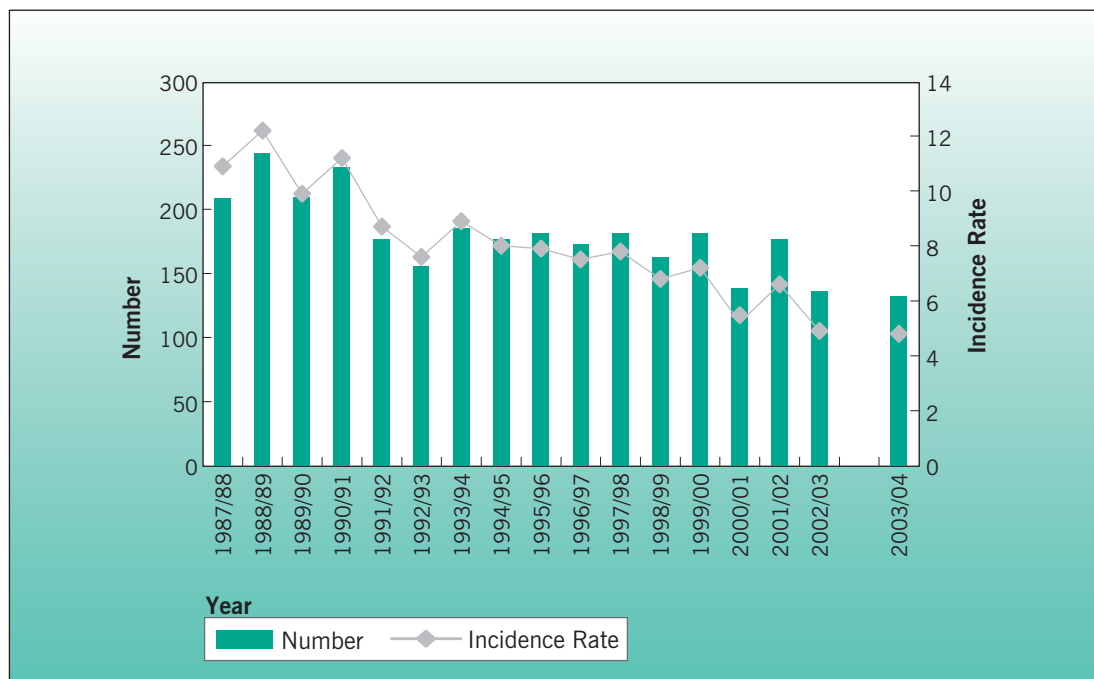
Figure 9: Number of fatalities and incidence rate 1987/88 to 2003/04¹

Figure 10 shows that the proportion of workplace fatalities has decreased by 22 per cent since 2001/02. In contrast, the proportion of other work-related fatalities has increased by 27 per cent over the same period.

Figure 10: Percentage of fatalities by nature of occurrence 1987/88 to 2003/04



Note that the denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

¹ Note that the denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

Fatalities

Fatality claims, 2003/04

A total of 132 employment related fatalities were reported to insurers in 2003/04:

- 39 fatalities or 29 per cent, occurred at the workplace
- 27 or 20 per cent were occupational diseases
- 25 or 19 per cent were road traffic accidents while the worker was on duty
- 40 or 30 per cent were commuting accidents
- one fatality occurred away from work during a recess.

Males accounted for 112 or 85 per cent of fatalities.

Industry

Industries with rates above the NSW fatality incidence rate are listed in Table 4.

Table 4: Industries above the NSW fatality incidence rate

| | Number | Incidence rate ² |
|-----------------------------------|--------|-----------------------------|
| Mining | 4 | 27.2 |
| Transport and storage | 23 | 17.4 |
| Agriculture, forestry and fishing | 7 | 16.1 |
| Construction | 19 | 10.4 |
| Electricity, gas and water supply | 2 | 7.8 |
| Communication services | 2 | 7.6 |
| Wholesale trade | 9 | 6.5 |
| Manufacturing | 19 | 6.5 |
| NSW incidence rate | | 4.8 |

Occupation

Intermediate production and transport workers had the highest number of fatalities at 35 and the highest incidence rate of 15.8.

Labourers and related workers had the second highest number of fatalities at 32 with an incidence rate of 13.5.

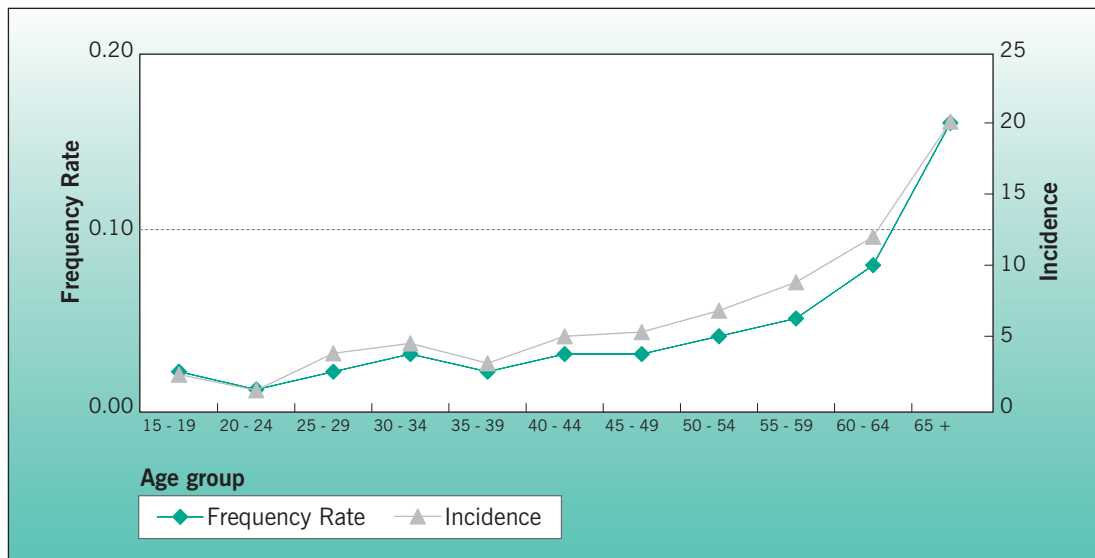
Age

During 2003/04, the highest number of work related fatalities (18) occurred in the 50–54 age group followed by the 55–59 (17). The 45–49 and 40–44 age groups had 16 fatalities each. Employees less than 25 years of age accounted for seven per cent of all fatalities. The highest incidence rate of 20.1 and frequency rate of 0.16 were recorded for the 65+ age group. Figure 11 shows a direct link between age and incidence and frequency rates for the over 35 years age groups.

While fatality incidence rate gradually increased from 3.1 to 6.8 for the 40–54 age group, the increase was more pronounced for the 55+ age groups, ranging from 6.8 for the 55-59 year age group to 20.1 for the 65+.

Fatalities

Figure 11: Fatalities by age 2003/04



Younger workers

There were nine fatalities involving employees under the age of 25. Only one of these was female. Vehicle accidents were the most common fatal injury and accounted for eight claims.

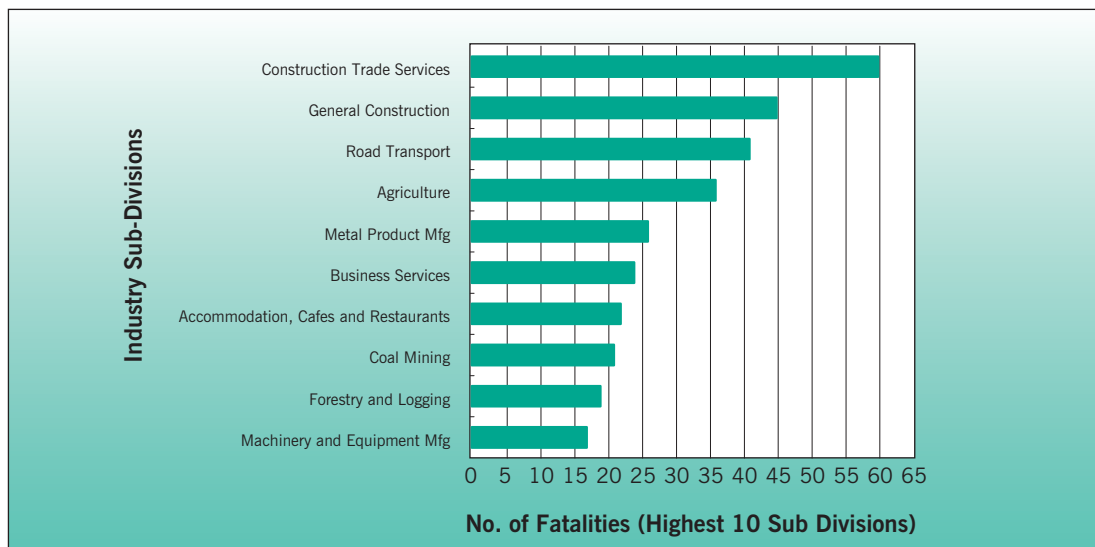
Fatalities, 1994/95 to 2003/04

A total of 1,640 fatalities were reported during the 10 years from 1994/95 to 2003/04. Of these, 578 resulted from workplace injuries, 705 from other work-related injuries and 355 from occupational diseases.

Workplace fatalities

Industry distribution of the 578 workplace fatalities over the 10 year period is given in Figure 12.

Figure 12: Workplace fatalities by industry 1994/95 to 2003/04



Fatalities

Table 5: Workplace fatalities by mechanism and agency 1994/95 to 2003/04

| Mechanism | Agent | | | | | | | | Total |
|---------------------------|----------------|---------------------|----------------|-----------------------------|-------------------------|-----------------------------|---------------|-------|-------|
| | Road transport | Outdoor environment | Human agencies | Other materials and objects | Electrical installation | Conveyors and lifting plant | Air transport | Other | |
| Hit by moving objects | 20 | 4 | 12 | 9 | - | 10 | - | 63 | 118 |
| Vehicle accident | 40 | 5 | - | - | - | 2 | 26 | 16 | 89 |
| Hit by falling objects | 2 | 13 | - | 25 | - | 9 | - | 23 | 72 |
| Falls from a height | 4 | 20 | 1 | 1 | - | 1 | 4 | 41 | 72 |
| Contact with electricity | - | - | - | - | 33 | 1 | - | 6 | 40 |
| Trapped by moving objects | 3 | - | 1 | - | - | 3 | - | 28 | 35 |
| Slide or cave-in | 1 | 1 | - | - | - | - | - | 17 | 19 |
| Other | 8 | 12 | 23 | 2 | 1 | 5 | - | 82 | 133 |
| Total | 78 | 55 | 37 | 37 | 34 | 31 | 30 | 276 | 578 |

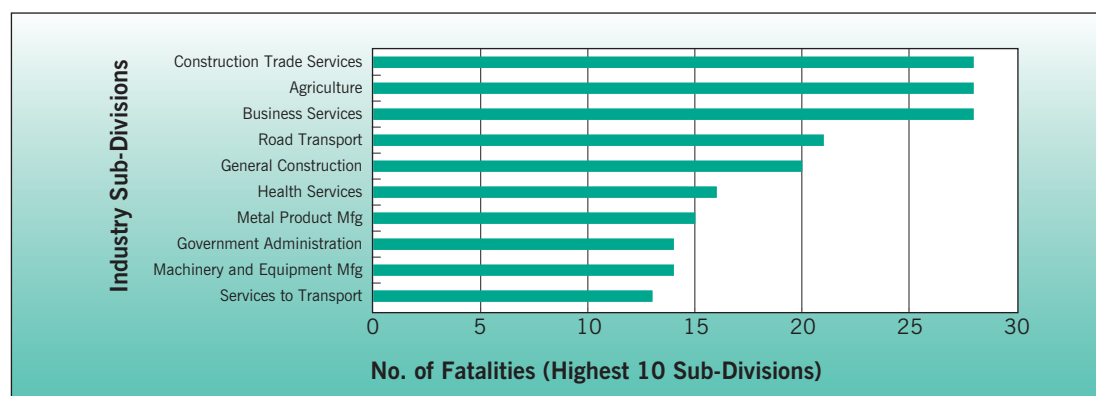
The most common mechanism of fatality was 'being hit by moving objects' 118, followed by 'vehicle accidents' 89.

Occupational disease fatalities

A total of 355 occupational disease fatalities were reported during the 10-year period. Manufacturing, construction, and transport and storage together accounted for 44 per cent of all occupational disease fatalities (see Figure 13).

Males accounted for 92 per cent of occupational disease fatalities. Of these, 52 per cent resulted from ischaemic heart disease. Asbestosis, mesothelioma and cerebrovascular disease each caused five per cent of disease fatalities.

Figure 13 Occupational disease fatalities by industry 1994/95 to 2003/04



Other work-related fatalities

A total of 705 other work-related fatalities were reported during the 10-year period. Of these, 455 or 65 per cent occurred while travelling to and from work. 236 of these were road traffic accidents.

The industries with the highest number of other work-related fatalities were road transport at 83, business services at 53, construction trade services at 43 and general construction at 38.

workplace injuries

Workplace injury refers to an accident at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations.

Trends, 1994/95 to 2003/04

The incidence of workplace injuries has continued to decline over the past 10 years and is now at its lowest rate of 13.6 (see Figure 14). A total of 37,330 workplace injuries were reported in 2003/04, a decrease of 0.2 per cent on 2002/03 (see Figure 15).

Figure 14: Number, incidence and frequency rates 1994/95–2003/04

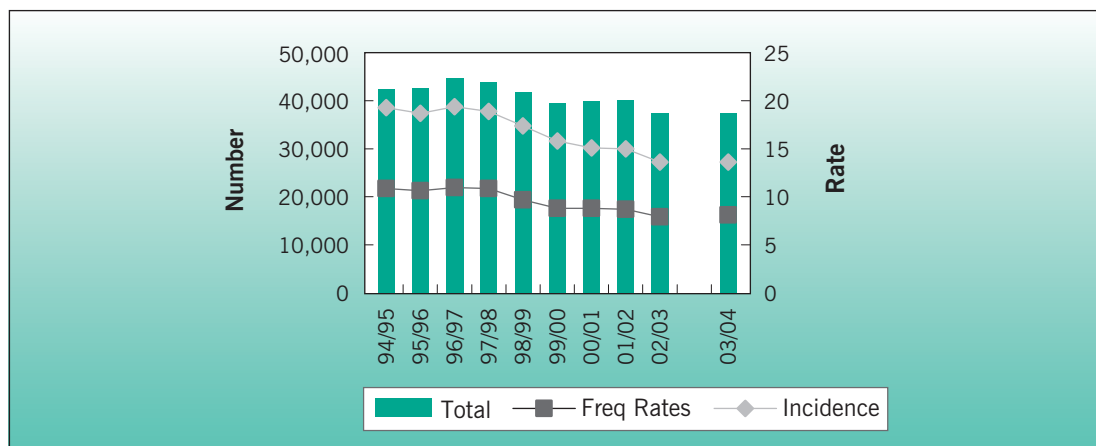
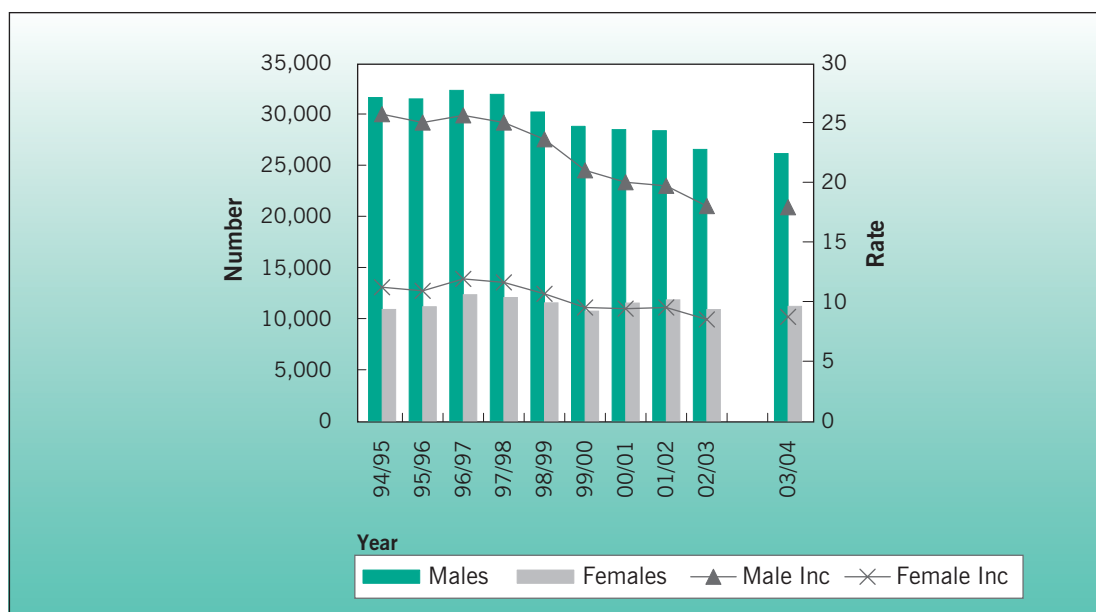


Figure 15: Number and incidence by gender 1994/95–2003/04¹



Workplace Injuries

Table 6: Number of workplace injuries by gender 1994/95–2003/04

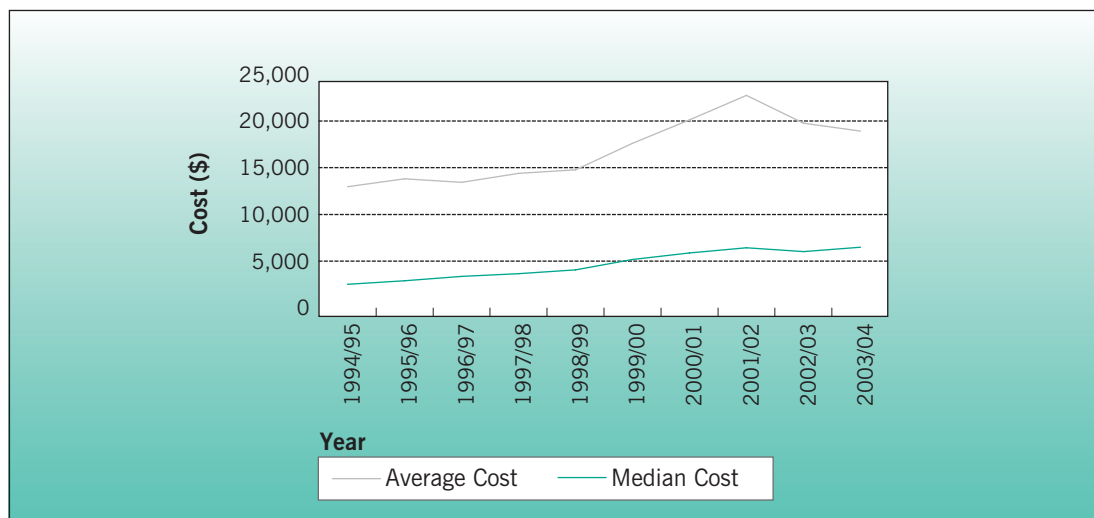
| | 1994/95 | 1995/96 | 1996/97 | 1997/98 | 1998/99 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Males | 31,611 | 31,483 | 32,318 | 31,925 | 30,200 | 28,798 | 28,477 | 28,376 | 26,541 | 26,137 |
| Females | 10,893 | 11,162 | 12,336 | 12,057 | 11,539 | 10,733 | 11,518 | 11,828 | 10,881 | 11,193 |
| Total | 42,505 | 42,648 | 44,654 | 43,982 | 41,739 | 39,531 | 39,995 | 40,204 | 37,422 | 37,330 |
| Percentage of male injuries | 74.4 | 73.8 | 72.4 | 72.6 | 72.4 | 72.8 | 71.2 | 70.6 | 70.9 | 70.0 |
| Percentage of female injuries | 25.6 | 26.2 | 27.6 | 27.4 | 27.6 | 27.2 | 28.8 | 29.4 | 29.1 | 30.0 |

Gross incurred cost

The total gross incurred cost of workplace injuries rose by 28 per cent from \$552 million to \$706 million during the 10 years from 1994/95 to 2003/04. During this period, average gross incurred cost rose from \$12,975 in 1994/95 to \$18,913 in 2003/04, a 46 per cent increase. Median gross incurred cost increased by 157 per cent from \$2,524 to \$6,487 (see Figure 16).

The increase in gross incurred cost over the last 10 years was mainly due to a rise in the number of permanent disabilities from 7,203 in 1994/95 to 9,137 in 2003/04. In comparison, the number of temporary disabilities declined by 20 per cent from 35,232 in 1994/95 to 28,154 in 2003/04.

Figure 16: Average and median gross incurred cost of workplace injuries 1994/95–2003/04



Workplace injuries, 2003/04

Number, incidence and frequency rates

A total of 37,330 workplace injuries accounted for 72 per cent of all employment injuries. Although the incidence rate of workplace injuries of 13.6 in 2003/04 was the same as 2002/03, the frequency rate of 8.1 showed an increase of 0.2 per cent over 2002/03. This may be explained by the fact that according to the ABS Labour Force Survey, the average worker in NSW worked 27 hours less in 2003/04 compared to 2002/03.

Male injuries comprised 70 per cent of all workplace injuries.

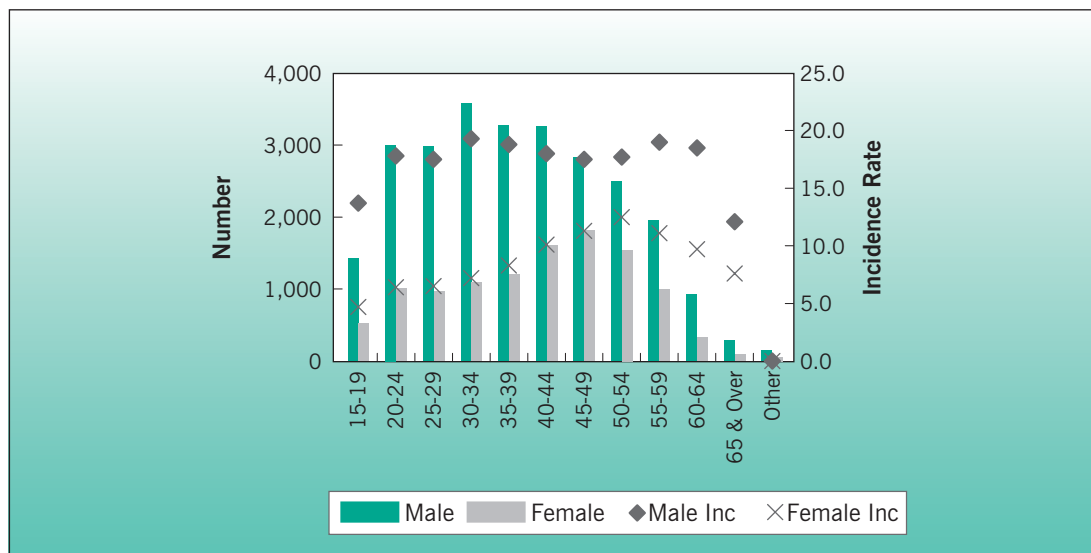
¹ The denominator data used to calculate incidence/frequency rates for 2003/04 claims is based on the 2001 census data and is different from previous years. The gap in the graph between 2002/03 and 2003/04 highlights the fact the 2003/04 rates are not comparable with previous years.

² Total figures include cases in which gender was not stated.

Workplace Injuries

Figure 17 shows that the highest incidence of workplace injuries for males was in the 30–34 year age group with 19.3 per 1000 employees, followed by the 55–59 year age group of 19.0. For females, the highest incidence group was the 50–54 year age group with an incidence rate of 12.5, followed by the 45–49 year age group with an incidence rate of 11.3.

Figure 17: Number of workplace injuries and incidence rate by age 2003/04



Severity of injury

There were 39 workplace fatalities involving 36 males and 3 females, 9,137 permanent disabilities and 28,154 temporary disability injuries during 2003/04.

While only 24 per cent of workplace injury cases involved permanent disabilities, they were responsible for 59 per cent of all workplace injury gross incurred costs. The most common types of permanent workplace injuries were sprains and strains at 61 per cent, followed by fractures at 17 per cent.

Eight per cent of temporary disability injuries involved time lost of six months or more. The most common types of injury in this group were sprains and strains at 76 per cent. For temporary disability injuries involving time lost of less than six months, again the most common injuries were sprains and strains at 64 per cent and open wounds at 11 per cent.

Males accounted for 76 per cent of permanent injuries and 68 per cent of temporary disability injuries.

Gross incurred cost and time lost

The gross incurred cost for workplace injuries was \$706 million in 2003/04, a four per cent decrease since 2002/03. On average, the cost incurred per injury was \$18,913, with half these costing \$6,487 or less. The gross incurred cost for male injuries was \$511 million and accounted for 72 per cent of the gross incurred cost for workplace injuries.

A total of 230,261 weeks of time were lost as a result of workplace injuries in 2003/04, with an average of eight weeks per case. The total time lost for injuries to males was 147,959 weeks. As expected, long-term injuries of over four weeks resulted in higher costs. Figure 18 shows the relationship between the duration of temporary disability injuries and gross incurred cost.

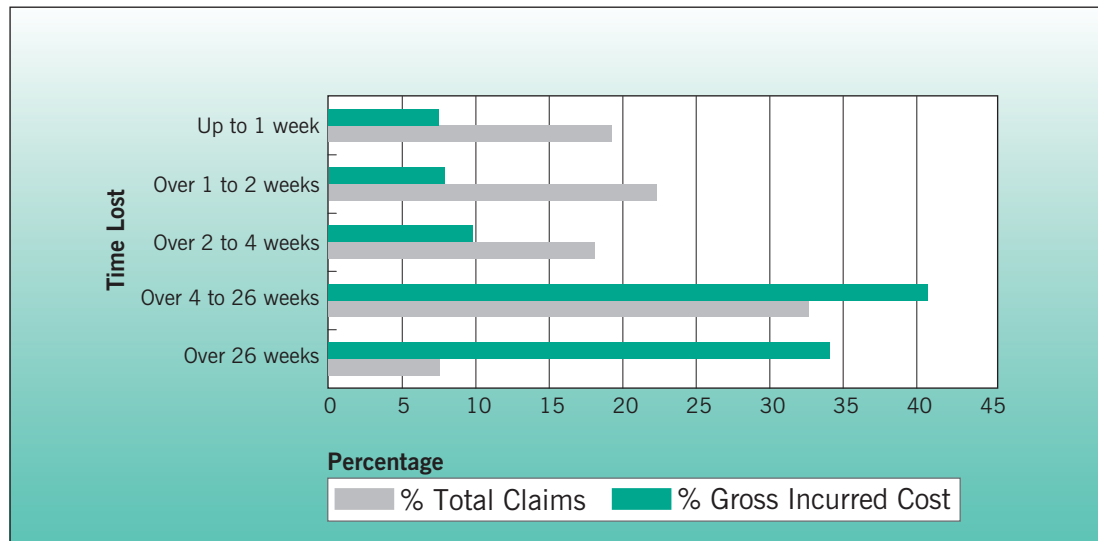
Occupations that incurred the highest gross incurred cost were labourers and related workers at \$199 million, trades persons and related workers at \$141 million, and intermediate production and transport workers at \$131 million.

The 45–49 year age group recorded the highest cost of injuries at \$100 million with time lost of 30,142 weeks. The average time lost for this age group was nine weeks, with half at three weeks or less. The average gross incurred cost of these cases was \$21,618, 14 per cent above the average for all workplace cases.

¹ See section 2 for a breakdown of fatalities by nature of occurrence.

Workplace Injuries

Figure 18: Temporary disability injuries and gross incurred cost by time lost 2003/04



Industry distribution

Industries with a high incidence rate of workplace injury were mining at 35.2, followed by agriculture, forestry and fishing at 28.3, construction at 25.2, and manufacturing at 24. These incidence rates were above the overall rate of 13.6 recorded for all industries.

During 2003/04, the manufacturing industry recorded the highest number of workplace injuries at 7,028, representing 19 per cent of all workplace injuries. Other industries with high levels of injuries were construction with 4,605, health and community services with 4,403 and retail trade with 3,929. Together, these four industry groups accounted for 53 per cent of all workplace injuries. Figure 19 shows the top 10 industries.

The following industries had the highest incidences of male injuries:

Table 7: Industries with high incidence rates of male injuries

| | Incidence | Number | Percentage of claims |
|-----------------------------------|-----------|--------|----------------------|
| Mining | 36.5 | 501 | 93.3 |
| Agriculture, forestry and fishing | 33.8 | 1,055 | 71.7 |
| Manufacturing | 28.8 | 6,064 | 71.8 |
| Transport and storage | 28.2 | 2,721 | 73.1 |
| Construction | 27.7 | 4,489 | 88.8 |

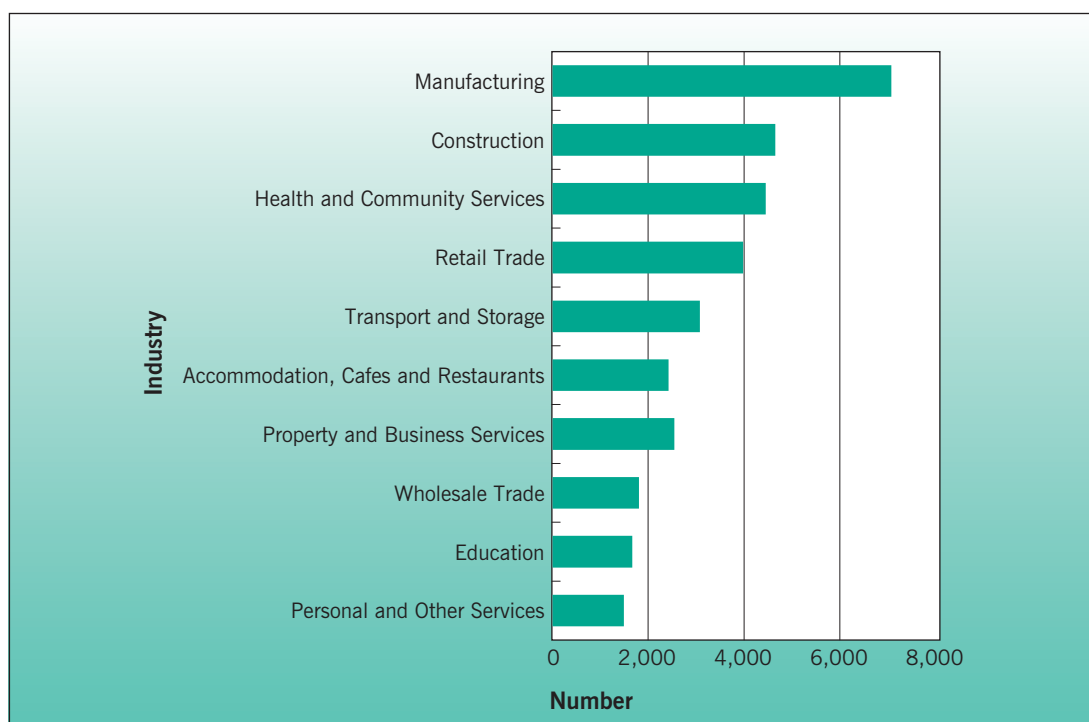
The following industries had the highest incidence rates of injuries to females:

Table 8: Industries with high incidence rates of injuries to females

| | Incidence | Number | Percentage of claims |
|--------------------------------------|-----------|--------|----------------------|
| Mining | 17.3 | 17 | 6.7 |
| Health and community services | 14.7 | 3,437 | 78.8 |
| Agriculture, forestry and fishing | 14.2 | 174 | 28.3 |
| Accommodation, cafes and restaurants | 12.1 | 1,141 | 57.7 |
| Transport and storage | 8.6 | 306 | 26.9 |

Workplace Injuries

Figure 19: Number of workplace injuries in top 10 industries 2003/04



Occupation distribution

Labourers and related workers recorded the highest number of workplace injuries at 9,823 during 2003/04, representing 26 per cent of all workplace injuries. This occupation group also recorded the highest incidence rates of injuries at 41.4.

Other occupations with a high incidence rate were intermediate production and transport workers at 28.6, and tradespersons and related workers at 24.2. These incidences were higher than the 13.6 rate recorded for all occupation groups.

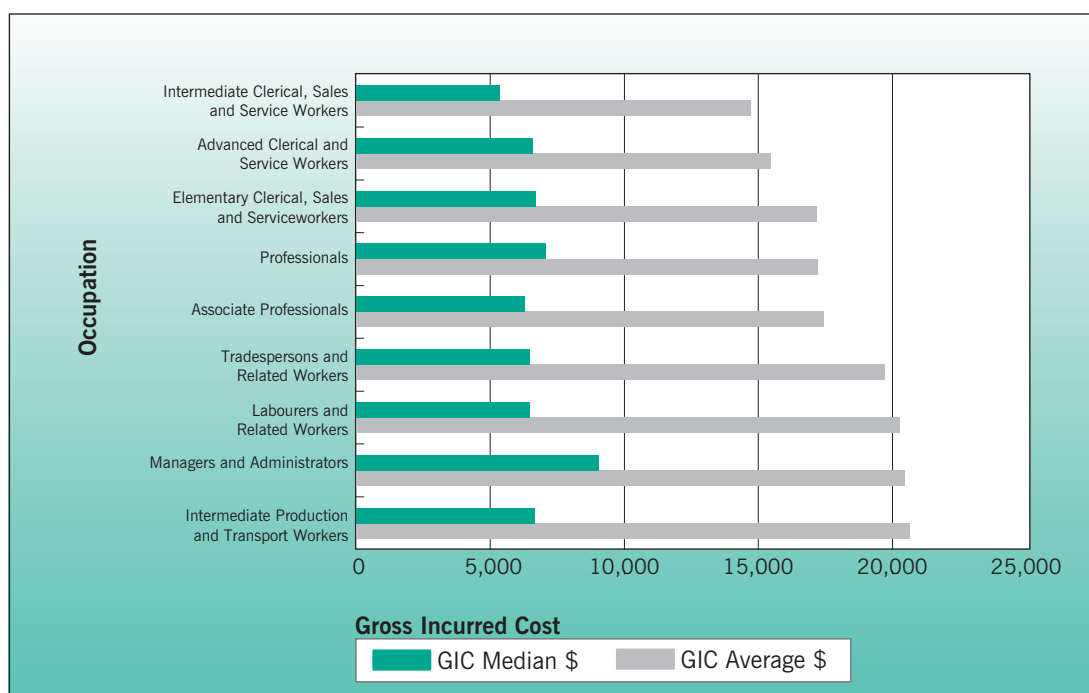
Again, the highest frequency rate for occupation groups was labourers and related workers at 28.9. Other high-risk occupations were intermediate production and transport workers at 15.3 and tradespersons and related workers at 12.4. The frequency rates of these three groups were well above the 8.1 rate recorded for all occupation groups.

Table 9: The first 10 occupation groups with highest incidence rates

| | Incidence | Frequency rate |
|---|-----------|----------------|
| Other labourers and related workers | 53.0 | 36.9 |
| Skilled agricultural and horticultural workers | 42.7 | 25.0 |
| Factory labourers | 36.4 | 21.9 |
| Health and welfare associated professionals | 36.0 | 23.0 |
| Road and rail transport drivers | 35.6 | 17.3 |
| Intermediate machine operators | 35.3 | 19.0 |
| Food tradespersons | 29.9 | 17.1 |
| Farmers and farm managers | 29.0 | 11.3 |
| Other intermediate production and transport workers | 29.0 | 18.1 |
| Construction tradespersons | 28.7 | 14.0 |

Workplace Injuries

Figure 20: Average and median gross incurred cost by occupation 2003/04



Common injuries

Over 63 per cent of workplace injuries resulted in sprains and strains, costing \$476 million in 2003/04. Other common injuries were open wounds, contusions and crushing, and fractures.

The most common agencies of injuries were other materials and objects at 10 per cent, fastening, packing and packaging equipment at 10 per cent, and outdoor environment at 8 per cent.

Manual handling was the most common cause of injury at 33 per cent, followed by falls on the same level at 15 per cent, and falls from a height at 8 per cent. Detailed data by industry divisions are shown in the Appendix E tables 3.5(a) to 3.5(r).

Back injuries

There were 10,540 workplace back injuries in 2003/04, representing 28 per cent of all workplace injuries.

Workplace back injuries decreased by 3 per cent in 2003/04 over 2002/03. In addition, the gross incurred cost of back injury claims dropped significantly from 2001/02 to 2002/03. Although the proportion of back injuries to all injuries has been stable at around 30 per cent of all workplace injuries over the last 10 years, there has been a gradual decline in incidence figures over the last seven years since 1996/97.

Back injuries cost \$216 million and involved lost time of 75,847 weeks. In 2003/04, 67 per cent of back injuries occurred to males.

Of all workplace back injuries, permanent disability injuries accounted for 19 per cent. 95 per cent of all permanent disability involved sprains and strains. Other injuries included fractures and contusions.

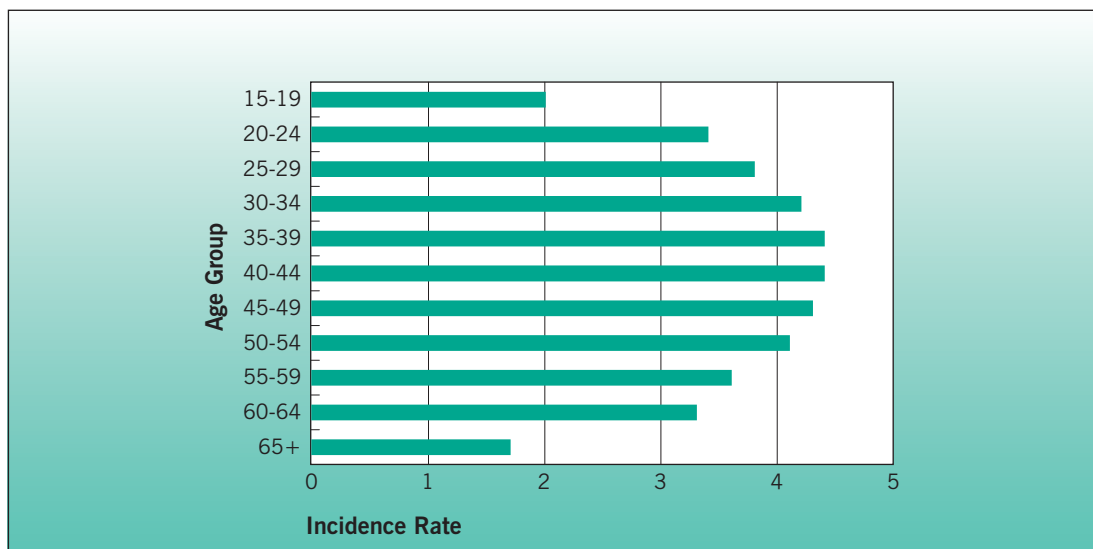
The highest number of back injuries was in the 40–44 year age group, with 14 per cent of claims and 14 per cent of the gross incurred cost. 80 per cent of these injuries involved temporary disabilities (see Figure 21).

Workplace Injuries

Table 10: Workplace back injuries 1994/95-2003/04

| Year | Number | % of total | Frequency rate | Incidence rate | Gross incurred cost (\$'000) |
|---------|--------|------------|----------------|----------------|------------------------------|
| 1994/95 | 12,986 | 30.6 | 3.3 | 5.9 | 198,781 |
| 1995/96 | 13,121 | 30.8 | 3.3 | 5.8 | 212,489 |
| 1996/97 | 13,720 | 30.7 | 3.4 | 6.0 | 215,841 |
| 1997/98 | 13,268 | 30.2 | 3.3 | 5.7 | 224,115 |
| 1998/99 | 12,439 | 29.8 | 2.9 | 5.2 | 203,039 |
| 1999/00 | 11,466 | 29.0 | 2.5 | 4.6 | 219,968 |
| 2000/01 | 12,033 | 30.1 | 2.6 | 4.5 | 269,913 |
| 2001/02 | 11,668 | 29.0 | 2.5 | 4.3 | 302,751 |
| 2002/03 | 10,827 | 28.9 | 2.3 | 3.9 | 228,941 |
| 2003/04 | 10,540 | 28.2 | 2.3 | 3.8 | 216,143 |

Figure 21: Incidence rate of back injuries by age group 2003/04



Manual handling injuries

There were 12,360 manual handling injuries in 2003/04, a three per cent increase on 2002/03.

Manual handling injuries in 2003/04 cost \$244 million and involved 84,420 weeks in time lost. The proportion of workplace manual handling injuries from all workplace injuries in 2003/04 was 32 per cent for males and 36 per cent for females. Manual handling injuries to males increased two per cent over 2002/03, while for females it increased five per cent. The breakdown in gross incurred cost for males was \$169 million, while for females it was \$75 million.

The principal agencies involved in manual handling cases were crates, cartons and boxes at 1,965 and other persons at 1,191. Together, these two categories accounted for a quarter of all manual handling claims.

Workplace Injuries

Table 11: Workplace manual handling injuries 1994/95–2003/04

| Year | Number | Percentage of all workplace injuries | Frequency rate | Incidence rate | Gross incurred cost (\$'000) |
|---------|--------|--------------------------------------|----------------|----------------|------------------------------|
| 1994/95 | 13,895 | 32.7 | 3.6 | 6.3 | 186,855 |
| 1995/96 | 14,076 | 33.0 | 3.5 | 6.2 | 212,353 |
| 1996/97 | 15,031 | 33.7 | 3.7 | 6.5 | 219,590 |
| 1997/98 | 14,736 | 33.5 | 3.6 | 6.3 | 225,590 |
| 1998/99 | 14,112 | 33.8 | 3.3 | 5.9 | 226,238 |
| 1999/00 | 13,388 | 33.9 | 3.0 | 5.4 | 255,712 |
| 2000/01 | 13,831 | 34.6 | 3.0 | 5.2 | 302,080 |
| 2001/02 | 13,599 | 33.8 | 3.0 | 5.1 | 342,529 |
| 2002/03 | 12,021 | 32.1 | 2.6 | 4.4 | 253,738 |
| 2003/04 | 12,360 | 33.1 | 2.7 | 4.5 | 244,036 |

Violence

Violence related injuries are defined as a physical injury when the injury is caused by 'assault by a person or persons'.

715 injuries during 2003/04 involved physical violence. It is an increase of 337 over the previous year, which reflects changes to the classification system.

Violence related injuries form only a small proportion of workplace injuries. Violence related injuries cost \$14 million, representing two per cent of total gross incurred cost and involving 7,008 weeks in time lost. The most common injuries involved sprains and strains, contusions, and fractures.

occupational diseases

Occupational diseases are claims for diseases contracted or aggravated in the course of employment and to which employment was a contributing factor.

Occupational disease claims, 1994/95 to 2003/04

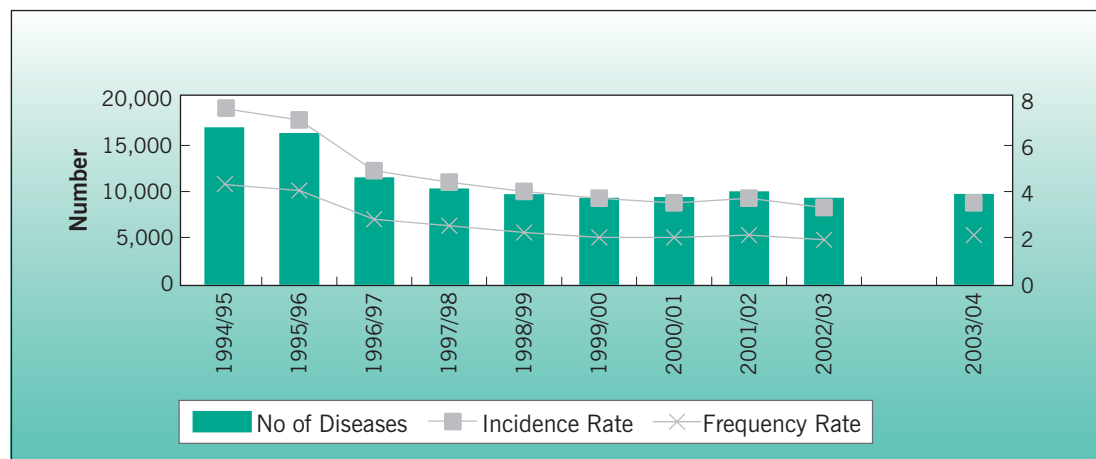
Number, incidence and frequency rates

There were 9,604 occupational diseases reported in 2003/04, representing 19 per cent of all employment injuries. The proportion of occupational diseases, compared with all employment related injuries, has decreased from 26.8 per cent in 1994/95 to 18.6 per cent in 2003/04 (see Table 12 and Figure 22).

Table 12: Occupational disease claims 1994/95 to 2003/04

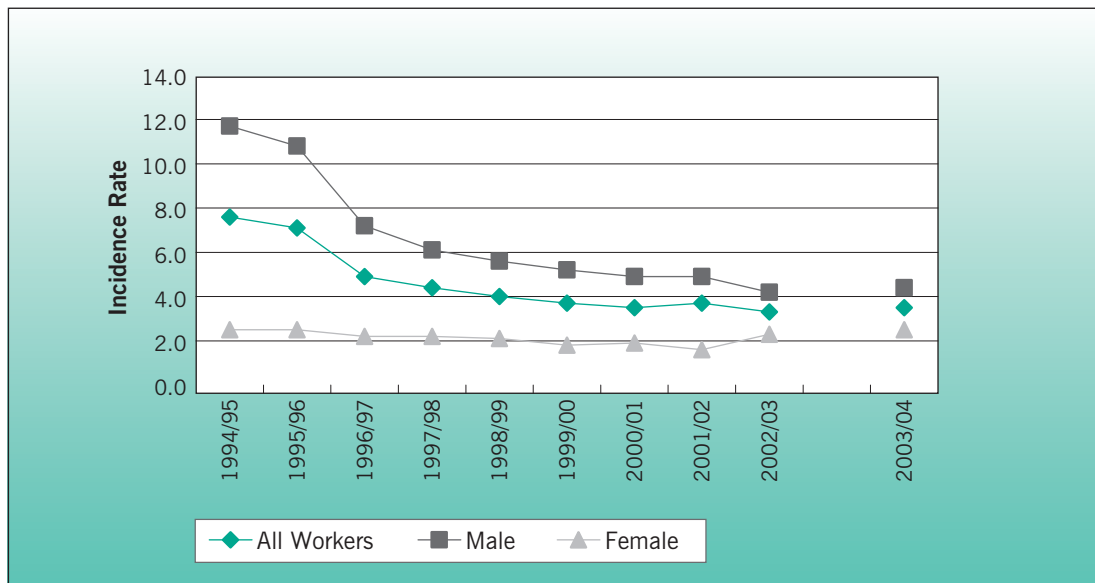
| Year | No. of occupational diseases | No. of employment injuries | Percentage of all employment injuries |
|---------|------------------------------|----------------------------|---------------------------------------|
| 1994/95 | 16,811 | 62,840 | 26.8 |
| 1995/96 | 16,211 | 62,469 | 26.0 |
| 1996/97 | 11,394 | 60,109 | 19.0 |
| 1997/98 | 10,176 | 58,604 | 17.4 |
| 1998/99 | 9,567 | 55,492 | 17.2 |
| 1999/00 | 9,169 | 53,224 | 17.2 |
| 2000/01 | 9,258 | 53,797 | 17.2 |
| 2001/02 | 9,878 | 54,674 | 18.1 |
| 2002/03 | 9,157 | 51,000 | 18.0 |
| 2003/04 | 9,604 | 51,551 | 18.6 |

Figure 22: Number of disease claims, incidence and frequency rates 1994/95 to 2003/04



Occupational Diseases

Figure 23: Incidence rate of occupational diseases by gender 1994/95 to 2003/04

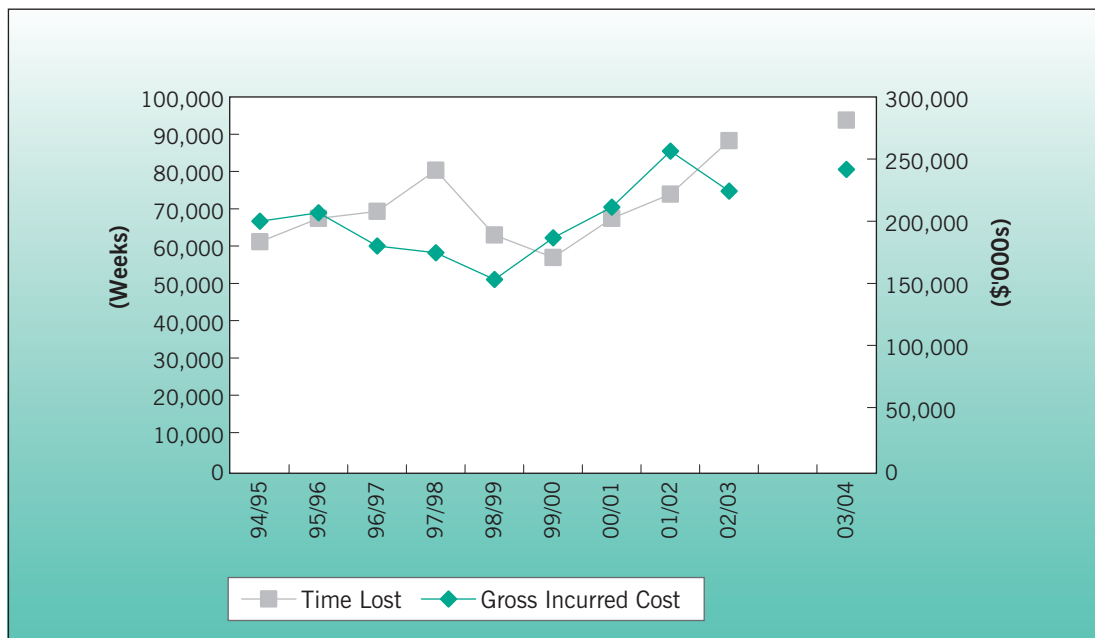


Gross incurred cost and time lost

In 2003/04, the gross incurred cost for all occupational diseases increased by eight per cent to \$242 million. The average gross incurred cost for an occupational disease claim in 2003/04 was \$25,164.

In 2003/04, the total time lost was 93,750 weeks off work and the average time lost was 16.9 weeks.

Figure 24: Total gross incurred cost and time lost for occupational diseases 1994/95–2003/04



Occupational diseases 2003/04

Time lost

The total lost time due to occupational diseases was 93,750 weeks, an average of 16.9 weeks per claim. 59 per cent of occupational disease claims were temporary disabilities, half of these resulted in 6.6 weeks or less off work. A further 64 per cent of these claims were over four weeks and accounted for 90 per cent of lost time (see Figure 25).

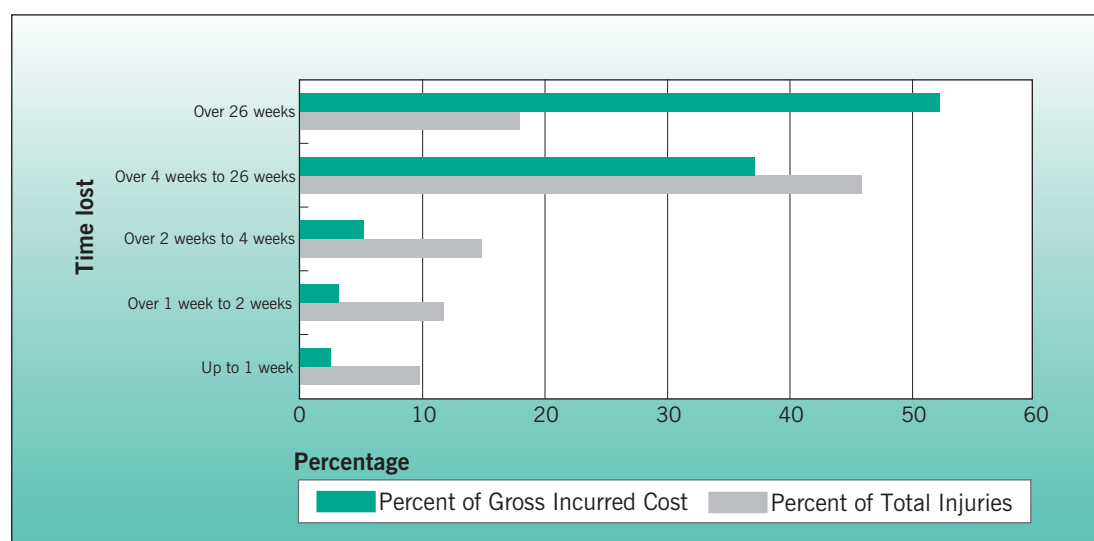
Nature of diseases

The number of mental disorder claims in 2003/04 decreased by 0.6 per cent in contrast to increases over the preceding three reporting periods. The jump that was seen from 2001/02 to 2002/03 may be the result of changes to the classification system.

A high proportion of occupational diseases resulted in permanent disabilities. While only 28 per cent of all employment injuries resulted in permanent disabilities, 41 per cent of occupational diseases resulted in permanent disability.

The proportion of permanent disability was significantly higher among males than females. Some 53 per cent of occupational disease claims for males were permanent disability, while female claims for permanent disability totalled only 16 per cent.

Figure 25: Time lost and gross incurred cost proportions for temporary disability claims, 2003/04



The most common occupational diseases were mental disorders, accounting for over 34 per cent of such claims. Deafness, disorders of muscle, tendons and other soft tissues and hernia were the other most common occupational diseases (see Table 13).

¹ Note that the denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

Occupational Diseases

Table 13: Distribution of occupational disease claims by nature of diseases, 2003/04

| Nature of diseases | Number of claims | Percentage of all occupational disease | Percentage of all employment injuries |
|--|------------------|--|---------------------------------------|
| Mental disorders ¹ | 3,226 | 33.6 | 6.3 |
| Deafness | 2,706 | 28.2 | 5.2 |
| Disorders of muscle, tendons and other soft tissue | 1,282 | 13.3 | 2.5 |
| Hernia | 932 | 9.7 | 1.8 |
| Disorders of nerve roots, plexuses and single nerves ² | 201 | 2.1 | 0.4 |
| Dorsopathies | 158 | 1.6 | 0.3 |
| Asbestosis | 129 | 1.3 | 0.3 |
| Other diseases of skin and subcutaneous tissue | 101 | 1.1 | 0.2 |
| Contact dermatitis | 90 | 0.9 | 0.2 |
| Other diseases of the ear and mastoid process | 64 | 0.7 | 0.1 |
| Arthropathies and related disorders - disorders of the joints | 57 | 0.6 | 0.1 |
| Other and unspecified dermatitis or eczema | 51 | 0.5 | 0.1 |
| Malignant neoplasm of pleura (mesothelioma) | 45 | 0.5 | 0.1 |
| Other diseases of the respiratory system ³ | 40 | 0.4 | 0.1 |
| Intestinal infectious diseases | 36 | 0.4 | 0.1 |
| Other infectious and parasitic diseases | 33 | 0.3 | 0.1 |
| Ischaemic heart disease | 32 | 0.3 | 0.1 |
| Viral diseases excluding hepatitis, sexually transmitted diseases and AIDS | 32 | 0.3 | 0.1 |
| Carcinoma in situ of skin | 31 | 0.3 | 0.1 |
| Diseases of the brain, spinal cord and peripheral nervous system | 31 | 0.3 | 0.1 |
| Disorders of the conjunctiva and cornea | 25 | 0.3 | 0 |
| Other respiratory conditions due to substances ⁴ | 25 | 0.3 | 0 |
| Zoonoses | 17 | 0.2 | 0 |
| Other diseases | 260 | 2.7 | 0.5 |
| Total | 9,604 | 100 | 18.6 |

¹ Includes conditions attributed to psychological stress.

² Includes carpal tunnel syndrome and mononeuritis.

³ Includes bronchitis, cold and flu.

⁴ Includes asthma.

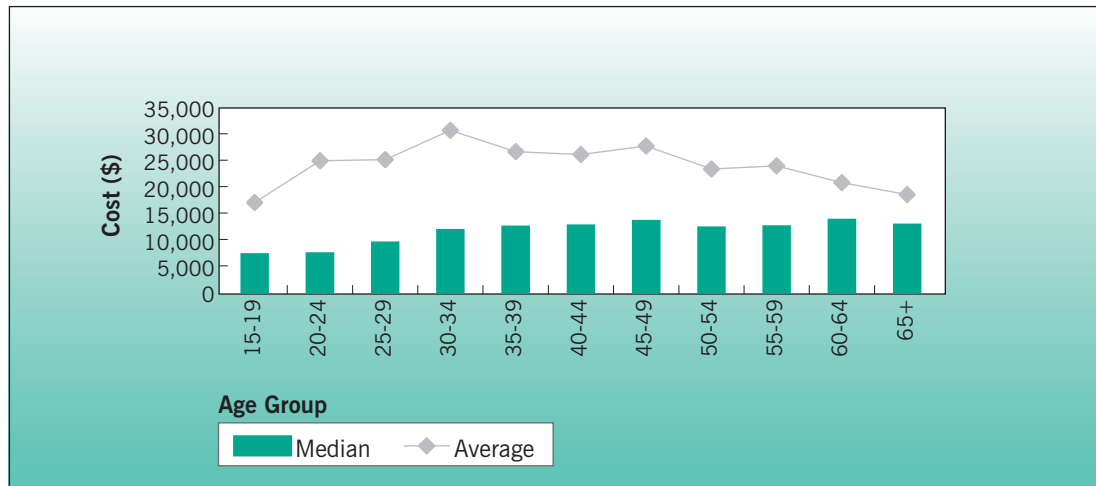
Age distribution

Figure 26: Distribution of occupational disease claims by age, 2003/04

Figure 26 shows that the number of claims for occupational diseases increased with age, peaking in the 55–59 age group for males and the 45–49 age group for females.

