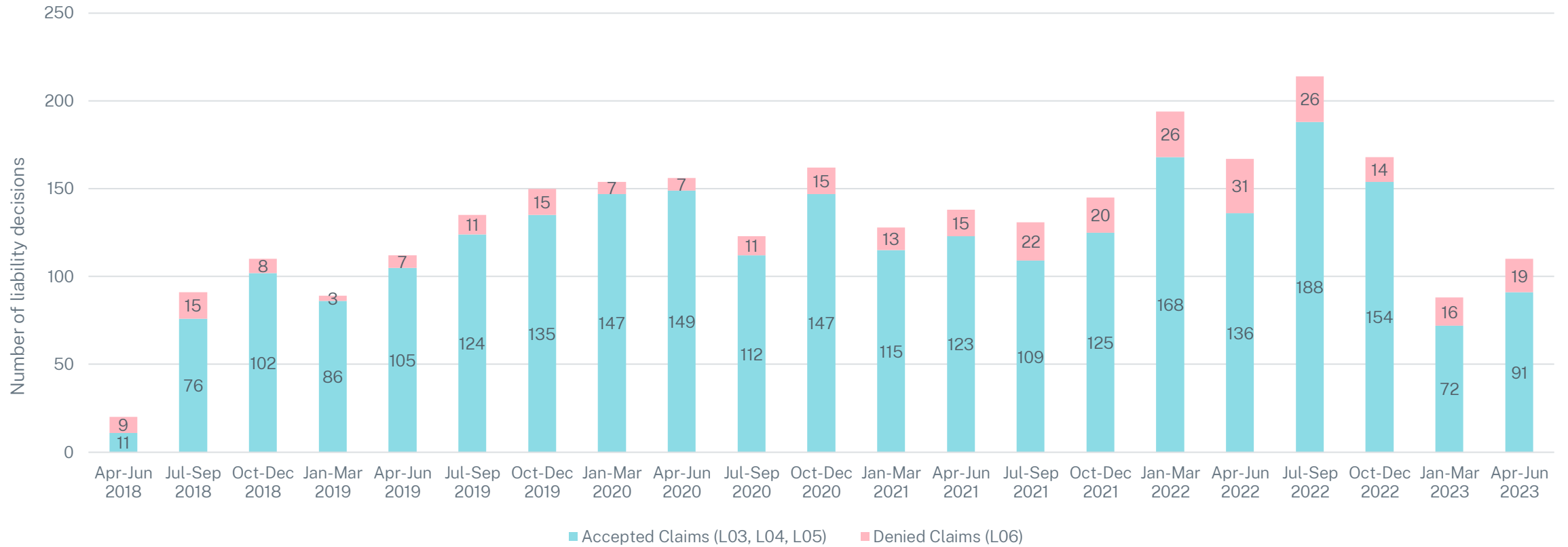


SIRA

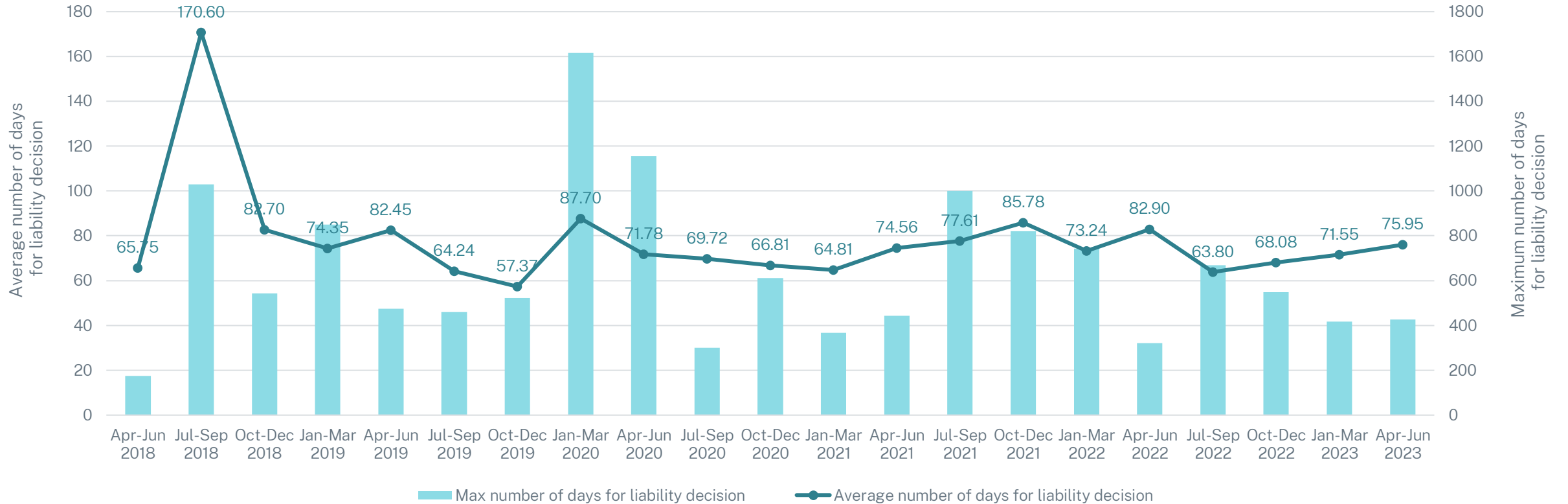
Home building compensation scheme

