

Statistical bulletin 2011/12



NSW workers compensation statistics

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NSW workers compensation

statistical bulletin 2011/12

Produced by Information Services

WorkCover NSW 2014

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Information on the latest laws can be checked by visiting the NSW legislation website legislation.nsw.gov.au

This publication does not represent a comprehensive statement of the law as it applies to particular problems or to individuals or as a substitute for legal advice.

You should seek independent legal advice if you need assistance on the application of the law to your situation.

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Foreword

I am pleased to present the workers compensation Statistical Bulletin 2011/12 covering NSW workers compensation claims statistics for the 2011/12 financial year.

This bulletin is one of a series of WorkCover NSW publications aimed at increasing community awareness of work-related injury and disease.

WorkCover provides information about the causes and effects of workers compensation claims to assist individuals and organisations in their endeavour to prevent workplace injury and disease, and minimise the social and economic cost of claims through injury management practices.

Everyone has the right to work in a safe workplace and return home safe after work. At WorkCover we want to help make workplaces in NSW the safest in the world.

For claims reported from 1 July 2011 new classification systems apply for occupation, industry, and injury and illness data. This limits the ability to compare occupation, industry, and injury and illness data published in the 2011/12 edition to previous editions of the Statistical Bulletin.

I trust that the information included in the workers compensation Statistical Bulletin 2011/12 will be of interest in understanding the nature, extent and impact of work related injury and disease in NSW.

Vivek Bhatia

Chief Executive Officer

Safety, Return to Work and Support

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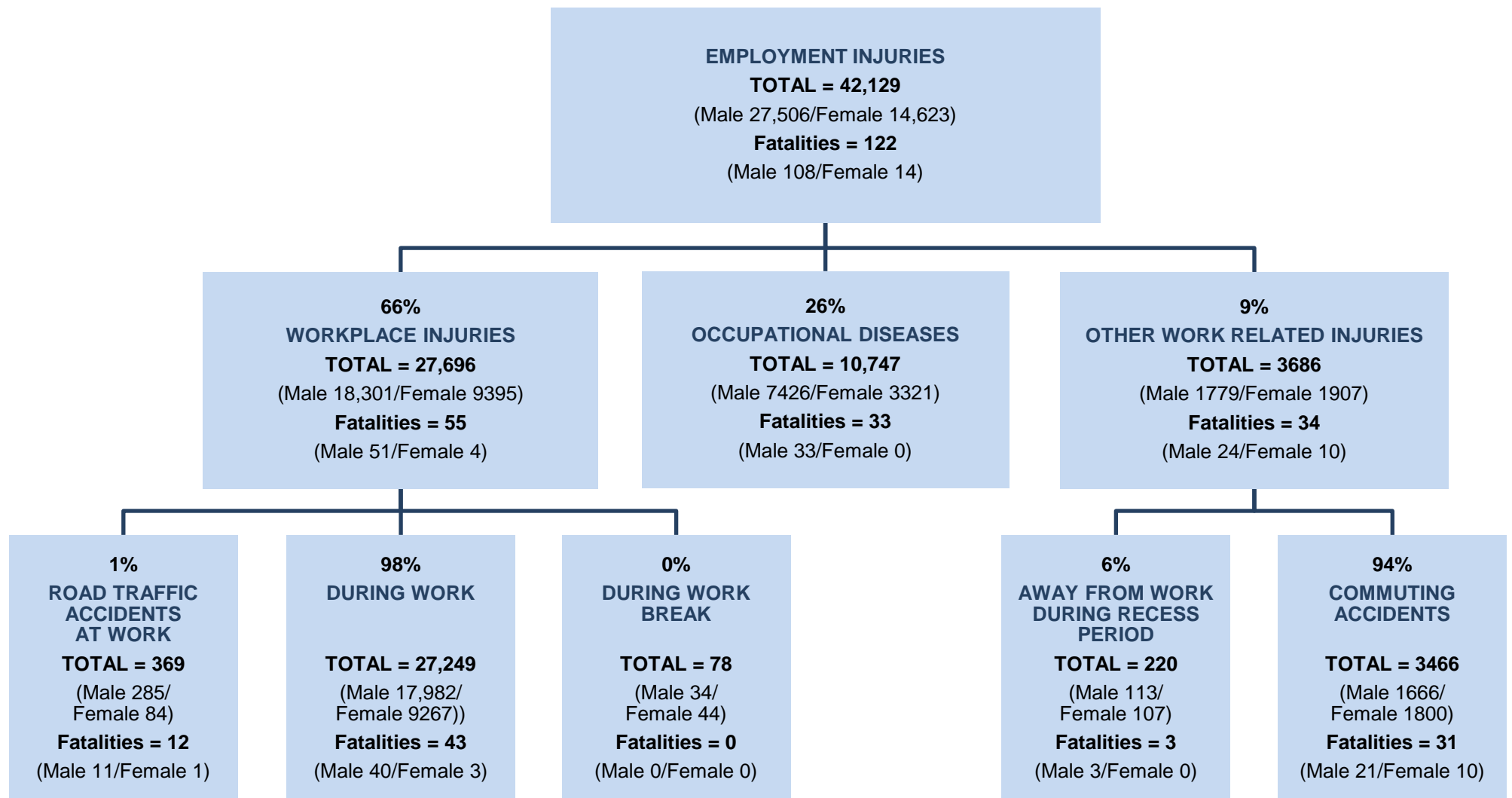
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Key findings for 2011/12

All injury and disease claims (major and minor employment injuries)

- A total of 129,706 employment injuries were reported in 2011/12, an increase of 3629 injuries or 3 per cent from 126,077 in 2010/11 and a 2 per cent increase in the incidence rate of 39.8 in 2010/11 to 40.5 in 2011/12. Total employment injuries include all claims whether or not they incurred any time lost from work and include claims for medical costs only.

All injury and disease claims (major employment injuries) where five or more days were lost from work



- Incidence and frequency rates of major employment injuries increased in 2011/12 by 2 per cent and 1 per cent respectively, compared to 2010/11.
- There were 42,129 claims in 2011/12 for which compensation may have been payable, a rise in 1316 in number of claims or 3 per cent over 2010/11, corresponding to an incidence rate of 13.2 claims per 1000 employees.
- Males account for 65 per cent of workers compensation claims for injuries, while women account for 35 per cent.
- Over the period 2004/05 to 2011/12, workers compensation claims for injuries resulting in permanent disability dropped by 7337 claims or 53 per cent. Claims for temporary disability injuries also fell by 280 or 1 per cent.
- The total gross incurred cost of compensable injuries in 2011/12 was \$750 million, a decrease of 14 per cent from the previous year.
- Compensable injuries and diseases resulted in approximately 448,000 weeks of employee incapacity, an increase of 34 per cent from 2010/11.
- In 2011/12, 72 per cent of workers compensation claims for injuries were for less than six months of time lost.

Fatalities

- There were 122 fatalities resulting from work related injury and disease reported during 2011/12, a reduction of 87 fatalities or 42 per cent since the Workers Compensation Scheme commenced in 1987/88. Of these:
 - 55 occurred as a result of traumatic injury while the person was at work
 - 33 resulted from diseases contracted or aggravated as a result of employment
 - 34 occurred while the person was away from their place of work (for example commuting to or from work).
- The fatality incidence rate (number of fatalities per 100,000 employees) has declined since 1987/88 by 65 per cent.
- In 2011/12 males accounted for 89 per cent of reported fatalities, while females accounted for 11 per cent.
- Work related fatalities have risen by five fatalities (4 per cent) since 2010/11, with fatalities resulting from occupational diseases increasing 50 per cent from 22 in 2010/11 to 33 in 2011/12.
 - Work related fatalities for persons under the age of 25 fell by 9 per cent from 2010/11. Vehicle accidents remained the most common cause of fatality for persons under 25, accounting for 54 per cent of all fatalities for this age group.
 - Industries that experienced the highest incidence rate of work related fatalities during 2011/12 were transport, postal and warehousing (23.3 per 100,000 employees), agriculture, forestry and fishing (13.4 per 100,000 employees) and mining (12.6 per 100,000 employees).
 - Occupations that experienced the highest incidence rate of work related fatalities during 2011/12 were road and rail drivers (33.5 per 100,000 employees), other labourers (19.2 per 100,000 employees) and construction and mining labourers (19.1 per 100,000 employees).

Injuries in the workplace (major and minor workplace injuries – does not include commuting or occupational disease claims)

- A total of 97,965 workplace injuries were reported in 2011/12, a reduction of less than 1 per cent from 98,649 in 2010/11 and a 2 per cent reduction in the incidence rate of 31.2 per 1000 employees in 2010/11 to 30.6 in 2011/12.

Injuries in the workplace (major workplace injuries) where five or more days were paid for total incapacity

- A total of 27,696 workplace injuries were reported in 2011/12, a reduction of nearly 2 per cent from 28,179 in 2010/11 and a 2 per cent reduction in incidence rate to 8.7 in 2011/12 from 8.9 in 2010/11.
- The number of workplace injuries resulting in permanent disability declined in 2011/12 by 42 per cent from 2010/11.
- Manual handling incidents were the most common cause of injury in the workplace, accounting for 30 per cent of workplace injuries.
- Industries that experienced a higher than average incidence rate (8.7) of workplace injury during 2011/12 were:
 - agriculture, forestry and fishing (22.2 claims per 1000 employees)
 - manufacturing (15.2 claims per 1000 employees)
 - public administration and safety (13.2 claims per 1000 employees)
 - transport, postal and warehousing (13.1 claims per 1000 employees)
 - construction (12.7 claims per 1000 employees)
 - mining (12.6 claims per 1000 employees)
 - other services (10.2 claims per 1000 employees)
 - health care and social assistance (10.1 claims per 1000 employees)
 - arts and recreation services (8.9 claims per 1000 employees).

Diseases contracted or aggravated by work (major and minor occupational diseases)

- A total of 21,190 occupational diseases were reported in 2011/12, an increase of 26 per cent from 16,759 in 2010/11 and a 25 per cent increase in the incidence rate from 5.3 in 2010/11 to 6.6 in 2011/12.

Diseases contracted or aggravated by work (major occupational diseases) where five or more days were paid for total incapacity

- There were 10,747 occupational disease claims reported, an increase of 20 per cent over 2011/12.
- Occupational diseases accounted for 26 per cent of all major claims in 2011/12.
- Industries with the highest incidence rates of occupational disease were:
 - manufacturing (8.8 claims per 1000 employees)
 - public administration and safety (7.8 claims per 1000 employees)
 - mining (7.1 claims per 1000 employees)
 - construction (5.6 claims per 1000 employees)
 - transport, postal and warehousing (5.0 claims per 1000 employees)
 - electricity, gas, water and waste services (4.7 claims per 1000 employees)
 - other services (4.1 claims per 1000 employees).
- The most frequently occurring occupational diseases were deafness and mental diseases, together accounting for 17 per cent of all major claims and 66 per cent of occupational diseases.

Payments

- Total payments increased by \$239 million or 8 per cent from 2010/11 to \$3,098 million in 2011/12. (Please note figures are not adjusted for inflation).

Explanatory notes

Information in this report is based on NSW workers compensation data for the 2011/12 financial year.

Incidence rate

Incidence rate is the number of injuries per 1000 employees worked in NSW in 2011/12 – see Appendix A.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of employees}} \times 1000$$

Note: The incidence rates of fatal claims reported in Section 2 represent the number of such claims per 100,000 employees in NSW.

Frequency rate

Frequency rate is the number of injuries per million hours worked in NSW in 2011/12.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of hours worked by employees}} \times 1,000,000$$

Scope and coverage

This publication is divided into seven sections:

- Section 1 – Employment injuries
- Section 2 – Fatalities
- Section 3 – Workplace injuries
- Section 4 – Occupational diseases
- Section 5 – Other work-related injuries
- Section 6 – Lost time
- Section 7 – Payments

Sections 1 – 5 primarily focus on all new major workers compensation claims in 2011/12, as either a processed claim or a claim under provisional liability, satisfying the following conditions:

- the injury resulted in death, permanent disability, or temporary disability when five or more days were paid for total incapacity
- the claim entered the insurer's computer system on or after 1 July 2011 and on or before 30 June 2012.

Section 6 includes information about all 'new' claims (major and minor) where the period paid for total incapacity was for one or more days.

Section 7 shows the magnitude of all workers compensation payments made in the financial year and relates to all claims that have had any payments in 2011/12, including claims of less than five days as well as long-term claims occurring in earlier years. These costs are not adjusted for inflation.

Appendix B (Glossary) defines terms and concepts used within this publication.

Appendix E contains summary tables complementing the information provided in each section.

Groupings and sub-totals

Many tables in this publication show different levels or groupings classification, for example the industry or occupation tables. Main groupings are indicated in bold, while sub-groups are in non-bold font under the associated group heading. Sub-group figures add up to the associated group figures (except for incidence rate, frequency rate, average and median), while group figures add to the total figure at the foot of the table.

Rounding errors

In this publication, payment data in tables is rounded down to the nearest \$1000, time lost data is rounded to the nearest 0.1 week and percentages are rounded to the nearest first decimal. Due to this rounding, the totals in the tables will not always exactly equal the sum of the components.

Confidentiality

To maintain confidentiality, information about time lost and gross incurred cost have not been released if the figures are based on less than five frequency counts. This is indicated in the tables by n.p. (not published).

Data collection

All insurers/Scheme Agents licensed under the Act supply data to WorkCover on a monthly basis. Some pre-WorkCover Scheme Agents/insurers that were not licensed under the WorkCover Scheme are still providing annual data on forms.

2011/12 statistical data was collected from Scheme Agents, self-insurers, specialised insurers, pre-WorkCover Scheme insurers, the NSW Government Treasury Managed Fund Scheme in respect of NSW public servants, and WorkCover's Uninsured Liability and Indemnity Scheme.

Injuries/diseases not included in this publication

Statistics in this publication do not include all work related employment injuries occurring in NSW. The following exclusions apply:

1. Injuries and diseases for which a workers compensation or provisional liability claim has not been made.
2. Injuries to persons not entitled to workers compensation under the NSW legislation. These include:
 - most self-employed persons
 - employees of the Australian Government or those self-insured with the Commonwealth
 - members of the NSW Police Service recruited prior to 1 April 1988. Police recruited after this date are covered under the NSW legislation, as are non-police employees of the NSW Police Service.
3. Dust diseases covered by the Workers Compensation Dust Diseases Board.

Comparison of the 2011/12 publication with previous publications

The following limitations should be noted either when comparing this publication with previous editions or interpreting trends over time:

- Change in classification system used for occupation data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Classification of Occupations (ANZSCO), 2006* (ABS catalogue no. 1220.0)
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations, Second Edition 1997* (ABS catalogue no. 1222.0)
 - Claims reported before 2002/03 were classified in accordance with the ABS *Australian Standard Classification of Occupations, First Edition 1986*.
- Change in classification system used for industry data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006 edition* (ABS catalogue no. 1292.0)
 - Claims reported between 1997/98 and 2010/11 were classified in accordance with the *Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 edition* (ABS catalogue no.1292.0)
 - Claims reported before 1997/98 were classified in accordance with the *Australian Standard Industrial Classification (ASIC), 1983 edition* (ABS Catalogue No 1201.0)

- Change in classification system used for injury and illness data (agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, mechanism of incident, and nature of injury/disease):
 - Claims reported from 2011/12 are classified in accordance with the *Type of Occurrence Classification System, 3rd Edition – Revision 1 (TOOCS 3.1)* ASCC Canberra 2008
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the *Type of Occurrence Classification System, Second Edition – Revision 1 (TOOCS 2.1)*, National Occupational Health and Safety Commission, Canberra 2002 (ISBN 0 642 39964 6)
 - Claims reported before 2002/03 were classified in accordance with the *Type of Occurrence Classification System, First edition (TOOCS 1.0)*, WorkSafe Australia, 1990.
- Injuries reported to insurers under the 'provisional liability' provisions of NSW workers compensation legislation were included in editions of the Statistical Bulletin from 1st January 2002.
- There are two main changes to the way denominator data is calculated by the ABS from 2000/01:
 - Change in methodology: In 2008, the ABS revised the methodology used for estimating the number of employees and hours worked in NSW. In September 2009, the ABS used the revised methodology to provide WorkCover with a new set of denominators for the period 2000/01 to 2008/09.

WorkCover has continued to use the new denominators in the *2011/12 Statistical Bulletin*. As such, trends dating back to 2000/01, as well as historical incidence and frequency rates in this document and future editions of the Statistical Bulletin will not be comparable with previously published editions.
 - Proportional allocation: Until 2003/04 the individual responses to the Labour Force Survey questionnaire which could not be coded to the third digit level of industry or fourth digit level of occupation were proportionally allocated to that level. The ABS has deemed this to be no longer appropriate for the dissemination of Labour Force Survey industry and occupation data. In 2004/05, responses that could not be coded to the most detailed level of industry and occupation were allocated to 'Not Further Defined' codes.
- Due to a reclassification of road traffic injuries in 2004/05, workplace and other work-related injury figures in the 2004/05 to 2011/12 editions of the Statistical Bulletin are not readily comparable with previous versions. For a detailed description of issues impacting on comparability please see 'classification of employment injuries' heading over page.

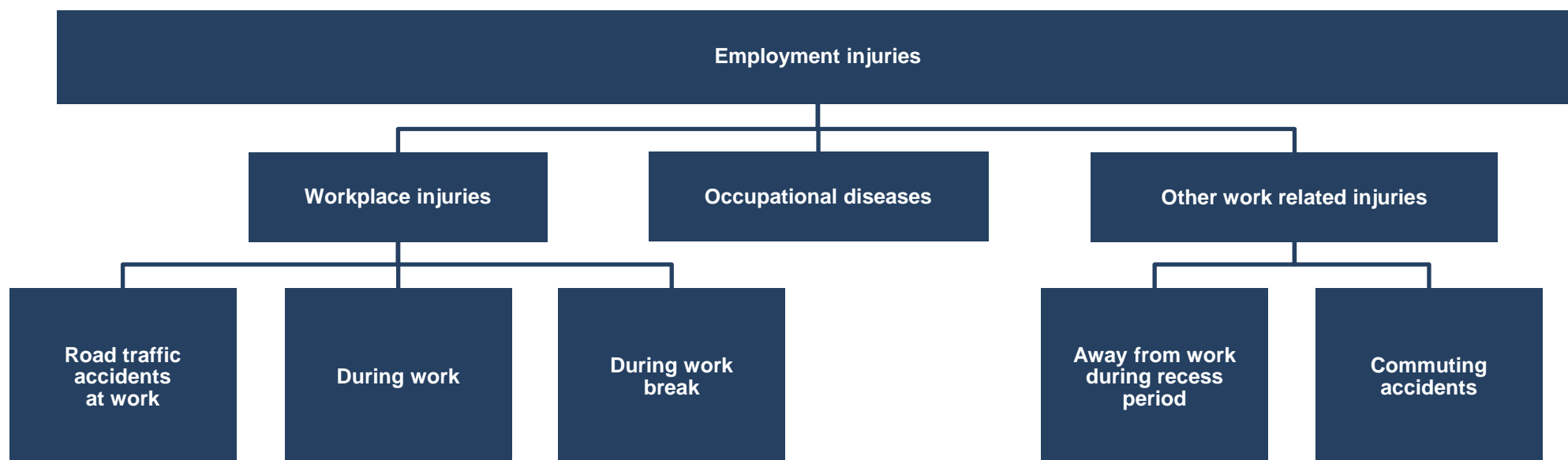
In particular, care should be exercised when making comparisons with NSW workers compensation data published prior to 2002/03. The table below summarises the differences between the workers compensation publications.

Summary of differences between workers compensation publications

| | 1987/88 1989/90 | 1990/91 | 1991/92 | 1992/93 to 1996/97 | 1997/98 to 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 to 2006/07 | 2007/08 | 2008/09 to 2010/11 | 2011/12 | |
|---|--|--|---------|--------------------|--|---|--|---|---|--|--------------------|---------|--|
| Definition of new claim used for inclusion into sections 1 to 5 of the publication | Date of injury, or date the disease was reported to the employer, was within the financial year of the reference period. | Claim entered into insurer's system in the financial year of the reference period. | | | Expanded from 1 January 2002 to include notifications to insurers under provisional liability. | | | | | | | | |
| Level of injury severity used for inclusions in sections 1 to 5 of the publication | Death, permanent injury or temporary disability with any time paid for total incapacity. | Major claims – death, permanent injury or temporary disability with five or more days paid for total incapacity. | | | | | | | | | | | |
| Classification systems for coding injury and disease | Australian Bureau of Statistics Classification. World Health Organisation's Classification of Diseases. | WorkSafe Australia Type of Occurrence Classification System, Release 1. | | | | NOHSC Type of Occurrence Classification System, Release 2.1. | | | | ASCC Type of Occurrence Classification System, Release 3.1 | | | |
| Classification systems for coding industry | Comparable data for all three years. | Australian Standard Industrial Classification. Different levels of groupings are provided in relevant publications. Data quality problems identified in manufacturing, construction, public administration and transport and storage in the 1993/94 publication. | | | Australian and New Zealand Standard Industrial Classification (ANZSIC) – 1993. | | | | Australian and New Zealand Standard Industrial Classification (ANZSIC) - 2006 | | | | |
| Classification systems for coding occupation | CCLO was used in 1987/88. ASCO was 1988/89 and 1989/90 | Australian Standard Classification of Occupations (ASCO Version 1). | | | | Australian Standard Classification of Occupations (ASCO Version 2). | | | | Australian and New Zealand Standard Classification of Occupations (ANZSCO) | | | |
| Gross incurred cost associated with coal mining | Published only for employment injury. | Not published. | | Published. | | | | | | | | | |
| Injuries or diseases associated with coal mining | Published. | Not published. | | Published. | | | | | | | | | |
| Basis for determining ABS denominator data | 1996 Census data. | | | | | | 2001 Census data. | Not provided as under review. | | ABS updated methodology. Incidence and frequency rates back cast to 2000/01. | | | |
| Treatment of labour force surveys that cannot be allocated to a 3rd level industry or 4th level occupation | Proportionally allocated to the relevant level. | | | | | | Added to a 'Not Further Defined' category. | | | | | | |
| Classification of employment injuries | Road traffic accidents at work are classified as 'Other Work-Related injuries'. | | | | | | | From 2004/05 road traffic injuries where injured person was on duty are classified as 'Workplace injuries'. | | | | | |

Classification of employment injuries

There are several categories of employment injuries and the relationship between these is shown below. Each of these categories is further defined in Appendix B – Glossary.



Classification systems

Type of occurrence

Injury and disease data reported in 2011/12 have been classified according to the *Type of Occurrence Classification System, 3rd Edition – Revision 1 (TOOCS 3.1)* ASCC, Canberra, 2008. This classification system provides more detail than the previous system used to classify injury and disease data, *Type of Occurrence Classification System, Second Edition – Revision 1 (TOOCS 2.1)*, National Occupational Health and Safety Commission, Canberra 2002 (ISBN 0 642 39964 6). See Appendix C for further details of TOOCS 3.1.

Industry

Industry data reported in 2011/12 are classified according to the *Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006 edition* (ABS catalogue no. 1292.0). Industries were previously classified according to the *Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 edition* (ABS catalogue no.1292.0). See Appendix C for further details of ANZSIC 2006.

Occupation

Occupation data reported in 2011/12 are classified according to the *Australian and New Zealand Standard Classification of Occupations (ANZSCO) 2006* (ABS catalogue no. 1220.0). Occupations were previously is classified according to the *Australian Standard Classification of Occupations (ASCO2), 2nd edition 1997* (ABS catalogue no.1222.0). See Appendix C for further details of ANZSCO 2006.

Section 1: Employment injuries

Employment injuries are those resulting from incidents and all occupational diseases contracted or aggravated out of, or in the course of, a worker's employment. For a detailed breakdown please see the classification of employment injuries section within the explanatory notes section.

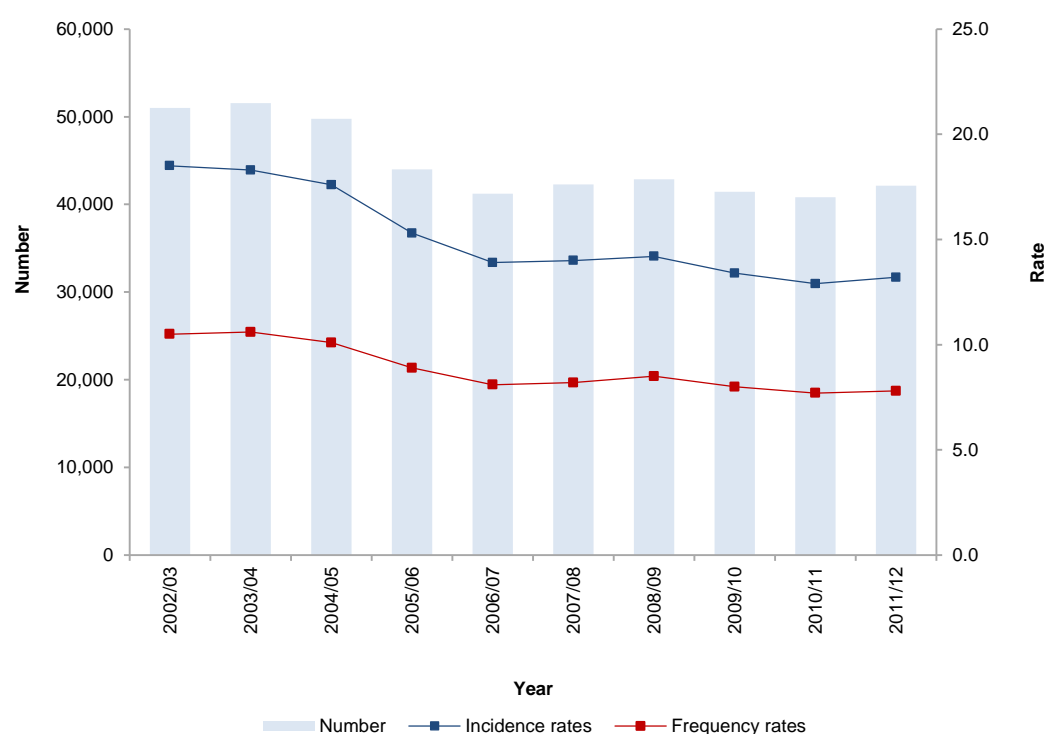
Trends 2002/03 to 2011/12

Number, incidence and frequency rates

The number of major employment injuries reported in 2011/12 was 42,129, an increase of three per cent over 2010/11.

Workers compensation claims for injuries resulting in permanent disability have decreased by 6711 or 51 per cent since 2002/03. Claims for temporary disability injuries dropped by 2146 or 6 per cent during the same period.

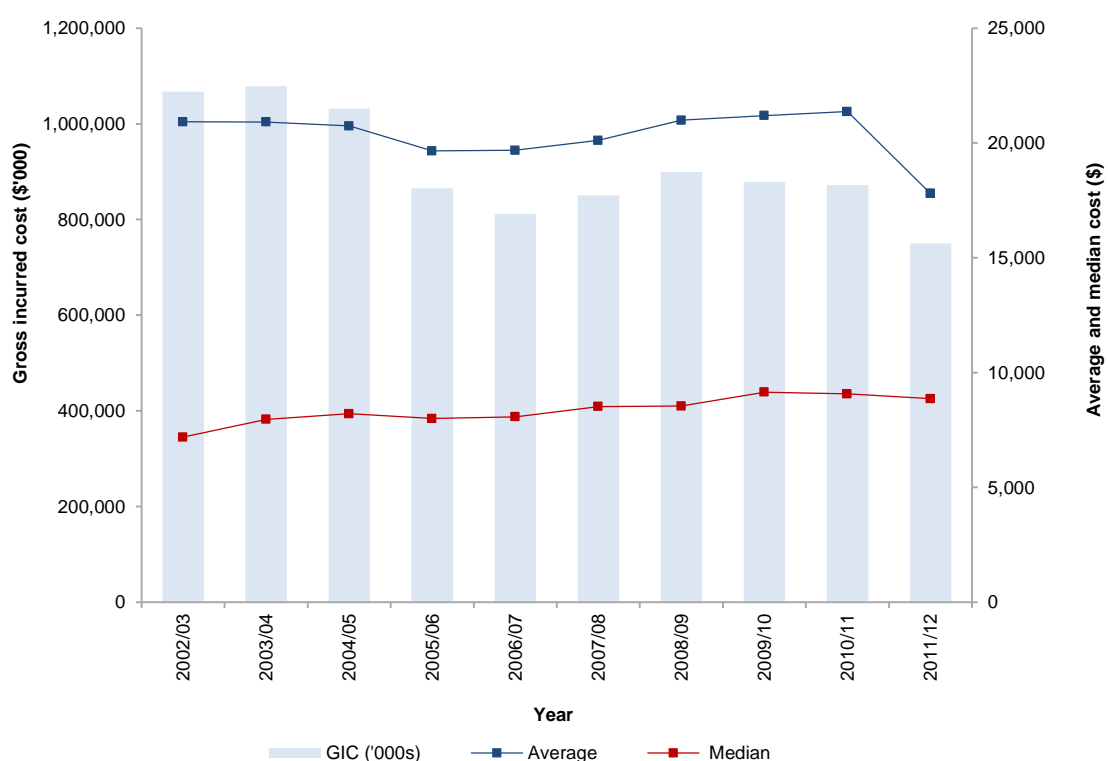
Figure 1 – Number, incidence and frequency rates of employment injuries 2002/03–2011/12



Gross incurred cost

The total gross incurred cost of employment injuries in 2011/12 was \$750 million, a decrease of 14 per cent from 2010/11 and 30 per cent from 2002/03.

Figure 2 – Gross incurred cost of employment injuries 2002/03–2011/12



Employment injuries 2011/12

Number, gross incurred cost and time lost

Of the 42,129 employment injuries in 2011/12, 16 per cent resulted in permanent disabilities. Approximately 72 per cent of employment injuries resulted in time lost of less than six months.

There were 27,506 injuries to males, including 108 fatalities and 5733 permanent disabilities. Of the 14,623 injuries to females, 14 were fatal and 819 resulted in permanent disability.

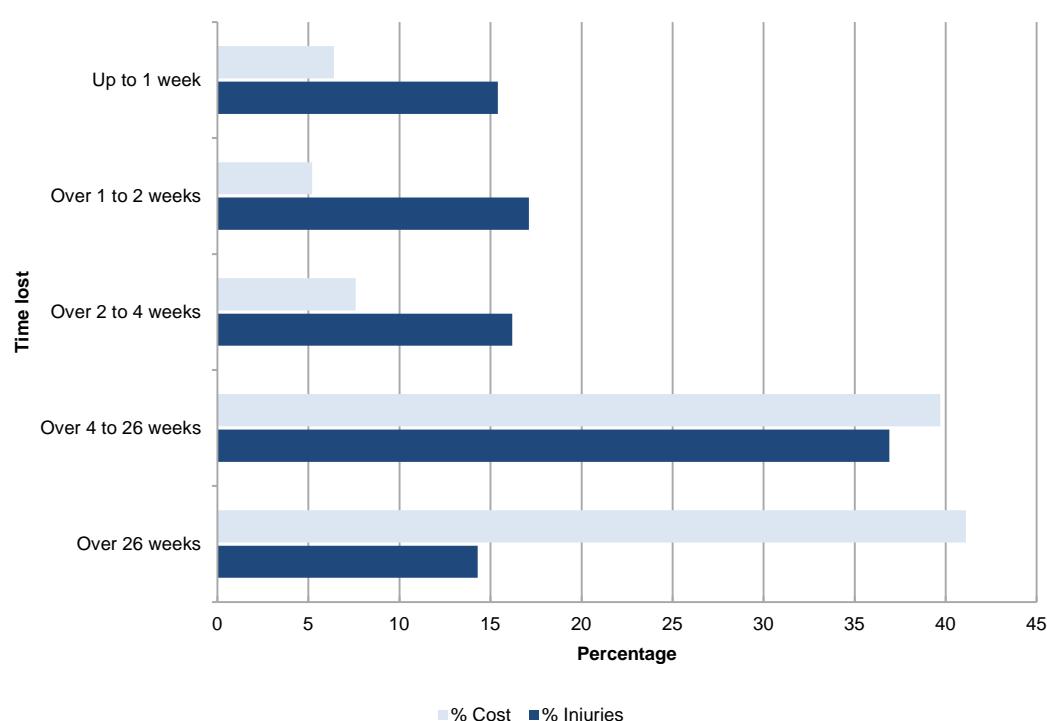
Table 1 shows that \$493 million was paid out for employment injuries in 2011/12. The average gross incurred cost for a workers compensation claim in 2011/12 was \$17,804, however, half the claims in that period resulted in a gross incurred cost of \$8861 or less.

Table 1 – Gross incurred cost of employment injuries by nature of occurrence 2011/12¹

| Nature of occurrence | Number of claims | Non-compensation payments \$'000 | Compensation payments \$'000 | Total payments \$'000 | Estimate of liability \$'000 | Gross incurred cost \$'000 | Average gross incurred cost \$ |
|------------------------------------|------------------|----------------------------------|------------------------------|-----------------------|------------------------------|----------------------------|--------------------------------|
| Workplace injuries | 27,696 | 12,014 | 283,004 | 295,020 | 122,146 | 417,323 | 15,068 |
| During work | 27,249 | 11,752 | 275,711 | 287,464 | 115,929 | 403,431 | 14,805 |
| Road traffic accidents | 369 | 230 | 6523 | 6753 | 5851 | 12,723 | 34,480 |
| During work break | 78 | 33 | 771 | 804 | 367 | 1170 | 15,006 |
| Other work related injuries | 3686 | 1718 | 46,897 | 48,616 | 25,173 | 73,793 | 20,020 |
| During recess period | 220 | 168 | 3123 | 3291 | 1638 | 4929 | 22,408 |
| Commuting accidents | 3466 | 1550 | 43,774 | 45,325 | 23,535 | 68,864 | 19,869 |
| Occupational diseases | 10,747 | 27,148 | 122,156 | 149,304 | 109,556 | 258,929 | 24,093 |
| Total | 42,129 | 40,882 | 452,060 | 492,942 | 256,877 | 750,048 | 17,804 |

Figure 3 shows that temporary disability injuries resulting in over 26 weeks paid for incapacity accounted for 14.3 per cent of all temporary disability injuries and 41.1 per cent of the gross incurred cost of claims. In contrast, temporary disability injuries with up to one week off work accounted for 15.4 per cent of all temporary disability injuries and 6.4 per cent of the gross incurred cost.

Figure 3 – Number and gross incurred cost of employment injuries by time lost for temporary disabilities 2011/12

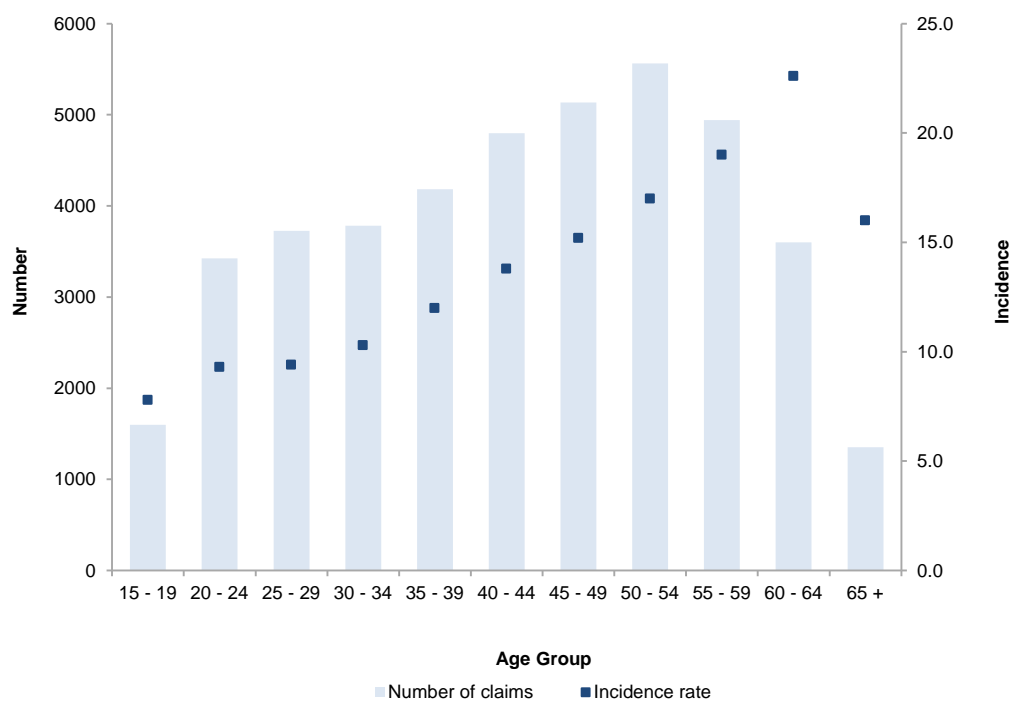


1 The sum of total payments and estimate of liability may not equal the gross incurred cost as some claims receive payments before they are reported to WorkCover. Total payments is the sum of payments made in the current financial year. Gross incurred cost will include payments made prior to the current financial year if payments were made before the claim was reported to WorkCover.

Age distribution

The highest numbers of injuries were experienced by people aged between 50–54 years, while the highest incidence rates were experienced by people between the ages of 60–64.

Figure 4 – Number and incidence rate of employment injuries by age 2011/12



Industry distribution

The eight industries shown in Table 2 experienced incidence rates higher than the NSW average of 13.2 for employment injuries in 2011/12.

Table 2 – Employment Injuries: High-risk industries

| Industry | Number of injuries | Incidence rate |
|-----------------------------------|--------------------|----------------|
| Agriculture, forestry and fishing | 1185 | 26.5 |
| Manufacturing | 6481 | 25.4 |
| Public administration and safety | 3744 | 23.0 |
| Mining | 814 | 20.5 |
| Transport, postal and warehousing | 2922 | 19.5 |
| Construction | 4043 | 19.2 |
| Other services | 1888 | 16.2 |
| Health care and social assistance | 6098 | 14.5 |

The distribution of employment injuries by industry incidence rates and gross incurred cost is shown in Figures 5 and 6.

Figure 5 – Number and incidence rate of employment injuries by industry 2011/12

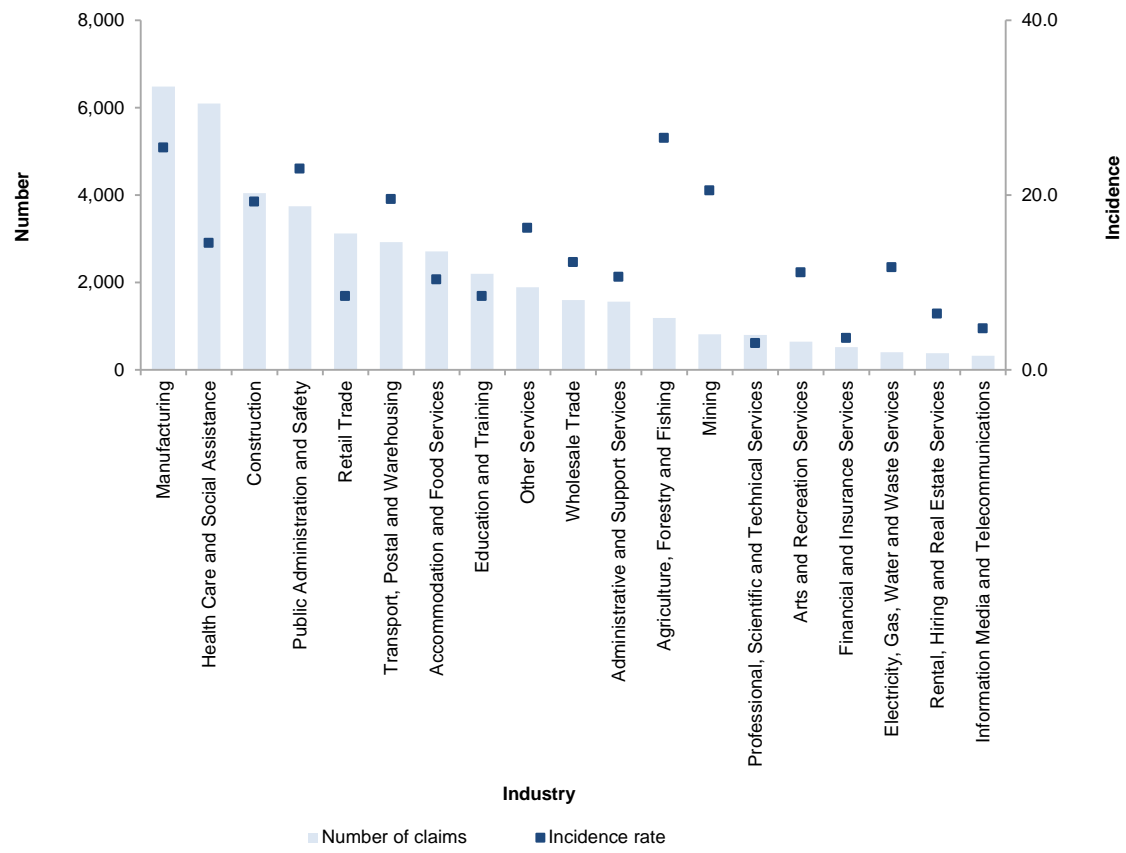
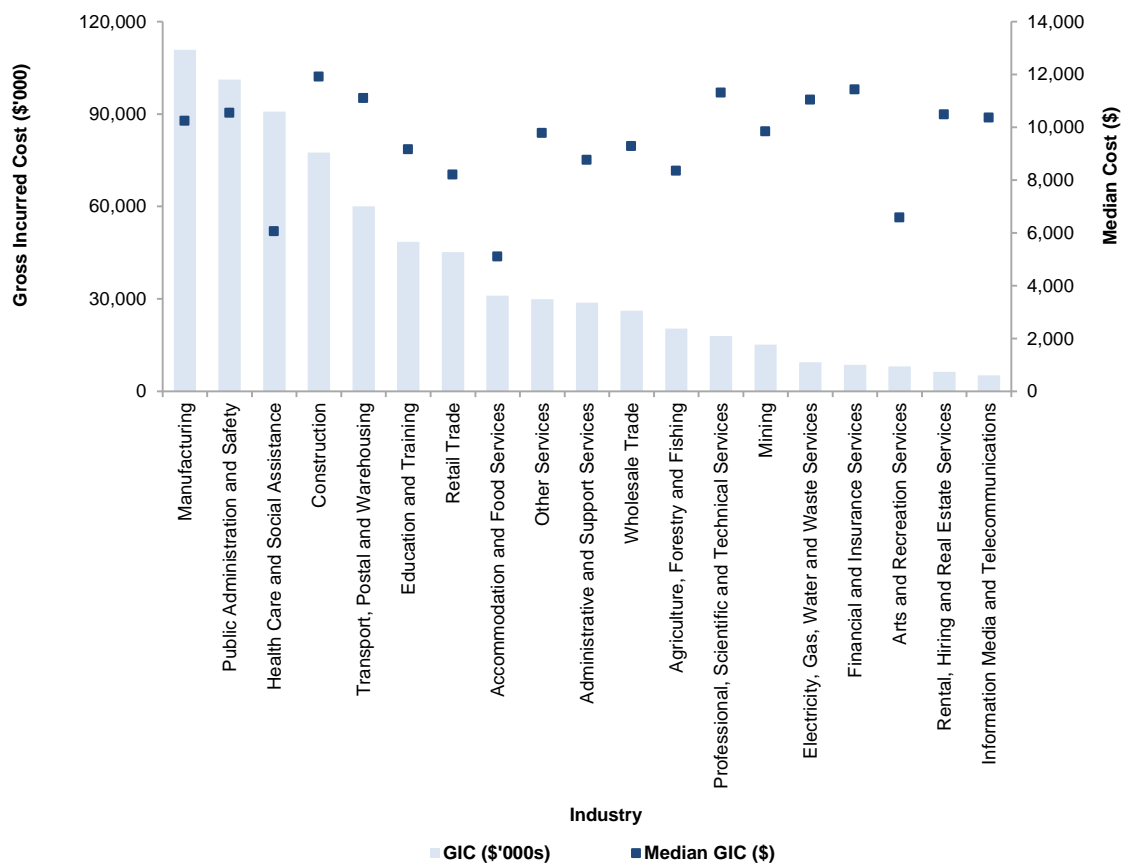


Figure 6 – Gross incurred cost of employment injuries by industry 2011/12



Occupation distribution

The distribution of employment injury claims by occupation is shown in Figure 7. Labourers had the highest number of claims (9517) and the highest incidence rate (31.9) in 2011/12.

Figure 8 shows labourers had the highest gross incurred cost of claims at \$152 million, followed by community and personal service workers at \$129 million, and technicians and trades workers at \$125 million. Managers had the highest average (\$20,538) and median (\$11,834) gross incurred cost per claim.