Occupational Diseases

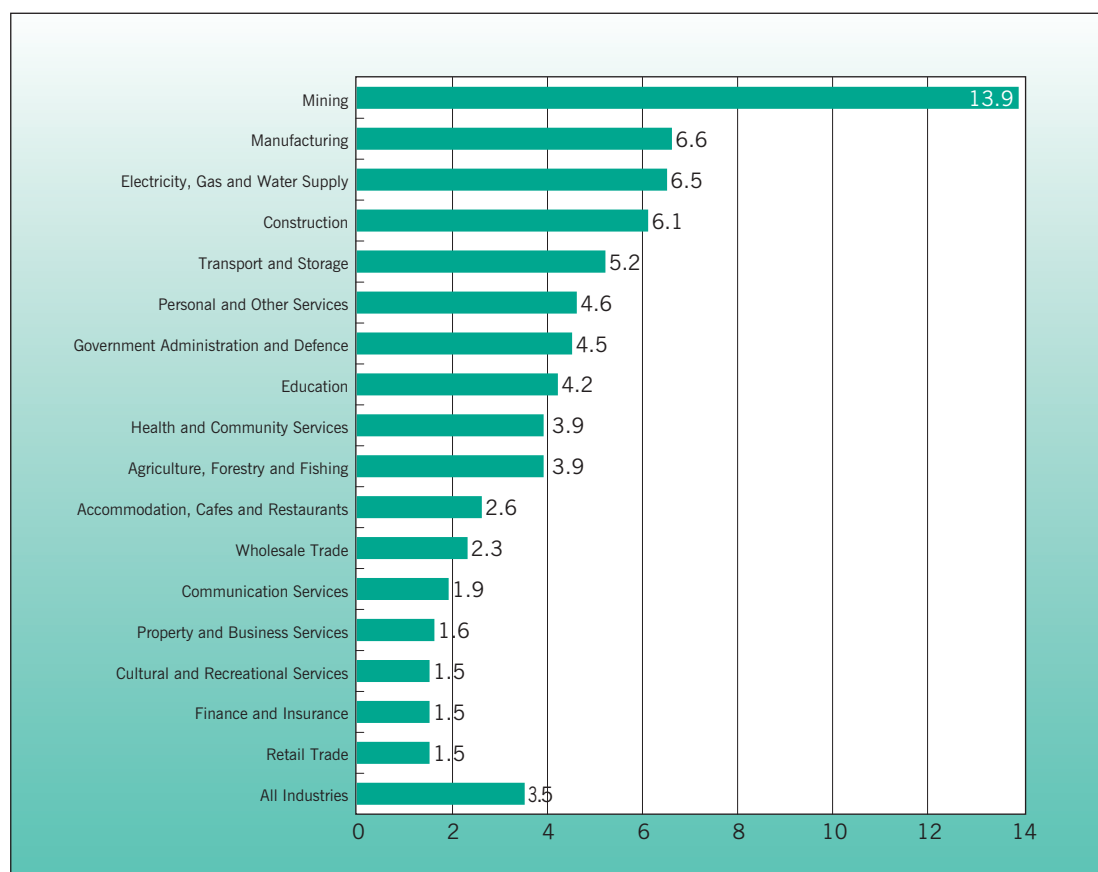
Figure 27: Occupational diseases by age and average/median gross incurred cost 2003/04



Industry distribution

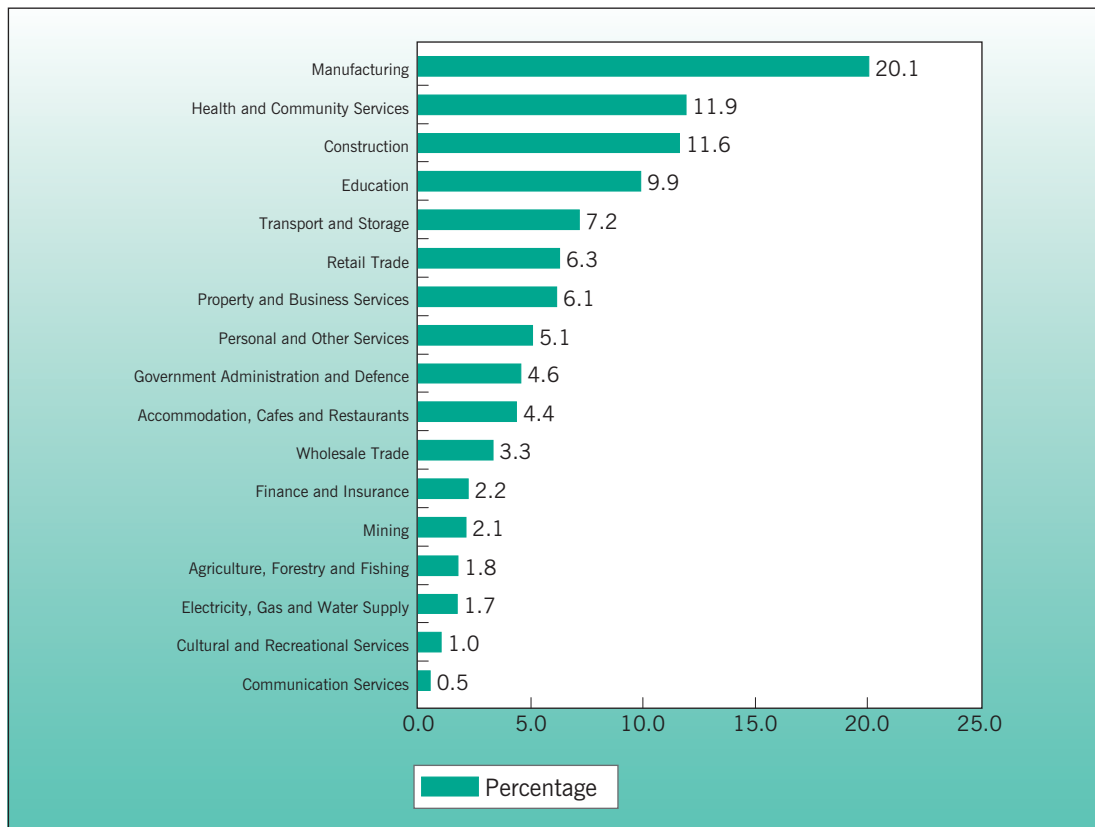
Mining, manufacturing, electricity/gas and water supply, construction, and transport and storage had incidence rates above the NSW incidence rate of 3.5 (see Figure 28).

Figure 28: Incidence rate of occupational disease claims by industry, 2003/04



Occupational Diseases

Figure 29: Distribution of occupational disease claims by industry, 2003/04



Occupational distribution

Labourers and related workers, intermediate production and transport workers and tradespersons and related workers were three occupational groups with incidence rates above the NSW incidence rate of 3.5.

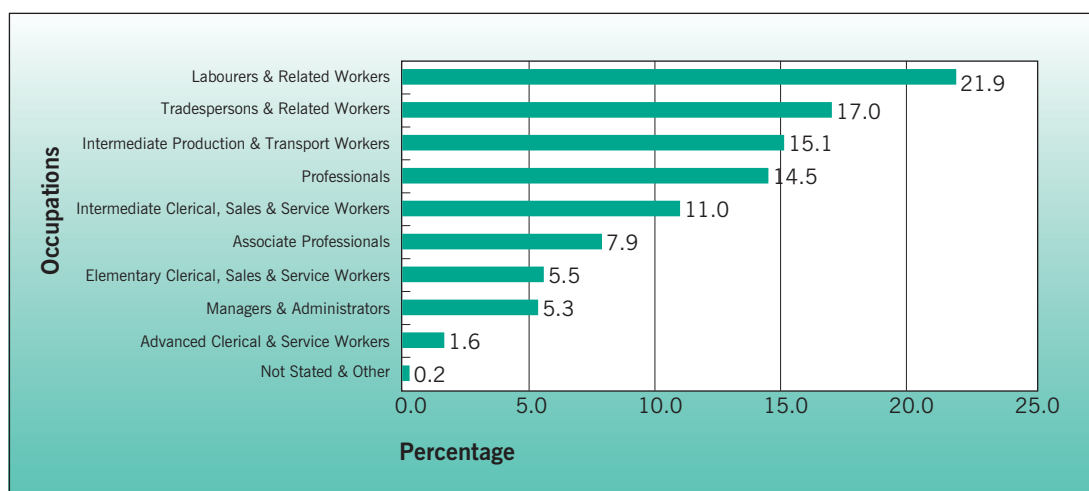
Figure 30: Incidence rate of occupational disease claims by occupation 2003/04



Figure 31 shows that the largest number of occupational disease claims were made by labourers and related workers, followed by tradespersons and related workers and intermediate production and transport workers.

Occupational Diseases

Figure 31: Distribution of occupational disease claims by occupation 2003/04



Selected diseases

Deafness

Occupational deafness is irreversible hearing loss induced by noise and develops from exposure to high noise levels over a period of time.

The incidence rate has dropped significantly from 5.1 in 1994/95 to 1.0 in 2003/04. This is mainly due to amendments to the Workers Compensation Act in 1995, which restricted deafness claims to a minimum of six per cent hearing loss for claims made on or after 10 November 1995 (see Table 14).

More than one quarter, 28 per cent, of occupational disease claims in 2003/04 were occupational deafness claims. The average cost for deafness claim was relatively low at \$14,347, compared to the average for all occupational disease claims of \$25,164. Industries with a substantially greater proportion of occupational deafness were mining, electricity/gas and water supply, construction and manufacturing (see Table 15).

Table 14: Deafness claims, gross incurred cost and incidence rate, 1994/95 to 2003/04

| Year | Total | Incidence rate | No. of deafness claims as a percentage of diseases | Gross incurred cost of deafness claims (\$'000) |
|---------|--------|----------------|--|---|
| 1994/95 | 11,212 | 5.1 | 66.7 | 97,455 |
| 1995/96 | 10,684 | 4.7 | 65.9 | 100,877 |
| 1996/97 | 5,979 | 2.6 | 52.5 | 70,682 |
| 1997/98 | 4,824 | 2.1 | 47.4 | 59,061 |
| 1998/99 | 4,741 | 2 | 49.6 | 53,852 |
| 1999/00 | 4,382 | 1.8 | 47.8 | 56,399 |
| 2000/01 | 4,095 | 1.5 | 44.2 | 56,303 |
| 2001/02 | 3,576 | 1.3 | 36.2 | 55,673 |
| 2002/03 | 2,501 | 0.9 | 27.3 | 35,715 |
| 2003/04 | 2,706 | 1.0 | 28.2 | 38,824 |

Occupational Diseases

Table 15: Distribution of deafness claims by industry 2003/04

| | Deafness | Percentage of all | All diseases |
|--------------------------------------|----------|-------------------|--------------|
| Industry | (Number) | Diseases | (Number) |
| Mining | 161 | 78.9 | 204 |
| Electricity, gas and water supply | 115 | 69.3 | 166 |
| Construction | 657 | 58.9 | 1,116 |
| Manufacturing | 926 | 48.1 | 1,927 |
| Transport and storage | 233 | 33.8 | 689 |
| Government administration | 114 | 26.0 | 439 |
| Wholesale trade | 73 | 22.9 | 319 |
| Property and business services | 130 | 22.0 | 590 |
| Cultural and recreational services | 16 | 16.3 | 98 |
| Agriculture, forestry and fishing | 23 | 13.6 | 169 |
| Retail trade | 81 | 13.4 | 603 |
| Personal and other services | 43 | 8.8 | 488 |
| Accommodation, cafes and restaurants | 35 | 8.4 | 419 |
| Communication services | 4 | 7.8 | 51 |
| Education | 40 | 4.2 | 951 |
| Finance and insurance | 7 | 3.3 | 213 |
| Health and community services | 33 | 2.9 | 1,144 |
| Total | 2,706 | 28.2 | 9,604 |

Mental disorders

The term mental disorders refers to a range of psychological conditions for which workers compensation may be paid, including clinical depression and post-traumatic stress disorder.

It should be noted that although stress itself is not a compensable psychological condition, it is one factor in the workplace that may contribute to a compensable psychological condition.

Table 16 shows a significant increase in mental disorder claims over the last 10 reporting periods, except for a slight decrease in 2003/04. Legislative amendments in January 1996 restricted compensation for psychological or psychiatric disorders by ruling that employment must be a substantial cause, and the disorder must not be wholly or predominantly caused by specified reasonable employer actions.

Table 16: Number of mental disorder claims by gender 1994/95 to 2003/04

| Year | Males | Females | Total | Incidence rate | Percentage of all diseases | Percentage of all claims |
|---------|-------|---------|-------|----------------|----------------------------|--------------------------|
| 1994/95 | 784 | 804 | 1,588 | 0.7 | 9.4 | 2.5 |
| 1995/96 | 752 | 986 | 1,738 | 0.8 | 10.7 | 2.8 |
| 1996/97 | 720 | 867 | 1,587 | 0.7 | 13.9 | 2.6 |
| 1997/98 | 875 | 1,033 | 1,908 | 0.8 | 18.8 | 3.3 |
| 1998/99 | 736 | 946 | 1,682 | 0.7 | 17.6 | 3.0 |
| 1999/00 | 711 | 866 | 1,577 | 0.6 | 17.2 | 3.0 |
| 2000/01 | 829 | 1,087 | 1,916 | 0.7 | 20.7 | 3.6 |
| 2001/02 | 1,151 | 1,492 | 2,643 | 1.0 | 26.8 | 4.8 |
| 2002/03 | 1,396 | 1,850 | 3,246 | 1.2 | 35.4 | 6.4 |
| 2003/04 | 1,330 | 1,896 | 3,226 | 1.2 | 33.6 | 6.3 |

Mental disorders made up 34 per cent of all occupational diseases on 2003/04 and comprised the majority of occupational diseases in education at 76 per cent and finance and insurance at 70 per cent. Also recording high proportions of mental disorder claims were personal and other services at 58 per cent and health and community services at 56 per cent (see Table 16).

The total gross incurred cost was \$89.7 million with an average of \$27,798. The total time lost caused by mental disorders was 63,392 weeks, with an average of 21 weeks.

² Incidence rate is the number of mental disorder claims per 1000 employees.

Occupational Diseases

Table 17: Number and incidence rate of mental disorder claims by industry, 2003/04

| Industry | Number of mental disorders | Incidence rate | Percentage of all diseases | Number of diseases | Percentage of all employment injuries |
|--------------------------------------|----------------------------|----------------|----------------------------|--------------------|---------------------------------------|
| Education | 719 | 3.2 | 75.6 | 951 | 25.6 |
| Finance and insurance | 149 | 1.0 | 70.0 | 213 | 16.4 |
| Personal and other services | 282 | 2.7 | 57.8 | 488 | 13.3 |
| Health and community services | 644 | 2.2 | 56.3 | 1,144 | 10.3 |
| Accommodation, cafes and restaurants | 213 | 1.3 | 50.8 | 419 | 7.1 |
| Retail trade | 227 | 0.5 | 37.6 | 603 | 4.5 |
| Property and business services | 222 | 0.6 | 37.6 | 590 | 6.2 |
| Cultural and recreational services | 36 | 0.5 | 36.7 | 98 | 3.9 |
| Communication services | 18 | 0.7 | 35.3 | 51 | 4.6 |
| Government administration | 151 | 1.6 | 34.4 | 439 | 8.2 |
| Transport and storage | 189 | 1.4 | 27.4 | 689 | 4.6 |
| Wholesale trade | 81 | 0.6 | 25.4 | 319 | 3.5 |
| Agriculture, forestry and fishing | 19 | 0.4 | 11.2 | 169 | 1.3 |
| Manufacturing | 175 | 0.6 | 9.1 | 1,927 | 1.8 |
| Electricity, gas and water supply | 13 | 0.5 | 7.8 | 166 | 3.1 |
| Construction | 79 | 0.4 | 7.1 | 1,116 | 1.3 |
| Mining | 9 | 0.6 | 4.4 | 204 | 1.2 |
| Total | 3,226 | 1.2 | 33.6 | 9,604 | 6.3 |

Occupational overuse syndrome

Occupational overuse syndrome refers to diseases that involve the musculoskeletal system and is a range of conditions characterised by discomfort or persistent pain in muscles, tendons and other soft tissues, with or without physical manifestations. Occupational overuse syndrome is usually associated with repetitive movement, sustained or constrained postures, and/or forceful movements.

Table 18: Occupational overuse syndrome claims 1994/95 to 2003/04

| Year | Number of claims | Incidence rate | Gross incurred cost total (\$'000) |
|---------|------------------|----------------|------------------------------------|
| 1994/95 | 1,180 | 0.5 | 22,912 |
| 1995/96 | 1,188 | 0.5 | 23,229 |
| 1996/97 | 1,140 | 0.5 | 23,497 |
| 1997/98 | 913 | 0.4 | 22,673 |
| 1998/99 | 889 | 0.4 | 19,162 |
| 1999/00 | 954 | 0.4 | 26,382 |
| 2000/01 | 1,044 | 0.4 | 36,271 |
| 2001/02 | 1,260 | 0.5 | 44,746 |
| 2002/03 | 1,207 | 0.4 | 32,215 |
| 2003/04 | 1,282 | 0.5 | 35,745 |

Occupational Diseases

A total of 1,282 claims were reported in 2003/04, representing 13 per cent of all occupational diseases. The total cost for these claims was \$35.7 million with an average cost of \$27,882. Total lost time was 11,464 weeks, with an average of 14 weeks. Manufacturing and health and community services had the highest number of claims, followed by retail trade, property and business services, construction and education (see table 19).

Table 19: Occupational overuse syndrome by industry 2003/04

| Industry | Number of claims | Percentage of all occupational diseases | Number of occupational diseases |
|--------------------------------------|------------------|---|---------------------------------|
| Manufacturing | 236 | 12.2 | 1,927 |
| Health and community services | 212 | 18.5 | 1,144 |
| Retail trade | 120 | 19.9 | 603 |
| Property and business services | 103 | 17.5 | 590 |
| Education | 85 | 8.9 | 951 |
| Construction | 94 | 8.4 | 1,116 |
| Agriculture, forestry and fishing | 41 | 24.3 | 169 |
| Communication services | 12 | 23.5 | 51 |
| Cultural and recreational services | 20 | 20.4 | 98 |
| Wholesale trade | 65 | 20.4 | 319 |
| Government administration | 65 | 14.8 | 439 |
| Finance and insurance | 31 | 14.6 | 213 |
| Personal and other services | 71 | 14.5 | 488 |
| Accommodation, cafes and restaurants | 54 | 12.9 | 419 |
| Transport and storage | 60 | 8.7 | 689 |
| Electricity, gas and water supply | 7 | 4.2 | 166 |
| Mining | 6 | 2.9 | 204 |
| Total | 1,282 | 13.3 | 9,604 |

Hernia

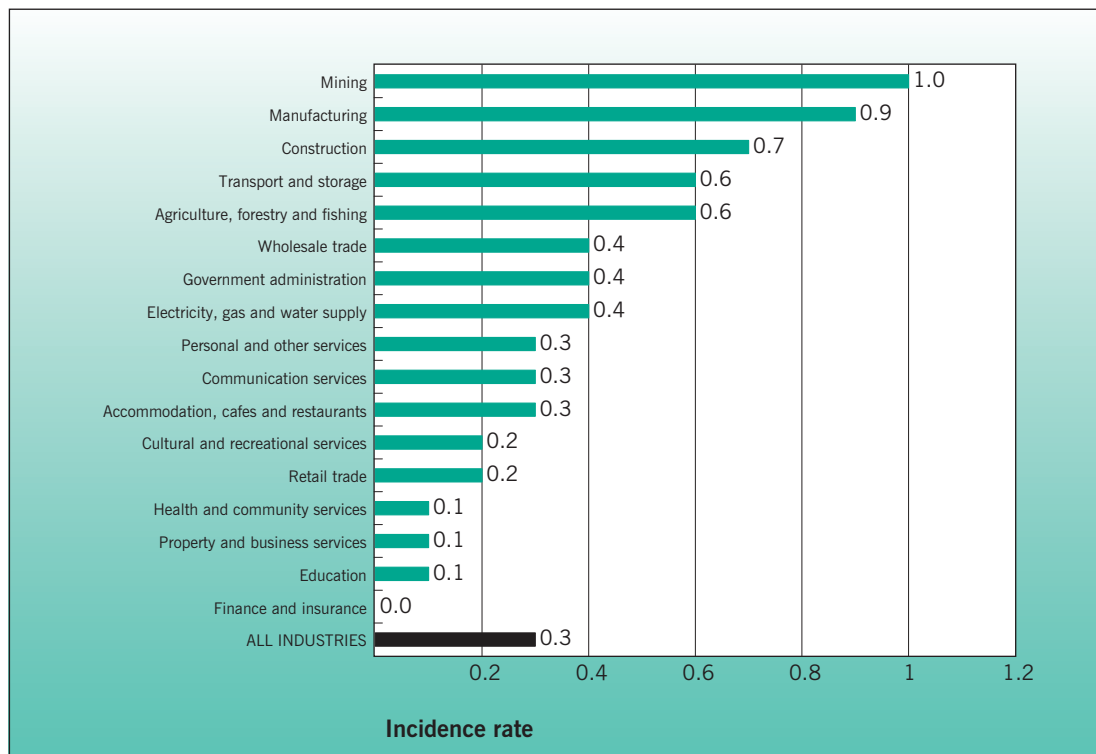
Hernia is a condition of the digestive system and is included in the 'Occupational disease' category. In 2003/04, hernia was the fourth most commonly reported occupational disease with 932 claims, representing 10 per cent of all diseases.

Occupations associated with high incidence rates of hernia were farmers and farm managers at 1.5, other labourers and related workers at 1.4, intermediate machine operators at 1.4, and other intermediate production and transport workers at 1.2. Across all occupations the incidence rate of hernia was 0.3.

The average gross incurred cost was \$15,443 and lost time was 12 weeks. Lifting, carrying or other body stressing caused 90 per cent of reported hernias.

Occupational Diseases

Figure 32: Incidence rate of hernia claims by industry 2003/04 Trends 1994/95 to 2003/04



other work-related injuries

Other work-related injuries are caused by incidents occurring at places away from the workplace. Included are road traffic accidents arising from employment while on duty, commuting accidents and injuries occurring during a recess while the worker is away from work.

In editions of the NSW Workers Compensation Statistical Bulletin prior to 2002/03, injuries in this section were termed 'non-workplace injuries'.

Trends, 1994/95 to 2003/04

Number of other work-related injuries

In 2003/04 there were 4,609 other work-related injuries, representing nine per cent of all employment injuries. Of these, 3,621 or seven per cent were results of commuting accidents while 735 or one per cent were caused by road traffic accidents. The remaining 253 or 0.5 per cent, occurred while away from work during a recess.

Since 1994/95 other work-related injuries have increased by 35 per cent. Other work-related injuries increased by 204 claims or five per cent in 2003/04 compared to 2002/03.

Figure 33: Number of other work-related injuries from 1994/95 to 2003/04

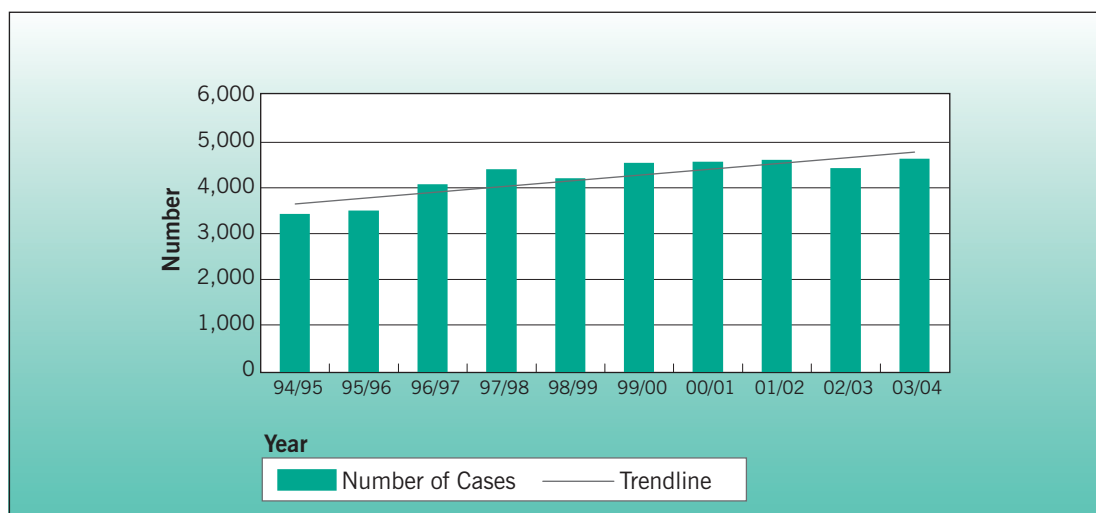
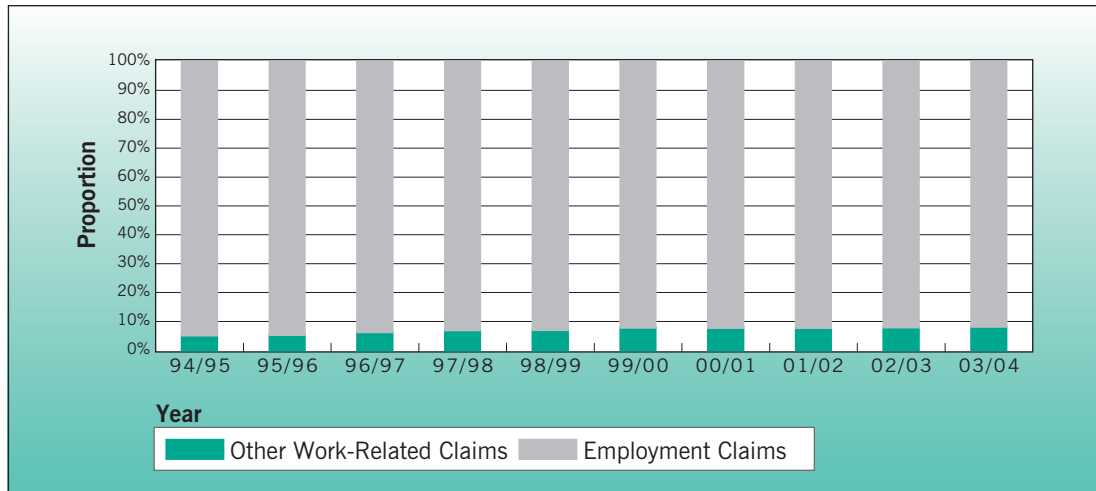


Figure 34 shows that the proportion of other work-related injuries has increased steadily.

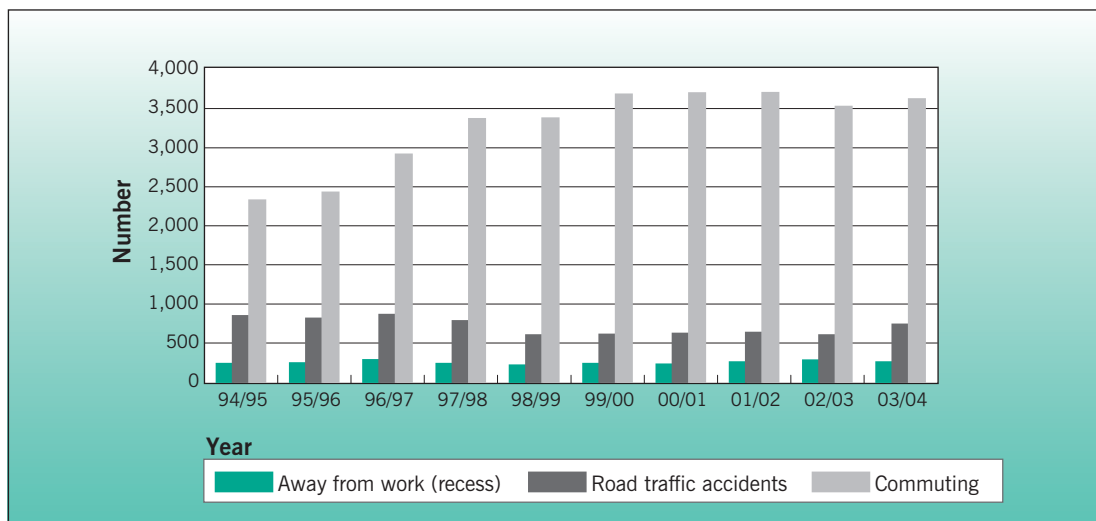
Other Work-related Injuries

Figure 34: Other work-related claims as a proportion of all employment injury claims



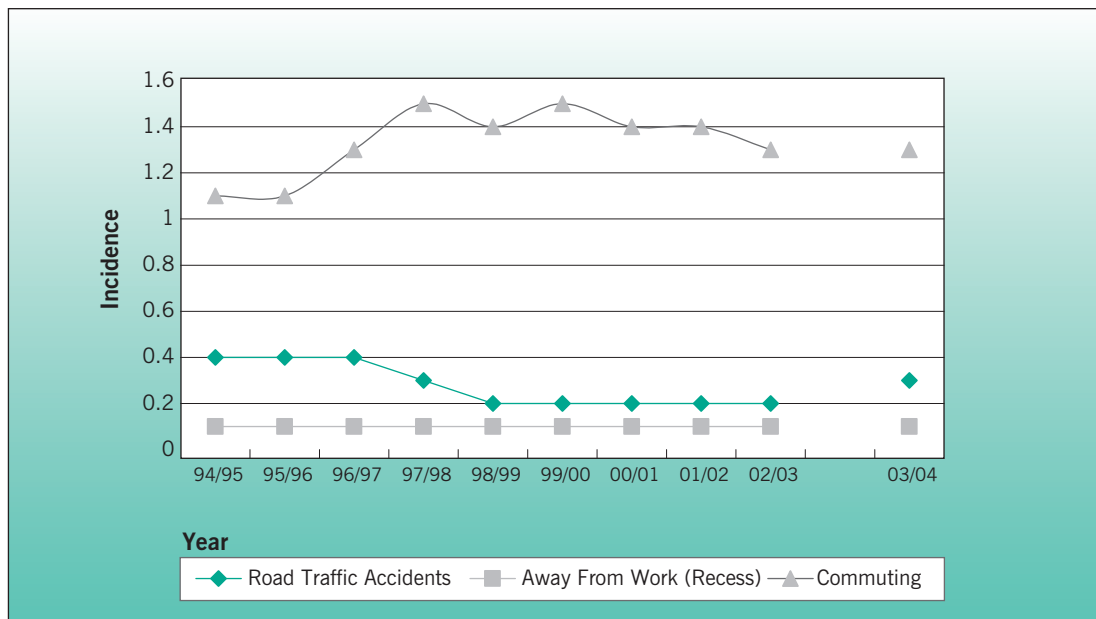
In 2003/04, claims resulted from traffic accidents increased by 23 per cent compared to 2002/03. Injuries occurring away from work during a recess decreased by 11 per cent, and commuting accidents increased by three per cent (see Figure 35).

Figure 35: Number of other work-related injuries 1994/95 to 2003/04injuries



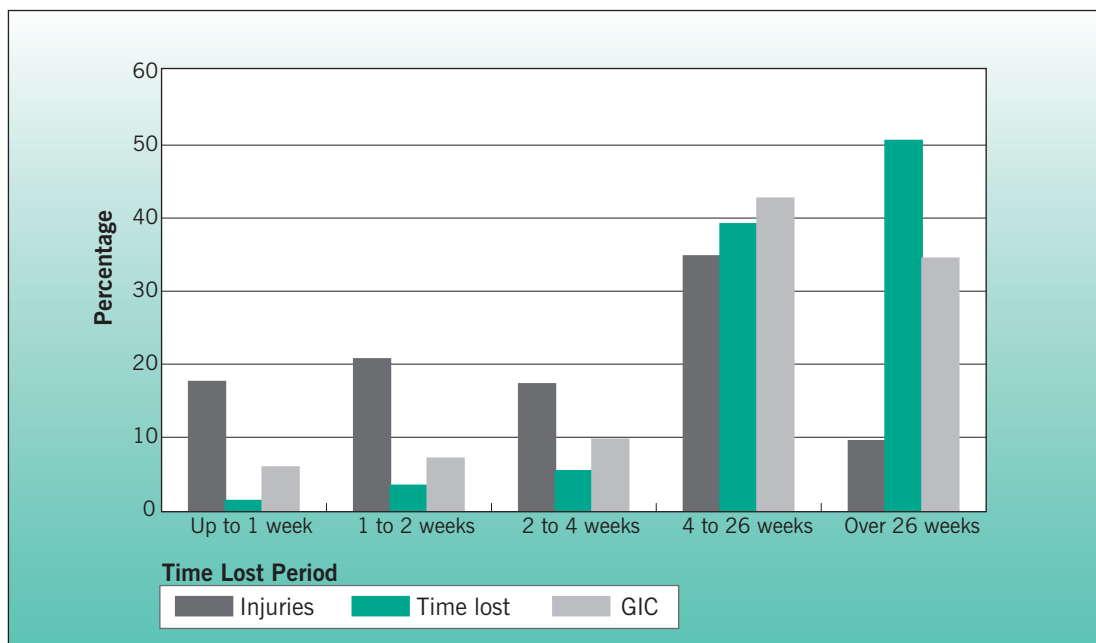
Other Work-related Injuries

Figure 36: Incidence rate of other work-related injuries 1994/95 to 2003/04



In 2003/04 there were 3,352 other work-related claims resulting in temporary disability, 44 per cent of which resulted in four or more weeks off work. These claims accounted for 77 per cent of gross incurred cost and 90 per cent of time lost (see Figure 37). This demonstrates that the bulk of other work-related temporary disability costs were due to severe long-term injuries.

Figure 37: Analysis of severity of injury 2003/04



1. Note that the denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

Other Work-related Injuries

Gross incurred cost and time lost

The average gross incurred cost of other work-related injury claims in 2003/04 was \$28,317, an increase of 20 per cent from 2002/03.

Average time lost in 2003/04 was 9.4 weeks, a decrease of 12 per cent from 2002/03, whereas the median time lost fell from 3.4 to 3.3 weeks (see Figures 38 and 39).

Figure 38: Other work-related injury claims (gross incurred cost mean)

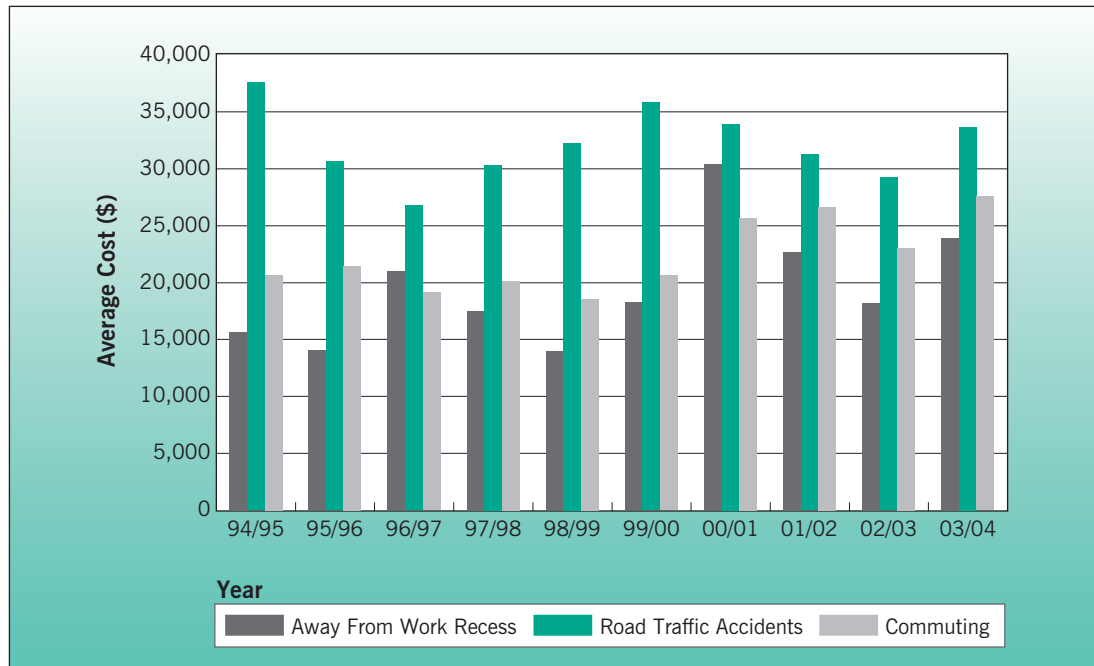
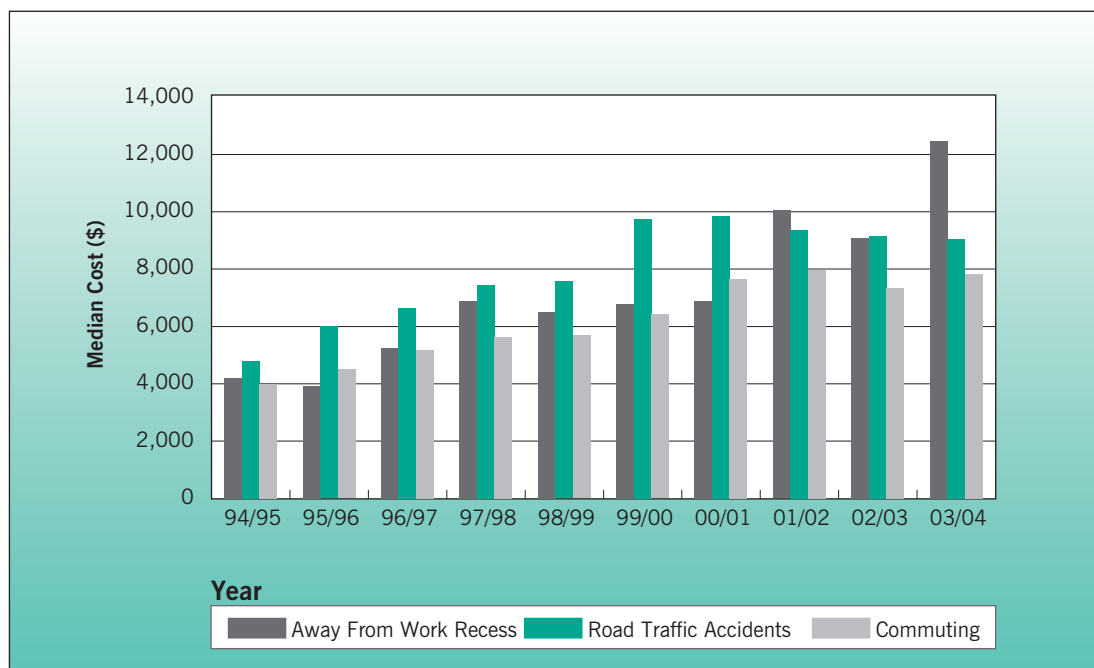


Figure 39: Other work-related injury claims (gross incurred cost median)



Other Work-related Injuries

Figure 40: Other work-related injuries (lost time mean)

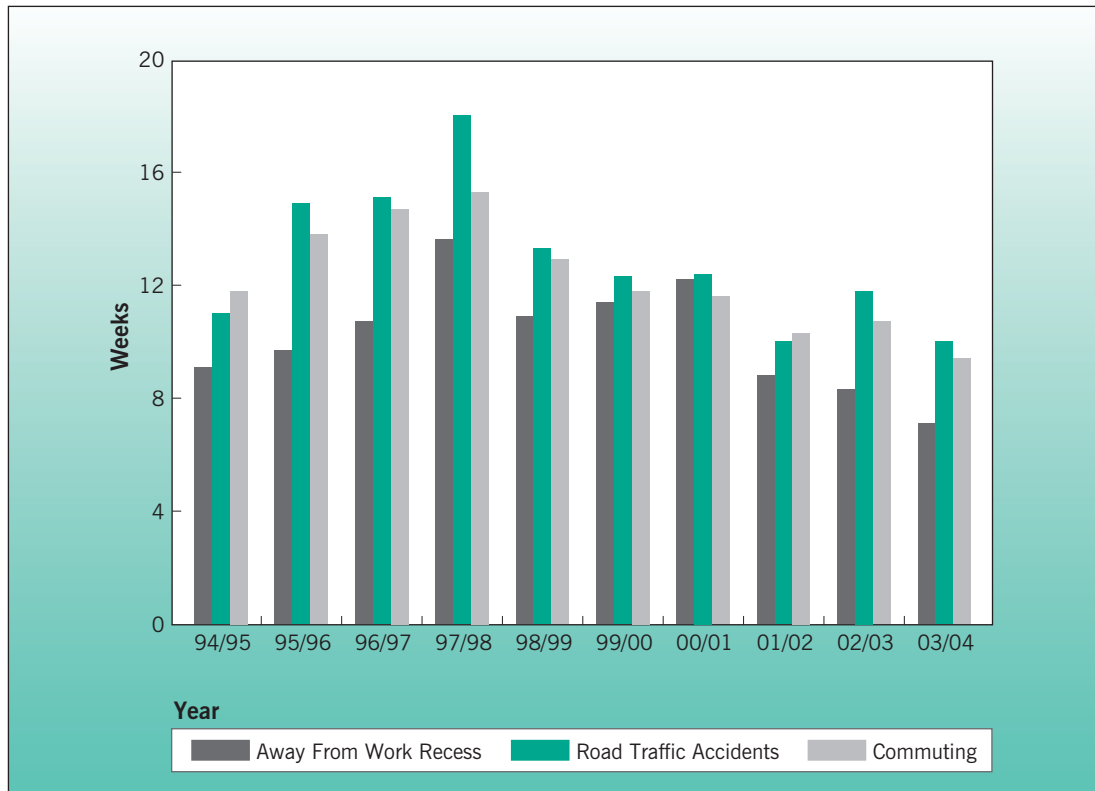
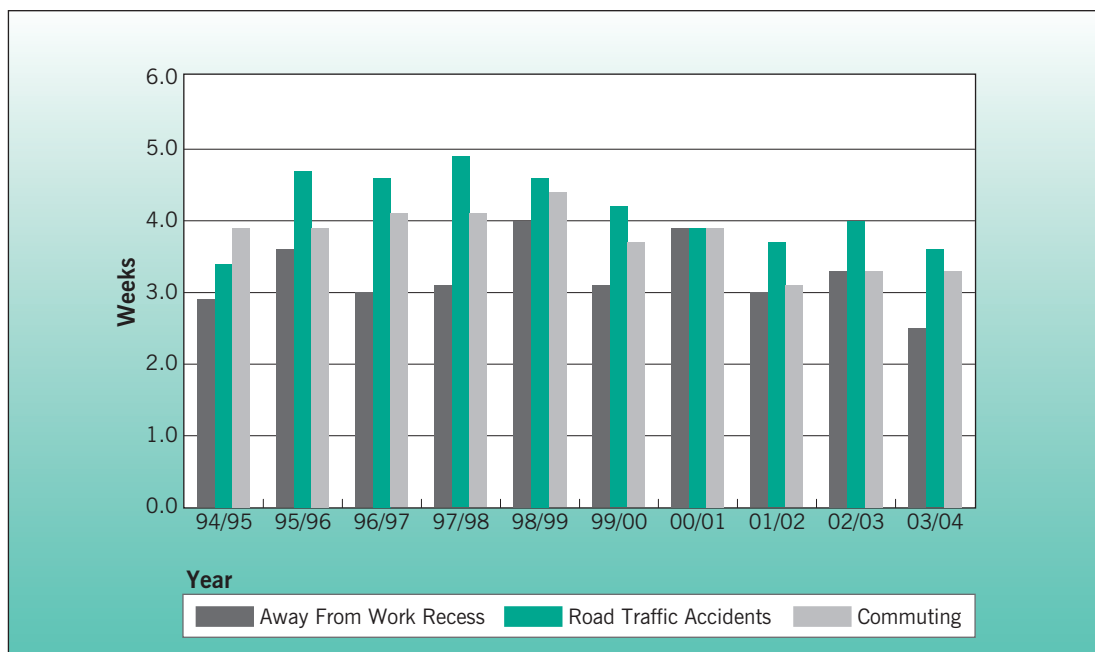


Figure 41: Other work-related injuries (lost time median)



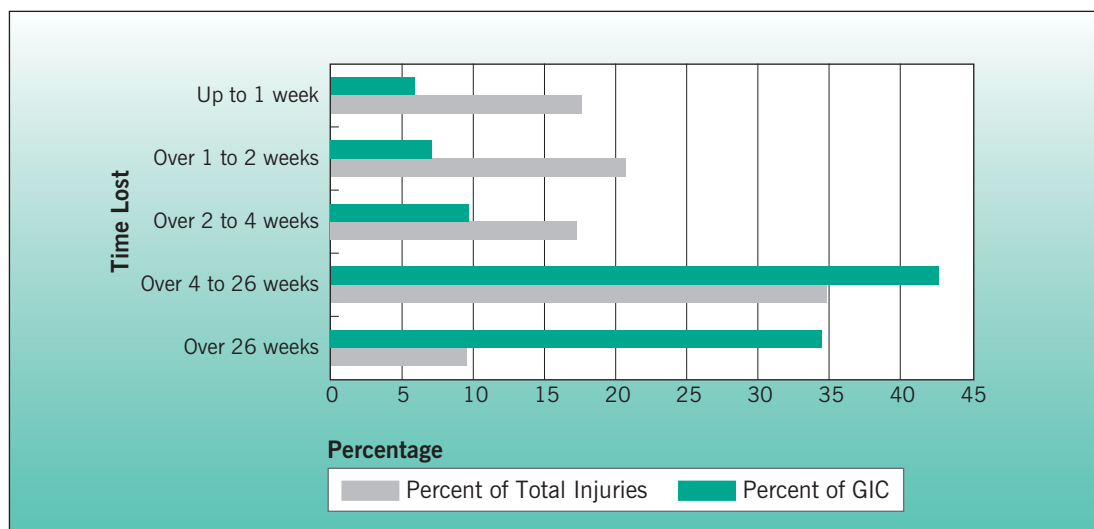
Other work-related injuries 2003/04

Number, gross incurred cost and lost time

Of the 4,609 other work-related injuries in 2003/04, 1,191 resulted in permanent disabilities while 3,352 were temporary disabilities. Temporary disabilities of six months and over made up seven per cent of all other work-related injuries.

The total gross incurred cost of other work-related injuries was \$130.5 million with an average of \$28,317 per claim. However, half the claims had a gross incurred cost of \$8,274 or less. The total time lost was 31,346 weeks with an average of 9.4 weeks.

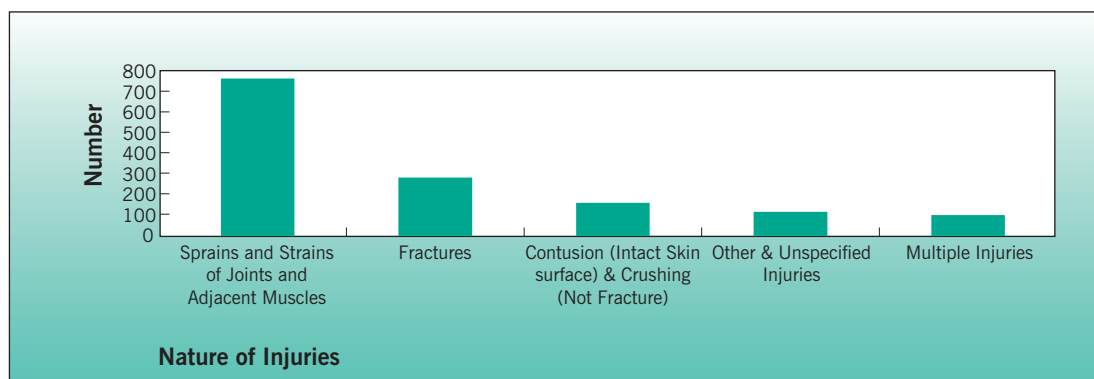
Figure 42: Distribution of other work-related claims by gross incurred cost and lost time



Number, gross incurred cost and time lost for long-term temporary disability claims

Long-term injuries, which only include claims for four weeks of lost time, made up the majority of other work-related temporary disability claims. Sprains and strains of joints and adjacent muscles were the most common cause of other work-related injuries, followed by fractures and contusions (see Figure 43).

Figure 43: Top five number by nature of injuries



Other Work-related Injuries

Figure 44: Top five gross incurred cost by nature of injuries

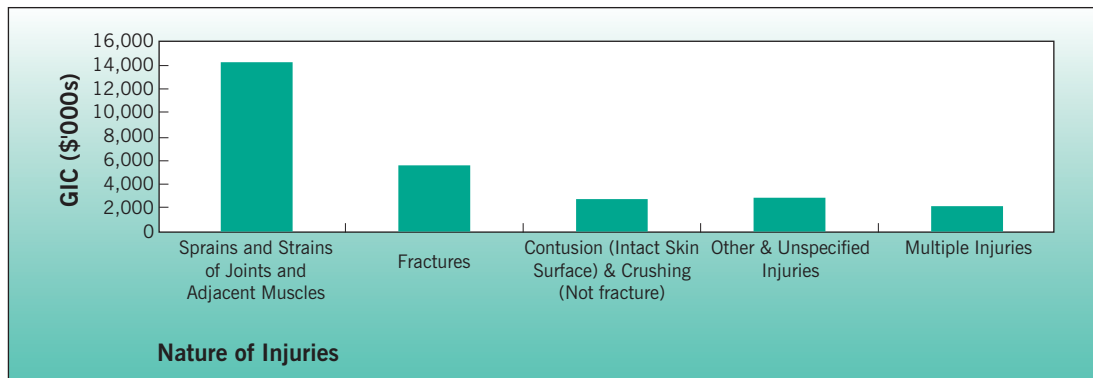


Table 20: Top five number and gross incurred cost for long-term temporary disability claims by nature of injuries

| Nature of injury | Number | Gross incurred cost (\$'000) |
|---|--------|------------------------------|
| Sprains and strains of joints and adjacent muscles | 756 | 13,963 |
| Fracture | 272 | 5,344 |
| Contusion (intact skin surface) and crushing (not fracture) | 149 | 2,505 |
| Other and unspecified injuries | 105 | 2,619 |
| Multiple injuries | 89 | 1,909 |

Number and incidence rate by age and gender

Figure 45 shows that other work-related injuries peaked in the 25–29 age group and generally declined in the higher age groups. There were 2,151 claims from females, accounting for 47 per cent of all other work-related injuries. Male incidence rates were higher than that of females at younger ages. However, for age groups over 45, female incidence rates were higher than for males (see Figure 46).

Other Work-related Injuries

Figure 45: Other work-related injuries

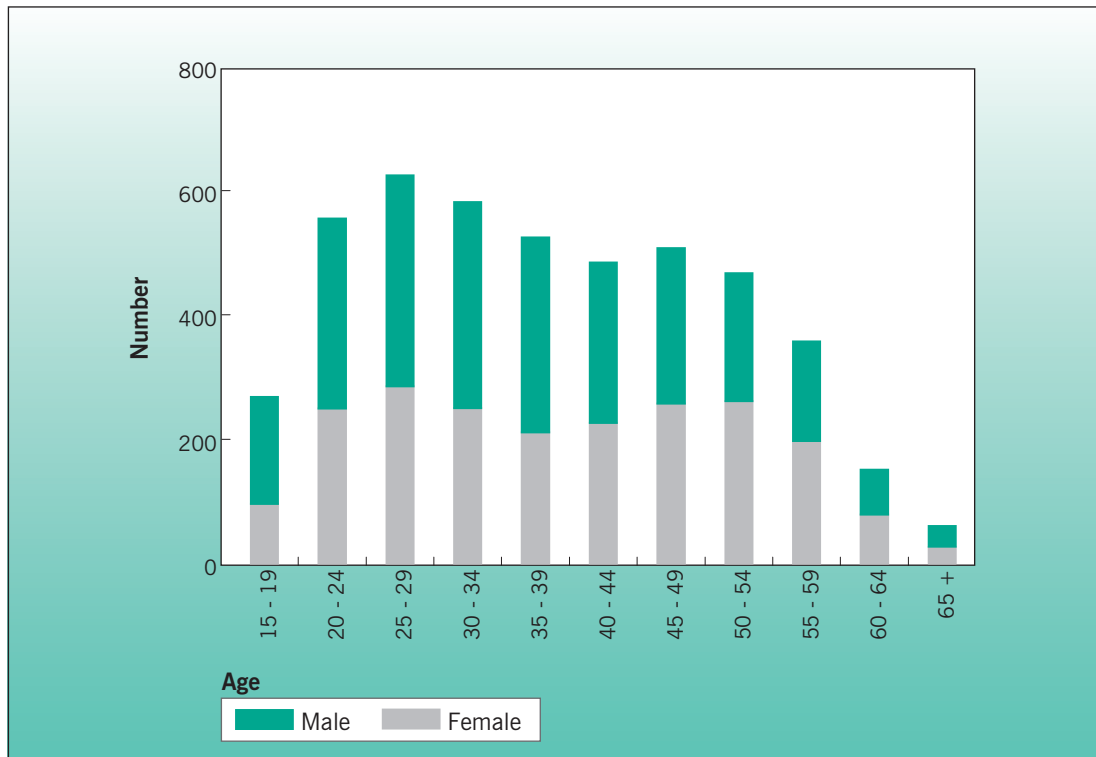


Figure 46: Other work-related by age and gender incidence rate by age and gender



Other Work-related Injuries

Cause of injury

Table 21: Distribution of other work-related claims by cause of injury

| Cause of injury/disease | Number | Gross incurred costs (\$'000) |
|--|--------------|-------------------------------|
| Vehicle accidents | 2,672 | 84,873 |
| Falls, trips and slips of a person | 957 | 18,153 |
| Hit by moving objects | 526 | 19,891 |
| Body stressing | 227 | 3,860 |
| Hitting objects with a part of the body | 126 | 1,910 |
| Other and unspecified mechanisms of injury | 78 | 1,545 |
| Heat, radiation and electricity | 12 | 209 |
| Chemicals and other substances | 5 | 21 |
| Mental stress | 5 | 39 |
| Sound and pressure | 1 | 12 |
| Total | 4,609 | 130,513 |

Commuting and road traffic incidents constitute the bulk of other work-related injury claims, indicating vehicles were the main cause of injury in this category. Vehicle related incidents accounted for 58 per cent of other work-related incidents followed by falls, trips and slips at 21 per cent (see Table 21).

Industry distribution

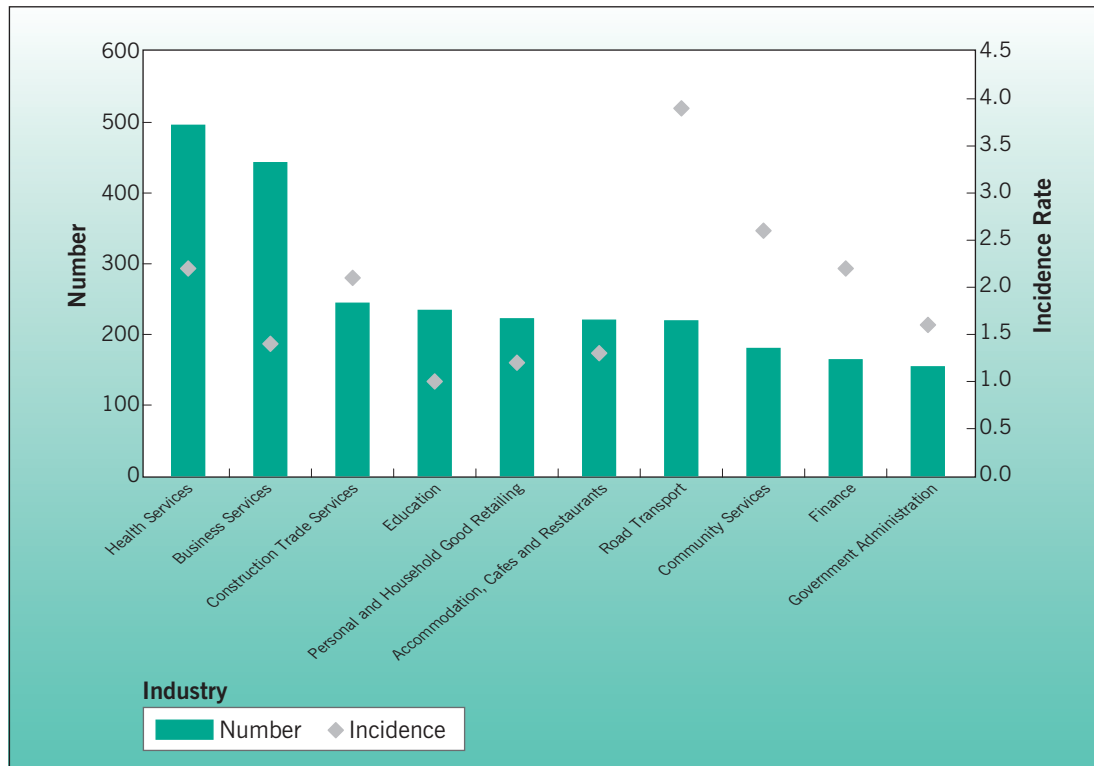
Industries with a higher than the NSW incidence rate number of other work-related injuries were health and community services at 676, manufacturing at 592, property and business services at 498, and retail trade at 470.

Communication services had the highest incidence rate of other work-related injuries at 3.3, followed by transport and storage at 3.1, health and community services at 2.3, manufacturing at 2.0 and construction at 2.0.

A further breakdown of other work-related injuries by industry sub-division is shown in Figure 47.

Other Work-related Injuries

Figure 47: Number and incidence rate of other work-related injuries by top 10 industry division



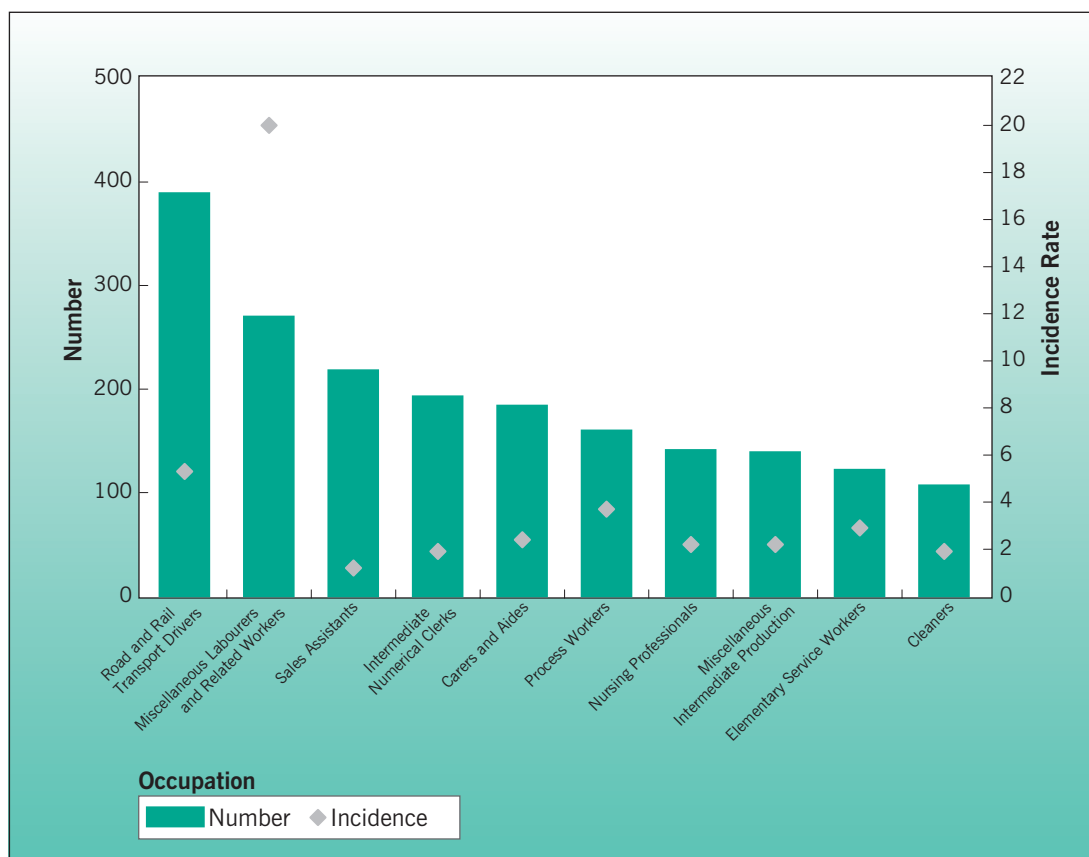
Occupational analysis

Occupations with a high number of other work-related injury claims were intermediate clerical, sales and service workers at 863, labourers and related workers at 685, professionals at 659 and intermediate production and transport workers at 638.