Key performance measures - Claims

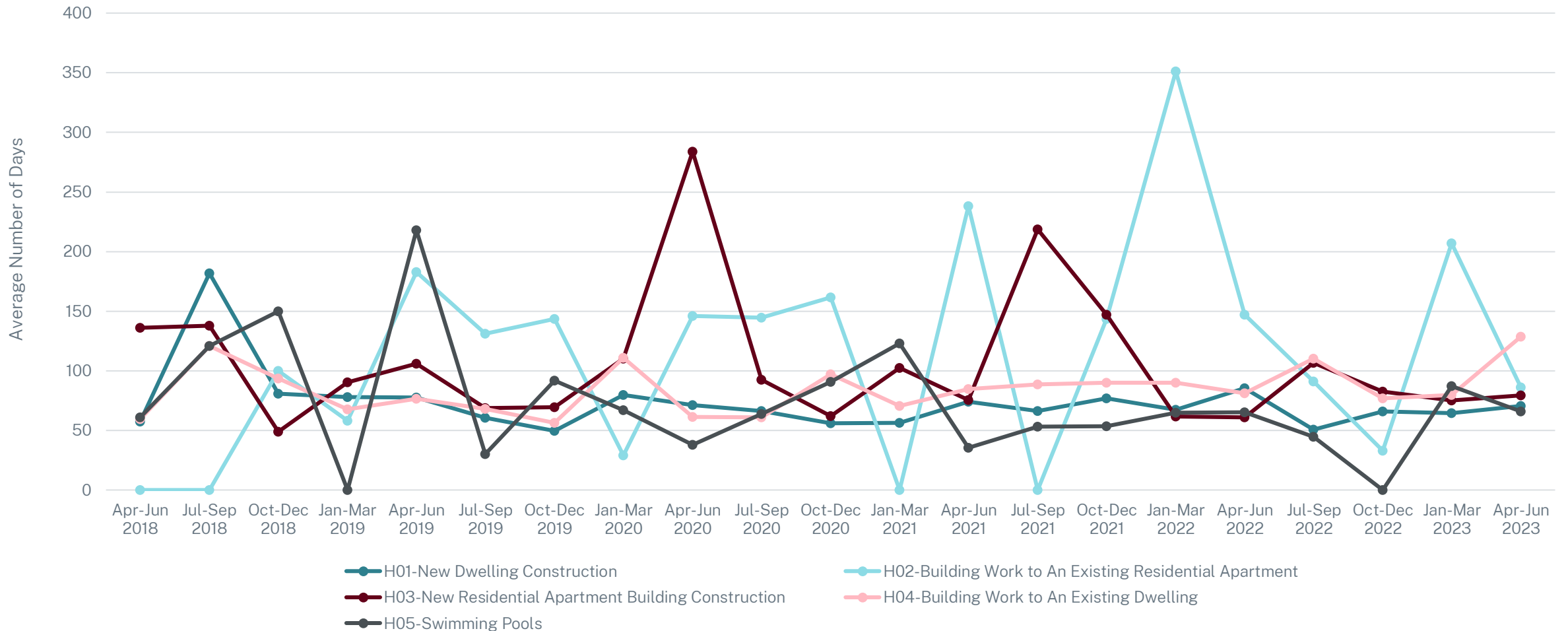
Number of accepted and denied liability decisions