Figure 7 – Number and incidence rate of employment injuries by occupation 2011/12

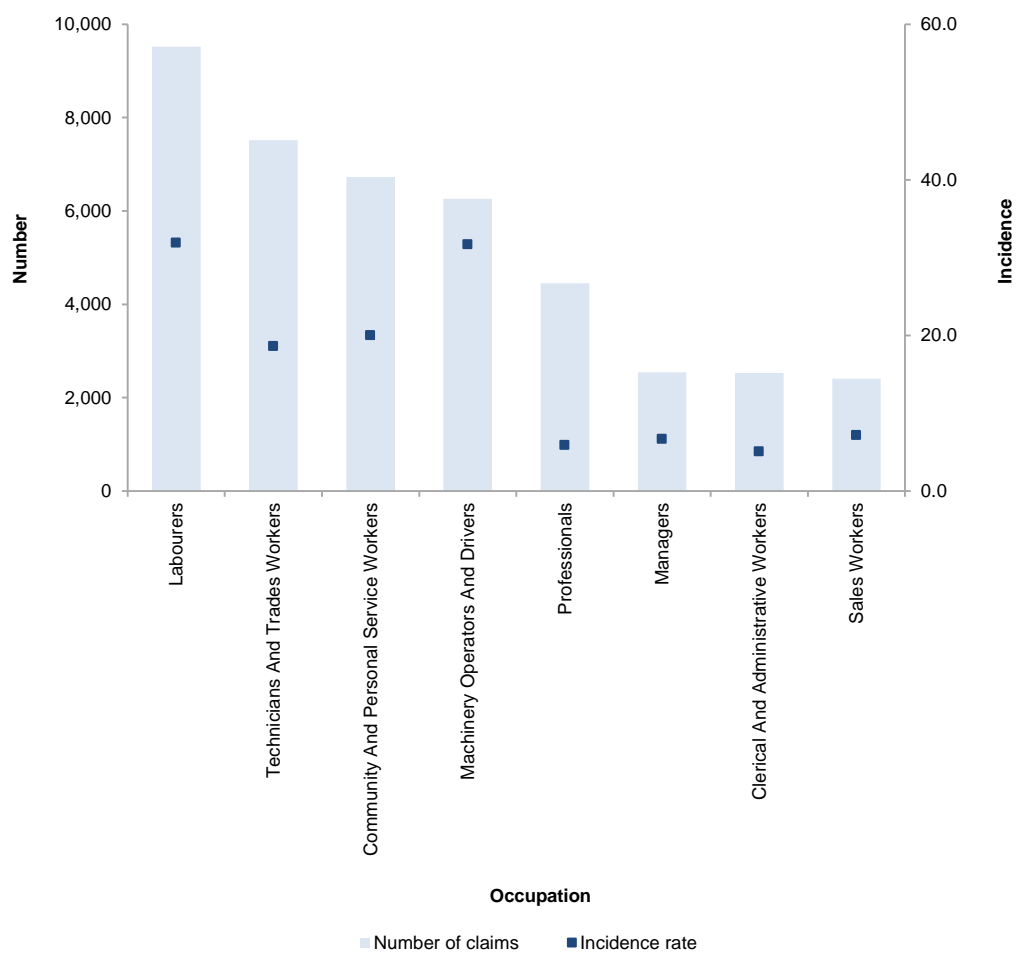
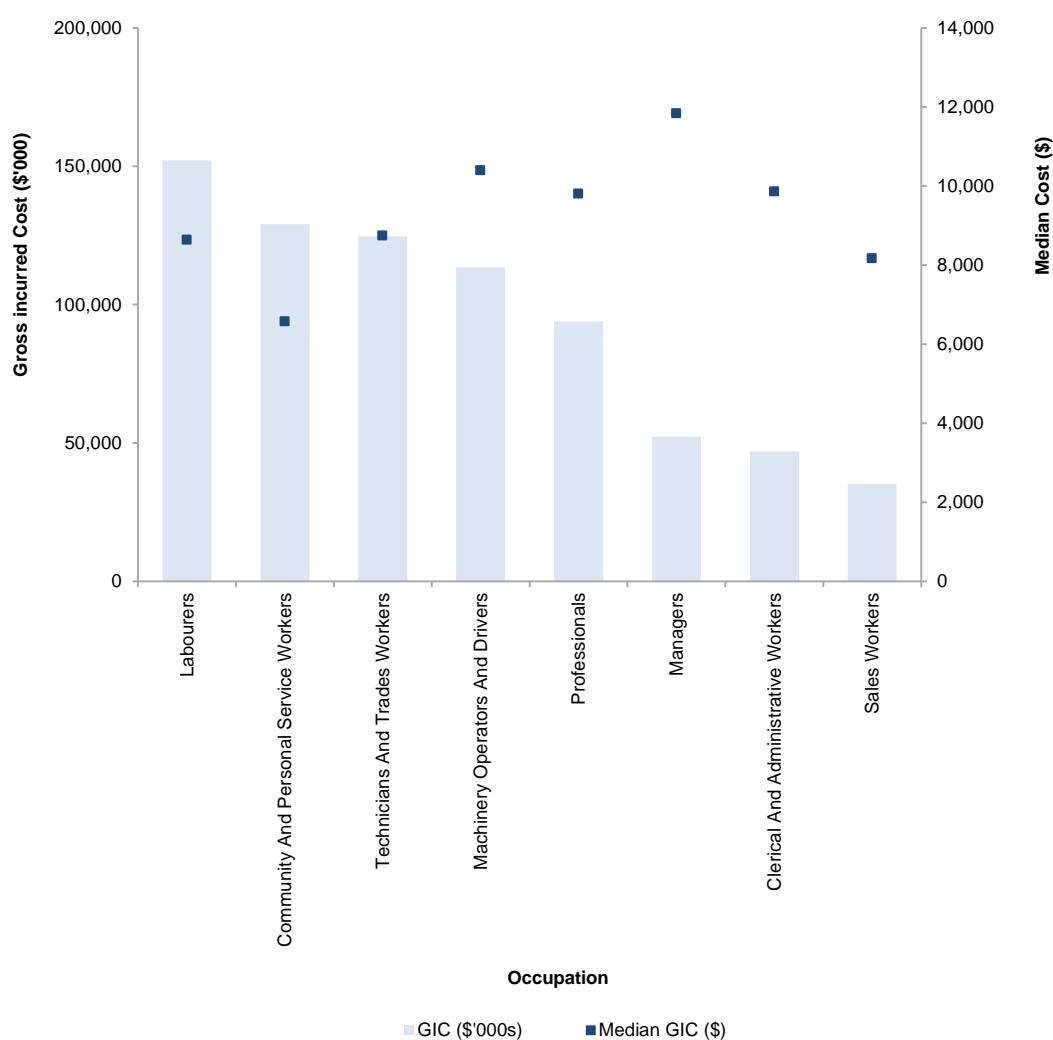


Figure 8 – Gross incurred cost of employment injuries by occupation 2011/12



Section 2: Fatalities

Fatalities included in this section are those for which a workers compensation claim has been lodged, or a notification has been received that may result in a claim, with an insurer/Scheme Agent in 2011/12 and the person dies as a result of the condition. Refer to Appendix B for further details.

Trends 1987/88 to 2011/12

Number, incidence and frequency rates

There were 122 employment related fatalities reported in 2011/12, representing an incidence rate of 3.8 per 100,000 employees. Since the Workers Compensation Scheme commenced in 1987/88, the number and incidence rate of fatalities have fallen sharply, declining by 42 per cent and 65 per cent respectively.

Table 3 – Work related fatalities 1987/88 to 2011/12²

| Year | Number | Incidence Rate ³ | Frequency Rate ⁴ |
|---------|--------|-----------------------------|-----------------------------|
| 1987/88 | 209 | 10.9 | |
| 1988/89 | 244 | 12.2 | |
| 1989/90 | 210 | 9.9 | |
| 1990/91 | 233 | 11.2 | |
| 1991/92 | 177 | 8.7 | 0.05 |
| 1992/93 | 156 | 7.6 | 0.04 |
| 1993/94 | 185 | 8.9 | 0.05 |
| 1994/95 | 177 | 8.0 | 0.05 |
| 1995/96 | 181 | 7.9 | 0.05 |
| 1996/97 | 173 | 7.5 | 0.04 |
| 1997/98 | 181 | 7.8 | 0.05 |
| 1998/99 | 163 | 6.8 | 0.04 |
| 1999/00 | 181 | 7.2 | 0.04 |
| 2000/01 | 139 | 5.2 | 0.03 |
| 2001/02 | 177 | 6.6 | 0.04 |
| 2002/03 | 136 | 4.9 | 0.03 |
| 2003/04 | 133 | 4.7 | 0.03 |
| 2004/05 | 125 | 4.4 | 0.03 |
| 2005/06 | 146 | 5.1 | 0.03 |
| 2006/07 | 137 | 4.6 | 0.03 |
| 2007/08 | 124 | 4.1 | 0.02 |
| 2008/09 | 139 | 4.6 | 0.03 |
| 2009/10 | 113 | 3.7 | 0.02 |
| 2010/11 | 117 | 3.7 | 0.02 |
| 2011/12 | 122 | 3.8 | 0.02 |

2 The method used by the ABS to calculate workforce size for 2000/01 to 2009/10 differs from previous years. Consequently, the red line between 1999/00 and 2000/01 is intended to highlight the fact that 2000/01 to 2009/10 incidence and frequency rates are not readily comparable with previous years.

3 Incidence rate is the number of fatalities per 100,000 workers.

4 Frequency rate is the number of fatalities per million hours worked. Denominator data to calculate frequency rates for 1987/88 to 1990/91 are not available.

Figure 9 – Number of fatalities and incidence rates 2002/03 to 2011/12

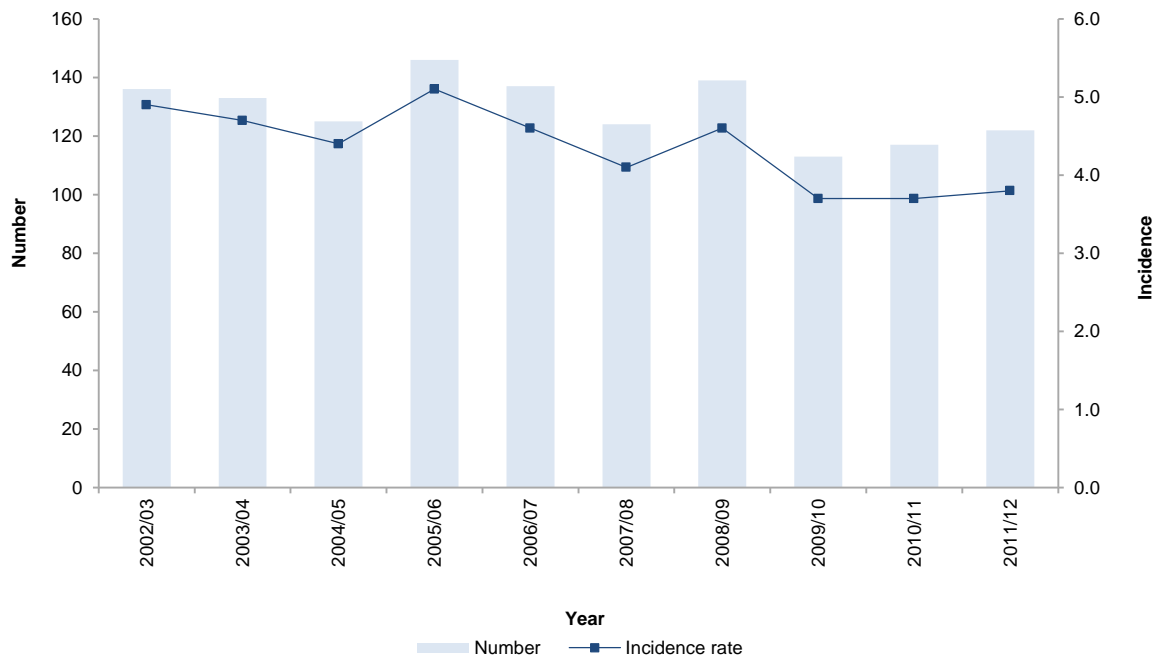


Figure 10 – Number of fatalities by classification of employment injuries 2002/03 to 2011/12⁵

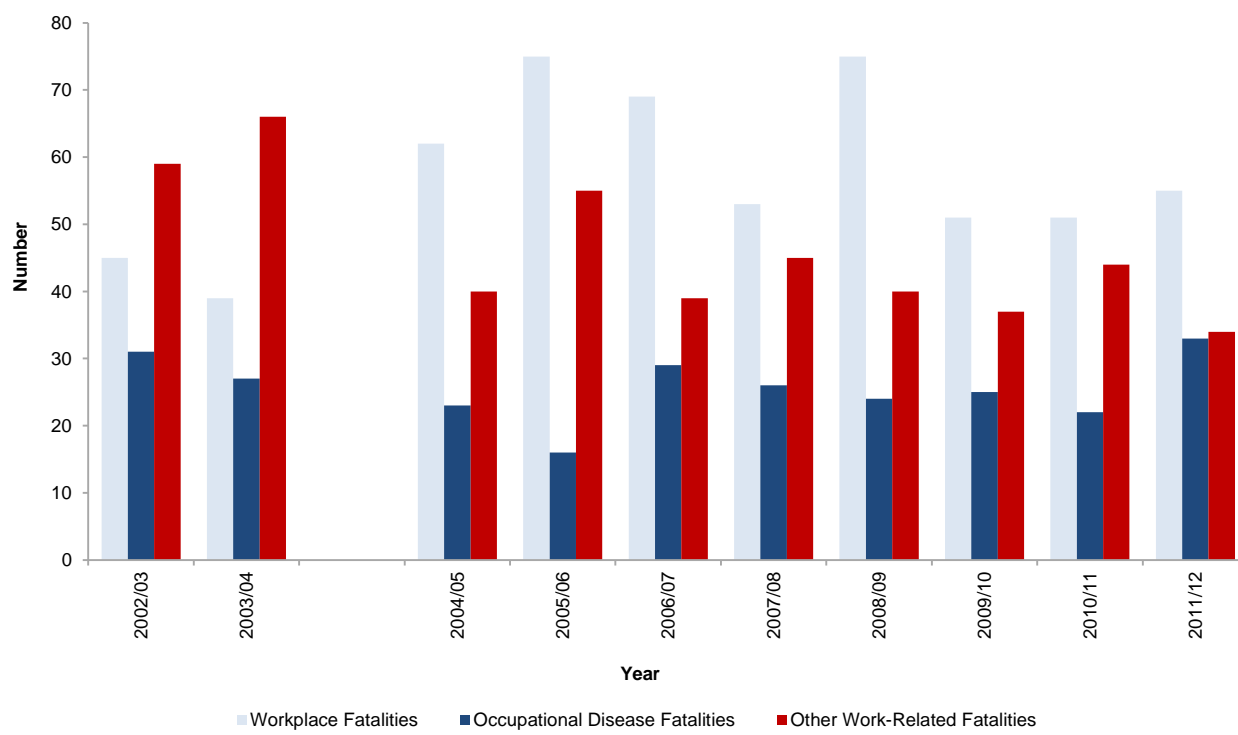
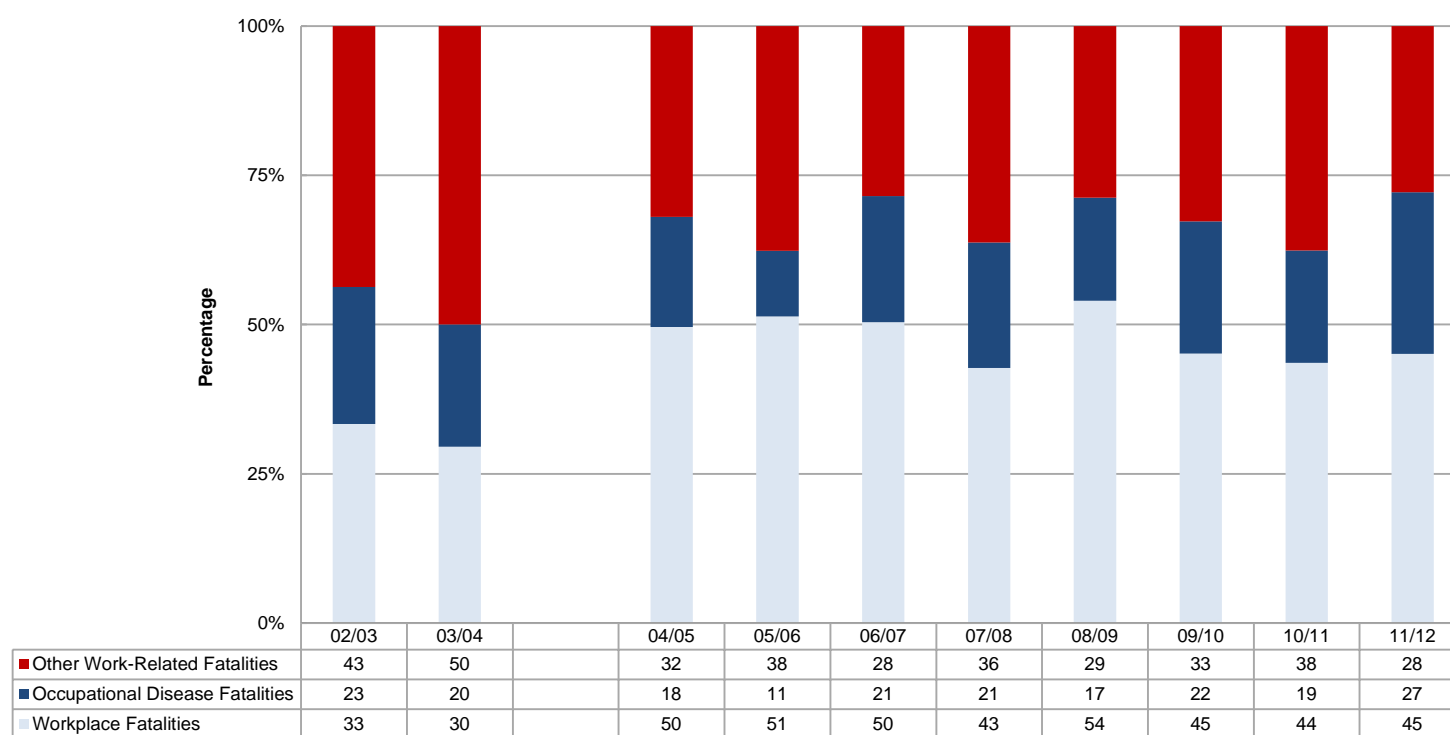


Figure 11 – Percentage of fatalities by classification of employment injuries 2002/03 to 2011/12⁶



5 Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

6 As per footnote above.

Fatality claims 2011/12

A total of 122 employment related fatalities were reported to Scheme Agents and insurers. Of the 122 fatalities reported:

- 55 fatalities or 45 per cent, occurred as a result of traumatic injury while the person was at work. The number of fatalities resulting from road traffic accidents while at work in 2011/12 was 12, 9 per cent below the five year average of 13.2.
- 33 fatalities or 27 per cent resulted from diseases contracted or aggravated as a result of employment.
- 34 fatalities or 28 per cent occurred while the person was away from their place of work. 31 fatalities resulted from commuting accidents while three occurred away from work during recess period.

Males accounted for 108 or 89 per cent of fatalities, while females accounted for 14 fatalities in 2011/12 or 11 per cent.

Industry distribution

Industries with the fatality incidence rates above the NSW average in 2011/12 are listed in Table 4.

Table 4 – Industries with the highest fatality incidence rates in 2011/12

| Industry | Number | Incidence Rate |
|-----------------------------------|------------|----------------|
| Transport, postal and warehousing | 35 | 23.3 |
| Agriculture, forestry and fishing | 6 | 13.4 |
| Mining | 5 | 12.6 |
| Manufacturing | 16 | 6.3 |
| Construction | 10 | 4.7 |
| Wholesale trade | 6 | 4.6 |
| NSW total | 122 | 3.8 |

Occupation distribution

Road and rail drivers, other labourers and automotive and engineering trades workers had the highest number of fatalities at 26, 11 and 10 and incidence rates of 33.5, 19.2 and 11.4, respectively.

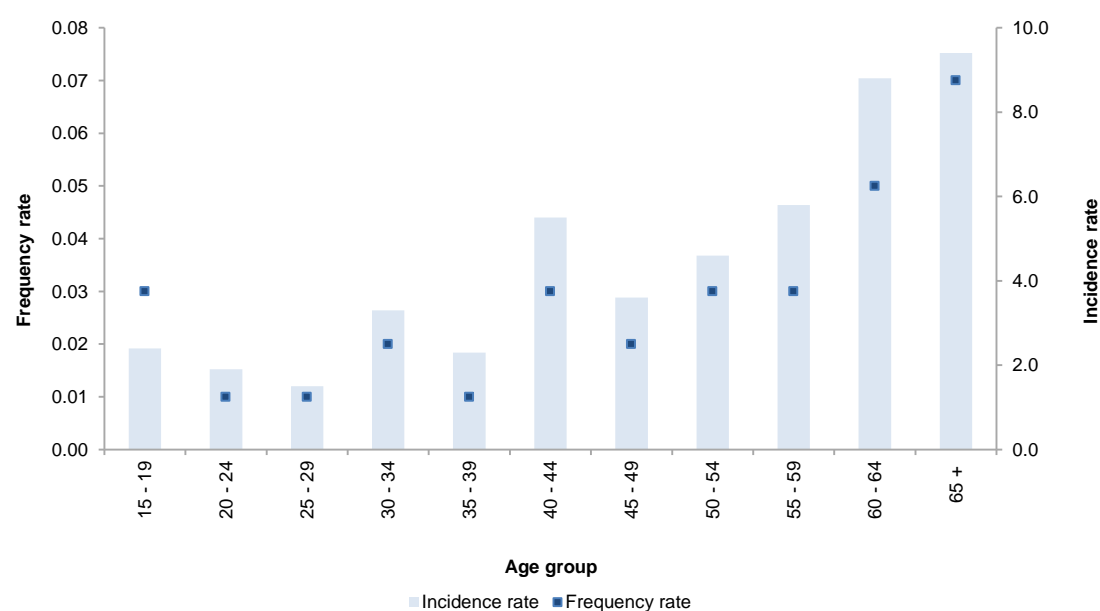
Age distribution

The 40–44 (19 fatalities) age group had the highest number of work related fatalities, followed by the 50–54 (15 fatalities) and 55–59 (15 fatalities) age group. Employees less than 25 years of age accounted for 11 per cent of all fatalities. The highest incidence rate of 9.4 was recorded for the 65+ age group.

Younger workers

There were 13 fatalities among workers under the age of 25, with females accounting for four of the fatalities. Vehicle accidents were the most common cause of fatal injury in this age group accounting for seven of the 13 fatalities.

Figure 12 – Fatalities by age 2011/12



Fatalities 2002/03 to 2011/12

A total of 1292 fatalities were reported during the 10 years from 2002/03 to 2011/12. The number of fatalities declined by 10 per cent from 136 in 2002/03 to 122 in 2011/12.

Workplace fatalities⁷

A total of 618 workplace fatalities were reported during the 10 years from 2002/03 to 2011/12. The total workplace fatalities in 2011/12 (55) is 11 per cent less than the 10 year average of 61.8.

Industry distribution of the 618 workplace fatalities over the 10 year period is given in Figure 13.

Figure 13 – Total workplace fatalities by highest 10 industry divisions 2002/03 to 2011/12⁸

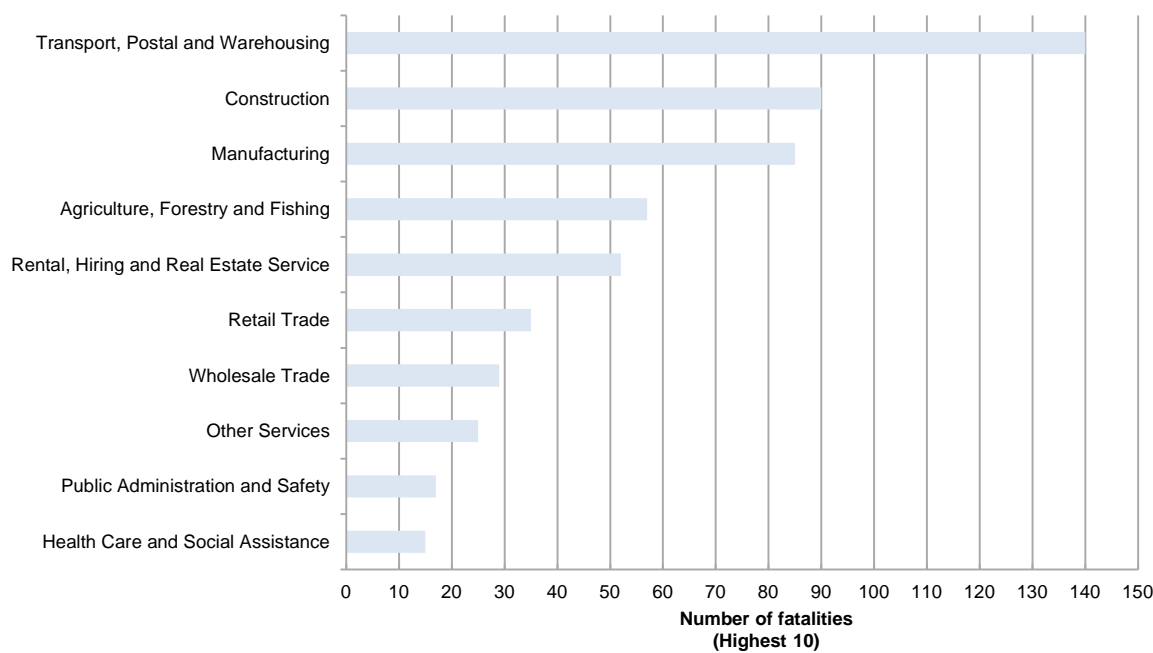


Table 5 – Workplace fatalities by mechanism and agency 2002/03 to 2011/12⁹

| Mechanism | Agency | | | | | | | | | | | |
|--------------------------------------|----------------|---------------|---------------------|-----------------------------|-------------------------|-----------------------------|----------------|--------------------|--|----------------|------------|------------|
| | Road transport | Air transport | Outdoor environment | Conveyors and lifting plant | Electrical installation | Other materials and objects | Human agencies | Other mobile plant | Ladders, mobile ramps and stairways, scaffolding | Rail transport | Other | Total |
| Vehicle accident | 186 | 5 | 3 | 24 | 0 | 0 | 1 | 0 | 6 | 2 | 5 | 232 |
| Being hit by moving objects | 41 | 5 | 0 | 0 | 0 | 5 | 1 | 1 | 5 | 6 | 17 | 81 |
| Falls from a height | 3 | 22 | 2 | 3 | 1 | 1 | 2 | 13 | 2 | 0 | 13 | 62 |
| Being hit by falling objects | 2 | 12 | 0 | 0 | 0 | 8 | 4 | 2 | 0 | 1 | 14 | 43 |
| Unspecified mechanisms of incident | 0 | 1 | 2 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 30 | 38 |
| Contact with electricity | 0 | 0 | 0 | 0 | 20 | 0 | 2 | 0 | 0 | 0 | 4 | 26 |
| Being trapped by moving machinery or | 3 | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 2 | 0 | 13 | 22 |
| Other | 7 | 12 | 24 | 1 | 0 | 5 | 5 | 3 | 0 | 0 | 57 | 114 |
| Total claims | 242 | 57 | 32 | 30 | 21 | 20 | 19 | 19 | 16 | 9 | 153 | 618 |

⁷ Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

⁸ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

⁹ As per footnote above.

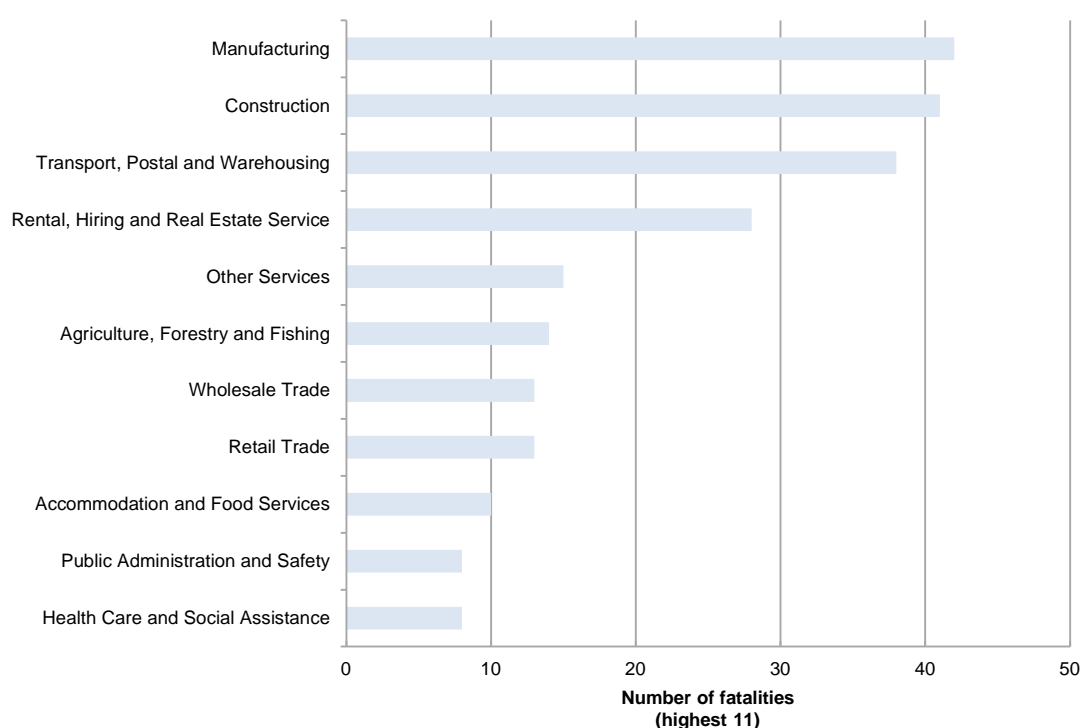
Occupational disease fatalities¹⁰

A total of 256 occupational disease fatalities were reported during the 10 years from 2002/03 to 2011/12. During this period total occupational disease fatalities increased by 6 per cent from 31 in 2002/03 to 33 in 2011/12.

Of the 33 occupational disease fatalities in 2011/12, transport, postal and warehousing, manufacturing, construction and wholesale trade industries accounted for 67 per cent.

Males accounted for 95 per cent of occupational disease fatalities between 2002/03 to 2011/12. Of these, 56 per cent or 136 resulted from ischaemic heart disease.

Figure 14 – Total occupational disease fatalities by highest 10 industry divisions 2002/03 to 2011/12



Other work-related fatalities¹¹

A total of 416 other work-related fatalities were reported during the 10 years from 2002/03 to 2011/12. The total other work-related fatalities in 2011/12 (34) is 18 per cent less than the 10 year average of 41.6. During 2011/12, 31 of the other work-related fatalities were a result of commuting accidents, representing 25 per cent of all fatalities for 2011/12. The remaining three other work-related fatalities occurred away from work during recess period.

The industries with the highest number of other work-related fatalities during the 10 years from 2002/03 to 2011/12 were manufacturing (59), property and business services (54), construction (53), and retail trade (33).

¹⁰ Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

¹¹ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

Section 3: Workplace injuries

Workplace injuries are injuries that occur at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations. Refer to Appendix B for further details.

Trends 2002/03 to 2011/12

A total of 27,696 major workplace injuries were reported in 2011/12, a decrease of 2 per cent from 28,179 in 2010/11. The incidence rate of workplace injuries has declined over the past 10 years and in 2011/12 reached its lowest level (8.7 injuries per 1000 employees).

Figure 15 – Number, incidence and frequency rates of workplace injuries 2002/03–2011/12¹²

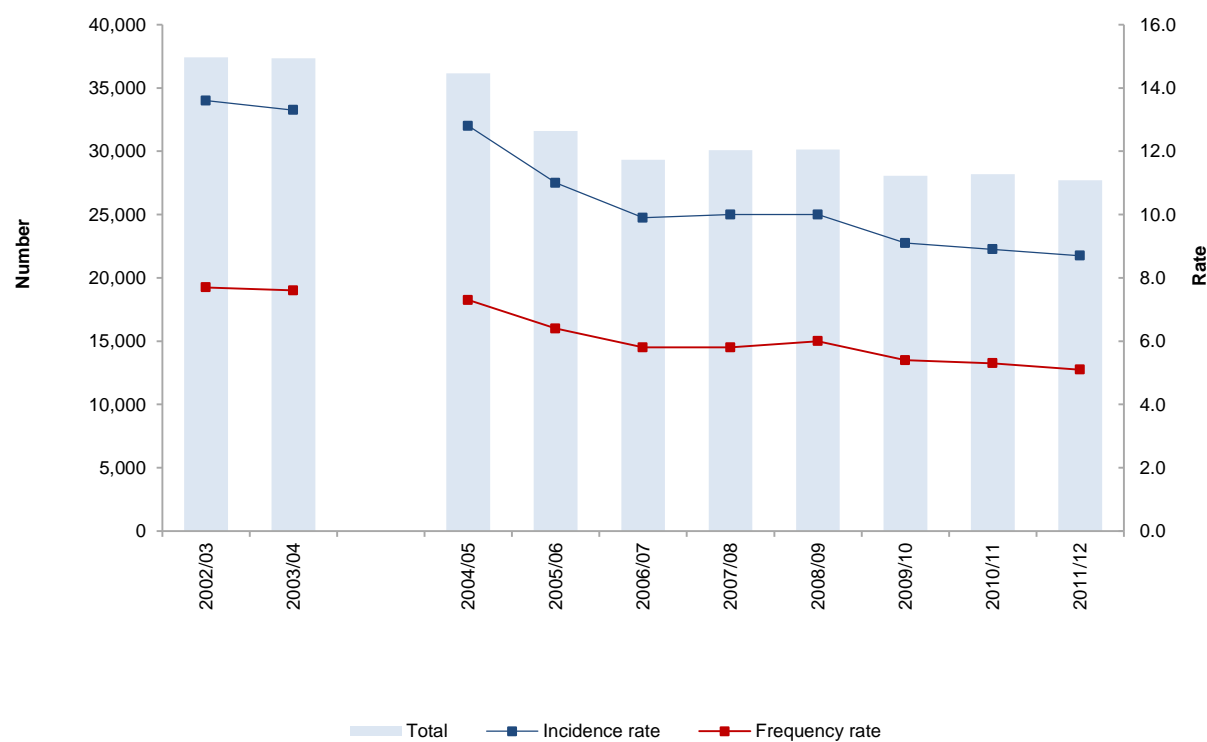
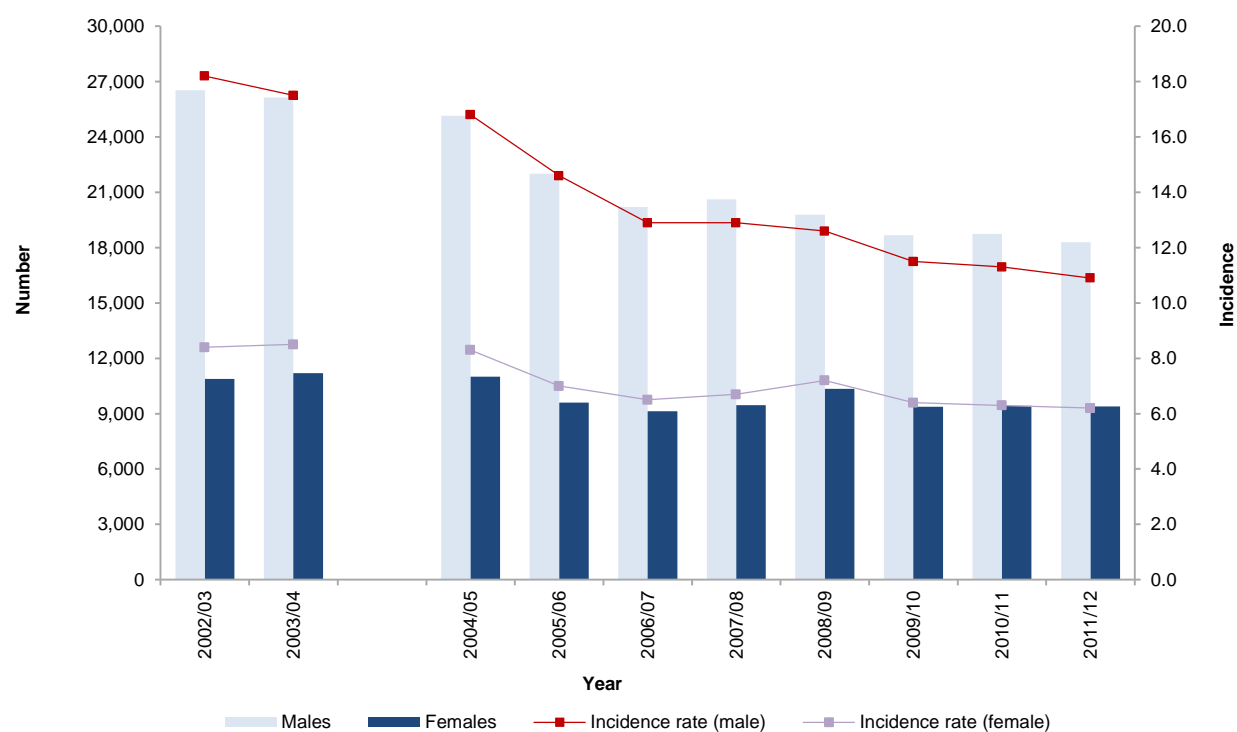


Figure 16 – Number and incidence rate of workplace injuries by gender 2002/03–2011/12¹³



Males accounted for 18,301 workplace injuries in 2011/12, a two per cent decrease over 2010/11. At the same time, the number of workplace injuries for females was 9395, a decrease of 0.4 per cent over 2010/11 (see Table 6).

¹² Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

¹³ As per footnote above.

Table 6 – Number of workplace injuries by gender 2002/03–2011/12¹⁴

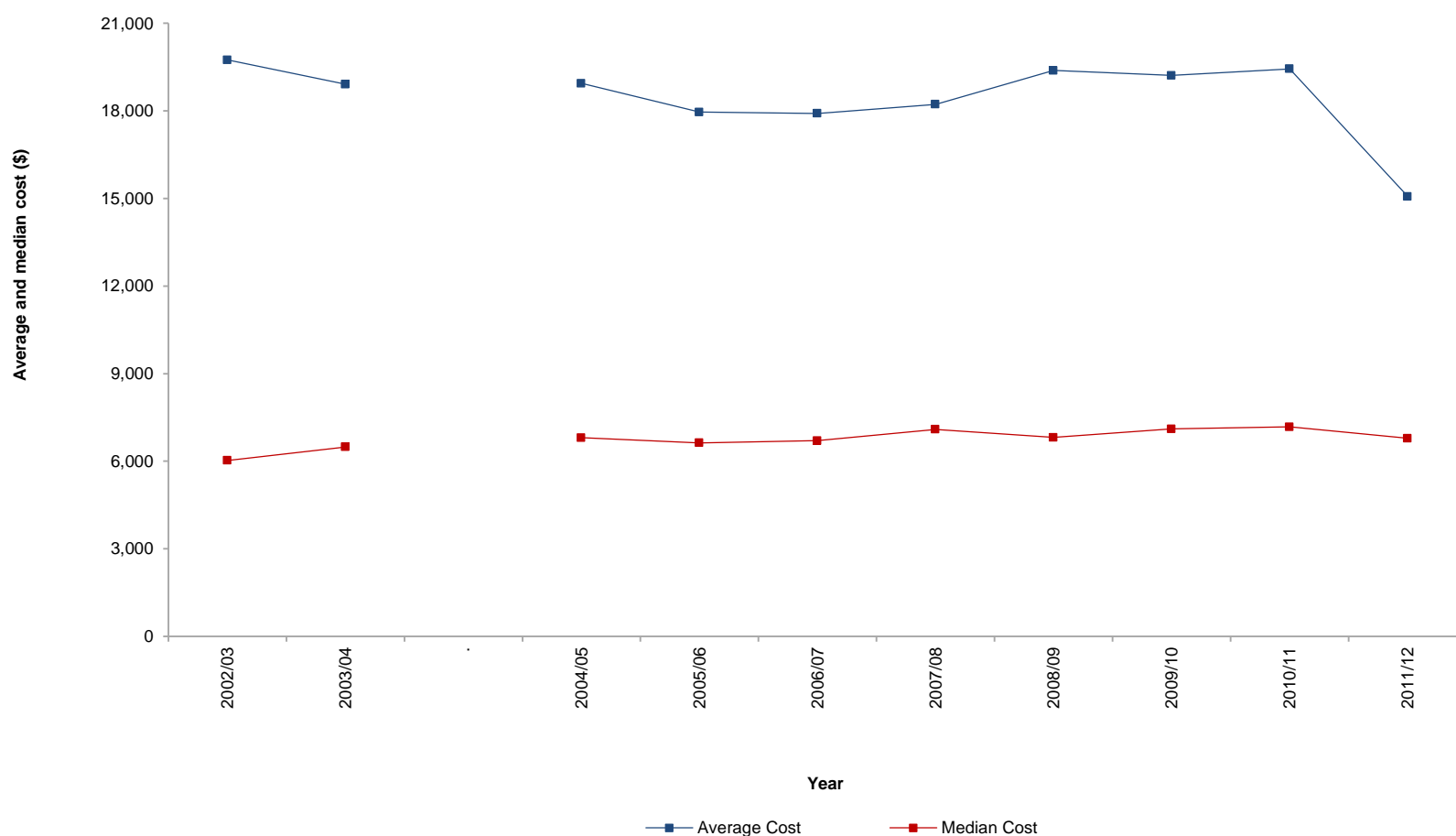
| | 2002/03 | 2003/04 | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 | 2009/10 | 2010/11 | 2011/12 |
|--------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Males | 26,541 | 26,137 | 25,140 | 22,014 | 20,201 | 20,613 | 19,784 | 18,680 | 18,746 | 18,301 |
| Females | 10,881 | 11,193 | 11,010 | 9,599 | 9,125 | 9,464 | 10,349 | 9,376 | 9,433 | 9,395 |
| Total | 37,422 | 37,330 | 36,150 | 31,613 | 29,326 | 30,077 | 30,133 | 28,056 | 28,179 | 27,696 |
| Percentage of male injuries | 70.9 | 70 | 69.5 | 69.6 | 68.9 | 68.5 | 65.7 | 66.6 | 66.5 | 66.1 |
| Percentage of female injuries | 29.1 | 30 | 30.5 | 30.4 | 31.1 | 31.5 | 34.3 | 33.4 | 33.5 | 33.9 |

Gross incurred cost

The total gross incurred cost of workplace injuries declined by 39 per cent from \$685 million to \$417 million during the eight years from 2004/05 to 2011/12. During this period, average gross incurred costs decreased from \$18,942 in 2004/05 to \$15,068 per claim in 2011/12, a 20 per cent decrease. Median gross incurred cost decreased over the same period, by less than 1 per cent from \$6807 to \$6783 (see Figure 17).

More recently the total gross incurred cost of workplace injuries declined by 24 per cent from \$548 million in 2010/11 to \$417 million in 2011/12. Also during this period, average gross incurred costs fell 22 per cent from \$19,441 in 2010/11 to \$15,068 in 2011/12. However, median gross incurred cost decreased by 5 per cent from \$7176 in 2010/11 to \$6783 in 2011/12.

Figure 17 – Average and median gross incurred cost of workplace injuries 2002/03–2011/12¹⁵



14 Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

15 As per footnote above.

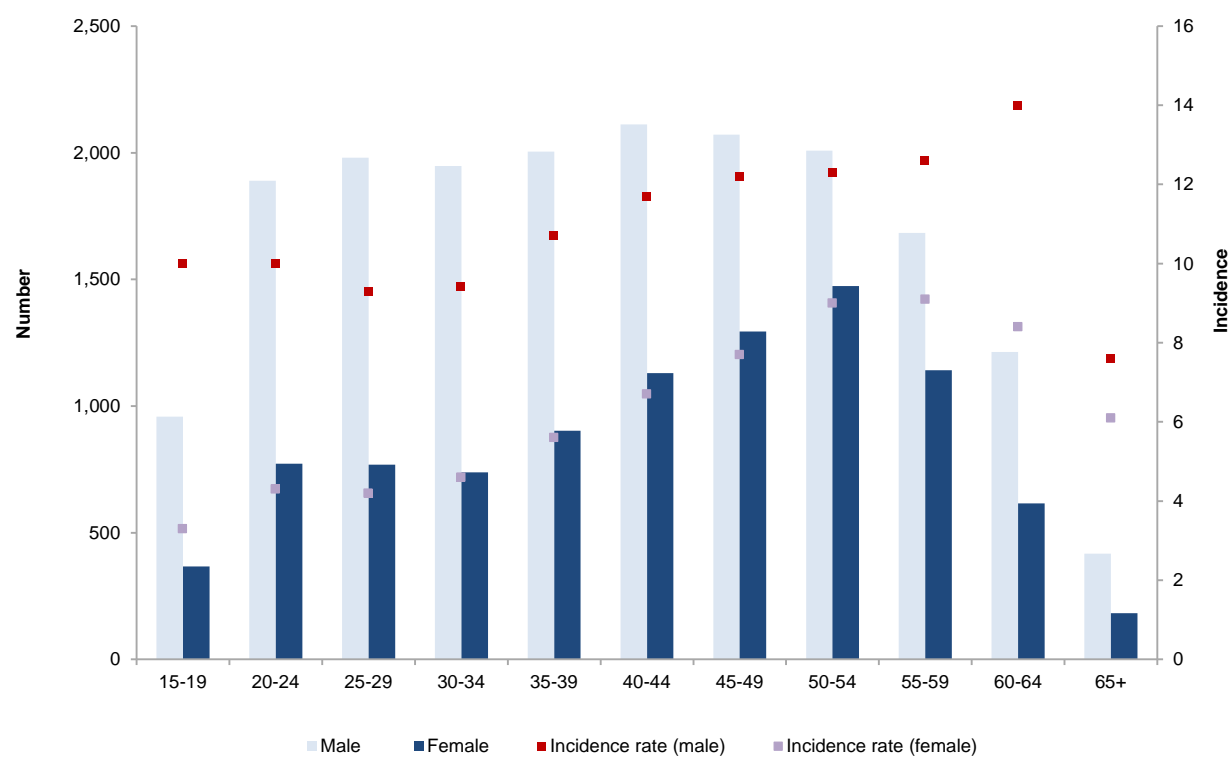
Workplace injuries 2011/12

Number, incidence and frequency rates

There were 27,696 workplace injuries reported during 2011/12, accounting for 66 per cent of all employment injuries. Injuries to male workers comprised 66 per cent of all workplace injuries.

