

Form Submission



Question	Answer
Agreement	Yes, but I prefer to remain anonymous
Can we publish your submission?	Yes, but I prefer to remain anonymous
Name of organisation or individual making this submission	
Authorised delegate/contact person	
Position	Audiometrist
Organisation	
Postal address	
Email	
Phone number	
In what capacity are you making your submission?	a service provider
If other, please specify	
Is this a personal submission or on behalf of a professional body or organisation (please specify)?	personal submission

Question	Answer
<p>If a professional body or organisation, please specify the organisation</p>	
<p>Do you currently have, or have you previously had, a work-related hearing loss claim?</p>	<p>No, I've never had a work-related hearing loss claim</p>
<p>What would you rate the current system for workers with work-related hearing loss?</p>	<p>4</p>
<p>Are there barriers to workers accessing their work-related hearing loss entitlements?</p>	<p>Yes</p>
<p>Can improvements be made in the following areas?</p>	<p>worker outcomes and experience, insurer claims management, employer support and information</p>
<p>For any options you selected above, what changes can be made?</p>	<p>Faster claiming process. Workers not having to worry about their job guarantee while claiming. Clearer understanding of insurance process and claims given that currently a lot of claims are being transferred from one insurer to another.</p>
<p>What would help to improve workers' use and benefit of hearing aids?</p>	<p>Hearing health awareness. Regular monitoring of hearing. Early intervention of hearing loss. Better funding for higher level hearing aids.</p>
<p>How can the use of hearing aids for work-related hearing loss be evaluated?</p>	<p>Aided versus unaided benefits. Speech in noise testing.</p>

Question	Answer
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	Self evaluation of improvement post fitting. Complied
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How can the process for servicing devices and the provision of batteries and replacement aids be improved?

Aided versus unaided benefits.
Speech in noise testing.
Self evaluation of improvement post fitting. Complied

Hearing aids are constantly evolving with new technology and improvement. How can hearing aid quality and function be balanced with overall device cost?	
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Please include any other general comments not addressed above.