The highest incidence rate of 2.9 claims within the occupational groups were for labourers and related workers and intermediate production and transport workers. Other occupational groups with higher than average incidence rates were tradespersons and related workers at 1.7 and intermediate clerical, sales and service workers at 1.6.

A further breakdown of other work-related claims by sub-occupation division is shown in Figure 48.

Figure 48: Number and incidence rate of other work-related injuries by top 10 occupation sub-category



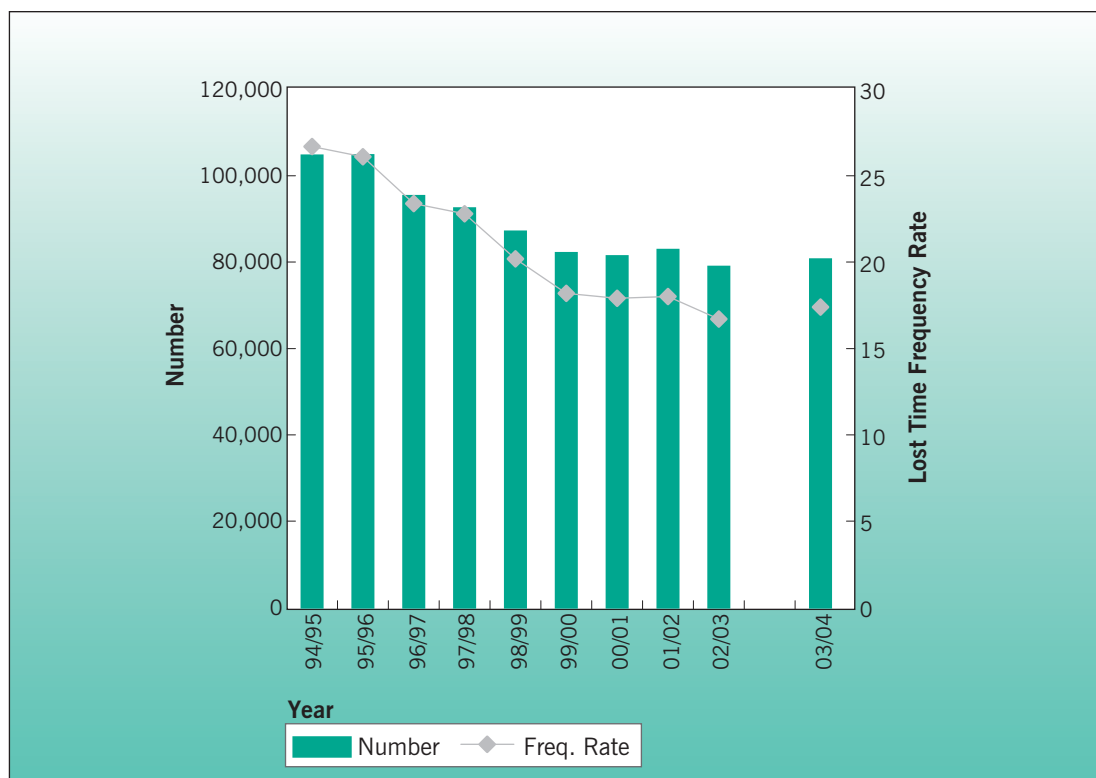
lost time injuries/diseases

This section covers occurrences that resulted in fatalities, permanent disabilities, or temporary disabilities when one or more days have been paid for total incapacity and reported to insurers during the relevant financial years. The definitions used in this section are in accordance with the Workplace Injury and Disease Recording Standard – NOHSC (WorkSafe) – AS 1885.1 – 1990.

Trends 1994/95 to 2003/04

Figure 49 shows that the overall lost time injury/disease frequency rate has been declining for the last nine years except for a slight increase in 2003/04. In 1994/95 the lost time injury/disease frequency rate peaked at 26.7, but since then it has been steadily dropping each year to a low of 16.7 in 2002/03 and only slightly increasing to 17.4 in 2003/04.

Figure 49: Number and frequency rate of lost time claims 1994/95–2003/04



¹ The denominator data to calculate incidence/frequency rates for 2003/04 claims is different from previous years in that it is based on the 2001 census data. The gap in the graph between 2002/03 and 2003/04 is to highlight the fact the 2003/04 rates are not comparable with previous years.

Lost Time Injuries/Diseases

Lost time injury/disease claims 2003/04

During 2003/04, the total number of lost time claims was 80,622. The total gross incidence cost for these claims was \$1,132 million. Lost time injuries/diseases of less than five days consisted of 36 per cent of all lost time injuries/diseases, while the cost for these was only five per cent. The average gross incidence cost for lost time claims was lower at \$14,035, compared to major employment injuries at \$20,918. This is mostly due to including minor claims in this section.

The total time lost for this group of claims was 397,074 weeks, with an average of six weeks per claim. However, half of the claims resulted in less than one week off work compared to three weeks for major employment injuries.

Table 22 compares the industry distribution of lost time claims with major employment injuries. The 10 highest ranking industries displayed a similar distribution for both lost time injuries and employment injuries.

Table 22: Number of lost time injuries/diseases and major employment injuries by industry 2003/04

| Industry | Number of lost time injuries/diseases | % | Number of major employment injuries | % |
|--------------------------------------|---------------------------------------|------------|-------------------------------------|------------|
| Manufacturing | 15,268 | 18.9 | 9,547 | 18.5 |
| Health and community services | 9,883 | 12.3 | 6,223 | 12.1 |
| Construction | 8,681 | 10.8 | 6,078 | 11.8 |
| Retail trade | 8,136 | 10.1 | 5,002 | 9.7 |
| Transport and storage | 6,445 | 8.0 | 4,127 | 8.0 |
| Property and business services | 5,352 | 6.6 | 3,585 | 7.0 |
| Education | 5,087 | 6.3 | 2,804 | 5.4 |
| Accommodation, cafes and restaurants | 4,575 | 5.7 | 3,013 | 5.8 |
| Wholesale trade | 3,722 | 4.6 | 2,335 | 4.5 |
| Personal and other services | 3,501 | 4.3 | 2,123 | 4.1 |
| Government administration | 2,979 | 3.7 | 1,831 | 3.6 |
| Agriculture, forestry and fishing | 1,843 | 2.3 | 1,463 | 2.8 |
| Finance and insurance | 1,578 | 2.0 | 908 | 1.8 |
| Cultural and recreational services | 1,427 | 1.8 | 934 | 1.8 |
| Mining | 979 | 1.2 | 741 | 1.4 |
| Electricity, gas and water supply | 578 | 0.7 | 420 | 0.8 |
| Communication services | 559 | 0.7 | 388 | 0.8 |
| Not stated and other | 29 | 0.0 | 29 | 0.1 |
| Total | 80,622 | 100 | 51,551 | 100 |

Table 23 shows the top 10 industries with highest lost time frequency rates. Manufacturing had the highest lost time frequency rate of 27 claims per million hours worked, which was 55 per cent more than the NSW lost time frequency rate of 17.4.

Lost Time Injuries/Diseases

Table 23: Lost time claims' frequency rate by industry 2003/04

| Industry | Lost time frequency rate |
|--------------------------------------|--------------------------|
| Manufacturing | 27.0 |
| Transport and storage | 25.1 |
| Construction | 23.6 |
| Health and community services | 23.1 |
| Accommodation, cafes and restaurants | 20.7 |
| Personal and other services | 20.3 |
| Retail trade | 14.3 |
| Education | 14.1 |
| Wholesale trade | 14.1 |
| Property and business services | 7.8 |
| Total New South Wales | 17.4 |

Figure 50: Relative lost time frequency rate by industry 2003/04



payments

This section covers payments for all claims from WorkCover managed fund, treasury managed fund, self, group and specialised insurers, including claims of less than five days and those in previous reporting periods.

Changes to the workers compensation legislation that have caused variations in the data since 1987/88 are explained in Appendix D.

Compensation payments are broken into 14 categories, and non-compensation payments into five categories.

Trends, 1994/95 to 2003/04

Total payments consist of weekly benefits, lump sum payments and payments for medical treatment as well as non-compensation payments, such as legal payments, payments for common law damages and investigation expenses. Total payments decreased from \$3,250 million in 2002/03 to \$2,806 million in 2003/04, a fall of \$444 million, or 14 per cent. When adjusted for the increase in average weekly earnings in New South Wales, the decrease in payments was around 18 per cent (see Figure 51).

This significant decrease was attributed to the reduction in damages and common law payments by 57 per cent from \$1,014 million in 2002/03 to \$432 million in 2003/04. Other payments including weekly benefits and medical payments increased from \$740 million and \$415 million (respectively) in 2002/03 to \$826 million and \$499 million in 2003/04 (see Figure 52).

Since 2001/02 payments for weekly benefits have been increasing. This shows that Workers Compensation system of NSW is following an income replacement approach where weekly payments are regarded as primary benefit.

There was a reduction in lump sum payments from 2001/02, mainly due to the decrease in commutation payments. Access for commutation payments was limited from 2001 by reforms that tightened the conditions for obtaining commutation.

There was an escalation in payments for common law damages until 2002/03. The large amounts paid in 2002/03 and 2003/04 were a result of settling outstanding common law claims.

Figure 51: Total payments 1994/95 to 2003/04

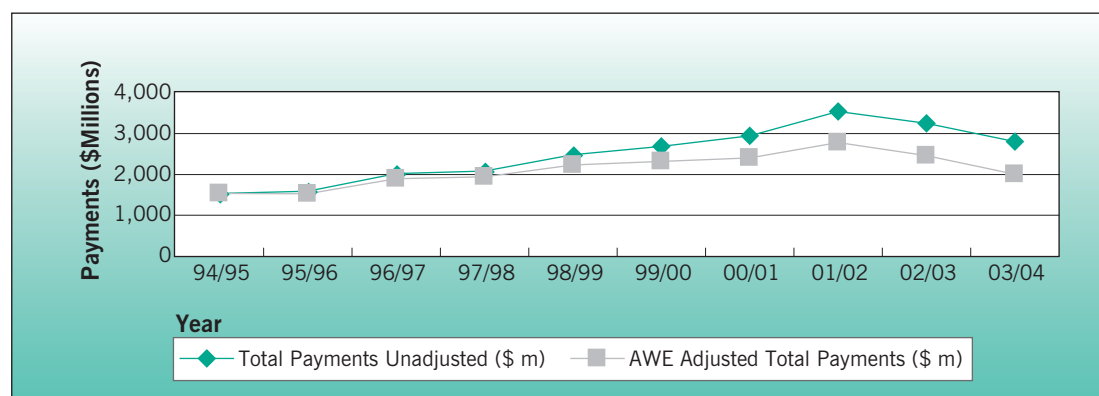


Figure 52 shows the trends in compensation and non-compensation payments for 1994/95 to 2003/04. A detailed description of payment types is provided in Table 24.

Payments

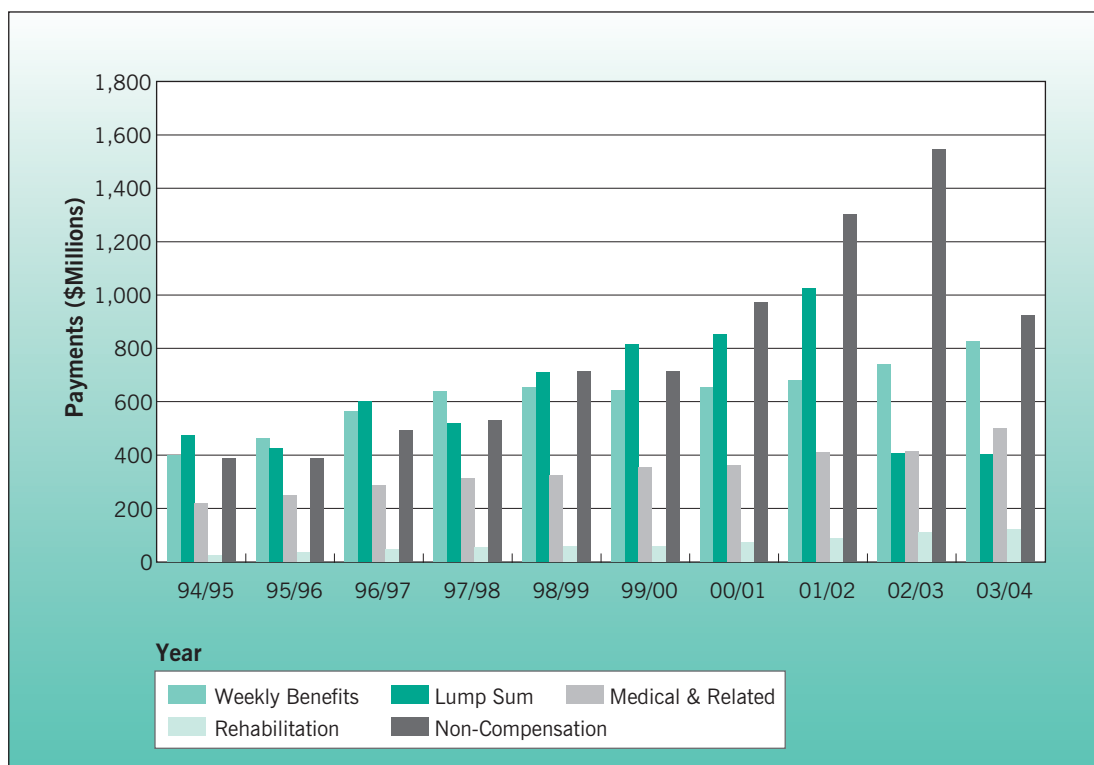
Figure 52: Payment type by category 1994/95 to 2003/04¹

Table 24: Compensation and non-compensation payments

| Compensation payments | | | | | Non-compensation |
|---|--|---------------------------------|-------------------------|---|---------------------------|
| Medical and related | Lump sum | Weekly benefits | Rehabilitation | Others | |
| Ambulance Services | Commutations | Partial incapacity (Section 38) | Rehabilitation services | Death payments | Transport and maintenance |
| Medical treatment | Permanent impairment (Section 66) | Total incapacity | | Damage to artificial limbs and clothing | Common law damages |
| Hospital treatment | Pain and suffering, Section 67 | Partial incapacity (Section 40) | | | Investigation expenses |
| Allied health eg, physiotherapy, chiropractic | Interest on Section 66, 67 lump sum settlement | | | | Interpreter services |
| | | | | | Legal payments |

¹ Death payments are excluded from lump sum payments.

Payments

Figure 53: Distribution of payment types as percentages of total payment 1994/95 to 2003/04



Total payments, 2003/04

Proportion of total payments

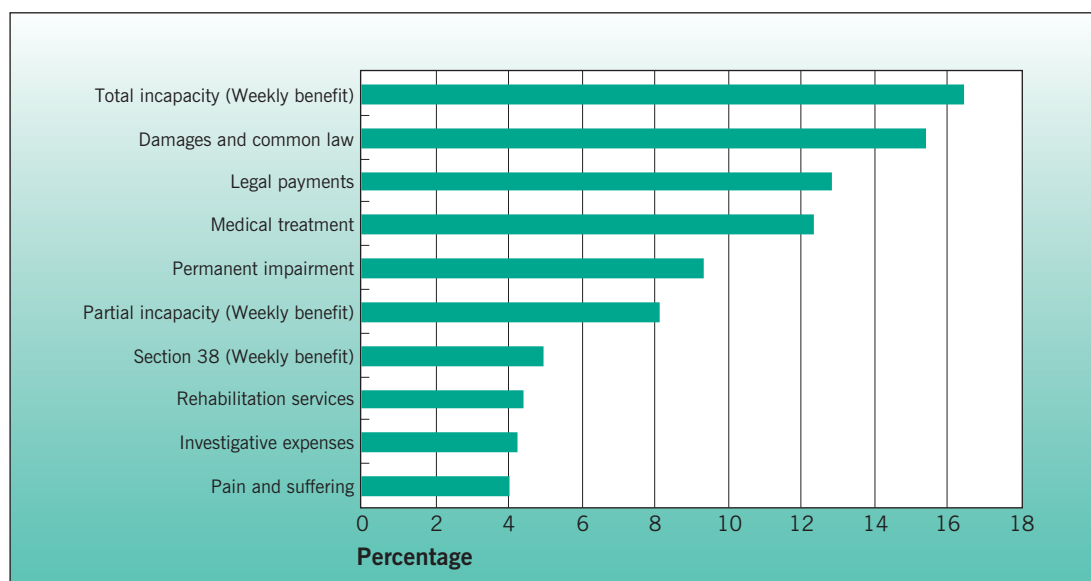
Workplace injuries represented 76 per cent of payments while occupational diseases accounted for 14 per cent. The remaining 10 per cent were payments for other work-related injuries.

Payment type breakdown 2003/04

Figure 54 illustrates the percentages of different types of payments in 2003/04. The largest payment category in 2003/04 was weekly benefits for total incapacity at \$460 million. Other categories with large payments were common law damages at \$432 million, legal payments at \$385 million, medical treatment at \$345 million and permanent impairment at \$262 million.

Payments

Figure 54: Proportion of payment type 2003/04



Percentage change in payments since 2002/03

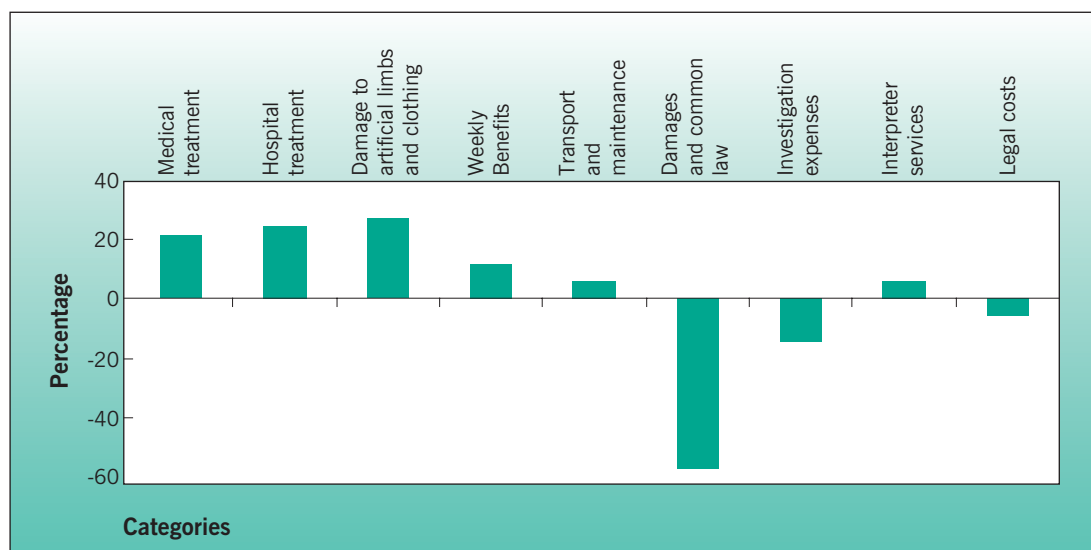
There were reductions in payments in 2003/04 for common law damages by 57 per cent, investigation expenses by 16 per cent and legal payments by six per cent over 2002/03. Common law claims lodged after 27 November 2001 generally obtained damages for economic loss. Further restrictions were imposed in terms of eligibility criteria. As a result, it was expected that common law payments would decrease.

The reforms reduced legal payments and investigation expenses because of:

- caps on legal costs
- mediation of disputes through the Workers Compensation Commission
- assessments of severity based on whole person impairment, leaving less room for disputes.

The payments for both medical and rehabilitation treatment increased in 2003/04 by 21 per cent and 10 per cent respectively.

Figure 55: Percentage change in payments 2002/03 to 2003/04



Nature of injury/disease 2003/04

Figure 56 shows sprains and strains accounted for 58 per cent of total payments in 2003/04, followed by eight per cent for fractures, and five per cent for contusions and mental disorders.

Figure 56: Total payments by nature of injury/disease 2003/04

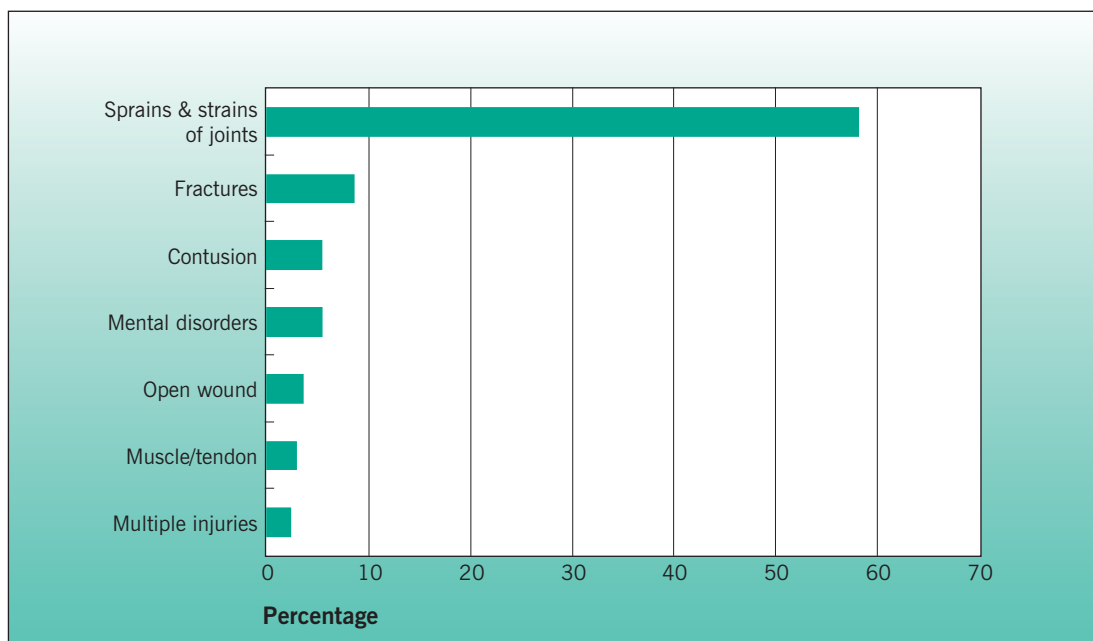
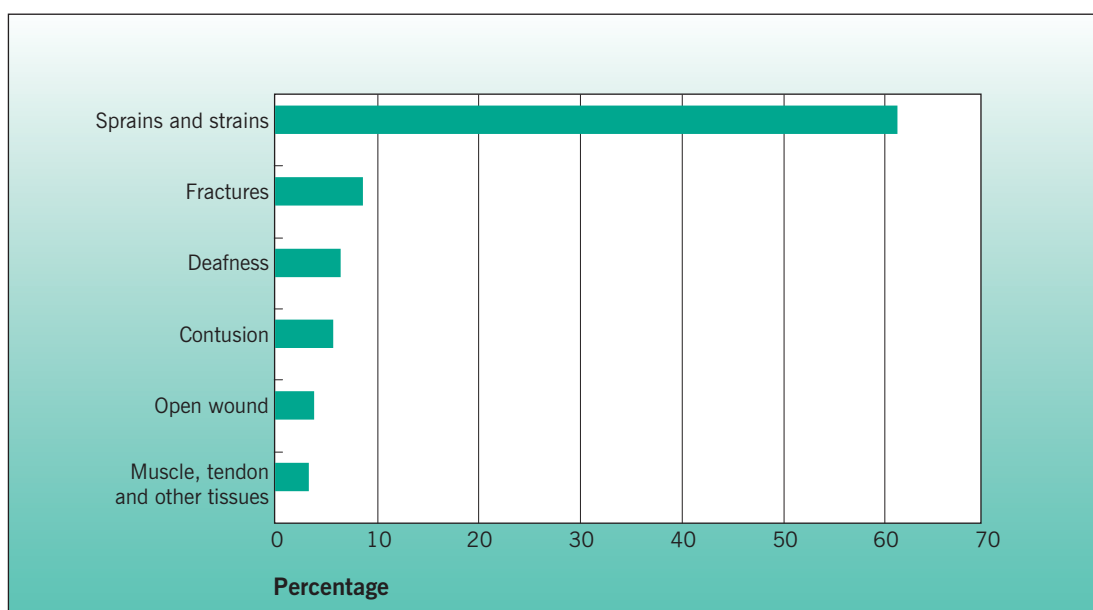


Figure 57 shows that the most common injuries/diseases for permanent impairment payments in 2003/04 were for sprains and strains of joints and adjacent muscles. These totalled 61 per cent of permanent impairment payments at \$160 million. The second largest payment was eight per cent for fractures at \$22 million, followed by six per cent for deafness at \$16 million. Collectively, these categories account for 75 per cent of payments for permanent impairment.

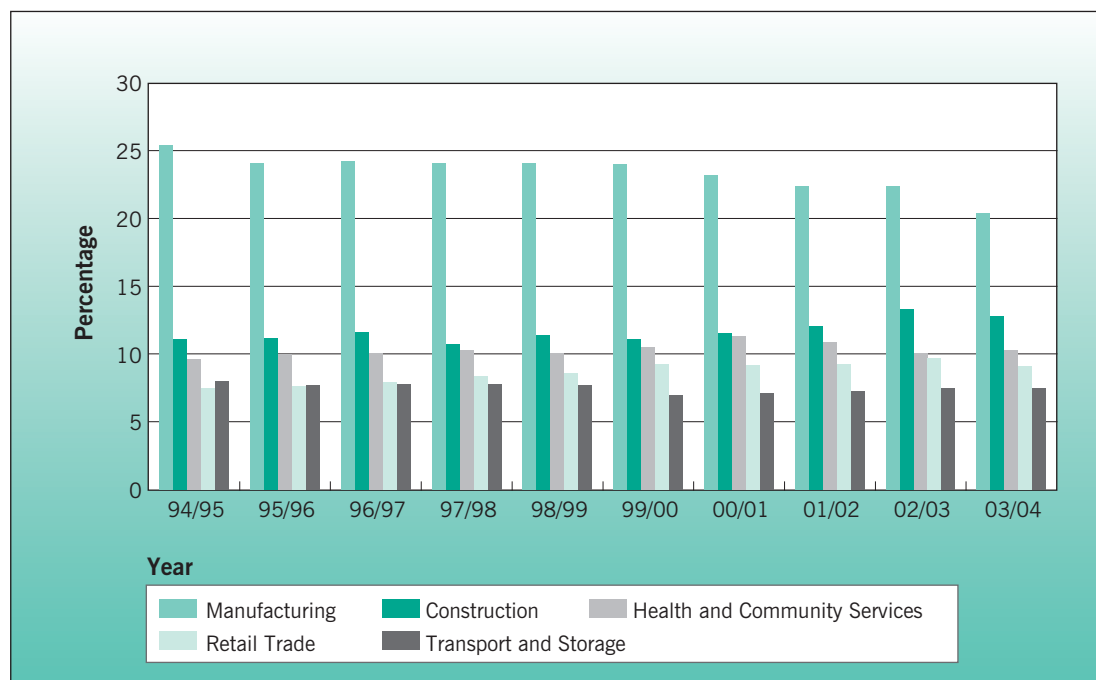
Figure 57: Nature of payment for permanent impairment 2003/04



Payments by industry

In 2003/04, the manufacturing industry was responsible for the bulk of payments for injury and diseases at \$572 million or 20 per cent of total payments. This was a significant reduction from 2002/03. The second highest payments were for the construction industry at \$360 million or 13 per cent of total payments. Health and community services payments were \$290 million, around 10 per cent (see Figure 58).

Figure 58: Percentage of payments by top five industries 1994/95 to 2003/04



appendix A

incidence rate calculation

The incidence as used in this publication is expressed as the rate per 1,000 employees exposed to risk, calculated as follows:

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of employees}} \times 1,000$$

Methodology

Data on employed wage and salary earners obtained from the monthly Labour Force Survey, conducted by the Australian Bureau of Statistics, has been used for calculating the number of employees (denominators). This data has been adjusted as far as possible to match the scope of the WorkCover Scheme by excluding Commonwealth employees.

To more correctly reflect the scope of the WorkCover Scheme, the following adjustments to the Labour Force Survey data should be made but cannot be as the necessary data is not available:

- inclusion of the self-employed category of workers who are deemed workers under the *Workers Compensation Act 1987*
- exclusion of casual employees not covered by the *Workers Compensation Act 1987*.

Reliability and limitations

Calculation of incidence rate is limited by the availability of matching denominator data. Whereas the number of injured workers can be accurately determined, the number of workers exposed to risk can only be approximated. Ideally, the number of workers should be the average annual number of workers who are covered by the WorkCover Scheme and could potentially suffer an employment injury. Averaging the monthly employment figures of workplaces covered by the scheme over the year, and classifying these workers by sex, industry and occupation in the same way as workers appearing in the numerator could achieve this. As this data is not available, the Australian Bureau of Statistics has determined a methodology providing approximate figures.

Reliability of incidence rate statistics depends on the degree of difference between the scope of the workers compensation and Labour Force Survey data. The most significant difference is in the treatment of self-employed persons deemed workers under the Act. Injuries to these workers are included in the number of injuries (the numerator), but the number of workers is excluded from the denominator, being employed wage and salary earners.

The effect of this difference in scope is unevenly distributed among different industry and occupation groups. For example, the construction industry has a high proportion of self-employed persons deemed workers under the *Workers Compensation Act 1987*. As these workers are included in the numerator but excluded from the denominator, the calculated incidence rate will be higher than the true incidence rate.

Incidence Rate Calculation

Also affecting reliability of incidence rate statistics is the exclusion of Commonwealth employees. As estimates of these cannot be identified from the Labour Force Survey, they are obtained from another Australian Bureau of Statistics survey, the Survey of Employee Earnings and Hours. These surveys differ in a number of significant aspects, such as scope, coverage, concepts and definitions, and collection methodology. Using estimates from one survey to adjust estimates from another slightly increases the relative standard error of the estimates of the number of workers.

Sampling errors

As the estimates of the number of employees classified by industry and occupation are obtained from a sample survey (the Labour Force Survey) they are subject to sampling error which occurs by chance because the data was obtained from a sample and not the entire population.

The standard errors for Labour Force Survey estimates can be used to provide a measure of the sampling errors associated with the incidence of injuries.

Relative standard error is the standard error expressed as a percentage of the estimate. Incidences with a relative standard error greater than 25 per cent should be treated with caution and therefore are not shown in this publication.

The relative standard error can be used to indicate the accuracy of the incidence rate as follows. There are two chances in three that the true incidence rate lies in the range $\text{rate} \pm (\text{relative standard error} \times \text{rate})$, and there are 19 chances in 20 that the true rate is in the range $\text{rate} \pm 2 (\text{relative standard error} \times \text{rate})$.

Because the standard error increases as the size of the estimate increases and the relative standard error decreases, larger estimates are relatively more reliable than smaller ones. In the case of incidence, the size of the relative standard error is a function of the size of the labour force estimate of workers on which it is based, not the size of the rate itself or the number of injuries which is not subject to sampling error.

Example calculation

The incidence of employment injury in the manufacturing industry in 2002/03 was 28.9 and the relative standard error of this rate is 6.53 per cent. Therefore, there are two chances in three that the true rate is in the range:

$$28.9 \pm (6.53\% \times 28.9)$$

or

$$28.9 \pm 1.9$$

There are 19 chances in 20 that the true rate is in the range:

$$28.9 \pm (2 \times (6.53\% \times 28.9))$$

or

$$28.9 \pm 3.8$$

appendix B

glossary

Age

The claimant's age when the injury occurred or when the disease was first reported to the employer.

Agency of injury/disease

The object, substance or circumstance that was principally involved in, or most closely associated with the point at which things started to go wrong and which ultimately led to the most serious injury.

Average

The average of a set of data is the sum of all the data values divided by the number of data values.

See also median.

Bodily location of injury

The part of the body affected by the most serious injury sustained or suffered by the claimant.

Breakdown agency

The object, substance or circumstance that was principally involved in, or most closely with, the point at which things started to go wrong and which ultimately led to the most serious injury or disease.

Compensation payments

See payment types.

Disease

See occupational diseases

Employment injuries

Injuries resulting from accidents, and all occupational diseases contracted or aggravated out of or in the course of a worker's employment.

Incident

See type of occurrence classification system.

Workplace injuries

Injuries at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations.

Other work related injuries

Involve injuries away from the workplace when the worker is considered on duty or off duty. There are three categories:

- road traffic accidents resulting in injury (whether as a driver, passenger or pedestrian) arising out of, or in the course of employment, other than those which occur while commuting (see below). The accident can involve a motor vehicle, bicycle or other vehicle on a public highway or street as defined in the *Motor Accidents Act 1988*
- accidents away from work during a recess period when worker has attended the place of employment and is temporarily absent on that day during an ordinary recess or authorised absence
- commuting accidents either during travel between residence and workplace, or to educational institutions for training associated with the worker's employment, or to medical treatment for a compensable injury. This category includes road traffic accidents while commuting.

Occupational diseases

Diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor. Occupational diseases are distinguishable from workplace and other work related injuries by at least one of the following characteristics:

- the slow and protracted nature of its cause
- the result of a single traumatic event, for example the development of hepatitis following a single exposure to the infection or the development of conjunctivitis after being exposed to a welding flash
- repeated or continuous action of a mechanical, physical or chemical nature, not the effect of a single event but a cause acting imperceptibly and constantly
- the uncertain time of its beginning
- a possible predisposition to the development of the condition.

Extent of disability

The long-term effect of the employment injury. Extent of disability reflects the situation at the end of the financial year in which the injury was originally reported. If in subsequent years the extent of disability changes, for example from permanent disability to fatal, the final extent of disability will not be recorded in these statistics. Extent of disability is divided into the following categories:

- **fatal employment injury** –resulting in the death of the injured worker. This category includes workers killed at work and when a worker subsequently dies of injuries received at work, except when the death occurs after the end of the financial year in which the workers compensation claim was originally reported as non-fatal
- **permanent disability** – makes the worker either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work
- **temporary disability** – does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Fatalities

See extent of disability.

Frequency rate

Frequency rate is the number of employment injuries per million hours worked.

$$\frac{\text{Number of employment injuries}}{\text{Number of hours worked by employees}} \times 1,000,000$$

Gross incurred cost

The sum of payment plus an estimate of future liability if the claim is still open at the end of the current financial year.

Incidence rate

Except for Section 2, incidence rate is the number of major injuries per 1,000 employees exposed to risk.

$$\frac{\text{Number of employment and diseases}}{\text{Number of employees}} \times 1,000$$

In Section 2, the incidence rate for fatalities is for 100,000 employees.

Industry

Refers to the industry of the establishment at which the worker was employed at the time the injury occurred.

For injuries reported from 1 July 1997, industries were classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC) (1993 edition) ABS Catalogue No. 1292.0. Prior to 1 July 1997 industries were classified according to the *Australian Standard Industrial Classification* (ASIC) (1983 edition) ABS Catalogue No. 1201.0.

The industry codes of the ANZSIC and the ASIC are hierarchical and consist of categories at four levels: divisions, subdivisions, groups and classes. Divisions are often referred to as '1-digit' code, subdivisions as '2-digit' code, groups as '3-digit' code and classes as '4-digit' code under this hierarchy.

See Appendix C for more about the classification.

Injury

See employment injuries.

Lump sum payments

The sum of payments for commutations, pain and suffering and permanent impairment.

Manual handling

Any activity requiring the use of force exerted by a person to lift, lower, push, pull, carry or otherwise move, hold or restrain any animate or inanimate object. It comprises of the Mechanism of Injury/Disease Codes of 41: Muscular stress while lifting, carrying or putting down objects and 42: Muscular stress while handling objects other than lifting, carrying or putting down, as defined by the *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002.

Mechanism of injury/disease

The action, exposure or event that was the direct cause of the most serious injury, for example fall, hit by moving object, contact with electricity.

Median

The mid point of an ordered set of data.

Nature of injury/disease

The most serious injury sustained or suffered by the claimant.

Nature of occurrence

Whether the injury is a workplace injury, other than related injury or occupational disease.

See employment injuries.

Non-compensation payments

See payment types.

Other work related injuries

See employment injuries.

Occupation

Occupation data has been classified according to the *Australian Standard Classification of Occupations* (ASCO 2nd Edition) ABS Catalogue No. 1220.0.

The occupation codes of the ASCO are hierarchical and grouped in four levels: major groups, minor groups, unit groups and occupation. These four levels are represented by a six-digit code.

Worker compensation claims are coded using the first four digits of the classification and therefore the finest level to which they are coded is unit groups. Major groups are often referred to as '1-digit' code, minor groups as '2-digit' code and unit groups as '4-digit' code under this hierarchy..

See Appendix C for more about the classification

Payment types

For the full legal definition of the following payment types, refer to the *Workers Compensation Act 1987*.

Compensation payments relate to all lump sum and weekly payments for employment injuries and comprise payments for the following:

- ambulance service
- commutations – up front lump sum payment to an injured worker in place of continuing weekly compensation award and future medical and hospital expenses
- chiropractic treatment
- damage to artificial limbs and clothing
- death
- hospital treatment
- medical treatment
- permanent impairment injury – lump sum payment for the permanent loss or impairment of a specified bodily function or limb, or severe facial or bodily disfigurement
- pain and suffering – lump sum payment for pain and suffering related to a permanent impairment
- partial incapacity – (a) weekly benefit paid to an injured worker under Section 38 of the *Workers Compensation Act 1987*, when a worker is partially incapacitated for work as a result of an injury, but is not suitably employed during any period of that partial incapacity for work
- partial incapacity – (b) weekly benefit (make up pay) paid to an injured worker under Section 40 of the *Workers Compensation Act 1987* when the worker is partially incapacitated and can only do some of the work requirements of their previous position or is unable to continue with all of the duties working at a slower rate and earning less money
- Physiotherapy treatment
- rehabilitation treatment
- total incapacity – weekly benefit paid to an injured worker who is totally incapacitated and unable to perform any work at all.

Non-compensation payments

These include all payments for expenses associated with a claim and are as follows:

- damages and common law - amounts paid in addition to compensation payments for damages and legal costs under common law
- interpreter services – amounts paid to any approved interpreter service for English language assistance to the claimant
- investigation expenses – amounts paid to any medical practitioner, investigator or assessor to prove the validity of a claim
- legal costs – incurred in handling the claim and those incurred by the claimant
- transport and maintenance - expenses related to travelling costs incurred by the worker attending medical examinations or court hearings when required to do so by the insurer or WorkCover.

Permanent disability

A permanent disability is one where the worker is either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work.

Road traffic accidents

Road traffic accidents comprise all injuries resulting from accidents, and all occupational diseases contracted or aggravated out of or in the course of a worker's employment.

Temporary disability

A temporary disability does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Time lost

The total number of weeks the claimant was off work due to the injury, plus an estimate of future time off work if the claim is still open at the end of the current financial year.

Time lost is only reported for temporary disability cases. It is recorded as calendar days and converted to weeks by dividing by seven. If a claimant has been off work for more than three years, the time lost data is not included in this publication.

It is important not to confuse the terms time lost and period paid for total incapacity. Period paid for total incapacity refers to the actual number of days for which compensation payments were made. This definition is used to determine whether a claim is included in this publication. Time lost includes the period paid for total incapacity and may also include weekends, holidays or other days when compensation payments were not made.

Type of occurrence classification system

The classification used for the following is *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002:

appendix C

classifications

Bodily location of injury/disease

Group 1 Head

- 11 Cranium
- 12 Eye
- 13 Ear
- 14 Mouth
- 15 Nose
- 16 Face, not elsewhere classified
- 18 Head – multiple locations
- 19 Head – unspecified locations

Group 2 Neck

- 21 Neck

Group 3 Trunk

- 31 Back – upper or lower
- 33 Chest (thorax)
- 34/35 Abdomen and pelvic region
- 38 Trunk – multiple locations
- 39 Trunk – unspecified locations

Group 4 Upper limbs

- 41 Shoulder
- 42 Upper arm
- 43 Elbow
- 44 Forearm
- 45 Wrist
- 46 Hand, fingers and thumb
- 48 Upper limb – multiple locations
- 49 Upper limb – unspecified locations

Group 5 Lower limbs

- 51 Hip
- 52 Upper leg
- 53 Knee
- 54 Lower leg
- 55 Ankle
- 56 Foot and toes
- 58 Lower limb – multiple locations
- 59 Lower limb – unspecified locations

Group 6 Multiple locations

- 61 Neck and spine

- 62 Head and neck
- 63 Head and other
- 64 Trunk and limbs
- 65 Upper and lower limbs
- 66 Neck and shoulder
- 68 Other specified multiple locations
- 69 Unspecified multiple locations

Group 7 Systemic locations

- 71 Circulatory system
- 72 Respiratory system
- 73 Digestive system
- 74 Genitourinary system
- 75 Nervous system
- 78 Other and multiple systemic conditions
- 79 Unspecified systemic conditions

Group 8 Non-physical locations

- 80 Psychological system

Group 9 Unspecified locations

- 90 Unspecified locations

Mechanism of injury/disease

Group 0 Falls, trips and slips of a person

- 01 Falls from a height
- 02 Falls on the same level
- 03 Stepping, kneeling or sitting on objects

Group 1 Hitting objects with a part of the body

- 11 Hitting stationary objects
- 12 Hitting moving objects
- 13 Rubbing and chafing

Group 2 Being hit by moving objects

- 21 Being hit by falling objects
- 22 Being bitten by an animal
- 23 Being hit by an animal
- 24 Being hit by a person accidentally
- 25 Being trapped by moving machinery or equipment
- 26 Being trapped between stationary and moving objects

- 28 Being hit by moving objects
29 Being assaulted by a person or persons

Group 3 Sound and pressure

- 31 Exposure to single, sudden sound
32 Long term exposure to sounds
39 Other variations in pressure

Group 4 Body stressing

- 41 Muscular stress while lifting, carrying, or putting down objects
42 Muscular stress while handling objects other than lifting, carrying or putting down
43 Muscular stress with no objects being handled
44 Repetitive movement, low muscle Loading

Group 5 Heat, radiation and electricity

- 51 Contact with hot objects
52 Contact with cold objects
53 Exposure to environmental heat
54 Exposure to environmental cold
55 Exposure to non-ionising radiation
56 Exposure to ionising radiation
57 Contact with electricity

Group 6 Chemicals and other substances

- 61 Single contact with chemical or substance
62 Long term contact with chemicals or substances
63 Insect and spider bites and stings
64 Contact with poisonous parts of plant or marine life
69 Other and unspecified contact with chemical or substance

Group 7 Biological factors

- 71 Contact with, or exposure to, biological factors of non-human origin
72 Contact with, or exposure to, biological factors of human origin

Group 8 Mental stress

- 81 Exposure to a traumatic event
82 Exposure to workplace or occupational violence
84 Work pressure
85 Suicide or attempted suicide
86 Other mental stress factors
87 Work related harassment and/or Workplace bullying
88 Other harassment

Group 9 Other and unspecified mechanisms of injury

- 91 Slide or cave-in
92 Vehicle accident
98 Other and multiple mechanisms of injury
99 Unspecified mechanisms of injury

Nature of injury/disease**Group 1 Injury and poisoning**

- 010 Fractures
020 Fracture of vertebral column with or without mention of spinal cord lesion
030 Dislocation
040 Sprains and strains of joints and adjacent muscles
050 Intracranial injury, including concussion
060 Internal injury of chest, abdomen and pelvis
070 Traumatic amputation *including* enucleation of eye (loss of eyeball)
080 Open wound not involving traumatic amputation
090 Superficial injury
100 Contusion with intact skin surface and crushing injury *excluding* those with fracture
110 Foreign body on external eye, in ear or nose or in respiratory, digestive or reproduction systems
120 Burns
130 Injuries to nerves and spinal cord without evidence of spinal bone injury
140 Poisoning and toxic effects of substances
150 Effects of weather, exposure, air pressure and other external causes, not elsewhere classified
160 Multiple injuries
This code should only be used where NO principal injury can be identified
170 Damage to artificial aid(s)
190 Other and unspecified injuries

Group 2 Diseases of the nervous system and sense organs

- 210 Diseases of the brain, spinal cord and peripheral nervous system
220 Disorders of nerve roots, plexuses and single nerves
230 Disorders of the conjunctiva and cornea
240 Other disorders of the eye
250 Deafness
260 Other diseases of the ear and mastoid process

Classifications

| | | | |
|---|--|---|--|
| Group 3 Diseases of the musculoskeletal system and connective tissue | | Group 8 Diseases of the circulatory system | |
| 310 | Arthropathies and related disorders – disorders of the joints | 710 | Ischaemic heart disease (includes heart attack, angina) |
| 320 | Dorsopathies – disorders of the spinal vertebrae and intervertebral discs | 720 | Other heart disease excluding ischaemic heart disease |
| 330 | Disorders of muscle, tendons and other soft tissues | 730 | Cerebrovascular disease |
| 340 | Osteopathies, chondropathies and acquired musculoskeletal deformities | 740 | Arterial disease |
| | | 750 | Hypertension (high blood pressure) |
| | | 760 | Varicose veins |
| | | 780 | Other diseases of the circulatory system |
| Group 4 Diseases of the skin and subcutaneous tissue | | Group 9 Neoplasms (cancers and benign tumours) | |
| 410 | Contact dermatitis | 810 | Malignant neoplasm of pleura (mesothelioma) |
| 420 | Other and unspecified dermatitis or eczema | 820 | Malignant melanoma of skin |
| 440 | Other diseases of skin and subcutaneous tissue | 830 | Other malignant neoplasm of skin |
| | | 840 | Malignant neoplasm of lymphatic and haematopoietic tissue (includes leukaemia) |
| Group 5 Diseases of the digestive system | | 850 | Carcinoma in situ of skin |
| 450 | Hernia | 860 | Other malignant neoplasms and carcinomas |
| 460 | Ulcers and gastritis | 870 | Benign neoplasm of skin |
| 480 | Other diseases of the digestive system including associated glands (liver, pancreas) | 880 | Other benign neoplasms |
| | | 890 | Neoplasms of uncertain behaviour or unspecified nature |
| Group 6 Infectious and parasitic diseases | | Group 10 Mental disorders | |
| 510 | Intestinal infectious diseases | 910 | Mental disorders including stress |
| 520 | Specified zoonoses | | |
| 530 | Protozoal diseases | Group 11 Other diseases | |
| 540 | Viral diseases excluding hepatitis, sexually transmitted diseases and AIDS | 930 | Other diseases |
| 550 | Viral hepatitis | | |
| 560 | Specified sexually transmitted diseases excluding AIDS | | |
| 561 | Human immunodeficiency virus (HIV) - AIDS | | |
| 570 | Mycoses (includes tinea) | | |
| 580 | Other infectious and parasitic diseases | | |
| Group 7 Diseases of the respiratory system | | Breakdown agency | |
| 610 | Asthma | Group 1 Machinery and (mainly) fixed plant | |
| 620 | Legionnaires' disease | 11 | Cutting, slicing, sawing machinery |
| 630 | Asbestosis | 12 | Crushing, pressing, rolling machinery |
| 640 | Pneumoconiosis due to other silica or silicates | 13 | Heating, cooking baking equipment |
| 650 | Pneumoconiosis excluding asbestosis and silicosis | 14 | Cooling, refrigeration plant and equipment |
| 660 | Other respiratory conditions due to substances | 15 | Conveyors and lifting plant |
| 670 | Chronic bronchitis, emphysema and allied conditions | 16 | Electrical installation |
| 680 | Other diseases of the respiratory system | 17 | Radiation based equipment |
| | | 18 | Filling and bottling/packaging plant |
| | | 19 | Other plant and machinery |
| | | Group 2 Mobile plant and transport | |
| | | 21 | Self-propelled plant |
| | | 22 | Semi-portable plant |
| | | 23 | Other mobile plant |
| | | 24 | Road transport |
| | | 25 | Rail transport |
| | | 26 | Air transport |

| | |
|----------------|--|
| 27 | Water transport |
| 29 | Other transport |
| Group 3 | Powered equipment, tools and appliances |
| 31 | Workshop and worksite tools and equipment |
| 32 | Kitchen and domestic equipment |
| 33 | Office and electronic equipment |
| 34 | Garden and outdoor powered equipment |
| 35 | Pressure based equipment not covered elsewhere |
| 39 | Other powered equipment, tools and appliances |
| Group 4 | Non-powered handtools, appliances and equipment |
| 41 | Handtools, non-powered and edged |
| 42 | Other handtools |
| 43 | Fastening, packing and packaging equipment |
| 44 | Furniture and fittings |
| 45 | Other utensils |
| 49 | Other non-powered equipment |
| Group 5 | Chemicals and chemical products |
| 51 | Nominated chemicals |
| 52 | Other basis chemicals |
| 53 | Chemical products |
| Group 6 | Materials and substances |
| 61 | Non-metallic minerals and substances |
| 62 | Other materials and objects |
| 69 | Other substances |
| Group 7 | Environmental agencies |
| 71 | Outdoor environment |
| 72 | Indoor environment |
| 73/74 | Underground environment |
| Group 8 | Animal, human and biological agencies |
| 81 | Live four-legged animals |
| 82 | Other live animals |
| 83 | Non-living animals |
| 84 | Human agencies |
| 85 | Biological agencies |
| Group 9 | Other and unspecified agencies |
| 91 | Non-physical agencies |
| 99 | Other and unspecified agencies |

Industry – ANZSIC

Div A Agriculture, forestry and fishing

| | |
|-----------|--------------------------------------|
| 01 | Agriculture |
| 011 | Horticulture and fruit growing |
| 012 | Grain, sheep and beef cattle farming |
| 013 | Dairy cattle farming |
| 014 | Poultry farming |
| 015 | Other livestock farming |
| 016 | Other crop growing |

02 Services to agriculture, hunting and trapping

| | |
|-----|-------------------------|
| 021 | Services to agriculture |
| 022 | Hunting and trapping |

03 Forestry and logging

| | |
|-----|----------------------|
| 030 | Forestry and logging |
|-----|----------------------|

04 Commercial fishing

| | |
|-----|----------------|
| 041 | Marine fishing |
| 042 | Aquaculture |

Div B Mining

11 Coal mining

| | |
|-----|-------------|
| 110 | Coal Mining |
|-----|-------------|

12 Oil and gas extraction

| | |
|-----|------------------------|
| 120 | Oil and gas extraction |
|-----|------------------------|

13 Metal ore mining

| | |
|-----|------------------|
| 131 | Metal ore mining |
|-----|------------------|

14 Other mining

| | |
|-----|------------------------------|
| 141 | Construction material mining |
| 142 | Other Mining |

15 Services to mining

| | |
|-----|-----------------------|
| 151 | Exploration |
| 152 | Other Mining Services |

Div C Manufacturing

21 Food, beverage and tobacco manufacturing

| | |
|-----|--|
| 211 | Meat and meat product manufacturing |
| 212 | Dairy product manufacturing |
| 213 | Fruit and vegetable processing |
| 214 | Oil and fat manufacturing |
| 215 | Flour mill and cereal food manufacturing |
| 216 | Bakery product manufacturing |
| 217 | Other food manufacturing |
| 218 | Beverage and malt manufacturing |
| 219 | Tobacco product manufacturing |

Classifications

| | | | |
|-----------|--|--------------|---|
| 22 | Textile, clothing, footwear and leather manufacturing | 282 | Other transport equipment manufacturing |
| 221 | Textile fibre, yarn and woven fabric manufacturing | 283 | Photographic and scientific equipment Manufacturing |
| 222 | Textile product manufacturing | 284 | Electronic equipment manufacturing |
| 223 | Knitting mills | 285 | Electrical equipment and appliance manufacturing |
| 224 | Clothing manufacturing | 286 | Industrial machinery and equipment manufacturing |
| 225 | Footwear manufacturing | | |
| 226 | Leather and leather product manufacturing | 29 | Other manufacturing |
| 23 | Wood and paper product manufacturing | 291 | Prefabricated building manufacturing |
| 231 | Log sawmilling and timber dressing | 292 | Furniture manufacturing |
| 232 | Other wood product manufacturing | 293 | Other manufacturing |
| 233 | Paper and paper product manufacturing | Div D | Electricity, gas and water supply |
| 24 | Printing, publishing and recorded media | 36 | Electricity and gas supply |
| 241 | Printing and services to printing | 361 | Electricity supply |
| 242 | Publishing | 362 | Gas supply |
| 243 | Recorded media manufacturing and publishing | 37 | Water supply, sewerage and drainage services |
| 25 | Petroleum, coal and chemical associated product manufacturing | 370 | Water supply, sewerage and drainage services |
| 251 | Petroleum refining | Div E | Construction |
| 252 | Petroleum and coal product manufacturing n.e.c. | 41 | General construction |
| 253 | Basic chemical manufacturing | 411 | Building construction |
| 254 | Other chemical product manufacturing | 412 | Non-building construction |
| 255 | Rubber product manufacturing | 42 | Construction trade services |
| 256 | Plastic product manufacturing | 421 | Site preparation services |
| 26 | Non-metallic mineral product manufacturing | 422 | Building structure services |
| 261 | Glass and glass product manufacturing | 423 | Installation trade services |
| 262 | Ceramic product manufacturing | 424 | Building completion services |
| 263 | Cement, lime, plaster and concrete product manufacturing | 425 | Other construction services |
| 264 | Non-metallic mineral product manufacturing n.e.c. | Div F | Wholesale trade |
| 27 | Metal product manufacturing | 45 | Basic material wholesaling |
| 271 | Iron and steel manufacturing | 451 | Farm produce wholesaling |
| 272 | Basic non-ferrous metal manufacturing | 452 | Mineral, metal and chemical wholesaling |
| 273 | Non-ferrous basic metal product manufacturing | 453 | Builders supplies wholesaling |
| 274 | Structural metal product manufacturing | 46 | Machinery and motor vehicle wholesaling |
| 275 | Sheet metal product manufacturing | 461 | Machinery and equipment wholesaling |
| 276 | Fabricated metal product manufacturing | 462 | Motor vehicle wholesaling |
| 28 | Machinery and Equipment manufacturing | 47 | Personal and household good wholesaling |
| 281 | Motor vehicle and part manufacturing | 471 | Food, drink and tobacco wholesaling |
| | | 472 | Textile, clothing and footwear wholesaling |

| | | | |
|--------------|--|--------------|--|
| 473 | Household good wholesaling | 67 | Storage |
| 474 | Other wholesaling | 670 | Storage |
| Div G | Retail trade | Div J | Communication Services |
| 51 | Food retailing | 71 | Communication Services |
| 511 | Supermarket and grocery stores | 711 | Postal and Courier Services |
| 512 | Specialised food retailing | 712 | Telecommunication Services |
| 52 | Personal and household good retailing | Div K | Finance and Insurance |
| 521 | Department stores | 73 | Finance |
| 522 | Clothing and soft good retailing | 731 | Central bank |
| 523 | Furniture, houseware and appliance retailing | 732 | Deposit taking financiers |
| 524 | Recreational good retailing | 733 | Other financiers |
| 525 | Other personal and household good retailing | 734 | Financial asset investors |
| 526 | Household equipment repair retailing | 74 | Insurance |
| 53 | Motor vehicle retailing and services | 741 | Life insurance and superannuation funds |
| 531 | Motor vehicle retailing | 742 | Other insurance |
| 532 | Motor vehicle services | 75 | Services to finance and insurance |
| Div H | Accommodation, cafes and restaurants | 751 | Services to finance and investment |
| 57 | Accommodation, cafes and restaurants | 752 | Services to insurance |
| 571 | Accommodation | Div L | Property and business services |
| 572 | Pubs, taverns and bars | 77 | Property services |
| 573 | Cafes and restaurants | 771 | Property operators and developers |
| 574 | Clubs (hospitality) | 772 | Real estate agents |
| Div I | Transport and storage | 773 | Non-financial asset investors |
| 61 | Road transport | 774 | Machinery and equipment hiring and leasing |
| 611 | Road freight transport | 78 | Business services |
| 612 | Road passenger transport | 781 | Scientific research |
| 62 | Rail transport | 782 | Technical services |
| 620 | Rail transport | 783 | Computer services |
| 63 | Water transport | 784 | Legal and accounting services |
| 630 | Water transport | 785 | Marketing and business management services |
| 64 | Air and space transport | 786 | Other business services |
| 640 | Air and space transport | Div M | Government administration and defence |
| 65 | Other transport | 81 | Government administration |
| 650 | Other transport | 811 | Government administration |
| 66 | Services to transport | 812 | Justice |
| 661 | Services to road transport | 813 | Foreign government representation |
| 662 | Services to water transport | 82 | Defence |
| 663 | Services to air transport | 820 | Defence |
| 664 | Other services to transport | | |

| Div N | Education | Occupation– ASCO |
|--------------|--|---|
| 84 | Education | 1 Managers and administrators |
| 841 | Preschool education | |
| 842 | School education | 11 Legislators and government appointed officials |
| 843 | Post school education | 1101 Parliamentarians, councillors and government representatives |
| 844 | Other education | 1103 Judges, magistrates and mediators |
| Div O | Health and community services | 12 General managers |
| 86 | Health services | 1201 General managers |
| 861 | Hospitals and nursing homes | 13 Specialist managers |
| 862 | Medical and dental services | 1301 Finance managers |
| 863 | Other health services | 1303 Sales and marketing managers |
| 864 | Veterinary services | 1305 Production managers |
| 87 | Community services | 1307 Supply and distribution managers |
| 871 | Child care services | 1309 Personnel and industrial relations managers |
| 872 | Community care services | 1311 Data processing managers |
| Div P | Cultural and recreational services | 1313 Public policy managers |
| 91 | Motion picture, radio and television services | 1315 Directors of nursing |
| 911 | Film and video services | 1317 Education managers |
| 912 | Radio and television | 1319 Commissioned officers (management) |
| 92 | Libraries, museums and the arts | 1399 Other specialist managers |
| 921 | Libraries | 14 Farmers and farm managers |
| 922 | Museums | 1401 Farmers and farm managers |
| 923 | Parks and gardens | 15 Managing supervisors (sales and service) |
| 924 | Arts | 1501 Shop managers |
| 925 | Services to the arts | 1503 Restaurant and catering managing supervisors |
| 93 | Sport and recreation | 1505 Accommodation and tavern managing supervisors |
| 931 | Sport | 1507 Financial institution branch managers |
| 932 | Gambling services | 1599 Other managing supervisors (sales and service) |
| 933 | Other recreation services | 16 Managing supervisors (other business) |
| Div Q | Personal and other services | 1601 Managing supervisors (other business) |
| 95 | Personal services | 2 Professionals |
| 951 | Personal and household goods hiring | 21 Natural scientists |
| 952 | Other personal services | 2101 Chemists |
| 96 | Other services | 2103 Geologists and geophysicists |
| 961 | Religious organisations | 2105 Physicists |
| 962 | Interest groups | 2107 Life scientists |
| 963 | Public order and safety services | 2109 Medical testing professionals |
| 97 | Private households employing staff | 2199 Other natural scientists |
| 970 | Private households employing staff | 22 Building professionals and engineers |
| | | 2201 Architects and landscape architects |

| | | | |
|-----------|---|-----------|--|
| 2203 | Quantity surveyors | 2803 | Photographers |
| 2205 | Cartographers and surveyors | 2805 | Designers and illustrators |
| 2207 | Chemical engineers | 2807 | Journalists |
| 2209 | Civil engineers | 2809 | Authors and related professionals |
| 2211 | Electrical and electronics engineers | 2811 | Film, television and stage directors |
| 2213 | Mechanical engineers | 2813 | Dancers and choreographer |
| 2215 | Mining engineers | 2815 | Musicians, composers and related professionals |
| 2217 | Metallurgists and materials scientists | 2817 | Actors and related professionals |
| 2219 | Other engineers | 2819 | Announcers |
| 23 | Health diagnosis and treatment practitioners | 29 | Miscellaneous professionals |
| 2301 | General medical practitioners | 2901 | Economists |
| 2303 | Specialist medical practitioners | 2903 | Psychologists |
| 2305 | Dental practitioners | 2905 | Education researchers and related professionals |
| 2307 | Pharmacists | 2907 | Other social scientists |
| 2309 | Occupational therapists | 2909 | Mathematicians, statisticians and actuaries |
| 2311 | Optometrists | 2911 | Libraries |
| 2313 | Physiotherapists | 2999 | Other professionals |
| 2315 | Speech pathologists | | |
| 2317 | Chiropractors and osteopaths | 3 | Para-professionals |
| 2319 | Podiatrists | 31 | Medical and science technical offices and technicians |
| 2321 | Radiographers | 3101 | Medical technical officers and technicians |
| 2323 | Veterinarians | 3103 | Science technical officers and technicians |
| 2399 | Other health diagnosis and treatment practitioners | 32 | Engineering and building associates and technicians |
| 24 | School teachers | 3201 | Electrical and electronic engineering associates and technicians |
| 2401 | Pre-primary school teachers | 3203 | Civil engineering associates and technicians |
| 2403 | Primary school teachers | 3205 | Mechanical engineering associates and technicians |
| 2405 | Secondary school teachers | 3207 | Building, architectural and surveying associates and technicians |
| 2407 | Special school teachers | 3299 | Other engineering and building associates and technicians |
| 25 | Other teachers and instructors | 33 | Air and sea transport technical workers |
| 2501 | University and CAE teachers | 3301 | Aircraft pilots |
| 2503 | TAFE teachers | 3303 | Air transport operating support workers |
| 2505 | Extra-systemic teachers and instructors | 3305 | Ship's pilots and deck officers |
| 26 | Social professionals | 3307 | Marine engineers and surveyors |
| 2601 | Social workers | 34 | Registered nurses |
| 2603 | Counsellors | 3401 | Registered nurses |
| 2605 | Lawyers | | |
| 2607 | Ministers of religion | | |
| 27 | Business professionals | | |
| 2701 | Accountants | | |
| 2703 | Public relations officers | | |
| 2705 | Personnel specialists | | |
| 2707 | Computing professionals | | |
| 2799 | Other business professionals | | |
| 28 | Artists and related professionals | | |
| 2801 | Painters, sculptors and related professionals | | |