Figure 18 shows that the highest incidence rate of workplace injuries for males was in the 60–64 year age group followed by the 55–59 age group. For females, the highest incidence rate was experienced by women in the 55–59 age group followed by the 50–54 age group.

Figure 18 – Number and incidence rate of workplace injuries by age 2011/12¹⁶



Severity of injury

There were 55 workplace fatalities¹⁷ (51 males and 4 female), 1766 permanent disabilities and 25,875 temporary disability injuries reported during 2011/12.

While only 6 per cent of workplace injury cases involved permanent disabilities, they were responsible for 16 per cent of all workplace injury gross incurred costs. The most common types of permanent disability injuries were traumatic joint/ligament and muscle/tendon injury (50 per cent), followed by wounds, lacerations, amputations and internal organ damage (24 per cent) and fractures (13 per cent).

12 per cent of temporary disability injuries involved time lost of six months or more. The most common types of injury in this group were traumatic joint/ligament and muscle/tendon injury at 72 per cent. For temporary disability injuries involving time lost of less than six months, again the most common injuries were traumatic joint/ligament and muscle/tendon injury (62 per cent) followed by wounds, lacerations, amputations and internal organ damage (21 per cent) and fractures (10 per cent).

Males accounted for 80 per cent of permanent injuries and 65 per cent of temporary disability injuries. Females accounted for 20 per cent of permanent injuries and 35 per cent of temporary disability injuries.

¹⁶ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

¹⁷ See Section 2 for a breakdown of fatalities by nature of occurrence.

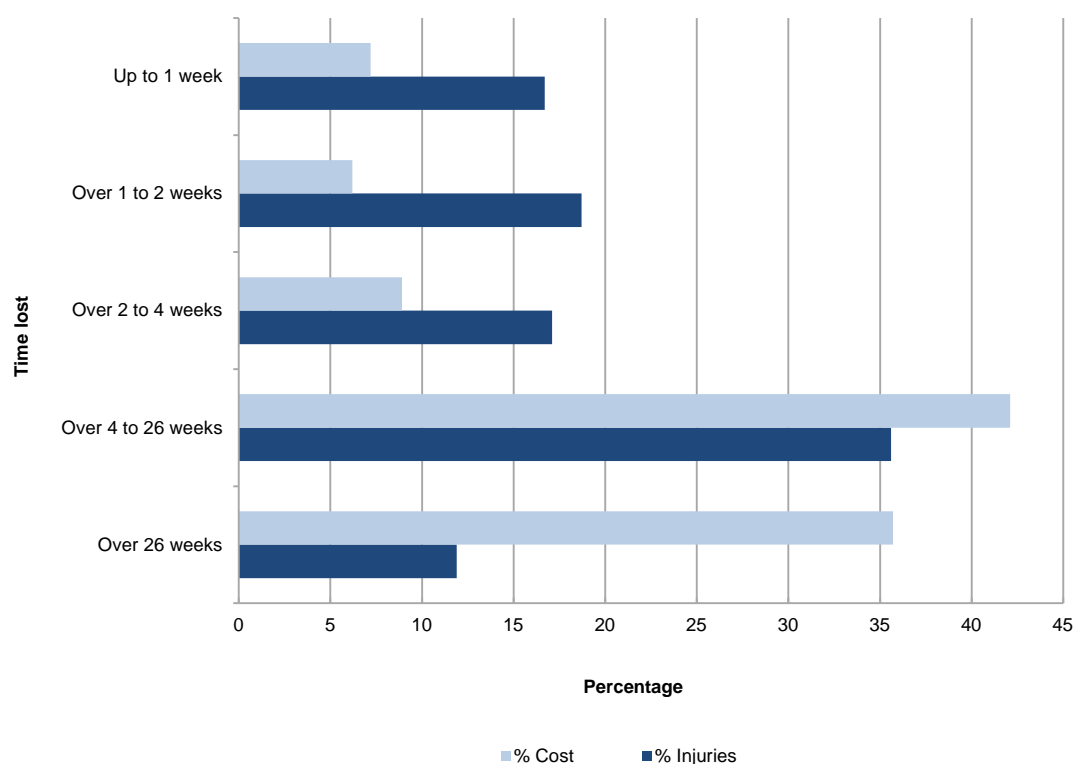
Gross incurred cost and time lost

The gross incurred cost of workplace injuries was \$417 million in 2011/12. On average, the cost incurred per injury was \$15,068, with half of these costing \$6783 or less.

A total of 288,290 weeks of time were lost as a result of major workplace injuries in 2011/12, with an average of 11.2 weeks per claim. Figure 19 shows the relationship between the duration of temporary disability injuries and gross incurred cost.

Occupations that incurred the highest gross incurred cost as a result of workplace injury were labourers at \$100 million, technicians and trade workers at \$71 million and machinery operators and drivers at \$70 million.

Figure 19 – Temporary disability workplace injuries and gross incurred cost by time lost 2011/12¹⁸



Industry distribution

Industries with the highest incidence rates of workplace injury were agriculture, forestry and fishing (22.2 injuries for 1000 employees), followed by manufacturing (15.2 per 1000 employees), public administration and safety (13.2 per 1000 employees), transport, postal and warehousing (13.1 injuries per 1000 employees), construction (12.7 per 1000 employees), mining (12.6 per 1000 employees), other services (10.2 per 1000 employees), health care and social assistance (10.1 per 1000 employees) and arts and recreation services (8.9 per 1000 employees). These incidence rates were above the overall incidence rate of 8.7 per 1000 employees recorded for all industries.

The following industries had the highest incidence rates of male workplace injuries:

Table 7 – Industries with high incidence rates of workplace injuries to males 2011/12¹⁹

| | Incidence rate | Number | Male percentage of injuries in the Industry |
|-----------------------------------|----------------|--------|---|
| Agriculture, forestry and fishing | 24.4 | 811 | 81.4 |
| Manufacturing | 18.2 | 3419 | 88.1 |
| Public administration and safety | 17.4 | 1592 | 74 |
| Transport, postal and warehousing | 15.1 | 1754 | 89.4 |
| Construction | 13.9 | 2608 | 97.5 |

¹⁸ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

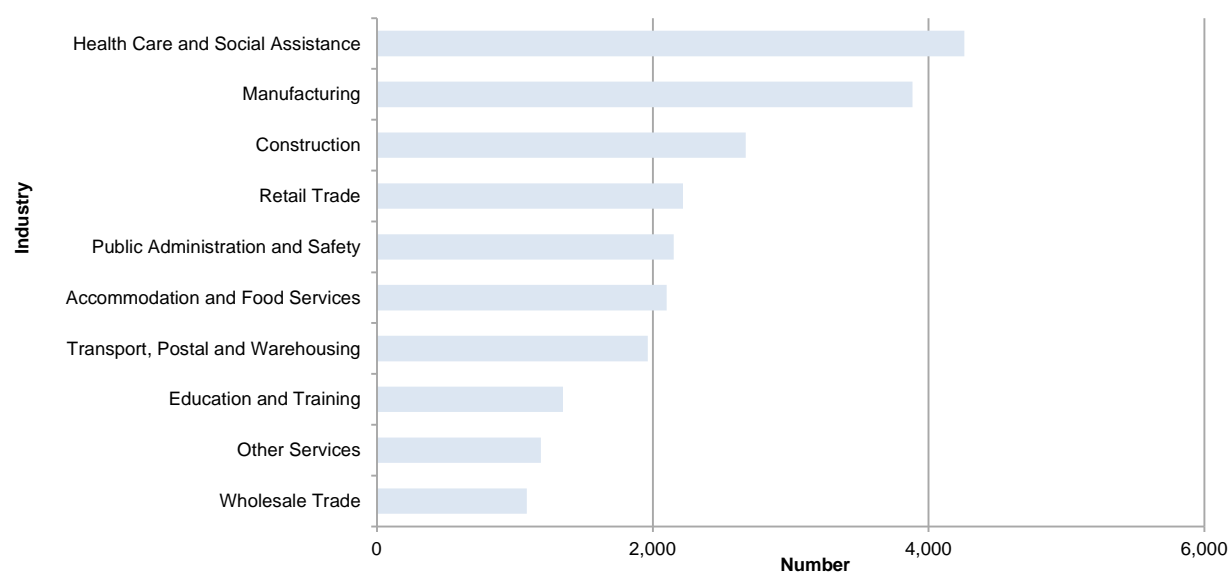
¹⁹ As per footnote above.

The following industries had the highest incidence rates of workplace injuries to females:

Table 8 – Industries with high incidence rates of workplace injuries to females 2011/12²⁰

| | Incidence rate | Number | Female percentage of injuries in the Industry |
|-----------------------------------|----------------|--------|---|
| Agriculture, forestry and fishing | 16.0 | 185 | 18.6 |
| Health care and social assistance | 10.0 | 3281 | 77 |
| Public administration and safety | 7.8 | 560 | 26 |
| Accommodation and food services | 7.7 | 1077 | 51.3 |
| Manufacturing | 6.8 | 464 | 11.9 |

Figure 20 – Industries with highest number of workplace injuries 2011/12²¹



Occupation distribution

Other labourers recorded the highest number and the highest incidence rate of workplace injuries during 2011/12.

Table 9 – Occupation sub groups with highest workplace injury incidence rates 2011/12²²

| Occupation | Incidence Rate | Frequency Rate | Number | Percentage of claims |
|--|----------------|----------------|--------|----------------------|
| Other labourers | 40.1 | 28.6 | 2300 | 8.3 |
| Protective service workers | 31.3 | 17.0 | 1072 | 3.9 |
| Farm, forestry and garden workers | 30.9 | 19.9 | 630 | 2.3 |
| Health and welfare support workers | 24.2 | 15.5 | 827 | 3.0 |
| Construction and mining labourers | 23.2 | 11.8 | 850 | 3.1 |
| Road and rail drivers | 23.1 | 11.8 | 1793 | 6.5 |
| Factory process workers | 21.7 | 12.2 | 1298 | 4.7 |
| Skilled animal and horticultural workers | 20.9 | 13.4 | 544 | 2.0 |
| Storepersons | 20.8 | 11.9 | 716 | 2.6 |
| Machine and stationary plant operators | 20.4 | 9.7 | 905 | 3.3 |

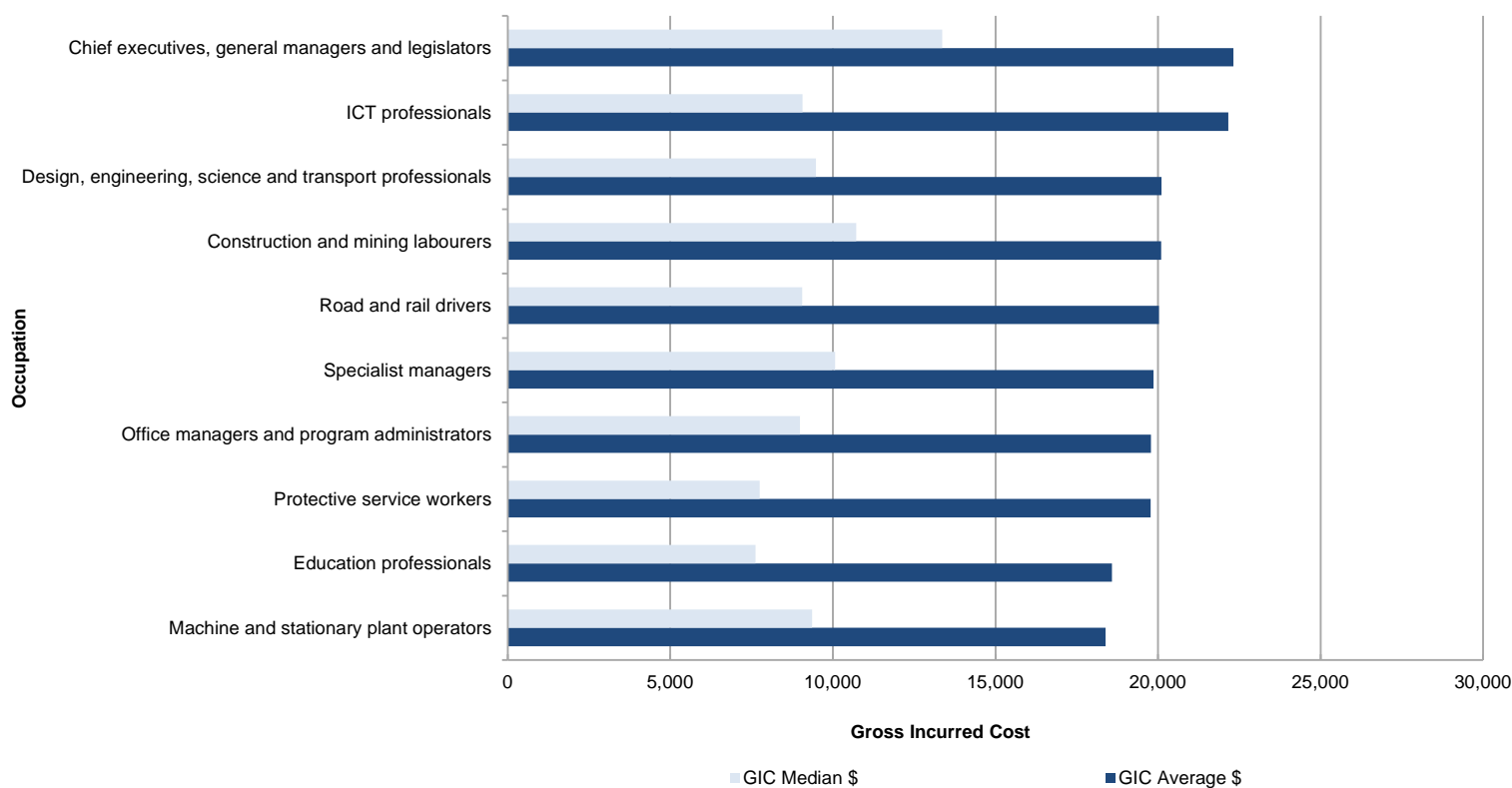
Other occupation sub groups with high incidence rates were construction trade workers, cleaners and laundry workers, automotive and engineering trades workers and mobile plant operators.

²⁰ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

²¹ As per footnote above.

²² As per footnote above.

Figure 21 – Average and median gross incurred cost of workplace injuries by occupation 2011/12²³



Common injuries

Manual handling was the most common cause of injury, accounting for 30 per cent of workplace injuries, followed by falls on the same level at 18 per cent, and falls from a height at eight per cent.

Approximately 62 per cent of workplace injuries resulted in traumatic joint/ligament and muscle/tendon injury, costing \$262 million in 2011/12. Other common injuries were wounds, lacerations, amputations and internal organ damage and fractures. It is important to note that workplace injuries can often result in more than one type of injury to the injured worker.

Manual handling injuries

There were 8348 manual handling injuries in 2011/12, a 2 per cent decrease from 2010/11. In the last eight years the incidence rate has declined by 37 per cent.

Manual handling injuries in 2011/12 cost \$126 million and involved 94,250 weeks in time lost. The gross incurred cost for males was \$83 million, while for females it was \$43 million.

The principal agencies involved in manual handling injuries were fastening, packing and packaging equipment and human agencies. Together, these two categories accounted for 35 per cent of all manual handling claims.

Table 10 – Workplace manual handling injuries 2002/03–2011/12²⁴

| Year | Number | Percentage of all workplace injuries | Frequency Rate | Incidence Rate | Gross incurred cost (\$'000) |
|---------|--------|--------------------------------------|----------------|----------------|------------------------------|
| 2002/03 | 12,021 | 32.1 | 2.5 | 4.4 | 253,738 |
| 2003/04 | 12,360 | 33.1 | 2.5 | 4.4 | 244,036 |
| 2004/05 | 11,610 | 32.1 | 2.4 | 4.1 | 224,341 |
| 2005/06 | 9819 | 31.1 | 2.0 | 3.4 | 175,199 |
| 2006/07 | 9016 | 30.7 | 1.8 | 3.0 | 164,684 |
| 2007/08 | 8875 | 29.5 | 1.7 | 2.9 | 164,154 |
| 2008/09 | 8744 | 29.0 | 1.7 | 2.9 | 173,177 |
| 2009/10 | 8116 | 28.9 | 1.6 | 2.6 | 164,231 |
| 2010/11 | 8504 | 30.2 | 1.6 | 2.7 | 172,507 |
| 2011/12 | 8348 | 30.1 | 1.5 | 2.6 | 126,480 |

²³ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

²⁴ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

Back injuries

There were 6677 major workplace back injuries in 2011/12, representing 24 per cent of all major workplace injuries. In the last eight years the incidence rate has declined by 38 per cent.

Back injuries cost \$94 million and involved lost time of 70,020 weeks. In 2011/12, 62 per cent of back injuries occurred to male workers.

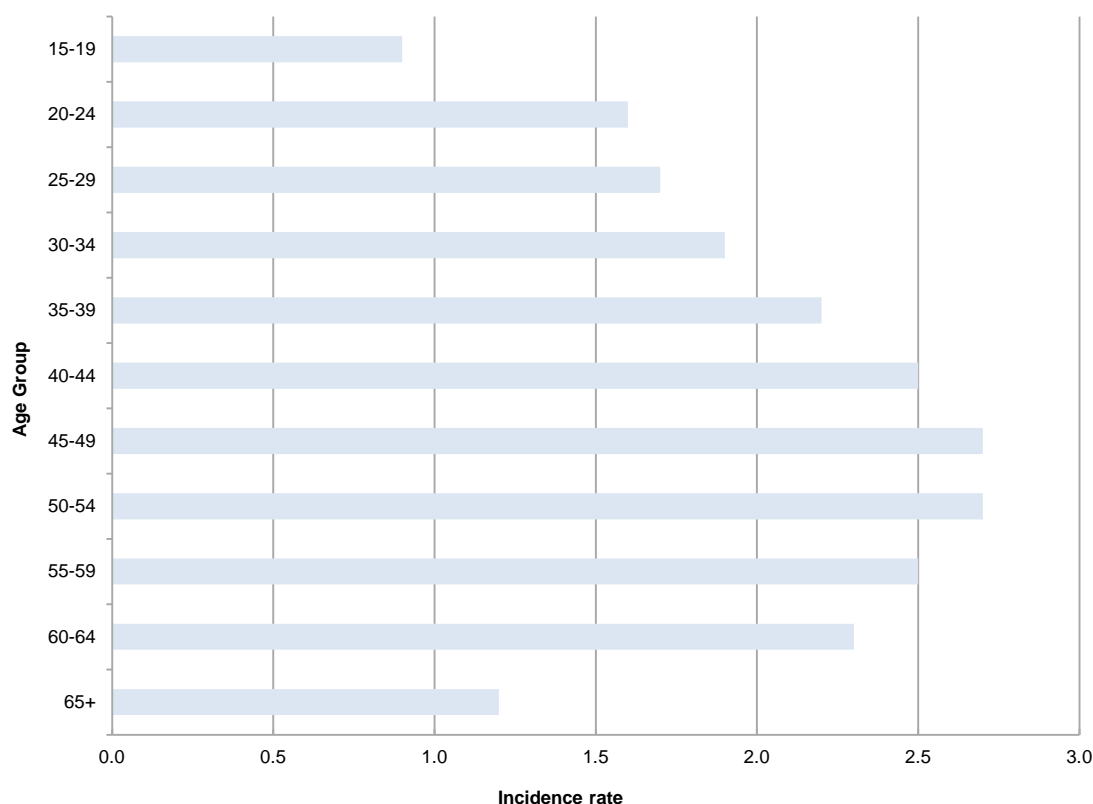
Of all workplace back injuries, permanent disability injuries accounted for 5 per cent. 89 per cent of all permanent disability injuries involved traumatic joint/ligament and muscle/tendon injury.

The highest number of back injuries was in the 45–49 year age group, with 14 per cent of claims and 15 per cent of the gross incurred cost. 95 per cent of all back injuries involved temporary disabilities.

Table 11 – Workplace back injuries 2002/03–2011/12²⁵

| Year | Number | % of total | Frequency rate | Incidence Rate | Gross incurred cost (\$'000) |
|---------|--------|------------|----------------|----------------|------------------------------|
| 2002/03 | 10,827 | 28.9 | 2.2 | 3.9 | 228,941 |
| 2003/04 | 10,540 | 28.2 | 2.2 | 3.8 | 216,143 |
| 2004/05 | 9688 | 26.8 | 2.0 | 3.4 | 181,142 |
| 2005/06 | 8108 | 25.6 | 1.6 | 2.8 | 136,888 |
| 2006/07 | 7287 | 24.8 | 1.4 | 2.4 | 124,780 |
| 2007/08 | 7323 | 24.3 | 1.4 | 2.4 | 124,369 |
| 2008/09 | 7214 | 23.9 | 1.4 | 2.4 | 137,968 |
| 2009/10 | 6686 | 23.8 | 1.3 | 2.2 | 122,861 |
| 2010/11 | 6915 | 24.5 | 1.3 | 2.2 | 133,617 |
| 2011/12 | 6677 | 24.1 | 1.2 | 2.1 | 93,936 |

Figure 22 – Incidence rate of workplace back injuries by age group 2011/12²⁶



²⁵ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

²⁶ As per footnote above.

Section 4: Occupational diseases

Occupational diseases are diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor²⁷. Refer to Appendix B for further details.

Trends 2002/03 to 2011/12

Number, incidence and frequency rates

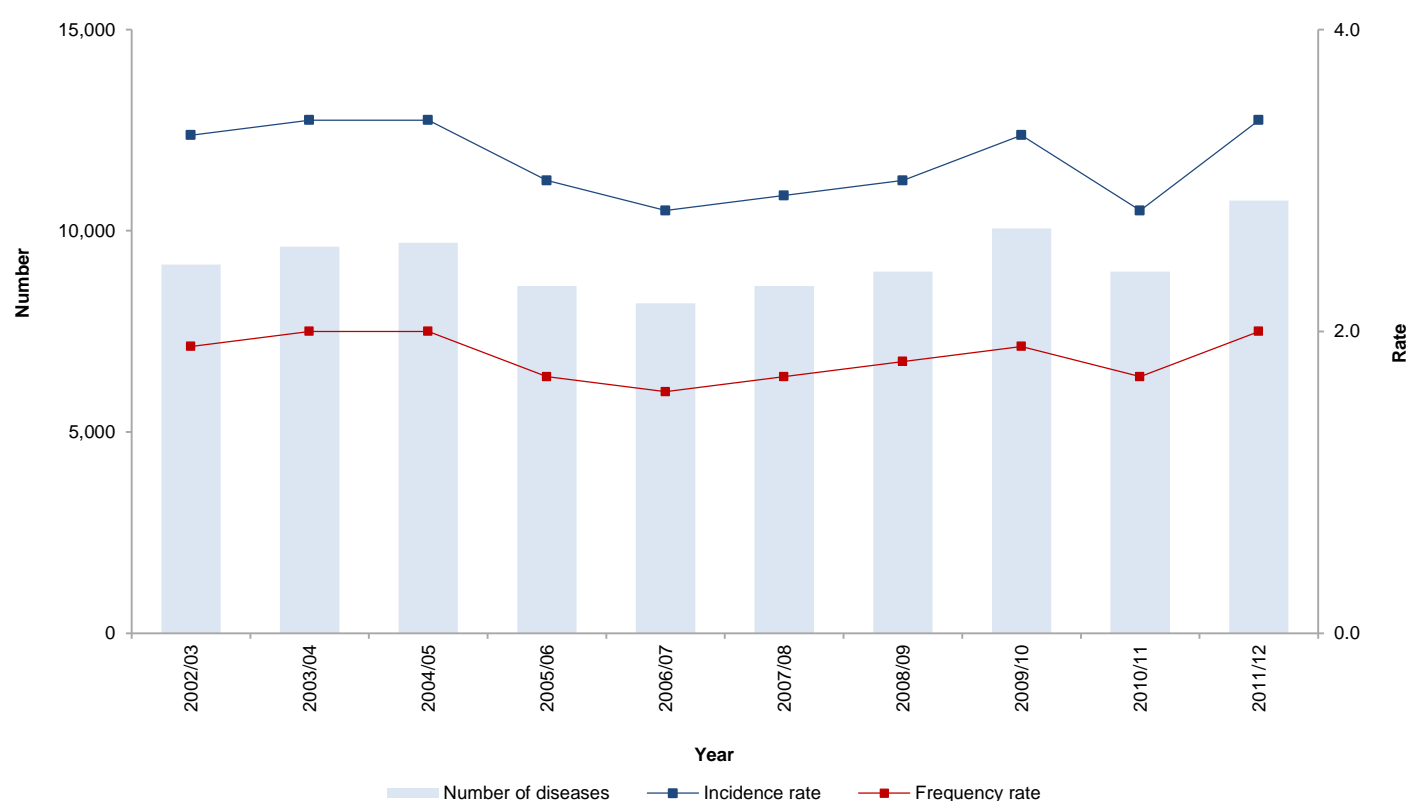
The number of major occupational diseases reported in 2011/12 was 10,747, an increase of 20 per cent over 2010/11. Occupational diseases in 2011/12 made up 26 per cent of all major claims.

Occupational diseases have increased by 1590 or 17 per cent since 2002/03, and incidence and frequency rates have increased by 3 per cent and 5 per cent respectively in the same period (see Table 12 and Figure 23).

Table 12 – Occupational disease claims 2002/03 to 2011/12

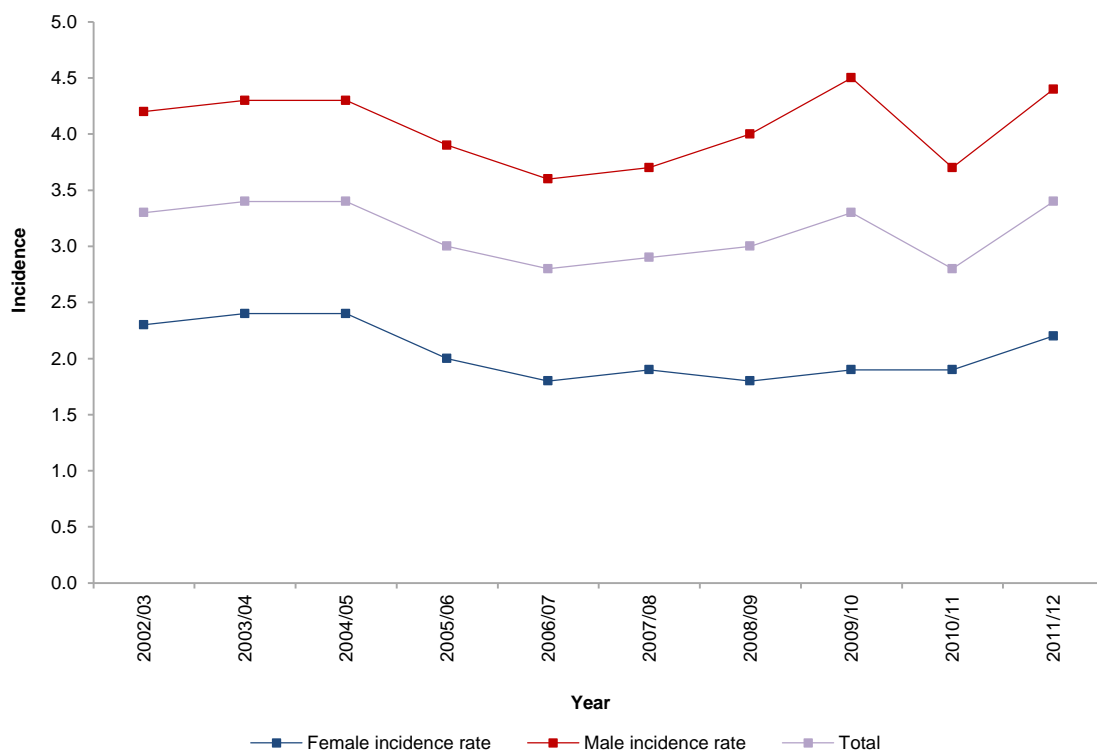
| Year | Number of occupational diseases | Incidence rate | Frequency rate | Percentage of all claims |
|----------------|---------------------------------|----------------|----------------|--------------------------|
| 2002/03 | 9157 | 3.3 | 1.9 | 18 |
| 2003/04 | 9604 | 3.4 | 2 | 18.6 |
| 2004/05 | 9697 | 3.4 | 2 | 19.5 |
| 2005/06 | 8626 | 3 | 1.7 | 19.6 |
| 2006/07 | 8201 | 2.8 | 1.6 | 19.9 |
| 2007/08 | 8628 | 2.9 | 1.7 | 20.4 |
| 2008/09 | 8985 | 3 | 1.8 | 21 |
| 2009/10 | 10,055 | 3.3 | 1.9 | 24.3 |
| 2010/11 | 8981 | 2.8 | 1.7 | 22 |
| 2011/12 | 10,747 | 3.4 | 2.0 | 26 |

Figure 23 – Number of claims, incidence and frequency rates of occupational diseases 2002/03 to 2011/12



²⁷ Does not include dust diseases, as defined by the *Worker's Compensation (Dust Diseases) Act 1942* (except in the case of a worker employed in or about a mine to which the *Coal Mines Regulation Act 1982* applies), or the aggravation, acceleration, exacerbation or deterioration of dust diseases, as so defined. (Refer to *Workers' Compensation Act 1987 No. 70*).

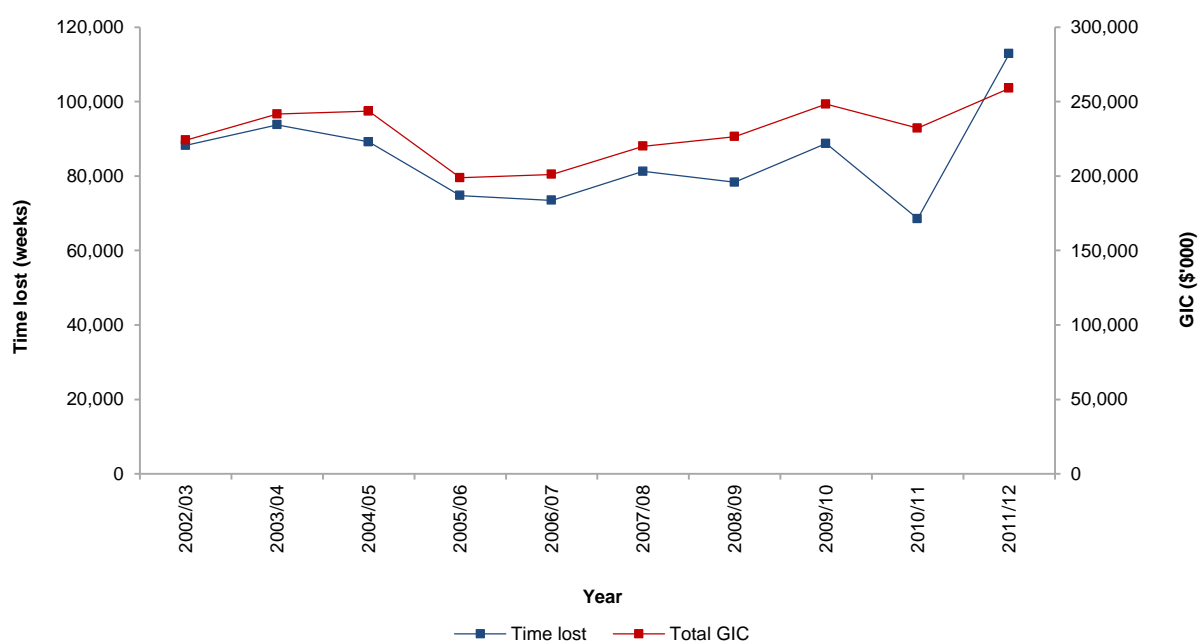
Figure 24 – Incidence rate of occupational diseases by gender 2002/03 to 2011/12



Gross incurred cost and time lost

The gross incurred cost of all occupational diseases increased by twelve per cent from \$232 million in 2010/11 to \$259 million in 2011/12. The average gross incurred cost for an occupational disease claim was \$24,093, which is a 7 per cent decrease from 2010/11.²⁸

Figure 25 – Total gross incurred cost and time lost of occupational diseases 2002/03 to 2011/12



Occupational diseases 2011/12

Time lost

The total time lost due to occupational diseases was 112,873 weeks, with an average of 18.6 weeks per claim (a 7 per cent increase on the average time lost in 2010/11). 57 per cent of occupational disease claims were temporary disabilities, and of those, 66 per cent resulted in four weeks or more of incapacity and accounted for 88 per cent of gross incurred cost (see Figure 26).

Nature of diseases

Deafness and mental diseases account for the majority of occupational disease claims. The number of deafness claims reported in 2011/12 (3980) increased by 25% from 2010/11 (3196). Mental disease claims reported in 2011/12 (3160) increased 7 per cent from 2010/11 (2961).

Severity of diseases

A relatively high proportion of occupational disease claims resulted in a permanent disability. While only 16 per cent of all employment injuries resulted in permanent disabilities, 43 per cent of occupational diseases resulted in permanent disability.

²⁸ Gross incurred cost figures are not adjusted for inflation.

Figure 26 – Distribution of occupational disease and gross incurred cost by time lost for temporary disability claims 2011/12

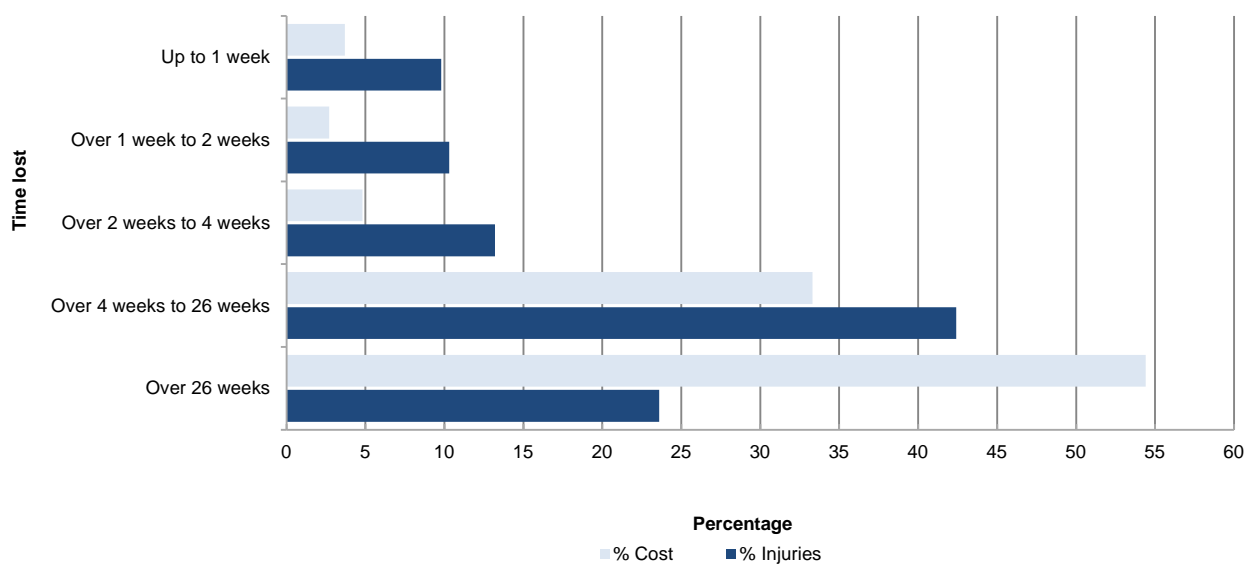


Table 13 – Distribution of occupational disease claims by nature of diseases 2011/12

| Nature of diseases | Number of claims | Percentage of all employment injuries |
|--|------------------|---------------------------------------|
| Deafness | 3980 | 9.4 |
| Mental Diseases ²⁹ | 3160 | 7.5 |
| Hernias | 774 | 1.8 |
| Muscle/tendon strain (non-traumatic) | 349 | 0.8 |
| Disc displacement, prolapse, degeneration or hernia | 347 | 0.8 |
| Tendinitis | 191 | 0.5 |
| Carpal tunnel syndrome | 155 | 0.4 |
| Occupational overuse syndrome | 146 | 0.3 |
| Back pain, lumbago, and sciatica | 136 | 0.3 |
| Soft tissue diseases due to non-traumatic causes with insufficient information to code elsewhere | 114 | 0.3 |
| Other diseases of the ear and mastoid process | 91 | 0.2 |
| Epicondylitis | 89 | 0.2 |
| Meniscus degenerate/detached/retained/chronic tear | 88 | 0.2 |
| Synovitis and tenosynovitis | 81 | 0.2 |
| Other specified soft tissue diseases, not elsewhere classified | 79 | 0.2 |
| Bursitis | 79 | 0.2 |
| Other diseases of skin and subcutaneous tissue, not elsewhere classified | 76 | 0.2 |
| Other malignant neoplasm of skin | 55 | 0.1 |
| Neck pain, cervicalgia | 39 | 0.1 |
| Diseases of muscle, tendon and related tissue, not elsewhere classified | 38 | 0.1 |
| Osteoarthritis/osteoarthrosis | 30 | 0.1 |
| Contact dermatitis | 29 | 0.1 |
| Other diseases, not elsewhere classified | 28 | 0.1 |
| Diseases of nerve roots, plexuses and single nerves ³⁰ | 28 | 0.1 |
| Ischaemic heart disease | 26 | 0.1 |
| Musculoskeletal and connective tissue diseases, unspecified | 26 | 0.1 |
| Malignant neoplasm of mesothelium (mesothelioma) | 24 | 0.1 |
| Carcinoma in situ of skin | 23 | 0.1 |
| Infectious and parasitic diseases, unspecified | 23 | 0.1 |
| Infectious and parasitic diseases, not elsewhere classified | 22 | 0.1 |
| Other and Unknown | 421 | 10 |
| Total | 10,747 | 25.5 |

²⁹ Includes conditions attributed to psychological injury.

³⁰ Includes carpal tunnel syndrome and mononeuritis

Age distribution

Figure 27 shows that the number of claims for occupational diseases increased with age, peaking in the 55–59 age group for males. The highest claim numbers for females occur in the 40–44, 45–49 and 50–54 age groups. The 55–59 age group recorded the highest combined number of claims.

Figure 27 – Distribution of occupational disease claims by age 2011/12

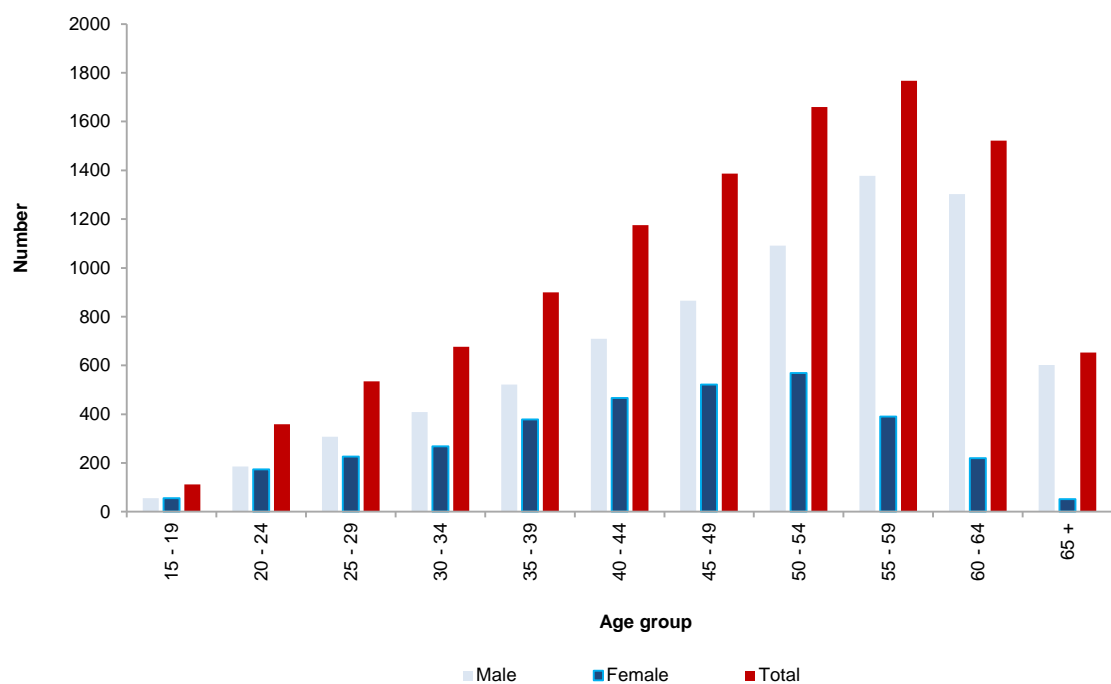
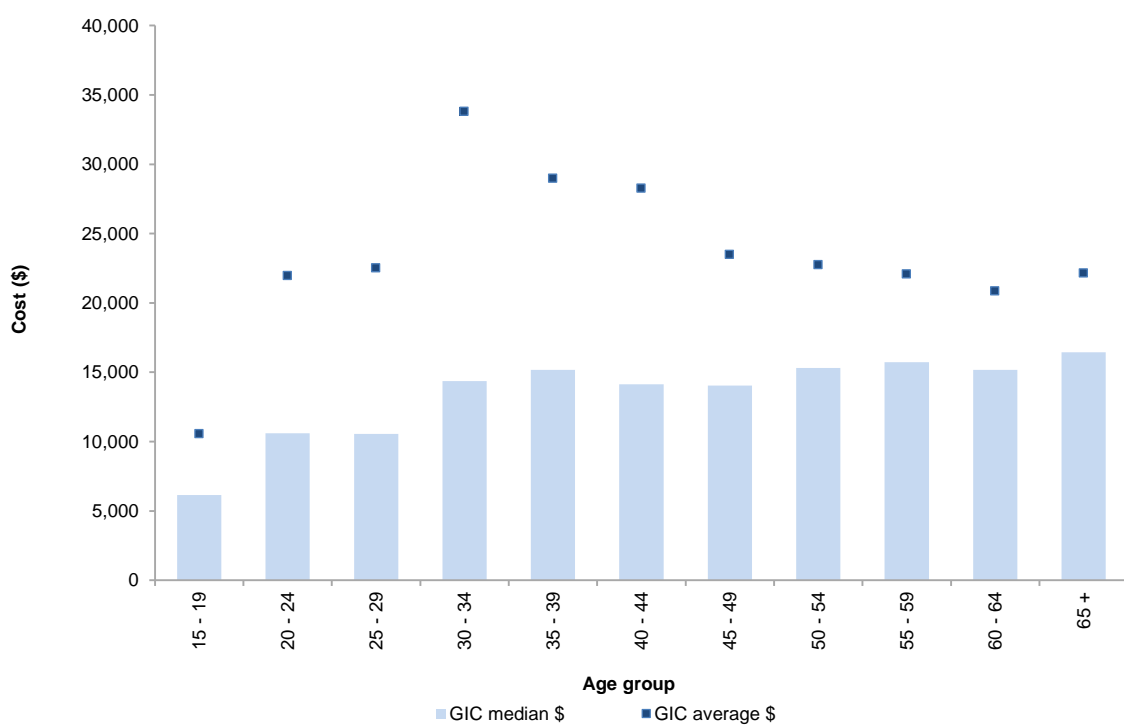


Figure 28 – Average and median cost of occupational disease claims by age 2011/12



Industry distribution

Manufacturing, public administration and safety, health care and social assistance and construction account for 55 per cent of occupational disease claims in 2011/12 (see Figure 29). Figure 30 shows that the manufacturing industry had the highest incidence rate for occupational diseases (8.8), above the total NSW rate of 3.4.