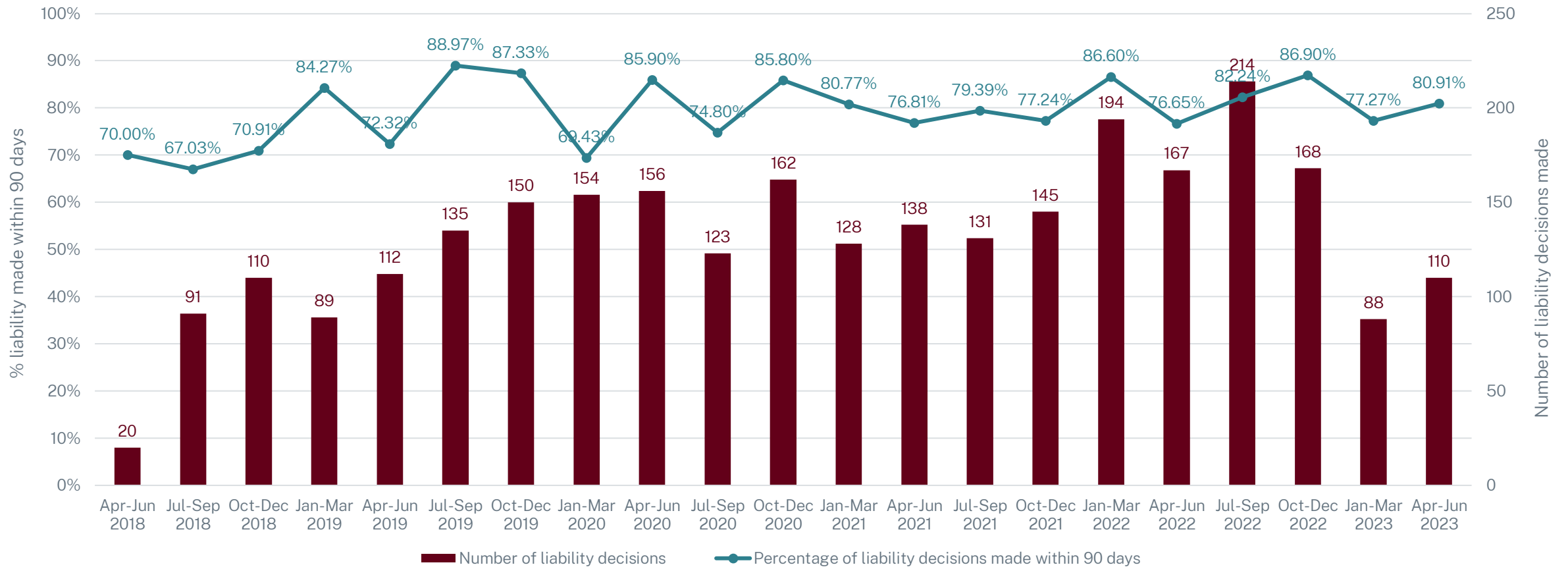
Average number of days for a claim liability decision



Average number of days for a claim liability decision – construction type



% of claim liability decisions made within 90 days



Number of complaints and disputes about claims decisions