Classifications

| | | | |
|-----------|--|-----------|--|
| 35 | Police | 45 | Printing tradespersons |
| 3501 | Police | 4501 | Compositors |
| 39 | Miscellaneous para-professionals | 4503 | Graphic reproduction tradespersons |
| 3901 | Welfare para-professionals | 4505 | Printing machinists |
| 3903 | Performing arts support workers | 4507 | Binders and finishers |
| 3905 | Inspectors and regulatory officers | 4509 | Stereotypers and electrotypers |
| 3907 | Child care co-ordinators | 4511 | Screen printers |
| 3909 | Ambulance officers | 46 | Vehicle tradespersons |
| 3911 | Prison officers | 4601 | Vehicle mechanics |
| 3913 | Procurement officers | 4603 | Panel beaters |
| 3915 | Sportspersons and related workers | 4605 | Vehicle painters |
| 3999 | Other para-professionals | 4607 | Vehicle body makers |
| 4 | Tradespersons | 4609 | Vehicle trimmers |
| 41 | Metal fitting and machining tradespersons | 47 | Food tradespersons |
| 4101 | Toolmakers | 4701 | Meat tradespersons |
| 4103 | Metal fitters and machinists | 4703 | Bakers and pastrycooks |
| 42 | Other metal tradespersons | 4705 | Cooks |
| 4201 | Forging tradespersons | 4799 | Other food tradespersons |
| 4203 | Sheetmetal tradespersons | 48 | Amenity horticultural tradespersons |
| 4205 | Structural steel, boilermaking and welding tradespersons | 4801 | Nurserymen/women |
| 4207 | Metal casting tradespersons | 4803 | Greenkeepers |
| 4209 | Metal finishing tradespersons | 4805 | Gardeners |
| 4211 | Aircraft maintenance engineers | 49 | Miscellaneous tradespersons |
| 4213 | Precision metal tradespersons | 4901 | Wood machinists and turners |
| 43 | Electrical and electronics tradespersons | 4903 | Cabinetmakers |
| 4301 | Electrical powerline tradespersons | 4905 | Other wood tradespersons |
| 4303 | Electrical fitters | 4907 | Marine construction tradespersons |
| 4305 | Automotive electricians | 4909 | Blasting tradespersons |
| 4307 | Refrigeration and air-conditioning mechanics | 4911 | Garment tradespersons |
| 4309 | Electrical mechanics | 4913 | Upholsterers and bedding tradespersons |
| 4311 | Communications equipment tradespersons | 4915 | Shoemaking and repairing tradespersons |
| 4313 | Radio and television servicers | 4917 | Other leather and canvas tradespersons |
| 4315 | Office equipment and computer servicers | 4919 | Floor coverers |
| 4399 | Other electrical and electronics tradespersons | 4921 | Glass tradespersons |
| 44 | Building tradespersons | 4923 | Jewellery and precious metalware tradespersons |
| 4401 | Carpenters and joiners | 4925 | Craftworkers |
| 4403 | Bricklayers | 4927 | Hairdressers |
| 4405 | Painters, decorators and signwriters | 4929 | Sheep shearers |
| 4407 | Plasterers | 4931 | Animal trainers |
| 4409 | Plumbers | 4999 | Other tradespersons |
| 4411 | Roof slaters and tilers | 5 | Clerks |
| 4413 | Wall and floor tilers | 51 | Stenographers and typist |
| | | 5101 | Office secretaries and stenographers |
| | | 5103 | Typists and typist-clerks |
| | | 5105 | Word processing operators |

| | | | |
|-----------|---|-----------|---|
| 52 | Data processing and business machine operators | 64 | Tellers, cashiers and ticket salespersons |
| 5201 | Data processing machine operators | 6401 | Tellers |
| 5203 | Business machine operators | 6403 | Cashiers |
| | | 6405 | Ticket salespersons |
| 53 | Numerical clerks | 65 | Miscellaneous salespersons |
| 5301 | Accounting clerks | 6501 | Street vendors, canvassers and sales Drivers |
| 5303 | Insurance and broking clerks | 6503 | Bar attendants |
| 5305 | Statistical and actuarial clerks | 6505 | Waiters and waitresses |
| | | 6507 | Travel agents |
| 54 | Filing, sorting and copying clerks | 6599 | Other salespersons |
| 5401 | Library and filing clerks | 66 | Personal service workers |
| 5403 | Mail sorters | 6601 | Child care, refuge and related workers |
| 5499 | Other filing, sorting and copying clerks | 6603 | Enrolled nurses |
| | | 6605 | Dental nurses |
| 55 | Material recording and despatching clerks | 6607 | Home companions and aides |
| 5501 | Production recording clerks | 6609 | Travel stewards |
| 5503 | Transport recording and despatching clerks | 6699 | Other personal service workers |
| 5505 | Stock and purchasing clerks | 7 | Plant and machine operators, and drivers |
| 56 | Receptionists, telephonists and messengers | 71 | Road and rail transport drivers |
| 5601 | Receptionists and information clerks | 7101 | Bus and tram drivers |
| 5603 | Telephonists | 7103 | Automobile drivers |
| 5605 | Messengers and delivery officers | 7105 | Truck drivers |
| | | 7107 | Locomotive drivers |
| 59 | Miscellaneous clerks | 72 | Mobile plant operators (except transport) |
| 5901 | Collection clerks | 7201 | Excavating and earthmoving plant operators |
| 5903 | Teachers' aides | 7203 | Forklift and related drivers |
| 5905 | Personnel clerks | 7205 | Logging plant operators |
| 5907 | Legal and related clerks | 7207 | Paving and surfacing plant operators |
| 5909 | Postal clerks and officers | 7209 | Agricultural plant operators |
| 5999 | Other clerks | 7211 | Fire fighters |
| 6 | Salespersons and personal service workers | 7299 | Other mobile plant operators (except transport) |
| 61 | Investment, insurance and real estate salespersons | 73 | Stationary plant operators |
| 6101 | Securities and finance dealers | 7301 | Power generation plant operators |
| 6103 | Insurance brokers and agents | 7303 | Engine and boiler operators (except power generation) |
| 6105 | Real estate salespersons and property managers | 7305 | Chemical plant operators |
| 6199 | Other investment, insurance and real estate salespersons | 7307 | Petroleum and gas plant operators |
| | | 7309 | Bulk materials handling plant operators |
| 62 | Sales representatives | 7311 | Crane operators |
| 6201 | Sales representatives | 7313 | Hoist, winch and lift operators |
| | | 7315 | Furnace and kiln operators |
| 63 | Sales assistants | 7317 | Drilling plant operators |
| 6301 | Sales assistants | 7399 | Other stationary plant operators |

Classifications

| | | | |
|-----------|---|-----------|---|
| 74 | Machine operators | 8205 | Nursery and garden labourers |
| 7401 | Basic metal products machine operators | 8299 | Other agricultural labourers and related workers |
| 7403 | Metal press operators | | |
| 7405 | Other metal products machine operators | 83 | Cleaners |
| 7407 | Plastics production machine operators | 8301 | Cleaners |
| 7409 | Rubber production machine operators | | |
| 7411 | Chemical production machine operators | 84 | Construction and mining labourers |
| 7413 | Wood processing machine operators | 8401 | Installation workers |
| 7415 | Paper and paper products machine operators | 8403 | Concrete workers |
| 7417 | Glass production machine operators | 8405 | Structural steel and related construction labourers |
| 7419 | Clay and stone processing machine operators | 8407 | Earthmoving labourers |
| 7421 | Yarn production machine operators | 8409 | Paving and surfacing labourers |
| 7423 | Hide and skin processing machine operators | 8411 | Survey hands |
| 7425 | Fabric production machine operators | 8413 | Railway labourers |
| 7427 | Textile sewing machinists | 8415 | Mining and mineral ore treating labourers |
| 7429 | Shoemaking machine operators | 8499 | Other construction and mining labourers |
| 7431 | Food processing machine operators | | |
| 7433 | Packaging machine operators | 89 | Miscellaneous labourers and related workers |
| 7435 | Photographic products machine operators | 8901 | Ushers and door attendants |
| 7499 | Other machine operators | 8903 | Luggage porters |
| 8 | Labourers and related workers | 8905 | Garbage collectors |
| 81 | Trades assistants and factory hands | 8907 | Storemen/women |
| 8101 | Trades assistants | 8909 | Freight and furniture handlers |
| 8103 | Assemblers | 8911 | Guards and security officers |
| 8105 | Hand packers | 8913 | Caretakers |
| 8107 | Industry spray painters | 8915 | Housekeepers |
| 8109 | Quality controllers | 8917 | Laundry workers |
| 8199 | Other trades assistants and factory hands | 8919 | Kitchenhands |
| 82 | Agricultural labourers and related workers | 8921 | Ward helpers |
| 8201 | Farm hands and assistants | 8923 | Vehicle accessories fitters |
| 8203 | Forestry labourers | 8925 | Fishermen/women, deckhands and seamen/women |
| | | 8999 | Other labourers and related workers |

appendix D

summary of changes

Influences on claims statistics: Legislative changes 1989/90 to 2002/03

The following is a summary of changes influencing claim and costs for workers compensation in NSW since the new scheme came into operation on 30 June 1987.

1989/90

- Statutory benefits for seriously injured workers and their dependants increased as from 30 June 1989. Compensation to families for the death of a worker increased by over 70 per cent to \$150,000 (indexed) from 30 June 1989.
- Increase in benefits in case of death, loss of bodily function and partial incapacity from June 1990.
- Limited common law rights for seriously injured workers re-introduced from 1 February 1990.
- Limited rights of common law action against negligent employers reinstated. Threshold for retrospective common law benefits reduced from 60 per cent to 33 per cent for workers injured between 1987 and 1989. Commenced 1 February 1990.
- Restrictions introduced in certain circumstances for claims for workers compensation relating to journey injuries. Introduced lump sum compensation for severe bodily disfigurement. Commenced 31 March 1990.

1990/91

- Improved common law entitlements of workers injured between 1987 and 1989 by reducing the 60 per cent disability threshold applicable to their claims to the same level (33 per cent) as that applicable to later matters. Also extended the time limit for bringing retrospective common law claims. Commenced 1 February 1990.
- Adjusted prescribed weekly rate of compensation payable to workers not covered by industrial awards. Commenced 1 October 1990 and 1 April 1991.
- The rates payable for treatment at private hospitals for injured workers increased and a new patient classification for intensive care cases commenced 6 July 1990 and further increased from 15 March 1991.

1991/92

- Increased from \$616.40 to \$1,000 the indexed ceiling on weekly benefits for the first 26 weeks of weekly benefits for total incapacity for any period of incapacity after the commencement of the amendment, and similarly increased the ceiling applicable to weekly make up benefits for partially incapacitated workers. Commenced 1 February 1992.
- Injured workers receiving total incapacity benefits for more than 6 months received a 20 per cent increase on weekly benefits from 1 February 1992.
- Increased by 25 per cent the maximum lump sums for permanent loss injuries, pain and suffering and death (applicable to injuries and death, respectively, occurring after the commencement date). Commenced 1 February 1992.

- Maximum amount of damages that may be awarded for non-economic loss such as pain and suffering in respect of a work related injury arising on or after 1 February 1992 increased by approximately 13 per cent. Commenced 1 February 1992.
- Lowered the threshold of disability over which access to damages for economic loss is available to workers from 33 per cent to 25 per cent. Pro rata reductions were applied to the deductibles for non-economic loss. Commenced 1 February 1992.
- Increased by 20 per cent the statutory rate of weekly compensation after the first 26 weeks for any period of incapacity after the commencement of the amendment, with related increases in amounts for dependants (and similarly in weekly payments for dependent children of deceased workers). Commenced 1 February 1992.
- Increased from \$10,000 to \$50,000 the maximum amounts for medical and hospital expenses. Increased maximum amount that an employer is liable for an injured worker's ambulance services from \$5,000 to \$10,000. Increased from \$300 to \$600 maximum amount that an employer is liable for damage to an injured worker's clothes, resulting from a work-related accident. Increased from \$500 to \$2,000 maximum amount that an employer is liable for damage to an injured worker's crutches, artificial limbs, other artificial aids and spectacles. Commenced 1 February 1992.

1992/93

- Current weekly wage rate for 'non-award' workers who became entitled to receive weekly payments in respect of incapacity for work before 1 February 1992 indexed by amending regulations in October 1992 and April 1993.

1993/94

- Common law entitlements were improved from 2 May 1994 by removing the 'verbal threshold' for damages for non-economic loss and the six months threshold for coverage of family-provided home care, and clarifying that the cost of necessary respite or relief care for seriously injured claimants is recoverable.
- Clarification of the operation of the Table of Disabilities to avoid anomalous situations where an injured worker may have been able to claim twice for the loss of function extending to the upper part of the arm or leg. Commenced 2 May 1994.
- The special section 38 weekly benefit period for unemployed partially incapacitated claimants extended to 104 weeks and arrangements simplified from 1 September 1994.
- Unemployed claimants to be assessed on the same basis as employed section 40 claimants. The maximum Table of Disability benefits for facial and bodily disfigurement increased significantly. Removed the 18 months time limit for commencement of common law proceedings. Commenced 1 September 1994.

1994/95

- The liability of employers for rehabilitation costs increased from \$1,200 to an indexed amount of \$1,500 from 15 July 1994.

1995/96

- The amounts payable by employers for treatment of workers at private hospitals increased from 2 July 1993.
- Increased current weekly wage rate for certain workers who became entitled to receive weekly payments in respect of incapacity for work before 1 February 1992 by indexation in April 1993 and October 1993.
- Ensured entitlement to total incapacity benefits for up to 26 weeks are preserved if a worker is partially incapacitated and, for example, returns to work then suffers a recurrence and is totally incapacitated for work. Commenced 1 September 1995.

Summary of Changes

- Clarification of power of conciliation officers to direct payment of compensation where there is no genuine dispute and other related matters. Commenced 1 September 1995.
- Claims for hearing loss required to be made 3 months prior to the commencement of litigation in respect of the claim, to allow opportunity for establishing whether there is a dispute and reference of the matter to a medical panel if necessary. Commenced 1 September 1995.
- Certain weekly compensation benefits automatically updated by award and similar increases as from 1 September 1995.
- Existing limitation of weekly earnings for the purposes of award of damages for economic loss clarified from 1 September 1995 as being applicable to net (rather than gross) weekly earnings.
- Imposed a six per cent threshold for industrial deafness claims. Commenced 10 November 1995.
- Indexation of lump sums under section 66 and section 67 frozen and interest abolished on those claims from 1 January 1996.
- Restrictions imposed on stress claims as from 1 January 1996.
- Interest on common law damages for work injuries restricted as from 1 January 1996.
- Time limit for the lodgement of claims tightened from 1 January 1996 to be three years after injury unless there are exceptional circumstances.
- Workers required to lodge their claim with their employer/insurer three months before litigation can be commenced for a lump sum under the Table of Disabilities, effective from 1 January 1996.
- Froze indexation of lump sums under s.66 and s.67 and abolished interest on those claims. Commenced 1 January 1996.
- Introduced lump sum compensation for workers who contract HIV/AIDS or suffer severe permanent bowel injury in the course of employment. Commenced 1 January 1996.

1996/97

- Entitlement to workers compensation restricted to injuries where the workers' employment is a substantial contributory factor as from 12 January 1997.
- No fault workers compensation coverage for journey claims between home and work restored except for serious and wilful misconduct by the worker (eg where drugs or alcohol contributed to the injury) as from 12 January 1997.
- Review of weekly compensation claims after two years of payments introduced, with possible discontinuation of further payments, effective from 12 January 1997.
- Reduction by 25 per cent of the maximum lump sum benefits payable for permanent disability and associated pain and suffering as from 12 January 1997.
- Deducted pre-existing disabilities from the assessment of lump sum compensation for permanent injuries (by extending an existing provision that had applied only to back, neck and pelvis injuries). Commenced 12 January 1997
- Increase to \$5,000 of the maximum penalty for failure by an employer to keep a register of workplace injuries as from 12 January 1997.
- Earlier amendments strengthened from 12 January 1997 to prevent unfair marketing of practices to encourage industrial deafness claims.

1997/98

- Arrangements put in place for full operation of the new Workers Compensation Resolution Service from 1 August 1998. (All claims made from 1 March 1998 to be the responsibility of the new service.)
- Advertising in the area of workers compensation by lawyers and agents regulated as from 15 December 1997 (applying to any advertisements published more than two months after that date).
- Fixed the maximum costs payable to a legal practitioner for various legal services provided in connection with the conciliation of a dispute. Commenced 1 August 1998.

1998/99

- Workers Compensation Advisory Council of NSW formally established as from 1 August 1998.
- Premium Rating Bureau of NSW established from 1 August 1998 to determine annual premium assessment methods on which insurers must base their rates under new private underwriting system, provide advice on scheme performance and assist in developing workers compensation industry standards.
- Industry Reference Groups established from 1 August 1998 to develop industry specific strategies to improve injury prevention, injury management and workers compensation outcomes, and to give practical advice to workers and employers from 1 August 1998.
- All licensed insurers required to establish injury management programs that integrate all aspects of injury management as from 1 September 1998.
- Injured workers required to notify employer as soon as possible and employers required to notify the insurer within 48 hours (for significant injuries resulting in incapacity for seven days) or within seven days for other injuries as from 1 September 1998.
- Insurers to initiate action under their injury management program, through consultation with workers, employers and doctors, within three days of being notified of a significant injury and to establish an injury management plan for the worker as from 1 September 1998.
- Both the injured worker and the employer required to participate and cooperate in the establishment of, and compliance with, the injury management plan for the worker as from 1 September 1998.
- All employers are required to have a return-to-work program, as from 1 September 1998.
- Sanctions introduced for non-compliance with injury management provisions by insurers, employers and injured workers as from 1 September 1998.
- Weekly benefits for unemployed partially unfit workers during job-seeking and rehabilitation reduced from 104 weeks to 52 weeks, effective from 1 August 1998.
- Discontinuation of weekly payments for partially incapacitated workers after 104 weeks if they are still not seeking employment facilitated as from 1 August 1998.
- Restrictions on the circumstances in which weekly payments of compensation may be committed to a lump sum payment removed as from 1 August 1998.
- Reduction in the weekly 'make-up' compensation for partially incapacitated workers who have unreasonably rejected suitable employment. Commenced 1 August 1998.
- Time limits for making a claim strengthened. Claims to be made within three years, with later claims allowed only where serious and permanent disablement or death. Commenced 1 August 1998.

1999/2000

- Clarification of GST liability in relation to late premium payments.
- Clarification that a policy of insurance does not cover an employer's liability for GST payable on the settlement of a claim.
- Provision for the application of GST in relation to premiums paid for and liabilities under policies of insurance.
- Clarification that an employer's record of the wages for an employee is not required to include a record of any GST component in a payment to a worker.
- Allow certain employers, as an alternative to employing a person to be a return-to-work coordinator, to engage a person for that purpose under other types of work arrangement (such arrangements include sharing of the services of a person among a number of employers or arrangements with a person or organisation that provides return-to-work coordinator services).
- Enable groups of 2 or more employers that have engaged a return-to-work coordinator on a shared basis to establish a single return-to-work program for those employers in accordance with WorkCover Authority guidelines.

- Increased certain prescribed amounts, relating to maximum reasonable funeral expenses and compensation for travel associated with treatment or service, as a consequence of the introduction of the GST.
- Amended the definition of “deemed premium income” for the purposes of self-insurer’s contributions to the WorkCover Authority Fund to take account of amounts attributable to the GST.

2000/2001

- Provided new provisions in relation to commutations.
- Subsequent claims for compensation allowed to be made directly to the workers compensation insurer.
- Introduced changes to the election provisions so that the injured worker will have made an election by accepting statutory lump sum compensation or common law damages, or by starting proceedings for damages or for statutory compensation.
- Enabled the Compensation Court to authorise payments of compensation to a beneficiary (or to another person on behalf of the beneficiary) rather than to the Public Trustee for the benefit of the beneficiary.
- Introduced a new business classification system based on National ANZSIC system known as the NSW WorkCover Industry Classification System (WIC).
- Provided for the specification of the indexation number that is used in the indexation of benefits payable under the Workers Compensation Act 1987 in line with ABS award rates of pay.
- Increased the amounts specified in that Regulation that are payable to a legal practitioner or agent as costs for legal or agent services associated with conciliation conferences.
- Commutation application must be lodged with the Workers Compensation Commission, having met the following criteria;
 - The claim must be two years from date of injury;
 - All opportunities for injury management have been exhausted;
 - The worker has a 15 per cent permanent impairment; and
 - The worker has been receiving weekly benefits for six months.

2001/2002

- Minor amendments to the NSW WorkCover Industry Classification System (WIC), introduced in 2001/2002.

2002/2003

- Streamlined notification/claims processing (Section 267 Workplace Injury Management and Workers Compensation Act 1998). These provisions allow insurance companies to begin weekly compensation payments and injury management within seven calendar days of initial injury notification, except where there is a “reasonable excuse”.

2003/2004

Workers Compensation Amendment Regulation 2003

- Allows exempt contracts by farmers for farm work from the operation of a new section 175A of the *Workers Compensation Act 1987*
- Provides new provisions relating to the definition of wages in the *Workers Compensation Act*.

Workers Compensation Amendment (Injury Notification) Regulation 2003

- Requires notification of workplace injury to a workers compensation insurer and WorkCover.

Insurance Premiums Order 2003-2004 Amendment (Wages) Order 2003

- Allows to exclude a motor vehicle allowance, or accommodation allowance from the amount of wages in calculating a workers compensation insurance premium.

Insurance Premiums Order 2003-2004 Amendment (Motor Vehicle Allowances) Order

- Provides the way in which motor vehicle allowances may be excluded from calculation of wages

Workers Compensation (Car Travel Allowance) Order

- Provides the rate to calculate the cost of travel by private motor vehicle for the purpose of the inclusion of an amount for that travel in the compensation payable to an injured worker



appendix E

tables



Table 1.1 Employment Injuries

Nature of Occurrence: 1996/97 to 2003/04

| Year | Occupational diseases | Workplace injuries | Other work-related injuries | Unknown | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|-------------|-----------------------|--------------------|-----------------------------|---------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | | | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| MALES | | | | | | | | | | | | | |
| 1996/97 | 9,080 | 32,318 | 2,212 | 3 | 43,613 | 34.5 | 17.2 | 330,872 | 10.8 | 3.0 | 646,726 | 14,829 | 4,600 |
| 1997/98 | 7,861 | 31,925 | 2,365 | 44 | 42,195 | 33.0 | 16.4 | 344,481 | 11.2 | 2.9 | 683,589 | 16,201 | 4,923 |
| 1998/99 | 7,336 | 30,200 | 2,280 | 0 | 39,816 | 30.2 | 14.9 | 289,276 | 10.2 | 3.3 | 632,946 | 15,897 | 5,124 |
| 1999/00 | 7,155 | 28,798 | 2,447 | 0 | 38,400 | 28.0 | 13.8 | 261,868 | 10.1 | 3.1 | 732,000 | 19,063 | 6,402 |
| 2000/01 | 6,969 | 28,477 | 2,504 | 0 | 37,950 | 26.7 | 13.7 | 248,808 | 10.1 | 3.3 | 829,044 | 21,846 | 7,185 |
| 2001/02 | 7,064 | 28,376 | 2,464 | 7 | 37,911 | 26.3 | 13.4 | 225,499 | 9.2 | 3.1 | 930,262 | 24,538 | 7,806 |
| 2002/03 | 6,163 | 26,541 | 2,449 | 11 | 35,164 | 23.9 | 12.2 | 235,358 | 9.6 | 3.0 | 768,315 | 21,849 | 7,219 |
| 2003/04 | 6,430 | 26,137 | 2,458 | 6 | 35,031 | 24.0 | 12.4 | 207,684 | 8.8 | 3.0 | 756,998 | 21,609 | 8,077 |
| FEMALES | | | | | | | | | | | | | |
| 1996/97 | 2,314 | 12,336 | 1,843 | 3 | 16,496 | 15.9 | 10.7 | 182,453 | 13.5 | 3.4 | 217,687 | 13,196 | 4,023 |
| 1997/98 | 2,315 | 12,057 | 2,018 | 19 | 16,409 | 15.7 | 11.1 | 189,373 | 14.0 | 3.3 | 221,200 | 13,480 | 4,225 |
| 1998/99 | 2,231 | 11,539 | 1,906 | 0 | 15,676 | 14.5 | 9.6 | 162,653 | 12.9 | 3.9 | 221,256 | 14,114 | 4,497 |
| 1999/00 | 2,014 | 10,733 | 2,077 | 0 | 14,824 | 13.1 | 8.7 | 147,603 | 12.7 | 3.9 | 252,155 | 17,010 | 5,956 |
| 2000/01 | 2,289 | 11,518 | 2,040 | 0 | 15,847 | 12.9 | 8.9 | 150,030 | 12.4 | 3.9 | 309,248 | 19,515 | 6,707 |
| 2001/02 | 2,814 | 11,828 | 2,119 | 2 | 16,763 | 13.4 | 9.4 | 150,595 | 11.7 | 3.6 | 363,324 | 21,674 | 7,363 |
| 2002/03 | 2,994 | 10,881 | 1,956 | 5 | 15,836 | 12.4 | 8.6 | 156,054 | 12.2 | 3.7 | 298,709 | 18,863 | 7,119 |
| 2003/04 | 3,174 | 11,193 | 2,151 | 2 | 16,520 | 12.8 | 9.1 | 147,673 | 11.2 | 3.6 | 321,354 | 19,452 | 7,646 |
| PERSONS (d) | | | | | | | | | | | | | |
| 1996/97 | 11,394 | 44,654 | 4,055 | 6 | 60,109 | 26.1 | 14.7 | 513,325 | 11.6 | 3.1 | 864,414 | 14,381 | 4,449 |
| 1997/98 | 10,176 | 43,982 | 4,383 | 63 | 58,604 | 25.2 | 14.5 | 533,855 | 12.1 | 3.0 | 904,789 | 15,439 | 4,705 |
| 1998/99 | 9,567 | 41,739 | 4,186 | 0 | 55,492 | 23.1 | 12.9 | 451,929 | 11.1 | 3.4 | 854,201 | 15,393 | 4,984 |
| 1999/00 | 9,169 | 39,531 | 4,524 | 0 | 53,224 | 21.3 | 11.8 | 409,471 | 10.9 | 3.4 | 984,156 | 18,491 | 6,283 |
| 2000/01 | 9,258 | 39,995 | 4,544 | 0 | 53,797 | 20.3 | 11.8 | 398,838 | 10.8 | 3.4 | 1,138,291 | 21,159 | 7,039 |
| 2001/02 | 9,878 | 40,204 | 4,583 | 9 | 54,674 | 20.3 | 11.9 | 376,094 | 10.0 | 3.3 | 1,293,586 | 23,660 | 7,663 |
| 2002/03 | 9,157 | 37,422 | 4,405 | 16 | 51,000 | 18.5 | 10.8 | 391,413 | 10.5 | 3.3 | 1,067,023 | 20,922 | 7,193 |
| 2003/04 | 9,604 | 37,330 | 4,609 | 8 | 51,551 | 18.7 | 11.1 | 355,357 | 9.6 | 3.1 | 1,078,352 | 20,918 | 7,968 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees

(b) Frequency rate is the number of injuries per million hours worked

(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work

(d) Includes cases for which nature of occurrence was unknown



Table 1.2 Employment Injuries

Nature of Occurance by Extent of Severity: 1996/97 to 2003/04

| | | Temporary Disability | | | | | | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|--------------------|---------|----------------------|-------------------|--------------------|-----------|----------|------|-----------------------|---------|--------|---------------------------|------------|-----------|
| Year | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (c) | Inc. (a) | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| WORKPLACE INJURIES | | | | | | | | | | | | | |
| Males | 1996/97 | 58 | 5,920 | 2,893 | 23,447 | 32,318 | 25.5 | 268,695 | 10.2 | 2.7 | 452,984 | 14,016 | 3,351 |
| | 1997/98 | 65 | 5,757 | 3,192 | 22,911 | 31,925 | 25.0 | 271,428 | 10.4 | 2.7 | 486,514 | 15,239 | 3,700 |
| | 1998/99 | 58 | 5,866 | 3,135 | 21,141 | 30,200 | 22.9 | 235,133 | 9.7 | 3.0 | 459,747 | 15,223 | 4,074 |
| | 1999/00 | 60 | 6,651 | 2,615 | 19,472 | 28,798 | 21.0 | 210,235 | 9.6 | 3.0 | 520,356 | 18,069 | 5,137 |
| | 2000/01 | 47 | 7,716 | 2,110 | 18,604 | 28,477 | 20.0 | 192,499 | 9.3 | 3.0 | 592,700 | 20,813 | 5,908 |
| | 2001/02 | 62 | 7,816 | 1,842 | 18,656 | 28,376 | 19.7 | 172,460 | 8.5 | 2.9 | 670,080 | 23,614 | 6,429 |
| | 2002/03 | 42 | 6,485 | 1,692 | 18,322 | 26,541 | 18.0 | 173,488 | 8.7 | 2.7 | 550,415 | 20,738 | 5,980 |
| | 2003/04 | 36 | 6,914 | 1,302 | 17,885 | 26,137 | 17.9 | 147,959 | 7.8 | 2.7 | 510,725 | 19,540 | 6,424 |
| Females | 1996/97 | 1 | 2,024 | 1,480 | 8,831 | 12,336 | 11.9 | 129,260 | 12.6 | 3.1 | 146,581 | 11,882 | 3,432 |
| | 1997/98 | 6 | 1,921 | 1,568 | 8,562 | 12,057 | 11.6 | 125,964 | 12.5 | 3.0 | 147,073 | 12,198 | 3,568 |
| | 1998/99 | 3 | 2,120 | 1,548 | 7,868 | 11,539 | 10.6 | 111,076 | 11.8 | 3.4 | 156,426 | 13,556 | 4,034 |
| | 1999/00 | 4 | 2,167 | 1,336 | 7,226 | 10,733 | 9.5 | 101,806 | 12.0 | 3.6 | 175,250 | 16,328 | 5,359 |
| | 2000/01 | 0 | 2,584 | 1,213 | 7,721 | 11,518 | 9.4 | 99,658 | 11.2 | 3.4 | 211,578 | 18,369 | 5,868 |
| | 2001/02 | 5 | 2,654 | 1,174 | 7,995 | 11,828 | 9.5 | 96,375 | 10.6 | 3.1 | 243,055 | 20,549 | 6,442 |
| | 2002/03 | 3 | 2,054 | 1,066 | 7,758 | 10,881 | 8.5 | 94,960 | 10.8 | 3.1 | 188,569 | 17,330 | 6,123 |
| | 2003/04 | 3 | 2,223 | 840 | 8,127 | 11,193 | 8.7 | 82,302 | 9.2 | 3.0 | 195,308 | 17,449 | 6,645 |
| Persons | 1996/97 | 59 | 7,944 | 4,373 | 32,278 | 44,654 | 19.4 | 397,955 | 10.9 | 2.9 | 599,565 | 13,427 | 3,375 |
| | 1997/98 | 71 | 7,678 | 4,760 | 31,473 | 43,982 | 18.9 | 397,392 | 11.0 | 2.7 | 633,587 | 14,406 | 3,666 |
| | 1998/99 | 61 | 7,986 | 4,683 | 29,009 | 41,739 | 17.4 | 346,209 | 10.3 | 3.1 | 616,173 | 14,763 | 4,067 |
| | 1999/00 | 64 | 8,818 | 3,951 | 26,698 | 39,531 | 15.8 | 312,041 | 10.2 | 3.1 | 695,606 | 17,596 | 5,201 |
| | 2000/01 | 47 | 10,300 | 3,323 | 26,325 | 39,995 | 15.1 | 292,157 | 9.9 | 3.0 | 804,278 | 20,109 | 5,900 |
| | 2001/02 | 67 | 10,470 | 3,016 | 26,651 | 40,204 | 15.0 | 268,835 | 9.1 | 2.9 | 913,134 | 22,713 | 6,433 |
| | 2002/03 | 45 | 8,539 | 2,758 | 26,080 | 37,422 | 13.6 | 268,448 | 9.4 | 2.9 | 738,984 | 19,747 | 6,029 |
| | 2003/04 | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |



Table 1.2 Employment Injuries (continued)
Nature of Occurance by Extent of Severity: 1996/97 to 2003/04

| | Temporary Disability | | | | | | | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|-----------------------------|----------------------|-------|----------------------|-------------------|--------------------|-----------|----------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Year | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (c) | Inc. (a) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| OTHER WORK-RELATED INJURIES | | | | | | | | | | | | | |
| Males | 1996/97 | 59 | 477 | 283 | 1,393 | 2,212 | 1.7 | 24,044 | 14.4 | 4.1 | 52,514 | 23,741 | 5,995 |
| | 1997/98 | 71 | 419 | 366 | 1,509 | 2,365 | 1.8 | 29,605 | 15.9 | 4.3 | 63,995 | 27,059 | 6,986 |
| | 1998/99 | 55 | 457 | 325 | 1,443 | 2,280 | 1.7 | 22,345 | 12.7 | 4.6 | 56,411 | 24,742 | 6,647 |
| | 1999/00 | 60 | 613 | 288 | 1,486 | 2,447 | 1.8 | 21,019 | 11.9 | 4.0 | 66,945 | 27,358 | 8,083 |
| | 2000/01 | 46 | 662 | 272 | 1,524 | 2,504 | 1.8 | 21,010 | 11.8 | 4.0 | 80,918 | 32,316 | 9,000 |
| | 2001/02 | 56 | 719 | 185 | 1,504 | 2,464 | 1.7 | 16,065 | 9.6 | 3.4 | 77,279 | 31,363 | 9,223 |
| | 2002/03 | 44 | 700 | 197 | 1,508 | 2,449 | 1.7 | 18,727 | 11.1 | 3.6 | 67,149 | 27,419 | 8,470 |
| | 2003/04 | 51 | 755 | 158 | 1,494 | 2,458 | 1.7 | 15,598 | 9.5 | 3.3 | 85,807 | 34,909 | 9,159 |
| Females | 1996/97 | 10 | 332 | 258 | 1,243 | 1,843 | 1.8 | 22,013 | 14.7 | 4.0 | 32,176 | 17,458 | 4,972 |
| | 1997/98 | 7 | 295 | 331 | 1,385 | 2,018 | 1.9 | 26,129 | 15.4 | 4.1 | 31,492 | 15,605 | 5,118 |
| | 1998/99 | 12 | 333 | 292 | 1,269 | 1,906 | 1.8 | 20,412 | 13.1 | 4.1 | 28,478 | 14,941 | 5,007 |
| | 1999/00 | 17 | 382 | 262 | 1,416 | 2,077 | 1.8 | 19,514 | 11.7 | 3.6 | 34,978 | 16,841 | 5,543 |
| | 2000/01 | 13 | 445 | 212 | 1,370 | 2,040 | 1.7 | 18,259 | 11.6 | 3.6 | 41,830 | 20,505 | 6,932 |
| | 2001/02 | 13 | 490 | 207 | 1,409 | 2,119 | 1.7 | 17,319 | 10.8 | 3.0 | 46,707 | 22,042 | 7,413 |
| | 2002/03 | 15 | 381 | 174 | 1,386 | 1,956 | 1.5 | 16,000 | 10.3 | 3.3 | 36,693 | 18,759 | 6,874 |
| | 2003/04 | 15 | 436 | 162 | 1,538 | 2,151 | 1.7 | 15,748 | 9.3 | 3.3 | 44,707 | 20,784 | 7,034 |
| Persons | 1996/97 | 69 | 809 | 541 | 2,636 | 4,055 | 1.8 | 46,057 | 14.5 | 4.1 | 84,690 | 20,885 | 5,491 |
| | 1997/98 | 78 | 714 | 697 | 2,894 | 4,383 | 1.9 | 55,734 | 15.6 | 4.3 | 95,487 | 21,786 | 5,939 |
| | 1998/99 | 67 | 790 | 617 | 2,712 | 4,186 | 1.7 | 42,756 | 12.9 | 4.4 | 84,889 | 20,279 | 5,927 |
| | 1999/00 | 77 | 995 | 550 | 2,902 | 4,524 | 1.8 | 40,533 | 11.8 | 3.7 | 101,924 | 22,530 | 6,880 |
| | 2000/01 | 59 | 1,107 | 484 | 2,894 | 4,544 | 1.7 | 39,269 | 11.7 | 3.9 | 122,748 | 27,013 | 7,913 |
| | 2001/02 | 69 | 1,209 | 392 | 2,913 | 4,583 | 1.7 | 33,384 | 10.2 | 3.1 | 123,986 | 27,053 | 8,351 |
| | 2002/03 | 59 | 1,081 | 371 | 2,894 | 4,405 | 1.6 | 34,727 | 10.7 | 3.4 | 103,841 | 23,574 | 7,621 |
| | 2003/04 | 66 | 1,191 | 320 | 3,032 | 4,609 | 1.7 | 31,346 | 9.4 | 3.3 | 130,514 | 28,317 | 8,274 |



Table 1.2 Employment Injuries (continued)

Nature of Occurance by Extent of Severity: 1996/97 to 2003/04

| | Year | Temporary Disability | | | | | | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|-----------------------|---------|----------------------|----------------------|-------------------|--------------------|-----------|----------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (c) | Inc. (a) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| OCCUPATIONAL DISEASES | | | | | | | | | | | | | |
| Males | 1996/97 | 44 | 6,274 | 415 | 2,347 | 9,080 | 7.2 | 38,109 | 13.9 | 5.1 | 141,188 | 15,549 | 7,986 |
| | 1997/98 | 29 | 5,047 | 551 | 2,234 | 7,861 | 6.1 | 43,189 | 15.8 | 5.9 | 132,407 | 16,844 | 8,544 |
| | 1998/99 | 34 | 4,951 | 418 | 1,933 | 7,336 | 5.6 | 31,799 | 13.6 | 5.9 | 116,787 | 15,920 | 8,098 |
| | 1999/00 | 37 | 4,874 | 399 | 1,845 | 7,155 | 5.2 | 30,614 | 13.8 | 5.7 | 144,699 | 20,223 | 9,667 |
| | 2000/01 | 28 | 4,628 | 428 | 1,885 | 6,969 | 4.9 | 35,299 | 15.4 | 5.9 | 155,426 | 22,302 | 10,569 |
| | 2001/02 | 35 | 4,393 | 444 | 2,192 | 7,064 | 4.9 | 36,974 | 14.2 | 5.9 | 182,716 | 25,866 | 12,516 |
| | 2002/03 | 29 | 3,118 | 484 | 2,532 | 6,163 | 4.2 | 43,143 | 14.6 | 5.6 | 150,635 | 24,442 | 11,450 |
| | 2003/04 | 25 | 3,400 | 476 | 2,529 | 6,430 | 4.4 | 44,126 | 15.0 | 6.0 | 160,334 | 24,935 | 12,263 |
| Females | 1996/97 | 1 | 575 | 404 | 1,334 | 2,314 | 2.2 | 31,174 | 18.2 | 5.6 | 38,829 | 16,780 | 7,308 |
| | 1997/98 | 3 | 517 | 524 | 1,271 | 2,315 | 2.2 | 37,118 | 21.1 | 6.0 | 42,270 | 18,259 | 8,154 |
| | 1998/99 | 1 | 594 | 431 | 1,205 | 2,231 | 2.1 | 31,165 | 19.2 | 7.3 | 36,351 | 16,294 | 6,940 |
| | 1999/00 | 3 | 554 | 376 | 1,081 | 2,014 | 1.8 | 26,283 | 18.4 | 6.5 | 41,927 | 20,818 | 9,607 |
| | 2000/01 | 5 | 581 | 449 | 1,254 | 2,289 | 1.9 | 32,112 | 19.2 | 6.9 | 55,840 | 24,395 | 11,155 |
| | 2001/02 | 5 | 625 | 464 | 1,720 | 2,814 | 2.3 | 36,902 | 17.2 | 7.0 | 73,559 | 26,140 | 11,726 |
| | 2002/03 | 2 | 510 | 514 | 1,968 | 2,994 | 2.3 | 45,094 | 18.5 | 7.3 | 73,439 | 24,529 | 11,410 |
| | 2003/04 | 2 | 523 | 537 | 2,112 | 3,174 | 2.5 | 49,624 | 19.1 | 7.4 | 81,340 | 25,627 | 12,073 |
| Persons | 1996/97 | 45 | 6,849 | 819 | 3,681 | 11,394 | 4.9 | 69,283 | 15.6 | 5.3 | 180,018 | 15,799 | 7,863 |
| | 1997/98 | 32 | 5,564 | 1,075 | 3,505 | 10,176 | 4.4 | 80,307 | 17.8 | 5.9 | 174,677 | 17,166 | 8,500 |
| | 1998/99 | 35 | 5,545 | 849 | 3,138 | 9,567 | 4.0 | 62,964 | 15.9 | 6.1 | 153,138 | 16,007 | 8,063 |
| | 1999/00 | 40 | 5,428 | 775 | 2,926 | 9,169 | 3.7 | 56,897 | 15.6 | 5.9 | 186,626 | 20,354 | 9,655 |
| | 2000/01 | 33 | 5,209 | 877 | 3,139 | 9,258 | 3.5 | 67,411 | 17.0 | 6.1 | 211,266 | 22,820 | 10,653 |
| | 2001/02 | 40 | 5,018 | 908 | 3,912 | 9,878 | 3.7 | 73,875 | 15.6 | 6.1 | 256,275 | 25,944 | 12,394 |
| | 2002/03 | 31 | 3,628 | 998 | 4,500 | 9,157 | 3.3 | 88,238 | 16.3 | 6.1 | 224,074 | 24,470 | 11,450 |
| | 2003/04 | 27 | 3,923 | 1,013 | 4,641 | 9,604 | 3.5 | 93,750 | 16.9 | 6.6 | 241,674 | 25,164 | 12,250 |



Table 1.2 Employment Injuries (continued)

Nature of Occurance by Extent of Severity: 1996/97 to 2003/04

| | Year | Fatal | Permanent disability | Temporary Disability | | Total (c) | Inc. (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|---------------------|---------|-------|----------------------|----------------------|--------------------|-----------|----------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| EMPLOYMENT INJURIES | | | | | | | | | | | | | |
| Males | 1996/97 | 161 | 12,672 | 3,591 | 27,189 | 43,613 | 34.5 | 330,872 | 10.8 | 3.0 | 646,726 | 14,829 | 4,600 |
| | 1997/98 | 165 | 11,231 | 4,111 | 26,688 | 42,195 | 33.0 | 344,481 | 11.2 | 2.9 | 683,589 | 16,201 | 4,923 |
| | 1998/99 | 147 | 11,274 | 3,878 | 24,517 | 39,816 | 30.2 | 289,276 | 10.2 | 3.3 | 632,946 | 15,897 | 5,124 |
| | 1999/00 | 157 | 12,138 | 3,302 | 22,803 | 38,400 | 28.0 | 261,868 | 10.1 | 3.1 | 732,000 | 19,063 | 6,402 |
| | 2000/01 | 121 | 13,006 | 2,810 | 22,013 | 37,950 | 26.7 | 248,808 | 10.1 | 3.3 | 829,044 | 21,846 | 7,185 |
| | 2001/02 | 154 | 12,934 | 2,471 | 22,352 | 37,911 | 26.3 | 225,499 | 9.2 | 3.1 | 930,262 | 24,538 | 7,806 |
| | 2002/03 | 115 | 10,314 | 2,373 | 22,362 | 35,164 | 23.9 | 235,358 | 9.6 | 3.0 | 768,315 | 21,849 | 7,219 |
| | 2003/04 | 112 | 11,074 | 1,936 | 21,908 | 35,031 | 24.0 | 207,684 | 8.8 | 3.0 | 756,998 | 21,609 | 8,077 |
| Females | 1996/97 | 12 | 2,933 | 2,142 | 11,409 | 16,496 | 15.9 | 182,453 | 13.5 | 3.4 | 217,687 | 13,196 | 4,023 |
| | 1997/98 | 16 | 2,737 | 2,425 | 11,231 | 16,409 | 15.7 | 189,373 | 14.0 | 3.3 | 221,200 | 13,480 | 4,225 |
| | 1998/99 | 16 | 3,047 | 2,271 | 10,342 | 15,676 | 14.5 | 162,653 | 12.9 | 3.9 | 221,256 | 14,114 | 4,497 |
| | 1999/00 | 24 | 3,103 | 1,974 | 9,723 | 14,824 | 13.1 | 147,603 | 12.7 | 3.9 | 252,155 | 17,010 | 5,956 |
| | 2000/01 | 18 | 3,610 | 1,874 | 10,345 | 15,847 | 12.9 | 150,030 | 12.4 | 3.9 | 309,248 | 19,515 | 6,707 |
| | 2001/02 | 23 | 3,771 | 1,845 | 11,124 | 16,763 | 13.4 | 150,595 | 11.7 | 3.6 | 363,324 | 21,674 | 7,363 |
| | 2002/03 | 21 | 2,949 | 1,754 | 11,112 | 15,836 | 12.4 | 156,054 | 12.2 | 3.7 | 298,709 | 18,863 | 7,119 |
| | 2003/04 | 20 | 3,184 | 1,539 | 11,777 | 16,520 | 12.8 | 147,673 | 11.2 | 3.6 | 321,354 | 19,452 | 7,646 |
| Persons | 1996/97 | 173 | 15,605 | 5,733 | 38,598 | 60,109 | 26.1 | 513,325 | 11.6 | 3.1 | 864,414 | 14,381 | 4,449 |
| | 1997/98 | 181 | 13,968 | 6,536 | 37,919 | 58,604 | 25.2 | 533,855 | 12.1 | 3.0 | 904,789 | 15,439 | 4,705 |
| | 1998/99 | 163 | 14,321 | 6,149 | 34,859 | 55,492 | 23.1 | 451,929 | 11.1 | 3.4 | 854,201 | 15,393 | 4,984 |
| | 1999/00 | 181 | 15,241 | 5,276 | 32,526 | 53,224 | 21.3 | 409,471 | 10.9 | 3.4 | 984,156 | 18,491 | 6,283 |
| | 2000/01 | 139 | 16,616 | 4,684 | 32,358 | 53,797 | 20.3 | 398,838 | 10.8 | 3.4 | 1,138,291 | 21,159 | 7,039 |
| | 2001/02 | 177 | 16,705 | 4,316 | 33,476 | 54,674 | 20.3 | 376,094 | 10.0 | 3.3 | 1,293,586 | 23,660 | 7,663 |
| | 2002/03 | 136 | 13,263 | 4,127 | 33,474 | 51,000 | 18.5 | 391,413 | 10.5 | 3.3 | 1,067,023 | 20,922 | 7,193 |
| | 2003/04 | 132 | 14,258 | 3,475 | 33,685 | 51,551 | 18.7 | 355,357 | 9.6 | 3.1 | 1,078,352 | 20,918 | 7,968 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees

(b) Time lost is included only for temporary disability cases resulting in less than 3 years off work

(c) Includes cases for which extent of severity is unknown



Table 1.3 Employment Injuries

Age Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Age | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|----------------------|----------------------|----------------------|-------------------|--------------------|-----------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (d) | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| 15 - 19 | 5 | 370 | 103 | 1,901 | 2,379 | 11.0 | 11.1 | 13,312 | 6.7 | 2.3 | 38,040 | 15,990 | 2,706 |
| 20 - 24 | 4 | 921 | 247 | 3,832 | 5,004 | 15.4 | 9.9 | 28,940 | 7.1 | 2.4 | 72,935 | 14,575 | 4,348 |
| 25 - 29 | 12 | 1,068 | 319 | 3,797 | 5,196 | 16.3 | 9.0 | 33,813 | 8.3 | 2.7 | 99,246 | 19,100 | 5,882 |
| 30 - 34 | 14 | 1,400 | 409 | 4,251 | 6,074 | 18.0 | 10.3 | 42,084 | 9.1 | 2.9 | 123,541 | 20,339 | 7,154 |
| 35 - 39 | 10 | 1,531 | 439 | 3,958 | 5,938 | 18.7 | 10.5 | 44,132 | 10.1 | 3.3 | 134,118 | 22,586 | 8,194 |
| 40 - 44 | 16 | 1,754 | 496 | 4,325 | 6,591 | 19.5 | 10.9 | 49,084 | 10.3 | 3.4 | 145,797 | 22,121 | 8,492 |
| 45 - 49 | 16 | 1,960 | 531 | 4,057 | 6,564 | 20.3 | 11.3 | 50,439 | 11.1 | 3.8 | 153,552 | 23,393 | 9,784 |
| 50 - 54 | 18 | 1,884 | 468 | 3,608 | 5,978 | 22.6 | 12.4 | 46,724 | 11.6 | 4.0 | 138,345 | 23,142 | 9,713 |
| 55 - 59 | 17 | 1,865 | 306 | 2,478 | 4,666 | 24.3 | 14.1 | 30,226 | 10.9 | 4.0 | 107,402 | 23,018 | 10,400 |
| 60 - 64 | 10 | 1,030 | 111 | 986 | 2,137 | 25.6 | 16.6 | 11,529 | 10.6 | 4.0 | 45,899 | 21,478 | 12,105 |
| 65 + | 7 | 379 | 28 | 295 | 709 | 20.3 | 16.0 | 3,153 | 9.8 | 5.6 | 13,678 | 19,292 | 11,846 |
| Not stated and other | 3 | 96 | 18 | 197 | 315 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 132 | 14,258 | 3,475 | 33,685 | 51,551 | 18.7 | 11.1 | 355,357 | 9.6 | 3.1 | 1,078,352 | 20,918 | 7,968 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
(d) Includes cases for which extent of severity is unknown
n.a. Not applicable
n.p. Not published



Table 1.4 Employment Injuries

Time Lost and Cost for Temporary Disability Cases only: 2003/04

| Time lost | Number of Injuries | | Time lost (weeks) (c) | | Gross Incurred Cost | | |
|--------------------------|--------------------|------------------|-----------------------|------------------|---------------------|------------------|------------|
| | Number | Percent of total | Total weeks | Percent of total | Total \$'000 | Percent of total | Average \$ |
| PERSONS | | | | | | | |
| Up to 1 week | 6,589 | 17.7 | 4,736 | 1.3 | 26,717 | 6.0 | 4,055 |
| Over 1 week to 2 weeks | 7,624 | 20.5 | 11,851 | 3.3 | 28,880 | 6.5 | 3,788 |
| Over 2 weeks to 4 weeks | 6,505 | 17.5 | 19,275 | 5.4 | 37,739 | 8.5 | 5,801 |
| Over 4 weeks to 26 weeks | 12,967 | 34.9 | 134,458 | 37.8 | 177,209 | 39.9 | 13,666 |
| Over 26 weeks | 3,475 | 9.4 | 185,036 | 52.1 | 173,391 | 39.1 | 49,897 |
| TOTAL | 37,160 | 100.0 | 355,357 | 100.0 | 443,935 | 100.0 | 11,947 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 1.5 Employment Injuries
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 7 | 484 | 70 | 902 | 1,463 | 33.7 | 17.9 | 8,279 | 8.6 | 3.4 | 33,859 | 23,144 | 7,446 |
| Agriculture | 3 | 368 | 56 | 698 | 1,125 | 31.8 | 17.2 | 6,355 | 8.5 | 3.3 | 25,550 | 22,711 | 7,010 |
| Services to Agriculture, Hunting and Trapping | 2 | 70 | 10 | 120 | 202 | 48.9 | * | 1,281 | 9.9 | 4.6 | 5,536 | 27,407 | 9,544 |
| Forestry and Logging | 1 | 26 | 2 | 48 | 77 | * | * | 366 | 7.5 | 2.7 | 1,595 | 20,720 | 5,644 |
| Commercial Fishing | 1 | 20 | 2 | 36 | 59 | * | * | 278 | 7.3 | 3.2 | 1,178 | 19,958 | 8,412 |
| Mining | 4 | 303 | 58 | 376 | 741 | 50.3 | 24.1 | 5,155 | 12 | 8 | 17,598 | 23,749 | 7,733 |
| Coal Mining | 3 | 131 | 47 | 253 | 434 | 50.3 | 24.8 | 4,101 | 13.7 | 9.8 | 3,937 | 9,071 | 4,394 |
| Oil and Gas Extraction | 0 | 3 | 0 | 3 | 6 | * | * | 17 | 5.8 | 5.6 | 330 | 55,056 | 16,929 |
| Metal Ore Mining | 0 | 101 | 1 | 19 | 121 | * | * | 184 | 9.2 | 5.4 | 8,937 | 73,856 | 24,075 |
| Other Mining | 1 | 42 | 10 | 79 | 132 | * | * | 719 | 8.4 | 2.7 | 3,017 | 22,854 | 8,938 |
| Services to Mining | 0 | 26 | 0 | 22 | 48 | * | * | 134 | 6.1 | 3.4 | 1,378 | 28,703 | 14,802 |
| Manufacturing | 19 | 3,650 | 442 | 5,436 | 9,547 | 32.5 | 16.9 | 47,395 | 8.1 | 2.9 | 207,969 | 21,784 | 8,839 |
| Food, Beverage and Tobacco Mfg | 3 | 635 | 111 | 1,271 | 2,020 | 42.8 | 22.4 | 10,991 | 8 | 2.7 | 39,311 | 19,461 | 6,444 |
| Textile, Clothing, Footwear and Leather Mfg | 1 | 139 | 28 | 175 | 343 | 20.7 | 11.2 | 2,375 | 11.8 | 3 | 9,755 | 28,442 | 11,200 |
| Wood and Paper Product Mfg | 0 | 279 | 27 | 479 | 785 | 29.8 | 15.1 | 3,672 | 7.3 | 2.7 | 15,115 | 19,255 | 7,010 |
| Printing, Publishing and Recorded Media | 1 | 183 | 33 | 333 | 550 | 14.1 | 8 | 3,693 | 10.1 | 2.9 | 12,281 | 22,330 | 8,574 |
| Product Mfg | 0 | 308 | 46 | 380 | 734 | 21.9 | 11.1 | 4,170 | 9.9 | 3.1 | 18,094 | 24,651 | 11,503 |
| Non-Metallic Mineral Product Mfg | 0 | 273 | 22 | 271 | 566 | 48 | 23 | 2,372 | 8.1 | 3.1 | 18,950 | 33,481 | 11,158 |
| Metal Product Mfg | 4 | 821 | 63 | 882 | 1,770 | 39.1 | 20.1 | 7,143 | 7.6 | 2.9 | 39,623 | 22,386 | 9,785 |
| Machinery and equipment mfg | 5 | 673 | 53 | 981 | 1,712 | 30.3 | 15.5 | 6,821 | 6.6 | 2.6 | 33,598 | 19,625 | 8,729 |
| Other Mfg | 5 | 339 | 59 | 664 | 1,067 | 62.1 | 30.8 | 6,159 | 8.5 | 2.9 | 21,241 | 19,908 | 8,525 |
| Electricity, Gas and Water Supply | 2 | 243 | 10 | 165 | 420 | 16.4 | 8.5 | 980 | 5.6 | 1.4 | 9,163 | 21,816 | 10,578 |
| Electricity and Gas Supply | 1 | 140 | 7 | 84 | 232 | 11.9 | 6.2 | 635 | 7 | 1.6 | 5,041 | 21,727 | 12,853 |
| Water Supply, Sewerage and Drainage Services | 1 | 103 | 3 | 81 | 188 | 30.9 | 15.5 | 344 | 4.1 | 1.4 | 4,122 | 21,925 | 9,525 |
| Construction | 19 | 2,346 | 308 | 3,405 | 6,078 | 33.3 | 16.5 | 34,194 | 9.3 | 3.4 | 150,883 | 24,824 | 10,104 |
| General Construction | 10 | 815 | 72 | 1,236 | 2,133 | 31.9 | 15.4 | 10,193 | 7.8 | 3.1 | 46,919 | 21,997 | 9,409 |
| Construction Trade Services | 9 | 1,531 | 236 | 2,169 | 3,945 | 34.1 | 17.2 | 24,000 | 10.1 | 3.7 | 103,964 | 26,353 | 10,577 |
| Wholesale Trade | 9 | 704 | 130 | 1,492 | 2,335 | 16.8 | 8.9 | 13,847 | 8.6 | 3 | 58,173 | 24,914 | 8,185 |
| Basic Material Wholesaling | 2 | 200 | 32 | 423 | 657 | 24.1 | 12.3 | 3,898 | 8.6 | 2.9 | 14,404 | 21,924 | 7,825 |
| Machinery and Motor Vehicle Wholesaling | 5 | 200 | 33 | 419 | 657 | 11.7 | 6.1 | 3,681 | 8.2 | 2.7 | 14,730 | 22,421 | 8,363 |
| Personal and Household Good Wholesaling | 2 | 304 | 65 | 650 | 1,021 | 18.5 | 10 | 6,268 | 8.9 | 3.7 | 29,039 | 28,442 | 8,341 |
| Retail Trade | 6 | 1,168 | 237 | 3,591 | 5,002 | 12.1 | 8.8 | 27,497 | 7.2 | 2.4 | 89,420 | 17,877 | 7,070 |