Figure 29 – Distribution of occupational disease claims by industry 2011/12

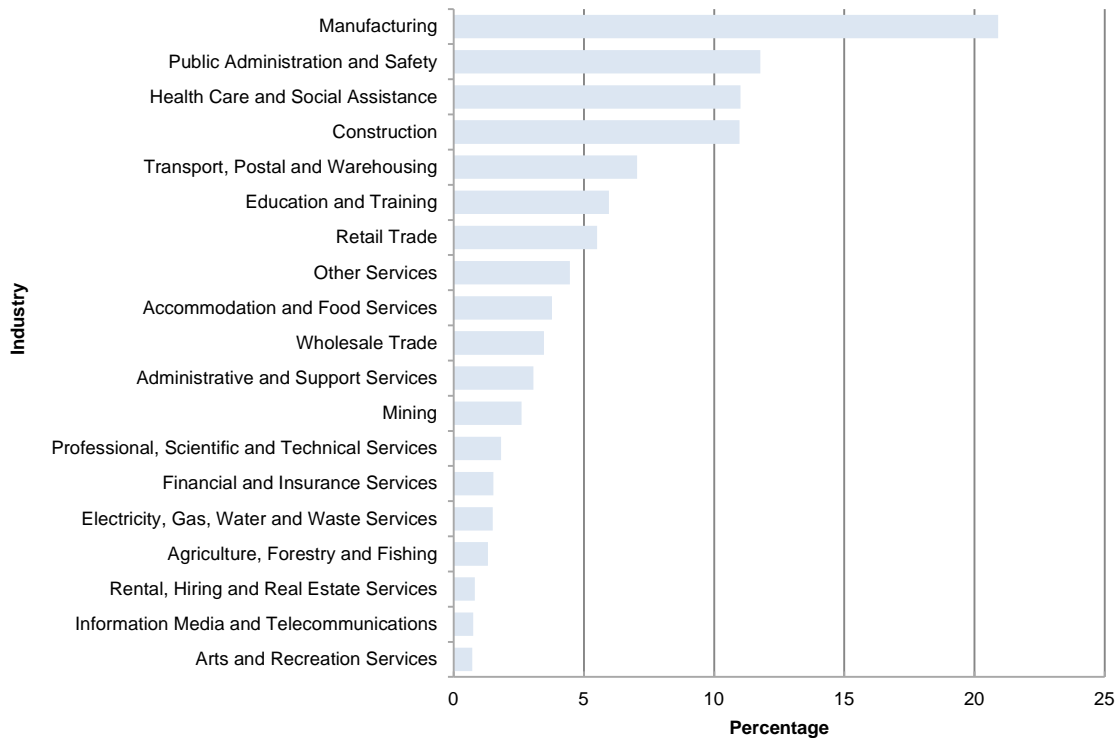
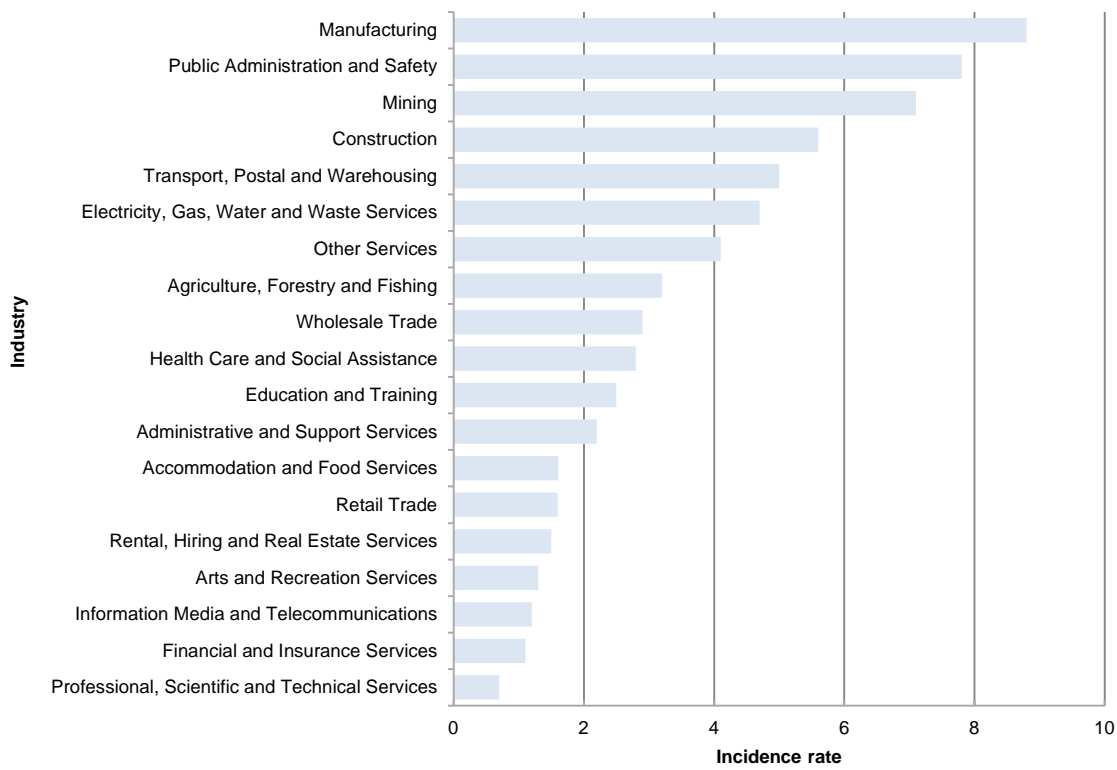


Figure 30 – Incidence rate of occupational diseases by industry 2011/12



Occupational distribution

Labourers, machinery operators and drivers, and technicians and trades workers accounted for the majority (57%) of occupational disease claims in NSW in 2011/12 (see Figure 31).

Figure 31 – Distribution of occupational disease claims by occupation 2011/12

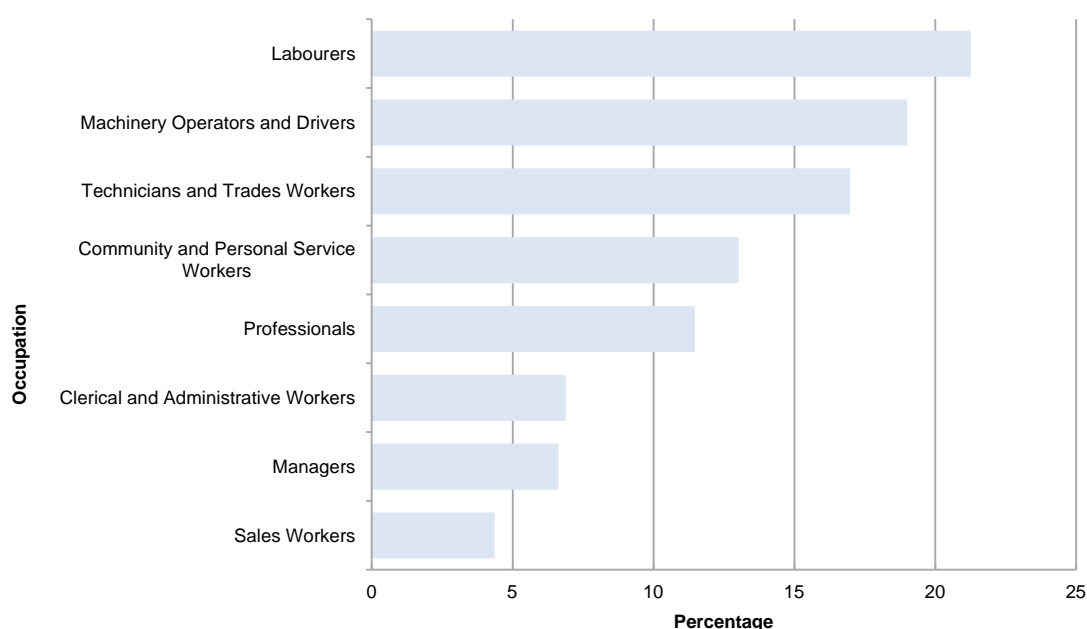
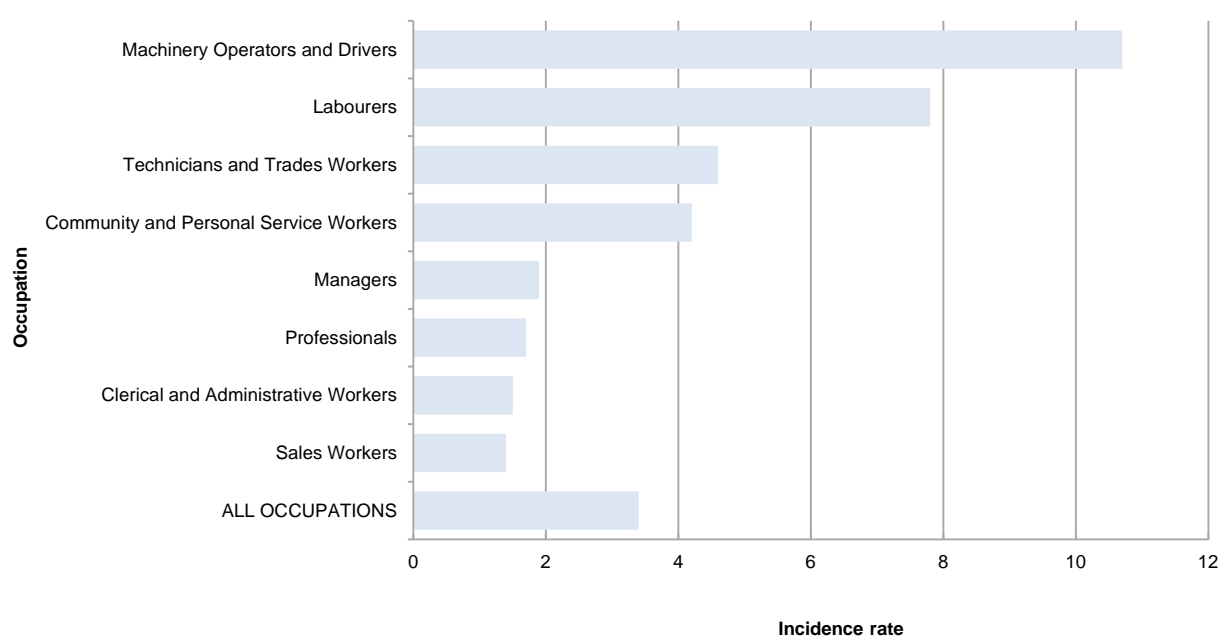


Figure 32 shows that the highest incidence rates of occupational disease claims were made by machinery operators and drivers, labourers, technicians and trades workers and community and personal service workers.

Figure 32 – Incidence rate of occupational diseases by occupation 2011/12



Selected diseases

Deafness

Occupational deafness is defined as irreversible hearing loss induced by noise or other agents, which develops over a period of time. It excludes traumatic deafness.

The incidence rate of deafness claims has increased from 0.9 in 2002/03 to 1.2 in 2011/12.

37 per cent of all occupational disease claims in 2011/12 were for occupational deafness. The average cost for a deafness claim was \$16,148, compared to the average for all occupational disease claims of \$24,093.

Industries where deafness claims accounted for more than 50 per cent of their occupational disease claims were mining, construction, manufacturing, and electricity, gas, water and waste services (see Table 15).

Table 14 – Occupational diseases: Deafness claims, gross incurred cost and incidence rate 2002/03 to 2011/12

| Year | Total | Incidence rate | Per cent of all diseases | Gross incurred cost (\$'000) | Per cent of major claims |
|---------|-------|----------------|--------------------------|------------------------------|--------------------------|
| 2002/03 | 2501 | 0.9 | 27.3 | 35,715 | 4.9 |
| 2003/04 | 2706 | 1 | 28.2 | 38,824 | 5.2 |
| 2004/05 | 2885 | 1 | 29.8 | 38,194 | 5.8 |
| 2005/06 | 2469 | 0.9 | 28.6 | 34,425 | 5.6 |
| 2006/07 | 2425 | 0.8 | 29.6 | 33,490 | 5.9 |
| 2007/08 | 2634 | 0.9 | 30.5 | 39,032 | 6.2 |
| 2008/09 | 3285 | 1.1 | 36.6 | 51,924 | 7.7 |
| 2009/10 | 4290 | 1.4 | 42.7 | 66,304 | 10.3 |
| 2010/11 | 3196 | 1.0 | 35.6 | 54,615 | 7.8 |
| 2011/12 | 3980 | 1.2 | 37.0 | 64,268 | 9.4 |

Table 15 – Occupational diseases: Distribution of deafness claims by industry 2011/12

| Industry | Number of deafness claims | Per cent of all diseases in that industry |
|---|---------------------------|---|
| Mining | 210 | 75.0 |
| Construction | 785 | 66.6 |
| Manufacturing | 1485 | 66.1 |
| Electricity, gas, water and waste services | 104 | 64.6 |
| Transport, postal and warehousing | 319 | 42.1 |
| Other services | 173 | 36.0 |
| Wholesale trade | 124 | 33.2 |
| Administrative and support services | 102 | 31.0 |
| Information media and telecommunications | 25 | 30.9 |
| Agriculture, forestry and fishing | 43 | 30.3 |
| Rental, hiring and real estate services | 25 | 28.4 |
| Public administration and safety | 283 | 22.4 |
| Professional, scientific and technical services | 38 | 19.4 |
| Accommodation and food services | 63 | 15.5 |
| Retail trade | 61 | 10.3 |
| Arts and recreation services | 7 | 9.1 |
| Education and training | 58 | 9.0 |
| Financial and insurance services | 13 | 7.9 |
| Health care and social assistance | 44 | 3.7 |
| Total NSW | 3980 | 37 |

Mental diseases

The term 'mental disease' refers to a range of psychological conditions for which workers compensation may be paid, including clinical depression and post-traumatic stress disorder.

It should be noted that although stress itself is not a compensable condition, it is however, one of many possible factors that may contribute to the contraction or aggravation of a compensable psychological condition.

There is an upward trend in mental disease claims in NSW since 2005/06. Females accounted for 61 per cent of mental disease claims with a higher incidence rate (1.3) in comparison to males (0.7) in 2011/12 (see Table 16 and Table 4.5b in Appendix E).

Table 16 – Occupational diseases: Number of mental disease claims by gender 2002/03 to 2011/12

| Year | Males | Females | Total | Incidence Rate ³¹ | Per cent of major claims |
|----------------|-------------|-------------|-------------|------------------------------|--------------------------|
| 2002/03 | 1396 | 1850 | 3246 | 1.2 | 6.4 |
| 2003/04 | 1330 | 1896 | 3226 | 1.1 | 6.3 |
| 2004/05 | 1259 | 1943 | 3202 | 1.1 | 6.4 |
| 2005/06 | 1072 | 1445 | 2517 | 0.9 | 5.7 |
| 2006/07 | 1105 | 1468 | 2573 | 0.9 | 6.2 |
| 2007/08 | 1118 | 1539 | 2657 | 0.9 | 6.3 |
| 2008/09 | 1040 | 1490 | 2530 | 0.8 | 5.9 |
| 2009/10 | 1150 | 1545 | 2695 | 1.1 | 6.5 |
| 2010/11 | 1271 | 1690 | 2961 | 0.9 | 7.3 |
| 2011/12 | 1248 | 1912 | 3160 | 1.0 | 7.5 |

The total gross incurred cost of mental disease claims was \$109 million with an average of \$34,409 per claim. The total time lost as a result of mental disease claims was 66,267 weeks, with an average of 22 weeks per claim.

Anxiety/stress disorder and anxiety/depression combined were found to be the major components of mental disease in NSW in 2011/12, both contributing to 61 per cent of all claims.

Industries where mental disorder claims accounted for more than 50 per cent of their occupational disease claims were education and training, financial and insurance services, health care and social assistance and public administration and safety (see Table 17).

³¹ Incidence rate is the number of mental disease claims per 1,000 employees.

Table 17 – Occupational diseases: Number of mental disease claims by industry 2011/12

| Industry | Number of mental disease claims | Per cent of all diseases in that industry |
|---|--|--|
| Education and training | 426 | 66.5 |
| Financial and insurance services | 98 | 59.8 |
| Health care and social assistance | 653 | 55.2 |
| Public administration and safety | 691 | 54.6 |
| Rental, hiring and real estate services | 43 | 48.9 |
| Professional, scientific and technical services | 91 | 46.4 |
| Accommodation and food services | 181 | 44.6 |
| Information media and telecommunications | 29 | 35.8 |
| Arts and recreation services | 26 | 33.8 |
| Retail trade | 194 | 32.8 |
| Administrative and support services | 95 | 28.9 |
| Other services | 121 | 25.2 |
| Transport, postal and warehousing | 148 | 19.6 |
| Wholesale trade | 72 | 19.3 |
| Electricity, gas, water and waste services | 16 | 9.9 |
| Agriculture, forestry and fishing | 10 | 7.0 |
| Manufacturing | 158 | 7.0 |
| Construction | 67 | 5.7 |
| Mining | 10 | 3.6 |
| Total NSW | 3160 | 29.4 |

Table 18 lists main occupation sub-categories which accounted for 50 per cent of mental disease claims in 2011/12 in NSW.

Table 18 – Occupation sub groups with highest number of mental disease claims in 2011/12

| Occupation | No of claims | Incidence rate | Frequency rate | Percentage of mental disease claims |
|---|---------------------|-----------------------|-----------------------|--|
| Protective service workers | 438 | 12.8 | 6.9 | 13.9 |
| Education professionals | 293 | 2.0 | 1.2 | 9.3 |
| Carers and aides | 243 | 1.9 | 1.5 | 7.7 |
| Specialist managers | 164 | 0.9 | 0.4 | 5.2 |
| Health and welfare support workers | 154 | 4.5 | 2.9 | 4.9 |
| Health professionals | 146 | 1.0 | 0.6 | 4.6 |
| Other clerical and administrative workers | 139 | 1.9 | 1.1 | 4.4 |
| Total NSW | 3160 | 1.0 | 0.6 | 100 |

Occupational overuse syndrome

Occupational overuse syndrome refers to diseases of the musculoskeletal system characterised by discomfort or persistent pain in muscles, tendons and other soft tissues, with or without physical manifestations.

Occupational overuse syndrome is usually associated with repetitive movement, sustained or constrained postures, and/or forceful movements.

Due to the introduction of the *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008, occupational overuse syndrome data for 2011/12 is not directly comparable with data reported as occupational overuse syndrome prior to 2011/12. For 2011/12 occupational overuse syndrome data, refer to Appendix E Table 4.5.

The scope of the code used for occupational overuse syndrome claims reported from 1 July 2011 (542 Occupational Overuse Syndrome), is limited to occupational overuse syndrome. The scope of the previous code used for occupational overuse syndrome claims (330: Disorders of muscle, tendons and other soft tissues) also included claims for synovitis, tenosynovitis, bursitis, and repetitive strain injury (RSI).

Section 5: Other work-related injuries

Other work-related injuries are caused by incidents arising out of the injured person's employment while they are away from the workplace. They include injuries sustained while commuting to or from work or during a recess while the worker is away from work. Refer to Appendix B for further details.

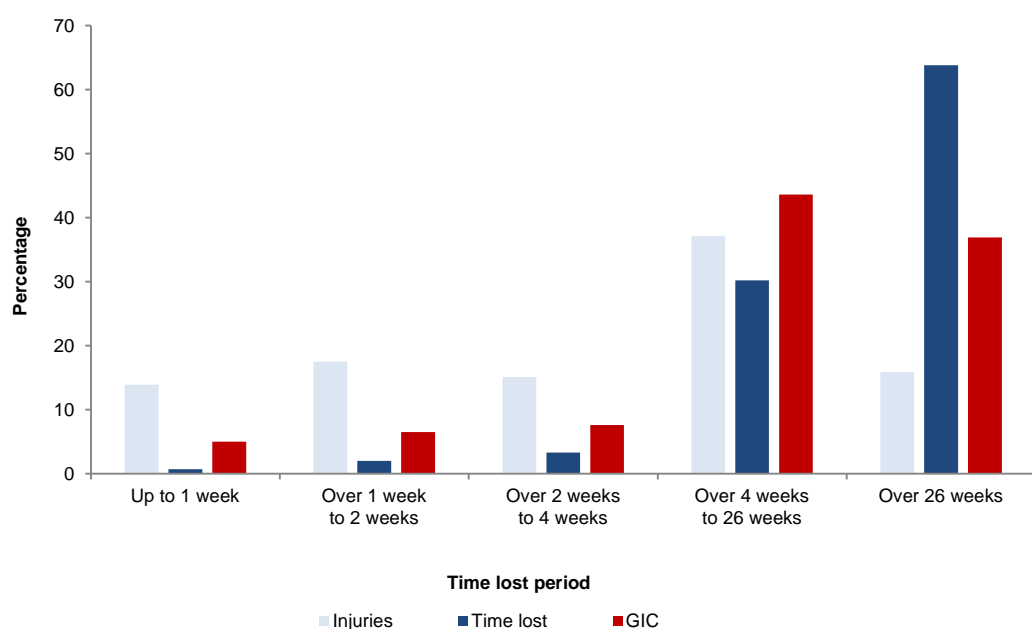
Other work-related injuries 2011/12

Number, gross incurred cost and time lost

Of the 3686 other major work-related injuries in 2011/12, 198 resulted in permanent disabilities while 3454 were temporary disabilities. Temporary disabilities of six months and over made up 15 per cent of all other work-related injuries, while temporary disability injuries resulting in four or more weeks off work accounted for 53 per cent of all temporary other work related disabilities, 81 per cent of gross incurred costs and 94 per cent of time lost.

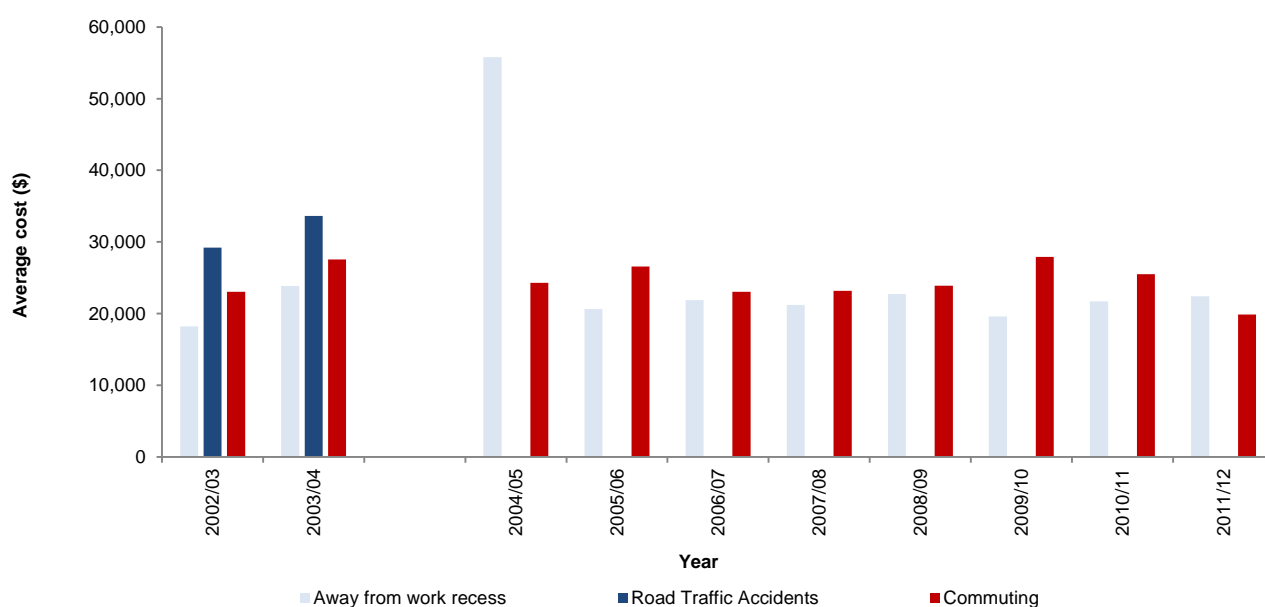
The total gross incurred cost of other work-related injuries was \$74 million with an average of \$20,020 per claim. However, half the claims had a gross incurred cost of \$8604 or less. The total time lost was 46,698 weeks with an average of 13.6 weeks and median of 4.7 weeks.

Figure 33 – Distribution of other work-related injuries, gross incurred cost and time lost for temporary disability claims 2011/12³²



Note that Figure 34 depicts a significantly high average cost (\$) for the category 'Away from work during recess period' in 2004/05. This significant rise was due to a very high cost individual claim.

Figure 34 – Average gross incurred cost of other work-related injuries³³



³² Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

³³ Road traffic accidents while on duty are reported differently for 2004/05 to 2011/12 from previous years. Road traffic accidents while on duty were reported as other work-related injuries for 2003/04 and previous years. Consequently, the gap in the graph between 2003/04 and 2004/05 is intended to highlight the fact that 2004/05 to 2011/12 road traffic accidents while on duty are not comparable with previous years.

Figure 35 – Median gross incurred cost of other work-related injuries³⁴

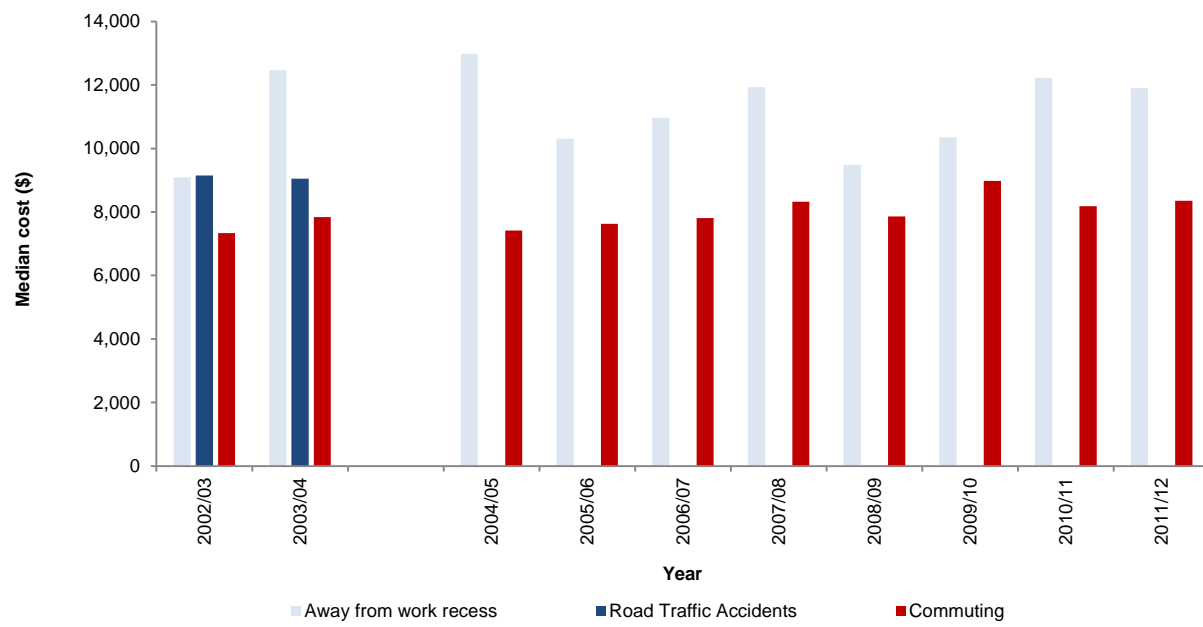


Figure 36 – Average time lost of other work-related injuries³⁵

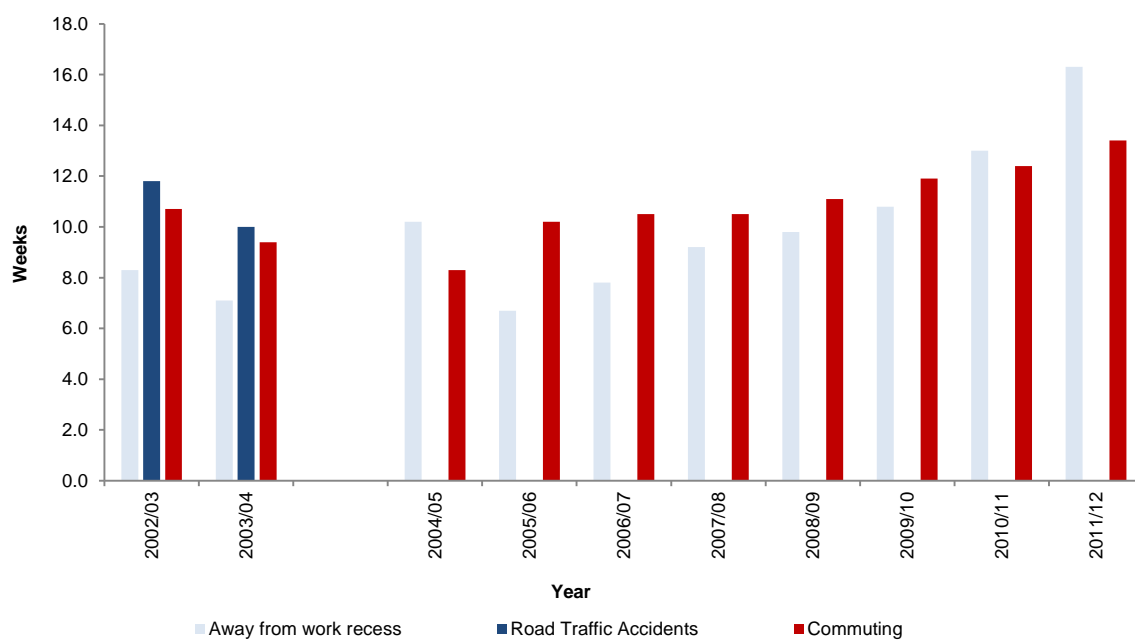
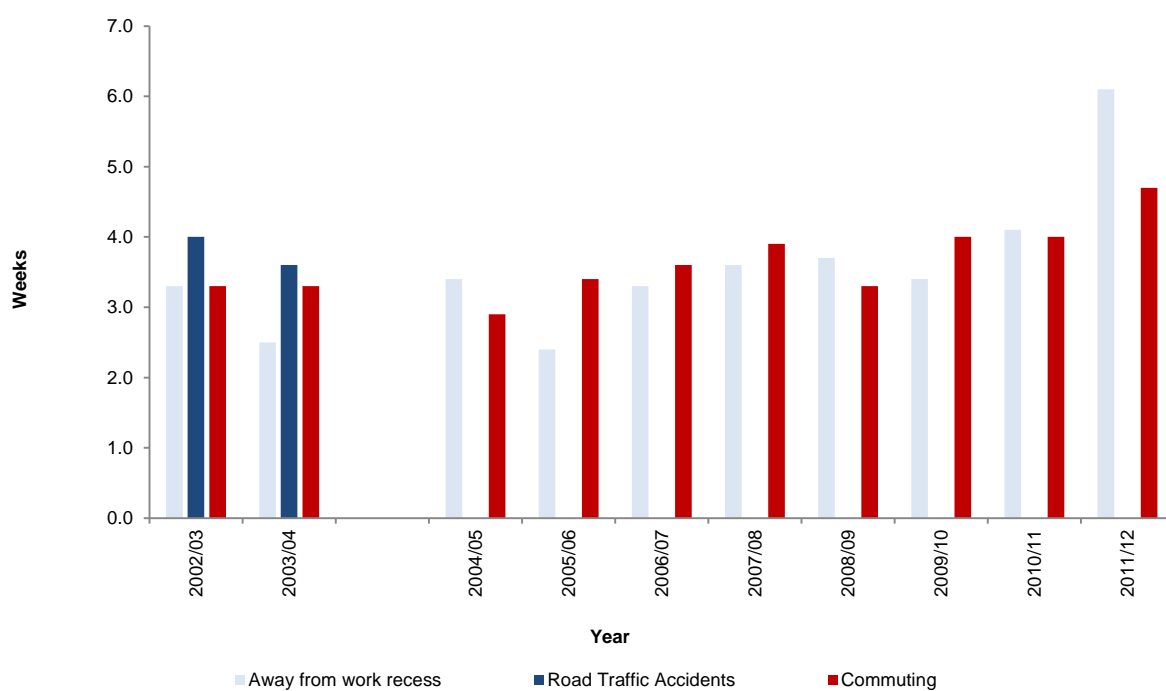


Figure 37 – Median time lost of other work-related injuries³⁶



34 Road traffic accidents while on duty are reported differently for 2004/05 to 2011/12 from previous years. Road traffic accidents while on duty were reported as other work-related injuries for 2003/04 and previous years. Consequently, the gap in the graph between 2003/04 and 2004/05 is intended to highlight the fact that 2004/05 to 2011/12 road traffic accidents while on duty are not comparable with previous years.

35 As per footnote 32.

36 As per footnote 32.

Number, gross incurred cost and time lost for long-term temporary disability claims

Long-term injuries, which only include claims with four weeks or more of time lost, made up 53 per cent of other work-related temporary disability claims. Traumatic joint/ligament and muscle/tendon injuries were the most common nature of other work-related injuries, followed by fractures (see Figure 38). These two nature of injury/disease categories accounted for 79% of gross incurred cost of other work related injuries (see Figure 39).

Figure 38 – Top five other work-related nature of injuries³⁷

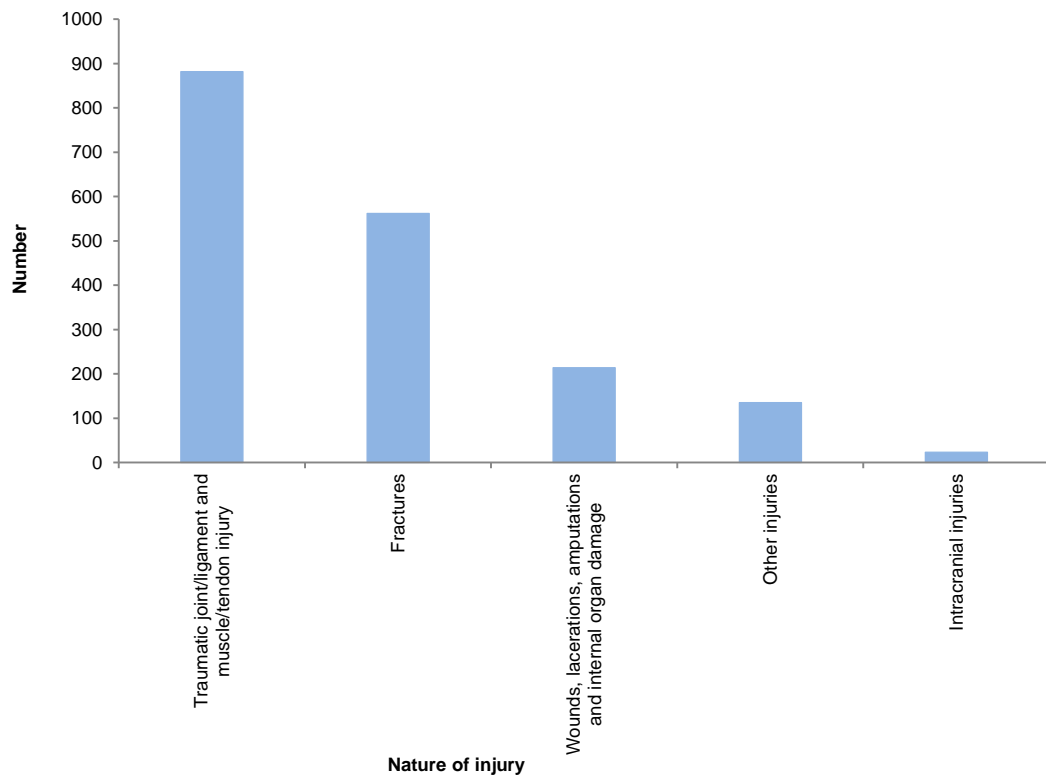
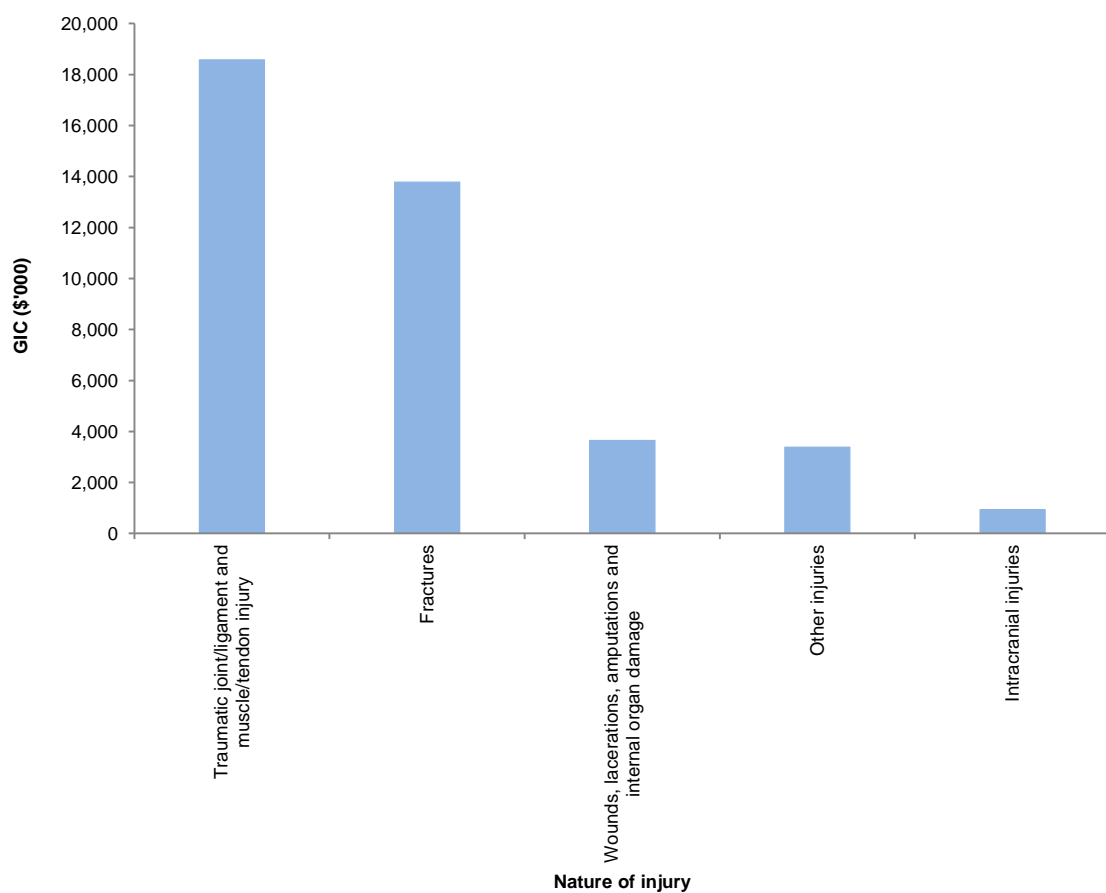


Figure 39 – Gross incurred cost for the top five other work-related nature of injuries³⁸



³⁷ Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

³⁸ As per footnote above.

Table 19 – Number of claims and gross incurred cost by nature of other work-related injury (top five nature of injuries³⁹)

| Nature of injury | Number | Gross Incurred Cost (\$'000) |
|--|--------|------------------------------|
| Traumatic joint/ligament and muscle/tendon injury | 882 | 18,568 |
| Fractures | 562 | 13,773 |
| Wounds, lacerations, amputations and internal organ damage | 214 | 3643 |
| Other injuries | 135 | 3378 |
| Intracranial injuries | 23 | 939 |

Number and incidence rate by age and gender

Figure 40 shows that other work-related injuries peaked in the 25–29 age group and generally declined in the middle to older age groups. There were 1907 claims from females, accounting for 52 per cent of all other work-related injuries. Female incidence rates were higher than that of males from the 45–49 age group and older, while male incidence rates were higher in the younger age groups of 15–19 and 25–29 (see Figure 41).

Figure 40 – Other work-related injuries by age and gender⁴⁰

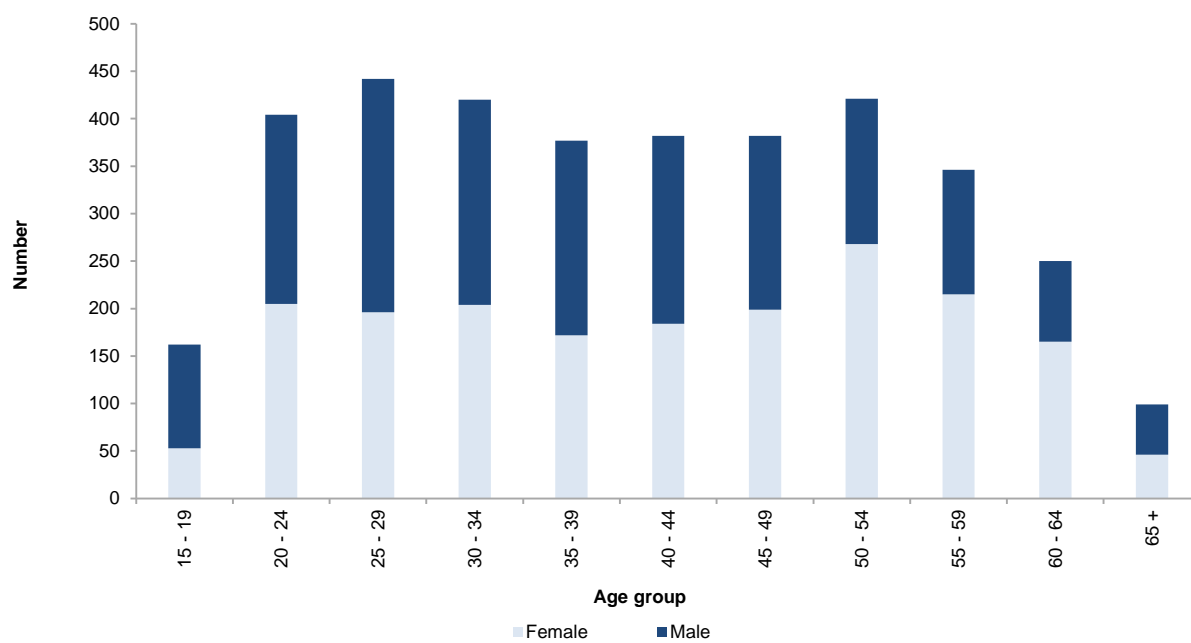
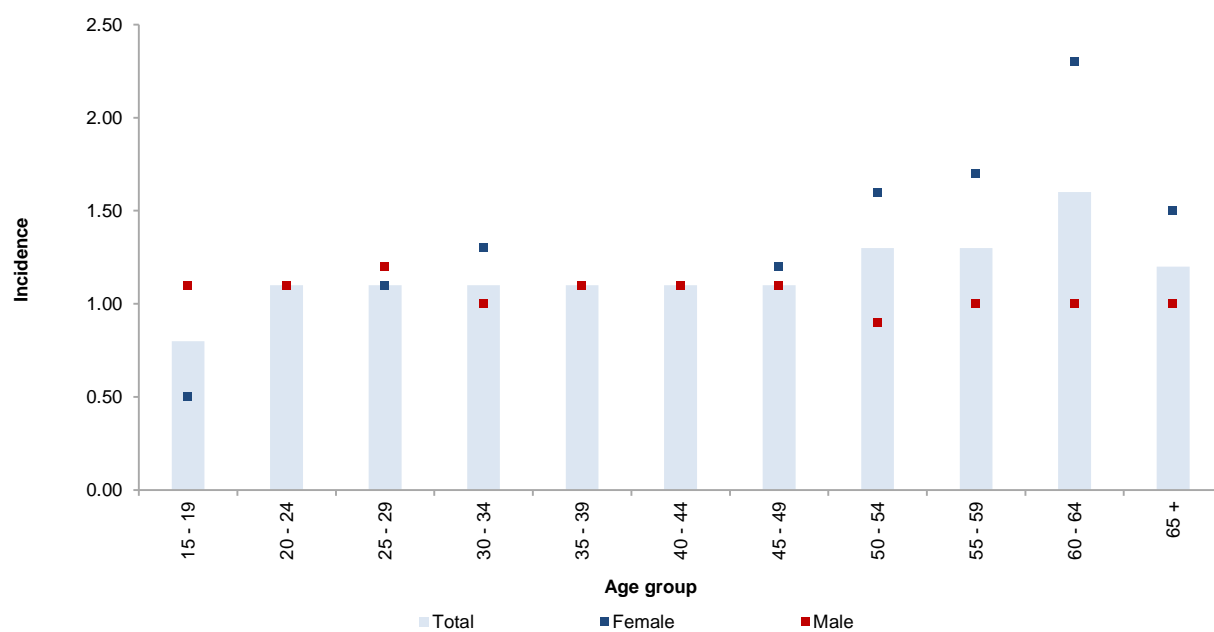


Figure 41 – Other work-related incidence rate by age and gender⁴¹



39 Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

40 As per footnote above.

41 As per footnote above.

Cause of injury

Commuting constitutes the bulk of other work-related injury claims, indicating vehicles were the main cause of injury in this category. Vehicle related incidents accounted for 57 per cent of other work-related injuries followed by falls, trips and slips at 27 per cent (see Table 20).

