Compensation to relatives

Compensation is available to close relatives who were dependent on a person who died as a result of a motor accident in NSW and was not at fault*.

Legal support
If you would like the support of a legal representative the Law Society of NSW can help you find a lawyer. www.lawsociety.com.au

If you choose not to engage a lawyer to help you with your claim, you will negotiate directly with the insurer.

Any settlement must be approved by the State Insurance Regulatory Authority’s Dispute Resolution Service.

Make a claim

Within 3 years of the accident.

Complete the Application to compensate relatives form available at www.sira.nsw.gov.au and send it to the insurer. You may also choose to claim for funeral expenses at the same time.

The insurer will look into your claim. You may be asked to provide additional information.

Response to your claim

Within 3 months of making your claim, the insurer will tell you if they admit or deny liability for the claim (along with a full explanation of their reasons).

If the insurer admits liability for your claim, you will negotiate with the insurer about how much compensation you should get.

If the insurer denies liability for your claim, or if you disagree with the amount offered, the insurer will give you information on how the decision can be reviewed.

Need more information?
Contact CTP Assist on 1300 656 919 or email ctpassist@sira.nsw.gov.au
You can also contact your CTP insurer.

This is general information only. More information is also available at www.sira.nsw.gov.au

* Compensation may also be payable when the deceased relative was partly at fault in the accident. Seek legal advice.