Table 1.5 Employment Injuries (Continued)
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Food Retailing | 1 | 380 | 78 | 1,503 | 1,962 | 11.9 | 10.2 | 9,449 | 6 | 2 | 32,016 | 16,318 | 7,371 |
| Personal and Household Good Retailing | 3 | 426 | 105 | 1,235 | 1,769 | 9.9 | 7.3 | 11,329 | 8.5 | 2.9 | 33,025 | 18,669 | 6,800 |
| Motor Vehicle Retailing and Services | 2 | 362 | 54 | 853 | 1,271 | 18.1 | 9.6 | 6,718 | 7.4 | 2.9 | 24,379 | 19,181 | 7,081 |
| Accommodation, Cafes and Restaurants | 2 | 674 | 188 | 2,149 | 3,013 | 18.4 | 13.6 | 18,948 | 8.1 | 2.7 | 56,634 | 18,796 | 5,251 |
| Transport and Storage | 23 | 1,140 | 189 | 2,775 | 4,127 | 31.3 | 16.1 | 20,400 | 6.9 | 2.3 | 88,080 | 21,342 | 7,654 |
| Road Transport | 17 | 500 | 90 | 1,146 | 1,753 | 31.6 | 14.9 | 10,109 | 8.2 | 3 | 47,241 | 26,948 | 7,794 |
| Rail Transport | 1 | 193 | 1 | 427 | 622 | 39.7 | 20.9 | 1,280 | 3 | 1.6 | 7,560 | 12,155 | 5,080 |
| Water Transport | 0 | 20 | 1 | 42 | 63 | * | * | 199 | 4.6 | 2.3 | 1,312 | 20,830 | 12,103 |
| Air and Space Transport | 0 | 16 | 6 | 198 | 220 | 10.6 | 6.1 | 1,095 | 5.4 | 2.3 | 2,663 | 12,103 | 7,024 |
| Other Transport | 2 | 24 | 20 | 146 | 192 | 0 | 0 | 1,106 | 6.8 | 0.3 | 3,572 | 18,605 | 6,551 |
| Services to Transport | 2 | 255 | 46 | 383 | 686 | 25.7 | 14 | 3,890 | 9.1 | 3.3 | 14,048 | 20,479 | 9,298 |
| Storage | 1 | 132 | 25 | 433 | 591 | 56 | 31.1 | 2,722 | 5.9 | 2 | 11,684 | 19,770 | 7,928 |
| Communication Services | 2 | 112 | 24 | 250 | 388 | 14.7 | 7.8 | 2,323 | 8.6 | 4.1 | 8,680 | 22,370 | 8,632 |
| Finance and Insurance | 2 | 187 | 46 | 673 | 908 | 6.3 | 3.4 | 5,089 | 7.1 | 2.3 | 17,919 | 19,735 | 9,729 |
| Finance | 2 | 75 | 19 | 465 | 561 | 7.4 | 4 | 2,698 | 5.6 | 2.3 | 9,697 | 17,285 | 9,226 |
| Insurance | 0 | 54 | 11 | 111 | 176 | 6.5 | 3.5 | 992 | 8.2 | 2.6 | 4,170 | 23,693 | 9,819 |
| Services to Finance and Insurance | 0 | 58 | 16 | 97 | 171 | 4.1 | 2.2 | 1,399 | 12.4 | 3 | 4,052 | 23,698 | 10,847 |
| Property and Business Services | 18 | 1,089 | 298 | 2,180 | 3,585 | 9.4 | 5.2 | 27,160 | 11.1 | 3.9 | 83,635 | 23,329 | 9,313 |
| Property Services | 3 | 185 | 31 | 261 | 480 | 9.1 | 4.8 | 2,723 | 9.4 | 3.6 | 11,420 | 23,791 | 10,537 |
| Business Services | 14 | 904 | 267 | 1,919 | 3,105 | 9.5 | 5.3 | 24,436 | 11.3 | 3.9 | 72,215 | 23,258 | 9,000 |
| Government Administration and Defence | 2 | 403 | 125 | 1,301 | 1,831 | 18.8 | 11.1 | 13,286 | 9.4 | 2.6 | 33,902 | 18,516 | 6,729 |
| Government Administration | 2 | 400 | 124 | 1,301 | 1,827 | 19.2 | 11.3 | 13,243 | 9.4 | 2.6 | 33,673 | 18,431 | 6,616 |
| Defence | 0 | 3 | 1 | 0 | 4 | * | * | 43 | 43.3 | 43.3 | 229 | 57,350 | 26,609 |
| Education | 4 | 295 | 452 | 2,053 | 2,804 | 12.4 | 7.8 | 42,106 | 17 | 5.3 | 61,510 | 21,937 | 8,762 |
| Health and Community Services | 8 | 878 | 604 | 4,733 | 6,223 | 20.9 | 14.5 | 61,398 | 11.6 | 4.1 | 104,736 | 16,830 | 6,304 |
| Health Services | 6 | 610 | 468 | 3,680 | 4,764 | 20.9 | 14.4 | 48,894 | 11.9 | 4.4 | 77,775 | 16,326 | 6,293 |
| Community Services | 2 | 268 | 136 | 1,053 | 1,459 | 20.9 | 15.1 | 12,504 | 10.7 | 3.4 | 26,961 | 18,479 | 6,362 |
| Cultural and Recreational Services | 0 | 201 | 75 | 658 | 934 | 14.2 | 9.7 | 6,161 | 8.6 | 3 | 16,355 | 17,511 | 6,362 |
| Motion Picture, Radio and Television Services | 0 | 47 | 11 | 79 | 137 | 6.2 | 3.7 | 1,046 | 11.6 | 4.6 | 3,018 | 22,033 | 8,746 |
| Libraries, Museums and the Arts | 0 | 42 | 11 | 134 | 187 | 13.8 | 8.8 | 1,248 | 8.6 | 2.6 | 2,491 | 13,319 | 5,500 |
| Sport and Recreation | 0 | 112 | 53 | 445 | 610 | 20.2 | 16.2 | 3,867 | 8.1 | 2.9 | 10,846 | 17,781 | 6,216 |



Table 1.5 Employment Injuries (Continued)
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|----------------------|----------------------|-------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Personal and Other Services | 4 | 354 | 219 | 1,546 | 2,123 | 20 | 12.3 | 21,139 | 12.1 | 4 | 39,050 | 18,394 | 7,000 |
| Personal Services | 1 | 125 | 41 | 269 | 436 | 9.6 | 6.6 | 3,751 | 12.2 | 4.1 | 9,437 | 21,645 | 9,354 |
| Other Services | 2 | 220 | 173 | 1,266 | 1,661 | 27.2 | 15.7 | 17,171 | 12.1 | 4 | 28,841 | 17,363 | 6,537 |
| Private Households Employing Staff | 1 | 9 | 5 | 11 | 26 | 0 | 0 | 217 | 15.5 | 8.4 | 772 | 29,702 | 15,548 |
| Not stated and other | 2 | 27 | 0 | 0 | 29 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 132 | 14,258 | 3,475 | 33,685 | 51,551 | 18.7 | 11.1 | 355,357 | 9.6 | 3.1 | 1,078,352 | 20,918 | 7,968 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
(d) Includes cases for which extent of severity is unknown
n.a. Not applicable
n.p. Not published
* Relative Standard Error (RSE) exceeds 25%.



Table 1.6 Employment Injuries
Occupation Statistics : Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|--|----------------------|----------------------|-------------------|--------------------|-----------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (d) | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| MANAGERS AND ADMINISTRATORS | 10 | 677 | 146 | 1,022 | 1,855 | 10.4 | 4.6 | 14,485 | 12.6 | 4.0 | 45,457 | 24,505 | 11,059 |
| Generalist Managers | 5 | 350 | 63 | 394 | 812 | 17.7 | 7.6 | 5,267 | 11.7 | 3.6 | 18,820 | 23,177 | 10,612 |
| Specialist Managers | 3 | 258 | 78 | 516 | 855 | 6.7 | 3.0 | 8,401 | 14.3 | 4.1 | 22,131 | 25,884 | 13,000 |
| Farmers and Farm Managers | 2 | 69 | 5 | 112 | 188 | 35.4 | 13.8 | 816 | 7.0 | 4.2 | 4,506 | 23,970 | 7,089 |
| PROFESSIONALS | 15 | 796 | 621 | 3,601 | 5,033 | 8.9 | 5.0 | 59,361 | 14.2 | 4.7 | 107,730 | 21,405 | 8,767 |
| Science, Building and Engineering Professionals | 1 | 121 | 21 | 248 | 391 | 8.0 | 4.1 | 2,522 | 9.4 | 3.4 | 6,650 | 17,008 | 8,461 |
| Business and Information Professionals | 3 | 143 | 59 | 308 | 513 | 2.7 | 1.4 | 4,711 | 13.0 | 4.9 | 14,133 | 27,550 | 13,018 |
| Health Professionals | 2 | 204 | 126 | 1,190 | 1,522 | 15.9 | 10.5 | 14,031 | 10.7 | 4.1 | 25,262 | 16,598 | 6,593 |
| Education Professionals | 3 | 107 | 285 | 1,182 | 1,577 | 10.7 | 6.3 | 26,582 | 18.4 | 5.9 | 36,871 | 23,381 | 9,536 |
| Social, Arts and Miscellaneous Professionals | 6 | 221 | 130 | 673 | 1,030 | 12.2 | 6.5 | 11,514 | 14.5 | 4.7 | 24,813 | 24,090 | 9,833 |
| ASSOCIATE PROFESSIONALS | 7 | 775 | 380 | 2,768 | 3,930 | 12.9 | 6.6 | 35,959 | 11.6 | 3.9 | 77,184 | 19,640 | 7,399 |
| Science, Engineering and Related Associate Professionals | 1 | 88 | 35 | 213 | 337 | 9.7 | 4.9 | 2,823 | 11.6 | 4.1 | 6,920 | 20,534 | 8,800 |
| Business and Administration Associate Professionals | 2 | 105 | 22 | 210 | 339 | 2.9 | 1.5 | 1,936 | 8.5 | 3.4 | 7,683 | 22,663 | 10,400 |
| Managing Supervisors (Sales and Service) | 2 | 363 | 88 | 1,004 | 1,457 | 13.6 | 6.4 | 8,961 | 8.3 | 2.7 | 27,527 | 18,893 | 6,864 |
| Health and Welfare Associate Professionals | 1 | 93 | 124 | 753 | 971 | 50.0 | 31.9 | 11,867 | 13.7 | 4.5 | 18,034 | 18,573 | 6,258 |
| Other Associate Professionals | 1 | 126 | 111 | 588 | 826 | 32.9 | 19.5 | 10,373 | 15.2 | 5.6 | 17,019 | 20,605 | 8,247 |
| TRADESPERSONS AND RELATED WORKERS | 15 | 3,235 | 413 | 5,649 | 9,312 | 31.4 | 16.1 | 48,703 | 8.1 | 2.9 | 197,299 | 21,188 | 8,297 |
| Mechanical and Fabrication Engineering Tradespersons | 4 | 771 | 62 | 1,114 | 1,951 | 34.9 | 17.3 | 8,574 | 7.3 | 3.0 | 37,662 | 19,304 | 8,377 |
| Automotive Tradespersons | 2 | 256 | 25 | 637 | 920 | 23.6 | 11.6 | 3,751 | 5.7 | 2.3 | 15,843 | 17,220 | 6,890 |
| Electrical and Electronics Tradespersons | 1 | 306 | 32 | 516 | 855 | 16.1 | 7.8 | 3,922 | 7.2 | 2.7 | 16,486 | 19,282 | 8,028 |
| Construction Tradespersons | 3 | 904 | 117 | 1,259 | 2,283 | 37.5 | 18.3 | 12,318 | 9.0 | 3.4 | 59,077 | 25,877 | 10,450 |
| Food Tradespersons | 1 | 206 | 45 | 636 | 888 | 36.4 | 20.9 | 4,990 | 7.4 | 2.4 | 17,194 | 19,363 | 5,756 |
| Skilled Agricultural and Horticultural Workers | 1 | 192 | 42 | 505 | 740 | 49.4 | 28.9 | 4,991 | 9.2 | 2.7 | 15,876 | 21,454 | 6,038 |
| Other Tradespersons and Related Workers | 3 | 600 | 90 | 982 | 1,675 | 34.9 | 19.7 | 10,156 | 9.5 | 3.1 | 35,161 | 20,991 | 9,000 |
| ADVANCED CLERICAL AND SERVICE WORKERS | 1 | 123 | 60 | 513 | 697 | 5.9 | 4.0 | 5,796 | 10.2 | 3.6 | 14,342 | 20,576 | 8,160 |
| Secretaries and Personal Assistants | 0 | 59 | 26 | 165 | 250 | 3.5 | 2.3 | 2,130 | 11.2 | 4.1 | 4,927 | 19,708 | 9,018 |
| Other Advanced Clerical and Service Workers | 1 | 64 | 34 | 348 | 447 | 9.5 | 6.5 | 3,666 | 9.7 | 3.0 | 9,415 | 21,062 | 7,681 |
| INTERMEDIATE CLERICAL, SALES AND SERVICE WORKERS | 10 | 1,070 | 471 | 4,438 | 5,989 | 11.3 | 7.7 | 47,431 | 9.7 | 3.3 | 105,686 | 17,647 | 6,370 |
| Intermediate Clerical Workers | 7 | 406 | 126 | 1,365 | 1,904 | 6.2 | 4.1 | 13,742 | 9.3 | 3.1 | 36,544 | 19,193 | 8,556 |
| Intermediate Sales and Related Workers | 1 | 136 | 34 | 312 | 483 | 10.4 | 5.4 | 3,296 | 9.6 | 3.1 | 10,217 | 21,154 | 7,935 |
| Intermediate Service Workers | 2 | 528 | 311 | 2,761 | 3,602 | 20.3 | 16.3 | 30,393 | 10.0 | 3.4 | 58,925 | 16,359 | 5,219 |



Table 1.6 Employment Injuries (continued)

Occupation Statistics : Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|-----------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total (d) | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| INTERMEDIATE PRODUCTION AND TRANSPORT WORKERS | 35 | 2,603 | 448 | 5,335 | 8,421 | 38.1 | 20.3 | 47,131 | 8.2 | 2.9 | 180,969 | 21,490 | 7,799 |
| Intermediate Plant Operators | 2 | 473 | 45 | 686 | 1,206 | 22.6 | 11.2 | 5,557 | 7.6 | 2.7 | 26,141 | 21,676 | 8,560 |
| Intermediate Machine Operators | 3 | 423 | 46 | 483 | 955 | 53.6 | 28.8 | 4,721 | 9.0 | 3.0 | 20,639 | 21,611 | 9,868 |
| Road and Rail Transport Drivers | 20 | 958 | 196 | 2,341 | 3,515 | 47.5 | 23.0 | 20,498 | 8.1 | 2.7 | 80,142 | 22,800 | 7,301 |
| Other Intermediate Production and Transport Workers | 10 | 749 | 161 | 1,825 | 2,745 | 36.2 | 22.6 | 16,355 | 8.3 | 3.0 | 54,047 | 19,689 | 7,424 |
| ELEMENTARY CLERICAL, SALES AND SERVICE WORKERS | 7 | 769 | 223 | 2,666 | 3,665 | 12.4 | 11.1 | 23,712 | 8.2 | 2.7 | 73,183 | 19,968 | 7,344 |
| Elementary Clerks | 2 | 47 | 21 | 148 | 218 | 14.6 | 11.4 | 1,875 | 11.2 | 4.2 | 4,030 | 18,484 | 6,569 |
| Elementary Sales Workers | 2 | 403 | 114 | 1,780 | 2,299 | 9.6 | 9.1 | 13,367 | 7.1 | 2.3 | 44,192 | 19,222 | 6,476 |
| Elementary Service Workers | 3 | 319 | 88 | 738 | 1,148 | 27.2 | 19.2 | 8,471 | 10.3 | 3.6 | 24,962 | 21,744 | 9,071 |
| LABOURERS AND RELATED WORKERS | 32 | 4,179 | 712 | 7,692 | 12,615 | 53.2 | 37.1 | 72,753 | 8.7 | 3.0 | 275,714 | 21,856 | 8,103 |
| Cleaners | 1 | 450 | 164 | 1,120 | 1,735 | 30.9 | 26.8 | 14,722 | 11.6 | 4.3 | 39,461 | 22,744 | 8,758 |
| Factory Labourers | 5 | 983 | 185 | 1,887 | 3,060 | 45.9 | 27.5 | 18,060 | 8.8 | 2.9 | 61,049 | 19,951 | 7,584 |
| Other Labourers and Related Workers | 26 | 2,746 | 363 | 4,685 | 7,820 | 68.5 | 47.7 | 39,971 | 8.0 | 2.9 | 175,205 | 22,405 | 8,129 |
| NOT STATED | 0 | 31 | 1 | 1 | 34 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 132 | 14,258 | 3,475 | 33,685 | 51,551 | 18.7 | 11.1 | 355,357 | 9.6 | 3.1 | 1,078,352 | 20,918 | 7,968 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
(d) Includes cases for which extent of severity is unknown
n.a. Not applicable
n.p. Not published



Table 3.1 Workplace Injuries

Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 6 | 377 | 56 | 790 | 1,229 | 28.3 | 15.0 | 6,722 | 8.0 | 3.1 | 27,344 | 22,249 | 6,301 |
| Agriculture | 2 | 301 | 43 | 619 | 965 | 27.3 | 14.8 | 5,120 | 7.8 | 3.1 | 21,302 | 22,075 | 6,037 |
| Services to Agriculture, Hunting and Trapping | 2 | 43 | 9 | 100 | 154 | 37.3 | * | 1,052 | 9.7 | 3.7 | 3,977 | 25,827 | 8,544 |
| Forestry and Logging | 1 | 18 | 2 | 42 | 63 | * | * | 321 | 7.5 | 2.3 | 1,189 | 18,877 | 4,806 |
| Commercial Fishing | 1 | 15 | 2 | 29 | 47 | * | * | 230 | 7.4 | 3.1 | 876 | 18,629 | 7,400 |
| Mining | 3 | 131 | 47 | 337 | 518 | 35.2 | 16.8 | 4,420 | 11.6 | 8.1 | 15,024 | 29,004 | 9,094 |
| Coal Mining | 2 | 14 | 39 | 238 | 293 | 34.0 | 16.7 | 3,705 | 13.4 | 9.7 | 3,528 | 12,042 | 7,508 |
| Oil and Gas Extraction | 0 | 1 | 0 | 1 | 2 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Metal Ore Mining | 0 | 67 | 1 | 16 | 84 | * | * | 161 | 9.5 | 5.0 | 8,108 | 96,529 | 69,846 |
| Other Mining | 1 | 27 | 7 | 62 | 97 | * | * | 426 | 6.5 | 2.5 | 1,952 | 20,120 | 4,538 |
| Services to Mining | 0 | 22 | 0 | 20 | 42 | * | * | 122 | 6.1 | 3.4 | 1,294 | 30,806 | 14,802 |
| Manufacturing | 5 | 2,218 | 299 | 4,506 | 7,028 | 24.0 | 12.4 | 34,272 | 7.2 | 2.6 | 139,260 | 19,815 | 6,931 |
| Food, Beverage and Tobacco Mfg | 1 | 483 | 82 | 1,071 | 1,637 | 34.7 | 18.2 | 8,397 | 7.3 | 2.4 | 31,132 | 19,018 | 5,553 |
| Textile, Clothing, Footwear and Leather Mfg | 0 | 78 | 16 | 145 | 239 | 14.5 | 7.8 | 1,470 | 9.2 | 2.6 | 7,034 | 29,431 | 9,567 |
| Wood and Paper Product Mfg | 0 | 218 | 16 | 407 | 641 | 24.4 | 12.4 | 2,731 | 6.5 | 2.7 | 11,410 | 17,801 | 6,189 |
| Printing, Publishing and Recorded Media | 0 | 106 | 22 | 252 | 380 | 9.7 | 5.5 | 2,376 | 8.7 | 2.6 | 7,283 | 19,166 | 6,947 |
| Product Mfg | 0 | 196 | 26 | 293 | 515 | 15.4 | 7.8 | 2,552 | 8.1 | 2.9 | 11,058 | 21,472 | 10,878 |
| Non-Metallic Mineral Product Mfg | 0 | 139 | 18 | 230 | 387 | 32.8 | 15.7 | 2,005 | 8.1 | 2.9 | 8,769 | 22,658 | 8,145 |
| Metal Product Mfg | 1 | 405 | 39 | 748 | 1,193 | 26.4 | 13.5 | 4,966 | 6.4 | 2.6 | 24,528 | 20,560 | 8,202 |
| Machinery and equipment Mfg | 1 | 391 | 39 | 798 | 1,229 | 21.7 | 11.1 | 5,308 | 6.3 | 2.4 | 22,823 | 18,570 | 7,051 |
| Other Mfg | 2 | 202 | 41 | 562 | 807 | 47.0 | 23.3 | 4,466 | 7.4 | 2.4 | 15,223 | 18,864 | 5,917 |
| Electricity, Gas and Water Supply | 2 | 93 | 6 | 125 | 226 | 8.8 | 4.6 | 739 | 5.6 | 1.4 | 4,801 | 21,242 | 9,131 |
| Electricity and Gas Supply | 1 | 70 | 5 | 61 | 137 | 7.0 | 3.7 | 496 | 7.5 | 2.0 | 2,940 | 21,458 | 11,502 |
| Water Supply, Sewerage and Drainage Services | 1 | 23 | 1 | 64 | 89 | 14.6 | 7.3 | 242 | 3.7 | 1.4 | 1,861 | 20,909 | 4,341 |
| Construction | 6 | 1,430 | 244 | 2,925 | 4,605 | 25.2 | 12.5 | 27,681 | 8.8 | 3.1 | 109,099 | 23,691 | 8,413 |
| General Construction | 4 | 450 | 56 | 1,051 | 1,561 | 23.3 | 11.3 | 8,049 | 7.3 | 2.9 | 31,584 | 20,233 | 7,315 |
| Construction Trade Services | 2 | 980 | 188 | 1,874 | 3,044 | 26.3 | 13.3 | 19,632 | 9.6 | 3.3 | 77,515 | 25,465 | 8,967 |
| Wholesale Trade | 3 | 503 | 86 | 1,167 | 1,759 | 12.7 | 6.7 | 9,799 | 7.9 | 2.7 | 34,034 | 19,349 | 6,719 |
| Basic Material Wholesaling | 1 | 155 | 23 | 353 | 532 | 19.5 | 9.9 | 3,042 | 8.1 | 2.7 | 10,347 | 19,449 | 6,540 |
| Machinery and Motor Vehicle Wholesaling | 2 | 126 | 19 | 320 | 467 | 8.3 | 4.3 | 2,342 | 6.9 | 2.4 | 9,012 | 19,298 | 6,140 |
| Personal and Household Good Wholesaling | 0 | 222 | 44 | 494 | 760 | 13.7 | 7.4 | 4,415 | 8.3 | 3.1 | 14,676 | 19,310 | 7,353 |



Table 3.1 Workplace Injuries (Continued)
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Retail Trade | 1 | 862 | 157 | 2,909 | 3,929 | 9.5 | 6.9 | 19,672 | 6.4 | 2.1 | 66,638 | 16,960 | 6,399 |
| Food Retailing | 0 | 284 | 56 | 1,293 | 1,633 | 9.9 | 8.5 | 7,402 | 5.5 | 2.0 | 24,820 | 15,199 | 6,719 |
| Personal and Household Good Retailing | 0 | 324 | 62 | 922 | 1,308 | 7.3 | 5.4 | 7,269 | 7.4 | 2.6 | 23,419 | 17,905 | 6,026 |
| Motor Vehicle Retailing and Services | 1 | 254 | 39 | 694 | 988 | 14.1 | 7.5 | 5,000 | 6.8 | 2.6 | 18,399 | 18,622 | 5,973 |
| Accommodation, Cafes and Restaurants | 0 | 523 | 110 | 1,741 | 2,374 | 14.5 | 10.7 | 12,400 | 6.7 | 2.3 | 36,035 | 15,179 | 3,891 |
| Transport and Storage | 7 | 715 | 129 | 2,176 | 3,027 | 22.9 | 11.8 | 14,523 | 6.3 | 2.1 | 60,465 | 19,975 | 6,575 |
| Road Transport | 4 | 367 | 53 | 910 | 1,334 | 24.1 | 11.3 | 6,835 | 7.1 | 2.7 | 32,152 | 24,102 | 6,530 |
| Rail Transport | 0 | 65 | 0 | 283 | 348 | 22.2 | 11.7 | 864 | 3.1 | 1.6 | 4,274 | 12,283 | 4,695 |
| Water Transport | 0 | 7 | 1 | 37 | 45 | * | * | 176 | 4.6 | 2.1 | 640 | 14,224 | 6,675 |
| Air and Space Transport | 0 | 9 | 5 | 144 | 158 | 7.6 | 4.4 | 801 | 5.4 | 2.1 | 1,919 | 12,146 | 6,175 |
| Other Transport | 1 | 18 | 18 | 135 | 172 | 0.0 | 0.0 | 1,004 | 6.6 | 0.3 | 3,112 | 18,091 | 4,968 |
| Services to Transport | 1 | 138 | 31 | 293 | 463 | 17.4 | 9.4 | 2,692 | 8.3 | 2.7 | 8,122 | 17,543 | 7,856 |
| Storage | 1 | 111 | 21 | 374 | 507 | 48.0 | 26.6 | 2,151 | 5.4 | 1.9 | 10,246 | 20,208 | 7,812 |
| Communication Services | 0 | 74 | 9 | 168 | 251 | 9.5 | 5.1 | 1,200 | 6.8 | 3.8 | 4,828 | 19,235 | 7,266 |
| Finance and Insurance | 0 | 90 | 15 | 311 | 416 | 2.9 | 1.5 | 1,635 | 5.0 | 1.9 | 7,117 | 17,108 | 8,875 |
| Finance | 0 | 37 | 7 | 203 | 247 | 3.2 | 1.8 | 886 | 4.2 | 1.9 | 3,625 | 14,677 | 8,564 |
| Insurance | 0 | 25 | 4 | 61 | 90 | 3.3 | 1.8 | 359 | 5.6 | 2.2 | 1,820 | 20,227 | 8,351 |
| Services to Finance and Insurance | 0 | 28 | 4 | 47 | 79 | 1.9 | 1.0 | 391 | 7.7 | 2.1 | 1,671 | 21,154 | 9,932 |
| Property and Business Services | 4 | 709 | 193 | 1,591 | 2,497 | 6.6 | 3.6 | 17,910 | 10.1 | 3.4 | 55,500 | 22,227 | 8,096 |
| Property Services | 1 | 117 | 15 | 191 | 324 | 6.1 | 3.2 | 1,655 | 8.1 | 3.0 | 7,640 | 23,581 | 10,211 |
| Business Services | 3 | 592 | 178 | 1,400 | 2,173 | 6.6 | 3.7 | 16,255 | 10.4 | 3.5 | 47,859 | 22,025 | 7,730 |
| Government Administration and Defence | 0 | 197 | 64 | 977 | 1,238 | 12.7 | 7.5 | 7,236 | 7.0 | 2.1 | 18,836 | 15,215 | 4,596 |
| Government Administration | 0 | 195 | 64 | 977 | 1,236 | 13.0 | 7.6 | 7,236 | 7.0 | 2.1 | 18,630 | 15,073 | 4,553 |
| Defence | 0 | 2 | 0 | 0 | 2 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Education | 1 | 187 | 179 | 1,252 | 1,619 | 7.2 | 4.5 | 16,910 | 11.9 | 3.6 | 26,553 | 16,401 | 6,340 |
| Health and Community Services | 0 | 631 | 374 | 3,398 | 4,403 | 14.8 | 10.3 | 38,327 | 10.2 | 3.7 | 65,074 | 14,779 | 5,612 |
| Health Services | 0 | 428 | 302 | 2,674 | 3,404 | 15.0 | 10.3 | 31,957 | 10.8 | 4.0 | 49,896 | 14,658 | 5,832 |
| Community Services | 0 | 203 | 72 | 724 | 999 | 14.3 | 10.3 | 6,370 | 8.1 | 2.7 | 15,177 | 15,193 | 4,917 |
| Cultural and Recreational Services | 0 | 152 | 58 | 558 | 768 | 11.7 | 8.0 | 4,853 | 8.1 | 2.9 | 12,401 | 16,147 | 5,529 |
| Motion Picture, Radio and Television Services | 0 | 32 | 8 | 70 | 110 | 5.0 | 3.0 | 825 | 10.6 | 3.5 | 2,139 | 19,447 | 7,786 |
| Libraries, Museums and the Arts | 0 | 30 | 8 | 111 | 149 | 11.0 | 7.0 | 887 | 7.5 | 2.3 | 1,864 | 12,509 | 5,113 |



Table 3.1 Workplace Injuries (Continued)
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|----------------------|----------------------|-------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Sport and Recreation | 0 | 90 | 42 | 377 | 509 | 16.9 | 13.5 | 3,142 | 7.8 | 2.9 | 8,398 | 16,498 | 5,627 |
| Personal and Other Services | 1 | 243 | 116 | 1,081 | 1,441 | 13.6 | 8.4 | 11,960 | 10.1 | 3.1 | 22,942 | 15,921 | 5,299 |
| Personal Services | 0 | 90 | 28 | 200 | 318 | 7.0 | 4.8 | 2,424 | 10.7 | 3.9 | 6,143 | 19,318 | 8,261 |
| Other Services | 0 | 150 | 84 | 874 | 1,108 | 18.1 | 10.5 | 9,380 | 9.8 | 3.0 | 16,322 | 14,731 | 4,730 |
| Private Households Employing Staff | 1 | 3 | 4 | 7 | 15 | n.a | n.a. | 155 | 17.2 | 3.1 | 477 | 31,782 | 12,100 |
| Not stated and other | 0 | 2 | 0 | 0 | 2 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 8.1 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published
* Relative Standard Error (RSE) exceeds 25%.



Table 3.2 Workplace Injuries

Occupation Statistics : Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|--|----------------------|----------------------|-------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| MANAGERS AND ADMINISTRATORS | 3 | 399 | 50 | 683 | 1,135 | 6.4 | 2.8 | 5,893 | 8.1 | 2.6 | 23,222 | 20,460 | 9,039 |
| Generalist Managers | 0 | 182 | 25 | 296 | 503 | 11.0 | 4.7 | 2,524 | 7.9 | 2.6 | 9,786 | 19,456 | 9,026 |
| Specialist Managers | 1 | 163 | 23 | 291 | 478 | 3.8 | 1.7 | 2,810 | 9.0 | 2.4 | 9,760 | 20,418 | 10,268 |
| Farmers and Farm Managers | 2 | 54 | 2 | 96 | 154 | 29.0 | 11.3 | 559 | 5.8 | 4.0 | 3,676 | 23,870 | 6,588 |
| PROFESSIONALS | 5 | 494 | 258 | 2,227 | 2,984 | 5.3 | 2.9 | 26,374 | 10.7 | 3.7 | 51,356 | 17,211 | 7,081 |
| Science, Building and Engineering Professionals | 0 | 70 | 16 | 191 | 277 | 5.7 | 2.9 | 1,939 | 9.4 | 3.3 | 4,642 | 16,758 | 6,729 |
| Business and Information Professionals | 0 | 69 | 18 | 150 | 237 | 1.2 | 0.6 | 1,753 | 10.4 | 3.0 | 4,727 | 19,944 | 10,016 |
| Health Professionals | 0 | 146 | 77 | 823 | 1,046 | 11.0 | 7.2 | 8,903 | 9.9 | 4.0 | 16,094 | 15,386 | 6,411 |
| Education Professionals | 1 | 65 | 97 | 647 | 810 | 5.5 | 3.2 | 9,038 | 12.3 | 3.4 | 13,889 | 17,147 | 6,522 |
| Social, Arts and Miscellaneous Professionals | 4 | 144 | 50 | 416 | 614 | 7.3 | 3.9 | 4,742 | 10.3 | 3.7 | 12,004 | 19,551 | 7,948 |
| ASSOCIATE PROFESSIONALS | 1 | 539 | 215 | 1,967 | 2,722 | 8.9 | 4.5 | 21,422 | 9.9 | 3.3 | 47,515 | 17,456 | 6,282 |
| Science, Engineering and Related Associate Professionals | 1 | 59 | 20 | 162 | 242 | 7.0 | 3.6 | 1,780 | 9.9 | 3.3 | 4,975 | 20,557 | 8,679 |
| Business and Administration Associate Professionals | 0 | 69 | 8 | 110 | 187 | 1.6 | 0.8 | 722 | 6.3 | 2.0 | 4,128 | 22,074 | 9,984 |
| Managing Supervisors (Sales and Service) | 0 | 262 | 49 | 744 | 1,055 | 9.9 | 4.6 | 5,454 | 6.9 | 2.3 | 17,991 | 17,053 | 5,800 |
| Health and Welfare Associate Professionals | 0 | 64 | 78 | 558 | 700 | 36.0 | 23.0 | 7,647 | 12.1 | 4.0 | 10,786 | 15,408 | 5,233 |
| Other Associate Professionals | 0 | 85 | 60 | 393 | 538 | 21.4 | 12.7 | 5,818 | 13.2 | 4.8 | 9,636 | 17,911 | 6,466 |
| TRADESPERSONS AND RELATED WORKERS | 7 | 2,001 | 312 | 4,847 | 7,167 | 24.2 | 12.4 | 37,763 | 7.3 | 2.6 | 141,231 | 19,706 | 6,468 |
| Mechanical and Fabrication Engineering Tradespersons | 1 | 396 | 42 | 958 | 1,397 | 25.0 | 12.4 | 6,598 | 6.6 | 2.6 | 25,385 | 18,171 | 6,075 |
| Automotive Tradespersons | 1 | 166 | 21 | 537 | 725 | 18.6 | 9.2 | 3,041 | 5.5 | 2.1 | 11,916 | 16,436 | 5,164 |
| Electrical and Electronics Tradespersons | 0 | 205 | 28 | 431 | 664 | 12.5 | 6.1 | 3,364 | 7.3 | 2.7 | 11,547 | 17,390 | 7,277 |
| Construction Tradespersons | 3 | 531 | 94 | 1,120 | 1,748 | 28.7 | 14.0 | 10,100 | 8.4 | 3.0 | 41,430 | 23,701 | 8,120 |
| Food Tradespersons | 0 | 159 | 25 | 545 | 729 | 29.9 | 17.1 | 3,152 | 5.6 | 2.0 | 13,259 | 18,188 | 4,419 |
| Skilled Agricultural and Horticultural Workers | 1 | 157 | 34 | 447 | 639 | 42.7 | 25.0 | 3,976 | 8.3 | 2.6 | 13,067 | 20,449 | 5,259 |
| Other Tradespersons and Related Workers | 1 | 387 | 68 | 809 | 1,265 | 26.4 | 14.9 | 7,532 | 8.6 | 2.9 | 24,627 | 19,468 | 7,563 |
| ADVANCED CLERICAL AND SERVICE WORKERS | 0 | 72 | 21 | 301 | 394 | 3.3 | 2.2 | 2,276 | 7.1 | 2.4 | 6,087 | 15,450 | 6,593 |
| Secretaries and Personal Assistants | 0 | 36 | 8 | 88 | 132 | 1.8 | 1.2 | 748 | 7.8 | 2.4 | 2,226 | 16,862 | 7,307 |
| Other Advanced Clerical and Service Workers | 0 | 36 | 13 | 213 | 262 | 5.6 | 3.8 | 1,528 | 6.8 | 2.3 | 3,861 | 14,738 | 6,262 |
| INTERMEDIATE CLERICAL, SALES AND SERVICE WORKERS | 0 | 751 | 257 | 3,065 | 4,073 | 7.7 | 5.2 | 27,091 | 8.2 | 2.9 | 59,972 | 14,724 | 5,344 |
| Intermediate Clerical Workers | 0 | 248 | 48 | 692 | 988 | 3.2 | 2.1 | 5,410 | 7.4 | 2.6 | 17,959 | 18,177 | 8,161 |
| Intermediate Sales and Related Workers | 0 | 90 | 14 | 213 | 317 | 6.8 | 3.6 | 1,658 | 7.3 | 2.7 | 5,128 | 16,178 | 6,091 |



Table 3.2 Workplace Injuries (Continued)
Occupation Statistics : Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|----------------------|----------------------|-------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Intermediate Service Workers | 0 | 413 | 195 | 2,160 | 2,768 | 15.6 | 12.5 | 20,023 | 8.5 | 3.0 | 36,885 | 13,325 | 4,351 |
| INTERMEDIATE PRODUCTION AND TRANSPORT WORKERS | 11 | 1,603 | 332 | 4,387 | 6,333 | 28.6 | 15.3 | 35,840 | 7.6 | 2.6 | 130,883 | 20,667 | 6,646 |
| Intermediate Plant Operators | 0 | 259 | 37 | 574 | 870 | 16.3 | 8.1 | 4,556 | 7.5 | 2.4 | 18,547 | 21,318 | 6,744 |
| Intermediate Machine Operators | 1 | 185 | 36 | 407 | 629 | 35.3 | 19.0 | 3,807 | 8.7 | 2.9 | 14,310 | 22,751 | 8,500 |
| Road and Rail Transport Drivers | 4 | 646 | 136 | 1,851 | 2,637 | 35.6 | 17.3 | 14,709 | 7.4 | 2.6 | 55,186 | 20,927 | 6,382 |
| Other Intermediate Production and Transport Workers | 6 | 513 | 123 | 1,555 | 2,197 | 29.0 | 18.1 | 12,768 | 7.6 | 2.7 | 42,840 | 19,500 | 6,769 |
| ELEMENTARY CLERICAL, SALES AND SERVICE WORKERS | 4 | 553 | 140 | 1,996 | 2,693 | 9.1 | 8.1 | 15,830 | 7.4 | 2.3 | 46,272 | 17,182 | 6,708 |
| Elementary Clerks | 0 | 25 | 12 | 78 | 115 | 7.7 | 6.0 | 1,054 | 11.7 | 3.6 | 2,059 | 17,901 | 6,539 |
| Elementary Sales Workers | 2 | 297 | 70 | 1,364 | 1,733 | 7.2 | 6.9 | 8,828 | 6.2 | 2.0 | 25,795 | 14,885 | 5,724 |
| Elementary Service Workers | 2 | 231 | 58 | 554 | 845 | 20.0 | 14.1 | 5,948 | 9.8 | 3.0 | 18,419 | 21,797 | 8,714 |
| LABOURERS AND RELATED WORKERS | 8 | 2,721 | 556 | 6,538 | 9,823 | 41.4 | 28.9 | 57,746 | 8.2 | 2.9 | 199,210 | 20,280 | 6,469 |
| Cleaners | 0 | 294 | 131 | 918 | 1,343 | 23.9 | 20.7 | 11,774 | 11.4 | 4.0 | 29,210 | 21,750 | 7,985 |
| Factory Labourers | 1 | 699 | 136 | 1,596 | 2,432 | 36.4 | 21.9 | 13,794 | 8.0 | 2.7 | 45,432 | 18,681 | 6,401 |
| Other Labourers and Related Workers | 7 | 1,728 | 289 | 4,024 | 6,048 | 53.0 | 36.9 | 32,179 | 7.5 | 2.7 | 124,568 | 20,597 | 6,195 |
| NOT STATED | 0 | 4 | 1 | 1 | 6 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 8.1 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published



Table 3.3 Workplace Injuries

Age Statistics : Number, Incidence, Time Lost and Cost: 2003/04

| Age | Temporary Disability | | | | | | | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---------|----------------------|----------------------|-------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | Fatal | Permanent disability | 6 months and over | Less than 6 months | Total | Inc. (a) | Freq. Rate (b) | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| 15 - 19 | 1 | 287 | 69 | 1,592 | 1,949 | 9.1 | 9.1 | 10,127 | 6.1 | 2.1 | 18,130 | 9,302 | 2,421 |
| 20 - 24 | 0 | 711 | 182 | 3,111 | 4,004 | 12.3 | 7.9 | 22,171 | 6.8 | 2.3 | 51,884 | 12,958 | 3,946 |
| 25 - 29 | 4 | 823 | 197 | 2,923 | 3,947 | 12.4 | 6.9 | 22,475 | 7.2 | 2.4 | 65,503 | 16,596 | 5,132 |
| 30 - 34 | 3 | 1,085 | 277 | 3,299 | 4,664 | 13.8 | 7.9 | 28,313 | 8.0 | 2.6 | 84,462 | 18,109 | 6,139 |
| 35 - 39 | 4 | 1,108 | 275 | 3,079 | 4,466 | 14.0 | 7.9 | 29,570 | 8.9 | 2.9 | 94,583 | 21,178 | 7,217 |
| 40 - 44 | 7 | 1,196 | 291 | 3,363 | 4,857 | 14.3 | 8.0 | 31,101 | 8.5 | 2.9 | 98,168 | 20,212 | 6,828 |
| 45 - 49 | 5 | 1,268 | 306 | 3,060 | 4,639 | 14.4 | 8.0 | 30,142 | 9.0 | 3.0 | 100,287 | 21,618 | 8,156 |
| 50 - 54 | 8 | 1,090 | 269 | 2,664 | 4,031 | 15.2 | 8.4 | 27,186 | 9.3 | 3.3 | 90,694 | 22,499 | 8,372 |
| 55 - 59 | 3 | 935 | 180 | 1,824 | 2,942 | 15.3 | 8.9 | 18,496 | 9.3 | 3.4 | 65,490 | 22,260 | 8,602 |
| 60 - 64 | 2 | 437 | 72 | 740 | 1,251 | 15.0 | 9.7 | 7,642 | 9.5 | 3.7 | 26,923 | 21,521 | 10,186 |
| 65 + | 1 | 140 | 18 | 213 | 372 | 10.7 | 8.4 | 2,036 | 8.8 | 5.0 | 6,971 | 18,740 | 10,410 |
| OTHER | 1 | 57 | 6 | 144 | 208 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 8.1 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published

Table 3.4 Workplace Injuries

Time Lost and Cost for Temporary Disability Cases only: 2003/04

| Time Lost | Number of Injuries | | Time lost (weeks) (c) | | Gross Incurred Cost | | |
|--------------------------|--------------------|------------------|-----------------------|------------------|---------------------|------------------|------------|
| | Number | Percent of total | Total weeks | Percent of total | Total \$'000 | Percent of total | Average \$ |
| PERSONS | | | | | | | |
| Up to 1 week | 5,443 | 19.3 | 3,942 | 1.7 | 21,366 | 7.5 | 3,925 |
| Over 1 week to 2 weeks | 6,270 | 22.3 | 9,730 | 4.2 | 22,307 | 7.9 | 3,558 |
| Over 2 weeks to 4 weeks | 5,091 | 18.1 | 15,046 | 6.5 | 27,653 | 9.8 | 5,432 |
| Over 4 weeks to 26 weeks | 9,208 | 32.7 | 93,779 | 40.7 | 115,488 | 40.8 | 12,542 |
| Over 26 weeks | 2,142 | 7.6 | 107,764 | 46.8 | 96,518 | 34.1 | 45,060 |
| Total | 28,154 | 100.0 | 230,261 | 100.0 | 283,332 | 100.0 | 10,064 |

(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 3.5(a) Workplace Injuries

A: Agriculture, Forestry and Fishing

| Agency | Manual Handling | Falls from a height | Falls on the same level | Being hit by an animal | Being hit by moving objects | Hitting stationary objects | Hitting moving objects | Being hit by falling objects | Muscular stress with no objects being handled | Other | Total Claims |
|--|-----------------|---------------------|-------------------------|------------------------|-----------------------------|----------------------------|------------------------|------------------------------|---|-------|--------------|
| Live four-legged animals | 46 | 32 | 6 | 107 | 0 | 1 | 11 | 1 | 5 | 10 | 219 |
| Outdoor environment | 19 | 29 | 69 | 1 | 7 | 13 | 3 | 7 | 8 | 16 | 172 |
| Road transport | 3 | 19 | 7 | 1 | 7 | 6 | 0 | 1 | 1 | 35 | 80 |
| Other materials and objects | 15 | 0 | 1 | 0 | 13 | 13 | 6 | 14 | 0 | 11 | 73 |
| Other mobile plant | 9 | 19 | 4 | 0 | 3 | 1 | 1 | 7 | 0 | 17 | 61 |
| Fastening, packing and packaging equipment | 32 | 3 | 1 | 0 | 4 | 7 | 1 | 2 | 0 | 4 | 54 |
| Other non-powered equipment | 25 | 0 | 6 | 0 | 5 | 5 | 2 | 2 | 0 | 8 | 53 |
| Other plant and equipment | 11 | 0 | 0 | 0 | 8 | 4 | 9 | 0 | 0 | 16 | 48 |
| Handtools, non-powered, edged | 7 | 0 | 0 | 0 | 7 | 3 | 11 | 1 | 0 | 4 | 33 |
| Other | 87 | 42 | 46 | 3 | 24 | 24 | 21 | 15 | 32 | 142 | 436 |
| Total Claims | 254 | 144 | 140 | 112 | 78 | 77 | 65 | 50 | 46 | 263 | 1229 |

| Body Location | Sprains and strains of joints and adjacent muscles | Fractures | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Multiple injuries | Superficial injury | Burns | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | Total Claims |
|-----------------------|--|-----------|---|--|--------------------------------|-------------------|--------------------|-------|-------------|---|-------|--------------|
| Back | 242 | 4 | 0 | 7 | 3 | 0 | 0 | 0 | 0 | 0 | 2 | 258 |
| Hand, fingers & thumb | 26 | 36 | 102 | 26 | 4 | 0 | 5 | 4 | 0 | 0 | 10 | 213 |
| Knee | 80 | 2 | 9 | 19 | 3 | 0 | 0 | 0 | 5 | 0 | 0 | 118 |
| Shoulder | 72 | 13 | 0 | 5 | 0 | 0 | 1 | 0 | 9 | 0 | 0 | 100 |
| Ankle | 58 | 18 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 81 |
| Multiple locations | 33 | 6 | 8 | 4 | 5 | 16 | 2 | 3 | 0 | 0 | 3 | 80 |
| Foot & toes | 10 | 29 | 8 | 7 | 1 | 0 | 3 | 2 | 0 | 0 | 1 | 61 |
| Other trunk | 17 | 24 | 3 | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 56 |
| Lower leg | 10 | 21 | 10 | 6 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 51 |
| Wrist | 31 | 9 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 47 |
| Other | 52 | 24 | 33 | 18 | 5 | 1 | 4 | 6 | 0 | 9 | 12 | 164 |
| Total Claims | 631 | 186 | 179 | 105 | 24 | 17 | 17 | 16 | 14 | 9 | 31 | 1229 |



Table 3.5(b) Workplace Injuries

B: Mining : 2003/04

| Agency | Manual Handling | Falls on the same level | Being hit by falling objects | Other and multiple mechanisms of injury | Falls from a height | Being hit by falling objects | Muscular stress with no objects being handled | Exposure to mechanical vibration | Being trapped between stationary and moving objects | Hitting stationary objects | Other | Total Claims |
|--|--|-------------------------|---|--|---------------------|---|---|----------------------------------|---|---|-----------|--------------|
| Self-propelled plant | 19 | 9 | 7 | 2 | 10 | 4 | 0 | 1 | 7 | 6 | 7 | 72 |
| Underground environment | 0 | 38 | 0 | 1 | 0 | 3 | 4 | 9 | 0 | 0 | 11 | 66 |
| Other materials and objects | 23 | 0 | 11 | 0 | 1 | 3 | 0 | 0 | 2 | 3 | 1 | 44 |
| Outdoor environment | 0 | 14 | 0 | 2 | 3 | 0 | 2 | 11 | 0 | 0 | 5 | 37 |
| Semi-portable plant | 12 | 1 | 2 | 0 | 0 | 4 | 0 | 0 | 3 | 2 | 3 | 27 |
| Conveyors and lifting plant | 5 | 1 | 1 | 12 | 0 | 1 | 0 | 0 | 3 | 1 | 2 | 26 |
| Road transport | 5 | 1 | 2 | 1 | 5 | 0 | 2 | 2 | 1 | 1 | 5 | 25 |
| Non-metallic minerals and substances | 9 | 1 | 8 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 21 |
| Fastening, packing and packaging equipment | 12 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 1 | 2 | 19 |
| Other | 37 | 19 | 8 | 20 | 15 | 8 | 18 | 1 | 4 | 5 | 46 | 181 |
| Total Claims | 122 | 85 | 39 | 39 | 34 | 27 | 26 | 24 | 20 | 19 | 83 | 518 |
| Body Location | Sprains and strains of joints and adjacent muscles | Fractures | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Multiple injuries | Traumatic amputation including enucleation of eye (loss of eyeball) | Superficial injury | Burns | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Intracranial injury, including concussion | Other | Total Claims |
| Back | 114 | 1 | 0 | 2 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 122 |
| Knee | 70 | 0 | 4 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 80 |
| Hand, fingers & thumb | 7 | 11 | 22 | 7 | 0 | 5 | 2 | 1 | 0 | 0 | 2 | 57 |
| Multiple locations | 32 | 0 | 2 | 2 | 14 | 0 | 0 | 0 | 0 | 0 | 1 | 51 |
| Shoulder | 31 | 2 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 38 |
| Other trunk | 14 | 2 | 1 | 8 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 27 |
| Ankle | 18 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 |
| Neck | 18 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 |
| Foot & toes | 4 | 6 | 1 | 4 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 18 |
| Head | 0 | 1 | 5 | 0 | 0 | 0 | 1 | 0 | 4 | 4 | 2 | 17 |
| Other | 24 | 16 | 10 | 10 | 1 | 0 | 0 | 3 | 0 | 0 | 2 | 66 |
| Total Claims | 332 | 45 | 45 | 41 | 21 | 7 | 6 | 4 | 4 | 4 | 9 | 518 |



Table 3.5(c) Workplace Injuries

C: Manufacturing : 2003/04

| Agency | Manual Handling | Falls on the same level | Being hit by moving objects | Hitting stationary objects | Hitting moving objects | Being hit by falling objects | Falls from a height | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Other | Total Claims |
|--|-----------------|-------------------------|-----------------------------|----------------------------|------------------------|------------------------------|---------------------|---|---|-------------|--------------|
| Other materials and objects | 490 | 37 | 109 | 115 | 47 | 165 | 9 | 4 | 36 | 97 | 1109 |
| Fastening, packing and packaging equipment | 516 | 33 | 34 | 36 | 19 | 59 | 10 | 0 | 0 | 30 | 737 |
| Indoor environment | 1 | 254 | 0 | 6 | 1 | 0 | 94 | 16 | 0 | 28 | 400 |
| Other non-powered equipment | 146 | 25 | 14 | 25 | 6 | 14 | 9 | 1 | 1 | 41 | 282 |
| Outdoor environment | 5 | 165 | 1 | 11 | 2 | 3 | 43 | 14 | 0 | 32 | 276 |
| Furniture and fittings | 147 | 9 | 9 | 26 | 7 | 22 | 11 | 8 | 7 | 16 | 262 |
| Cutting, slicing, sawing machinery | 24 | 2 | 47 | 24 | 88 | 8 | 0 | 2 | 7 | 45 | 247 |
| Handtools, non-powered, edged | 25 | 1 | 44 | 25 | 102 | 7 | 1 | 0 | 3 | 10 | 218 |
| Workshop and worksite tools and equipment | 35 | 0 | 41 | 16 | 64 | 5 | 0 | 3 | 7 | 40 | 211 |
| Other | 894 | 199 | 182 | 165 | 96 | 135 | 209 | 240 | 211 | 955 | 3286 |
| Total Claims | 2283 | 725 | 481 | 449 | 432 | 418 | 386 | 288 | 272 | 1294 | 7028 |

| Body Location | Sprains and strains of joints and adjacent muscles | Open wound not involving traumatic amputation | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Burns | Other and unspecified injuries | Dislocation | Superficial injury | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Multiple injuries | Other | Total Claims |
|-----------------------|--|---|------------|--|------------|--------------------------------|-------------|--------------------|---|-------------------|------------|--------------|
| Back | 1738 | 3 | 16 | 32 | 3 | 10 | 4 | 1 | 0 | 2 | 0 | 1809 |
| Hand, fingers & thumb | 153 | 805 | 238 | 202 | 35 | 18 | 10 | 26 | 0 | 0 | 53 | 1540 |
| Shoulder | 513 | 2 | 11 | 15 | 1 | 4 | 32 | 0 | 0 | 0 | 0 | 578 |
| Knee | 384 | 25 | 7 | 56 | 2 | 6 | 10 | 2 | 0 | 0 | 1 | 493 |
| Multiple locations | 234 | 11 | 14 | 36 | 17 | 8 | 0 | 4 | 0 | 40 | 5 | 369 |
| Ankle | 241 | 3 | 59 | 15 | 7 | 1 | 1 | 0 | 0 | 0 | 1 | 328 |
| Wrist | 206 | 34 | 51 | 8 | 1 | 6 | 1 | 3 | 0 | 0 | 1 | 311 |
| Foot & toes | 55 | 19 | 118 | 69 | 12 | 3 | 1 | 5 | 0 | 0 | 2 | 284 |
| Other trunk | 147 | 10 | 38 | 37 | 4 | 7 | 0 | 1 | 0 | 2 | 8 | 254 |
| Head | 1 | 49 | 18 | 20 | 22 | 7 | 0 | 7 | 59 | 1 | 33 | 217 |
| Other | 448 | 119 | 88 | 73 | 54 | 24 | 4 | 11 | 0 | 5 | 19 | 845 |
| Total Claims | 4120 | 1080 | 658 | 563 | 158 | 94 | 63 | 60 | 59 | 50 | 123 | 7028 |



Table 3.5(d) Workplace Injuries

D: Electricity, Gas and Water Supply: 2003/04

| | Manual Handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being hit by moving objects | Hitting stationary objects | Repetitive movement, low muscle loading | Stepping, kneeling or sitting on objects | Hitting moving objects | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|---|-----------------------------|----------------------------|---|--|------------------------|-------|--------------|
| Agency | | | | | | | | | | | |
| Outdoor environment | 2 | 13 | 4 | 3 | 0 | 0 | 0 | 3 | 0 | 3 | 28 |
| Electrical installation | 12 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 19 |
| Other materials and objects | 9 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 5 | 18 |
| Road transport | 1 | 1 | 6 | 3 | 1 | 0 | 0 | 3 | 0 | 1 | 16 |
| Ladders, mobile ramps and stairways, and scaffolding | 7 | 2 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 |
| Indoor environment | 0 | 7 | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 11 |
| Non-metallic minerals and substances | 6 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 10 |
| Furniture and fittings | 3 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 9 |
| Other non-powered equipment | 6 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 9 |
| Other | 30 | 6 | 4 | 12 | 8 | 2 | 8 | 3 | 5 | 14 | 92 |
| Total Claims | 76 | 32 | 26 | 20 | 10 | 10 | 9 | 9 | 5 | 29 | 226 |

| | Sprains and strains of joints and adjacent muscles | Fractures | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Burns | Dislocation | Effects of weather, exposure, air pressure and other external causes, not elsewhere classified | Multiple injuries | Injuries to nerves and spinal cord without evidence of spinal bone injury | Superficial injury | Other | Total Claims |
|-----------------------|--|-----------|---|--|-------|-------------|--|-------------------|---|--------------------|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 59 |
| Knee | 30 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 37 |
| Multiple locations | 15 | 0 | 0 | 0 | 1 | 0 | 2 | 3 | 1 | 0 | 0 | 22 |
| Hand, fingers & thumb | 1 | 5 | 8 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 21 |
| Shoulder | 15 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 19 |
| Ankle | 10 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 |
| Lower leg | 3 | 2 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 9 |
| Head | 0 | 0 | 2 | 1 | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 7 |
| Other trunk | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 7 |
| Upper arm | 5 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Other | 18 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 25 |
| Total Claims | 160 | 18 | 18 | 8 | 5 | 3 | 3 | 3 | 2 | 2 | 4 | 226 |