Table 20 – Distribution of other work-related claims by cause of injury⁴²

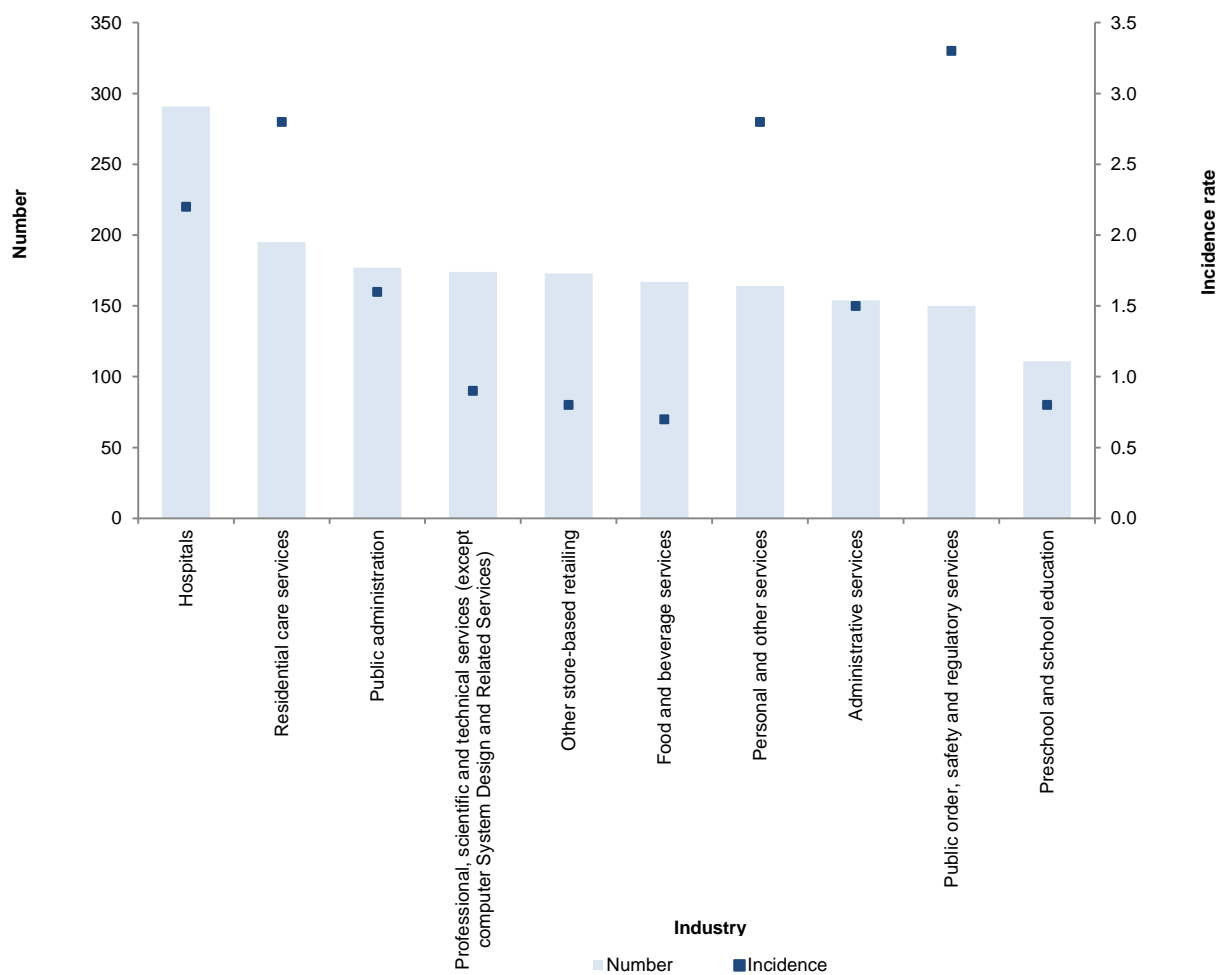
| Cause of injury/disease | Number | Gross Incurred Cost (\$'000) |
|--|-------------|------------------------------|
| Vehicle Accidents | 2103 | 48,504 |
| Falls, trips and slips of a person | 997 | 15,346 |
| Being hit by moving objects | 301 | 5741 |
| Body stressing | 146 | 1884 |
| Hitting objects with a part of the body | 71 | 967 |
| Other and unspecified mechanisms of injury | 68 | 1354 |
| Total | 3686 | 73,794 |

Industry distribution

The main industry categories with the highest number of other work-related injuries were health care and social assistance at 655, manufacturing at 351, public administration and safety at 327 and retail trade at 310.

Sub divisions of industries with the highest number of other work-related injuries along with the incidence rate are shown below in Figure 42.

Figure 42 – Number and incidence rate of other work-related injuries by top ten industry sub division 2011/12



⁴² Not comparable with editions previous to the 2004/05 Statistical Bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2011/12 editions of the Statistical Bulletin they are classified as workplace injuries.

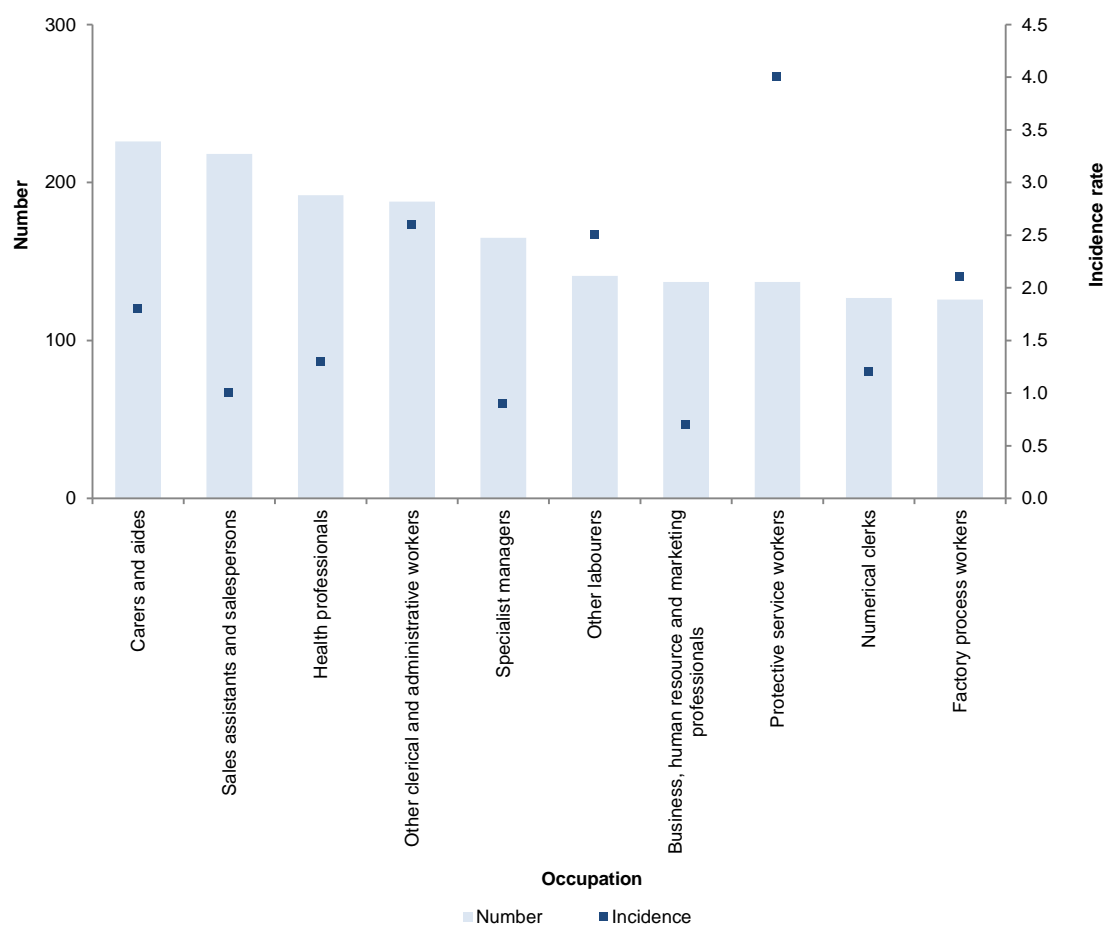
Occupation distribution

The main occupation categories with the highest number of other work-related injury claims were professionals at 671, clerical and administrative workers at 613, community and personal service workers at 571 and labourers at 490.

The highest incidence rates within the occupational groups were 4.0 for protective service workers, 2.7 for health and welfare support workers, 2.6 for other clerical and administrative workers and 2.5 for other labourers.

Sub divisions of occupations with the highest number of other work-related injuries along with the incidence rate are shown below in Figure 43.

Figure 43 – Number and incidence rate of other work-related injuries by top ten occupation sub-categories 2011/12



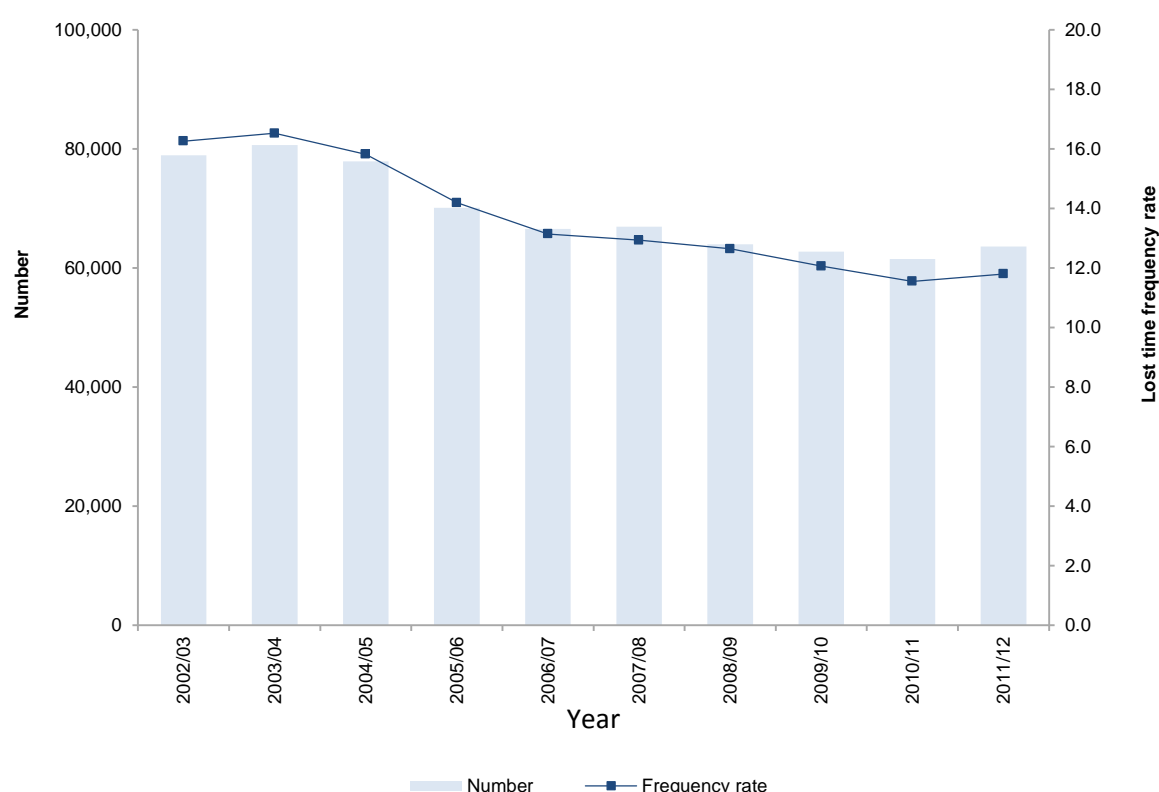
Section 6: Lost time

This section covers all 'new' claims (major and minor) that resulted in fatalities, permanent disabilities, or temporary disabilities when one or more days have been paid for total incapacity and reported to insurers/Scheme Agents during the relevant financial years. The definitions used in this section are in accordance with the *Workplace Injury and Disease Recording Standard – The National Occupational Health and Safety Commission (NOHSC) AS 1885.1 (1990)*.

Trends 2002/03 to 2011/12

Since 2002/03 the total number of lost time claims has decreased by 19 per cent from 78,896 in 2002/03 to 63,608 in 2011/12. Over the same period the lost time frequency rate has decreased by 28 per cent from 16.3 in 2002/03 to 11.8 in 2011/12.

Figure 44 – Number and frequency rate of lost time claims 2002/03–2011/12



Lost time injury/disease claims 2011/12

During 2011/12, the total number of lost time claims was 63,608. The total gross incurred cost for these claims was \$799 million. The total time lost was 498,433 weeks, with an average of 8.8 weeks per claim. Lost time injuries/diseases of up to one week constituted 36 per cent of all lost time injuries/diseases, while the cost for these was 7 per cent of total gross incurred costs.

Table 21 compares the industry distribution of lost time claims with major employment injuries. Most industries displayed a similar distribution for both lost time injuries/diseases and employment injuries.

Table 21 – Number of lost time injuries/diseases and major employment injuries by industry 2011/12

| Industry | Number of lost time injuries/diseases | % | Number of major employment injuries | % |
|---|---------------------------------------|--------------|-------------------------------------|--------------|
| Manufacturing | 9651 | 15.2 | 6481 | 15.4 |
| Health care and social assistance | 9382 | 14.7 | 6098 | 14.5 |
| Public administration and safety | 5721 | 9.0 | 3744 | 8.9 |
| Construction | 5410 | 8.5 | 4043 | 9.6 |
| Retail trade | 4799 | 7.5 | 3122 | 7.4 |
| Accommodation and food services | 4139 | 6.5 | 2706 | 6.4 |
| Education and training | 4073 | 6.4 | 2196 | 5.2 |
| Transport, postal and warehousing | 4047 | 6.4 | 2922 | 6.9 |
| Other services | 2839 | 4.5 | 1888 | 4.5 |
| Wholesale trade | 2486 | 3.9 | 1599 | 3.8 |
| Administrative and support services | 2366 | 3.7 | 1557 | 3.7 |
| Agriculture, forestry and fishing | 1599 | 2.5 | 1185 | 2.8 |
| Professional, scientific and technical services | 1354 | 2.1 | 795 | 1.9 |
| Arts and recreation services | 972 | 1.5 | 645 | 1.5 |
| Mining | 969 | 1.5 | 814 | 1.9 |
| Financial and insurance services | 946 | 1.5 | 521 | 1.2 |
| Electricity, gas, water and waste services | 594 | 0.9 | 400 | 0.9 |
| Information media and telecommunications | 567 | 0.9 | 322 | 0.8 |
| Rental, hiring and real estate services | 549 | 0.9 | 381 | 0.9 |
| Unknown | 1145 | 1.8 | 710 | 1.7 |
| Total NSW | 63,608 | 100.0 | 42,129 | 100.0 |

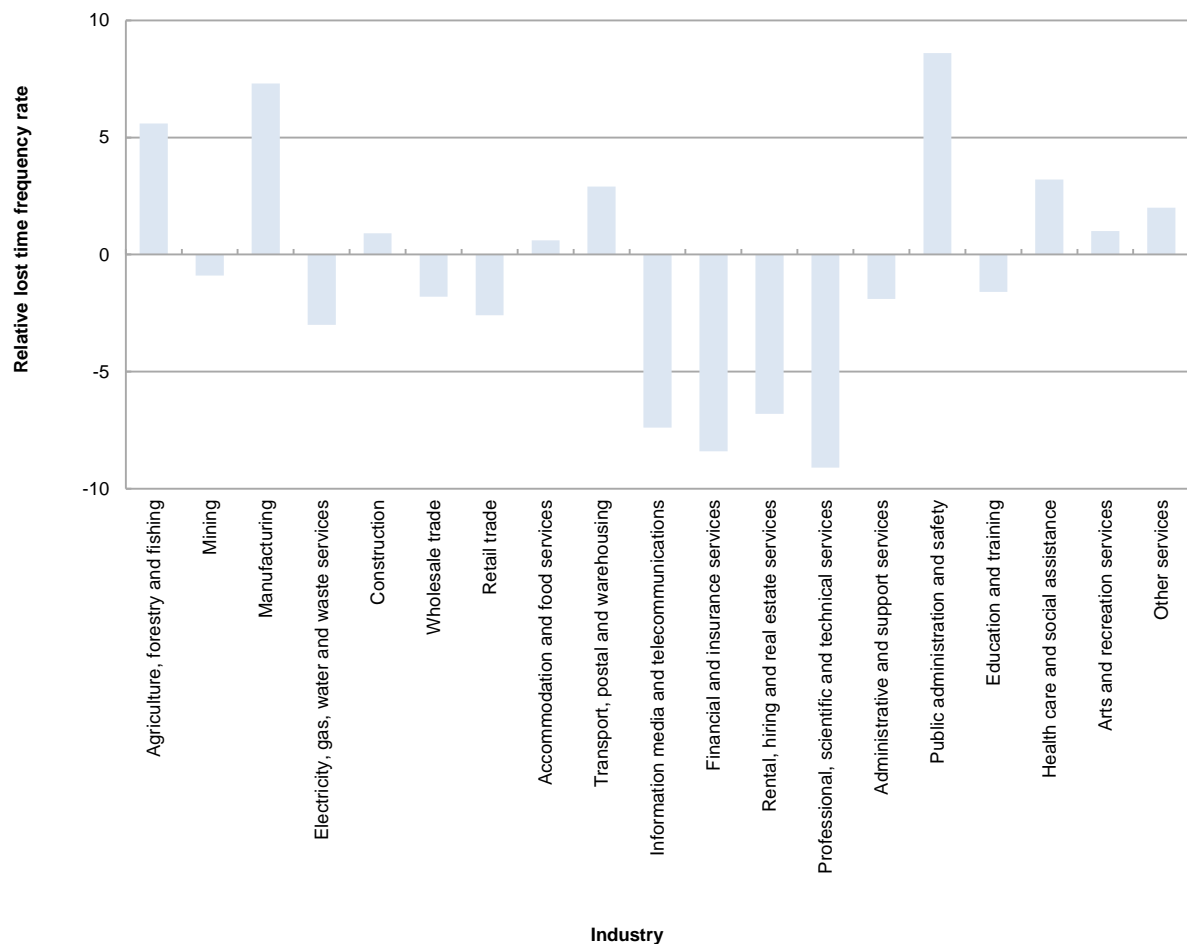
Table 22 shows the industries with highest lost time frequency rates.

Table 22 – Lost time frequency rate by industry 2011/12

| Industry | Lost time frequency rate |
|-----------------------------------|--------------------------|
| Public administration and safety | 20.4 |
| Manufacturing | 19.1 |
| Agriculture, forestry and fishing | 17.4 |
| Health care and social assistance | 15.0 |
| Transport, postal and warehousing | 14.7 |
| Other services | 13.8 |
| Arts and recreation services | 12.8 |
| Construction | 12.7 |
| Accommodation and food services | 12.4 |
| Total NSW | 11.8 |

Figure 45 shows the lost time frequency rate for each industry, relative to the overall NSW lost time frequency rate. It represents the difference between individual industry lost time frequency rate and the overall NSW lost time frequency rate.

Figure 45 – Lost time frequency rates by industry relative to the overall NSW lost time frequency rate 2011/12



Section 7: Payments

This section covers payments made during 2011/12 for all claims from WorkCover's Workers Compensation Insurance Fund, Treasury Managed Fund, self and specialised insurers, including claims of less than five days and those in previous reporting periods.

Changes to the workers compensation legislation have caused variations in the data since 1987/88 and are explained in Appendix D.

Compensation payments are broken into 14 categories, and non-compensation payments into five categories (see Table 23).

It should be noted that, except for Figure 46, comments in this section relate to unadjusted payments. The effects of inflation or deflation have not been considered.

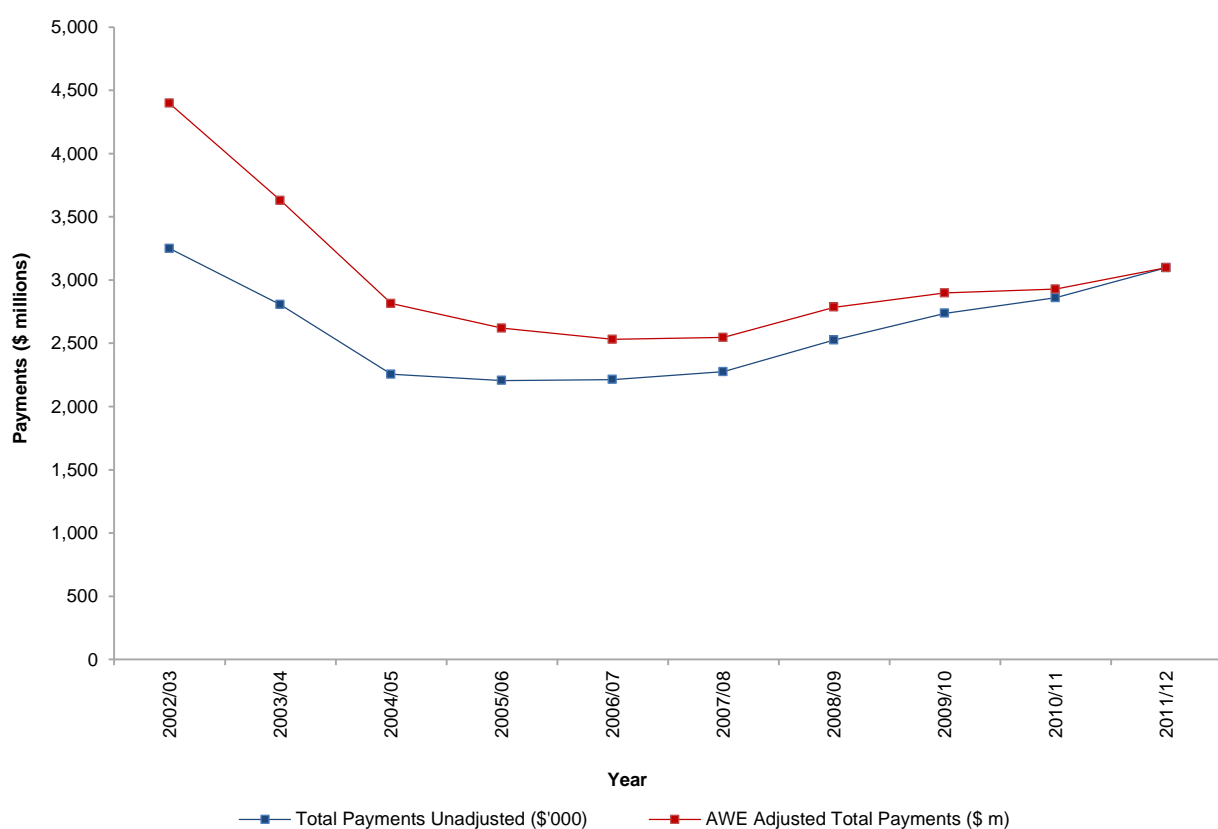
Trends 2002/03 to 2011/12

Total payments consist of compensation payments as well as non-compensation payments. Total payments increased from \$2859 million in 2010/11 to \$3098 million in 2011/12 (refer to Figure 47), a rise of \$239 million or 8 per cent.

This increase in total payments was largely driven by a 13 per cent rise in payments for medical treatment from \$451 million in 2010/11 to \$511 million in 2011/12, a 11 per cent rise in total incapacity weekly payments from \$559 million in 2010/11 to \$618 million in 2011/12, a 7 per cent increase in partial incapacity (weekly benefit) payments from \$421 million in 2010/11 to \$449 million in 2011/12, and a 7 per cent increase in payments for common law damages from \$327 million in 2010/11 to \$348 million in 2011/12.

Figure 46 shows total unadjusted payments and total adjusted⁴³ payments using 2011/12 as the base year.

Figure 46 – Total payments 2002/03 to 2011/12



⁴³ Total adjusted payments are calculated using average weekly earnings data obtained from the ABS document 6302.0 *Average Weekly Earnings Australia*.

Figure 47 shows the trends in compensation and non-compensation payments from 2002/03 to 2011/12. A detailed description of payment types is provided in Table 23.

Figure 47 - Payment type by category 2002/03 to 2011/12⁴⁴

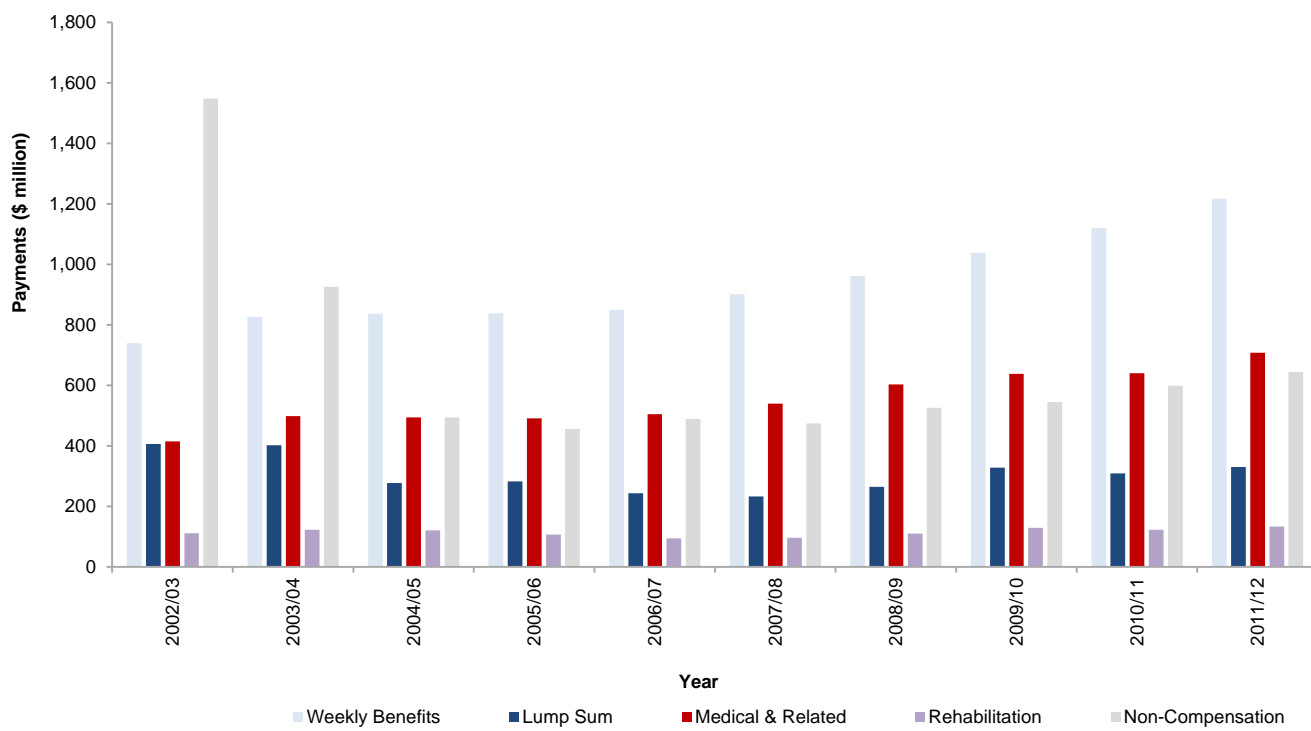
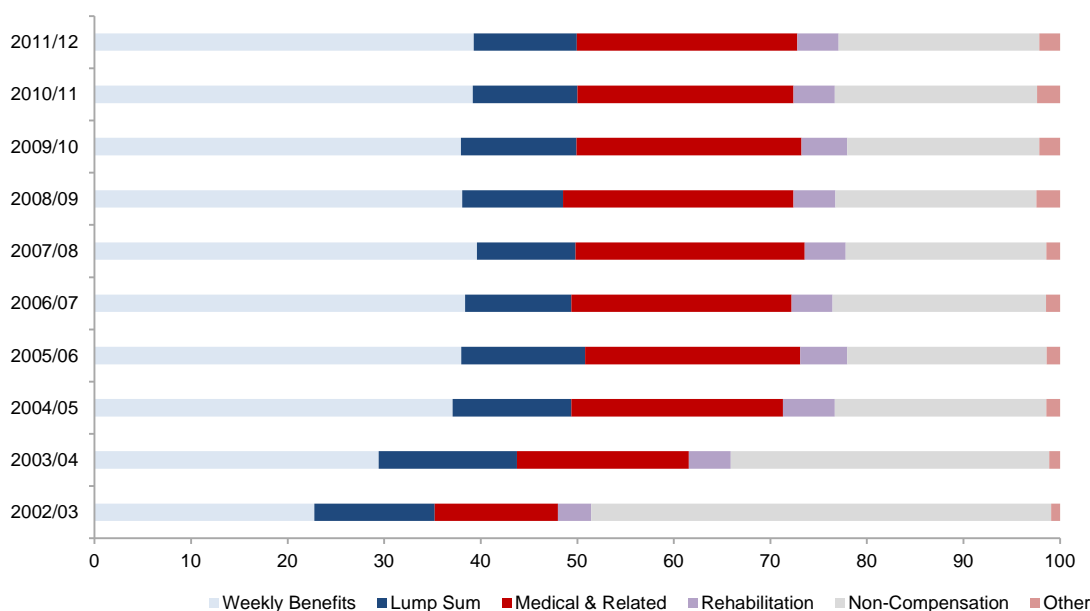


Table 23 – Compensation and non-compensation payments

| Compensation payments | | | | | Non-compensation |
|---|-----------------------------------|---------------------------------|-------------------------|---|---------------------------|
| Medical and related | Lump sum | Weekly benefits | Rehabilitation | Other | |
| Ambulance services | Commutations | Partial incapacity (Section 38) | Rehabilitation services | Death payments | Transport and maintenance |
| Medical treatment | Permanent impairment (Section 66) | Total incapacity | | Damage to artificial limbs and clothing | Common law damages |
| Hospital treatment | Pain and suffering (Section 67) | Partial incapacity (Section 40) | | | Investigation expenses |
| Allied health, – eg physiotherapy, chiropractic | Interest on Section 66/67 | | | | Interpreter services |
| | | | | | Legal payments |

The proportion of workers compensation weekly benefits to total payments remained between 38 and 40 per cent over the last five years to 2011/12. Medical related payments remained between 22 and 24 per cent of total payments over the last five years to 2011/12.

Figure 48 – Distribution of payment types as percentages of total payment 2002/03 to 2011/12



⁴⁴ Death payments are excluded from lump sum payments.

Total payments 2011/12

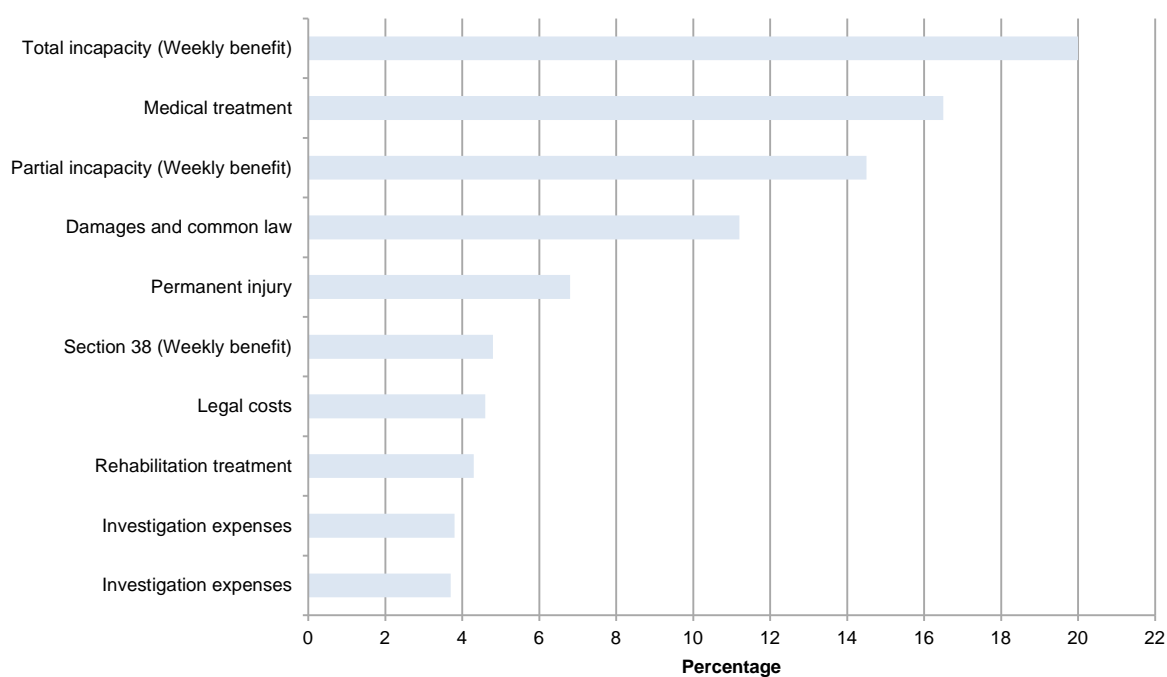
Proportion of total payments

Benefits paid as a result of workplace injuries represented 69 per cent of payments, while benefits paid as a result of occupational diseases accounted for 21 per cent. The remaining nine per cent related to payments for other work-related injuries.

Payment type breakdown 2011/12

Figure 49 illustrates the percentages of the top 10 payment types in 2011/12. The largest payment category in 2011/12 was weekly benefits for total incapacity (\$618 million). Other categories with large payments were medical treatment (\$511 million), weekly benefits for partial incapacity (\$449 million), common law damages (\$348 million) and permanent injury (\$210 million).

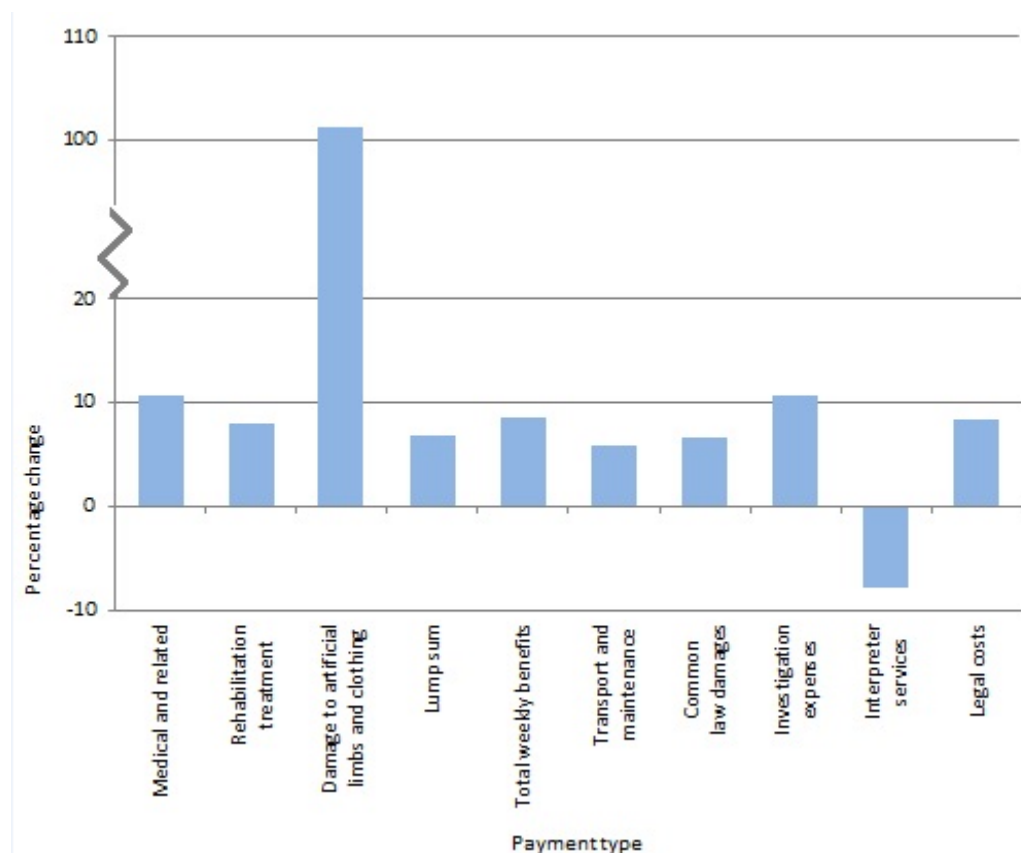
Figure 49 – Percentage of payment type 2011/12



Percentage change in payments since 2010/11

Since 2010/11 payments in most categories have increased, with the largest percentage movements belonging to damages to artificial limbs and clothing (over 100 per cent), investigation expenses (11 per cent), medical and related payments (11 per cent), total weekly benefits (9 per cent), legal costs (8 per cent) and rehabilitation treatment (8 per cent).

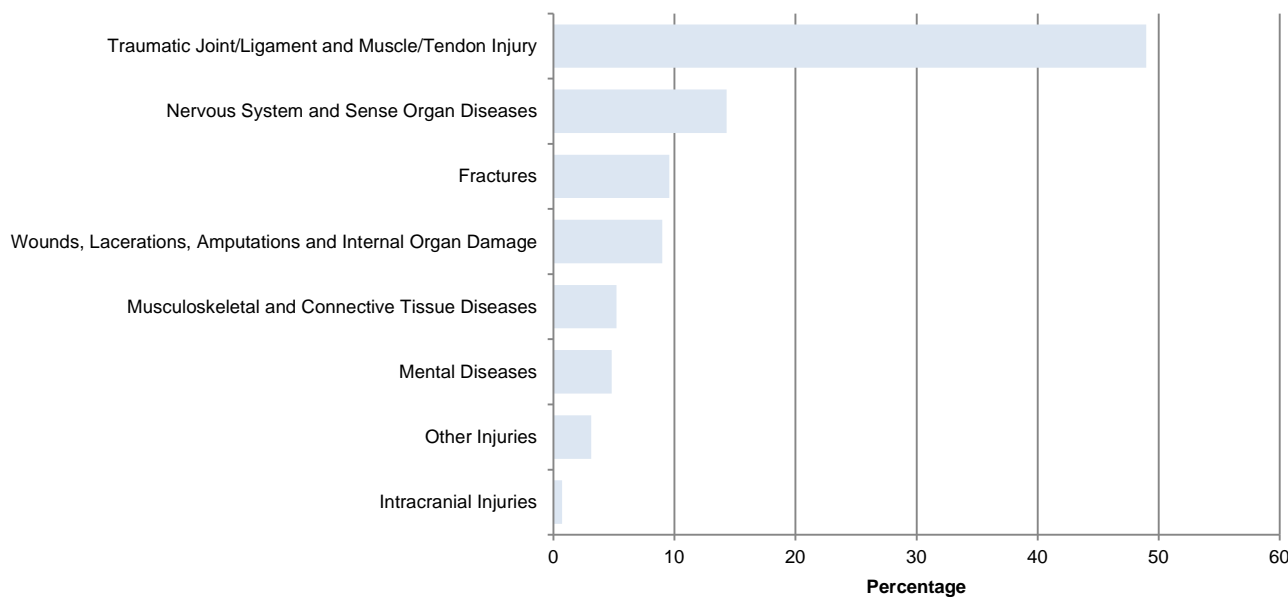
Figure 50 – Percentage change in payments 2010/11 to 2011/12



Nature of injury/disease 2011/12⁴⁵

Figure 51 shows that the most common type of injury/disease leading to permanent impairment payments in 2011/12 was traumatic joint/ligament and muscle/tendon injury. This type of injury accounted for \$103 million (49 per cent) of permanent impairment payments. Nervous system and sense organ diseases (including deafness) represented the second largest proportion of permanent impairment payments, accounting for \$30 million (14 per cent) followed by fractures, accounting for \$20 million (10 per cent) and wounds, lacerations, amputations and internal organ damage accounting for \$19 million (9 per cent) of permanent impairment payments. Collectively, the top eight categories illustrated in Figure 51 below account for 96 per cent of payments for permanent impairment.

Figure 51 – Total permanent impairment payments by nature of injury/disease 2011/12



⁴⁵ Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Payments by industry⁴⁶

Figure 52 illustrates the top five industries by percentage of payments for the years 2002/03 to 2011/12. Over this period the manufacturing industry consistently represented the bulk of payments for injuries and diseases, followed by the construction industry, health care and social assistance, retail trade, and transport, postal and warehousing.

Figure 53 illustrates the total payments made for the top five industries for the 10 years 2002/03 to 2011/12.

Between 2002/03 and 2011/12, total payments followed a downward trend for the top five industries, however, since 2007/08 the annual aggregate payments for these industries increased.

In 2011/12, the manufacturing industry represented \$474 million, or 15 per cent of total payments. During the same year, construction industry represented \$333 million, or 11 per cent of total payments, health care and social assistance payments represented \$321 million or 10 per cent of total payments, retail trade payments represented \$259 million or 8 per cent of total payments, and transport, postal and warehousing payments represented \$241 million or 8 per cent of total payments.

Figure 52 – Percentage of payments by top five industries 2002/03 to 2011/12

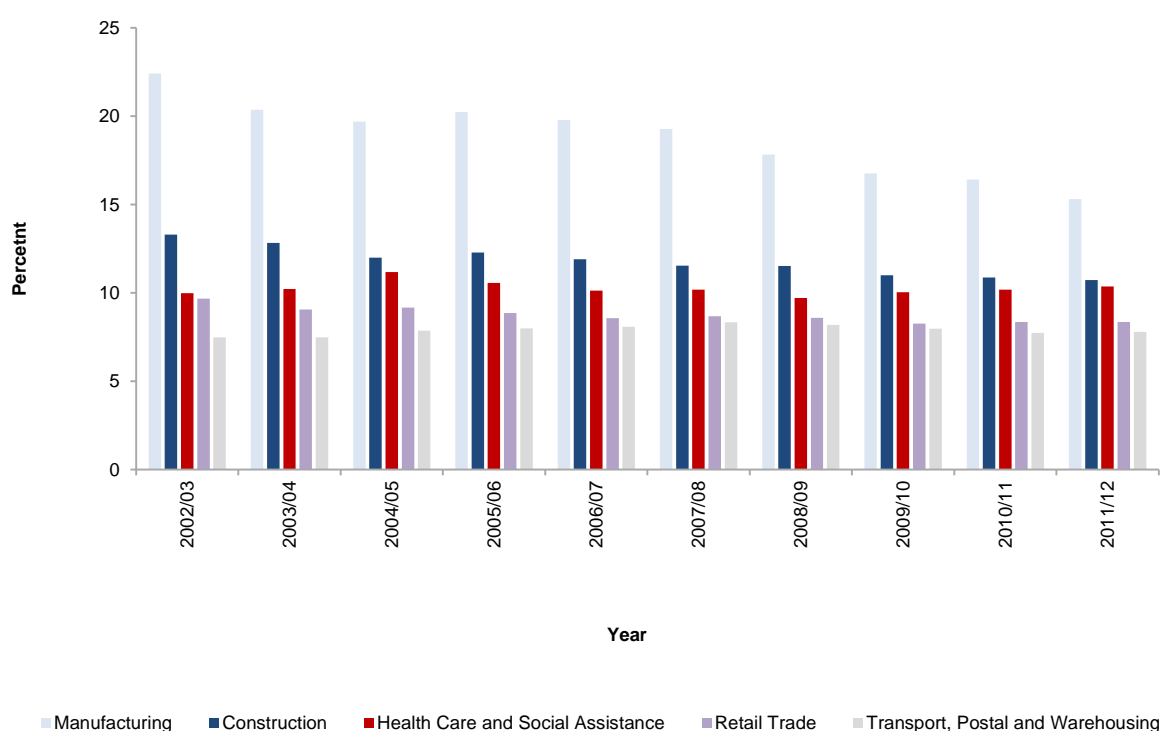
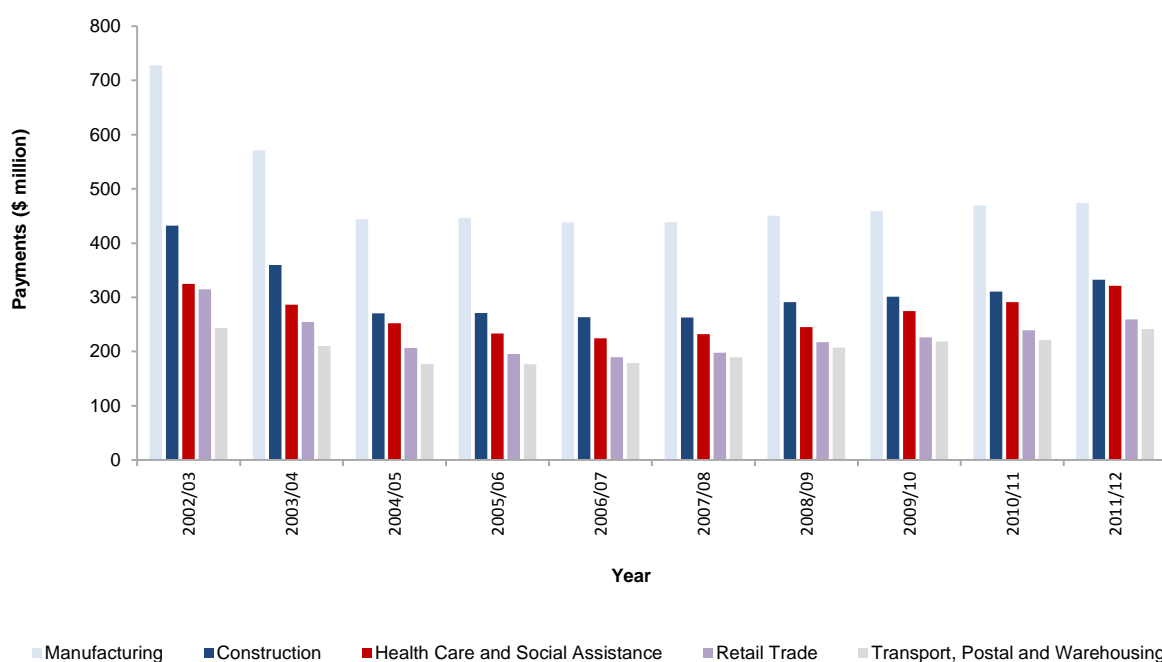


Figure 53 – Payments (\$ millions) by top five industries 2002/03 to 2011/12



46 Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Appendix A: Incidence rate calculation

The incidence rate as used in this publication is expressed as the rate per 1000 employees in NSW exposed to risk, calculated as follows:

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of employees}} \times 1000$$

Please note that the incidence rate for fatalities in this publication is multiplied by 100,000 instead of 1000.

Methodology

Data on employed wage and salary earners obtained from the monthly Labour Force Survey, conducted by ABS has been used for calculating the number of employees (denominators). This data has been adjusted as far as possible to match the scope of the WorkCover Scheme by excluding Commonwealth employees.

To more correctly reflect the scope of the WorkCover system, the following adjustments to the Labour Force Survey data should be made but cannot be as the necessary data is not available:

- inclusion of the self-employed category of workers who are deemed workers under the *Workers Compensation Act 1987*
- exclusion of casual employees not covered by the *Workers Compensation Act 1987*.

Reliability and limitations

Calculation of incidence rate is limited by the availability of matching denominator data. Whereas the number of injuries can be accurately determined, the number of workers exposed to risk can only be approximated. Ideally, the number of such workers should be the average annual number of workers who are covered by the WorkCover system and could potentially suffer an employment injury. Averaging the monthly employment figures of workplaces covered by the Scheme over the year, and classifying these workers by sex, industry and occupation in the same way as workers appearing in the numerator could achieve this. As this data is not available, the ABS has determined a methodology providing approximate figures.

Reliability of incidence rate statistics depends on the degree of difference between the scope of the workers compensation and Labour Force Survey data. The most significant difference is in the treatment of self-employed persons deemed workers under the Act. Injuries to these workers are included in the number of injuries (the numerator), but they are excluded from the denominator.

The effect of this difference in scope is unevenly distributed among different industry and occupation groups. For example, the construction industry has a high proportion of self-employed persons deemed workers under the *Workers Compensation Act 1987*. As these workers are included in the numerator but excluded from the denominator, the calculated incidence rate will be higher than the true incidence rate.

Also affecting reliability of incidence rate statistics is the exclusion of Commonwealth employees. As estimates of these cannot be identified from the Labour Force Survey, they are obtained from another ABS survey, the Survey of Employee Earnings and Hours. These surveys differ in a number of significant aspects, including coverage, concepts and definitions, and collection methodology. Using estimates from one survey to adjust estimates from another slightly increases the relative standard error of the estimates of the number of workers.

Sampling errors

As the estimates of the number of employees classified by industry and occupation are obtained from a sample survey (the Labour Force Survey) they are subject to sampling error, which occurs by chance because the data was obtained from a sample and not the entire population.

The standard errors for Labour Force Survey estimates can be used to provide a measure of the sampling errors associated with the incidence rate of injuries.

Relative standard error is the standard error expressed as a percentage of the estimate. Incidence rates with a relative standard error between 25 per cent and 50 per cent should be treated with caution and have been highlighted with * in this publication. Incidence rates with a relative standard error greater than 50 per cent are considered too unreliable for use and have been replaced by ** in this publication.

The relative standard error can be used to indicate the accuracy of the incidence rate as follows. There are two chances in three that the true incidence rate lies in the range rate + (relative standard error x rate), and there are 19 chances in 20 that the true rate is in the range rate + 2 (relative standard error x rate).

Because the standard error increases as the size of the estimate increases and the relative standard error decreases, larger estimates are relatively more reliable than smaller ones. In the case of incidence rate, the size of the relative standard error is a function of the size of the labour force estimate of workers on which it is based, not the size of the rate itself or the number of injuries, which is not subject to sampling error.

Example calculation

The incidence rate of employment injury in the manufacturing industry in 2002/03 was 28.9 and the relative standard error of this rate is 6.53 per cent. Therefore, there are two chances in three that the true rate is in the range:

$$28.9 \pm (6.53\% \times 28.9)$$

or

$$28.9 \pm 1.9$$

There are 19 chances in 20 that the true rate is in the range:

$$28.9 \pm (2 \times (6.53\% \times 28.9))$$

or

$$28.9 \pm 3.8$$

Appendix B: Glossary

Age

The claimant's age when the injury occurred or when the disease was first reported to the employer.

Agency of injury/disease

The object, substance or circumstance that was the direct cause of the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Average

The average of a set of data is the sum of all the data values divided by the number of data values.

See also median.

Bodily location of injury

The part of the body affected by the most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system.

Breakdown agency

The object, substance or circumstance that was principally involved in, or most closely with, the point at which things started to go wrong and which ultimately led to the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Compensation payments

See payment types.

Disease

See occupational diseases

Employment injuries

Injuries resulting from incidents, and all occupational diseases contracted or aggravated out of or in the course of a worker's employment.

Extent of disability

The long-term effect of the employment injury. Extent of disability reflects the situation at the end of the financial year in which the injury was originally reported. If in subsequent years the extent of disability changes, for example from permanent disability to fatal, the final extent of disability will not be recorded in these statistics. Extent of disability is divided into the following categories:

- fatal employment injury – resulting in the death of the injured worker. This category includes workers killed at work or when a worker subsequently dies of injuries received at work, except when the death occurs after the end of the financial year in which the workers compensation claim was originally reported as non-fatal
- permanent disability – makes the worker either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work
- temporary disability – does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Fatalities

See 'fatal employment injury' under extent of disability.

Frequency rate

Frequency rate is the number of injuries per million hours worked.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of hours worked by employees}} \times 1,000,000$$

Gross incurred cost

The sum of payments plus an estimate of future liability if the claim is still open at the end of the current financial year. GIC figures reported in this Bulletin are not adjusted for inflation.

Incidence rate

Except for Section 2, incidence rate is the number of injuries per 1000 employees worked in NSW per year.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number employees}} \times 1000$$

In Section 2, the incidence rate for fatalities is per 100,000 employees.

Industry

Refers to the industry of the establishment at which the worker was employed at the time the injury occurred.

For claims reported from 1 July 2011, industries are classified according to the *Australian and New Zealand Standard Industrial Classification (ANZSIC) (2006 edition)* (ABS catalogue No. 1292.0).

For claims reported between 1 July 1997 to 30 June 2011, industries were classified according to the *Australian and New Zealand Standard Industrial Classification (ANZSIC) (1993 edition)* (ABS catalogue No. 1292.0).

For claims reported before 1 July 1997, industries were classified in accordance with the *Australian Standard Industrial Classification (ASIC)*, 1983 edition (ABS Catalogue No 1201.0).

The industry codes of ANZSIC are hierarchical and consist of categories at four levels: divisions, subdivisions, groups and classes. Divisions are often referred to as '1-digit' codes, subdivisions as '2-digit' codes, groups as '3-digit' codes and classes as '4-digit' codes under this hierarchy.

Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Injury

See employment injuries.

Lump sum payments

The sum of payments for commutations, pain and suffering and permanent impairment.

Major claims

Major claims are defined as those that satisfy the following conditions:

- the injury resulted in death, permanent disability, or temporary disability when five or more days were paid for incapacity, and
- the claim entered the insurer's/Scheme Agent's computer system within the reporting period (eg on or after 1 July 2011 and on or before 30 June 2012, for 2011/12).

Manual handling

Any activity requiring the use of force exerted by a person to lift, lower, push, pull, carry or otherwise move, hold or restrain any animate or inanimate object. It comprises of the Mechanism of Injury/Disease Codes of 41: Muscular stress while lifting, carrying or putting down objects and 42: Muscular stress while handling objects other than lifting, carrying or putting down, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008.

Mental diseases

For claims reported from 1 July 2011, mental disease claims include 702: Post-traumatic stress disorder, 703: Anxiety/stress disorder, 704: Depression, 705: Anxiety/ depression combined, 706: Short term shock from exposure to disturbing circumstances, 707: Reaction to stressors – other, multiple or not specified, 718: Other mental diseases, not elsewhere classified, and 719: Mental diseases unspecified, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008.

In Section 7, for claims reported under the previous classification system *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002, mental disease claims included 910: Mental disorders.

Mechanism of incident

The action, exposure or event that best describes the circumstances that resulted in the most serious injury or disease.

Median

The mid point of an ordered set of data.

Nature of injury/disease

The most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system. Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Nature of occurrence

Whether the injury is a workplace injury, other work-related injury or occupational disease.

See employment injuries.

Non-compensation payments

See payment types.

Occupation

For claims reported from 1 July 2011, occupations are classified according to the ABS *Australian and New Zealand Standard Classification of Occupations* (ANZSCO 2006).

For claims reported between 2002/03 and 2010/11, occupations were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations*, Second Edition 1997 (ABS Catalogue No 1222.0).

For claims reported before 2002/03, occupations were classified in accordance with the ABS *Australian Standard Classification of Occupations*, First Edition 1986.

The occupation codes of ANZSCO are hierarchical and grouped in five levels: major groups, sub-major groups, minor groups, unit groups and occupations. These five levels are represented by a six-digit code. Worker compensation claims are coded using the first four digits of the classification and therefore the finest level to which they are coded is unit groups. Major groups are often referred to as '1-digit' codes, sub-major groups as '2-digit' codes, minor groups as '3-digit' codes and unit groups as '4-digit' codes under this hierarchy.

Occupational diseases

Diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor. Occupational diseases are distinguishable from workplace and other work related injuries by at least one of the following characteristics:

- the slow and protracted nature of its cause
- the result of a single traumatic event, for example the development of hepatitis following a single exposure to the infection or the development of conjunctivitis after being exposed to a welding flash
- repeated or continuous action of a mechanical, physical or chemical nature, not the effect of a single event but a cause acting imperceptibly and constantly
- the uncertain time of its beginning
- a possible predisposition to the development of the condition.

Other work related injuries

Involve injuries away from the workplace when the worker is considered on duty. There are two categories:

- accidents away from work during a recess period when worker has attended the place of employment and is temporarily absent on that day during an ordinary recess or authorised absence
- commuting accidents either during travel between residence and workplace, or to educational institutions for training associated with the worker's employment, or to medical treatment for a compensable injury. This category includes road traffic accidents while commuting.

Payment types

For the full legal definition of the following payment types, refer to the *Workers Compensation Act 1987*.

Compensation Payments

Compensation payments relate to all lump sum and weekly payments for employment injuries and comprise payments for the following:

- ambulance service
- commutations – up front lump sum payment to an injured worker in place of continuing
- weekly compensation award and future medical and hospital expenses
- chiropractic treatment
- damage to artificial limbs and clothing
- death
- hospital treatment
- medical treatment
- permanent impairment injury – lump sum payment for the permanent loss or impairment of a specified bodily function or limb, or severe facial or bodily disfigurement
- pain and suffering – lump sum payment for pain and suffering related to a permanent impairment
- partial incapacity – (a) weekly benefit paid to an injured worker under Section 38 of the *Workers Compensation Act 1987*, when a worker is partially incapacitated for work as a result of an injury, but is not suitably employed during any period of that partial incapacity for work
- partial incapacity – (b) weekly benefit (make up pay) paid to an injured worker under Section 40 of the *Workers Compensation Act 1987* when the worker is partially incapacitated and can only do some of the work requirements of their previous position or is unable to continue with all of the duties working at a slower rate and earning less money

- physiotherapy treatment
- rehabilitation treatment
- total incapacity – weekly benefit paid to an injured worker who is totally incapacitated and unable to perform any work at all.

Non-compensation payments

These include all payments for expenses associated with a claim and are as follows:

- damages and common law – amounts paid in addition to compensation payments for damages and legal costs under common law
- interpreter services – amounts paid to any approved interpreter service for English language assistance to the claimant
- investigation expenses – amounts paid to any medical practitioner, investigator or assessor to prove the validity of a claim
- legal costs – incurred in handling the claim and those incurred by the claimant
- transport and maintenance - expenses related to travelling costs incurred by the worker attending medical examinations or court hearings when required to do so by the insurer or WorkCover.

Permanent disability

A permanent disability is one where the worker is either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work.

Road traffic injuries

Road traffic injuries comprise all injuries resulting from road traffic accidents.

Temporary disability

A temporary disability does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Time lost

The total number of weeks the claimant was off work due to the injury, plus an estimate of future time off work if the claim is still open at the end of the current financial year.

Time lost is only reported for temporary disability cases. It is recorded as calendar days and converted to weeks by dividing by seven. If a claimant has been off work for more than three years, the time lost data is not included in this publication.

It is important not to confuse the terms time lost and period paid for total incapacity. Period paid for total incapacity refers to the actual number of days for which compensation payments were made. This definition is used to determine whether a claim is included in this publication. Time lost includes the period paid for total incapacity and may also include weekends, holidays or other days when compensation payments were not made.

Type of occurrence classification system

For injuries reported from 1 July 2011 the classification used for agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, and nature of injury/disease is *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008.

For injuries reported between 1 July 2002 and 30 June 2011 the classification used was *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002.

Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Workplace injuries

Injuries that occur at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations.

Appendix C: Classifications

Bodily location of injury/disease

Group 1 Head

- 11 Cranium
- 12 Eye
- 13 Ear
- 14 Mouth
- 15 Nose
- 16 Face – not elsewhere classified
- 18 Head – multiple locations
- 19 Head – unspecified locations

Group 2 Neck

- 21 Neck

Group 3 Trunk

- 31 Back – upper or lower
- 33 Chest (thorax)
- 34/35 Abdomen and pelvic region
- 38 Trunk – multiple locations
- 39 Trunk - unspecified locations

Group 4 Upper limbs

- 41 Shoulder
- 42 Upper arm
- 43 Elbow
- 44 Forearm
- 45 Wrist
- 46 Hand, fingers and thumb
- 48 Upper limb – multiple locations
- 49 Upper limb – unspecified locations

Group 5 lower limbs

- 51 Hip
- 52 Upper leg
- 53 Knee
- 54 Lower leg
- 55 Ankle
- 56 Foot and toes
- 58 Lower limb – multiple locations
- 59 Lower limb – unspecified locations

Group 6 Multiple locations

- 61 Neck and trunk
- 62 Head and neck
- 63 Head and other
- 64 Trunk and limbs
- 65 Upper and lower limbs
- 66 Neck and shoulder
- 68 Other specified multiple locations
- 69 Unspecified multiple locations

Group 7 Systemic locations

- 71 Circulatory system
- 72 Respiratory system
- 73 Digestive system
- 74 Genitourinary system
- 75 Nervous system
- 78 Other and multiple systemic conditions
- 79 Unspecified systemic conditions

Group 8 Non-physical locations

- 80 Psychological system

Group 9 Unspecified locations

- 90 unspecified locations

Mechanism of Incident

Group 0 Falls, trips and slips of a person

- 01 Falls from a height
- 02 Falls on the same level
- 03 Stepping, kneeling or sitting on objects

Group 1 Hitting objects with a part of the body

- 11 Hitting stationary objects
- 12 Hitting moving objects
- 13 Rubbing and chafing

Group 2 Being hit by moving objects

- 21 Being hit by falling objects
- 22 Being bitten by an animal
- 23 Being hit by an animal
- 24 Being hit by a person accidentally
- 25 Being trapped by moving machinery or equipment
- 26 Being trapped between stationary and moving objects
- 27 Exposure to mechanical vibration
- 28 Being hit by moving objects
- 29 Being assaulted by a person or persons

Group 3 Sound and pressure

- 31 Exposure to single, sudden sound
- 32 Long-term exposure to sounds
- 38 Explosion
- 39 Other variations in pressure

Group 4 Body stressing

- 41 Muscular stress while lifting, carrying, or putting down objects
- 42 Muscular stress while handling objects other than lifting, carrying or putting down
- 43 Muscular stress with no objects being handled
- 44 Repetitive movement, low muscle loading

Group 5 Heat, electricity and other environmental factors

- 51 Contact with hot objects
- 52 Contact with cold objects
- 53 Exposure to environmental heat

- 54 Exposure to environmental cold
- 55 Exposure to non-ionising radiation
- 56 Exposure to ionising radiation
- 57 Contact with electricity
- 58 Drowning/immersion
- 59 Exposure to other and unspecified environmental factors

Group 6 Chemicals and other substances

- 61 Single contact with chemical or substance
- 62 Long term contact with chemicals or substances
- 63 Insect and spider bites and stings
- 64 Contact with poisonous parts of plant or marine life
- 69 Other and unspecified contact with chemical or substance

Group 7 Biological factors

- 71 Contact with, or exposure to, biological factors of non-human origin
- 72 Contact with, or exposure to, biological factors of human origin
- 79 Contact with, or exposure to, biological factors of unknown origin

Group 8 Mental stress

- 81 Exposure to a traumatic event
- 82 Exposure to workplace or occupational violence
- 84 Work pressure
- 85 Suicide or attempted suicide
- 86 Other mental stress factors
- 87 Work related harassment and/or workplace bullying
- 88 Other harassment

Group 9 Vehicle incidents and other

- 91 Slide or cave-in
- 92 Vehicle incident
- 93 Rollover
- 98 Other and multiple mechanisms of incident
- 99 Unspecified mechanisms of incident

Nature of Injury/Disease

Injuries

Group A Intracranial injuries

- 101 Brain injury
- 108 Other intracranial injury, not elsewhere classified
- 109 Intracranial injury, unspecified

Group B Fractures

- 111 Fractured skull and facial bones
- 112 Fracture of vertebral column without mention of spinal cord lesion
- 118 Other fractures, not elsewhere classified
- 119 Fractures, unspecified

Group C Wounds, lacerations, amputations and internal organ damage

- 129 Internal injury of chest, abdomen and pelvis
- 139 Traumatic amputation
- 145 Injury to major blood vessel
- 149 Laceration or open wound not involving traumatic amputation
- 154 Medical sharp/needle-stick puncture
- 159 Superficial injury
- 169 Contusion, bruising and superficial crushing

Group D Burn

- 171 Electrical burn
- 172 Chemical burn
- 173 Cold burn
- 174 Hot burn
- 175 Friction burn
- 178 Combination burn or burn not elsewhere classified
- 179 Burns, unspecified

Group E Injury to nerves and spinal cord

- 181 Quadriplegia involving spinal cord injury
- 182 Paraplegia involving spinal cord injury

188 Injuries to nerves and spinal cord, not elsewhere classified

189 Injuries to nerves and spinal cord, unspecified

Group F Traumatic joint/ligament and muscle/tendon injury

Subgroup F1 Trauma to joints and ligaments

- 201 Dislocation
- 218 Trauma to joints and ligaments, not elsewhere classified
- 219 Trauma to joints and ligaments, unspecified

Subgroup F2 Trauma to muscles and tendons

- 222 Traumatic tearing away part of the muscle/tendon structure, avulsion
- 223 Trauma to muscles
- 224 Trauma to tendon
- 228 Trauma to muscles and tendons, not elsewhere classified
- 229 Trauma to muscles and tendons, unspecified

Subgroup F3 Residual soft tissue disorders due to trauma or unknown mechanisms

- 239 Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere

Group G Other injuries

- 301 Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract
- 302 Poisoning and toxic effects of substances
- 309 Audio shock, audio shriek
- 311 Electrocution, shock from electric current
- 312 Traumatic deafness from air pressure or explosion
- 313 Heat stress/heat stroke
- 314 Hypothermia and effects of reduced temperature
- 319 Effects of weather, exposure, air pressure and other external causes, not elsewhere classified
- 329 Multiple injuries
- 349 Other specified injuries, not elsewhere classified
- 399 Unspecified injuries

Diseases and conditions

Group H Musculoskeletal and connective tissue diseases

Subgroup H1 Joint diseases (arthropathies) and other articular cartilage diseases

- 401 Osteoarthritis/osteoarthrosis
- 402 Inflammatory arthritis/arthropathies
- 403 Infectious arthritis/arthropathies
- 404 Arthropathies, not elsewhere classified
- 405 Arthropathies, unspecified
- 406 Meniscus degenerate/detached/retained/chronic tear
- 407 Acquired musculoskeletal deformities
- 409 Other chronic joint and ligament diseases
- 418 Joint and other articular cartilage diseases, not elsewhere classified
- 419 Joint and other articular cartilage diseases, unspecified

Subgroup H2 Spinal vertebrae and intervertebral disc diseases - dorsopathies

- 422 Disc displacement, prolapse, degeneration or hernia
- 423 Infectious diseases involving the spine
- 459 Back pain, lumbago, and sciatica
- 479 Neck pain, cervicalgia
- 488 Spinal vertebrae and intervertebral discs diseases, not elsewhere classified
- 489 Spinal vertebrae and intervertebral discs diseases, unspecified

Subgroup H3 Diseases involving the synovium and related tissue

- 501 Synovitis and tenosynovitis
- 503 Ganglion, trigger finger, Dupuytren's contracture
- 518 Diseases of synovium and related tissue, not elsewhere classified
- 519 Diseases of synovium and related tissue, unspecified

Subgroup H4 Diseases of muscle, tendon and related tissue

- 526 Tendinitis
- 527 Epicondylitis

- 531 Frozen shoulder (adhesive capsulitis)
- 532 Fasciitis
- 533 Muscle/tendon strain (non-traumatic)
- 538 Diseases of muscle, tendon and related tissue, not elsewhere classified
- 539 Diseases of muscle, tendon and related tissue, unspecified

Subgroup H5 Other soft tissue diseases

- 541 Bursitis
- 542 Occupational overuse syndrome
- 548 Fibromyalgia, fibrositis and myalgia
- 557 Complex regional pain syndrome
- 568 Other specified soft tissue diseases, not elsewhere classified

Subgroup H6 Other musculoskeletal and connective tissue diseases, not elsewhere classified

- 571 Osteopathies and chondropathies
- 579 Soft tissue diseases due to non-traumatic causes with insufficient information to code in groups H3 to H5
- 599 Musculoskeletal and connective tissue diseases, unspecified

Group I Mental diseases

- 702 Post-traumatic stress disorder
- 703 Anxiety/stress disorder
- 704 Depression
- 705 Anxiety/depression combined
- 706 Short term shock from exposure to disturbing circumstances
- 707 Reaction to stressors - other, multiple or not specified
- 718 Other mental diseases, not elsewhere classified
- 719 Mental diseases unspecified

Group J Digestive system diseases

- 721 Hernias
- 722 Ulcers and gastritis
- 738 Diseases of the digestive system, not elsewhere classified.
- 739 Diseases of the digestive system, unspecified.

Group K Skin and subcutaneous tissue diseases

- 741 Contact dermatitis
- 742 Other and unspecified dermatitis or eczema
- 758 Other diseases of skin and subcutaneous tissue, not elsewhere classified
- 759 Diseases of skin and subcutaneous tissue, unspecified.

Group L Nervous system and sense organ diseases

- 761 Diseases of the brain, spinal cord and peripheral nervous system
- 762 Diseases of nerve roots, plexuses and single nerves
- 763 Carpal tunnel syndrome
- 764 Diseases of the conjunctiva and cornea
- 769 Other diseases of the eye
- 771 Deafness
- 777 Other diseases of the ear and mastoid process
- 778 Diseases of the nervous system and sense organs, not elsewhere classified
- 779 Diseases of the nervous system and sense organs, unspecified

Group M Respiratory system diseases

- 781 Asthma
- 782 Legionnaires' disease
- 783 Asbestosis
- 784 Silicosis
- 785 Pneumoconiosis due to coal dust
- 786 Pneumoconiosis excluding asbestosis, silicosis and coal workers' pneumoconiosis
- 787 Other respiratory conditions due to substances
- 788 Chronic bronchitis, emphysema and allied conditions
- 798 Other diseases of the respiratory system, not elsewhere classified
- 799 Other diseases of the respiratory system, unspecified

Group N Circulatory system diseases

- 801 Ischaemic heart disease
- 802 Other heart disease excluding ischaemic heart disease
- 803 Cerebrovascular disease
- 804 Arterial disease

- 805 Vibration white finger - secondary Raynaud's Disease
- 806 Hypertension
- 807 Venous thromboembolism
- 808 Venous disease, not elsewhere classified
- 818 Other diseases of the circulatory system, not elsewhere classified
- 819 Other diseases of the circulatory system, unspecified

Group O Infectious and parasitic diseases

- 821 Intestinal infectious diseases
- 822 Anthrax
- 823 Brucellosis
- 824 Q-fever
- 825 Leptospirosis
- 826 Other zoonoses, not elsewhere classified
- 827 Protozoal diseases
- 828 Specified sexually transmitted diseases excluding HIV/AIDS
- 831 Hepatitis A
- 832 Hepatitis B
- 833 Hepatitis C
- 834 Viral hepatitis, not elsewhere classified or unspecified
- 835 Human immunodeficiency virus (HIV)/AIDS
- 836 Viral diseases, not classified elsewhere.
- 837 Fungal conditions (mycoses)
- 838 Meningococcal disease
- 847 Bird flu/Avian flu/Avian influenza
- 848 Infectious and parasitic diseases, not elsewhere classified
- 849 Infectious and parasitic diseases, unspecified

Group P Neoplasms (cancer)

- 861 Malignant neoplasm of mesothelium (mesothelioma)
- 862 Malignant melanoma of skin
- 863 Other malignant neoplasm of skin
- 864 Malignant neoplasm of lymphatic and haematopoietic tissue
- 865 Carcinoma in situ of skin
- 866 Other malignant neoplasms and carcinomas

867 Benign neoplasm of skin
 868 Other benign neoplasms
 879 Neoplasm, not specified as benign or malignant

Group Q Other diseases

941 Other diseases, not elsewhere classified
 949 Unspecified diseases

Group R Other claims

951 Exposure to substances without current injury or disease apparent
 961 Damage to artificial aid(s)
 999 Not known

Mapping of nature of injury/disease

| TOOCS 3.1 | TOOCS 1 TOOCS 2.1 |
|---|---|
| Group A – Intracranial injuries | |
| | 050: Intracranial injury, including concussion |
| Group B – Fractures | |
| | 010: Fractures 020: Fracture of vertebral column with or without mention of spinal cord lesion |
| Group C – Wounds, lacerations, amputations and internal organ damage | |
| | 060: Internal injury of chest, abdomen and pelvis 070: Traumatic amputation including enucleation of eye (loss of eyeball) 080: Open wound not involving traumatic amputation 090: Superficial injury 091: Needlestick puncture and medical sharps injury 100: Contusion with intact skin surface and crushing injury excluding those with fracture |
| Group D – Burn | |
| | 120: Burns |
| Group E – Injury to nerves and spinal cord | |
| | 130: Injuries to nerves and spinal cord without evidence of spinal bone injury |
| Group F – Traumatic joint/ligament and muscle/tendon injury | |
| | 030: Dislocation 040: Sprains and strains of joints and adjacent muscles |
| Group G – Other injuries | |
| | 110: Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems 140: Poisoning and toxic effects of substances 150: Effects of weather, exposure, air pressure and other external causes, not elsewhere classified 151: Electrocution or shock from electric currents 152: Traumatic deafness from air pressure or explosion 153: Effects of exposure to audio shock/audio shriek 160: Multiple injuries |
| Group H – Musculoskeletal and connective tissue diseases | |
| | 310: Arthropathies and related disorders - disorders of the joints 320: Dorsopathies - disorders of the spinal vertebrae and intervertebral discs 330: Disorders of muscle, tendons and other soft tissues 340: Osteopathies, chondropathies and acquired musculoskeletal deformities |
| Group I – Mental diseases | |
| | 910: Mental disorders |
| Group J – Digestive system diseases | |
| | 450: Hernia 460: Ulcers and gastritis 480: Other diseases of the digestive system including associated glands (liver, pancreas) |

| TOOCS 3.1 | TOOCS 1 TOOCS 2.1 |
|--|---|
| Group K – Skin and subcutaneous tissue diseases | |
| | 410: Contact dermatitis 420: Other and unspecified dermatitis or eczema 440: Other diseases of skin and subcutaneous tissue |
| Group L – Nervous system and sense organ diseases | |
| | 210: Diseases of the brain, spinal cord and peripheral nervous system 220: Disorders of nerve roots, plexuses and single nerves 230: Disorders of the conjunctiva and cornea 240: Other disorders of the eye 250: Deafness 260: Other diseases of the ear and mastoid process |
| Group M – Respiratory System Diseases | |
| | 610: Asthma 620: Legionnaires' disease 630: Asbestosis 640: Pneumoconiosis due to other silica or silicates 650: Pneumoconiosis excluding asbestosis and silicosis 660: Other respiratory conditions due to substances 670: Chronic bronchitis, emphysema and allied conditions 680: Other diseases of the respiratory system |
| Group N – Circulatory System Diseases | |
| | 710: Ischaemic heart disease 720: Other heart disease excluding ischaemic heart disease 730: Cerebrovascular disease 740: Arterial disease 750: Hypertension (high blood pressure) 760: Varicose veins 780: Other diseases of the circulatory system |
| Group O – Infectious And Parasitic Diseases | |
| | 510: Intestinal infectious diseases 521: Anthrax 522: Brucellosis 523: Q-fever 524: Leptospirosis 525: Other zoonoses 530: Protozoal diseases 540: Viral diseases excluding hepatitis, sexually transmitted diseases and AIDS 550: Viral hepatitis 560: Specified sexually transmitted diseases excluding AIDS 561: Human immunodeficiency virus (HIV) - AIDS 570: Mycoses 580: Other infectious and parasitic diseases 590: Meningococcal infection |
| Group P – Neoplasms (Cancer) | |
| | 810: Malignant neoplasm of pleura (mesothelioma) 820: Malignant melanoma of skin 830: Other malignant neoplasm of skin 840: Malignant neoplasm of lymphatic and haematopoietic tissue 850: Carcinoma in situ of skin 860: Other malignant neoplasms and carcinomas 870: Benign neoplasm of skin 880: Other benign neoplasms 890: Neoplasms of uncertain behaviour or unspecified nature |
| Group Q – Other Diseases | |
| | 930: Other diseases |
| Group R – Other Claims | |
| | 170: Damage to artificial aid(s) 190: Other and unspecified injuries |

Breakdown Agency

Group 1 Machinery and (mainly) fixed plant

- 11 Cutting, slicing, sawing machinery
- 12 Crushing, pressing, rolling machinery
- 13 Heating, cooking, baking equipment
- 14 Cooling, refrigeration plant and equipment
- 15 Conveyors and lifting plant
- 16 Electrical installation
- 17 Radiation-based equipment
- 18 Filling and bottling/packaging plant
- 19 Other plant and machinery

Group 2 Mobile plant and transport

- 21 Self-propelled plant
- 22 Semi-portable plant
- 23 Other mobile plant
- 24 Road transport
- 25 Rail transport
- 26 Air transport
- 27 Water transport
- 29 Other transport

Group 3 Powered equipment, tools and appliances

- 31 Workshop and worksite tools and equipment
- 32 Kitchen and domestic equipment
- 33 Office and electronic equipment
- 34 Garden and outdoor powered equipment
- 35 Pressure-based equipment not covered elsewhere
- 39 Other powered equipment, tools and appliances

Group 4 Non-powered handtools, appliances and equipment

- 41 Handtools, non-powered, edged
- 42 Other handtools
- 43 Fastening, packing and packaging equipment
- 44 Furniture and fittings
- 45 Other utensils
- 46 Ladders, mobile ramps and stairways, and scaffolding

- 49 Other non-powered equipment

Group 5 Chemicals and chemical products

- 51 Nominated chemicals
- 52 Other basic chemicals
- 53 Chemical products

Group 6 Materials and substances

- 61 Non-metallic minerals and substances
- 62 Other materials and objects
- 63 Other substances

Group 7 Environmental agencies

- 71 Outdoor environment
- 72 Indoor environment
- 73/74 Underground environment

Group 8 Animal, human and biological agencies

- 81 Live four-legged animals
- 82 Other live animals
- 83 Non-living animals
- 84 Human agencies
- 85 Biological agencies

Group 9 Other and unspecified agencies

- 91 Non-physical agencies
- 99 Other and unspecified agencies

Industry – ANZSIC

Div A Agriculture, Forestry and Fishing

- 01 Agriculture
 - 011 Nursery and floriculture production
 - 012 Mushroom and vegetable growing
 - 013 Fruit and tree nut growing
 - 014 Sheep, beef cattle and grain farming
 - 015 Other crop growing
 - 016 Dairy cattle farming
 - 017 Poultry farming
 - 018 Deer farming
 - 019 Other livestock farming
 - 02 Aquaculture
 - 020 Aquaculture
 - 03 Forestry and logging
 - 030 Forestry and logging
 - 04 Fishing, hunting and trapping
 - 041 Fishing
 - 042 Hunting and trapping
 - 05 Agriculture, forestry and fishing support services
 - 051 Forestry support services
 - 052 Agriculture and fishing support services
- ### Div B Mining
- 06 Coal mining
 - 060 Coal mining
 - 07 Oil and gas extraction
 - 070 Oil and gas extraction
 - 08 Metal ore mining
 - 080 Metal ore mining
 - 09 Non-metallic mineral mining and quarrying
 - 091 Construction material mining
 - 099 Other non-metallic mineral mining and quarrying
 - 10 Exploration and other mining support services
 - 101 Exploration
 - 109 Other mining support services

Div C Manufacturing

- 11 Food product manufacturing
 - 111 Meat and meat product manufacturing
 - 112 Seafood processing
 - 113 Dairy product manufacturing
 - 114 Fruit and vegetable processing
 - 115 Oil and fat manufacturing
 - 116 Grain mill and cereal product manufacturing
 - 117 Bakery product manufacturing
 - 118 Sugar and confectionery manufacturing
 - 119 Other food product manufacturing
- 12 Beverage and tobacco product manufacturing
 - 121 Beverage manufacturing
 - 122 Cigarette and tobacco product manufacturing
- 13 Textile, leather, clothing and footwear manufacturing
 - 131 Textile manufacturing
 - 132 Leather tanning, fur dressing and leather product manufacturing
 - 133 Textile product manufacturing
 - 134 Knitted product manufacturing
 - 135 Clothing and footwear manufacturing
- 14 Wood product manufacturing
 - 141 Log sawmilling and timber dressing
 - 149 Other wood product manufacturing
- 15 Pulp, paper and converted paper product manufacturing
 - 151 Pulp, paper and paperboard manufacturing
 - 152 Converted paper product manufacturing
- 16 Printing (including the reproduction of recorded media)
 - 161 Printing and printing support services
 - 162 Reproduction of recorded media
- 17 Petroleum and coal product manufacturing
 - 170 Petroleum and coal product manufacturing
- 18 Basic chemical and chemical product manufacturing
 - 181 Basic chemical manufacturing

| | | | |
|-----|--|---|---|
| 182 | Basic polymer manufacturing | 244 | Domestic appliance manufacturing |
| 183 | Fertiliser and pesticide manufacturing | 245 | Pump, compressor, heating and ventilation equipment |
| 184 | Pharmaceutical and medicinal product manufacturing | 246 | Specialised machinery and equipment manufacturing |
| 185 | Cleaning compound and toiletry preparation manufacturing | 249 | Other machinery and equipment manufacturing |
| 189 | Other basic chemical product manufacturing | 25 | Furniture and other manufacturing |
| 19 | Polymer product and rubber product manufacturing | 251 | Furniture manufacturing |
| 191 | Polymer product manufacturing | 259 | Other manufacturing |
| 192 | Natural rubber product manufacturing | | |
| 20 | Non-Metallic mineral product manufacturing | Div D Electricity, gas, water and waste services | |
| 201 | Glass and glass product manufacturing | 26 | Electricity supply |
| 202 | Ceramic product manufacturing | 261 | Electricity generation |
| 203 | Cement, lime, plaster and concrete product manufacturing | 262 | Electricity transmission |
| 209 | Other non-metallic mineral product manufacturing | 263 | Electricity distribution |
| 21 | Primary metal and metal product manufacturing | 264 | On selling electricity and electricity market operation |
| 211 | Basic ferrous metal manufacturing | 27 | Gas supply |
| 212 | Basic ferrous metal product manufacturing | 270 | Gas supply |
| 213 | Basic non-ferrous metal manufacturing | 28 | Water supply, sewerage and drainage services |
| 214 | Basic non-ferrous metal product manufacturing | 281 | Water supply, sewerage and drainage services |
| 22 | Fabricated metal product manufacturing | 29 | Waste collection, treatment and disposal services |
| 221 | Iron and steel forging | 291 | Waste collection services |
| 222 | Structural metal product manufacturing | 292 | Waste treatment, disposal and remediation services |
| 223 | Metal container manufacturing | Div E Construction | |
| 224 | Sheet metal product manufacturing (except metal structural and container products) | 30 | Building Construction |
| 229 | Other fabricated metal product manufacturing | 301 | Residential Building Construction |
| 23 | Transport equipment manufacturing | 302 | Non-Residential Building Construction |
| 231 | Motor vehicle and motor vehicle part manufacturing | 31 | Heavy and Civil Engineering Construction |
| 239 | Other transport equipment manufacturing | 310 | Heavy and Civil Engineering Construction |
| 24 | Machinery and equipment manufacturing | 32 | Construction Services |
| 241 | Professional and scientific equipment manufacturing | 321 | Land Development and Site Preparation Services |
| 242 | Computer and electronic equipment manufacturing | 322 | Building Structure Services |
| 243 | Electrical equipment manufacturing | 323 | Building Installation Services |
| | | 324 | Building Completion Services |
| | | 329 | Other Construction Services |

Div F Wholesale trade

- 33 Basic material wholesaling
 - 331 Agricultural product wholesaling
 - 332 Mineral, metal and chemical wholesaling
 - 333 Timber and hardware goods wholesaling
- 34 Machinery and equipment wholesaling
 - 341 Specialised industrial machinery and equipment wholesaling
 - 349 Other machinery and equipment wholesaling
- 35 Motor vehicle and motor vehicle parts wholesaling
 - 350 Motor vehicle and motor vehicle parts wholesaling
- 36 Grocery, liquor and tobacco product wholesaling
 - 360 Grocery, liquor and tobacco product Wholesaling
- 37 Other goods wholesaling
 - 371 Textile, clothing and footwear wholesaling
 - 372 Pharmaceutical and toiletry goods wholesaling
 - 373 Furniture, floor covering and other goods wholesaling
- 38 Commission-based wholesaling
 - 380 Commission-based wholesaling

Div G Retail trade

- 39 Motor vehicle and motor vehicle parts retailing
 - 391 Motor vehicle retailing
 - 392 Motor vehicle parts and tyre retailing
- 40 Fuel retailing
 - 400 Fuel retailing
- 41 Food retailing
 - 411 Supermarket and grocery stores
 - 412 Specialised food retailing
- 42 Other store-based retailing
 - 421 Furniture, floor coverings, houseware and textile goods retailing
 - 422 Electrical and electronic goods retailing
 - 423 Hardware, building and garden supplies retailing
 - 424 Recreational goods retailing
 - 425 Clothing, footwear and personal accessory retailing

- 426 Department stores
- 427 Pharmaceutical and other store-based retailing
- 43 Non-store retailing and retail commission based buying
 - 431 Non-store retailing
 - 432 Retail commission-based buying and/or selling

Div H Accommodation and food services

- 44 Accommodation
 - 440 Accommodation
- 45 Food and beverage services
 - 451 Cafes, restaurants and takeaway food services
 - 452 Pubs, taverns and bars
 - 453 Clubs (hospitality)

Div I Transport, postal and warehousing

- 46 Road transport
 - 461 Road freight transport
 - 462 Road passenger transport
- 47 Rail transport
 - 471 Rail freight transport
 - 472 Rail passenger transport
- 48 Water transport
 - 481 water freight transport
 - 482 water passenger transport
- 49 Air and space transport
 - 490 Air and space transport
- 50 Other transport
 - 501 Scenic and sightseeing transport
 - 502 Pipeline and other transport
- 51 Postal and courier pick-up and delivery services
 - 510 Postal and courier pick-up and delivery services
- 52 Transport support services
 - 521 Water transport support services
 - 522 Airport operations and other air transport support services
 - 529 Other transport support services
- 53 Warehousing and storage services
 - 530 Warehousing and storage services

Div J Information media and telecommunications

- 54 Publishing (except internet and music publishing)
 - 541 Newspaper, periodical, book and directory publishing
 - 542 Software publishing
- 55 Motion picture and sound recording activities
 - 551 Motion picture and video activities
 - 552 Sound recording and music publishing
- 56 Broadcasting (except internet)
 - 561 Radio broadcasting
 - 562 Television broadcasting
- 57 Internet publishing and broadcasting
 - 570 Internet publishing and broadcasting
- 58 Telecommunications services
 - 580 Telecommunications services
- 59 Internet service providers, web search portals and data processing services
 - 591 Internet service providers and web search portals
 - 592 Data Processing, Web Hosting and Electronic Information Storage Services
- 60 Library and other information services
 - 601 Libraries and archives
 - 602 other information services

Div K Financial and insurance services

- 62 Finance
 - 621 Central banking
 - 622 Depository financial intermediation
 - 623 Non-depository financing
 - 624 Financial asset investing
- 63 Insurance and superannuation funds
 - 631 Life insurance
 - 632 Health and general insurance
 - 633 Superannuation funds
- 64 Auxiliary finance and insurance services
 - 641 Auxiliary finance and investment services
 - 642 Auxiliary insurance services

Div I Rental, hiring and real estate services

- 66 Rental and hiring services (except real estate)
 - 661 Motor vehicle and transport equipment rental and hiring
 - 662 Farm animal and bloodstock leasing
 - 663 Other goods and equipment rental and hiring
 - 664 Non-financial intangible assets (except copyrights) leasing
- 67 Property operators and real estate services
 - 671 Property operators
 - 672 Real estate services

Div M Professional, scientific and technical services

- 69 Professional, scientific and technical services (except computer system design and related services)
 - 691 Scientific research services
 - 692 Architectural, engineering and technical services
 - 693 Legal and accounting services
 - 694 Advertising services
 - 695 Market research and statistical services
 - 696 Management and related consulting services
 - 697 Veterinary services
 - 699 Other professional, scientific and technical services
- 70 Computer system design and related services
 - 700 Computer system design and related services

Div N Administrative and support services

- 72 Administrative services
 - 721 Employment services
 - 722 Travel agency and tour arrangement services
 - 729 Other administrative services
- 73 Building cleaning, pest control and other support services
 - 731 Building cleaning, pest control and gardening services
 - 732 Packaging services

Div O Public administration and safety

- 75 Public administration
 - 751 Central government administration

| | | | |
|--|--|---|--|
| 752 | State government administration | 879 | Other Social Assistance Services |
| 753 | Local government administration | Div R Arts and recreation services | |
| 754 | Justice | 89 | Heritage activities |
| 755 | Government representation | 891 | Museum operation |
| 76 | Defence | 892 | Parks and gardens operations |
| 760 | defence | 90 | Creative and performing arts activities |
| 77 | Public order, safety and regulatory services | 900 | Creative and performing arts activities |
| 771 | public order and safety services | 91 | Sports and recreation activities |
| 772 | regulatory services | 911 | Sports and physical recreation activities |
| Div P Education and training | | 912 | Horse and dog racing activities |
| 80 | Preschool and school education | 913 | Amusement and other recreation activities |
| 801 | Preschool education | 92 | Gambling activities |
| 802 | School education | 920 | Gambling activities |
| 81 | Tertiary education | Div S Other services | |
| 810 | Tertiary education | 94 | Repair and maintenance |
| 82 | Adult, community and other education | 941 | Automotive repair and maintenance |
| 821 | adult, community and other education | 942 | Machinery and equipment repair and maintenance |
| 822 | educational support services | 949 | Other repair and maintenance |
| Div Q Health care and social assistance | | 95 | Personal and other services |
| 84 | Hospitals | 951 | Personal care services |
| 840 | Hospitals | 952 | Funeral, crematorium and cemetery services |
| 85 | Medical and other health care services | 953 | Other personal services |
| 851 | Medical services | 954 | Religious services |
| 852 | Pathology and diagnostic imaging services | 955 | Civic, professional and other interest group services |
| 853 | Allied health services | 96 | Private households employing staff and undifferentiated goods and service-producing activities of households for own use |
| 859 | Other health care services | 960 | Private households employing staff and undifferentiated goods and service-producing activities of households for own use |
| 86 | Residential care services | | |
| 860 | Residential care services | | |
| 87 | Social assistance services | | |
| 871 | Child care services | | |

Mapping of industry divisions

| ANZSIC 2006 | ANZSIC1993 |
|---|--|
| A. Agriculture, forestry and fishing | A. Agriculture, forestry and fishing |
| B. Mining | B. Mining |
| C. Manufacturing | C. Manufacturing |
| D. Electricity, gas, water and waste services | D. Electricity, gas and water supply |
| E. Construction | E. Construction |
| F. Wholesale trade | F. Wholesale trade |
| G. Retail trade | G. Retail trade |
| H. Accommodation and food services | H. Accommodation, cafes and restaurants |
| I. Transport, postal and warehousing | I. Transport and storage |
| J. Information media and telecommunications | J. Communication services |
| K. Financial and insurance services | K. Finance and insurance |
| L. Rental, hiring and real estate services | L. Property and business services |
| M. Professional, scientific and technical services | |
| N. Administrative and support services | |
| O. Public administration and safety | M. Government administration and defence |
| P. Education and training | N. Education |
| Q. Health care and social assistance | O. Health and community services |
| R. Arts and recreation services | P. Cultural and recreational services |
| S. Other services | Q. Personal and other services |

Occupation – ANZSCO

1 Managers

- 11 Chief executives, general managers and legislators
 - 111 Chief executives, general managers and legislators
- 12 Farmers and farm managers
 - 121 Farmers and farm managers
- 13 Specialist managers
 - 131 Advertising and sales managers
 - 132 Business administration managers
 - 133 Construction, distribution and production managers
 - 134 Education, health and welfare services managers
 - 135 ICT managers
 - 139 Miscellaneous specialist managers
- 14 Hospitality, retail and service managers
 - 141 Accommodation and hospitality managers
 - 142 Retail managers
 - 149 Miscellaneous hospitality, retail and service managers

2 Professionals

- 21 Arts and media professionals
 - 211 Arts professionals
 - 212 Media professionals
- 22 Business, human resource and marketing professionals
 - 221 Accountants, auditors and company secretaries
 - 222 Financial brokers and dealers, and investment advisers
 - 223 Human resource and training professionals
 - 224 Information and organisation professionals
 - 225 Sales, marketing and public relations professionals
- 23 Design, engineering, science and transport professionals
 - 231 Air and marine transport professionals
 - 232 Architects, designers, planners and surveyors
 - 233 Engineering professionals
 - 234 Natural and physical science professionals

- 24 Education professionals
 - 241 School teachers
 - 242 Tertiary education teachers
 - 249 Miscellaneous education professionals
- 25 Health professionals
 - 251 Health diagnostic and promotion professionals
 - 252 Health therapy professionals
 - 253 Medical practitioners
 - 254 Midwifery and nursing professionals
- 26 ICT professionals
 - 261 Business and systems analysts, and programmers
 - 262 Database and systems administrators, and ICT security specialists
 - 263 ICT network and support professionals
- 27 Legal, social and welfare professionals
 - 271 Legal professionals
 - 272 Social and welfare professionals
- 3 Technicians and trades workers
- 31 Engineering, ICT and science technicians
 - 311 Agricultural, medical and science technicians
 - 312 Building and engineering technicians
 - 313 ICT and telecommunications technicians
- 32 Automotive and engineering trades workers
 - 321 Automotive electricians and mechanics
 - 322 Fabrication engineering trades workers
 - 323 Mechanical engineering trades workers
 - 324 Panelbeaters, and vehicle body builders, trimmers and painters
- 33 Construction trades workers
 - 331 Bricklayers, and carpenters and joiners
 - 332 Floor finishers and painting trades workers
 - 333 Glaziers, plasterers and tilers
 - 334 Plumbers
- 34 Electrotechnology and telecommunications trades workers
 - 341 Electricians

| | | | |
|----------|---|----------|---|
| 342 | Electronics and telecommunications trades workers | 54 | Inquiry clerks and receptionists |
| 35 | Food trades workers | 541 | Call or contact centre information clerks |
| 351 | Food trades workers | 542 | Receptionists |
| 36 | Skilled animal and horticultural workers | 55 | Numerical clerks |
| 361 | Animal attendants and trainers, and shearers | 551 | Accounting clerks and bookkeepers |
| 362 | Horticultural trades workers | 552 | Financial and insurance clerks |
| 39 | Other technicians and trades workers | 56 | Clerical and office support workers |
| 391 | Hairdressers | 561 | Clerical and office support workers |
| 392 | printing trades workers | 59 | Other clerical and administrative workers |
| 393 | Textile, clothing and footwear trades workers | 591 | Logistics clerks |
| 394 | Wood trades workers | 599 | Miscellaneous clerical and administrative workers |
| 399 | Miscellaneous technicians and trades workers | 6 | Sales workers |
| 4 | Community and personal service workers | 61 | Sales representatives and agents |
| 41 | Health and welfare support workers | 611 | Insurance agents and sales representatives |
| 411 | Health and welfare support workers | 612 | Real estate sales agents |
| 42 | Carers and aides | 62 | Sales assistants and salespersons |
| 421 | Child carers | 621 | Sales assistants and salespersons |
| 422 | Education aides | 63 | Sales support workers |
| 423 | Personal carers and assistants | 631 | Checkout operators and office cashiers |
| 43 | Hospitality workers | 639 | Miscellaneous sales support workers |
| 431 | Hospitality workers | 7 | Machinery operators and drivers |
| 44 | Protective service workers | 71 | Machine and stationary plant operators |
| 441 | Defence force members, fire fighters and police | 711 | Machine operators |
| 442 | prison and security officers | 712 | Stationary plant operators |
| 45 | Sports and personal service workers | 72 | Mobile plant operators |
| 451 | Personal service and travel workers | 721 | Mobile plant operators |
| 452 | sports and fitness workers | 73 | Road and rail drivers |
| 5 | Clerical and administrative workers | 731 | Automobile, bus and rail drivers |
| 51 | Office managers and program administrators | 732 | Delivery drivers |
| 511 | Contract, program and project administrators | 733 | Truck drivers |
| 512 | Office and practice managers | 74 | Storepersons |
| 52 | Personal assistants and secretaries | 741 | Storepersons |
| 521 | Personal assistants and secretaries | 8 | Labourers |
| 53 | General clerical workers | 81 | Cleaners and laundry workers |
| 531 | General clerks | 811 | Cleaners and laundry workers |
| 532 | Keyboard operators | 82 | Construction and mining labourers |
| | | 821 | Construction and mining labourers |

| | | | |
|----|---|----|--|
| 83 | Factory process workers | 85 | Food preparation assistants |
| | 831 Food process workers | | 851 Food preparation assistants |
| | 832 Packers and product assemblers | 89 | Other labourers |
| | 839 Miscellaneous factory process workers | | 891 Freight handlers and shelf fillers |
| 84 | Farm, forestry and garden workers | | 899 Miscellaneous labourers |
| | 841 Farm, forestry and garden workers | | |

Appendix D: Summary of changes

Influences on claims statistics: Legislative changes 1999/00 to 2010/11

The following is a summary of changes influencing claim and costs for workers compensation in NSW since the new Scheme came into operation on 30 June 1987.