Table 3.5(e) Workplace Injuries

E: Construction : 2003/04

| | Manual Handling | Falls from a height | Falls on the same level | Being hit by moving objects | Being hit by falling objects | Hitting stationary objects | Hitting moving objects | Muscular stress with no objects being handled | Other and multiple mechanisms of injury | Other | Total Claims |
|--|-----------------|---------------------|-------------------------|-----------------------------|------------------------------|----------------------------|------------------------|---|---|-------|--------------|
| Agency | | | | | | | | | | | |
| Other materials and objects | 345 | 23 | 48 | 71 | 116 | 76 | 35 | 8 | 8 | 48 | 778 |
| Outdoor environment | 14 | 145 | 232 | 9 | 15 | 14 | 2 | 21 | 0 | 34 | 486 |
| Ladders, mobile ramps and stairways, and scaffolding | 48 | 203 | 35 | 7 | 11 | 14 | 2 | 8 | 5 | 16 | 349 |
| Non-metallic minerals and substances | 135 | 15 | 30 | 21 | 32 | 20 | 5 | 1 | 2 | 13 | 274 |
| Fastening, packing and packaging equipment | 111 | 4 | 7 | 28 | 9 | 20 | 15 | 0 | 1 | 13 | 208 |
| Indoor environment | 1 | 78 | 93 | 1 | 0 | 5 | 0 | 9 | 3 | 13 | 203 |
| Other handtools | 62 | 0 | 1 | 23 | 11 | 11 | 29 | 2 | 0 | 24 | 163 |
| Other non-powered equipment | 90 | 13 | 6 | 14 | 14 | 14 | 2 | 0 | 1 | 7 | 161 |
| Road transport | 18 | 47 | 16 | 16 | 2 | 11 | 0 | 13 | 0 | 32 | 155 |
| Other | 523 | 98 | 132 | 149 | 74 | 86 | 121 | 128 | 121 | 396 | 1828 |
| Total Claims | 1347 | 626 | 600 | 339 | 284 | 271 | 211 | 190 | 141 | 596 | 4605 |

| | Sprains and strains of joints and adjacent muscles | Open wound not involving traumatic amputation | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Multiple injuries | Burns | Superficial injury | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | Total Claims |
|-----------------------|--|---|-----------|--|--------------------------------|-------------------|-------|--------------------|-------------|---|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 1150 | 3 | 9 | 18 | 13 | 2 | 1 | 1 | 2 | 0 | 0 | 1199 |
| Hand, fingers & thumb | 57 | 377 | 163 | 89 | 10 | 0 | 11 | 13 | 7 | 0 | 29 | 756 |
| Knee | 339 | 21 | 14 | 34 | 7 | 0 | 0 | 4 | 4 | 0 | 0 | 423 |
| Ankle | 240 | 2 | 73 | 10 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 329 |
| Multiple locations | 134 | 16 | 36 | 29 | 15 | 57 | 7 | 4 | 0 | 0 | 1 | 299 |
| Shoulder | 209 | 2 | 16 | 14 | 4 | 0 | 0 | 0 | 25 | 0 | 0 | 270 |
| Head | 2 | 59 | 15 | 23 | 10 | 2 | 8 | 7 | 0 | 39 | 23 | 188 |
| Wrist | 71 | 27 | 63 | 4 | 5 | 0 | 0 | 0 | 0 | 0 | 1 | 171 |
| Lower leg | 40 | 70 | 28 | 23 | 2 | 0 | 3 | 3 | 0 | 0 | 0 | 169 |
| Other trunk | 80 | 4 | 45 | 24 | 3 | 1 | 0 | 3 | 0 | 0 | 8 | 168 |
| Other | 258 | 108 | 136 | 63 | 28 | 4 | 14 | 9 | 1 | 0 | 12 | 633 |
| Total Claims | 2580 | 689 | 598 | 331 | 99 | 66 | 45 | 45 | 39 | 39 | 74 | 4605 |



Table 3.5(f) Workplace Injuries

F: Wholesale Trade: 2003/04

| | Manual Handling | Falls on the same level | Falls from a height | Being hit by moving objects | Being hit by falling objects | Hitting stationary objects | Muscular stress with no objects being handled | Hitting moving objects | Repetitive movement, low muscle loading | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|-----------------------------|------------------------------|----------------------------|---|------------------------|---|-------|--------------|
| Agency | | | | | | | | | | | |
| Fastening, packing and packaging equipment | 239 | 18 | 12 | 9 | 28 | 12 | 0 | 6 | 0 | 10 | 334 |
| Other materials and objects | 121 | 4 | 2 | 26 | 27 | 24 | 1 | 9 | 7 | 14 | 235 |
| Indoor environment | 0 | 53 | 54 | 0 | 0 | 3 | 0 | 0 | 0 | 7 | 117 |
| Road transport | 12 | 10 | 32 | 10 | 0 | 5 | 8 | 0 | 0 | 20 | 97 |
| Outdoor environment | 5 | 51 | 19 | 2 | 1 | 2 | 1 | 2 | 0 | 11 | 94 |
| Other non-powered equipment | 45 | 10 | 4 | 4 | 7 | 7 | 0 | 4 | 0 | 4 | 85 |
| Conveyors and lifting plant | 8 | 3 | 4 | 17 | 1 | 1 | 2 | 0 | 1 | 26 | 63 |
| Furniture and fittings | 26 | 3 | 3 | 4 | 4 | 7 | 4 | 1 | 2 | 5 | 59 |
| Office and electronic equipment | 18 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 9 | 1 | 31 |
| Other | 178 | 60 | 34 | 37 | 24 | 21 | 47 | 36 | 35 | 172 | 644 |
| Total Claims | 652 | 212 | 164 | 109 | 92 | 83 | 65 | 58 | 54 | 270 | 1759 |

| | Sprains and strains of joints and adjacent muscles | Fractures | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Dislocation | Multiple injuries | Superficial injury | Burns | Traumatic amputation including enucleation of eye (loss of eyeball) | Other | Total Claims |
|-----------------------|--|-----------|---|--|--------------------------------|-------------|-------------------|--------------------|-------|---|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 503 | 1 | 0 | 9 | 5 | 2 | 0 | 0 | 0 | 0 | 1 | 521 |
| Hand, fingers & thumb | 23 | 47 | 102 | 34 | 0 | 3 | 0 | 5 | 1 | 6 | 1 | 222 |
| Shoulder | 129 | 3 | 0 | 5 | 3 | 12 | 0 | 0 | 1 | 0 | 0 | 153 |
| Multiple locations | 77 | 3 | 6 | 17 | 8 | 0 | 18 | 2 | 3 | 0 | 1 | 135 |
| Knee | 108 | 2 | 4 | 12 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 132 |
| Ankle | 75 | 15 | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 94 |
| Wrist | 47 | 23 | 4 | 6 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 83 |
| Other trunk | 42 | 13 | 1 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 80 |
| Foot & toes | 15 | 36 | 3 | 18 | 1 | 0 | 0 | 1 | 2 | 1 | 0 | 77 |
| Head | 0 | 9 | 12 | 10 | 0 | 0 | 0 | 1 | 1 | 1 | 12 | 46 |
| Other | 122 | 34 | 22 | 20 | 5 | 0 | 2 | 3 | 1 | 2 | 5 | 216 |
| Total Claims | 1141 | 186 | 155 | 152 | 25 | 21 | 20 | 14 | 10 | 10 | 25 | 1759 |



Table 3.5(g) Workplace Injuries

G: Retail Trade: 2003/04

| | Manual Handling | Falls on the same level | Falls from a height | Hitting stationary objects | Being hit by moving objects | Being hit by falling objects | Hitting moving objects | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|----------------------------|-----------------------------|------------------------------|------------------------|---|---|-------|--------------|
| Agency | | | | | | | | | | | |
| Fastening, packing and packaging equipment | 643 | 34 | 9 | 17 | 9 | 55 | 9 | 2 | 1 | 13 | 792 |
| Other materials and objects | 180 | 13 | 3 | 48 | 29 | 38 | 12 | 1 | 12 | 27 | 363 |
| Indoor environment | 1 | 194 | 72 | 3 | 0 | 0 | 0 | 5 | 0 | 13 | 288 |
| Furniture and fittings | 76 | 14 | 10 | 35 | 18 | 20 | 8 | 4 | 2 | 20 | 207 |
| Other non-powered equipment | 119 | 13 | 6 | 11 | 8 | 16 | 5 | 0 | 3 | 10 | 191 |
| Outdoor environment | 9 | 123 | 25 | 7 | 2 | 3 | 1 | 5 | 0 | 11 | 186 |
| Road transport | 44 | 16 | 18 | 17 | 18 | 1 | 0 | 12 | 0 | 54 | 180 |
| Handtools, non-powered, edged | 7 | 1 | 0 | 15 | 20 | 5 | 54 | 0 | 4 | 5 | 111 |
| Other substances | 69 | 8 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 22 | 103 |
| Other | 445 | 110 | 97 | 81 | 94 | 54 | 79 | 118 | 80 | 350 | 1508 |
| Total Claims | 1593 | 526 | 240 | 235 | 198 | 195 | 168 | 147 | 102 | 525 | 3929 |

| | Sprains and strains of joints and adjacent muscles | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Fractures | Burns | Other and unspecified injuries | Dislocation | Superficial injury | Multiple injuries | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | Total Claims |
|-----------------------|--|---|--|-----------|-------|--------------------------------|-------------|--------------------|-------------------|---|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 1250 | 0 | 30 | 9 | 2 | 7 | 1 | 0 | 2 | 0 | 1 | 1302 |
| Hand, fingers & thumb | 55 | 301 | 62 | 75 | 22 | 8 | 3 | 16 | 0 | 0 | 12 | 554 |
| Shoulder | 295 | 1 | 7 | 4 | 0 | 3 | 21 | 0 | 0 | 0 | 0 | 331 |
| Knee | 214 | 3 | 42 | 11 | 0 | 5 | 7 | 2 | 0 | 0 | 0 | 284 |
| Multiple locations | 153 | 9 | 28 | 7 | 10 | 8 | 0 | 3 | 19 | 0 | 3 | 240 |
| Wrist | 138 | 11 | 8 | 31 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 192 |
| Ankle | 136 | 1 | 4 | 25 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 169 |
| Foot & toes | 25 | 9 | 36 | 53 | 5 | 3 | 0 | 2 | 0 | 0 | 1 | 134 |
| Head | 1 | 35 | 29 | 8 | 7 | 6 | 0 | 3 | 3 | 20 | 14 | 126 |
| Other trunk | 60 | 2 | 12 | 25 | 1 | 2 | 0 | 0 | 2 | 0 | 5 | 109 |
| Other | 293 | 41 | 54 | 59 | 17 | 10 | 3 | 1 | 2 | 0 | 8 | 488 |
| Total Claims | 2620 | 413 | 312 | 307 | 65 | 56 | 35 | 29 | 28 | 20 | 44 | 3929 |



Table 3.5(h) Workplace Injuries

H: Accommodation, Cafes and Restaurants : 2003/04

| Agency | Manual Handling | Falls on the same level | Hitting moving objects | Contact with hot objects | Hitting stationary objects | Falls from a height | Being hit by moving objects | Muscular stress with no objects being handled | Being hit by falling objects | Other | Total Claims |
|--|-----------------|-------------------------|------------------------|--------------------------|----------------------------|---------------------|-----------------------------|---|------------------------------|-------|--------------|
| Indoor environment | 0 | 226 | 0 | 6 | 3 | 65 | 0 | 8 | 0 | 9 | 317 |
| Fastening, packing and packaging equipment | 171 | 12 | 9 | 0 | 5 | 2 | 3 | 0 | 12 | 5 | 219 |
| Furniture and fittings | 90 | 16 | 6 | 0 | 28 | 5 | 10 | 2 | 19 | 20 | 196 |
| Other materials and objects | 52 | 7 | 11 | 51 | 31 | 3 | 10 | 1 | 18 | 9 | 193 |
| Handtools, non-powered, edged | 8 | 0 | 99 | 0 | 28 | 0 | 29 | 0 | 3 | 5 | 172 |
| Outdoor environment | 4 | 86 | 0 | 0 | 4 | 15 | 1 | 2 | 0 | 6 | 118 |
| Other utensils | 66 | 2 | 12 | 9 | 13 | 0 | 3 | 0 | 5 | 7 | 117 |
| Human agencies | 6 | 8 | 0 | 0 | 2 | 1 | 3 | 3 | 2 | 68 | 93 |
| Kitchen and domestic equipment | 29 | 6 | 6 | 16 | 9 | 0 | 11 | 3 | 4 | 6 | 90 |
| Other | 237 | 86 | 24 | 84 | 32 | 34 | 37 | 84 | 24 | 217 | 859 |
| Total Claims | 663 | 449 | 167 | 166 | 155 | 125 | 107 | 103 | 87 | 352 | 2374 |

| Body Location | Sprains and strains of joints and adjacent muscles | Open wound not involving traumatic amputation | Burns | Contusion with intact skin surface and crushing injury excluding those with fracture | Fractures | Other and unspecified injuries | Multiple injuries | Dislocation | Superficial injury | Intracranial injury, including concussion | Other | Total Claims |
|-----------------------|--|---|-------|--|-----------|--------------------------------|-------------------|-------------|--------------------|---|-------|--------------|
| Back | 580 | 1 | 1 | 21 | 10 | 6 | 3 | 1 | 0 | 0 | 1 | 624 |
| Hand, fingers & thumb | 32 | 332 | 78 | 30 | 36 | 1 | 0 | 5 | 7 | 0 | 3 | 524 |
| Multiple locations | 90 | 9 | 15 | 25 | 8 | 9 | 16 | 0 | 0 | 0 | 1 | 173 |
| Knee | 124 | 5 | 0 | 26 | 9 | 2 | 0 | 3 | 2 | 0 | 0 | 171 |
| Shoulder | 124 | 0 | 0 | 5 | 3 | 0 | 0 | 8 | 0 | 0 | 1 | 141 |
| Ankle | 86 | 4 | 4 | 2 | 18 | 1 | 0 | 0 | 0 | 0 | 0 | 115 |
| Wrist | 65 | 6 | 2 | 4 | 18 | 0 | 0 | 1 | 0 | 0 | 0 | 96 |
| Head | 1 | 14 | 22 | 14 | 11 | 3 | 2 | 0 | 4 | 9 | 8 | 88 |
| Foot & toes | 19 | 3 | 11 | 11 | 25 | 2 | 0 | 0 | 0 | 0 | 0 | 71 |
| Elbow | 26 | 3 | 2 | 14 | 15 | 1 | 0 | 0 | 0 | 0 | 0 | 61 |
| Other | 138 | 21 | 53 | 34 | 33 | 13 | 1 | 1 | 2 | 0 | 14 | 310 |
| Total Claims | 1285 | 398 | 188 | 186 | 186 | 38 | 22 | 19 | 15 | 9 | 28 | 2374 |



Table 3.5(i) Workplace Injuries

I: Transport and Storage: 2003/04

| | Manual Handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being hit by moving objects | Being hit by falling objects | Hitting stationary objects | Being assaulted by a person or persons | Being trapped between stationary and moving objects | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|---|-----------------------------|------------------------------|----------------------------|--|---|-------|--------------|
| Agency | | | | | | | | | | | |
| Fastening, packing and packaging equipment | 416 | 27 | 8 | 2 | 16 | 41 | 24 | 0 | 17 | 7 | 558 |
| Road transport | 69 | 49 | 121 | 28 | 17 | 4 | 18 | 1 | 7 | 91 | 405 |
| Outdoor environment | 16 | 134 | 49 | 13 | 6 | 5 | 5 | 0 | 1 | 33 | 262 |
| Other materials and objects | 86 | 7 | 4 | 3 | 25 | 36 | 23 | 2 | 11 | 14 | 211 |
| Furniture and fittings | 65 | 5 | 12 | 13 | 16 | 12 | 20 | 0 | 11 | 11 | 165 |
| Conveyors and lifting plant | 29 | 11 | 8 | 10 | 39 | 4 | 9 | 0 | 14 | 35 | 159 |
| Indoor environment | 0 | 76 | 41 | 7 | 0 | 0 | 2 | 0 | 0 | 11 | 137 |
| Human agencies | 8 | 2 | 0 | 4 | 1 | 0 | 1 | 97 | 0 | 18 | 131 |
| Other non-powered equipment | 73 | 12 | 4 | 0 | 7 | 8 | 8 | 0 | 0 | 3 | 115 |
| Other | 216 | 110 | 52 | 112 | 48 | 30 | 30 | 1 | 21 | 264 | 884 |
| Total Claims | 978 | 433 | 299 | 192 | 175 | 140 | 140 | 101 | 82 | 487 | 3027 |

| | Sprains and strains of joints and adjacent muscles | Contusion with intact skin surface and crushing injury excluding those with fracture | Fractures | Open wound not involving traumatic amputation | Other and unspecified injuries | Multiple injuries | Dislocation | Superficial injury | Burns | Intracranial injury, including concussion | Other | Total Claims |
|-----------------------|--|--|-----------|---|--------------------------------|-------------------|-------------|--------------------|-------|---|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 793 | 22 | 4 | 1 | 2 | 5 | 2 | 0 | 0 | 0 | 3 | 832 |
| Knee | 253 | 31 | 4 | 6 | 7 | 0 | 3 | 2 | 0 | 1 | 0 | 307 |
| Hand, fingers & thumb | 36 | 54 | 66 | 67 | 4 | 0 | 4 | 2 | 4 | 2 | 13 | 252 |
| Shoulder | 209 | 6 | 4 | 1 | 3 | 0 | 10 | 1 | 0 | 1 | 0 | 235 |
| Multiple locations | 133 | 37 | 10 | 7 | 4 | 33 | 0 | 2 | 2 | 0 | 6 | 234 |
| Ankle | 173 | 8 | 32 | 6 | 3 | 0 | 0 | 0 | 1 | 0 | 1 | 224 |
| Head | 4 | 26 | 14 | 45 | 11 | 6 | 0 | 5 | 1 | 12 | 25 | 149 |
| Foot & toes | 26 | 51 | 36 | 7 | 1 | 0 | 0 | 3 | 2 | 0 | 1 | 127 |
| Other trunk | 61 | 18 | 27 | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 6 | 116 |
| Wrist | 68 | 7 | 27 | 3 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 108 |
| Other | 248 | 62 | 49 | 39 | 18 | 6 | 2 | 3 | 8 | 0 | 8 | 443 |
| Total Claims | 2004 | 322 | 273 | 183 | 57 | 50 | 21 | 19 | 18 | 17 | 63 | 3027 |



Table 3.5(j) Workplace Injuries

J: Communication Services: 2003/04

| | Manual Handling | Falls on the same level | Falls from a height | Hitting stationary objects | Being hit by moving objects | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Other and multiple mechanisms of injury | Being hit by falling objects | Being trapped between stationary and moving objects | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|----------------------------|-----------------------------|---|---|---|------------------------------|---|-------|--------------|
| Agency | | | | | | | | | | | | |
| Fastening, packing and packaging equipment | 46 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 2 | 1 | 1 | 54 |
| Other materials and objects | 10 | 2 | 0 | 5 | 1 | 0 | 4 | 1 | 2 | 3 | 1 | 29 |
| Indoor environment | 0 | 18 | 3 | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 26 |
| Road transport | 2 | 0 | 9 | 2 | 4 | 0 | 0 | 0 | 0 | 1 | 5 | 23 |
| Outdoor environment | 2 | 9 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 18 |
| Other non-powered equipment | 8 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 14 |
| Furniture and fittings | 4 | 1 | 1 | 3 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 11 |
| Human agencies | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 6 |
| Conveyors and lifting plant | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 4 |
| Other | 23 | 6 | 2 | 1 | 1 | 7 | 5 | 6 | 2 | 1 | 12 | 66 |
| Total Claims | 96 | 38 | 20 | 16 | 11 | 10 | 9 | 8 | 7 | 7 | 29 | 251 |

| | Sprains and strains of joints and adjacent muscles | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Open wound not involving traumatic amputation | Other and unspecified injuries | Dislocation | Multiple injuries | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Internal injury of chest, abdomen and pelvis | Poisoning and toxic effects of substances | Other | Total Claims |
|-----------------------|--|-----------|--|---|--------------------------------|-------------|-------------------|---|--|---|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 71 | 1 | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 76 |
| Multiple locations | 14 | 2 | 4 | 1 | 2 | 0 | 3 | 0 | 0 | 0 | 0 | 26 |
| Shoulder | 20 | 1 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 24 |
| Ankle | 19 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 23 |
| Knee | 19 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 |
| Hand, fingers & thumb | 6 | 4 | 2 | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 19 |
| Other trunk | 5 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 11 |
| Head | 0 | 4 | 1 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 9 |
| Foot & toes | 2 | 2 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Neck | 6 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Other | 17 | 6 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 27 |
| Total Claims | 179 | 24 | 16 | 12 | 9 | 4 | 3 | 1 | 1 | 1 | 1 | 251 |



Table 3.5(k) Workplace Injuries

K: Finance and Insurance: 2003/04

| | Manual Handling | Falls on the same level | Repetitive movement, low muscle loading | Muscular stress with no objects being handled | Falls from a height | Hitting stationary objects | Other and multiple mechanisms of injury | Being hit by moving objects | Stepping, kneeling or sitting on objects | Other | Total Claims |
|--|-----------------|-------------------------|---|---|---------------------|----------------------------|---|-----------------------------|--|-------|--------------|
| Agency | | | | | | | | | | | |
| Office and electronic equipment | 12 | 1 | 39 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 57 |
| Indoor environment | 0 | 23 | 0 | 2 | 25 | 0 | 0 | 0 | 1 | 1 | 52 |
| Furniture and fittings | 10 | 4 | 6 | 7 | 2 | 6 | 0 | 2 | 3 | 8 | 48 |
| Fastening, packing and packaging equipment | 35 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 38 |
| Outdoor environment | 0 | 33 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 0 | 38 |
| Other materials and objects | 13 | 1 | 6 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 26 |
| Human agencies | 1 | 6 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 14 | 24 |
| Other non-powered equipment | 6 | 3 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 12 |
| Road transport | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 6 | 8 |
| Other | 21 | 12 | 13 | 20 | 2 | 2 | 7 | 3 | 1 | 32 | 113 |
| Total Claims | 98 | 85 | 64 | 37 | 31 | 12 | 9 | 8 | 7 | 65 | 416 |

| | Sprains and strains of joints and adjacent muscles | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Open wound not involving traumatic amputation | Superficial injury | Dislocation | Multiple injuries | Injuries to nerves and spinal cord without evidence of spinal bone injury | Total Claims |
|-----------------------|--|-----------|--|--------------------------------|---|--------------------|-------------|-------------------|---|--------------|
| Body Location | | | | | | | | | | |
| Back | 100 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 105 |
| Multiple locations | 26 | 2 | 6 | 2 | 0 | 1 | 0 | 1 | 0 | 38 |
| Wrist | 29 | 5 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 36 |
| Knee | 29 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 33 |
| Hand, fingers & thumb | 16 | 6 | 3 | 2 | 3 | 1 | 1 | 0 | 0 | 32 |
| Shoulder | 25 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 29 |
| Ankle | 14 | 3 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 20 |
| Foot & toes | 7 | 8 | 3 | 0 | 1 | 1 | 0 | 0 | 0 | 20 |
| Neck | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 |
| Head | 0 | 2 | 4 | 1 | 2 | 1 | 0 | 1 | 0 | 11 |
| Other | 36 | 8 | 5 | 19 | 3 | 3 | 0 | 1 | 1 | 76 |
| Total Claims | 298 | 36 | 28 | 27 | 10 | 9 | 4 | 3 | 1 | 416 |



Table 3.5(I) Workplace Injuries

L: Property and Business Services: 2003/04

| Agency | Manual Handling | Falls on the same level | Falls from a height | Repetitive movement, low muscle loading | Hitting stationary objects | Being hit by falling objects | Being hit by moving objects | Muscular stress with no objects being handled | Other and multiple mechanisms of injury | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|---|----------------------------|------------------------------|-----------------------------|---|---|-------|--------------|
| Indoor environment | 0 | 138 | 112 | 0 | 2 | 0 | 0 | 9 | 3 | 17 | 281 |
| Fastening, packing and packaging equipment | 157 | 7 | 4 | 0 | 7 | 22 | 3 | 0 | 0 | 13 | 213 |
| Other materials and objects | 84 | 10 | 5 | 12 | 25 | 31 | 22 | 0 | 0 | 21 | 210 |
| Outdoor environment | 3 | 116 | 28 | 0 | 5 | 6 | 3 | 8 | 0 | 24 | 193 |
| Furniture and fittings | 45 | 14 | 14 | 1 | 19 | 12 | 6 | 6 | 1 | 15 | 133 |
| Human agencies | 12 | 5 | 1 | 0 | 0 | 1 | 2 | 4 | 4 | 96 | 125 |
| Other non-powered equipment | 82 | 6 | 3 | 0 | 11 | 3 | 5 | 2 | 3 | 9 | 124 |
| Road transport | 9 | 11 | 14 | 0 | 3 | 3 | 10 | 8 | 1 | 23 | 82 |
| Kitchen and domestic equipment | 60 | 2 | 0 | 1 | 1 | 1 | 2 | 1 | 2 | 4 | 74 |
| Other | 242 | 124 | 62 | 115 | 41 | 34 | 60 | 71 | 82 | 231 | 1062 |
| Total Claims | 694 | 433 | 243 | 129 | 114 | 113 | 113 | 109 | 96 | 453 | 2497 |

| Body Location | Sprains and strains of joints and adjacent muscles | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Open wound not involving traumatic amputation | Other and unspecified injuries | Multiple injuries | Burns | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Superficial injury | Other | Total Claims |
|-----------------------|--|-----------|--|---|--------------------------------|-------------------|-------|-------------|---|--------------------|-------|--------------|
| Back | 599 | 5 | 19 | 1 | 9 | 1 | 1 | 2 | 0 | 1 | 0 | 638 |
| Hand, fingers & thumb | 41 | 64 | 34 | 119 | 5 | 0 | 12 | 2 | 0 | 9 | 11 | 297 |
| Knee | 162 | 13 | 25 | 3 | 7 | 0 | 1 | 7 | 0 | 1 | 0 | 219 |
| Multiple locations | 129 | 7 | 27 | 4 | 9 | 34 | 2 | 0 | 0 | 2 | 1 | 215 |
| Shoulder | 186 | 6 | 5 | 2 | 1 | 0 | 0 | 11 | 0 | 0 | 0 | 211 |
| Ankle | 129 | 30 | 9 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 171 |
| Wrist | 73 | 38 | 5 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 122 |
| Head | 1 | 14 | 22 | 31 | 3 | 1 | 2 | 0 | 21 | 3 | 10 | 108 |
| Foot & toes | 24 | 41 | 26 | 2 | 2 | 0 | 2 | 1 | 0 | 1 | 0 | 99 |
| Other trunk | 38 | 16 | 10 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 6 | 77 |
| Other | 190 | 52 | 33 | 27 | 13 | 1 | 7 | 1 | 0 | 3 | 13 | 340 |
| Total Claims | 1572 | 286 | 215 | 198 | 53 | 38 | 28 | 24 | 22 | 20 | 41 | 2497 |



Table 3.5(m) Workplace Injuries

M: Government Administration and Defence: 2003/04

| Agency | Manual Handling | Falls on the same level | Falls from a height | Hitting stationary objects | Muscular stress with no objects being handled | Being hit by moving objects | Being hit by falling objects | Repetitive movement, low muscle loading | Being assaulted by a person or persons | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|----------------------------|---|-----------------------------|------------------------------|---|--|------------|--------------|
| Outdoor environment | 20 | 114 | 16 | 12 | 3 | 2 | 2 | 1 | 2 | 16 | 188 |
| Road transport | 25 | 25 | 7 | 5 | 10 | 9 | 2 | 1 | 0 | 16 | 100 |
| Other non-powered equipment | 61 | 6 | 0 | 4 | 1 | 9 | 9 | 0 | 0 | 7 | 97 |
| Other materials and objects | 60 | 2 | 1 | 8 | 0 | 4 | 9 | 1 | 0 | 7 | 92 |
| Indoor environment | 2 | 37 | 22 | 1 | 2 | 0 | 0 | 1 | 0 | 5 | 70 |
| Fastening, packing and packaging equipment | 49 | 3 | 1 | 2 | 0 | 2 | 4 | 0 | 0 | 4 | 65 |
| Furniture and fittings | 21 | 6 | 4 | 11 | 6 | 6 | 1 | 2 | 1 | 4 | 62 |
| Human agencies | 16 | 2 | 0 | 1 | 1 | 0 | 2 | 0 | 30 | 6 | 58 |
| Other mobile plant | 14 | 8 | 4 | 6 | 2 | 3 | 0 | 0 | 0 | 8 | 45 |
| Other | 169 | 50 | 15 | 13 | 33 | 17 | 14 | 31 | 0 | 119 | 461 |
| Total Claims | 437 | 253 | 70 | 63 | 58 | 52 | 43 | 37 | 33 | 192 | 1238 |

| Body Location | Sprains and strains of joints and adjacent muscles | Contusion with intact skin surface and crushing injury excluding those with fracture | Fractures | Open wound not involving traumatic amputation | Other and unspecified injuries | Superficial injury | Burns | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Multiple injuries | Dislocation | Other | Total Claims |
|-----------------------|--|--|-----------|---|--------------------------------|--------------------|----------|---|-------------------|-------------|-----------|--------------|
| Back | 361 | 6 | 0 | 1 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 374 |
| Knee | 111 | 13 | 5 | 1 | 6 | 1 | 0 | 0 | 0 | 3 | 0 | 140 |
| Hand, fingers & thumb | 15 | 28 | 17 | 40 | 1 | 6 | 2 | 0 | 0 | 1 | 5 | 115 |
| Ankle | 80 | 3 | 17 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 103 |
| Shoulder | 87 | 6 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 98 |
| Multiple locations | 57 | 9 | 2 | 1 | 10 | 1 | 1 | 0 | 8 | 0 | 1 | 90 |
| Foot & toes | 18 | 9 | 17 | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 49 |
| Other trunk | 30 | 7 | 9 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 48 |
| Neck | 37 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 39 |
| Elbow | 21 | 4 | 3 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 32 |
| Other | 64 | 14 | 16 | 24 | 7 | 5 | 3 | 8 | 0 | 0 | 9 | 150 |
| Total Claims | 881 | 99 | 88 | 73 | 33 | 17 | 9 | 8 | 8 | 6 | 16 | 1238 |



Table 3.5(n) Workplace Injuries

N: Education: 2330/04

| Agency | Manual Handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being hit by moving objects | Hitting stationary objects | Repetitive movement, low muscle loading | Being assaulted by a person or persons | Being hit by falling objects | Other | Total Claims |
|--|-----------------|-------------------------|---------------------|---|-----------------------------|----------------------------|---|--|------------------------------|-------|--------------|
| Outdoor environment | 5 | 170 | 45 | 15 | 3 | 7 | 0 | 0 | 2 | 11 | 258 |
| Human agencies | 86 | 14 | 2 | 8 | 3 | 1 | 0 | 39 | 3 | 42 | 198 |
| Indoor environment | 0 | 96 | 81 | 6 | 0 | 2 | 0 | 0 | 0 | 11 | 196 |
| Furniture and fittings | 67 | 18 | 8 | 7 | 7 | 18 | 2 | 1 | 10 | 7 | 145 |
| Other materials and objects | 53 | 2 | 0 | 1 | 11 | 13 | 3 | 0 | 8 | 14 | 105 |
| Fastening, packing and packaging equipment | 68 | 4 | 0 | 0 | 3 | 3 | 0 | 0 | 2 | 3 | 83 |
| Other non-powered equipment | 32 | 6 | 2 | 0 | 22 | 4 | 0 | 0 | 4 | 3 | 73 |
| Office and electronic equipment | 8 | 2 | 2 | 2 | 0 | 2 | 19 | 0 | 0 | 2 | 37 |
| Road transport | 3 | 3 | 4 | 5 | 5 | 1 | 0 | 0 | 0 | 9 | 30 |
| Other | 102 | 52 | 20 | 64 | 21 | 21 | 19 | 1 | 11 | 183 | 494 |
| Total Claims | 424 | 367 | 164 | 108 | 75 | 72 | 43 | 41 | 40 | 285 | 1619 |

| Body Location | Sprains and strains of joints and adjacent muscles | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Open wound not involving traumatic amputation | Burns | Multiple injuries | Superficial injury | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | Total Claims |
|-----------------------|--|-----------|--|--------------------------------|---|-------|-------------------|--------------------|-------------|---|-------|--------------|
| Back | 385 | 2 | 13 | 8 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 411 |
| Multiple locations | 100 | 6 | 17 | 40 | 2 | 5 | 18 | 3 | 0 | 0 | 2 | 193 |
| Knee | 116 | 5 | 17 | 3 | 3 | 0 | 0 | 2 | 3 | 0 | 0 | 149 |
| Ankle | 103 | 20 | 7 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 139 |
| Hand, fingers & thumb | 24 | 19 | 10 | 3 | 43 | 8 | 0 | 4 | 0 | 0 | 4 | 115 |
| Shoulder | 81 | 3 | 2 | 1 | 0 | 0 | 0 | 1 | 9 | 0 | 0 | 97 |
| Foot & toes | 25 | 28 | 15 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 1 | 77 |
| Head | 0 | 8 | 14 | 9 | 13 | 1 | 0 | 2 | 2 | 9 | 10 | 68 |
| Wrist | 31 | 30 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 66 |
| Lower leg | 32 | 10 | 5 | 2 | 9 | 1 | 0 | 2 | 0 | 0 | 1 | 62 |
| Other | 123 | 41 | 28 | 26 | 4 | 6 | 2 | 3 | 1 | 1 | 7 | 242 |
| Total Claims | 1020 | 172 | 130 | 106 | 77 | 24 | 20 | 17 | 16 | 10 | 27 | 1619 |



Table 3.5(o) Workplace Injuries
O: Health and Community Services: 2003/04

| Agency | Manual Handling | Falls on the same level | Muscular stress with no objects being handled | Being assaulted by a person or persons | Falls from a height | Hitting stationary objects | Repetitive movement, low muscle loading | Being hit by a person accidentally | Being hit by moving objects | Other | Total Claims |
|--|-----------------|-------------------------|---|--|---------------------|----------------------------|---|------------------------------------|-----------------------------|-------|--------------|
| Human agencies | 1025 | 32 | 48 | 182 | 5 | 0 | 0 | 101 | 5 | 46 | 1444 |
| Furniture and fittings | 240 | 34 | 18 | 1 | 19 | 45 | 1 | 0 | 29 | 55 | 442 |
| Indoor environment | 0 | 300 | 11 | 0 | 90 | 5 | 0 | 0 | 0 | 9 | 415 |
| Outdoor environment | 4 | 244 | 7 | 0 | 28 | 7 | 0 | 0 | 1 | 19 | 310 |
| Fastening, packing and packaging equipment | 149 | 8 | 0 | 0 | 0 | 5 | 0 | 0 | 1 | 13 | 176 |
| Other materials and objects | 76 | 3 | 0 | 1 | 1 | 20 | 8 | 0 | 3 | 24 | 136 |
| Other non-powered equipment | 86 | 11 | 1 | 1 | 2 | 9 | 2 | 0 | 4 | 11 | 127 |
| Other mobile plant | 75 | 10 | 0 | 1 | 1 | 1 | 0 | 0 | 9 | 7 | 104 |
| Kitchen and domestic equipment | 65 | 4 | 4 | 1 | 0 | 3 | 3 | 0 | 4 | 14 | 98 |
| Other | 320 | 109 | 173 | 2 | 31 | 48 | 96 | 0 | 30 | 342 | 1151 |
| Total Claims | 2040 | 755 | 262 | 189 | 177 | 143 | 110 | 101 | 86 | 540 | 4403 |

| Body Location | Sprains and strains of joints and adjacent muscles | Contusion with intact skin surface and crushing injury excluding those with fracture | Fractures | Open wound not involving traumatic amputation | Other and unspecified injuries | Burns | Superficial injury | Multiple injuries | Dislocation | Poisoning and toxic effects of substances | Other | Total Claims |
|-----------------------|--|--|-----------|---|--------------------------------|-------|--------------------|-------------------|-------------|---|-------|--------------|
| Back | 1632 | 23 | 6 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 1 | 1669 |
| Shoulder | 427 | 10 | 5 | 0 | 8 | 0 | 1 | 0 | 3 | 0 | 0 | 454 |
| Multiple locations | 293 | 50 | 6 | 7 | 31 | 2 | 6 | 20 | 0 | 4 | 3 | 422 |
| Knee | 254 | 31 | 10 | 6 | 9 | 0 | 4 | 0 | 7 | 1 | 0 | 322 |
| Hand, fingers & thumb | 63 | 40 | 36 | 77 | 4 | 20 | 8 | 0 | 1 | 2 | 5 | 256 |
| Wrist | 146 | 9 | 40 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 199 |
| Ankle | 142 | 5 | 38 | 4 | 1 | 2 | 0 | 0 | 1 | 0 | 1 | 194 |
| Foot & toes | 54 | 24 | 42 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 128 |
| Other trunk | 82 | 18 | 16 | 0 | 9 | 0 | 1 | 0 | 0 | 0 | 0 | 126 |
| Head | 4 | 38 | 5 | 20 | 10 | 4 | 8 | 0 | 0 | 0 | 20 | 109 |
| Other | 359 | 52 | 48 | 17 | 21 | 11 | 7 | 2 | 0 | 4 | 3 | 524 |
| Total Claims | 3456 | 300 | 252 | 136 | 104 | 40 | 36 | 22 | 12 | 11 | 34 | 4403 |



Table 3.5(p) Workplace Injuries
P: Cultural and Recreational Services: 2003/04

| | Manual Handling | Falls from a height | Falls on the same level | Being hit by an animal | Muscular stress with no objects being handled | Being hit by moving objects | Being hit by falling objects | Hitting stationary objects | Other and multiple mechanisms of injury | Repetitive movement, low muscle loading | Other | Total Claims |
|--|-----------------|---------------------|-------------------------|------------------------|---|-----------------------------|------------------------------|----------------------------|---|---|-------|--------------|
| Agency | | | | | | | | | | | | |
| Live four-legged animals | 11 | 93 | 4 | 60 | 4 | 0 | 0 | 1 | 0 | 0 | 3 | 176 |
| Other materials and objects | 42 | 0 | 2 | 0 | 0 | 1 | 5 | 6 | 0 | 4 | 1 | 61 |
| Indoor environment | 0 | 19 | 25 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 5 | 54 |
| Outdoor environment | 3 | 9 | 28 | 0 | 2 | 1 | 1 | 3 | 0 | 0 | 6 | 53 |
| Other non-powered equipment | 25 | 0 | 2 | 0 | 0 | 5 | 3 | 4 | 0 | 0 | 4 | 43 |
| Fastening, packing and packaging equipment | 28 | 0 | 0 | 0 | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 34 |
| Human agencies | 5 | 0 | 1 | 0 | 1 | 3 | 0 | 0 | 1 | 0 | 16 | 27 |
| Other mobile plant | 11 | 2 | 0 | 0 | 1 | 3 | 2 | 0 | 0 | 0 | 5 | 24 |
| Furniture and fittings | 9 | 1 | 2 | 0 | 1 | 2 | 2 | 0 | 0 | 0 | 4 | 21 |
| Other | 78 | 13 | 27 | 1 | 30 | 14 | 12 | 6 | 23 | 20 | 51 | 275 |
| Total Claims | 212 | 137 | 91 | 61 | 41 | 29 | 28 | 26 | 24 | 24 | 95 | 768 |

| | Sprains and strains of joints and adjacent muscles | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Open wound not involving traumatic amputation | Other and unspecified injuries | Dislocation | Burns | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Intracranial injury, including concussion | Multiple injuries | Other | Total Claims |
|-----------------------|--|-----------|--|---|--------------------------------|-------------|-------|---|---|-------------------|-------|--------------|
| Body Location | | | | | | | | | | | | |
| Back | 167 | 3 | 6 | 1 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 181 |
| Knee | 51 | 5 | 10 | 3 | 2 | 3 | 0 | 0 | 0 | 0 | 1 | 75 |
| Shoulder | 53 | 12 | 1 | 0 | 1 | 7 | 0 | 0 | 0 | 0 | 0 | 74 |
| Ankle | 47 | 14 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 66 |
| Hand, fingers & thumb | 9 | 18 | 5 | 22 | 0 | 2 | 4 | 0 | 0 | 0 | 1 | 61 |
| Head | 1 | 10 | 8 | 10 | 2 | 0 | 0 | 7 | 5 | 0 | 3 | 46 |
| Multiple locations | 29 | 1 | 5 | 2 | 2 | 0 | 1 | 0 | 0 | 4 | 0 | 44 |
| Other trunk | 8 | 19 | 9 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 42 |
| Foot & toes | 7 | 14 | 6 | 5 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 33 |
| Wrist | 19 | 13 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 |
| Other | 58 | 27 | 10 | 8 | 4 | 0 | 1 | 0 | 0 | 0 | 5 | 113 |
| Total Claims | 449 | 136 | 64 | 53 | 17 | 12 | 7 | 7 | 5 | 5 | 13 | 768 |



Table 3.5(q) Workplace Injuries

Q: Personal and Other Services: 2003/04

| Agency | Manual Handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being assaulted by a person or persons | Hitting stationary objects | Being hit by moving objects | Being hit by falling objects | Repetitive movement, low muscle loading | Other | Total Claims |
|---|-----------------|-------------------------|---------------------|---|--|----------------------------|-----------------------------|------------------------------|---|-------|--------------|
| Outdoor environment | 11 | 128 | 31 | 16 | 1 | 5 | 5 | 5 | 0 | 13 | 215 |
| Human agencies | 40 | 5 | 2 | 4 | 73 | 0 | 1 | 1 | 0 | 12 | 138 |
| Road transport | 24 | 20 | 27 | 14 | 0 | 12 | 9 | 1 | 0 | 27 | 134 |
| Indoor environment | 0 | 59 | 42 | 2 | 0 | 5 | 0 | 0 | 0 | 7 | 115 |
| Other materials and objects | 55 | 2 | 5 | 1 | 1 | 11 | 7 | 11 | 8 | 12 | 113 |
| Other non-powered equipment | 66 | 5 | 2 | 0 | 0 | 10 | 6 | 5 | 0 | 13 | 107 |
| Furniture and fittings | 19 | 8 | 6 | 6 | 0 | 7 | 6 | 2 | 1 | 11 | 66 |
| Fastening, packing and packaging equipment | 45 | 5 | 1 | 0 | 0 | 1 | 3 | 2 | 0 | 3 | 60 |
| Pressure based equipment not elsewhere classified | 22 | 6 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 29 |
| Other | 109 | 38 | 21 | 63 | 2 | 18 | 20 | 20 | 32 | 141 | 464 |
| Total Claims | 391 | 276 | 137 | 106 | 77 | 69 | 58 | 47 | 41 | 239 | 1441 |

| Body Location | Sprains and strains of joints and adjacent muscles | Fractures | Open wound not involving traumatic amputation | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Burns | Multiple injuries | Superficial injury | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | Total Claims |
|-----------------------|--|-----------|---|--|--------------------------------|-------|-------------------|--------------------|-------------|---|-------|--------------|
| Back | 338 | 1 | 0 | 12 | 5 | 0 | 0 | 0 | 1 | 0 | 1 | 358 |
| Knee | 135 | 4 | 4 | 7 | 5 | 1 | 0 | 4 | 0 | 0 | 0 | 160 |
| Multiple locations | 97 | 4 | 1 | 11 | 13 | 3 | 19 | 0 | 0 | 0 | 1 | 149 |
| Hand, fingers & thumb | 27 | 36 | 47 | 15 | 1 | 6 | 0 | 3 | 2 | 0 | 4 | 141 |
| Ankle | 94 | 19 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 119 |
| Shoulder | 88 | 3 | 0 | 0 | 2 | 0 | 0 | 1 | 5 | 0 | 0 | 99 |
| Head | 1 | 5 | 10 | 14 | 2 | 3 | 0 | 2 | 0 | 9 | 7 | 53 |
| Lower leg | 31 | 8 | 9 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 53 |
| Other trunk | 23 | 16 | 0 | 8 | 4 | 0 | 0 | 0 | 0 | 0 | 2 | 53 |
| Foot & toes | 12 | 18 | 6 | 10 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 51 |
| Other | 120 | 31 | 19 | 13 | 6 | 6 | 0 | 5 | 0 | 0 | 5 | 205 |
| Total Claims | 966 | 145 | 96 | 95 | 42 | 22 | 19 | 17 | 9 | 9 | 21 | 1441 |



Table 3.5(r) Workplace Injuries

Total Industry: 2003/04

| Agency of Injury | Mechanism of Injury | | | | | | | | | | Total Claims |
|--|---------------------|-------------------------|---------------------|-----------------------------|----------------------------|---|------------------------------|------------------------|---|-------|--------------|
| | Manual Handling | Falls on the same level | Falls from a height | Being hit by moving objects | Hitting stationary objects | Muscular stress with no objects being handled | Being hit by falling objects | Hitting moving objects | Repetitive movement, low muscle loading | Other | |
| Other materials and objects | 1,714 | 141 | 57 | 343 | 426 | 21 | 503 | 151 | 115 | 325 | 3,796 |
| Fastening, packing and packaging equipment | 2,720 | 163 | 55 | 118 | 146 | 4 | 249 | 76 | 2 | 118 | 3,651 |
| Outdoor environment | 122 | 1,729 | 494 | 43 | 96 | 121 | 52 | 15 | 1 | 259 | 2,932 |
| Indoor environment | 5 | 1,620 | 807 | 1 | 44 | 83 | 0 | 1 | 1 | 152 | 2,714 |
| Human agencies | 1,222 | 99 | 21 | 20 | 7 | 91 | 25 | 13 | 0 | 977 | 2,475 |
| Furniture and fittings | 875 | 143 | 103 | 123 | 241 | 90 | 137 | 43 | 29 | 170 | 1,954 |
| Other non-powered equipment | 923 | 123 | 49 | 109 | 117 | 6 | 94 | 34 | 6 | 114 | 1,575 |
| Road transport | 245 | 176 | 365 | 138 | 103 | 125 | 17 | 0 | 5 | 396 | 1,570 |
| Handtools, non-powered, edged | 160 | 6 | 2 | 162 | 108 | 1 | 23 | 350 | 18 | 32 | 862 |
| Other | 4,374 | 1,301 | 1,070 | 911 | 666 | 1,267 | 561 | 657 | 930 | 4,064 | 15,801 |
| Total Claims | 12,360 | 5,501 | 3,023 | 1,968 | 1,954 | 1,809 | 1,661 | 1,340 | 1,107 | 6,607 | 37,330 |

| Body Location of Injury | Nature of Injury | | | | | | | | | | | Total Claims |
|-------------------------|--|---|-----------|--|--------------------------------|-------|-------------------|--------------------|-------------|---|-------|--------------|
| | Sprains and strains of joints and adjacent muscles | Open wound not involving traumatic amputation | Fractures | Contusion with intact skin surface and crushing injury excluding those with fracture | Other and unspecified injuries | Burns | Multiple injuries | Superficial injury | Dislocation | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems | Other | |
| Back | 10,083 | 11 | 73 | 222 | 89 | 8 | 20 | 5 | 17 | 0 | 12 | 10,540 |
| Hand, fingers & thumb | 591 | 2,472 | 877 | 644 | 64 | 209 | 0 | 108 | 43 | 0 | 167 | 5,175 |
| Knee | 2,479 | 100 | 93 | 334 | 64 | 4 | 0 | 28 | 60 | 0 | 3 | 3,165 |
| Shoulder | 2,564 | 8 | 90 | 86 | 30 | 2 | 0 | 9 | 160 | 0 | 2 | 2,951 |
| Multiple locations | 1,646 | 86 | 114 | 307 | 167 | 72 | 323 | 30 | 0 | 0 | 35 | 2,780 |
| Ankle | 1,665 | 28 | 392 | 75 | 21 | 19 | 0 | 2 | 5 | 0 | 4 | 2,211 |
| Wrist | 975 | 103 | 375 | 62 | 27 | 5 | 0 | 7 | 2 | 0 | 3 | 1,559 |
| Foot & toes | 329 | 101 | 542 | 318 | 26 | 50 | 0 | 22 | 3 | 0 | 11 | 1,402 |
| Head | 16 | 324 | 128 | 235 | 67 | 76 | 16 | 47 | 2 | 224 | 171 | 1,306 |
| Other trunk | 658 | 27 | 282 | 199 | 44 | 10 | 8 | 5 | 1 | 2 | 55 | 1,291 |
| Other | 2,689 | 555 | 630 | 485 | 191 | 184 | 28 | 62 | 12 | 0 | 114 | 4,950 |
| Total Claims | 23,695 | 3,815 | 3,596 | 2,967 | 790 | 639 | 395 | 325 | 305 | 226 | 577 | 37,330 |



Table 3.6(a) Workplace Injuries

Total Industry – Mechanism of Injury : Number, Incidence, Time Lost and Cost : 2003/04

| Mechanism of injury | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Manual Handling | 0 | 2,691 | 808 | 8,861 | 12,360 | 4.5 | 2.7 | 84,420 | 8.8 | 2.9 | 244,036 | 19,744 | 6,943 |
| Falls on the same level | 0 | 1,392 | 300 | 3,809 | 5,501 | 2.0 | 1.2 | 34,080 | 8.3 | 3.0 | 95,730 | 17,402 | 6,781 |
| Falls from a height | 5 | 978 | 169 | 1,871 | 3,023 | 1.1 | 0.7 | 17,454 | 8.6 | 3.3 | 75,684 | 25,036 | 8,880 |
| Being hit by moving objects | 7 | 410 | 57 | 1,494 | 1,968 | 0.7 | 0.4 | 9,335 | 6.0 | 2.3 | 30,612 | 15,555 | 4,319 |
| Hitting stationary objects | 0 | 405 | 75 | 1,474 | 1,954 | 0.7 | 0.4 | 9,865 | 6.4 | 2.1 | 24,668 | 12,625 | 3,825 |
| Muscular stress with no objects being handled | 0 | 445 | 132 | 1,232 | 1,809 | 0.7 | 0.4 | 12,203 | 9.0 | 3.0 | 35,716 | 19,744 | 7,677 |
| Being hit by falling objects | 2 | 413 | 64 | 1,182 | 1,661 | 0.6 | 0.4 | 7,883 | 6.4 | 2.6 | 25,312 | 15,239 | 4,863 |
| Hitting moving objects | 2 | 325 | 19 | 994 | 1,340 | 0.5 | 0.3 | 4,589 | 4.5 | 2.0 | 15,378 | 11,476 | 3,758 |
| Being trapped between stationary and moving objects | 0 | 217 | 29 | 489 | 735 | 0.3 | 0.2 | 3,344 | 6.5 | 2.6 | 9,245 | 12,579 | 5,379 |
| Being hit by a person accidentally | 0 | 31 | 20 | 182 | 233 | 0.1 | 0.1 | 1,953 | 9.7 | 3.6 | 3,669 | 15,746 | 5,843 |
| Other | 23 | 1,830 | 469 | 4,424 | 6,746 | 2.5 | 1.5 | 45,135 | 9.3 | 2.9 | 145,983 | 21,640 | 7,290 |
| TOTAL | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 8.1 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |

Table 3.6(b) Workplace Injuries

Total Industry - Nature of Injury : Number, Incidence, Time Lost and Cost : 2003/04

| Nature of injury | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|-------|----------------------|----------------------|--------------------|--------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Sprains & strains | 0 | 5,537 | 1,621 | 16,537 | 23,695 | 8.6 | 5.1 | 162,838 | 9.0 | 3.0 | 476,285 | 20,101 | 7,140 |
| Open wound | 1 | 741 | 73 | 3,000 | 3,815 | 1.4 | 0.8 | 14,192 | 4.6 | 2.0 | 42,753 | 11,207 | 3,437 |
| Contusion and crushing injury | 0 | 501 | 138 | 2,328 | 2,967 | 1.1 | 0.6 | 16,398 | 6.7 | 2.1 | 43,368 | 14,617 | 3,515 |
| Fractures | 1 | 1,600 | 139 | 1,856 | 3,596 | 1.3 | 0.8 | 17,377 | 8.8 | 5.6 | 77,892 | 21,661 | 11,717 |
| Burns | 0 | 79 | 14 | 546 | 639 | 0.2 | 0.1 | 2,264 | 4.0 | 1.7 | 4,384 | 6,860 | 1,668 |
| Superficial injury | 0 | 32 | 9 | 284 | 325 | 0.1 | 0.1 | 1,471 | 5.0 | 2.0 | 2,767 | 8,514 | 2,963 |
| Foreign body | 0 | 21 | 7 | 198 | 226 | 0.1 | 0.0 | 920 | 4.5 | 1.4 | 1,703 | 7,535 | 1,627 |
| Dislocation | 0 | 137 | 18 | 150 | 305 | 0.1 | 0.1 | 1,849 | 11.0 | 4.9 | 6,724 | 22,046 | 11,632 |
| Traumatic amputation | 0 | 135 | 0 | 6 | 141 | 0.1 | 0.0 | 31 | 5.2 | 4.9 | 5,886 | 41,746 | 23,509 |
| Injuries to nerves and spinal cord | 0 | 9 | 1 | 13 | 23 | 0.0 | 0.0 | 148 | 10.6 | 2.1 | 738 | 32,078 | 8,815 |
| Other | 37 | 345 | 122 | 1,094 | 1,598 | 0.6 | 0.3 | 12,772 | 10.6 | 3.4 | 43,533 | 27,242 | 7,562 |
| TOTAL | 39 | 9,137 | 2,142 | 26,012 | 37,330 | 13.6 | 8.1 | 230,261 | 8.2 | 2.9 | 706,033 | 18,913 | 6,487 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 4.1 Occupational Diseases
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 1 | 67 | 13 | 88 | 169 | 3.9 | 2.1 | 1,387 | 13.7 | 7.4 | 4,182 | 24,746 | 12,463 |
| Agriculture | 1 | 41 | 12 | 61 | 115 | 3.3 | 1.8 | 1,106 | 15.2 | 7.4 | 2,620 | 22,779 | 11,562 |
| Services to Agriculture, Hunting and Trapping | 0 | 15 | 1 | 16 | 32 | 7.8 | * | 198 | 11.6 | 8.3 | 991 | 30,971 | 13,940 |
| Forestry and Logging | 0 | 7 | 0 | 4 | 11 | * | * | 35 | 8.7 | 8.3 | 340 | 30,941 | 15,125 |
| Commercial Fishing | 0 | 4 | 0 | 7 | 11 | * | * | 48 | 6.8 | 5.6 | 231 | 21,009 | 16,094 |
| Mining | 1 | 169 | 8 | 26 | 204 | 13.9 | 6.6 | 527 | 15.5 | 7.4 | 2,102 | 10,305 | 1,076 |
| Coal Mining | 1 | 117 | 5 | 10 | 133 | 15.4 | 7.6 | 239 | 15.9 | 12.0 | 281 | 2,115 | 0 |
| Oil and Gas Extraction | 0 | 1 | 0 | 1 | 2 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Metal Ore Mining | 0 | 33 | 0 | 3 | 36 | * | * | 22 | 7.5 | 5.9 | 799 | 22,187 | 16,483 |
| Other Mining | 0 | 14 | 3 | 10 | 27 | * | * | 246 | 18.9 | 3.6 | 904 | 33,493 | 16,672 |
| Services to Mining | 0 | 4 | 0 | 2 | 6 | * | * | 11 | 5.6 | 5.6 | 84 | 13,983 | 12,432 |
| Manufacturing | 5 | 1,260 | 90 | 572 | 1,927 | 6.6 | 3.4 | 8,800 | 13.4 | 5.7 | 52,449 | 27,218 | 12,750 |
| Food, Beverage and Tobacco Mfg | 1 | 126 | 16 | 131 | 274 | 5.8 | 3.0 | 1,627 | 11.2 | 4.9 | 6,267 | 22,872 | 11,547 |
| Textile, Clothing, Footwear and Leather Mfg | 1 | 54 | 5 | 18 | 78 | 4.7 | 2.6 | 374 | 17.0 | 9.9 | 1,915 | 24,556 | 13,525 |
| Wood and Paper Product Mfg | 0 | 50 | 8 | 43 | 101 | 3.8 | 1.9 | 694 | 13.6 | 4.6 | 1,868 | 18,492 | 11,101 |
| Printing, Publishing and Recorded Media | 0 | 55 | 7 | 47 | 109 | 2.8 | 1.6 | 899 | 16.6 | 4.8 | 3,052 | 28,004 | 12,750 |
| Product Mfg | 0 | 97 | 10 | 51 | 158 | 4.7 | 2.4 | 1,058 | 17.3 | 6.6 | 5,280 | 33,419 | 14,375 |
| Non-Metallic Mineral Product Mfg | 0 | 122 | 3 | 30 | 155 | 13.1 | 6.3 | 269 | 8.4 | 5.9 | 9,417 | 60,754 | 21,168 |
| Metal Product Mfg | 1 | 390 | 17 | 85 | 493 | 10.9 | 5.6 | 1,504 | 15.0 | 7.1 | 12,273 | 24,894 | 12,268 |
| Machinery and equipment mfg | 2 | 243 | 9 | 105 | 359 | 6.3 | 3.3 | 1,003 | 8.9 | 4.6 | 7,945 | 22,132 | 12,750 |
| Other Mfg | 0 | 123 | 15 | 62 | 200 | 11.6 | 5.8 | 1,374 | 17.8 | 6.9 | 4,431 | 22,156 | 13,327 |
| Electricity, Gas and Water Supply | 0 | 140 | 3 | 23 | 166 | 6.5 | 3.4 | 195 | 7.5 | 3.1 | 3,763 | 22,667 | 11,595 |
| Electricity and Gas Supply | 0 | 63 | 2 | 13 | 78 | 4.0 | 2.1 | 133 | 8.8 | 3.0 | 1,733 | 22,219 | 14,193 |
| Water Supply, Sewerage and Drainage Services | 0 | 77 | 1 | 10 | 88 | 14.5 | 7.2 | 62 | 5.7 | 3.1 | 2,030 | 23,064 | 10,500 |
| Construction | 6 | 793 | 38 | 279 | 1,116 | 6.1 | 3.0 | 4,046 | 12.9 | 6.7 | 26,115 | 23,401 | 13,555 |
| General Construction | 5 | 327 | 11 | 116 | 459 | 6.9 | 3.3 | 1,520 | 12.0 | 4.6 | 10,490 | 22,853 | 12,863 |
| Construction Trade Services | 1 | 466 | 27 | 163 | 657 | 5.7 | 2.9 | 2,526 | 13.6 | 8.6 | 15,626 | 23,784 | 14,050 |
| Wholesale Trade | 2 | 123 | 32 | 162 | 319 | 2.3 | 1.2 | 2,624 | 13.9 | 6.1 | 8,556 | 26,821 | 11,718 |
| Basic Material Wholesaling | 0 | 33 | 6 | 42 | 81 | 3.0 | 1.5 | 577 | 12.3 | 6.1 | 1,847 | 22,801 | 11,250 |
| Machinery and Motor Vehicle Wholesaling | 0 | 44 | 10 | 44 | 98 | 1.7 | 0.9 | 859 | 16.2 | 5.1 | 2,930 | 29,902 | 14,356 |
| Personal and Household Good Wholesaling | 2 | 46 | 16 | 76 | 140 | 2.5 | 1.4 | 1,189 | 13.4 | 6.3 | 3,779 | 26,990 | 12,047 |



Table 4.1 Occupational Diseases (Continued)

Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Retail Trade | 1 | 180 | 57 | 365 | 603 | 1.5 | 1.1 | 5,467 | 13.1 | 5.6 | 12,120 | 20,100 | 10,947 |
| Food Retailing | 0 | 61 | 15 | 114 | 190 | 1.2 | 1.0 | 1,370 | 10.6 | 5.4 | 3,600 | 18,945 | 12,759 |
| Personal and Household Good Retailing | 1 | 48 | 29 | 161 | 239 | 1.3 | 1.0 | 2,715 | 14.6 | 6.1 | 4,636 | 19,399 | 9,980 |
| Motor Vehicle Retailing and Services | 0 | 71 | 13 | 90 | 174 | 2.5 | 1.3 | 1,381 | 13.5 | 5.4 | 3,884 | 22,322 | 11,231 |
| Accommodation, Cafes and Restaurants | 1 | 92 | 58 | 268 | 419 | 2.6 | 1.9 | 4,926 | 15.4 | 6.3 | 11,094 | 26,477 | 11,184 |
| Transport and Storage | 3 | 340 | 34 | 312 | 689 | 5.2 | 2.7 | 3,221 | 9.5 | 3.3 | 14,792 | 21,469 | 10,425 |
| Road Transport | 3 | 73 | 18 | 106 | 200 | 3.6 | 1.7 | 1,567 | 13.2 | 4.9 | 5,497 | 27,487 | 10,766 |
| Rail Transport | 0 | 125 | 1 | 90 | 216 | 13.8 | 7.3 | 279 | 3.1 | 1.3 | 2,805 | 12,985 | 7,232 |
| Water Transport | 0 | 12 | 0 | 2 | 14 | * | * | 12 | 6.2 | 6.2 | 606 | 43,291 | 35,361 |
| Air and Space Transport | 0 | 5 | 0 | 22 | 27 | 1.3 | 0.8 | 115 | 5.2 | 4.1 | 388 | 14,375 | 10,422 |
| Other Transport | 0 | 6 | 2 | 6 | 14 | 0.0 | 0.0 | 76 | 10.9 | 0.7 | 347 | 24,814 | 14,573 |
| Services to Transport | 0 | 104 | 10 | 52 | 166 | 6.2 | 3.4 | 745 | 12.2 | 5.9 | 4,341 | 26,152 | 12,867 |
| Storage | 0 | 15 | 3 | 34 | 52 | 4.9 | 2.7 | 428 | 11.6 | 4.0 | 807 | 15,525 | 9,834 |
| Communication Services | 1 | 12 | 10 | 28 | 51 | 1.9 | 1.0 | 600 | 16.7 | 7.8 | 1,877 | 36,795 | 15,216 |
| Finance and Insurance | 0 | 26 | 17 | 170 | 213 | 1.5 | 0.8 | 2,114 | 11.4 | 5.0 | 6,173 | 28,980 | 13,308 |
| Finance | 0 | 11 | 6 | 133 | 150 | 2.0 | 1.1 | 1,058 | 7.7 | 4.6 | 3,959 | 26,395 | 12,643 |
| Insurance | 0 | 7 | 5 | 16 | 28 | 1.0 | 0.5 | 370 | 17.6 | 7.9 | 1,147 | 40,979 | 26,728 |
| Services to Finance and Insurance | 0 | 8 | 6 | 21 | 35 | 0.8 | 0.4 | 687 | 25.4 | 9.7 | 1,066 | 30,458 | 13,308 |
| Property and Business Services | 4 | 221 | 80 | 285 | 590 | 1.6 | 0.9 | 6,432 | 18.3 | 9.4 | 16,634 | 28,193 | 13,808 |
| Property Services | 1 | 48 | 12 | 40 | 101 | 1.9 | 1.0 | 791 | 15.5 | 9.4 | 2,615 | 25,893 | 11,358 |
| Business Services | 3 | 173 | 68 | 245 | 489 | 1.5 | 0.8 | 5,641 | 18.8 | 9.4 | 14,019 | 28,668 | 14,539 |
| Government Administration and Defence | 0 | 164 | 53 | 222 | 439 | 4.5 | 2.7 | 5,116 | 19.0 | 6.0 | 11,262 | 25,653 | 12,805 |
| Government Administration | 0 | 163 | 52 | 222 | 437 | 4.6 | 2.7 | 5,073 | 18.9 | 5.9 | 11,237 | 25,715 | 12,805 |
| Defence | 0 | 1 | 1 | 0 | 2 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Education | 0 | 71 | 246 | 634 | 951 | 4.2 | 2.6 | 22,230 | 25.9 | 10.1 | 28,187 | 29,639 | 14,870 |
| Health and Community Services | 1 | 136 | 173 | 834 | 1,144 | 3.9 | 2.7 | 17,557 | 17.8 | 6.7 | 27,059 | 23,653 | 9,246 |
| Health Services | 1 | 108 | 122 | 633 | 864 | 3.8 | 2.6 | 12,567 | 17.0 | 6.6 | 18,952 | 21,935 | 8,376 |
| Community Services | 0 | 28 | 51 | 201 | 280 | 4.0 | 2.9 | 4,990 | 20.4 | 6.9 | 8,107 | 28,954 | 12,796 |
| Cultural and Recreational Services | 0 | 32 | 14 | 52 | 98 | 1.5 | 1.0 | 950 | 15.1 | 4.9 | 2,738 | 27,941 | 13,193 |
| Motion Picture, Radio and Television Services | 0 | 6 | 3 | 6 | 15 | 0.7 | 0.4 | 189 | 21.0 | 12.0 | 525 | 34,988 | 12,928 |
| Libraries, Museums and the Arts | 0 | 9 | 2 | 10 | 21 | 1.5 | 1.0 | 208 | 17.3 | 4.9 | 399 | 18,981 | 13,872 |
| Sport and Recreation | 0 | 17 | 9 | 36 | 62 | 2.1 | 1.6 | 553 | 13.2 | 4.4 | 1,815 | 29,271 | 13,328 |



Table 4.1 Occupational Diseases (Continued)
Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Personal and Other Services | 1 | 79 | 87 | 321 | 488 | 4.6 | 2.8 | 7,556 | 19.0 | 9.1 | 12,287 | 25,179 | 12,291 |
| Personal Services | 0 | 20 | 12 | 41 | 73 | 1.6 | 1.1 | 1,131 | 21.8 | 12.1 | 1,929 | 26,419 | 13,726 |
| Other Services | 1 | 54 | 74 | 278 | 407 | 6.7 | 3.8 | 6,380 | 18.7 | 8.9 | 10,159 | 24,960 | 11,849 |
| Private Households Employing Staff | 0 | 5 | 1 | 2 | 8 | 0.0 | 0.0 | 45 | 15.0 | 10.3 | 200 | 25,010 | 23,489 |
| Not stated and other | 0 | 18 | 0 | 0 | 18 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 27 | 3,923 | 1,013 | 4,641 | 9,604 | 3.5 | 2.1 | 93,750 | 16.9 | 6.6 | 241,674 | 25,164 | 12,250 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published
* Relative Standard Error (RSE) exceeds 25%.