1999/2000

- Clarification of Goods and Services Tax (GST) liability in relation to late premium payments.
- Clarification that a policy of insurance does not cover an employer's liability for GST payable on the settlement of a claim.
- Provision for the application of GST in relation to premiums paid for and liabilities under policies of insurance.
- Clarification that an employer's record of the wages for an employee is not required to include a record of any GST component in a payment to a worker.
- Allow certain employers, as an alternative to employing a person to be a return-to-work coordinator, to engage a person for that purpose under other types of work arrangement (such arrangements include sharing of the services of a person among a number of employers or arrangements with a person or organisation that provides return-to-work coordinator services).
- Enable groups of two or more employers that have engaged a return-to-work coordinator on a shared basis to establish a single return-to-work program for those employers in accordance with WorkCover guidelines.
- Increased certain prescribed amounts, relating to maximum reasonable funeral expenses and compensation for travel associated with treatment or service, as a consequence of the introduction of the GST.
- Amended the definition of 'deemed premium income' for the purposes of self-insurer contributions to the WorkCover Fund to take account of amounts attributable to the GST.
- Changes in CTP legislation that resulted in a reduction in CTP recoveries.

2000/2001

- Allows for subsequent claims for compensation to be made directly to the workers compensation insurer. (section 66 – *Workplace Injury Management and Workers compensation Act 1998*, amendments operated from 4 March 01).
- Enables the Compensation Court to authorize payments of compensation to a beneficiary (or to another person on behalf of the beneficiary) rather than to the Public Trustee for the benefit of the beneficiary.
- Increases the amounts specified in that Regulation that are payable to a legal practitioner or agent as costs for legal or agent services associated with conciliation conferences. (*Workers Compensation (General) Regulation 1995*, amendments operated from 21 Dec 01).

2001/2002

- Provides new provisions in relation to commutations. The availability of commutations were restricted to those where:
 - S66 payment already made.
 - Greater than 15% WPI assessment.
 - Two years have elapsed since first received Weekly compensation.
 - Currently in receipt of Weekly compensation.
 - All avenues of injury management have been exhausted.
 - WorkCover must give its approval.

- Introduced a new business classification system based on ANZSIC system known as the NSW WorkCover Industry Classification System (WIC)
- Introduced changes to the election provisions so that the injured worker will have made an election by accepting statutory lump sum compensation or common law damages, or by starting proceedings for damages or for statutory compensation
- Streamlined notification/claims processing (section 267 *Workplace Injury Management and Workers Compensation Act 1998*). These provisions allow insurance companies to begin weekly compensation payments and injury management within seven calendar days of initial injury notification, except where there is a 'reasonable excuse'.
- Extension of coverage for S66 benefits (for claims incurred from 1 January 2002):
 - Diseases now included in the WPI scale
 - Primary psychiatric claims now included (assessed separately to physical injuries) scale, but only if above 15% WPI. Secondary psychiatric injury to an injury is disregarded.
 - Maximum S66 benefit was increased to \$200,000. Maximum S67 benefit still remained at \$50,000.
 - S67 (pain and suffering) threshold set at 10% WPI for physical injuries (15% for psychiatric injuries).
- Common law (now termed Workplace Injury Damages) changes (for cases filed with the court after 9am 27 November 2001):
 - Threshold set at 15% WPI
 - Elimination of election requirement between Workplace Injury Damages and statutory benefits
 - Award precludes receipt of any further statutory benefits
 - Can only claim damages for economic loss
 - Economic loss benefits limited to age 65
 - Introduce of a range of pre-litigation processes for Workplace Injury Damages
- Introduction of a new benefit for domestic assistance in the statutory Scheme
- Legal cost regulations limiting legal fees payable, limits on fees recoverable and changing mechanism for assessment of costs
- Provisional compensation to be paid within seven days of notification of injury until liability is determined (maximum 12 weeks).

2003/2004

Workers Compensation General Amendment (Injury Notification) Regulation 2003

- Streamlined notification of workplace injury to a workers compensation insurer and WorkCover.

2004/2005

Workers Compensation Legislation Amendment Act 2004 No 56

Assented to 6 July 2004. This Act amended the *Workers Compensation Act 1987*, the *Workplace Injury Management and Workers Compensation Act 1998*, the *Sporting Injuries Insurance Act 1978* and the *Workers Compensation Amendment (Insurance Reform) Act 2003* to make further provision for funds investment, insurance policies, appeals, self-insurers and assessment of sporting injuries.

The provisions relating to compensation for domestic assistance, security for self-insurer obligations, appeals against decisions of arbitrators and sporting injuries compensation commenced on 7 July 2004. The remaining provisions, relating to the Workers Compensation Insurance Fund Investment Board, commenced on 16 February 2005.

Workers Compensation and Other Legislation Amendment Act 2004 No 111

This Act made a number of miscellaneous amendments to legislation dealing with workers compensation and occupational health and safety.

Commenced on assented on 15 December 2004.

Workers Compensation Amendment (Medical Reports) Regulation 2004 No 623

This Regulation amends the *Workers Compensation Regulation 2003* to limit the medical reports that may be disclosed to approved medical specialists in connection with a claim.

Commenced on 3 September 2004.

2005/2006

Workers Compensation Amendment (Premiums Review) Regulation 2005

This Regulation amends the *Workers Compensation Regulation 2003* by prescribing amounts as the excess that an employer must repay to a workers compensation insurer after a weekly compensation claim is paid to an injured worker. The Regulation also provides for insurance premiums to be paid in instalments.

Commenced on 31 December 2005.

2006/2007

Workers Compensation Amendment (Permanent Impairment Benefits) Act 2006 No 98

This Act provided for a 10 per cent increase in dollar terms, to the lump sum benefits paid to workers for permanent impairment under section 66 of the *Workers Compensation Act 1987*. The increased benefits apply to a worker who suffers a permanent impairment from an injury sustained on or after 1 January 2007. The maximum amount payable under section 66 will increase from \$210,000 to \$231,000 for spinal injuries and from \$200,000 to \$220,000 for all other types of permanent impairment.

Assented to 27 November 2006. Commenced 1 January 2007.

Workers Compensation Amendment (Transitional) Regulation 2007

This Regulation amends the *Workers Compensation Regulation 2003* to allow workers whose proceedings for common law damages had been discontinued or struck out because they were commenced within the six months immediately prior to the commencement of amendments to the workers compensation legislation in 2001 to claim lump sum compensation and, in certain cases, work injury damages as if the workers had been injured after the commencement of the 2001 amendments.

Commenced on 23 February 2007.

2008/2009

Workers Compensation Legislation Amendment (Benefits) Act 2008

This act made various amendments to the *Workers Compensation Act 1987* and the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987*.

It amended the former Act in relation to the death benefits payable under it, as well as making legislative provision for the introduction of the new retro-paid premium loss method of calculating the premiums payable by certain large employers.

It also amended the base index number provided for in that Act.

It amended the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987* in relation to the appointment of compensation payable for an injury suffered by, or the death of, persons covered by the Act. The Act was assented to on 10 December 2008 and commenced on assent.

Workers Compensation Amendment (Transitional) Regulation 2012

An extensive package of reforms was passed on the 22 June 2012. Key elements of the reforms include:

Exclusions:

- Tightening in the definition of journey claim to now require a real and substantial connection between employment and accident or incident for any claim where the injury was received on or after 19 June 2012.
- Heart attacks, strokes and disease are only compensable if employment was the main contributing factor to the onset or aggravation of the condition for injuries occurring on or after 19 June 2012.
- The entitlement for family members of deceased or injured workers to make nervous shock claims on an employer liable to pay compensation for a work related incident is removed.

Statutory lump sums for permanent impairment (section 66):

- Introduction of a physical injury threshold to access benefits of 10% Whole Person Impairment for 'claims made' on or after 19 June 2012. The threshold for physiological injury remains at 15% WPI.

Statutory lump sums for pain and suffering (section 67):

- Elimination of this benefit for 'claims made' on or after 19 June 2012.

Weekly benefits:

- Pre-injury average weekly earnings (PIE) will be calculated based on the worker's actual earnings in the period prior to injury, rather than the current method of paying either the base award rate or 80% of average weekly earnings at the time of injury.
- PIE will include overtime and other allowances in the calculation of weekly benefits for the first 12 months of incapacity. Thereafter pre-injury earnings will exclude overtime and other allowances.
- There is a maximum weekly compensation amount of \$1838.70 (indexed)
- Total incapacity benefits will be:
 - During the first 13 weeks of incapacity: 95% of PIE
 - From weeks 14: 80% of PIE
- Partially incapacity benefits will be:
 - During the first 13 weeks: make up pay which together with actual post injury earnings adds up to 95% of PIE.
 - From weeks 14 to 130
 - Actually working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 95% of PIE.
 - Working less than 15 hours per week: make up pay which together with actual post injury earnings adds up to 80% of PIE.
 - For week 130+
 - Working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 80% of PIE.
 - Working less than 15 hours per week: no benefit is paid.
- Five year limitation:
 - Claims with a WPI assessment less than 20% cease entitlement to weekly benefits after 5 years.
- Transitional provisions for existing claims on weekly benefits:
 - Revised weekly benefit entitlements will assume a PIE amount of \$906.25.
 - The five year limitation period will commence from the Date of Commencement of the relevant sections of the Amendment Act.
 - Work Capacity Assessments will be introduced progressively for existing claimants from the Date of Commencement. Prior benefit entitlements will continue until Work Capacity Assessments have occurred and relevant notice periods met. The exception are severe claims (those with WPI assessments greater than 30%), which immediately move to the post reform benefit regime from the date of commencement.

Medical benefits:

- Payment for medical and medical related treatment will cease whichever is the later of:
 - o 12 months after the claim for compensation is made, or
 - o 12 months after the last payment of weekly benefits.
- Increased approval and regulatory making powers for WorkCover.

Dispute management:

- Claimants are required to fund their own legal costs in most disputes.
- Disputes concerning work capacity decisions will be resolved by a separate process and not involve the Workers Compensation Commission.

Commutations:

- Provide WorkCover with the regulatory power to define other classes or characteristics of claims which can then be considered for commutations.
- Worker can waive their right to obtain independent legal advice and independent financial advice prior to entering into a commutation agreement.

Date of commencement:

The commencement date of the new weekly and medical benefit regime is from:

- 1 January 2013 for existing claims.
- 17 September 2012 for existing seriously injured claimants.
- 1 October 2012 for newly incurred claims.

Appendix E: Tables

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Table 1.1 Employment injuries
Nature of Occurrence : 2004/05 to 2011/12

| Year | Occupational diseases | Workplace injuries | Other work-related injuries | Unknown | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--------------------|-----------------------|--------------------|-----------------------------|----------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | | | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Males | | | | | | | | | | | | | |
| 2004/05 | 6,462 | 25,140 | 2,037 | 7 | 33,646 | 22.5 | 11.3 | 193,878 | 8.6 | 3.0 | 727,023 | 21,608 | 8,425 |
| 2005/06 | 5,913 | 22,014 | 1,955 | 7 | 29,889 | 19.8 | 10.1 | 197,658 | 9.5 | 3.3 | 623,759 | 20,869 | 8,393 |
| 2006/07 | 5,662 | 20,201 | 1,899 | 0 | 27,762 | 17.7 | 9.2 | 210,888 | 10.4 | 3.7 | 571,921 | 20,601 | 8,417 |
| 2007/08 | 5,961 | 20,613 | 1,723 | 0 | 28,297 | 17.7 | 9.1 | 228,324 | 10.9 | 3.9 | 598,737 | 21,159 | 9,000 |
| 2008/09 | 6,364 | 19,784 | 1,834 | 0 | 27,982 | 17.8 | 9.3 | 232,227 | 11.4 | 3.7 | 640,009 | 22,872 | 9,661 |
| 2009/10 | 7,225 | 18,680 | 1,683 | 0 | 27,588 | 17.0 | 8.9 | 230,873 | 11.8 | 3.9 | 619,040 | 22,439 | 9,945 |
| 2010/11 | 6,135 | 18,746 | 1,778 | 0 | 26,659 | 16.0 | 8.4 | 213,172 | 11.6 | 3.9 | 599,058 | 22,471 | 9,923 |
| 2011/12 | 7,426 | 18,301 | 1,779 | 0 | 27,506 | 16.4 | 8.6 | 271,638 | 12.6 | 4.4 | 509,135 | 18,510 | 9,612 |
| Females | | | | | | | | | | | | | |
| 2004/05 | 3,235 | 11,010 | 1,853 | 5 | 16,103 | 12.1 | 8.3 | 144,429 | 11.2 | 3.6 | 304,627 | 18,917 | 7,654 |
| 2005/06 | 2,713 | 9,599 | 1,811 | 1 | 14,124 | 10.3 | 7.1 | 127,005 | 10.7 | 3.1 | 241,192 | 17,077 | 7,293 |
| 2006/07 | 2,539 | 9,125 | 1,804 | 1 | 13,469 | 9.6 | 6.6 | 125,466 | 10.8 | 3.4 | 239,596 | 17,789 | 7,388 |
| 2007/08 | 2,667 | 9,464 | 1,849 | 0 | 13,980 | 9.8 | 6.7 | 130,474 | 10.7 | 3.4 | 251,653 | 18,001 | 7,630 |
| 2008/09 | 2,621 | 10,349 | 1,906 | 0 | 14,876 | 10.4 | 7.2 | 148,138 | 11.1 | 3.6 | 259,576 | 17,449 | 6,657 |
| 2009/10 | 2,830 | 9,376 | 1,666 | 0 | 13,872 | 9.4 | 6.6 | 152,944 | 12.7 | 4.3 | 259,672 | 18,719 | 7,670 |
| 2010/11 | 2,846 | 9,433 | 1,875 | 0 | 14,154 | 9.4 | 6.6 | 122,252 | 12.5 | 3.9 | 273,047 | 19,291 | 7,684 |
| 2011/12 | 3,321 | 9,395 | 1,907 | 0 | 14,623 | 9.6 | 6.7 | 176,223 | 12.9 | 4.4 | 240,914 | 16,475 | 7,648 |
| Persons (d) | | | | | | | | | | | | | |
| 2004/05 | 9,697 | 36,150 | 3,890 | 12 | 49,749 | 17.6 | 10.1 | 338,307 | 9.5 | 3.1 | 1,031,649 | 20,737 | 8,212 |
| 2005/06 | 8,626 | 31,613 | 3,766 | 8 | 44,013 | 15.3 | 8.9 | 324,663 | 9.9 | 3.3 | 864,951 | 19,652 | 8,000 |
| 2006/07 | 8,201 | 29,326 | 3,703 | 1 | 41,231 | 13.9 | 8.1 | 336,354 | 10.6 | 3.6 | 811,518 | 19,682 | 8,076 |
| 2007/08 | 8,628 | 30,077 | 3,572 | 0 | 42,277 | 14.0 | 8.2 | 358,798 | 10.8 | 3.7 | 850,391 | 20,115 | 8,521 |
| 2008/09 | 8,985 | 30,133 | 3,740 | 0 | 42,858 | 14.2 | 8.5 | 380,365 | 11.3 | 3.7 | 899,586 | 20,990 | 8,545 |
| 2009/10 | 10,055 | 28,056 | 3,349 | 0 | 41,460 | 13.4 | 8.0 | 383,817 | 12.1 | 4.0 | 878,713 | 21,194 | 9,150 |
| 2010/11 | 8,981 | 28,179 | 3,653 | 0 | 40,813 | 12.9 | 7.7 | 335,424 | 11.9 | 3.9 | 872,105 | 21,368 | 9,071 |
| 2011/12 | 10,747 | 27,696 | 3,686 | 0 | 42,129 | 13.2 | 7.8 | 447,861 | 12.7 | 4.4 | 750,049 | 17,804 | 8,861 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
d. Includes cases for which nature of occurrence was unknown

Table 1.2 Employment injuries
Nature of occurrence by extent of severity: 2004/05 to 2011/12
Workplace injuries

| Year | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | | |
|----------------|-----------|----------------------|----------------------|----------------------|---------------|-------------|-----------------------|-------------|-------------|---------------------------|----------------|----------------|----------------|
| | | | Six months and over | Less than six months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ | |
| Male | | | | | | | | | | | | | |
| 2004/05 | 56 | 6,645 | 1,257 | 17,182 | 25,140 | 16.8 | 141,153 | 7.7 | 2.7 | 497,236 | 6,935 | 2004/05 | 56 |
| 2005/06 | 72 | 5,228 | 1,366 | 15,348 | 22,014 | 14.6 | 141,850 | 8.5 | 2.9 | 421,955 | 6,814 | 2005/06 | 72 |
| 2006/07 | 67 | 4,053 | 1,545 | 14,536 | 20,201 | 12.9 | 153,858 | 9.6 | 3.4 | 387,611 | 6,993 | 2006/07 | 67 |
| 2007/08 | 52 | 3,640 | 1,717 | 15,204 | 20,613 | 12.9 | 168,060 | 10.0 | 3.6 | 398,989 | 7,362 | 2007/08 | 52 |
| 2008/09 | 67 | 3,298 | 1,722 | 14,697 | 19,784 | 12.6 | 171,898 | 10.5 | 3.4 | 424,764 | 7,654 | 2008/09 | 67 |
| 2009/10 | 50 | 3,031 | 1,685 | 13,914 | 18,680 | 11.5 | 166,119 | 10.7 | 3.4 | 386,314 | 7,673 | 2009/10 | 50 |
| 2010/11 | 44 | 2,315 | 1,863 | 14,524 | 18,746 | 11.3 | 159,510 | 10.8 | 3.6 | 387,425 | 7,648 | 2010/11 | 44 |
| 2011/12 | 51 | 1,405 | 2,066 | 14,779 | 18,301 | 10.9 | 192,239 | 11.5 | 3.9 | 292,524 | 7,282 | 2011/12 | 51 |
| Female | | | | | | | | | | | | | |
| 2004/05 | 6 | 2,065 | 812 | 8,127 | 11,010 | 8.3 | 83,680 | | 9.4 | 3.0 | 187,522 | 6,529 | 2004/05 |
| 2005/06 | 3 | 1,458 | 895 | 7,243 | 9,599 | 7.0 | 78,972 | | 9.7 | 2.9 | 145,754 | 6,242 | 2005/06 |
| 2006/07 | 2 | 1,152 | 820 | 7,151 | 9,125 | 6.5 | 77,723 | | 9.8 | 3.0 | 137,726 | 6,193 | 2006/07 |
| 2007/08 | 1 | 1,135 | 812 | 7,516 | 9,464 | 6.7 | 78,348 | | 9.4 | 3.0 | 149,069 | 6,526 | 2007/08 |
| 2008/09 | 8 | 1,004 | 955 | 8,382 | 10,349 | 7.2 | 94,544 | | 10.2 | 3.1 | 159,254 | 5,485 | 2008/09 |
| 2009/10 | 1 | 949 | 1,063 | 7,363 | 9,376 | 6.4 | 95,566 | | 11.4 | 3.6 | 152,731 | 6,137 | 2009/10 |
| 2010/11 | 7 | 718 | 866 | 7,842 | 9,433 | 6.3 | 73,205 | | 11.0 | 3.1 | 160,397 | 6,345 | 2010/11 |
| 2011/12 | 4 | 361 | 1,076 | 7,954 | 9,395 | 6.2 | 96,051 | | 10.7 | 3.6 | 124,800 | 5,961 | 2011/12 |
| Persons | | | | | | | | | | | | | |
| 2004/05 | 62 | 8,710 | 2,069 | 25,309 | 36,150 | 12.8 | 224,832 | | 8.3 | 2.9 | 684,758 | 18,942 | 6,807 |
| 2005/06 | 75 | 6,686 | 2,261 | 22,591 | 31,613 | 11.0 | 220,823 | | 8.9 | 2.9 | 567,710 | 17,958 | 6,627 |
| 2006/07 | 69 | 5,205 | 2,365 | 21,687 | 29,326 | 9.9 | 231,581 | | 9.7 | 3.3 | 525,337 | 17,914 | 6,705 |
| 2007/08 | 53 | 4,775 | 2,529 | 22,720 | 30,077 | 10.0 | 246,408 | | 9.8 | 3.3 | 548,058 | 18,222 | 7,091 |
| 2008/09 | 75 | 4,302 | 2,677 | 23,079 | 30,133 | 10.0 | 266,442 | | 10.4 | 3.3 | 584,019 | 19,381 | 6,813 |
| 2009/10 | 51 | 3,980 | 2,748 | 21,277 | 28,056 | 9.1 | 261,685 | | 10.9 | 3.4 | 539,046 | 19,213 | 7,105 |
| 2010/11 | 51 | 3,033 | 2,729 | 22,366 | 28,179 | 8.9 | 232,715 | | 10.9 | 3.4 | 547,822 | 19,441 | 7,176 |
| 2011/12 | 55 | 1,766 | 3,142 | 22,733 | 27,696 | 8.7 | 288,290 | | 11.2 | 3.7 | 417,325 | 15,068 | 6,783 |

Table 1.2 Employment injuries (continued)
Nature of occurrence by extent of severity: 2004/05 to 2011/12
Other work-related injuries

| Year | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | |
|----------------|-----------|----------------------|----------------------|----------------------|--------------|------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Male | | | | | | | | | | | | |
| 2004/05 | 32 | 568 | 115 | 1,322 | 2,037 | 1.4 | 12,049 | 8.4 | 2.9 | 69,674 | 34,204 | 8,652 |
| 2005/06 | 42 | 476 | 157 | 1,280 | 1,955 | 1.3 | 14,243 | 10.0 | 3.3 | 63,241 | 32,348 | 8,410 |
| 2006/07 | 29 | 374 | 180 | 1,316 | 1,899 | 1.2 | 15,863 | 10.7 | 4.0 | 51,991 | 27,379 | 8,891 |
| 2007/08 | 38 | 298 | 152 | 1,235 | 1,723 | 1.1 | 15,604 | 11.3 | 4.4 | 50,212 | 29,142 | 10,043 |
| 2008/09 | 28 | 288 | 207 | 1,311 | 1,834 | 1.2 | 19,338 | 12.8 | 4.0 | 52,472 | 28,611 | 9,620 |
| 2009/10 | 29 | 274 | 163 | 1,217 | 1,683 | 1.0 | 16,466 | 12.0 | 4.1 | 58,694 | 34,875 | 10,154 |
| 2010/11 | 36 | 239 | 211 | 1,292 | 1,778 | 1.1 | 17,139 | 12.8 | 4.1 | 56,392 | 31,717 | 9,703 |
| 2011/12 | 24 | 123 | 278 | 1,354 | 1,779 | 1.1 | 23,752 | 14.6 | 5.6 | 41,649 | 23,412 | 9,982 |
| Female | | | | | | | | | | | | |
| 2004/05 | 8 | 367 | 114 | 1,364 | 1,853 | 1.4 | 12,240 | 8.3 | 2.9 | 33,644 | 18,157 | 7,010 |
| 2005/06 | 13 | 297 | 167 | 1,334 | 1,811 | 1.3 | 14,831 | 9.9 | 3.1 | 35,142 | 19,405 | 7,197 |
| 2006/07 | 10 | 239 | 187 | 1,368 | 1,804 | 1.3 | 15,428 | 10.0 | 3.3 | 33,105 | 18,351 | 7,213 |
| 2007/08 | 7 | 222 | 174 | 1,446 | 1,849 | 1.3 | 15,548 | 9.6 | 3.1 | 32,121 | 17,372 | 7,555 |
| 2008/09 | 12 | 163 | 176 | 1,555 | 1,906 | 1.3 | 16,266 | 9.4 | 2.9 | 36,608 | 19,207 | 6,497 |
| 2009/10 | 8 | 211 | 177 | 1,270 | 1,666 | 1.1 | 16,909 | 11.7 | 3.8 | 32,732 | 19,648 | 8,162 |
| 2010/11 | 8 | 139 | 203 | 1,525 | 1,875 | 1.2 | 17,061 | 12.1 | 3.9 | 35,750 | 19,067 | 7,244 |
| 2011/12 | 10 | 75 | 275 | 1,547 | 1,907 | 1.3 | 22,946 | 12.7 | 4.0 | 32,145 | 16,856 | 7,451 |
| Persons | | | | | | | | | | | | |
| 2004/05 | 40 | 935 | 229 | 2,686 | 3,890 | 1.4 | 24,289 | 8.4 | 2.9 | 103,318 | 26,560 | 7,800 |
| 2005/06 | 55 | 773 | 324 | 2,614 | 3,766 | 1.3 | 29,074 | 9.9 | 3.3 | 98,383 | 26,124 | 7,800 |
| 2006/07 | 39 | 613 | 367 | 2,684 | 3,703 | 1.2 | 31,292 | 10.3 | 3.6 | 85,097 | 22,981 | 8,000 |
| 2007/08 | 45 | 520 | 326 | 2,681 | 3,572 | 1.2 | 31,151 | 10.4 | 3.9 | 82,333 | 23,050 | 8,505 |
| 2008/09 | 40 | 451 | 383 | 2,866 | 3,740 | 1.2 | 35,605 | 11.0 | 3.3 | 89,081 | 23,819 | 7,975 |
| 2009/10 | 37 | 485 | 340 | 2,487 | 3,349 | 1.1 | 33,376 | 11.9 | 3.9 | 91,426 | 27,300 | 9,011 |
| 2010/11 | 44 | 378 | 414 | 2,817 | 3,653 | 1.2 | 34,200 | 12.4 | 4.0 | 92,143 | 25,224 | 8,479 |
| 2011/12 | 34 | 198 | 553 | 2,901 | 3,686 | 1.2 | 46,698 | 13.6 | 4.7 | 73,794 | 20,020 | 8,604 |

Table 1.2 Employment injuries (continued)
Nature of occurrence by extent of severity: 2004/05 to 2011/12
Occupational diseases

| Year | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | |
|----------------|-----------|----------------------|----------------------|----------------------|---------------|------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Male | | | | | | | | | | | | |
| 2004/05 | 23 | 3,627 | 468 | 2,344 | 6,462 | 4.3 | 40,676 | 14.8 | 6.0 | 160,074 | 24,772 | 12,600 |
| 2005/06 | 15 | 3,072 | 521 | 2,305 | 5,913 | 3.9 | 41,564 | 14.9 | 6.4 | 138,562 | 23,434 | 12,485 |
| 2006/07 | 27 | 2,896 | 485 | 2,254 | 5,662 | 3.6 | 41,166 | 15.2 | 6.0 | 132,318 | 23,370 | 12,141 |
| 2007/08 | 24 | 3,123 | 539 | 2,275 | 5,961 | 3.7 | 44,661 | 16.0 | 6.4 | 149,536 | 25,086 | 13,000 |
| 2008/09 | 24 | 3,707 | 475 | 2,158 | 6,364 | 4.0 | 40,991 | 15.7 | 6.1 | 162,772 | 25,577 | 14,130 |
| 2009/10 | 22 | 4,577 | 551 | 2,075 | 7,225 | 4.5 | 48,288 | 18.5 | 7.3 | 174,032 | 24,087 | 14,274 |
| 2010/11 | 20 | 3,368 | 489 | 2,258 | 6,135 | 3.7 | 36,524 | 16.1 | 7.1 | 155,240 | 25,304 | 15,153 |
| 2011/12 | 33 | 4,205 | 733 | 2,455 | 7,426 | 4.4 | 55,647 | 17.6 | 7.9 | 174,961 | 23,561 | 14,743 |
| Female | | | | | | | | | | | | |
| 2004/05 | 0 | 605 | 547 | 2,083 | 3,235 | 2.4 | 48,510 | 18.8 | 7.3 | 83,428 | 25,789 | 12,352 |
| 2005/06 | 1 | 455 | 444 | 1,813 | 2,713 | 2.0 | 33,201 | 14.9 | 6.0 | 60,295 | 22,225 | 11,169 |
| 2006/07 | 2 | 348 | 426 | 1,763 | 2,539 | 1.8 | 32,315 | 14.9 | 5.9 | 68,753 | 27,079 | 11,822 |
| 2007/08 | 2 | 342 | 468 | 1,855 | 2,667 | 1.9 | 36,578 | 15.9 | 6.1 | 70,462 | 26,420 | 12,505 |
| 2008/09 | 0 | 329 | 451 | 1,841 | 2,621 | 1.8 | 37,327 | 16.6 | 6.6 | 63,713 | 24,309 | 11,802 |
| 2009/10 | 3 | 561 | 511 | 1,755 | 2,830 | 1.9 | 40,468 | 18.1 | 8.0 | 74,207 | 26,222 | 13,169 |
| 2010/11 | 2 | 404 | 435 | 2,005 | 2,846 | 1.9 | 31,986 | 19.1 | 10.6 | 76,898 | 27,020 | 13,688 |
| 2011/12 | 0 | 383 | 737 | 2,201 | 3,321 | 2.2 | 57,226 | 19.7 | 9.4 | 83,969 | 25,284 | 14,568 |
| Persons | | | | | | | | | | | | |
| 2004/05 | 23 | 4,232 | 1,015 | 4,427 | 9,697 | 3.4 | 89,186 | 16.8 | 6.6 | 243,502 | 25,111 | 12,550 |
| 2005/06 | 16 | 3,527 | 965 | 4,118 | 8,626 | 3.0 | 74,766 | 14.9 | 6.3 | 198,858 | 23,053 | 12,118 |
| 2006/07 | 29 | 3,244 | 911 | 4,017 | 8,201 | 2.8 | 73,481 | 15.1 | 6.0 | 201,071 | 24,518 | 12,056 |
| 2007/08 | 26 | 3,465 | 1,007 | 4,130 | 8,628 | 2.9 | 81,238 | 16.0 | 6.3 | 219,998 | 25,498 | 12,901 |
| 2008/09 | 24 | 4,036 | 926 | 3,999 | 8,985 | 3.0 | 78,318 | 16.1 | 6.3 | 226,485 | 25,207 | 13,643 |
| 2009/10 | 25 | 5,138 | 1,062 | 3,830 | 10,055 | 3.3 | 88,756 | 18.3 | 7.6 | 248,239 | 24,688 | 13,986 |
| 2010/11 | 22 | 3,772 | 924 | 4,263 | 8,981 | 2.8 | 68,510 | 17.4 | 8.4 | 232,139 | 25,848 | 14,833 |
| 2011/12 | 33 | 4,588 | 1,470 | 4,656 | 10,747 | 3.4 | 112,873 | 18.6 | 8.6 | 258,930 | 24,093 | 14,723 |

Table 1.2 Employment injuries (continued)
Nature of occurrence by extent of severity: 2004/05 to 2011/12
Employment injuries

| Year | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | |
|----------------|------------|----------------------|----------------------|----------------------|---------------|-------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Male | | | | | | | | | | | | |
| 2004/05 | 111 | 10,847 | 1,840 | 20,848 | 33,646 | 22.5 | 193,878 | 8.6 | 3.0 | 727,022 | 21,608 | 8,425 |
| 2005/06 | 129 | 8,783 | 2,044 | 18,933 | 29,889 | 19.8 | 197,658 | 9.5 | 3.3 | 623,759 | 20,869 | 8,393 |
| 2006/07 | 123 | 7,323 | 2,210 | 18,106 | 27,762 | 17.7 | 210,888 | 10.4 | 3.7 | 571,921 | 20,601 | 8,417 |
| 2007/08 | 114 | 7,061 | 2,408 | 18,714 | 28,297 | 17.7 | 228,324 | 10.9 | 3.9 | 598,737 | 21,159 | 9,000 |
| 2008/09 | 119 | 7,293 | 2,404 | 18,166 | 27,982 | 17.8 | 232,227 | 11.4 | 3.7 | 640,009 | 22,872 | 9,661 |
| 2009/10 | 101 | 7,882 | 2,399 | 17,206 | 27,588 | 17.0 | 230,873 | 11.8 | 3.9 | 619,040 | 22,439 | 9,945 |
| 2010/11 | 100 | 5,922 | 2,563 | 18,074 | 26,659 | 16.0 | 213,172 | 11.6 | 3.9 | 599,058 | 22,471 | 9,923 |
| 2011/12 | 108 | 5,733 | 3,077 | 18,588 | 27,506 | 16.4 | 271,638 | 12.6 | 4.4 | 509,135 | 18,510 | 9,612 |
| Female | | | | | | | | | | | | |
| 2004/05 | 14 | 3,042 | 1,473 | 11,574 | 16,103 | 12.1 | 144,429 | 11.2 | 3.6 | 304,627 | 18,917 | 7,654 |
| 2005/06 | 17 | 2,211 | 1,506 | 10,390 | 14,124 | 10.3 | 127,005 | 10.7 | 3.1 | 241,192 | 17,077 | 7,293 |
| 2006/07 | 14 | 1,740 | 1,433 | 10,282 | 13,469 | 9.6 | 125,466 | 10.8 | 3.4 | 239,596 | 17,789 | 7,388 |
| 2007/08 | 10 | 1,699 | 1,454 | 10,817 | 13,980 | 9.8 | 130,474 | 10.7 | 3.4 | 251,653 | 18,001 | 7,630 |
| 2008/09 | 20 | 1,496 | 1,582 | 11,778 | 14,876 | 10.4 | 148,138 | 11.1 | 3.6 | 259,576 | 17,449 | 6,657 |
| 2009/10 | 12 | 1,721 | 1,751 | 10,388 | 13,872 | 9.4 | 152,944 | 12.7 | 4.3 | 259,672 | 18,719 | 7,670 |
| 2010/11 | 17 | 1,261 | 1,504 | 11,372 | 14,154 | 9.4 | 122,252 | 12.5 | 3.9 | 273,047 | 19,291 | 7,684 |
| 2011/12 | 14 | 819 | 2,088 | 11,702 | 14,623 | 9.6 | 176,223 | 12.9 | 4.4 | 240,914 | 16,475 | 7,648 |
| Persons | | | | | | | | | | | | |
| 2004/05 | 125 | 13,889 | 3,313 | 32,422 | 49,749 | 17.6 | 338,307 | 9.5 | 3.1 | 1,031,649 | 20,737 | 8,212 |
| 2005/06 | 146 | 10,994 | 3,550 | 29,323 | 44,013 | 15.3 | 324,663 | 9.9 | 3.3 | 864,951 | 19,652 | 8,000 |
| 2006/07 | 137 | 9,063 | 3,643 | 28,388 | 41,231 | 13.9 | 336,354 | 10.6 | 3.6 | 811,518 | 19,682 | 8,076 |
| 2007/08 | 124 | 8,760 | 3,862 | 29,531 | 42,277 | 14.0 | 358,798 | 10.8 | 3.7 | 850,391 | 20,115 | 8,521 |
| 2008/09 | 139 | 8,789 | 3,986 | 29,944 | 42,858 | 14.2 | 380,365 | 11.3 | 3.7 | 899,586 | 20,990 | 8,545 |
| 2009/10 | 113 | 9,603 | 4,150 | 27,594 | 41,460 | 13.4 | 383,817 | 12.1 | 4.0 | 878,713 | 21,194 | 9,150 |
| 2010/11 | 117 | 7,183 | 4,067 | 29,446 | 40,813 | 12.9 | 335,424 | 11.9 | 3.9 | 872,105 | 21,368 | 9,071 |
| 2011/12 | 122 | 6,552 | 5,165 | 30,290 | 42,129 | 13.2 | 447,861 | 12.7 | 4.4 | 750,049 | 17,804 | 8,861 |

Table 1.3 Employment Injuries
Age statistics: Number, incidence, time lost and cost: 2011/12

| Age | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq rate (b) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | |
|----------------------|------------|----------------------|----------------------|----------------------|---------------|-------------|---------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| 15 - 19 | 5 | 56 | 101 | 1,437 | 1,599 | 7.8 | 8.1 | 11,393 | 7.4 | 2.6 | 13,966 | 8,735 | 3,253 |
| 20 - 24 | 7 | 152 | 287 | 2,979 | 3,425 | 9.3 | 5.9 | 30,024 | 9.2 | 3.3 | 40,032 | 11,688 | 4,856 |
| 25 - 29 | 6 | 210 | 405 | 3,105 | 3,726 | 9.4 | 5.3 | 37,247 | 10.7 | 3.4 | 53,454 | 14,346 | 6,254 |
| 30 - 34 | 12 | 310 | 493 | 2,967 | 3,782 | 10.3 | 5.8 | 42,976 | 12.5 | 4.3 | 69,294 | 18,322 | 7,974 |
| 35 - 39 | 8 | 367 | 588 | 3,221 | 4,184 | 12.0 | 6.7 | 50,567 | 13.4 | 4.9 | 78,603 | 18,787 | 9,283 |
| 40 - 44 | 19 | 530 | 707 | 3,543 | 4,799 | 13.8 | 7.8 | 57,978 | 13.8 | 5.0 | 99,084 | 20,647 | 9,369 |
| 45 - 49 | 12 | 724 | 689 | 3,710 | 5,135 | 15.2 | 8.4 | 60,318 | 13.8 | 4.9 | 97,888 | 19,063 | 9,739 |
| 50 - 54 | 15 | 1,012 | 741 | 3,795 | 5,563 | 17.0 | 9.5 | 61,967 | 13.8 | 4.9 | 104,753 | 18,830 | 10,616 |
| 55 - 59 | 15 | 1,294 | 629 | 3,002 | 4,940 | 19.0 | 10.8 | 51,548 | 14.4 | 5.3 | 94,019 | 19,032 | 11,721 |
| 60 - 64 | 14 | 1,272 | 405 | 1,910 | 3,601 | 22.6 | 14.0 | 33,450 | 14.5 | 5.4 | 70,642 | 19,617 | 12,564 |
| 65 + | 8 | 621 | 120 | 603 | 1,352 | 16.0 | 11.5 | 10,300 | 14.4 | 5.7 | 27,654 | 20,455 | 13,755 |
| Not stated and other | 1 | 4 | 0 | 18 | 23 | n.a. | n.a. | 92 | 5.1 | 2.7 | 655 | 28,510 | 2,977 |
| Total | 122 | 6,552 | 5,165 | 30,290 | 42,129 | 13.2 | 7.8 | 447,861 | 12.7 | 4.4 | 750,049 | 17,804 | 8,861 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable

Table 1.4 Employment injuries
Time lost and cost for temporary disability cases only: 2011/12

| Time lost | Number of injuries | | Time lost (weeks) (a) | | Gross incurred cost | | |
|--------------------------|--------------------|-------------------|-----------------------|-------------------|---------------------|-------------------|---------------|
| | Number | Per cent of total | Total weeks | Per cent of total | Total \$'000 | Per cent of total | Average \$ |
| Up to 1 week | 5,458 | 15.4 | 3,428 | 0.8 | 34,003 | 6.4 | 6,230 |
| Over 1 week to 2 weeks | 6,079 | 17.1 | 9,469 | 2.1 | 27,888 | 5.2 | 4,588 |
| Over 2 weeks to 4 weeks | 5,738 | 16.2 | 17,011 | 3.8 | 40,804 | 7.6 | 7,111 |
| Over 4 weeks to 26 weeks | 13,097 | 36.9 | 147,730 | 33.0 | 212,764 | 39.7 | 16,245 |
| Over 26 weeks | 5,083 | 14.3 | 270,223 | 60.3 | 219,875 | 41.1 | 43,257 |
| Total | 35,455 | 100 | 447,861 | 100 | 535,335 | 100 | 15,099 |