Table 4.2 Occupational Diseases
Occupation Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|--|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| MANAGERS AND ADMINISTRATORS | 3 | 193 | 85 | 230 | 511 | 2.9 | 1.3 | 7,457 | 24.6 | 10.7 | 16,378 | 32,051 | 13,877 |
| Generalist Managers | 1 | 136 | 33 | 66 | 236 | 5.2 | 2.2 | 2,287 | 24.9 | 9.4 | 6,998 | 29,653 | 11,447 |
| Specialist Managers | 2 | 49 | 49 | 150 | 250 | 2.0 | 0.9 | 4,916 | 25.3 | 11.6 | 8,886 | 35,545 | 18,213 |
| Farmers and Farm Managers | 0 | 8 | 3 | 14 | 25 | 4.7 | 1.8 | 254 | 14.9 | 6.4 | 494 | 19,741 | 9,433 |
| PROFESSIONALS | 1 | 137 | 316 | 936 | 1,390 | 2.4 | 1.4 | 27,945 | 22.9 | 8.9 | 40,216 | 28,932 | 13,409 |
| Science, Building and Engineering Professionals | 1 | 30 | 5 | 27 | 63 | 1.3 | 0.7 | 434 | 14.0 | 5.0 | 992 | 15,739 | 12,236 |
| Business and Information Professionals | 0 | 13 | 34 | 78 | 125 | 0.7 | 0.3 | 2,147 | 19.9 | 9.2 | 4,421 | 35,370 | 17,744 |
| Health Professionals | 0 | 23 | 36 | 237 | 296 | 3.1 | 2.0 | 3,786 | 14.2 | 4.9 | 5,926 | 20,022 | 6,412 |
| Education Professionals | 0 | 29 | 176 | 430 | 635 | 4.3 | 2.5 | 15,981 | 27.0 | 10.7 | 19,096 | 30,072 | 15,388 |
| Social, Arts and Miscellaneous Professionals | 0 | 42 | 65 | 164 | 271 | 3.2 | 1.7 | 5,598 | 25.2 | 10.1 | 9,781 | 36,093 | 16,203 |
| ASSOCIATE PROFESSIONALS | 2 | 125 | 124 | 504 | 755 | 2.5 | 1.3 | 10,998 | 18.0 | 7.4 | 18,195 | 24,100 | 10,617 |
| Science, Engineering and Related Associate Professionals | 0 | 22 | 10 | 31 | 63 | 1.8 | 0.9 | 645 | 16.1 | 8.7 | 1,344 | 21,329 | 8,982 |
| Business and Administration Associate Professionals | 1 | 10 | 9 | 57 | 77 | 0.7 | 0.3 | 787 | 12.1 | 5.9 | 2,141 | 27,802 | 13,424 |
| Managing Supervisors (Sales and Service) | 1 | 59 | 23 | 152 | 235 | 2.2 | 1.0 | 2,304 | 13.3 | 6.0 | 5,860 | 24,935 | 10,574 |
| Health and Welfare Associate Professionals | 0 | 13 | 39 | 132 | 184 | 9.5 | 6.0 | 3,476 | 21.1 | 7.4 | 4,316 | 23,457 | 8,704 |
| Other Associate Professionals | 0 | 21 | 43 | 132 | 196 | 7.8 | 4.6 | 3,786 | 22.4 | 9.9 | 4,535 | 23,137 | 13,309 |
| TRADESPERSONS AND RELATED WORKERS | 3 | 1,064 | 70 | 495 | 1,632 | 5.5 | 2.8 | 7,487 | 13.4 | 6.3 | 39,340 | 24,105 | 13,245 |
| Mechanical and Fabrication Engineering Tradespersons | 1 | 351 | 15 | 99 | 466 | 8.3 | 4.1 | 1,431 | 12.7 | 6.7 | 9,490 | 20,364 | 13,124 |
| Automotive Tradespersons | 0 | 70 | 4 | 62 | 136 | 3.5 | 1.7 | 585 | 8.9 | 4.7 | 2,715 | 19,965 | 11,247 |
| Electrical and Electronics Tradespersons | 0 | 82 | 2 | 41 | 125 | 2.3 | 1.1 | 283 | 6.7 | 4.1 | 3,406 | 27,248 | 11,660 |
| Construction Tradespersons | 0 | 324 | 10 | 84 | 418 | 6.9 | 3.3 | 1,190 | 12.8 | 8.0 | 11,703 | 27,998 | 15,009 |
| Food Tradespersons | 0 | 34 | 16 | 62 | 112 | 4.6 | 2.6 | 1,301 | 16.9 | 8.0 | 2,464 | 22,004 | 9,712 |
| Skilled Agricultural and Horticultural Workers | 0 | 23 | 8 | 38 | 69 | 4.6 | 2.7 | 929 | 20.2 | 5.2 | 1,687 | 24,453 | 11,607 |
| Other Tradespersons and Related Workers | 2 | 180 | 15 | 109 | 306 | 6.4 | 3.6 | 1,767 | 14.6 | 5.3 | 7,874 | 25,733 | 13,243 |
| ADVANCED CLERICAL AND SERVICE WORKERS | 0 | 20 | 28 | 105 | 153 | 1.3 | 0.9 | 2,581 | 19.9 | 10.1 | 5,229 | 34,174 | 13,270 |
| Secretaries and Personal Assistants | 0 | 9 | 12 | 38 | 59 | 0.8 | 0.6 | 983 | 19.7 | 12.7 | 1,740 | 29,494 | 14,501 |
| Other Advanced Clerical and Service Workers | 0 | 11 | 16 | 67 | 94 | 2.0 | 1.4 | 1,598 | 20.0 | 8.5 | 3,489 | 37,112 | 12,885 |
| INTERMEDIATE CLERICAL, SALES AND SERVICE WORKERS | 1 | 144 | 155 | 753 | 1,053 | 2.0 | 1.4 | 14,741 | 16.5 | 6.4 | 24,816 | 23,567 | 10,795 |
| Intermediate Clerical Workers | 0 | 74 | 54 | 352 | 480 | 1.6 | 1.0 | 5,611 | 14.0 | 5.6 | 11,535 | 24,032 | 11,547 |
| Intermediate Sales and Related Workers | 0 | 9 | 12 | 46 | 67 | 1.4 | 0.8 | 1,064 | 18.7 | 6.1 | 1,347 | 20,110 | 10,579 |
| Intermediate Service Workers | 1 | 61 | 89 | 355 | 506 | 2.9 | 2.3 | 8,066 | 18.7 | 7.4 | 11,933 | 23,583 | 10,193 |
| INTERMEDIATE PRODUCTION AND TRANSPORT WORKERS | 5 | 844 | 64 | 537 | 1,450 | 6.6 | 3.5 | 6,767 | 11.4 | 4.5 | 28,805 | 19,865 | 10,483 |



Table 4.2 Occupational Diseases (Continued)

Occupation Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Intermediate Plant Operators | 0 | 201 | 3 | 83 | 287 | 5.4 | 2.7 | 584 | 6.8 | 4.5 | 5,873 | 20,464 | 12,484 |
| Intermediate Machine Operators | 2 | 227 | 5 | 50 | 284 | 15.9 | 8.6 | 526 | 9.6 | 4.6 | 5,212 | 18,350 | 10,496 |
| Road and Rail Transport Drivers | 2 | 210 | 33 | 244 | 489 | 6.6 | 3.2 | 3,052 | 11.2 | 3.1 | 10,303 | 21,069 | 9,823 |
| Other Intermediate Production and Transport Workers | 1 | 206 | 23 | 160 | 390 | 5.1 | 3.2 | 2,605 | 14.2 | 5.6 | 7,417 | 19,019 | 10,513 |
| ELEMENTARY CLERICAL, SALES AND SERVICE WORKERS | 2 | 107 | 58 | 366 | 533 | 1.8 | 1.6 | 5,291 | 12.7 | 5.6 | 11,132 | 20,885 | 9,875 |
| Elementary Clerks | 1 | 10 | 8 | 35 | 54 | 3.6 | 2.8 | 626 | 14.9 | 7.0 | 1,426 | 26,400 | 10,689 |
| Elementary Sales Workers | 0 | 47 | 28 | 223 | 298 | 1.2 | 1.2 | 2,919 | 11.8 | 5.1 | 5,560 | 18,657 | 9,741 |
| Elementary Service Workers | 1 | 50 | 22 | 108 | 181 | 4.3 | 3.0 | 1,746 | 13.9 | 6.2 | 4,146 | 22,907 | 10,417 |
| LABOURERS AND RELATED WORKERS | 10 | 1,269 | 113 | 715 | 2,107 | 8.9 | 6.2 | 10,483 | 12.9 | 5.3 | 57,189 | 27,143 | 12,757 |
| Cleaners | 1 | 130 | 26 | 128 | 285 | 5.1 | 4.4 | 2,205 | 14.8 | 7.1 | 8,392 | 29,447 | 12,493 |
| Factory Labourers | 1 | 237 | 30 | 172 | 440 | 6.6 | 4.0 | 2,709 | 13.6 | 4.9 | 10,406 | 23,650 | 12,032 |
| Other Labourers and Related Workers | 8 | 902 | 57 | 415 | 1,382 | 12.1 | 8.4 | 5,569 | 12.0 | 5.0 | 38,391 | 27,779 | 12,966 |
| NOT STATED | 0 | 20 | 0 | 0 | 20 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 27 | 3,923 | 1,013 | 4,641 | 9,604 | 3.5 | 2.1 | 93,750 | 16.9 | 6.6 | 241,674 | 25,164 | 12,250 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published



Table 4.3 Occupational Diseases
Age Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Age | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---------|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| 15 - 19 | 0 | 22 | 21 | 119 | 162 | 0.8 | 0.8 | 1,773 | 13 | 3.9 | 2,750 | 16,977 | 7,229 |
| 20 - 24 | 0 | 73 | 41 | 331 | 445 | 1.4 | 0.9 | 3,987 | 10.9 | 4.1 | 11,066 | 24,867 | 7,357 |
| 25 - 29 | 1 | 102 | 66 | 456 | 625 | 2.0 | 1.1 | 6,596 | 12.9 | 5.4 | 15,695 | 25,113 | 9,386 |
| 30 - 34 | 2 | 172 | 105 | 549 | 828 | 2.5 | 1.4 | 10,185 | 15.8 | 6.3 | 25,373 | 30,644 | 11,770 |
| 35 - 39 | 1 | 273 | 121 | 553 | 948 | 3.0 | 1.7 | 10,982 | 16.6 | 6.4 | 25,234 | 26,618 | 12,393 |
| 40 - 44 | 2 | 414 | 169 | 665 | 1,250 | 3.7 | 2.1 | 14,638 | 18 | 7.3 | 32,620 | 26,096 | 12,630 |
| 45 - 49 | 3 | 571 | 178 | 665 | 1,417 | 4.4 | 2.4 | 15,783 | 19.3 | 8 | 39,261 | 27,707 | 13,500 |
| 50 - 54 | 2 | 677 | 167 | 632 | 1,478 | 5.6 | 3.1 | 16,374 | 20.8 | 7.3 | 34,511 | 23,350 | 12,269 |
| 55 - 59 | 6 | 812 | 105 | 443 | 1,366 | 7.1 | 4.1 | 9,403 | 17.5 | 6.6 | 32,707 | 23,944 | 12,478 |
| 60 - 64 | 6 | 552 | 23 | 153 | 734 | 8.8 | 5.7 | 2,629 | 15.1 | 6.7 | 15,239 | 20,762 | 13,706 |
| 65 + | 3 | 224 | 7 | 42 | 276 | 7.9 | 6.2 | 709 | 14.5 | 10 | 5,107 | 18,502 | 12,807 |
| OTHER | 1 | 31 | 10 | 33 | 75 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 27 | 3,923 | 1,013 | 4,641 | 9,604 | 3.5 | 2.1 | 93,750 | 16.9 | 6.6 | 241,674 | 25,164 | 12,250 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
n.a. Not applicable
n.p. Not published

Table 4.4 Occupational diseases
Time Lost and Cost for Temporary Disability Cases only: 2003/04

| Time lost | Number of Injuries | | Time lost (weeks) (c) | | Gross Incurred Cost | | |
|--------------------------|--------------------|------------------|-----------------------|------------------|---------------------|------------------|------------|
| | Number | Percent of total | Total weeks | Percent of total | Total \$'000 | Percent of total | Average \$ |
| PERSONS | | | | | | | |
| Up to 1 week | 555 | 9.8 | 377 | 0.4 | 3,027 | 2.5 | 5,454 |
| Over 1 week to 2 weeks | 661 | 11.7 | 1,058 | 1.1 | 3,785 | 3.1 | 5,727 |
| Over 2 weeks to 4 weeks | 834 | 14.8 | 2,522 | 2.7 | 6,304 | 5.2 | 7,558 |
| Over 4 weeks to 26 weeks | 2,591 | 45.8 | 28,385 | 30.3 | 45,033 | 37.1 | 17,380 |
| Over 26 weeks | 1,013 | 17.9 | 61,408 | 65.5 | 63,375 | 52.2 | 62,562 |
| TOTAL | 5,654 | 100.0 | 93,750 | 100.0 | 121,524 | 100.0 | 21,493 |

(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 4.5 Occupational Diseases

Nature of Disease: Number, Incidence, Frequency rate and Cost: 2003/04

| Nature of disease | MALES | | | | | | FEMALES | | | | | | PERSONS | | | | | |
|-------------------------------|-------|-------------|----------------------|---------------------------|---------------|--------------|---------|-------------|----------------------|---------------------------|---------------|-----------|---------|-------------|----------------------|---------------------------|---------------|-----------|
| | No. | Inc. (a) | Freq. Rate (b) | Gross Incurred Cost (GIC) | | | No. | Inc. (a) | Freq. Rate (b) | Gross Incurred Cost (GIC) | | | No. | Inc. (a) | Freq. Rate (b) | Gross Incurred Cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Nervous system | 120 | 0.1 | 0.0 | 4,464 | 37,202 | 16,564 | 112 | 0.1 | 0.1 | 3,558 | 31,765 | 18,631 | 232 | 0.1 | 0.1 | 8,022 | 34,578 | 17,429 |
| Mononeuritis (incl. Carpal) | 99 | 0.1 | 0.0 | 4,117 | 41,583 | 18,345 | 102 | 0.1 | 0.1 | 3,325 | 32,597 | 20,320 | 201 | 0.1 | 0.0 | 7,442 | 37,023 | 19,975 |
| Other (nervous) | 21 | 0.0 | 0.0 | 348 | 16,549 | 6,894 | 10 | 0.0 | 0.0 | 233 | 23,284 | 7,919 | 31 | 0.0 | 0.0 | 580 | 18,721 | 6,894 |
| Sense organs | 2,651 | 1.8 | 0.9 | 38,381 | 14,478 | 12,600 | 159 | 0.1 | 0.1 | 2,193 | 13,791 | 12,400 | 2,810 | 1.0 | 0.6 | 40,573 | 14,439 | 12,599 |
| Industrial deafness | 2,559 | 1.8 | 0.9 | 36,704 | 14,343 | 12,640 | 147 | 0.1 | 0.1 | 2,120 | 14,425 | 13,300 | 2,706 | 1.0 | 0.6 | 38,824 | 14,347 | 12,725 |
| Other (sense) | 92 | 0.1 | 0.0 | 1,677 | 18,228 | 10,054 | 12 | 0.0 | 0.0 | 72 | 6,031 | 2,506 | 104 | 0.0 | 0.0 | 1,749 | 16,821 | 9,750 |
| Musculoskeletal | 843 | 0.6 | 0.3 | 26,582 | 31,533 | 14,053 | 676 | 0.5 | 0.4 | 19,305 | 28,557 | 13,098 | 1,519 | 0.6 | 0.3 | 45,887 | 30,209 | 13,514 |
| Occupational overuse syndrome | 685 | 0.5 | 0.2 | 19,876 | 29,016 | 13,077 | 597 | 0.5 | 0.3 | 15,869 | 26,582 | 12,700 | 1,282 | 0.5 | 0.3 | 35,745 | 27,882 | 12,820 |
| Other (muscu) | 158 | 0.1 | 0.1 | 6,706 | 42,446 | 19,209 | 79 | 0.1 | 0.0 | 3,435 | 43,486 | 17,646 | 237 | 0.1 | 0.1 | 10,142 | 42,793 | 19,073 |
| Skin and subcutaneous | 155 | 0.1 | 0.1 | 2,435 | 15,707 | 4,414 | 87 | 0.1 | 0.0 | 965 | 11,087 | 2,635 | 242 | 0.1 | 0.1 | 3,399 | 14,046 | 3,537 |
| Dermatitis and eczema | 85 | 0.1 | 0.0 | 1,148 | 13,507 | 4,318 | 56 | 0.0 | 0.0 | 700 | 12,497 | 3,840 | 141 | 0.1 | 0.0 | 1,848 | 13,106 | 4,163 |
| Other (skin) | 70 | 0.0 | 0.0 | 1,287 | 18,379 | 5,299 | 31 | 0.0 | 0.0 | 265 | 8,540 | 1,436 | 101 | 0.0 | 0.0 | 1,551 | 15,359 | 3,336 |
| Digestive system | 885 | 0.6 | 0.3 | 14,041 | 15,866 | 10,168 | 56 | 0.0 | 0.0 | 752 | 13,430 | 8,999 | 941 | 0.3 | 0.2 | 14,793 | 15,721 | 10,074 |
| Hernia | 882 | 0.6 | 0.3 | 13,652 | 15,479 | 10,185 | 50 | 0.0 | 0.0 | 740 | 14,804 | 9,845 | 932 | 0.3 | 0.2 | 14,393 | 15,443 | 10,163 |
| Other (diges) | 3 | 0.0 | 0.0 | n.p. | n.p. | n.p. | 6 | 0.0 | 0.0 | 12 | 1,977 | 1,380 | 9 | 0.0 | 0.0 | 401 | 44,521 | 1,525 |
| Infectious and parasitic | 50 | 0.0 | 0.0 | 909 | 18,189 | 2,481 | 77 | 0.1 | 0.0 | 395 | 5,128 | 1,464 | 127 | 0.0 | 0.0 | 1,304 | 10,270 | 1,759 |
| Other (infect) | 50 | 0.0 | 0.0 | 909 | 18,189 | 2,481 | 77 | 0.1 | 0.0 | 395 | 5,128 | 1,464 | 127 | 0.0 | 0.0 | 1,304 | 10,270 | 1,759 |
| Neoplasms | 128 | 0.1 | 0.0 | 9,370 | 73,200 | 18,909 | 9 | 0.0 | 0.0 | 464 | 51,501 | 24,189 | 137 | 0.0 | 0.0 | 9,833 | 71,774 | 19,918 |
| Skin cancer | 60 | 0.0 | 0.0 | 1,172 | 19,528 | 10,148 | 2 | 0.0 | 0.0 | n.p. | n.p. | n.p. | 62 | 0.0 | 0.0 | 1,179 | 19,017 | 10,093 |
| Other (neoplasms) | 68 | 0.0 | 0.0 | 8,198 | 120,557 | 73,904 | 7 | 0.0 | 0.0 | 456 | 65,160 | 49,000 | 75 | 0.0 | 0.0 | 8,654 | 115,387 | 69,972 |
| Mental disorders (c) | 1,330 | 0.9 | 0.5 | 38,282 | 28,783 | 12,582 | 1,896 | 1.5 | 1.0 | 51,394 | 27,106 | 13,064 | 3,226 | 1.2 | 0.7 | 89,676 | 27,798 | 12,841 |
| Other diseases and miscoded | 268 | 0.2 | 0.1 | 25,870 | 96,529 | 50,038 | 102 | 0.1 | 0.1 | 2,315 | 22,700 | 8,658 | 370 | 0.1 | 0.1 | 28,185 | 76,176 | 30,000 |
| TOTAL | 6,430 | 4.4 | 2.3 | 160,334 | 24,935 | 12,263 | 3,174 | 2.5 | 1.8 | 81,340 | 25,627 | 12,073 | 9,604 | 3.5 | 2.1 | 241,674 | 25,164 | 12,250 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Includes stress cases
n.p. Not published



Table 4.6 Occupational Diseases

Nature of Disease: Number, Incidence by Industry (Selected Diseases): 2003/04

| Industry | Mental Disorders | | | Deafness | | | OOS | | | Hernia | | | Skin Diseases | | | All Diseases (c) | | |
|---|------------------|----------|----------------|----------|----------|----------------|-----|----------|----------------|--------|----------|----------------|---------------|----------|----------------|-------------------|----------|----------------|
| | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) |
| PERSONS | | | | | | | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 19 | 0.4 | 0.2 | 23 | 0.5 | 0.3 | 41 | 0.9 | 0.5 | 25 | 0.6 | 0.3 | 10 | 0.2 | 0.1 | 169 | 3.9 | 2.1 |
| Agriculture | 11 | 0.3 | 0.2 | 11 | 0.3 | 0.2 | 27 | 0.8 | 0.4 | 22 | 0.6 | 0.3 | 5 | 0.1 | 0.1 | 115 | 3.3 | 1.8 |
| Services to Agriculture, Hunting and Trapping | 6 | 1.5 | * | 6 | 1.5 | * | 9 | 2.2 | * | 1 | 0.2 | * | 3 | 0.7 | * | 32 | 7.8 | * |
| Forestry and Logging | 2 | * | * | 4 | * | * | 3 | * | * | 1 | * | * | 0 | * | * | 11 | * | * |
| Commercial Fishing | 0 | * | * | 2 | * | * | 2 | * | * | 1 | * | * | 2 | * | * | 11 | * | * |
| Mining | 9 | 0.6 | 0.3 | 161 | 10.9 | 5.2 | 6 | 0.4 | 0.2 | 15 | 1 | 0.5 | 2 | 0.1 | 0.1 | 204 | 13.9 | 6.6 |
| Coal Mining | 4 | 0.5 | 0.2 | 117 | 13.6 | 6.7 | 1 | 0.1 | 0.1 | 7 | 0.8 | 0.4 | 0 | 0 | 0 | 133 | 15.4 | 7.6 |
| Oil and Gas Extraction | 0 | * | * | 1 | * | * | 0 | * | * | 1 | * | * | 0 | * | * | 2 | * | * |
| Metal Ore Mining | 2 | * | * | 31 | * | * | 1 | * | * | 1 | * | * | 0 | * | * | 36 | * | * |
| Other Mining | 3 | * | * | 10 | * | * | 2 | * | * | 6 | * | * | 0 | * | * | 27 | * | * |
| Services to Mining | 0 | * | * | 2 | * | * | 2 | * | * | 0 | * | * | 2 | * | * | 6 | * | * |
| Manufacturing | 175 | 0.6 | 0.3 | 926 | 3.2 | 1.6 | 236 | 0.8 | 0.4 | 272 | 0.9 | 0.5 | 44 | 0.1 | 0.1 | 1,927 | 6.6 | 3.4 |
| Food, Beverage and Tobacco Mfg | 35 | 0.7 | 0.4 | 80 | 1.7 | 0.9 | 66 | 1.4 | 0.7 | 45 | 1 | 0.5 | 11 | 0.2 | 0.1 | 274 | 5.8 | 3 |
| Textile, Clothing, Footwear and Leather Mfg | 8 | 0.5 | 0.3 | 32 | 1.9 | 1 | 14 | 0.8 | 0.5 | 11 | 0.7 | 0.4 | 0 | 0 | 0 | 78 | 4.7 | 2.6 |
| Wood and Paper Product Mfg | 8 | 0.3 | 0.2 | 38 | 1.4 | 0.7 | 13 | 0.5 | 0.3 | 24 | 0.9 | 0.5 | 4 | 0.2 | 0.1 | 101 | 3.8 | 1.9 |
| Printing, Publishing and Recorded Media | 24 | 0.6 | 0.3 | 36 | 0.9 | 0.5 | 22 | 0.6 | 0.3 | 16 | 0.4 | 0.2 | 2 | 0.1 | 0 | 109 | 2.8 | 1.6 |
| Product Mfg | 18 | 0.5 | 0.3 | 62 | 1.8 | 0.9 | 28 | 0.8 | 0.4 | 19 | 0.6 | 0.3 | 7 | 0.2 | 0.1 | 158 | 4.7 | 2.4 |
| Non-Metallic Mineral Product Mfg | 9 | 0.8 | 0.4 | 55 | 4.7 | 2.2 | 6 | 0.5 | 0.2 | 19 | 1.6 | 0.8 | 4 | 0.3 | 0.2 | 155 | 13.1 | 6.3 |
| Metal Product Mfg | 22 | 0.5 | 0.2 | 325 | 7.2 | 3.7 | 30 | 0.7 | 0.3 | 55 | 1.2 | 0.6 | 5 | 0.1 | 0.1 | 493 | 10.9 | 5.6 |
| Machinery and equipment mfg | 31 | 0.5 | 0.3 | 192 | 3.4 | 1.7 | 40 | 0.7 | 0.4 | 46 | 0.8 | 0.4 | 9 | 0.2 | 0.1 | 359 | 6.3 | 3.3 |
| Other Mfg | 20 | 1.2 | 0.6 | 106 | 6.2 | 3.1 | 17 | 1 | 0.5 | 37 | 2.2 | 1.1 | 2 | 0.1 | 0.1 | 200 | 11.6 | 5.8 |
| Electricity, Gas and Water Supply | 13 | 0.5 | 0.3 | 115 | 4.5 | 2.3 | 7 | 0.3 | 0.1 | 9 | 0.4 | 0.2 | 3 | 0.1 | 0.1 | 166 | 6.5 | 3.4 |
| Electricity and Gas Supply | 8 | 0.4 | 0.2 | 46 | 2.4 | 1.2 | 6 | 0.3 | 0.2 | 4 | 0.2 | 0.1 | 2 | 0.1 | 0.1 | 78 | 4 | 2.1 |
| Water Supply, Sewerage and Drainage Services | 5 | 0.8 | 0.4 | 69 | 11.4 | 5.7 | 1 | 0.2 | 0.1 | 5 | 0.8 | 0.4 | 1 | 0.2 | 0.1 | 88 | 14.5 | 7.2 |
| Construction | 79 | 0.4 | 0.2 | 657 | 3.6 | 1.8 | 94 | 0.5 | 0.3 | 134 | 0.7 | 0.4 | 20 | 0.1 | 0.1 | 1,116 | 6.1 | 3 |
| General Construction | 49 | 0.7 | 0.4 | 276 | 4.1 | 2 | 27 | 0.4 | 0.2 | 43 | 0.6 | 0.3 | 6 | 0.1 | 0 | 459 | 6.9 | 3.3 |
| Construction Trade Services | 30 | 0.3 | 0.1 | 381 | 3.3 | 1.7 | 67 | 0.6 | 0.3 | 91 | 0.8 | 0.4 | 14 | 0.1 | 0.1 | 657 | 5.7 | 2.9 |
| Wholesale Trade | 81 | 0.6 | 0.3 | 73 | 0.5 | 0.3 | 65 | 0.5 | 0.2 | 55 | 0.4 | 0.2 | 9 | 0.1 | 0 | 319 | 2.3 | 1.2 |
| Basic Material Wholesaling | 16 | 0.6 | 0.3 | 23 | 0.8 | 0.4 | 17 | 0.6 | 0.3 | 17 | 0.6 | 0.3 | 2 | 0.1 | 0 | 81 | 3 | 1.5 |
| Machinery and Motor Vehicle Wholesaling | 32 | 0.6 | 0.3 | 27 | 0.5 | 0.3 | 16 | 0.3 | 0.1 | 11 | 0.2 | 0.1 | 2 | 0 | 0 | 98 | 1.7 | 0.9 |
| Personal and Household Good Wholesaling | 33 | 0.6 | 0.3 | 23 | 0.4 | 0.2 | 32 | 0.6 | 0.3 | 27 | 0.5 | 0.3 | 5 | 0.1 | 0 | 140 | 2.5 | 1.4 |

Nature of Disease: Number, Incidence by Industry (Selected Diseases): 2003/04

| Industry | Mental Disorders | | | Deafness | | | OOS | | | Hernia | | | Skin Diseases | | | All Diseases (c) | | |
|---|------------------|----------|----------------|----------|----------|----------------|-----|----------|----------------|--------|----------|----------------|---------------|----------|----------------|-------------------|----------|----------------|
| | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) |
| PERSONS | | | | | | | | | | | | | | | | | | |
| Retail Trade | 227 | 0.5 | 0.4 | 81 | 0.2 | 0.1 | 120 | 0.3 | 0.2 | 98 | 0.2 | 0.2 | 14 | 0 | 0 | 603 | 1.5 | 1.1 |
| Food Retailing | 70 | 0.4 | 0.4 | 18 | 0.1 | 0.1 | 51 | 0.3 | 0.3 | 27 | 0.2 | 0.1 | 3 | 0 | 0 | 190 | 1.2 | 1 |
| Personal and Household Good Retailing | 118 | 0.7 | 0.5 | 19 | 0.1 | 0.1 | 37 | 0.2 | 0.2 | 37 | 0.2 | 0.2 | 3 | 0 | 0 | 239 | 1.3 | 1 |
| Motor Vehicle Retailing and Services | 39 | 0.6 | 0.3 | 44 | 0.6 | 0.3 | 32 | 0.5 | 0.2 | 34 | 0.5 | 0.3 | 8 | 0.1 | 0.1 | 174 | 2.5 | 1.3 |
| Accommodation, Cafes and Restaurants | 213 | 1.3 | 1 | 35 | 0.2 | 0.2 | 54 | 0.3 | 0.2 | 52 | 0.3 | 0.2 | 24 | 0.1 | 0.1 | 419 | 2.6 | 1.9 |
| Transport and Storage | 189 | 1.4 | 0.7 | 233 | 1.8 | 0.9 | 60 | 0.5 | 0.2 | 77 | 0.6 | 0.3 | 25 | 0.2 | 0.1 | 689 | 5.2 | 2.7 |
| Road Transport | 55 | 1 | 0.5 | 46 | 0.8 | 0.4 | 24 | 0.4 | 0.2 | 32 | 0.6 | 0.3 | 9 | 0.2 | 0.1 | 200 | 3.6 | 1.7 |
| Rail Transport | 85 | 5.4 | 2.9 | 115 | 7.3 | 3.9 | 4 | 0.3 | 0.1 | 0 | 0 | 0 | 1 | 0.1 | 0 | 216 | 13.8 | 7.3 |
| Water Transport | 0 | * | * | 4 | * | * | 2 | * | * | 2 | * | * | 1 | * | * | 14 | * | * |
| Air and Space Transport | 4 | 0.2 | 0.1 | 5 | 0.2 | 0.1 | 6 | 0.3 | 0.2 | 9 | 0.4 | 0.3 | 0 | 0 | 0 | 27 | 1.3 | 0.8 |
| Other Transport | 3 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 |
| Services to Transport | 33 | 1.2 | 0.7 | 47 | 1.8 | 1 | 13 | 0.5 | 0.3 | 18 | 0.7 | 0.4 | 12 | 0.4 | 0.2 | 166 | 6.2 | 3.4 |
| Storage | 9 | 0.9 | 0.5 | 10 | 0.9 | 0.5 | 11 | 1 | 0.6 | 14 | 1.3 | 0.7 | 2 | 0.2 | 0.1 | 52 | 4.9 | 2.7 |
| Communication Services | 18 | 0.7 | 0.4 | 4 | 0.2 | 0.1 | 12 | 0.5 | 0.2 | 9 | 0.3 | 0.2 | 1 | 0 | 0 | 51 | 1.9 | 1 |
| Finance and Insurance | 149 | 1 | 0.6 | 7 | 0 | 0 | 31 | 0.2 | 0.1 | 1 | 0 | 0 | 3 | 0 | 0 | 213 | 1.5 | 0.8 |
| Finance | 113 | 1.5 | 0.8 | 1 | 0 | 0 | 20 | 0.3 | 0.1 | 0 | 0 | 0 | 3 | 0 | 0 | 150 | 2 | 1.1 |
| Insurance | 15 | 0.6 | 0.3 | 4 | 0.1 | 0.1 | 6 | 0.2 | 0.1 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 1 | 0.5 |
| Services to Finance and Insurance | 21 | 0.5 | 0.3 | 2 | 0 | 0 | 5 | 0.1 | 0.1 | 1 | 0 | 0 | 0 | 0 | 0 | 35 | 0.8 | 0.4 |
| Property and Business Services | 222 | 0.6 | 0.3 | 130 | 0.3 | 0.2 | 103 | 0.3 | 0.1 | 54 | 0.1 | 0.1 | 10 | 0 | 0 | 590 | 1.6 | 0.9 |
| Property Services | 38 | 0.7 | 0.4 | 37 | 0.7 | 0.4 | 6 | 0.1 | 0.1 | 7 | 0.1 | 0.1 | 2 | 0 | 0 | 101 | 1.9 | 1 |
| Business Services | 184 | 0.6 | 0.3 | 93 | 0.3 | 0.2 | 97 | 0.3 | 0.2 | 47 | 0.1 | 0.1 | 8 | 0 | 0 | 489 | 1.5 | 0.8 |
| Government Administration and Defence | 151 | 1.6 | 0.9 | 114 | 1.2 | 0.7 | 65 | 0.7 | 0.4 | 36 | 0.4 | 0.2 | 9 | 0.1 | 0.1 | 439 | 4.5 | 2.7 |
| Government Administration | 150 | 1.6 | 0.9 | 113 | 1.2 | 0.7 | 65 | 0.7 | 0.4 | 36 | 0.4 | 0.2 | 9 | 0.1 | 0.1 | 437 | 4.6 | 2.7 |
| Defence | 1 | * | * | 1 | * | * | 0 | * | * | 0 | * | * | 0 | * | * | 2 | * | * |
| Education | 719 | 3.2 | 2 | 40 | 0.2 | 0.1 | 85 | 0.4 | 0.2 | 18 | 0.1 | 0.1 | 6 | 0 | 0 | 951 | 4.2 | 2.6 |
| Health and Community Services | 644 | 2.2 | 1.5 | 33 | 0.1 | 0.1 | 212 | 0.7 | 0.5 | 34 | 0.1 | 0.1 | 47 | 0.2 | 0.1 | 1,144 | 3.9 | 2.7 |
| Health Services | 455 | 2 | 1.4 | 28 | 0.1 | 0.1 | 174 | 0.8 | 0.5 | 27 | 0.1 | 0.1 | 36 | 0.2 | 0.1 | 864 | 3.8 | 2.6 |
| Community Services | 189 | 2.7 | 2 | 5 | 0.1 | 0.1 | 38 | 0.5 | 0.4 | 7 | 0.1 | 0.1 | 11 | 0.2 | 0.1 | 280 | 4 | 2.9 |
| Cultural and Recreational Services | 36 | 0.5 | 0.4 | 16 | 0.2 | 0.2 | 20 | 0.3 | 0.2 | 12 | 0.2 | 0.1 | 4 | 0.1 | 0 | 98 | 1.5 | 1 |
| Motion Picture, Radio and Television Services | 8 | 0.4 | 0.2 | 1 | 0 | 0 | 3 | 0.1 | 0.1 | 2 | 0.1 | 0.1 | 1 | 0 | 0 | 15 | 0.7 | 0.4 |
| Libraries, Museums and the Arts | 4 | 0.3 | 0.2 | 6 | 0.4 | 0.3 | 5 | 0.4 | 0.2 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 1.5 | 1 |



Table 4.6 Occupational Diseases

Nature of Disease: Number, Incidence by Industry (Selected Diseases): 2003/04

| Industry | Mental Disorders | | | Deafness | | | OOS | | | Hernia | | | Skin Diseases | | | All Diseases (c) | | |
|------------------------------------|------------------|----------|----------------|----------|----------|----------------|-------|----------|----------------|--------|----------|----------------|---------------|----------|----------------|-------------------|----------|----------------|
| | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) |
| PERSONS | | | | | | | | | | | | | | | | | | |
| Sport and Recreation | 24 | 0.8 | 0.6 | 9 | 0.3 | 0.2 | 12 | 0.4 | 0.3 | 10 | 0.3 | 0.3 | 3 | 0.1 | 0.1 | 62 | 2.1 | 1.6 |
| Personal and Other Services | 282 | 2.7 | 1.6 | 43 | 0.4 | 0.2 | 71 | 0.7 | 0.4 | 31 | 0.3 | 0.2 | 11 | 0.1 | 0.1 | 488 | 4.6 | 2.8 |
| Personal Services | 23 | 0.5 | 0.3 | 9 | 0.2 | 0.1 | 16 | 0.4 | 0.2 | 6 | 0.1 | 0.1 | 10 | 0.2 | 0.2 | 73 | 1.6 | 1.1 |
| Other Services | 258 | 4.2 | 2.4 | 32 | 0.5 | 0.3 | 53 | 0.9 | 0.5 | 25 | 0.4 | 0.2 | 0 | 0 | 0 | 407 | 6.7 | 3.8 |
| Private Households Employing Staff | 1 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 8 | 0 | 0 |
| Not stated and other | 0 | 0 | 0 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 |
| TOTAL | 3,226 | 1.2 | 0.7 | 2,706 | 1 | 0.6 | 1,282 | 0.5 | 0.3 | 932 | 0.3 | 0.2 | 242 | 0.1 | 0.1 | 9,604 | 3.5 | 2.1 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees(b) Frequency rate is the number of injuries per million hours worked
(c) Includes cases for which nature of occurrence was unknown
* Relative standard error exceeds 25%



Table 4.7 Occupational Diseases

Nature of diseases : Number and incidence by Occupation (Selected Diseases): 2003/04

| Occupation | Mental Disorders | | | Deafness | | | OOS | | | Hernia | | | Skin Diseases | | | All Diseases (c) | | |
|--|------------------|----------|----------------|----------|----------|----------------|-----|----------|----------------|--------|----------|----------------|---------------|----------|----------------|-------------------|----------|----------------|
| | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) |
| PERSONS | | | | | | | | | | | | | | | | | | |
| MANAGERS AND ADMINISTRATORS | 244 | 1.4 | 0.6 | 141 | 0.8 | 0.4 | 36 | 0.2 | 0.1 | 37 | 0.2 | 0.1 | 3 | 0 | 0 | 511 | 2.9 | 1.3 |
| Generalist Managers | 79 | 1.7 | 0.7 | 109 | 2.4 | 1 | 12 | 0.3 | 0.1 | 17 | 0.4 | 0.2 | 2 | 0 | 0 | 236 | 5.2 | 2.2 |
| Specialist Managers | 163 | 1.3 | 0.6 | 29 | 0.2 | 0.1 | 19 | 0.1 | 0.1 | 12 | 0.1 | 0 | 1 | 0 | 0 | 250 | 2 | 0.9 |
| Farmers and Farm Managers | 2 | 0.4 | 0.1 | 3 | 0.6 | 0.2 | 5 | 0.9 | 0.4 | 8 | 1.5 | 0.6 | 0 | 0 | 0 | 25 | 4.7 | 1.8 |
| PROFESSIONALS | 974 | 1.7 | 1 | 60 | 0.1 | 0.1 | 137 | 0.2 | 0.1 | 25 | 0 | 0 | 23 | 0 | 0 | 1,390 | 2.4 | 1.4 |
| Science, Building and Engineering Professionals | 12 | 0.2 | 0.1 | 20 | 0.4 | 0.2 | 9 | 0.2 | 0.1 | 8 | 0.2 | 0.1 | 0 | 0 | 0 | 63 | 1.3 | 0.7 |
| Business and Information Professionals | 91 | 0.5 | 0.2 | 2 | 0 | 0 | 20 | 0.1 | 0.1 | 2 | 0 | 0 | 0 | 0 | 0 | 125 | 0.7 | 0.3 |
| Health Professionals | 160 | 1.7 | 1.1 | 1 | 0 | 0 | 51 | 0.5 | 0.4 | 3 | 0 | 0 | 14 | 0.1 | 0.1 | 296 | 3.1 | 2 |
| Education Professionals | 517 | 3.5 | 2.1 | 18 | 0.1 | 0.1 | 28 | 0.2 | 0.1 | 6 | 0 | 0 | 4 | 0 | 0 | 635 | 4.3 | 2.5 |
| Social, Arts and Miscellaneous Professionals | 194 | 2.3 | 1.2 | 19 | 0.2 | 0.1 | 29 | 0.3 | 0.2 | 6 | 0.1 | 0 | 5 | 0.1 | 0 | 271 | 3.2 | 1.7 |
| ASSOCIATE PROFESSIONALS | 434 | 1.4 | 0.7 | 66 | 0.2 | 0.1 | 108 | 0.4 | 0.2 | 51 | 0.2 | 0.1 | 25 | 0.1 | 0 | 755 | 2.5 | 1.3 |
| Science, Engineering and Related Associate Professionals | 21 | 0.6 | 0.3 | 16 | 0.5 | 0.2 | 12 | 0.3 | 0.2 | 5 | 0.1 | 0.1 | 0 | 0 | 0 | 63 | 1.8 | 0.9 |
| Business and Administration Associate Professionals | 53 | 0.4 | 0.2 | 5 | 0 | 0 | 5 | 0 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 77 | 0.7 | 0.3 |
| Managing Supervisors (Sales and Service) | 121 | 1.1 | 0.5 | 33 | 0.3 | 0.1 | 27 | 0.3 | 0.1 | 27 | 0.3 | 0.1 | 9 | 0.1 | 0 | 235 | 2.2 | 1 |
| Health and Welfare Associate Professionals | 101 | 5.2 | 3.3 | 1 | 0.1 | 0 | 45 | 2.3 | 1.5 | 9 | 0.5 | 0.3 | 7 | 0.4 | 0.2 | 184 | 9.5 | 6 |
| Other Associate Professionals | 138 | 5.5 | 3.3 | 11 | 0.4 | 0.3 | 19 | 0.8 | 0.4 | 8 | 0.3 | 0.2 | 6 | 0.2 | 0.1 | 196 | 7.8 | 4.6 |
| TRADESPERSONS AND RELATED WORKERS | 109 | 0.4 | 0.2 | 827 | 2.8 | 1.4 | 188 | 0.6 | 0.3 | 229 | 0.8 | 0.4 | 49 | 0.2 | 0.1 | 1,632 | 5.5 | 2.8 |
| Mechanical and Fabrication Engineering Tradespersons | 21 | 0.4 | 0.2 | 302 | 5.4 | 2.7 | 29 | 0.5 | 0.3 | 57 | 1 | 0.5 | 10 | 0.2 | 0.1 | 466 | 8.3 | 4.1 |
| Automotive Tradespersons | 6 | 0.2 | 0.1 | 48 | 1.2 | 0.6 | 30 | 0.8 | 0.4 | 24 | 0.6 | 0.3 | 4 | 0.1 | 0.1 | 136 | 3.5 | 1.7 |
| Electrical and Electronics Tradespersons | 8 | 0.2 | 0.1 | 58 | 1.1 | 0.5 | 8 | 0.2 | 0.1 | 24 | 0.5 | 0.2 | 3 | 0.1 | 0 | 125 | 2.3 | 1.1 |
| Construction Tradespersons | 4 | 0.1 | 0 | 253 | 4.2 | 2 | 38 | 0.6 | 0.3 | 53 | 0.9 | 0.4 | 8 | 0.1 | 0.1 | 418 | 6.9 | 3.3 |
| Food Tradespersons | 22 | 0.9 | 0.5 | 16 | 0.7 | 0.4 | 23 | 0.9 | 0.5 | 27 | 1.1 | 0.6 | 7 | 0.3 | 0.2 | 112 | 4.6 | 2.6 |
| Skilled Agricultural and Horticultural Workers | 13 | 0.9 | 0.5 | 15 | 1 | 0.6 | 11 | 0.7 | 0.4 | 10 | 0.7 | 0.4 | 3 | 0.2 | 0.1 | 69 | 4.6 | 2.7 |
| Other Tradespersons and Related Workers | 35 | 0.7 | 0.4 | 135 | 2.8 | 1.6 | 49 | 1 | 0.6 | 34 | 0.7 | 0.4 | 14 | 0.3 | 0.2 | 306 | 6.4 | 3.6 |
| ADVANCED CLERICAL AND SERVICE WORKERS | 98 | 0.8 | 0.6 | 4 | 0 | 0 | 33 | 0.3 | 0.2 | 3 | 0 | 0 | 0 | 0 | 0 | 153 | 1.3 | 0.9 |
| Secretaries and Personal Assistants | 40 | 0.6 | 0.4 | 1 | 0 | 0 | 13 | 0.2 | 0.1 | 1 | 0 | 0 | 0 | 0 | 0 | 59 | 0.8 | 0.6 |
| Other Advanced Clerical and Service Workers | 58 | 1.2 | 0.8 | 3 | 0.1 | 0 | 20 | 0.4 | 0.3 | 2 | 0 | 0 | 0 | 0 | 0 | 94 | 2 | 1.4 |
| INTERMEDIATE CLERICAL, SALES AND SERVICE WORKERS | 669 | 1.3 | 0.9 | 49 | 0.1 | 0.1 | 168 | 0.3 | 0.2 | 56 | 0.1 | 0.1 | 21 | 0 | 0 | 1,053 | 2 | 1.4 |
| Intermediate Clerical Workers | 319 | 1 | 0.7 | 27 | 0.1 | 0.1 | 75 | 0.2 | 0.2 | 13 | 0 | 0 | 7 | 0 | 0 | 480 | 1.6 | 1 |
| Intermediate Sales and Related Workers | 31 | 0.7 | 0.3 | 3 | 0.1 | 0 | 15 | 0.3 | 0.2 | 12 | 0.3 | 0.1 | 2 | 0 | 0 | 67 | 1.4 | 0.8 |



Table 4.7 Occupational Diseases (continued)

Nature of diseases: Number and incidence by Occupation (Selected Diseases): 2003/04

| Occupation | Mental Disorders | | | Deafness | | | OOS | | | Hernia | | | Skin Diseases | | | All Diseases (c) | | |
|---|------------------|----------|----------------|----------|----------|----------------|-------|----------|----------------|--------|----------|----------------|---------------|----------|----------------|-------------------|----------|----------------|
| | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) | No | Inc. (a) | Freq. Rate (b) |
| PERSONS | | | | | | | | | | | | | | | | | | |
| Intermediate Service Workers | 319 | 1.8 | 1.4 | 19 | 0.1 | 0.1 | 78 | 0.4 | 0.4 | 31 | 0.2 | 0.1 | 12 | 0.1 | 0.1 | 506 | 2.9 | 2.3 |
| INTERMEDIATE PRODUCTION AND TRANSPORT WORKERS | 214 | 1 | 0.5 | 676 | 3.1 | 1.6 | 153 | 0.7 | 0.4 | 226 | 1 | 0.5 | 27 | 0.1 | 0.1 | 1,450 | 6.6 | 3.5 |
| Intermediate Plant Operators | 19 | 0.4 | 0.2 | 157 | 2.9 | 1.5 | 27 | 0.5 | 0.2 | 39 | 0.7 | 0.4 | 5 | 0.1 | 0 | 287 | 5.4 | 2.7 |
| Intermediate Machine Operators | 10 | 0.6 | 0.3 | 195 | 10.9 | 5.9 | 27 | 1.5 | 0.8 | 25 | 1.4 | 0.8 | 7 | 0.4 | 0.2 | 284 | 15.9 | 8.6 |
| Road and Rail Transport Drivers | 142 | 1.9 | 0.9 | 159 | 2.1 | 1 | 48 | 0.6 | 0.3 | 74 | 1 | 0.5 | 7 | 0.1 | 0 | 489 | 6.6 | 3.2 |
| Other Intermediate Production and Transport Workers | 43 | 0.6 | 0.4 | 165 | 2.2 | 1.4 | 51 | 0.7 | 0.4 | 88 | 1.2 | 0.7 | 8 | 0.1 | 0.1 | 390 | 5.1 | 3.2 |
| ELEMENTARY CLERICAL, SALES AND SERVICE WORKERS | 282 | 1 | 0.9 | 40 | 0.1 | 0.1 | 98 | 0.3 | 0.3 | 45 | 0.2 | 0.1 | 12 | 0 | 0 | 533 | 1.8 | 1.6 |
| Elementary Clerks | 29 | 1.9 | 1.5 | 3 | 0.2 | 0.2 | 12 | 0.8 | 0.6 | 1 | 0.1 | 0.1 | 1 | 0.1 | 0.1 | 54 | 3.6 | 2.8 |
| Elementary Sales Workers | 163 | 0.7 | 0.6 | 12 | 0.1 | 0 | 59 | 0.2 | 0.2 | 29 | 0.1 | 0.1 | 6 | 0 | 0 | 298 | 1.2 | 1.2 |
| Elementary Service Workers | 90 | 2.1 | 1.5 | 25 | 0.6 | 0.4 | 27 | 0.6 | 0.5 | 15 | 0.4 | 0.3 | 5 | 0.1 | 0.1 | 181 | 4.3 | 3 |
| LABOURERS AND RELATED WORKERS | 202 | 0.9 | 0.6 | 825 | 3.5 | 2.4 | 361 | 1.5 | 1.1 | 260 | 1.1 | 0.8 | 82 | 0.3 | 0.2 | 2,107 | 8.9 | 6.2 |
| Cleaners | 44 | 0.8 | 0.7 | 71 | 1.3 | 1.1 | 65 | 1.2 | 1 | 29 | 0.5 | 0.4 | 18 | 0.3 | 0.3 | 285 | 5.1 | 4.4 |
| Factory Labourers | 39 | 0.6 | 0.4 | 133 | 2 | 1.2 | 129 | 1.9 | 1.2 | 69 | 1 | 0.6 | 11 | 0.2 | 0.1 | 440 | 6.6 | 4 |
| Other Labourers and Related Workers | 119 | 1 | 0.7 | 621 | 5.4 | 3.8 | 167 | 1.5 | 1 | 162 | 1.4 | 1 | 53 | 0.5 | 0.3 | 1,382 | 12.1 | 8.4 |
| NOT STATED | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 |
| TOTAL | 3,226 | 1.2 | 0.7 | 2,706 | 1 | 0.6 | 1,282 | 0.5 | 0.3 | 932 | 0.3 | 0.2 | 242 | 0.1 | 0.1 | 9,604 | 3.5 | 2.1 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Includes cases for which nature of occurrence was unknown



Table 5.1 Other work-related injuries

Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 0 | 40 | 1 | 24 | 65 | 1.5 | 0.8 | 169 | 6.8 | 4.1 | 2,333 | 35,888 | 19,864 |
| Agriculture | 0 | 26 | 1 | 18 | 45 | 1.3 | 0.7 | 128 | 6.7 | 3.3 | 1,628 | 36,184 | 20,000 |
| Services to Agriculture, Hunting and Trapping | 0 | 12 | 0 | 4 | 16 | 3.9 | * | 31 | 7.8 | 8.9 | 568 | 35,482 | 16,716 |
| Forestry and Logging | 0 | 1 | 0 | 2 | 3 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Commercial Fishing | 0 | 1 | 0 | 0 | 1 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Mining | 0 | 3 | 3 | 13 | 19 | 1.3 | 0.6 | 207 | 13.0 | 6.0 | 472 | 24,823 | 10,946 |
| Coal Mining | 0 | 0 | 3 | 5 | 8 | 0.9 | 0.5 | 157 | 19.6 | 16.9 | 127 | 15,897 | 9,975 |
| Oil and Gas Extraction | 0 | 1 | 0 | 1 | 2 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Metal Ore Mining | 0 | 1 | 0 | 0 | 1 | * | * | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other Mining | 0 | 1 | 0 | 7 | 8 | * | * | 48 | 6.8 | 2.4 | 161 | 20,085 | 10,527 |
| Manufacturing | 9 | 172 | 53 | 358 | 592 | 2.0 | 1.0 | 4,323 | 10.6 | 3.0 | 16,260 | 27,466 | 8,331 |
| Food, Beverage and Tobacco Mfg | 1 | 26 | 13 | 69 | 109 | 2.3 | 1.2 | 967 | 11.8 | 3.1 | 1,912 | 17,542 | 5,749 |
| Textile, Clothing, Footwear and Leather Mfg | 0 | 7 | 7 | 12 | 26 | 1.6 | 0.9 | 531 | 28.0 | 7.6 | 806 | 30,999 | 17,829 |
| Wood and Paper Product Mfg | 0 | 11 | 3 | 29 | 43 | 1.6 | 0.8 | 247 | 8.2 | 2.4 | 1,837 | 42,718 | 6,000 |
| Printing, Publishing and Recorded Media | 1 | 22 | 4 | 34 | 61 | 1.6 | 0.9 | 418 | 11.0 | 4.8 | 1,946 | 31,897 | 9,320 |
| Product Mfg | 0 | 15 | 10 | 36 | 61 | 1.8 | 0.9 | 560 | 12.4 | 3.9 | 1,756 | 28,780 | 8,719 |
| Non-Metallic Mineral Product Mfg | 0 | 12 | 1 | 11 | 24 | 2.0 | 1.0 | 98 | 8.2 | 2.1 | 765 | 31,857 | 19,205 |
| Metal Product Mfg | 2 | 26 | 7 | 49 | 84 | 1.9 | 1.0 | 673 | 12.0 | 3.8 | 2,822 | 33,598 | 10,945 |
| Machinery and equipment Mfg | 2 | 39 | 5 | 78 | 124 | 2.2 | 1.1 | 510 | 6.2 | 1.9 | 2,830 | 22,819 | 7,448 |
| Other Mfg | 3 | 14 | 3 | 40 | 60 | 3.5 | 1.7 | 319 | 7.4 | 2.9 | 1,587 | 26,453 | 7,434 |
| Electricity, Gas and Water Supply | 0 | 10 | 1 | 17 | 28 | 1.1 | 0.6 | 46 | 2.5 | 0.0 | 599 | 21,400 | 10,003 |
| Electricity and Gas Supply | 0 | 7 | 0 | 10 | 17 | 0.9 | 0.5 | 6 | 0.6 | 0.0 | 368 | 21,636 | 12,744 |
| Water Supply, Sewerage and Drainage Services | 0 | 3 | 1 | 7 | 11 | 1.8 | 0.9 | 39 | 4.9 | 0.1 | 231 | 21,037 | 7,034 |
| Construction | 7 | 123 | 26 | 201 | 357 | 2.0 | 1.0 | 2,466 | 11.0 | 4.2 | 15,669 | 43,891 | 13,365 |
| General Construction | 1 | 38 | 5 | 69 | 113 | 1.7 | 0.8 | 624 | 8.5 | 4.4 | 4,845 | 42,878 | 12,996 |
| Construction Trade Services | 6 | 85 | 21 | 132 | 244 | 2.1 | 1.1 | 1,842 | 12.2 | 3.9 | 10,824 | 44,360 | 14,443 |
| Wholesale Trade | 4 | 78 | 12 | 163 | 257 | 1.9 | 1.0 | 1,423 | 8.2 | 3.8 | 15,583 | 60,633 | 9,152 |
| Basic Material Wholesaling | 1 | 12 | 3 | 28 | 44 | 1.6 | 0.8 | 279 | 9.3 | 4.3 | 2,210 | 50,236 | 7,835 |
| Machinery and Motor Vehicle Wholesaling | 3 | 30 | 4 | 55 | 92 | 1.6 | 0.9 | 480 | 8.1 | 3.7 | 2,788 | 30,302 | 11,426 |
| Personal and Household Good Wholesaling | 0 | 36 | 5 | 80 | 121 | 2.2 | 1.2 | 664 | 7.8 | 3.7 | 10,585 | 87,476 | 6,725 |
| Retail Trade | 4 | 126 | 23 | 317 | 470 | 1.1 | 0.8 | 2,359 | 6.9 | 2.6 | 10,662 | 22,686 | 6,983 |



Table 5.1 Other work-related injuries (continued)

Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Food Retailing | 1 | 35 | 7 | 96 | 139 | 0.8 | 0.7 | 677 | 6.6 | 2.4 | 3,597 | 25,877 | 8,777 |
| Personal and Household Good Retailing | 2 | 54 | 14 | 152 | 222 | 1.2 | 0.9 | 1,345 | 8.1 | 2.6 | 4,969 | 22,384 | 6,601 |
| Motor Vehicle Retailing and Services | 1 | 37 | 2 | 69 | 109 | 1.6 | 0.8 | 337 | 4.7 | 2.3 | 2,096 | 19,233 | 6,675 |
| Accommodation, Cafes and Restaurants | 1 | 59 | 20 | 140 | 220 | 1.3 | 1.0 | 1,622 | 10.2 | 4.0 | 9,504 | 43,202 | 8,034 |
| Transport and Storage | 13 | 85 | 26 | 287 | 411 | 3.1 | 1.6 | 2,655 | 8.5 | 2.6 | 12,823 | 31,200 | 8,156 |
| Road Transport | 10 | 60 | 19 | 130 | 219 | 3.9 | 1.9 | 1,706 | 11.5 | 4.1 | 9,591 | 43,795 | 13,472 |
| Rail Transport | 1 | 3 | 0 | 54 | 58 | 3.7 | 2.0 | 137 | 2.5 | 1.6 | 481 | 8,294 | 5,250 |
| Water Transport | 0 | 1 | 0 | 3 | 4 | * | * | 11 | 3.6 | 4.6 | 66 | 16,530 | 10,824 |
| Air and Space Transport | 0 | 2 | 1 | 32 | 35 | 1.7 | 1.0 | 178 | 5.4 | 3.0 | 355 | 10,154 | 5,820 |
| Other Transport | 1 | 0 | 0 | 5 | 6 | 0.0 | 0.0 | 26 | 5.2 | 0.0 | 113 | 18,861 | 10,581 |
| Services to Transport | 1 | 13 | 5 | 38 | 57 | 2.1 | 1.2 | 453 | 10.5 | 3.0 | 1,585 | 27,802 | 6,621 |
| Storage | 0 | 6 | 1 | 25 | 32 | 3.0 | 1.7 | 143 | 5.5 | 1.8 | 632 | 19,735 | 5,088 |
| Communication Services | 1 | 26 | 5 | 54 | 86 | 3.3 | 1.7 | 523 | 9.0 | 4.9 | 1,975 | 22,968 | 9,253 |
| Finance and Insurance | 2 | 71 | 14 | 192 | 279 | 1.9 | 1.0 | 1,339 | 6.5 | 2.0 | 4,629 | 16,593 | 8,782 |
| Finance | 2 | 27 | 6 | 129 | 164 | 2.2 | 1.2 | 754 | 5.6 | 2.0 | 2,112 | 12,879 | 7,804 |
| Insurance | 0 | 22 | 2 | 34 | 58 | 2.1 | 1.1 | 263 | 7.3 | 2.4 | 1,202 | 20,726 | 10,458 |
| Services to Finance and Insurance | 0 | 22 | 6 | 29 | 57 | 1.4 | 0.7 | 322 | 9.2 | 1.7 | 1,315 | 23,073 | 12,465 |
| Property and Business Services | 10 | 159 | 25 | 304 | 498 | 1.3 | 0.7 | 2,817 | 8.6 | 3.1 | 11,501 | 23,095 | 8,516 |
| Property Services | 1 | 20 | 4 | 30 | 55 | 1.0 | 0.5 | 277 | 8.1 | 2.7 | 1,164 | 21,167 | 8,799 |
| Business Services | 9 | 139 | 21 | 274 | 443 | 1.4 | 0.8 | 2,541 | 8.6 | 3.1 | 10,337 | 23,334 | 8,341 |
| Government Administration and Defence | 2 | 42 | 8 | 102 | 154 | 1.6 | 0.9 | 934 | 8.5 | 3.3 | 3,805 | 24,706 | 8,090 |
| Government Administration | 2 | 42 | 8 | 102 | 154 | 1.6 | 1.0 | 934 | 8.5 | 3.3 | 3,805 | 24,706 | 8,090 |
| Education | 3 | 37 | 27 | 167 | 234 | 1.0 | 0.7 | 2,966 | 15.3 | 4.1 | 6,771 | 28,934 | 8,322 |
| Health and Community Services | 7 | 111 | 57 | 501 | 676 | 2.3 | 1.6 | 5,515 | 10.0 | 4.0 | 12,603 | 18,644 | 6,690 |
| Health Services | 5 | 74 | 44 | 373 | 496 | 2.2 | 1.5 | 4,370 | 10.5 | 4.4 | 8,927 | 17,998 | 6,504 |
| Community Services | 2 | 37 | 13 | 128 | 180 | 2.6 | 1.9 | 1,144 | 8.3 | 3.6 | 3,676 | 20,424 | 7,576 |
| Cultural and Recreational Services | 0 | 17 | 3 | 48 | 68 | 1.0 | 0.7 | 358 | 7.0 | 1.6 | 1,217 | 17,891 | 8,672 |
| Motion Picture, Radio and Television Services | 0 | 9 | 0 | 3 | 12 | 0.5 | 0.3 | 33 | 10.9 | 11.7 | 354 | 29,539 | 23,505 |
| Libraries, Museums and the Arts | 0 | 3 | 1 | 13 | 17 | 1.3 | 0.8 | 153 | 11.0 | 4.0 | 228 | 13,423 | 5,183 |
| Sport and Recreation | 0 | 5 | 2 | 32 | 39 | 1.3 | 1.0 | 172 | 5.1 | 0.9 | 634 | 16,254 | 5,820 |
| Personal and Other Services | 2 | 32 | 16 | 144 | 194 | 1.8 | 1.1 | 1,623 | 10.1 | 3.4 | 3,821 | 19,695 | 6,030 |



Table 5.1 Other work-related injuries (continued)

Industry Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| Personal Services | 1 | 15 | 1 | 28 | 45 | 1.0 | 0.7 | 196 | 6.7 | 3.6 | 1,365 | 30,341 | 7,451 |
| Other Services | 1 | 16 | 15 | 114 | 146 | 2.4 | 1.4 | 1,410 | 10.9 | 3.3 | 2,360 | 16,164 | 5,290 |
| Private Households Employing Staff | 0 | 1 | 0 | 2 | 3 | 0.0 | 0.0 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Not stated and other | 1 | 0 | 0 | 0 | 1 | n.a | n.a | n.p | n.p | n.p | n.p | n.p | n.p |
| TOTAL | 66 | 1,191 | 320 | 3,032 | 4,609 | 1.7 | 1.0 | 31,346 | 9.4 | 3.3 | 130,514 | 28,317 | 8,274 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work
* Relative standard error exceeds 25%
n.a. Not applicable
n.p. Not published



Table 5.2 Other work-related injuries
Occupation Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|--|-------|----------------------|----------------------|--------------------|-------|----------|----------------|------------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| MANAGERS AND ADMINISTRATORS | 4 | 85 | 11 | 109 | 209 | 1.2 | 0.5 | 1,135 | 9.5 | 3.6 | 5,857 | 28,025 | 12,732 |
| Generalist Managers | 4 | 32 | 5 | 32 | 73 | 1.6 | 0.7 | 457 | 12.3 | 5.1 | 2,035 | 27,881 | 15,000 |
| Specialist Managers | 0 | 46 | 6 | 75 | 127 | 1 | 0.5 | 675 | 8.3 | 3.4 | 3,485 | 27,441 | 12,189 |
| Farmers and Farm Managers | 0 | 7 | 0 | 2 | 9 | 1.7 | 0.7 | 3 | 1.6 | 1.6 | 337 | 37,415 | 13,012 |
| PROFESSIONALS | 9 | 165 | 47 | 438 | 659 | 1.2 | 0.6 | 5,041 | 10.4 | 3.6 | 16,157 | 24,518 | 9,509 |
| Science, Building and Engineering Professionals | 0 | 21 | 0 | 30 | 51 | 1 | 0.5 | 149 | 5 | 2.6 | 1,016 | 19,931 | 11,504 |
| Business and Information Professionals | 3 | 61 | 7 | 80 | 151 | 0.8 | 0.4 | 812 | 9.3 | 3 | 4,985 | 33,016 | 14,157 |
| Health Professionals | 2 | 35 | 13 | 130 | 180 | 1.9 | 1.2 | 1,342 | 9.4 | 3.7 | 3,242 | 18,010 | 8,181 |
| Education Professionals | 2 | 13 | 12 | 105 | 132 | 0.9 | 0.5 | 1,564 | 13.4 | 4.3 | 3,886 | 29,442 | 8,647 |
| Social, Arts and Miscellaneous Professionals | 2 | 35 | 15 | 93 | 145 | 1.7 | 0.9 | 1,175 | 10.9 | 3.4 | 3,027 | 20,876 | 9,407 |
| ASSOCIATE PROFESSIONALS | 4 | 111 | 41 | 297 | 453 | 1.5 | 0.8 | 3,540 | 10.6 | 3.6 | 11,474 | 25,328 | 8,713 |
| Science, Engineering and Related Associate Professionals | 0 | 7 | 5 | 20 | 32 | 0.9 | 0.5 | 398 | 15.9 | 3.7 | 602 | 18,801 | 8,426 |
| Business and Administration Associate Professionals | 1 | 26 | 5 | 43 | 75 | 0.6 | 0.3 | 426 | 8.9 | 2.8 | 1,414 | 18,858 | 6,399 |
| Managing Supervisors (Sales and Service) | 1 | 42 | 16 | 108 | 167 | 1.6 | 0.7 | 1,203 | 9.9 | 3.3 | 3,677 | 22,018 | 8,713 |
| Health and Welfare Associate Professionals | 1 | 16 | 7 | 63 | 87 | 4.5 | 2.9 | 744 | 10.8 | 4.1 | 2,933 | 33,708 | 8,305 |
| Other Associate Professionals | 1 | 20 | 8 | 63 | 92 | 3.7 | 2.2 | 768 | 10.8 | 4.1 | 2,848 | 30,960 | 10,863 |
| TRADESPERSONS AND RELATED WORKERS | 5 | 170 | 31 | 307 | 513 | 1.7 | 0.9 | 3,453 | 10.3 | 3.3 | 16,728 | 32,608 | 10,561 |
| Mechanical and Fabrication Engineering Tradespersons | 2 | 24 | 5 | 57 | 88 | 1.6 | 0.8 | 546 | 8.8 | 3.6 | 2,787 | 31,674 | 7,646 |
| Automotive Tradespersons | 1 | 20 | 0 | 38 | 59 | 1.5 | 0.7 | 125 | 3.3 | 1.9 | 1,211 | 20,531 | 7,516 |
| Electrical and Electronics Tradespersons | 1 | 19 | 2 | 44 | 66 | 1.2 | 0.6 | 275 | 6 | 1.6 | 1,533 | 23,230 | 7,337 |
| Construction Tradespersons | 0 | 49 | 13 | 55 | 117 | 1.9 | 0.9 | 1,028 | 15.6 | 4.8 | 5,944 | 50,806 | 16,458 |
| Food Tradespersons | 1 | 13 | 4 | 29 | 47 | 1.9 | 1.1 | 536 | 16.3 | 5.3 | 1,471 | 31,288 | 10,577 |
| Skilled Agricultural and Horticultural Workers | 0 | 12 | 0 | 20 | 32 | 2.1 | 1.2 | 86 | 4.3 | 2.6 | 1,122 | 35,063 | 11,221 |
| Other Tradespersons and Related Workers | 0 | 33 | 7 | 64 | 104 | 2.2 | 1.2 | 857 | 12.1 | 3.9 | 2,659 | 25,570 | 11,935 |
| ADVANCED CLERICAL AND SERVICE WORKERS | 1 | 31 | 11 | 107 | 150 | 1.3 | 0.9 | 939 | 8 | 3.4 | 3,026 | 20,173 | 7,254 |
| Secretaries and Personal Assistants | 0 | 14 | 6 | 39 | 59 | 0.8 | 0.6 | 398 | 8.9 | 3.3 | 961 | 16,290 | 5,618 |
| Other Advanced Clerical and Service Workers | 1 | 17 | 5 | 68 | 91 | 1.9 | 1.3 | 541 | 7.4 | 3.4 | 2,065 | 22,690 | 7,681 |
| INTERMEDIATE CLERICAL, SALES AND SERVICE WORKERS | 9 | 175 | 59 | 620 | 863 | 1.6 | 1.1 | 5,599 | 8.3 | 2.9 | 20,898 | 24,215 | 6,500 |
| Intermediate Clerical Workers | 7 | 84 | 24 | 321 | 436 | 1.4 | 0.9 | 2,721 | 7.9 | 2.3 | 7,049 | 16,168 | 6,629 |
| Intermediate Sales and Related Workers | 1 | 37 | 8 | 53 | 99 | 2.1 | 1.1 | 574 | 9.6 | 3.4 | 3,742 | 37,794 | 10,530 |
| Intermediate Service Workers | 1 | 54 | 27 | 246 | 328 | 1.9 | 1.5 | 2,304 | 8.5 | 3.4 | 10,107 | 30,814 | 5,756 |



Table 5.2 Other work-related injuries (continued)

Occupation Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Occupation | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-------|----------|----------------|------------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| INTERMEDIATE PRODUCTION AND TRANSPORT WORKERS | 19 | 156 | 52 | 411 | 638 | 2.9 | 1.5 | 4,524 | 9.9 | 3.9 | 21,281 | 33,356 | 8,337 |
| Intermediate Plant Operators | 2 | 13 | 5 | 29 | 49 | 0.9 | 0.5 | 417 | 12.3 | 3.7 | 1,721 | 35,123 | 5,973 |
| Intermediate Machine Operators | 0 | 11 | 5 | 26 | 42 | 2.4 | 1.3 | 389 | 12.5 | 2.9 | 1,117 | 26,601 | 9,748 |
| Road and Rail Transport Drivers | 14 | 102 | 27 | 246 | 389 | 5.3 | 2.6 | 2,737 | 10.1 | 4.1 | 14,653 | 37,669 | 9,776 |
| Other Intermediate Production and Transport Workers | 3 | 30 | 15 | 110 | 158 | 2.1 | 1.3 | 981 | 8 | 3.1 | 3,790 | 23,985 | 6,435 |
| ELEMENTARY CLERICAL, SALES AND SERVICE WORKERS | 1 | 109 | 25 | 304 | 439 | 1.5 | 1.3 | 2,591 | 7.9 | 2.6 | 15,779 | 35,943 | 6,402 |
| Elementary Clerks | 1 | 12 | 1 | 35 | 49 | 3.3 | 2.6 | 194 | 5.4 | 2.4 | 545 | 11,129 | 4,478 |
| Elementary Sales Workers | 0 | 59 | 16 | 193 | 268 | 1.1 | 1.1 | 1,620 | 7.8 | 2.6 | 12,837 | 47,899 | 6,561 |
| Elementary Service Workers | 0 | 38 | 8 | 76 | 122 | 2.9 | 2 | 777 | 9.2 | 3.6 | 2,397 | 19,646 | 8,341 |
| LABOURERS AND RELATED WORKERS | 14 | 189 | 43 | 439 | 685 | 2.9 | 2 | 4,524 | 9.4 | 3.1 | 19,314 | 28,196 | 7,805 |
| Cleaners | 0 | 26 | 7 | 74 | 107 | 1.9 | 1.7 | 743 | 9.2 | 3.1 | 1,858 | 17,367 | 6,511 |
| Factory Labourers | 3 | 47 | 19 | 119 | 188 | 2.8 | 1.7 | 1,557 | 11.4 | 3.9 | 5,210 | 27,713 | 8,245 |
| Other Labourers and Related Workers | 11 | 116 | 17 | 246 | 390 | 3.4 | 2.4 | 2,223 | 8.5 | 2.7 | 12,246 | 31,400 | 8,012 |
| TOTAL | 66 | 1,191 | 320 | 3,032 | 4,609 | 1.7 | 1 | 31,346 | 9.4 | 3.3 | 130,514 | 28,317 | 8,274 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 5.3 Other work-related injuries

Age Statistics: Number, Incidence, Time Lost and Cost: 2003/04

| Age | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross Incurred Cost (GIC) | | |
|---------|-------|----------------------|----------------------|--------------------|-------|----------|----------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | | |
| 15 - 19 | 4 | 61 | 13 | 190 | 268 | 1.2 | 1.2 | 1,412 | 7.0 | 2.6 | 17,160 | 64,028 | 4,362 |
| 20 - 24 | 4 | 137 | 24 | 390 | 555 | 1.7 | 1.1 | 2,781 | 6.7 | 2.4 | 9,985 | 17,991 | 5,084 |
| 25 - 29 | 7 | 143 | 56 | 418 | 624 | 2.0 | 1.1 | 4,742 | 10.0 | 2.7 | 18,048 | 28,923 | 7,550 |
| 30 - 34 | 9 | 142 | 27 | 403 | 581 | 1.7 | 1.0 | 3,587 | 8.3 | 2.7 | 13,603 | 23,412 | 8,706 |
| 35 - 39 | 5 | 150 | 43 | 326 | 524 | 1.6 | 0.9 | 3,580 | 9.8 | 3.3 | 14,301 | 27,292 | 8,002 |
| 40 - 44 | 7 | 144 | 36 | 297 | 484 | 1.4 | 0.8 | 3,345 | 10.1 | 3.4 | 15,009 | 31,009 | 11,000 |
| 45 - 49 | 8 | 120 | 47 | 332 | 507 | 1.6 | 0.9 | 4,514 | 12.0 | 4.4 | 14,004 | 27,622 | 9,662 |
| 50 - 54 | 8 | 115 | 32 | 312 | 467 | 1.8 | 1.0 | 3,164 | 9.3 | 3.9 | 13,131 | 28,117 | 8,514 |
| 55 - 59 | 8 | 117 | 21 | 211 | 357 | 1.9 | 1.1 | 2,328 | 10.0 | 4.0 | 9,197 | 25,762 | 9,521 |
| 60 - 64 | 2 | 40 | 16 | 93 | 151 | 1.8 | 1.2 | 1,258 | 11.5 | 4.0 | 3,737 | 24,751 | 10,498 |
| 65 + | 3 | 14 | 3 | 40 | 60 | 1.7 | 1.4 | 407 | 9.5 | 5.6 | 1,591 | 26,511 | 11,047 |
| OTHER | 1 | 8 | 2 | 20 | 31 | 0.0 | 0.0 | 227 | 10.3 | 7.4 | 749 | 24,168 | 7,533 |
| TOTAL | 66 | 1,191 | 320 | 3,032 | 4,609 | 1.7 | 1.0 | 31,346 | 9.4 | 3.3 | 130,514 | 28,317 | 8,274 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Frequency rate is the number of injuries per million hours worked
(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work

Table 5.4 Other work-related injuries

Time Lost and Cost for Temporary Disability Cases only: 2003/04

| Time lost | Number of Injuries | | Time lost (weeks) (c) | | Gross Incurred Cost | | |
|--------------------------|--------------------|------------------|-----------------------|------------------|---------------------|------------------|------------|
| | Number | Percent of total | Total weeks | Percent of total | Total \$'000 | Percent of total | Average \$ |
| PERSONS | | | | | | | |
| Up to 1 week | 591 | 17.6 | 417 | 1.3 | 2,324 | 5.9 | 3,932 |
| Over 1 week to 2 weeks | 693 | 20.7 | 1,063 | 3.4 | 2,788 | 7.1 | 4,023 |
| Over 2 weeks to 4 weeks | 580 | 17.3 | 1,708 | 5.4 | 3,782 | 9.7 | 6,521 |
| Over 4 weeks to 26 weeks | 1,168 | 34.8 | 12,294 | 39.2 | 16,688 | 42.7 | 14,288 |
| Over 26 weeks | 320 | 9.5 | 15,865 | 50.6 | 13,497 | 34.5 | 42,179 |
| TOTAL | 3,352 | 100.0 | 31,346 | 100.0 | 39,080 | 100.0 | 11,659 |

(c) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 5.5 Other work-related injuries

Nature of occurrence: 1995/96 to 2003/04

| Year | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|-------------------------------------|-------|----------------------|----------------------|--------------------|-------|----------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Road traffic accidents | | | | | | | | | | | | |
| 1995/96 | 37 | 165 | 104 | 505 | 811 | 0.4 | 8,969 | 14.9 | 4.7 | 24,831 | 30,617 | 6,000 |
| 1996/97 | 33 | 173 | 111 | 543 | 860 | 0.4 | 9,830 | 15.1 | 4.6 | 23,041 | 26,792 | 6,645 |
| 1997/98 | 29 | 149 | 126 | 476 | 780 | 0.3 | 10,722 | 18.0 | 4.9 | 23,646 | 30,316 | 7,444 |
| 1998/99 | 21 | 144 | 77 | 356 | 598 | 0.2 | 5,738 | 13.3 | 4.6 | 19,312 | 32,295 | 7,568 |
| 1999/00 | 15 | 148 | 71 | 374 | 608 | 0.2 | 5,408 | 12.3 | 4.2 | 21,762 | 35,793 | 9,761 |
| 2000/01 | 16 | 164 | 59 | 379 | 618 | 0.2 | 5,385 | 12.4 | 3.9 | 20,974 | 33,938 | 9,848 |
| 2001/02 | 17 | 175 | 52 | 386 | 630 | 0.2 | 4,380 | 10.0 | 3.7 | 19,689 | 31,252 | 9,362 |
| 2002/03 | 18 | 151 | 53 | 377 | 599 | 0.2 | 5,018 | 11.8 | 4.0 | 17,493 | 29,203 | 9,149 |
| 2003/04 | 25 | 180 | 54 | 476 | 735 | 0.3 | 5,259 | 10.0 | 3.6 | 24,738 | 33,657 | 9,051 |
| Away from work during recess period | | | | | | | | | | | | |
| 1995/96 | 1 | 57 | 18 | 165 | 241 | 0.1 | 1,774 | 9.7 | 3.6 | 3,379 | 14,021 | 3,921 |
| 1996/97 | 3 | 79 | 21 | 180 | 283 | 0.1 | 2,157 | 10.7 | 3.0 | 5,930 | 20,955 | 5,246 |
| 1997/98 | 2 | 56 | 27 | 150 | 235 | 0.1 | 2,404 | 13.6 | 3.1 | 4,107 | 17,476 | 6,900 |
| 1998/99 | 0 | 54 | 26 | 132 | 212 | 0.1 | 1,709 | 10.9 | 4.0 | 2,961 | 13,969 | 6,516 |
| 1999/00 | 1 | 65 | 25 | 142 | 233 | 0.1 | 1,907 | 11.4 | 3.1 | 4,249 | 18,238 | 6,787 |
| 2000/01 | 2 | 63 | 22 | 139 | 226 | 0.1 | 1,970 | 12.2 | 3.9 | 6,869 | 30,395 | 6,885 |
| 2001/02 | 3 | 90 | 13 | 146 | 252 | 0.1 | 1,406 | 8.8 | 3.0 | 5,712 | 22,668 | 10,049 |
| 2002/03 | 0 | 93 | 12 | 174 | 279 | 0.1 | 1,534 | 8.3 | 3.3 | 5,083 | 18,218 | 9,092 |
| 2003/04 | 1 | 110 | 7 | 135 | 253 | 0.1 | 1,007 | 7.1 | 2.5 | 6,041 | 23,878 | 12,465 |
| Commuting accidents | | | | | | | | | | | | |
| 1995/96 | 47 | 416 | 337 | 1,626 | 2,426 | 1.1 | 26,670 | 13.8 | 3.9 | 52,110 | 21,480 | 4,500 |
| 1996/97 | 33 | 557 | 409 | 1,913 | 2,912 | 1.3 | 34,070 | 14.7 | 4.1 | 55,719 | 19,134 | 5,186 |
| 1997/98 | 47 | 509 | 544 | 2,268 | 3,368 | 1.5 | 42,607 | 15.3 | 4.1 | 67,734 | 20,111 | 5,618 |
| 1998/99 | 46 | 592 | 514 | 2,224 | 3,376 | 1.4 | 35,310 | 12.9 | 4.4 | 62,616 | 18,547 | 5,687 |
| 1999/00 | 61 | 782 | 454 | 2,386 | 3,683 | 1.5 | 33,219 | 11.8 | 3.7 | 75,912 | 20,612 | 6,408 |
| 2000/01 | 41 | 880 | 403 | 2,376 | 3,700 | 1.4 | 31,914 | 11.6 | 3.9 | 94,905 | 25,650 | 7,657 |
| 2001/02 | 49 | 944 | 327 | 2,381 | 3,701 | 1.4 | 27,598 | 10.3 | 3.1 | 98,585 | 26,637 | 7,960 |
| 2002/03 | 41 | 837 | 306 | 2,343 | 3,527 | 1.3 | 28,175 | 10.7 | 3.3 | 81,266 | 23,041 | 7,334 |
| 2003/04 | 40 | 901 | 259 | 2,421 | 3,621 | 1.3 | 25,080 | 9.4 | 3.3 | 99,735 | 27,544 | 7,835 |



Table 5.5 Other work-related injuries (continued)

Nature of occurrence: 1995/96 to 2003/04

| Year | Fatal | Permanent disability | Temporary Disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|-----------------------------------|-------|----------------------|----------------------|--------------------|-------|----------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Total other work-related injuries | | | | | | | | | | | | |
| 1995/96 | 85 | 638 | 459 | 2,296 | 3,478 | 1.5 | 37,413 | 13.8 | 4.1 | 80,320 | 23,094 | 4,833 |
| 1996/97 | 69 | 809 | 541 | 2,636 | 4,055 | 1.8 | 46,057 | 14.5 | 4.1 | 84,690 | 20,885 | 5,491 |
| 1997/98 | 78 | 714 | 697 | 2,894 | 4,383 | 1.9 | 55,734 | 15.6 | 4.3 | 95,487 | 21,786 | 5,939 |
| 1998/99 | 67 | 790 | 617 | 2,712 | 4,186 | 1.7 | 42,756 | 12.9 | 4.4 | 84,889 | 20,279 | 5,927 |
| 1999/00 | 77 | 995 | 550 | 2,902 | 4,524 | 1.8 | 40,533 | 11.8 | 3.7 | 101,924 | 22,530 | 6,880 |
| 2000/01 | 59 | 1,107 | 484 | 2,894 | 4,544 | 1.7 | 39,269 | 11.7 | 3.9 | 122,748 | 27,013 | 7,913 |
| 2001/02 | 69 | 1,209 | 392 | 2,913 | 4,583 | 1.7 | 33,384 | 10.2 | 3.1 | 123,986 | 27,053 | 8,351 |
| 2002/03 | 59 | 1,081 | 371 | 2,894 | 4,405 | 1.6 | 34,727 | 10.7 | 3.4 | 103,841 | 23,574 | 7,621 |
| 2003/04 | 66 | 1,191 | 320 | 3,032 | 4,609 | 1.7 | 31,346 | 9.4 | 3.3 | 130,514 | 28,317 | 8,274 |

(a) Inc. (Incidence rate) is the number of injuries per 1,000 employees
(b) Time lost is included only for temporary disability cases resulting in less than 3 years off work



Table 6.1 Lost Time Injuries
Lost Time Injuries/Diseases : 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total (c) | Lost time injury Freq rate (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-----------|--------------------------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | |
| Agriculture, Forestry and Fishing | 7 | 484 | 75 | 1,277 | 1,843 | 22.5 | 9,024 | 6.7 | 2.1 | 34,504 | 18,722 | 4,245 |
| Agriculture | 3 | 368 | 59 | 1,002 | 1,432 | 21.9 | 6,869 | 6.5 | 2.0 | 25,977 | 18,140 | 3,945 |
| Services to Agriculture, Hunting and Trapping | 2 | 70 | 12 | 163 | 247 | * | 1,483 | 8.6 | 3.3 | 5,724 | 23,174 | 6,608 |
| Forestry and Logging | 1 | 26 | 2 | 67 | 96 | * | 380 | 5.6 | 1.9 | 1,616 | 16,831 | 3,534 |
| Commercial Fishing | 1 | 20 | 2 | 45 | 68 | * | 292 | 6.2 | 2.4 | 1,188 | 17,466 | 7,106 |
| Mining | 4 | 303 | 61 | 611 | 979 | 31.8 | 6,125 | 9.2 | 5.6 | 17,898 | 18,281 | 3,657 |
| Coal Mining | 3 | 131 | 50 | 390 | 574 | 32.7 | 4,956 | 11.3 | 7.4 | 4,119 | 7,176 | 2,428 |
| Oil and Gas Extraction | 0 | 3 | 0 | 4 | 7 | * | 35 | 8.7 | 7.0 | 336 | 47,975 | 16,858 |
| Metal Ore Mining | 0 | 101 | 1 | 37 | 139 | * | 220 | 5.8 | 1.9 | 8,953 | 64,409 | 17,750 |
| Other Mining | 1 | 42 | 10 | 137 | 190 | * | 770 | 5.3 | 1.2 | 3,089 | 16,257 | 3,190 |
| Services to Mining | 0 | 26 | 0 | 43 | 69 | * | 145 | 3.4 | 1.3 | 1,401 | 20,306 | 4,040 |
| Manufacturing | 19 | 3,650 | 494 | 11,105 | 15,268 | 27.0 | 55,446 | 4.8 | 1.0 | 217,711 | 14,259 | 2,651 |
| Food, Beverage and Tobacco Mfg | 3 | 635 | 132 | 2,577 | 3,347 | 37.2 | 13,346 | 4.9 | 1.0 | 41,604 | 12,430 | 2,025 |
| Textile, Clothing, Footwear and Leather Mfg | 1 | 139 | 31 | 332 | 503 | 16.5 | 2,764 | 7.7 | 1.0 | 10,054 | 19,988 | 5,316 |
| Wood and Paper Product Mfg | 0 | 279 | 28 | 933 | 1,240 | 23.9 | 4,194 | 4.4 | 1.0 | 15,699 | 12,661 | 2,445 |
| Printing, Publishing and Recorded Media | 1 | 183 | 35 | 617 | 836 | 12.1 | 4,051 | 6.2 | 1.1 | 12,740 | 15,239 | 3,249 |
| Product Mfg | 0 | 308 | 55 | 816 | 1,179 | 17.8 | 4,953 | 5.7 | 1.0 | 19,020 | 16,132 | 3,071 |
| Non-Metallic Mineral Product Mfg | 0 | 273 | 25 | 485 | 783 | 31.8 | 2,699 | 5.3 | 1.1 | 19,481 | 24,879 | 6,068 |
| Metal Product Mfg | 4 | 821 | 68 | 1,852 | 2,745 | 31.2 | 8,254 | 4.3 | 0.9 | 41,415 | 15,087 | 3,380 |
| Machinery and equipment Mfg | 5 | 673 | 58 | 2,139 | 2,875 | 26.1 | 8,167 | 3.7 | 0.9 | 35,404 | 12,314 | 2,311 |
| Other Mfg | 5 | 339 | 62 | 1,354 | 1,760 | 50.8 | 7,019 | 5.0 | 1.0 | 22,294 | 12,667 | 2,359 |
| Electricity, Gas and Water Supply | 2 | 243 | 12 | 321 | 578 | 11.7 | 1,151 | 3.5 | 0.4 | 9,591 | 16,594 | 6,943 |
| Electricity and Gas Supply | 1 | 140 | 8 | 177 | 326 | 8.8 | 745 | 4.0 | 0.4 | 5,297 | 16,247 | 7,906 |
| Water Supply, Sewerage and Drainage Services | 1 | 103 | 4 | 144 | 252 | 20.7 | 406 | 2.7 | 0.4 | 4,295 | 17,042 | 6,063 |
| Construction | 19 | 2,346 | 322 | 5,994 | 8,681 | 23.6 | 37,488 | 6.0 | 1.4 | 154,893 | 17,843 | 4,225 |
| General Construction | 10 | 815 | 78 | 2,277 | 3,180 | 23.0 | 11,411 | 4.9 | 1.1 | 48,572 | 15,274 | 3,734 |
| Construction Trade Services | 9 | 1,531 | 244 | 3,717 | 5,501 | 24.0 | 26,077 | 6.6 | 1.6 | 106,321 | 19,328 | 4,470 |
| Wholesale Trade | 9 | 704 | 149 | 2,860 | 3,722 | 14.1 | 16,104 | 5.4 | 1.3 | 60,699 | 16,308 | 2,805 |
| Basic Material Wholesaling | 2 | 200 | 37 | 763 | 1,002 | 18.7 | 4,466 | 5.6 | 1.4 | 15,004 | 14,974 | 2,965 |
| Machinery and Motor Vehicle Wholesaling | 5 | 200 | 37 | 896 | 1,138 | 10.6 | 4,291 | 4.6 | 1.0 | 15,577 | 13,688 | 2,459 |
| Personal and Household Good Wholesaling | 2 | 304 | 75 | 1,201 | 1,582 | 15.5 | 7,347 | 5.8 | 1.6 | 30,117 | 19,038 | 2,994 |



Table 6.1 Lost Time Injuries (continued)

Lost Time Injuries/Diseases : 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total (c) | Lost time injury Freq rate (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|---|-------|----------------------|----------------------|--------------------|-----------|--------------------------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | |
| Retail Trade | 6 | 1,168 | 255 | 6,707 | 8,136 | 14.3 | 30,608 | 4.4 | 1.0 | 95,828 | 11,778 | 2,632 |
| Food Retailing | 1 | 380 | 80 | 2,828 | 3,289 | 17.1 | 10,492 | 3.6 | 0.9 | 35,668 | 10,845 | 3,106 |
| Personal and Household Good Retailing | 3 | 426 | 114 | 2,315 | 2,858 | 11.8 | 12,653 | 5.2 | 1.0 | 34,833 | 12,188 | 2,305 |
| Motor Vehicle Retailing and Services | 2 | 362 | 61 | 1,564 | 1,989 | 15.0 | 7,464 | 4.6 | 1.0 | 25,327 | 12,733 | 2,368 |
| Accommodation, Cafes and Restaurants | 2 | 674 | 199 | 3,700 | 4,575 | 20.7 | 20,954 | 5.4 | 1.3 | 58,723 | 12,836 | 1,823 |
| Transport and Storage | 23 | 1,140 | 201 | 5,081 | 6,445 | 25.1 | 22,488 | 4.3 | 0.9 | 93,020 | 14,433 | 2,902 |
| Road Transport | 17 | 500 | 95 | 1,898 | 2,510 | 21.3 | 10,928 | 5.5 | 1.3 | 48,696 | 19,401 | 3,303 |
| Rail Transport | 1 | 193 | 1 | 957 | 1,152 | 38.7 | 1,458 | 1.5 | 0.6 | 8,598 | 7,463 | 1,659 |
| Water Transport | 0 | 20 | 1 | 69 | 90 | * | 211 | 3.0 | 1.0 | 1,365 | 15,168 | 4,893 |
| Air and Space Transport | 0 | 16 | 6 | 313 | 335 | 9.4 | 1,161 | 3.6 | 1.1 | 3,042 | 9,079 | 4,006 |
| Other Transport | 2 | 24 | 22 | 193 | 241 | 0.0 | 1,188 | 5.6 | 0.1 | 3,628 | 15,052 | 3,533 |
| Services to Transport | 2 | 255 | 50 | 710 | 1,017 | 20.7 | 4,401 | 5.8 | 1.1 | 14,649 | 14,404 | 3,620 |
| Storage | 1 | 132 | 26 | 941 | 1,100 | 57.8 | 3,141 | 3.2 | 0.7 | 13,043 | 11,857 | 2,513 |
| Communication Services | 2 | 112 | 26 | 419 | 559 | 11.3 | 2,609 | 5.9 | 1.7 | 9,170 | 16,405 | 4,026 |
| Finance and Insurance | 2 | 187 | 52 | 1,337 | 1,578 | 5.9 | 5,808 | 4.2 | 0.9 | 19,161 | 12,142 | 3,336 |
| Finance | 2 | 75 | 22 | 915 | 1,014 | 7.3 | 3,043 | 3.3 | 0.7 | 10,532 | 10,387 | 3,198 |
| Insurance | 0 | 54 | 12 | 229 | 295 | 5.8 | 1,127 | 4.7 | 0.9 | 4,412 | 14,957 | 3,578 |
| Services to Finance and Insurance | 0 | 58 | 18 | 193 | 269 | 3.4 | 1,638 | 7.8 | 1.1 | 4,216 | 15,674 | 4,330 |
| Property and Business Services | 18 | 1,089 | 317 | 3,928 | 5,352 | 7.8 | 29,882 | 7.1 | 1.4 | 86,576 | 16,176 | 3,607 |
| Property Services | 3 | 185 | 32 | 505 | 725 | 7.2 | 3,078 | 5.8 | 1.1 | 11,817 | 16,299 | 3,363 |
| Business Services | 14 | 904 | 285 | 3,423 | 4,627 | 7.9 | 26,804 | 7.3 | 1.4 | 74,759 | 16,157 | 3,634 |
| Government Administration and Defence | 2 | 403 | 132 | 2,442 | 2,979 | 18.0 | 14,565 | 5.7 | 1.0 | 36,018 | 12,091 | 2,584 |
| Government Administration | 2 | 400 | 131 | 2,441 | 2,974 | 18.4 | 14,521 | 5.7 | 1.0 | 35,788 | 12,034 | 2,578 |
| Defence | 0 | 3 | 1 | 1 | 5 | * | 44 | 21.9 | 21.9 | 230 | 45,928 | 13,318 |
| Education | 4 | 295 | 489 | 4,299 | 5,087 | 14.1 | 46,419 | 9.8 | 1.4 | 66,415 | 13,056 | 2,661 |
| Health and Community Services | 8 | 878 | 644 | 8,353 | 9,883 | 23.1 | 68,234 | 7.6 | 1.9 | 111,705 | 11,303 | 2,501 |
| Health Services | 6 | 610 | 504 | 6,609 | 7,729 | 23.3 | 54,658 | 7.7 | 1.9 | 83,683 | 10,827 | 2,456 |
| Community Services | 2 | 268 | 140 | 1,744 | 2,154 | 22.2 | 13,575 | 7.3 | 1.6 | 28,022 | 13,009 | 2,655 |
| Cultural and Recreational Services | 0 | 201 | 82 | 1,144 | 1,427 | 14.8 | 7,150 | 5.9 | 1.1 | 17,387 | 12,184 | 2,678 |
| Motion Picture, Radio and Television Services | 0 | 47 | 12 | 165 | 224 | 6.0 | 1,205 | 6.8 | 1.3 | 3,245 | 14,487 | 2,990 |
| Libraries, Museums and the Arts | 0 | 42 | 11 | 291 | 344 | 16.1 | 1,437 | 4.8 | 0.9 | 2,778 | 8,076 | 2,005 |



Table 6.1 Lost Time Injuries (continued)

Lost Time Injuries/Diseases : 2003/04

| Industry | Fatal | Permanent disability | Temporary Disability | | Total (c) | Lost time injury Freq rate (a) | Time lost (weeks) (b) | | | Gross Incurred Cost (GIC) | | |
|------------------------------------|-------|----------------------|----------------------|--------------------|-----------|--------------------------------|-----------------------|---------|--------|---------------------------|------------|-----------|
| | | | 6 months and over | Less than 6 months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| PERSONS | | | | | | | | | | | | |
| Sport and Recreation | 0 | 112 | 59 | 688 | 859 | 22.8 | 4,509 | 6.2 | 1.3 | 11,363 | 13,229 | 2,865 |
| Personal and Other Services | 4 | 354 | 231 | 2,912 | 3,501 | 20.3 | 23,018 | 7.4 | 1.4 | 41,418 | 11,830 | 2,491 |
| Personal Services | 1 | 125 | 44 | 433 | 603 | 9.1 | 4,123 | 8.7 | 2.1 | 9,724 | 16,126 | 3,900 |
| Other Services | 2 | 220 | 182 | 2,462 | 2,866 | 27.1 | 18,669 | 7.1 | 1.3 | 30,909 | 10,785 | 2,355 |
| Private Households Employing Staff | 1 | 9 | 5 | 17 | 32 | 0.0 | 226 | 11.3 | 3.2 | 785 | 24,538 | 11,816 |
| Not stated and other | 2 | 27 | 0 | 0 | 29 | n.a. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| TOTAL | 132 | 14,258 | 3,741 | 62,490 | 80,622 | 17.4 | 397,074 | 6.0 | 1.1 | 1,131,501 | 14,035 | 2,834 |

(a) Lost Time Injury / Disease Frequency Rate is the number of lost time injuries / diseases per million hours worked

(b) Time lost is included only for temporary disability cases resulting in less than 3 years off work

(c) Includes cases for which extent of severity was unknown

n.a. Not applicable

n.p. Not published

* Relative standard error exceeds 25%



Table 7.1 Payments

Type of payments made from 1987/88 to 2003/04 (\$'000)

| Type of Payments | 1987/88 | 1988/89 | 1989/90 | 1990/91 | 1991/92 | 1992/93 | 1993/94 | 1994/95 | 1995/96 | 1996/97 | 1997/98 | 1998/99 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 |
|--|--------------------|-------------------|------------------|----------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| COMPENSATION PAYMENTS | 733,873 | 740,123 | 709,760 | 694,737 | 749,380 | 871,352 | 957,364 | 1,144,937 | 1,200,219 | 1,523,441 | 1,551,316 | 1,772,244 | 1,893,363 | 1,970,775 | 2,231,884 | 1,701,630 | 1,880,195 |
| Ambulance services | 1,859 | 1,946 | 2,430 | 3,988 | 4,735 | 5,472 | 6,107 | 7,108 | 8,330 | 10,075 | 10,086 | 7,642 | 7,812 | 7,166 | 8,395 | 9,757 | 10,917 |
| Medical treatment | 68,953 | 68,574 | 74,033 | 72,286 | 74,194 | 86,309 | 89,920 | 114,009 | 141,511 | 167,924 | 173,776 | 198,490 | 221,133 | 232,692 | 277,054 | 284,573 | 345,278 |
| Hospital treatment | 41,511 | 42,668 | 40,409 | 46,922 | 47,630 | 50,099 | 54,068 | 56,200 | 59,200 | 57,881 | 61,042 | 58,857 | 60,573 | 60,990 | 60,620 | 59,059 | 73,767 |
| Rehabilitation treatment | 3,338 | 5,873 | 7,971 | 10,731 | 11,065 | 12,239 | 17,188 | 24,955 | 35,712 | 46,721 | 54,262 | 57,601 | 58,099 | 74,258 | 88,096 | 111,258 | 122,616 |
| Physiotherapy and chiropractic treatment | 8,047 | 13,010 | 17,006 | 21,214 | 25,234 | 29,266 | 34,278 | 40,481 | 41,853 | 49,850 | 67,794 | 60,466 | 63,093 | 63,069 | 66,189 | 61,387 | 68,781 |
| Damage to artificial limbs and clothing | 899 | 1,586 | 313 | 949 | 1,229 | 1,321 | 1,809 | 2,205 | 2,386 | 2,903 | 2,902 | 2,275 | 2,317 | 3,328 | 3,636 | 4,388 | 5,574 |
| Death payments | 9,344 | 10,074 | 12,159 | 10,929 | 16,923 | 16,119 | 16,849 | 23,119 | 22,119 | 21,635 | 21,059 | 21,927 | 21,121 | 22,964 | 20,643 | 25,743 | 25,371 |
| Permanent injury | 18,871 | 32,591 | 38,569 | 41,203 | 71,456 | 120,272 | 168,334 | 236,494 | 178,463 | 262,221 | 277,821 | 182,319 | 145,122 | 136,377 | 156,633 | 265,827 | 261,695 |
| Pain and suffering | 26 | 127 | 425 | 8,469 | 22,800 | 49,469 | 70,977 | 92,183 | 59,502 | 93,560 | 110,749 | 67,009 | 55,583 | 50,620 | 57,493 | 113,348 | 111,437 |
| Redemptions | 252,139 | 266,558 | 246,893 | 216,943 | 192,595 | 198,789 | 164,074 | 146,783 | 186,579 | 245,749 | 130,673 | 462,668 | 615,183 | 665,565 | 812,501 | 26,771 | 28,887 |
| Section 38 (Weekly benefit) | 669 | 2,951 | 2,435 | 7,561 | 9,205 | 11,707 | 14,360 | 20,454 | 34,250 | 54,640 | 74,124 | 81,767 | 80,994 | 91,013 | 105,598 | 120,503 | 138,144 |
| Total incapacity (Weekly benefit) | 317,403 | 279,916 | 250,239 | 233,056 | 232,676 | 242,225 | 255,935 | 312,290 | 351,428 | 401,153 | 438,446 | 440,631 | 428,643 | 416,987 | 423,582 | 433,428 | 459,877 |
| Partial incapacity (Weekly benefit) | 10,815 | 14,249 | 16,876 | 20,486 | 39,637 | 48,067 | 63,465 | 68,658 | 78,888 | 109,129 | 128,583 | 130,593 | 133,689 | 145,745 | 151,444 | 185,587 | 227,851 |
| NON-COMPENSATION PAYMENTS | 273,097 | 274,178 | 298,666 | 300,440 | 307,252 | 358,822 | 369,480 | 387,461 | 388,441 | 493,396 | 530,246 | 712,774 | 789,414 | 975,335 | 1,304,204 | 1,548,358 | 925,505 |
| Transport and maintenance | 4,239 | 3,625 | 2,890 | 3,093 | 3,777 | 4,435 | 5,281 | 6,660 | 7,589 | 8,202 | 11,173 | 14,449 | 13,951 | 15,312 | 15,802 | 14,966 | 15,895 |
| Damages and common law | 156,455 | 148,563 | 167,591 | 155,064 | 150,184 | 175,710 | 155,641 | 132,959 | 104,581 | 184,720 | 179,092 | 311,449 | 329,212 | 460,308 | 704,657 | 1,013,830 | 431,830 |
| Investigation expenses | 37,334 | 32,161 | 31,985 | 36,833 | 37,008 | 43,309 | 51,623 | 61,997 | 73,798 | 83,672 | 96,629 | 107,269 | 127,781 | 150,152 | 173,112 | 137,986 | 117,561 |
| Interpreter services | | 98 | 290 | 351 | 339 | 381 | 394 | 469 | 566 | 678 | 811 | 982 | 1,187 | 1,624 | 2,234 | 2,277 | 2,419 |
| Legal costs | 75,069 | 89,731 | 95,910 | 105,099 | 115,944 | 134,988 | 156,542 | 185,376 | 201,908 | 216,125 | 242,541 | 278,626 | 317,283 | 347,938 | 408,399 | 379,300 | 357,798 |
| TOTAL | 1006970 (a) | 101430 (a) | 1,008,426 | 995,178 | 1,056,632 | 1,230,174 | 1,326,844 | 1,532,398 | 1,588,660 | 2,016,837 | 2,081,562 | 2,485,019 | 2,682,777 | 2,946,110 | 3,536,088 | 3,249,988 | 2,805,700 |

(a) Not comparable with previously published data.
Note: Payments data in this table have not been adjusted for inflation / deflation.
Care should be taken when interpreting unadjusted data.
To enable time series comparisons, a method of indexation is recommended.



Table 7.2 Payments

Payments made in 2003/04 for all cases

| Type of payment | Type of payment by nature of occurrence | | | | | | | | Type of payment by gender | | | | | |
|--|---|------------|-----------------------------|------------|-----------------------|------------|-----------------------------|------------|---------------------------|------------|---------|------------|-------------|------------|
| | Workplace injuries | | Other Work-related injuries | | Occupational diseases | | All Employment Injuries (a) | | MALE | | FEMALE | | Persons (a) | |
| | \$'000 | % of Total | \$'000 | % of Total | \$'000 | % of Total | \$'000 | % of Total | \$'000 | % of Total | \$'000 | % of Total | \$'000 | % of Total |
| COMPENSATION PAYMENTS | 1,415,039 | 66.5 | 214,800 | 78.5 | 249,343 | 61.8 | 1,880,195 | 67.0 | 1,267,233 | 65.6 | 612,962 | 70.3 | 1,880,195 | 67.0 |
| Ambulance services | 8,378 | 0.4 | 1,637 | 0.6 | 897 | 0.2 | 10,917 | 0.4 | 7,736 | 0.4 | 3,181 | 0.4 | 10,917 | 0.4 |
| Medical treatment | 256,743 | 12.1 | 45,995 | 16.8 | 42,360 | 10.5 | 345,278 | 12.3 | 224,629 | 11.6 | 120,649 | 13.8 | 345,278 | 12.3 |
| Hospital treatment | 54,560 | 2.6 | 12,378 | 4.5 | 6,786 | 1.7 | 73,767 | 2.6 | 54,242 | 2.8 | 19,526 | 2.2 | 73,767 | 2.6 |
| Rehabilitation treatment | 94,242 | 4.4 | 11,572 | 4.2 | 16,791 | 4.2 | 122,616 | 4.4 | 72,295 | 3.7 | 50,321 | 5.8 | 122,616 | 4.4 |
| Physiotherapy and chiropractic treatment | 56,211 | 2.6 | 8,628 | 3.2 | 3,925 | 1.0 | 68,781 | 2.5 | 38,897 | 2.0 | 29,884 | 3.4 | 68,781 | 2.5 |
| Damage to artificial limbs and clothing | 1,612 | 0.1 | 607 | 0.2 | 3,222 | 0.8 | 5,574 | 0.2 | 5,051 | 0.3 | 523 | 0.1 | 5,574 | 0.2 |
| Death payments | 10,605 | 0.5 | 12,984 | 4.7 | 1,782 | 0.4 | 25,371 | 0.9 | 22,768 | 1.2 | 2,603 | 0.3 | 25,371 | 0.9 |
| Permanent injury | 197,234 | 9.3 | 28,749 | 10.5 | 35,600 | 8.8 | 261,695 | 9.3 | 186,959 | 9.7 | 74,736 | 8.6 | 261,695 | 9.3 |
| Pain and suffering | 88,091 | 4.1 | 12,237 | 4.5 | 11,076 | 2.7 | 111,437 | 4.0 | 78,105 | 4.0 | 33,333 | 3.8 | 111,437 | 4.0 |
| Redemptions | 23,415 | 1.1 | 1,330 | 0.5 | 4,121 | 1.0 | 28,887 | 1.0 | 26,773 | 1.4 | 2,114 | 0.2 | 28,887 | 1.0 |
| Section 38 (Weekly benefit) | 107,529 | 5.1 | 13,231 | 4.8 | 17,384 | 4.3 | 138,144 | 4.9 | 95,020 | 4.9 | 43,124 | 4.9 | 138,144 | 4.9 |
| Total incapacity (Weekly benefit) | 339,020 | 15.9 | 44,948 | 16.4 | 75,686 | 18.8 | 459,877 | 16.4 | 307,874 | 15.9 | 152,003 | 17.4 | 459,877 | 16.4 |
| Partial incapacity (Weekly benefit) | 177,397 | 8.3 | 20,506 | 7.5 | 29,713 | 7.4 | 227,851 | 8.1 | 146,886 | 7.6 | 80,965 | 9.3 | 227,851 | 8.1 |
| NON-COMPENSATION PAYMENTS | 712,117 | 33.5 | 58,733 | 21.5 | 154,302 | 38.2 | 925,505 | 33.0 | 665,972 | 34.4 | 259,533 | 29.7 | 925,505 | 33.0 |
| Transport and maintenance | 12,294 | 0.6 | 1,568 | 0.6 | 2,029 | 0.5 | 15,895 | 0.6 | 9,808 | 0.5 | 6,088 | 0.7 | 15,895 | 0.6 |
| Damages and common law | 356,943 | 16.8 | 8,560 | 3.1 | 66,232 | 16.4 | 431,830 | 15.4 | 338,926 | 17.5 | 92,904 | 10.6 | 431,830 | 15.4 |
| Investigation expenses | 80,416 | 3.8 | 11,406 | 4.2 | 25,707 | 6.4 | 117,561 | 4.2 | 72,924 | 3.8 | 44,637 | 5.1 | 117,561 | 4.2 |
| Interpreter services | 1,926 | 0.1 | 199 | 0.1 | 294 | 0.1 | 2,419 | 0.1 | 1,638 | 0.1 | 782 | 0.1 | 2,419 | 0.1 |
| Legal costs | 260,538 | 12.2 | 36,999 | 13.5 | 60,040 | 14.9 | 357,798 | 12.8 | 242,676 | 12.6 | 115,123 | 13.2 | 357,798 | 12.8 |
| TOTAL | 2,127,156 | 100.0 | 273,533 | 100.0 | 403,645 | 100.0 | 2,805,700 | 100.0 | 1,933,205 | 100.0 | 872,495 | 100.0 | 2,805,700 | 100.0 |

(a) Includes payments for cases for which nature of occurrence has not been determined

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