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Table 1.5 Employment injuries
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Agriculture, forestry and fishing | 6 | 149 | 131 | 899 | 1,185 | 26.5 | 12.9 | 12,703 | 12.4 | 5.1 | 20,405 | 17,220 | 8,345 |
| Agriculture | 5 | 119 | 102 | 703 | 929 | 25.7 | 12.2 | 9,884 | 12.4 | 5.3 | 15,877 | 17,091 | 8,297 |
| Aquaculture | 0 | 3 | 2 | 8 | 13 | 10.0 | 4.5* | 209 | 20.9 | 7.6 | 186 | 14,324 | 11,590 |
| Forestry and logging | 0 | 5 | 9 | 32 | 46 | 40* | 22.5* | 658 | 16.0 | 6.4 | 725 | 15,771 | 10,305 |
| Fishing, hunting and trapping | 0 | 5 | 4 | 12 | 21 | ** | ** | 256 | 16.0 | 9.1 | 358 | 17,089 | 12,238 |
| Agriculture, forestry and fishing support services | 1 | 17 | 14 | 144 | 176 | 32.3 | 19.2 | 1,696 | 10.7 | 4.3 | 3,257 | 18,511 | 8,015 |
| Mining | 5 | 406 | 31 | 372 | 814 | 20.5 | 9.2 | 3,567 | 8.9 | 3.4 | 15,228 | 18,709 | 9,840 |
| Coal mining | 1 | 349 | 5 | 256 | 611 | 27.9 | 13.0 | 1,441 | 5.5 | 3.1 | 10,595 | 17,341 | 8,851 |
| Oil and gas extraction | 1 | 3 | 2 | 2 | 8 | 12* | 6.6* | n.p. | n.p. | n.p. | 196 | 24,616 | 21,871 |
| Metal ore mining | 2 | 8 | 6 | 29 | 45 | 9.1 | 3.8 | 443 | 12.7 | 3.3 | 1,315 | 29,242 | 11,600 |
| Non-metallic mineral mining and quarrying | 0 | 40 | 15 | 70 | 125 | 58.3 | 27.0 | 1,391 | 16.4 | 4.9 | 2,258 | 18,066 | 12,099 |
| Exploration and other mining support services | 1 | 6 | 3 | 15 | 25 | 3.8 | 1.6 | 180 | 10 | 4.6 | 862 | 34,487 | 13,225 |
| Manufacturing | 16 | 1,937 | 647 | 3,881 | 6,481 | 25.4 | 12.8 | 58,260 | 12.9 | 4.1 | 110,855 | 17,105 | 10,234 |
| Food product manufacturing | 2 | 214 | 138 | 736 | 1,090 | 20.2 | 11.2 | 11,617 | 13.3 | 4.1 | 17,252 | 15,828 | 8,915 |
| Beverage and tobacco product manufacturing | 0 | 17 | 16 | 99 | 132 | 20.4 | 10.4 | 1,483 | 13.0 | 3.4 | 2,827 | 21,422 | 7,814 |
| Textile, leather, clothing and footwear manufacturing | 0 | 56 | 23 | 81 | 160 | 23.5 | 12.3 | 1,965 | 18.9 | 6.7 | 2,688 | 16,803 | 12,770 |
| Wood product manufacturing | 2 | 94 | 37 | 318 | 451 | 34.3 | 17.3 | 3,629 | 10.2 | 4.0 | 7,074 | 15,687 | 8,736 |
| Pulp, paper and converted paper product manufacturing | 1 | 33 | 11 | 75 | 120 | 25.5 | 12.6 | 1,110 | 12.9 | 5.1 | 1,823 | 15,196 | 10,208 |
| Printing (including the reproduction of recorded media) | 1 | 48 | 16 | 119 | 184 | 12.8 | 7.6 | 1,695 | 12.6 | 4.0 | 2,457 | 13,354 | 8,575 |
| Petroleum and coal product manufacturing | 0 | 17 | 3 | 18 | 38 | 9.7 | 4.8 | 297 | 14.1 | 3.9 | 872 | 22,973 | 14,491 |
| Basic chemical and chemical product manufacturing | 0 | 59 | 23 | 153 | 235 | 16.6 | 8.1 | 2,117 | 12.0 | 3.7 | 3,445 | 14,663 | 10,693 |
| Polymer product and rubber product manufacturing | 0 | 25 | 15 | 87 | 127 | 15.1 | 7.2 | 1,237 | 12.1 | 3.1 | 1,818 | 14,320 | 9,145 |
| Non-metallic mineral product manufacturing | 0 | 206 | 51 | 256 | 513 | 56.5 | 26.7 | 4,607 | 15.1 | 4.9 | 9,685 | 18,881 | 13,250 |
| Primary metal and metal product manufacturing | 0 | 441 | 23 | 132 | 596 | 23.3 | 11.3 | 1,767 | 11.5 | 3.4 | 12,472 | 20,927 | 12,715 |
| Fabricated metal product manufacturing | 3 | 312 | 96 | 675 | 1,086 | 77.2 | 38.6 | 9,483 | 12.3 | 4.4 | 18,412 | 16,955 | 10,262 |
| Transport equipment manufacturing | 0 | 101 | 42 | 283 | 426 | 29.2 | 14.6 | 3,777 | 11.6 | 3.3 | 6,508 | 15,279 | 9,325 |
| Machinery and equipment manufacturing | 7 | 226 | 107 | 655 | 995 | 27.1 | 13.0 | 9,119 | 12.0 | 3.4 | 17,133 | 17,219 | 9,220 |
| Furniture and other manufacturing | 0 | 88 | 46 | 194 | 328 | 27.9 | 13.5 | 4,359 | 18.2 | 7.9 | 6,380 | 19,452 | 12,962 |

Table 1.5 Employment injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Electricity, gas, water and waste services | 0 | 148 | 30 | 222 | 400 | 11.7 | 5.9 | 2,700 | 10.8 | 2.7 | 9,455 | 23,639 | 11,036 |
| Electricity supply | 0 | 76 | 3 | 56 | 135 | 8.8 | 4.5 | 350 | 6.0 | 1.2 | 4,282 | 31,725 | 14,177 |
| Gas supply | 0 | 2 | 0 | 5 | 7 | 4.1 | 2* | 12 | 2.4 | 1.9 | 67 | 9,610 | 6,430 |
| Water supply, sewerage and drainage services | 0 | 28 | 1 | 26 | 55 | 7.7 | 4.1 | 150 | 5.6 | 2.0 | 1,806 | 32,852 | 11,132 |
| Waste collection, treatment and disposal services | 0 | 42 | 26 | 135 | 203 | 22.2 | 10.6 | 2,188 | 13.6 | 3.4 | 3,298 | 16,250 | 9,033 |
| Construction | 10 | 1,050 | 464 | 2,519 | 4,043 | 19.2 | 9.5 | 40,687 | 13.7 | 5.6 | 77,462 | 19,160 | 11,912 |
| Building construction | 3 | 272 | 115 | 595 | 985 | 17.2 | 8.4 | 9,750 | 13.8 | 5.1 | 19,574 | 19,873 | 13,013 |
| Heavy and civil engineering construction | 2 | 190 | 41 | 306 | 539 | 36.4 | 15.1 | 3,625 | 10.6 | 3.9 | 9,233 | 17,131 | 11,406 |
| Construction services | 5 | 588 | 308 | 1618 | 2,519 | 19.8 | 10.1 | 27,311 | 14.2 | 6.0 | 48,654 | 19,315 | 11,786 |
| Wholesale trade | 6 | 223 | 214 | 1,156 | 1,599 | 12.3 | 6.4 | 18,318 | 13.4 | 4.6 | 26,149 | 16,354 | 9,275 |
| Basic material wholesaling | 1 | 54 | 28 | 203 | 286 | 11.1 | 5.9 | 2,698 | 11.7 | 4.3 | 4,475 | 15,649 | 8,866 |
| Machinery and equipment wholesaling | 2 | 68 | 63 | 360 | 493 | 12.7 | 6.5 | 5,466 | 12.9 | 3.9 | 8,398 | 17,036 | 9,696 |
| Motor vehicle and motor vehicle parts wholesaling | 0 | 11 | 12 | 92 | 115 | 23.8 | 10.5 | 1,029 | 10.0 | 3.9 | 1,637 | 14,240 | 9,080 |
| Grocery, liquor and tobacco product wholesaling | 2 | 38 | 41 | 244 | 325 | 15.2 | 8.0 | 3,726 | 13.1 | 5.1 | 5,549 | 17,075 | 8,311 |
| Other goods wholesaling | 1 | 50 | 69 | 242 | 362 | 12.5 | 6.9 | 5,169 | 16.6 | 6.9 | 5,876 | 16,232 | 10,609 |
| Commission-based wholesaling | 0 | 2 | 1 | 15 | 18 | 8.1 | 5.2* | 230 | 14.3 | 3.6 | 211 | 11,768 | 5,156 |
| Retail trade | 4 | 321 | 306 | 2,491 | 3,122 | 8.4 | 6 | 27,819 | 10 | 3 | 45,170 | 14,468 | 8,196 |
| Motor vehicle and motor vehicle parts retailing | 0 | 27 | 42 | 291 | 360 | 13.0 | 6.9 | 3,769 | 11.4 | 3.7 | 4,336 | 12,045 | 6,541 |
| Fuel retailing | 0 | 1 | 10 | 48 | 59 | 6.2 | 4.5 | 877 | 15.1 | 5.7 | 951 | 16,124 | 11,960 |
| Food retailing | 0 | 136 | 79 | 959 | 1,174 | 10.3 | 7.6 | 7,581 | 7.3 | 2.0 | 18,628 | 15,868 | 9,612 |
| Other store-based retailing | 4 | 154 | 171 | 1,157 | 1,486 | 7.2 | 5.4 | 15,202 | 11.5 | 3.7 | 20,678 | 13,915 | 7,627 |
| Non-store retailing and retail commission-based buying and/or selling | 0 | 3 | 4 | 36 | 43 | 7.2 | 4.9 | 390 | 9.8 | 3.9 | 576 | 13,404 | 5,824 |
| Accommodation and food services | 8 | 182 | 293 | 2,223 | 2,706 | 10.3 | 8.1 | 27,132 | 10.8 | 3.7 | 31,123 | 11,502 | 5,098 |
| Accommodation | 0 | 34 | 72 | 447 | 553 | 19.1 | 11.9 | 5,955 | 11.5 | 3.9 | 6,326 | 11,441 | 5,504 |
| Food and beverage services | 8 | 148 | 221 | 1,776 | 2,153 | 9.3 | 7.5 | 21,177 | 10.6 | 3.6 | 24,797 | 11,518 | 5,040 |
| Transport, postal and warehousing | 35 | 545 | 346 | 1,996 | 2,922 | 19.5 | 10.6 | 31,916 | 13.7 | 5 | 60,093 | 20,566 | 11,099 |
| Road transport | 24 | 203 | 156 | 838 | 1,221 | 22.8 | 11.8 | 14,647 | 14.8 | 5.9 | 29,074 | 23,812 | 11,234 |
| Rail transport | 0 | 45 | 4 | 182 | 231 | 12.7 | 6.4 | 837 | 4.5 | 1.7 | 3,387 | 14,664 | 7,274 |
| Water transport | 0 | 9 | 1 | 22 | 32 | 10.9 | 6.3 | 177 | 7.7 | 4.6 | 509 | 15,933 | 11,063 |
| Air and space transport | 2 | 37 | 5 | 39 | 83 | 4.4 | 2.7 | 425 | 9.6 | 4.6 | 1,743 | 21,007 | 9,754 |
| Other transport | 2 | 19 | 20 | 52 | 93 | 33.8 | 17.1 | 1,623 | 22.5 | 9.9 | 1,909 | 20,535 | 14,224 |
| Postal and courier pick-up and delivery services | 2 | 28 | 43 | 138 | 211 | 9.4 | 5.7 | 3,718 | 20.7 | 8.8 | 4,602 | 21,814 | 12,473 |
| Transport support services | 5 | 160 | 99 | 506 | 770 | 71.8 | 38.5 | 8,241 | 13.6 | 4.7 | 13,462 | 17,484 | 10,303 |
| Warehousing and storage services | 0 | 44 | 18 | 219 | 281 | 16.5 | 9.1 | 2,249 | 9.5 | 4.0 | 5,403 | 19,229 | 13,031 |

Table 1.5 Employment injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Information media and telecommunications | 1 | 38 | 51 | 232 | 322 | 4.7 | 2.5 | 3,943 | 14 | 5.6 | 5,250 | 16,304 | 10,356 |
| Publishing (except internet and music publishing) | 0 | 24 | 11 | 56 | 91 | 6.1 | 3.4 | 836 | 12.5 | 5.7 | 1,469 | 16,144 | 13,026 |
| Motion picture and sound recording activities | 0 | 0 | 6 | 41 | 47 | 6.3 | 3.2 | 565 | 12.0 | 5.3 | 552 | 11,756 | 7,902 |
| Broadcasting (except internet) | 0 | 3 | 8 | 27 | 38 | 3.0 | 1.6 | 459 | 13.5 | 4.7 | 620 | 16,333 | 13,364 |
| Internet publishing and broadcasting | 0 | 0 | 1 | 2 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Telecommunications services | 1 | 10 | 19 | 77 | 107 | 4.1 | 2.0 | 1,535 | 16.0 | 7.4 | 1,900 | 17,762 | 9,368 |
| Internet service providers, web search portals and data processing services | 0 | 0 | 1 | 8 | 9 | 3.4 | 1.9 | 100 | 11.1 | 3.3 | 124 | 13,845 | 11,998 |
| Library and other information services | 0 | 1 | 5 | 21 | 27 | 6.5 | 5.1 | 353 | 13.6 | 6.1 | 495 | 18,334 | 8,039 |
| Financial and insurance services | 3 | 27 | 89 | 402 | 521 | 3.6 | 1.9 | 7,313 | 14.9 | 4.7 | 8,632 | 16,570 | 11,417 |
| Finance | 3 | 10 | 30 | 178 | 221 | 3.0 | 1.6 | 2,606 | 12.6 | 3.6 | 3,941 | 17,835 | 11,679 |
| Insurance and superannuation funds | 0 | 6 | 36 | 131 | 173 | 5.9 | 3.2 | 2,842 | 17.0 | 5.0 | 2,655 | 15,350 | 11,221 |
| Auxiliary finance and insurance services | 0 | 11 | 23 | 93 | 127 | 3.1 | 1.6 | 1,865 | 16.1 | 5.6 | 2,035 | 16,030 | 10,967 |
| Rental, hiring and real estate services | 0 | 48 | 54 | 279 | 381 | 6.4 | 3.5 | 4,456 | 13.5 | 4.3 | 6,367 | 16,713 | 10,478 |
| Rental and hiring services (except real estate) | 0 | 27 | 26 | 119 | 172 | 15.1 | 8.9 | 1,974 | 13.8 | 4.3 | 2,992 | 17,399 | 9,933 |
| Property operators and real estate services | 0 | 21 | 28 | 160 | 209 | 4.3 | 2.3 | 2,481 | 13.2 | 5.0 | 3,375 | 16,150 | 10,602 |
| Professional, scientific and technical services | 7 | 85 | 128 | 575 | 795 | 3 | 1.6 | 10,187 | 14.7 | 4.6 | 18,020 | 22,667 | 11,298 |
| Professional, scientific and technical services (except computer system design and related services) | 6 | 78 | 105 | 491 | 680 | 3.4 | 1.9 | 8,514 | 14.5 | 4.6 | 15,532 | 22,841 | 11,043 |
| Computer system design and related services | 1 | 7 | 23 | 84 | 115 | 1.8 | 0.9 | 1,672 | 15.8 | 4.8 | 2,487 | 21,634 | 13,257 |
| Administrative and support services | 3 | 204 | 222 | 1,128 | 1,557 | 10.6 | 6.5 | 17,972 | 13.3 | 4.7 | 28,788 | 18,490 | 8,761 |
| Administrative services | 2 | 86 | 124 | 614 | 826 | 8.1 | 4.6 | 10,257 | 13.9 | 4.9 | 14,072 | 17,036 | 8,524 |
| Building cleaning, pest control and other support services | 1 | 118 | 98 | 514 | 731 | 16.6 | 12.3 | 7,715 | 12.6 | 4.7 | 14,716 | 20,132 | 8,920 |
| Public administration and safety | 6 | 502 | 593 | 2,643 | 3,744 | 23 | 13.4 | 45,374 | 14.3 | 5.4 | 101,124 | 27,010 | 10,540 |
| Public administration | 3 | 377 | 184 | 1,351 | 1,915 | 17.4 | 10.4 | 16,155 | 10.6 | 3.0 | 36,698 | 19,164 | 9,543 |
| Public order, safety and regulatory services | 3 | 125 | 409 | 1,292 | 1,829 | 40.5 | 22.5 | 29,218 | 17.6 | 8.6 | 64,426 | 35,225 | 12,159 |
| Education and training | 2 | 95 | 325 | 1,774 | 2,196 | 8.4 | 5.5 | 29,488 | 14.1 | 4 | 48,478 | 22,076 | 9,156 |
| Preschool and school education | 1 | 36 | 254 | 1,362 | 1,653 | 11.5 | 7.1 | 23,154 | 14.4 | 3.7 | 38,572 | 23,335 | 8,939 |
| Tertiary education | 1 | 47 | 52 | 291 | 391 | 5.2 | 3.6 | 4,817 | 14.0 | 5.0 | 7,775 | 19,886 | 11,524 |
| Adult, community and other education | 0 | 12 | 19 | 121 | 152 | 4.2 | 3.2 | 1,517 | 10.9 | 3.9 | 2,130 | 14,018 | 6,315 |

Table 1.5 Employment injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|------------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Health care and social assistance | 5 | 166 | 790 | 5,137 | 6,098 | 14.5 | 9.7 | 68,214 | 11.8 | 4.3 | 90,754 | 14,883 | 6,059 |
| Hospitals | 1 | 64 | 311 | 2,087 | 2,463 | 18.3 | 11.5 | 26,140 | 11.3 | 4.7 | 40,668 | 16,512 | 6,325 |
| Medical and other health care services | 2 | 33 | 143 | 695 | 873 | 8.1 | 5.4 | 11,789 | 14.5 | 5.7 | 16,695 | 19,124 | 8,872 |
| Residential care services | 1 | 49 | 268 | 1,857 | 2,175 | 31.5 | 22.2 | 23,828 | 11.3 | 3.9 | 26,642 | 12,249 | 5,054 |
| Social assistance services | 1 | 20 | 68 | 498 | 587 | 5.4 | 3.9 | 6,458 | 11.4 | 3.6 | 6,748 | 11,496 | 5,850 |
| Arts and recreation services | 0 | 35 | 61 | 549 | 645 | 11.1 | 8.5 | 5,766 | 9.5 | 3.3 | 8,165 | 12,660 | 6,576 |
| Heritage activities | 0 | 6 | 11 | 82 | 99 | 7.0 | 5.2 | 1,003 | 11.1 | 3.2 | 1,799 | 18,179 | 8,016 |
| Creative and performing arts activities | 0 | 4 | 4 | 64 | 72 | 9.0 | 6.1 | 493 | 7.2 | 2.9 | 684 | 9,512 | 5,335 |
| Sports and recreation activities | 0 | 23 | 43 | 388 | 454 | 14.4 | 12.0 | 4,014 | 9.4 | 3.4 | 5,385 | 11,862 | 6,943 |
| Gambling activities | 0 | 2 | 3 | 15 | 20 | 6.1 | 3.7 | 256 | 14.2 | 1.9 | 296 | 14,809 | 9,548 |
| Other services | 2 | 276 | 325 | 1,285 | 1,888 | 16.2 | 9.2 | 26,321 | 16.4 | 5.6 | 29,965 | 15,871 | 9,776 |
| Repair and maintenance | 1 | 115 | 71 | 452 | 639 | 11.3 | 5.6 | 6,430 | 12.4 | 3.6 | 10,176 | 15,925 | 9,297 |
| Personal and other services | 1 | 160 | 251 | 812 | 1,224 | 20.8 | 13.6 | 19,580 | 18.5 | 7.3 | 19,419 | 15,866 | 9,938 |
| Private households employing staff and undifferentiated goods and service-producing activities of households for own use | 0 | 1 | 3 | 21 | 25 | 20.9 | 17* | 311 | 13.0 | 6.5 | 369 | 14,774 | 10,260 |
| Not stated | 3 | 115 | 65 | 527 | 710 | n.a. | n.a. | 5,727 | 9.7 | 3.6 | 8,555 | 12,050 | 4,025 |
| Total | 122 | 6,552 | 5,165 | 30,290 | 42,129 | 13.2 | 7.8 | 447,861 | 12.7 | 4.4 | 750,048 | 17,804 | 8,861 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 1.6 Employment injuries
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Managers | 9 | 350 | 380 | 1,805 | 2,544 | 6.7 | 3.1 | 31,333 | 14.4 | 5.3 | 52,247 | 20,538 | 11,834 |
| Chief executives, general managers and legislators | 2 | 66 | 72 | 302 | 442 | 11.4 | 4.9 | 5,599 | 15.0 | 5.6 | 10,480 | 23,710 | 15,137 |
| Farmers and farm managers | 2 | 33 | 26 | 145 | 206 | 13.1 | 5.3 | 2,522 | 14.8 | 6.4 | 3,849 | 18,687 | 9,159 |
| Specialist managers | 4 | 199 | 182 | 775 | 1,160 | 6.0 | 2.8 | 14,607 | 15.3 | 6.1 | 26,818 | 23,119 | 13,284 |
| Hospitality, retail and service managers | 1 | 52 | 100 | 583 | 736 | 5.7 | 2.7 | 8,603 | 12.7 | 4.4 | 11,099 | 15,081 | 8,149 |
| Professionals | 14 | 283 | 663 | 3,489 | 4,449 | 5.9 | 3.3 | 57,359 | 14.0 | 4.7 | 93,985 | 21,125 | 9,802 |
| Arts and media professionals | 0 | 15 | 23 | 101 | 139 | 5.7 | 3.2 | 1,797 | 14.5 | 5.9 | 2,257 | 16,241 | 8,989 |
| Business, human resource and marketing professionals | 3 | 35 | 101 | 375 | 514 | 2.7 | 1.4 | 8,231 | 17.4 | 5.7 | 9,912 | 19,285 | 12,197 |
| Design, engineering, science and transport professionals | 5 | 114 | 68 | 360 | 547 | 5.9 | 3.0 | 5,584 | 13.2 | 4.0 | 12,652 | 23,130 | 11,064 |
| Education professionals | 1 | 48 | 203 | 1,024 | 1,276 | 8.6 | 5.3 | 18,676 | 15.2 | 4.0 | 31,177 | 24,434 | 10,414 |
| Health professionals | 3 | 41 | 177 | 1,208 | 1,429 | 9.4 | 6.0 | 15,345 | 11.4 | 4.4 | 25,711 | 17,993 | 7,688 |
| ICT professionals | 2 | 13 | 24 | 145 | 184 | 2.6 | 1.3 | 2,334 | 13.8 | 4.9 | 4,169 | 22,659 | 12,338 |
| Legal, social and welfare professionals | 0 | 17 | 67 | 276 | 360 | 7.2 | 4.4 | 5,393 | 15.8 | 6.3 | 8,103 | 22,511 | 10,913 |
| Technicians and trades workers | 22 | 1,530 | 732 | 5,231 | 7,515 | 18.6 | 9.7 | 68,197 | 11.5 | 4.0 | 124,634 | 16,585 | 8,741 |
| Engineering, ICT and science technicians | 2 | 96 | 55 | 325 | 478 | 7.5 | 3.9 | 4,794 | 12.7 | 4.7 | 8,804 | 18,418 | 9,178 |
| Automotive and engineering trades workers | 10 | 592 | 163 | 1,379 | 2,144 | 24.5 | 11.9 | 15,789 | 10.3 | 3.4 | 34,025 | 15,870 | 8,614 |
| Construction trades workers | 3 | 371 | 183 | 1,079 | 1,636 | 24.5 | 12.3 | 16,927 | 13.5 | 5.4 | 30,382 | 18,571 | 11,118 |
| Electrotechnology and telecommunications trades workers | 1 | 169 | 62 | 488 | 720 | 12.0 | 6.0 | 5,821 | 10.6 | 3.9 | 12,497 | 17,358 | 10,355 |
| Food trades workers | 3 | 64 | 89 | 754 | 910 | 16.9 | 9.2 | 8,581 | 10.2 | 3.1 | 11,436 | 12,568 | 5,219 |
| Skilled animal and horticultural workers | 3 | 54 | 69 | 547 | 673 | 25.9 | 16.6 | 6,249 | 10.1 | 3.6 | 13,475 | 20,023 | 6,890 |
| Other technicians and trades workers | 0 | 184 | 111 | 659 | 954 | 22.7 | 13.2 | 10,036 | 13.1 | 4.1 | 14,012 | 14,689 | 8,781 |
| Community and personal service workers | 7 | 281 | 1,008 | 5,428 | 6,724 | 20.0 | 15.2 | 81,939 | 12.9 | 4.9 | 129,029 | 19,189 | 6,575 |
| Health and welfare support workers | 1 | 33 | 161 | 941 | 1,136 | 33.3 | 21.3 | 13,228 | 12.5 | 4.9 | 19,692 | 17,335 | 6,216 |
| Carers and aides | 0 | 49 | 335 | 2,182 | 2,566 | 20.3 | 15.5 | 29,292 | 11.8 | 4.1 | 33,443 | 13,033 | 5,200 |
| Hospitality workers | 2 | 49 | 67 | 709 | 827 | 9.0 | 8.4 | 6,809 | 8.8 | 3.0 | 8,207 | 9,925 | 4,290 |
| Protective service workers | 3 | 126 | 384 | 1,257 | 1,770 | 51.7 | 28.0 | 27,609 | 17.1 | 7.9 | 62,146 | 35,111 | 12,012 |
| Sports and personal service workers | 1 | 24 | 61 | 339 | 425 | 8.9 | 7.0 | 5,001 | 12.5 | 3.9 | 5,539 | 13,035 | 7,377 |

Table 1.6 Employment injuries (continued)
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|------------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Clerical and administrative workers | 5 | 142 | 409 | 1,976 | 2,532 | 5.1 | 3.2 | 33,761 | 14.2 | 4.9 | 47,014 | 18,568 | 9,854 |
| Office managers and program administrators | 1 | 14 | 34 | 171 | 220 | 2.8 | 1.6 | 2,967 | 14.5 | 6.0 | 4,387 | 19,945 | 11,862 |
| Personal assistants and secretaries | 1 | 6 | 24 | 110 | 141 | 3.3 | 2.1 | 1,895 | 14.1 | 4.4 | 2,292 | 16,262 | 8,013 |
| General clerical workers | 1 | 20 | 44 | 282 | 347 | 4.5 | 3.1 | 3,890 | 12.1 | 3.9 | 7,483 | 21,567 | 9,828 |
| Inquiry clerks and receptionists | 0 | 11 | 43 | 186 | 240 | 2.7 | 1.9 | 3,326 | 14.7 | 5.6 | 4,136 | 17,235 | 9,203 |
| Numerical clerks | 1 | 11 | 40 | 311 | 363 | 3.4 | 2.2 | 3,779 | 10.8 | 3.9 | 6,309 | 17,383 | 10,932 |
| Clerical and office support workers | 0 | 22 | 72 | 221 | 315 | 11.1 | 7.3 | 5,397 | 18.4 | 7.0 | 6,214 | 19,727 | 10,302 |
| Other clerical and administrative workers | 1 | 58 | 152 | 695 | 906 | 12.4 | 7.2 | 12,507 | 14.8 | 4.9 | 16,189 | 17,869 | 8,800 |
| Sales workers | 3 | 221 | 246 | 1,936 | 2,406 | 7.2 | 5.7 | 22,290 | 10.2 | 2.9 | 35,142 | 14,606 | 8,165 |
| Sales representatives and agents | 1 | 19 | 55 | 254 | 329 | 5.8 | 2.9 | 4,446 | 14.4 | 4.0 | 4,565 | 13,875 | 7,919 |
| Sales assistants and salespersons | 1 | 190 | 153 | 1,492 | 1,836 | 8.6 | 7.6 | 14,742 | 9.0 | 2.6 | 27,653 | 15,062 | 8,308 |
| Sales support workers | 1 | 12 | 38 | 190 | 241 | 4.2 | 3.9 | 3,101 | 13.6 | 4.3 | 2,924 | 12,135 | 7,622 |
| Machinery operators and drivers | 34 | 1,790 | 634 | 3,805 | 6,263 | 31.7 | 16.2 | 58,421 | 13.2 | 4.7 | 113,441 | 18,113 | 10,388 |
| Machine and stationary plant operators | 3 | 936 | 135 | 853 | 1,927 | 43.4 | 20.7 | 12,521 | 12.7 | 4.6 | 33,253 | 17,257 | 11,489 |
| Mobile plant operators | 2 | 284 | 66 | 479 | 831 | 23.7 | 11.5 | 6,432 | 11.8 | 3.1 | 14,291 | 17,198 | 9,904 |
| Road and rail drivers | 26 | 462 | 336 | 1,709 | 2,533 | 32.6 | 16.7 | 29,717 | 14.6 | 5.7 | 50,401 | 19,898 | 10,702 |
| Storepersons | 3 | 108 | 97 | 764 | 972 | 28.3 | 16.1 | 9,752 | 11.4 | 4.0 | 15,494 | 15,941 | 7,727 |
| Labourers | 26 | 1,825 | 1,091 | 6,575 | 9,517 | 31.9 | 22.3 | 94,317 | 12.4 | 4.3 | 152,062 | 15,978 | 8,633 |
| Cleaners and laundry workers | 1 | 192 | 193 | 1,114 | 1,500 | 21.5 | 18.3 | 16,273 | 12.5 | 4.6 | 20,136 | 13,424 | 7,605 |
| Construction and mining labourers | 7 | 453 | 166 | 781 | 1,407 | 38.3 | 19.6 | 13,168 | 14.0 | 5.3 | 28,985 | 20,601 | 13,430 |
| Factory process workers | 5 | 364 | 199 | 1,325 | 1,893 | 31.7 | 17.8 | 17,462 | 11.5 | 4.0 | 29,374 | 15,518 | 8,384 |
| Farm, forestry and garden workers | 2 | 108 | 82 | 574 | 766 | 37.6 | 24.2 | 7,724 | 11.9 | 4.9 | 13,268 | 17,322 | 8,873 |
| Food preparation assistants | 0 | 34 | 80 | 554 | 668 | 13.8 | 15.1 | 6,994 | 11.1 | 3.3 | 6,565 | 9,829 | 3,995 |
| Other labourers | 11 | 674 | 371 | 2,227 | 3,283 | 57.2 | 40.8 | 32,697 | 12.6 | 4.0 | 53,732 | 16,367 | 8,773 |
| Not stated | 2 | 130 | 2 | 45 | 179 | n.a. | n.a. | 244 | 5.2 | 2.3 | 2,489 | 13,911 | 2,749 |
| Total | 122 | 6,552 | 5,165 | 30,290 | 42,129 | 13.2 | 7.8 | 447,861 | 12.7 | 4.4 | 750,048 | 17,804 | 8,861 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Agriculture, forestry and fishing | 4 | 87 | 109 | 796 | 996 | 22.2 | 10.8 | 10,843 | 12 | 4.9 | 16,104 | 16,169 | 7,653 |
| Agriculture | 3 | 75 | 85 | 620 | 783 | 21.7 | 10.3 | 8,403 | 12.0 | 5.0 | 12,373 | 15,803 | 7,474 |
| Aquaculture | 0 | 0 | 2 | 5 | 7 | 5.4 | 2.4* | 184 | 26.3 | 5.6 | 127 | 18,165 | 11,778 |
| Forestry and logging | 0 | 2 | 8 | 31 | 41 | 35.6* | 20* | 617 | 15.8 | 6.4 | 654 | 15,975 | 10,789 |
| Fishing, hunting and trapping | 0 | 1 | 4 | 11 | 16 | ** | ** | 237 | 15.8 | 7.0 | 243 | 15,236 | 8,225 |
| Agriculture, forestry and fishing support services | 1 | 9 | 10 | 129 | 149 | 27.4 | 16.2 | 1,401 | 10.1 | 4.0 | 2,704 | 18,154 | 7,675 |
| Mining | 2 | 185 | 19 | 293 | 499 | 12.6 | 5.6 | 2,464 | 7.9 | 3.3 | 8,849 | 17,734 | 9,863 |
| Coal mining | 1 | 174 | 2 | 200 | 377 | 17.2 | 8 | 1,051 | 5.2 | 3.1 | 6,691 | 17,749 | 9,956 |
| Oil and gas extraction | 0 | 1 | 0 | 2 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Metal ore mining | 1 | 2 | 4 | 22 | 29 | 5.9 | 2.4 | 286 | 11.0 | 2.9 | 501 | 17,279 | 11,260 |
| Non-metallic mineral mining and quarrying | 0 | 5 | 12 | 58 | 75 | 35 | 16.2 | 1,037 | 14.8 | 4.7 | 1,337 | 17,828 | 8,170 |
| Exploration and other mining support services | 0 | 3 | 1 | 11 | 15 | 2.3 | 0.9 | 87 | 7.2 | 3.8 | 270 | 18,057 | 19,501 |
| Manufacturing | 7 | 305 | 445 | 3,126 | 3,883 | 15.2 | 7.7 | 41,436 | 11.6 | 3.7 | 59,723 | 15,381 | 7,407 |
| Food product manufacturing | 2 | 65 | 94 | 587 | 748 | 13.9 | 7.7 | 8,286 | 12.2 | 3.9 | 11,423 | 15,271 | 7,263 |
| Beverage and tobacco product manufacturing | 0 | 2 | 6 | 83 | 91 | 14.1 | 7.1 | 767 | 8.7 | 2.9 | 945 | 10,392 | 6,246 |
| Textile, leather, clothing and footwear manufacturing | 0 | 7 | 17 | 63 | 87 | 12.8 | 6.7 | 1,395 | 17.4 | 5.7 | 1,392 | 16,005 | 9,006 |
| Wood product manufacturing | 1 | 26 | 29 | 266 | 322 | 24.5 | 12.4 | 2,887 | 9.8 | 4.0 | 5,049 | 15,681 | 6,965 |
| Pulp, paper and converted paper product manufacturing | 0 | 4 | 7 | 62 | 73 | 15.5 | 7.7 | 861 | 12.5 | 5.6 | 1,146 | 15,701 | 7,787 |
| Printing (including the reproduction of recorded media) | 0 | 4 | 9 | 85 | 98 | 6.8 | 4.0 | 974 | 10.4 | 2.9 | 1,083 | 11,054 | 5,391 |
| Petroleum and coal product manufacturing | 0 | 1 | 3 | 14 | 18 | 4.6 | 2.3 | 272 | 16.0 | 4.1 | 310 | 17,235 | 15,207 |
| Basic chemical and chemical product manufacturing | 0 | 11 | 13 | 117 | 141 | 10.0 | 4.8 | 1,295 | 10.0 | 3.3 | 1,794 | 12,726 | 7,410 |
| Polymer product and rubber product manufacturing | 0 | 6 | 10 | 71 | 87 | 10.3 | 4.9 | 882 | 10.9 | 2.4 | 1,102 | 12,671 | 5,934 |
| Non-metallic mineral product manufacturing | 0 | 28 | 38 | 210 | 276 | 30.4 | 14.4 | 3,611 | 14.6 | 4.7 | 4,898 | 17,748 | 9,722 |
| Primary metal and metal product manufacturing | 0 | 22 | 19 | 104 | 145 | 5.7 | 2.8 | 1,436 | 11.8 | 3.7 | 2,898 | 19,991 | 11,972 |
| Fabricated metal product manufacturing | 0 | 57 | 73 | 562 | 692 | 49.2 | 24.6 | 7,218 | 11.4 | 3.6 | 10,481 | 15,146 | 7,515 |
| Transport equipment manufacturing | 0 | 20 | 26 | 232 | 278 | 19.1 | 9.5 | 2,503 | 9.7 | 2.7 | 4,058 | 14,597 | 6,203 |
| Machinery and equipment manufacturing | 4 | 37 | 71 | 510 | 622 | 17.0 | 8.1 | 6,032 | 10.4 | 2.9 | 9,355 | 15,041 | 6,361 |
| Furniture and other manufacturing | 0 | 15 | 30 | 160 | 205 | 17.5 | 8.5 | 3,018 | 15.9 | 7.1 | 3,784 | 18,459 | 9,612 |

Table 3.1 Workplace injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Electricity, gas, water and waste services | 0 | 16 | 23 | 183 | 222 | 6.5 | 3.3 | 2,028 | 9.9 | 2.6 | 3,444 | 15,516 | 6,841 |
| Electricity supply | 0 | 3 | 1 | 36 | 40 | 2.6 | 1.3 | 82 | 2.3 | 1.2 | 581 | 14,528 | 9,877 |
| Gas supply | 0 | 1 | 0 | 4 | 5 | 2.9 | 1.5* | n.p. | n.p. | n.p. | 52 | 10,535 | 6,430 |
| Water supply, sewerage and drainage services | 0 | 1 | 1 | 21 | 23 | 3.2 | 1.7 | 118 | 5.3 | 1.9 | 260 | 11,324 | 4,525 |
| Waste collection, treatment and disposal services | 0 | 11 | 21 | 122 | 154 | 16.9 | 8.0 | 1,817 | 12.7 | 3.1 | 2,550 | 16,560 | 6,377 |
| Construction | 5 | 192 | 354 | 2,123 | 2,674 | 12.7 | 6.3 | 32,126 | 13 | 5.2 | 48,803 | 18,251 | 9,117 |
| Building construction | 1 | 46 | 90 | 519 | 656 | 11.4 | 5.6 | 7,898 | 13.0 | 4.6 | 11,962 | 18,236 | 9,151 |
| Heavy and civil engineering construction | 1 | 20 | 28 | 232 | 281 | 19.0 | 7.9 | 2,502 | 9.8 | 3.7 | 4,542 | 16,167 | 8,174 |
| Construction services | 3 | 126 | 236 | 1,372 | 1,737 | 13.6 | 7.0 | 21,726 | 13.5 | 5.7 | 32,297 | 18,594 | 9,213 |
| Wholesale trade | 1 | 69 | 134 | 883 | 1,087 | 8.3 | 4.4 | 11,820 | 11.7 | 4 | 15,873 | 14,603 | 7,110 |
| Basic material wholesaling | 0 | 17 | 18 | 176 | 211 | 8.2 | 4.3 | 1,875 | 9.7 | 3.6 | 3,119 | 14,784 | 6,697 |
| Machinery and equipment wholesaling | 0 | 15 | 37 | 269 | 321 | 8.3 | 4.3 | 3,379 | 11.0 | 3.1 | 4,328 | 13,485 | 7,050 |
| Motor vehicle and motor vehicle parts wholesaling | 0 | 1 | 9 | 67 | 77 | 15.9 | 7.0 | 675 | 9.0 | 3.4 | 1,041 | 13,527 | 6,395 |
| Grocery, liquor and tobacco product wholesaling | 1 | 17 | 32 | 195 | 245 | 11.5 | 6.0 | 2,883 | 12.8 | 4.6 | 3,837 | 15,663 | 7,015 |
| Other goods wholesaling | 0 | 19 | 37 | 163 | 219 | 7.6 | 4.2 | 2,784 | 13.9 | 5.1 | 3,361 | 15,348 | 8,659 |
| Commission-based wholesaling | 0 | 0 | 1 | 13 | 14 | 6.3 | 4* | 224 | 16.0 | 4.4 | 185 | 13,274 | 6,379 |
| Retail trade | 3 | 171 | 208 | 1,838 | 2,220 | 5.9 | 4.3 | 19,198 | 9.4 | 2.9 | 28,680 | 12,919 | 6,891 |
| Motor vehicle and motor vehicle parts retailing | 0 | 10 | 29 | 223 | 262 | 9.5 | 5.0 | 2,608 | 10.4 | 2.9 | 2,642 | 10,084 | 5,476 |
| Fuel retailing | 0 | 1 | 8 | 26 | 35 | 3.7 | 2.7 | 535 | 15.7 | 5.4 | 682 | 19,499 | 15,744 |
| Food retailing | 0 | 88 | 56 | 715 | 859 | 7.5 | 5.5 | 5,536 | 7.2 | 1.9 | 12,287 | 14,304 | 8,007 |
| Other store-based retailing | 3 | 71 | 113 | 846 | 1,033 | 5.0 | 3.7 | 10,339 | 10.8 | 3.4 | 12,733 | 12,327 | 6,262 |
| Non-store retailing and retail commission-based buying and/or selling | 0 | 1 | 2 | 28 | 31 | 5.2 | 3.5 | 181 | 6.0 | 3.2 | 335 | 10,810 | 5,027 |
| Accommodation and food services | 0 | 86 | 188 | 1,826 | 2,100 | 8 | 6.3 | 19,116 | 9.5 | 3 | 19,960 | 9,505 | 3,942 |
| Accommodation | 0 | 14 | 51 | 378 | 443 | 15.3 | 9.5 | 4,651 | 10.8 | 3.6 | 4,410 | 9,957 | 4,174 |
| Food and beverage services | 0 | 72 | 137 | 1,448 | 1,657 | 7.1 | 5.8 | 14,466 | 9.1 | 3.0 | 15,549 | 9,384 | 3,829 |

Table 3.1 Workplace injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Transport, postal and warehousing | 21 | 153 | 257 | 1,532 | 1,963 | 13.1 | 7.1 | 24,320 | 13.6 | 4.9 | 41,298 | 21,038 | 9,589 |
| Road transport | 14 | 72 | 124 | 696 | 906 | 16.9 | 8.8 | 11,781 | 14.4 | 5.7 | 21,340 | 23,555 | 10,051 |
| Rail transport | 0 | 8 | 3 | 98 | 109 | 6.0 | 3.0 | 557 | 5.5 | 2.1 | 1,662 | 15,252 | 7,218 |
| Water transport | 0 | 1 | 0 | 15 | 16 | 5.4 | 3.1 | 98 | 6.6 | 4.6 | 209 | 13,119 | 7,302 |
| Air and space transport | 2 | 2 | 2 | 28 | 34 | 1.8 | 1.1 | 225 | 7.5 | 1.6 | 1,086 | 31,950 | 5,419 |
| Other transport | 0 | 8 | 11 | 39 | 58 | 21.1 | 10.7 | 1,071 | 21.4 | 7.6 | 1,066 | 18,384 | 13,948 |
| Postal and courier pick-up and delivery services | 1 | 17 | 33 | 108 | 159 | 7.1 | 4.3 | 2,862 | 20.4 | 8.5 | 3,734 | 23,486 | 12,262 |
| Transport support services | 4 | 24 | 69 | 388 | 485 | 45.2 | 24.2 | 5,927 | 13.0 | 4.1 | 8,522 | 17,573 | 7,864 |
| Warehousing and storage services | 0 | 21 | 15 | 160 | 196 | 11.5 | 6.3 | 1,799 | 10.3 | 4.0 | 3,675 | 18,753 | 12,446 |
| Information media and telecommunications | 0 | 8 | 24 | 147 | 179 | 2.6 | 1.4 | 2,062 | 12.1 | 4.6 | 2,543 | 14,210 | 8,338 |
| Publishing (except internet and music publishing) | 0 | 5 | 5 | 38 | 48 | 3.2 | 1.8 | 501 | 11.7 | 5.3 | 729 | 15,195 | 10,122 |
| Motion picture and sound recording activities | 0 | 0 | 2 | 29 | 31 | 4.2 | 2.1 | 299 | 9.6 | 4.4 | 366 | 11,808 | 7,957 |
| Broadcasting (except internet) | 0 | 2 | 7 | 16 | 25 | 2.0 | 1.0 | 338 | 15.4 | 4.6 | 415 | 16,619 | 14,180 |
| Internet publishing and broadcasting | 0 | 0 | 0 | 0 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. |
| Telecommunications services | 0 | 1 | 8 | 50 | 59 | 2.3 | 1.1 | 775 | 13.4 | 4.4 | 870 | 14,749 | 7,356 |
| Internet service providers, web search portals and data processing services | 0 | 0 | 0 | 4 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Library and other information services | 0 | 0 | 2 | 10 | 12 | 2.9 | 2.3 | 128 | 10.7 | 5.9 | 132 | 11,004 | 5,845 |
| Financial and insurance services | 1 | 7 | 34 | 134 | 176 | 1.2 | 0.6 | 2,239 | 13.3 | 3.6 | 2,458 | 13,966 | 9,305 |
| Finance | 1 | 3 | 11 | 66 | 81 | 1.1 | 0.6 | 822 | 10.7 | 2.7 | 1,185 | 14,635 | 10,006 |
| Insurance and superannuation funds | 0 | 2 | 13 | 37 | 52 | 1.8 | 1.0 | 796 | 15.9 | 4.8 | 764 | 14,709 | 8,393 |
| Auxiliary finance and insurance services | 0 | 2 | 10 | 31 | 43 | 1.0 | 0.5 | 622 | 15.2 | 4.6 | 507 | 11,809 | 7,820 |
| Rental, hiring and real estate services | 0 | 19 | 35 | 196 | 250 | 4.2 | 2.3 | 2,800 | 12.2 | 4.0 | 3,729 | 14,918 | 8,029 |
| Rental and hiring services (except real estate) | 0 | 11 | 18 | 97 | 126 | 11.0 | 6.5 | 1,360 | 11.9 | 3.4 | 2,016 | 16,001 | 7,541 |
| Property operators and real estate services | 0 | 8 | 17 | 99 | 124 | 2.6 | 1.4 | 1,440 | 12.4 | 4.3 | 1,713 | 13,818 | 8,617 |
| Professional, scientific and technical services | 3 | 26 | 52 | 305 | 386 | 1.5 | 0.8 | 4,497 | 12.7 | 3.3 | 6,432 | 16,664 | 7,884 |
| Professional, scientific and technical services (except computer system design and related services) | 2 | 25 | 45 | 262 | 334 | 1.7 | 0.9 | 3,830 | 12.6 | 3.3 | 5,226 | 15,650 | 7,884 |
| Computer system design and related services | 1 | 1 | 7 | 43 | 52 | 0.8 | 0.4 | 666 | 13.3 | 3.0 | 1,205 | 23,176 | 8,179 |
| Administrative and support services | 1 | 57 | 125 | 836 | 1,019 | 6.9 | 4.3 | 11,045 | 11.5 | 4.1 | 13,712 | 13,457 | 6,818 |
| Administrative services | 1 | 23 | 51 | 418 | 493 | 4.8 | 2.8 | 5,214 | 11.1 | 4.0 | 6,854 | 13,904 | 5,725 |
| Building cleaning, pest control and other support services | 0 | 34 | 74 | 418 | 526 | 11.9 | 8.9 | 5,831 | 11.9 | 4.4 | 6,857 | 13,038 | 7,517 |

Table 3.1 Workplace injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Public administration and safety | 4 | 115 | 232 | 1,801 | 2,152 | 13.2 | 7.7 | 20,619 | 10.3 | 3.9 | 38,859 | 18,057 | 7,518 |
| Public administration | 1 | 82 | 81 | 894 | 1,058 | 9.6 | 5.7 | 7,748 | 8.0 | 2.4 | 16,559 | 15,651 | 6,929 |
| Public order, safety and regulatory services | 3 | 33 | 151 | 907 | 1,094 | 24.2 | 13.5 | 12,871 | 12.5 | 6.0 | 22,300 | 20,384 | 8,009 |
| Education and training | 1 | 18 | 151 | 1,179 | 1,349 | 5.2 | 3.4 | 14,522 | 10.9 | 2.9 | 23,626 | 17,514 | 6,660 |
| Preschool and school education | 0 | 6 | 120 | 919 | 1,045 | 7.3 | 4.5 | 11,690 | 11.3 | 2.7 | 19,139 | 18,316 | 6,680 |
| Tertiary education | 1 | 9 | 21 | 183 | 214 | 2.9 | 2.0 | 2,094 | 10.3 | 3.4 | 3,548 | 16,580 | 7,857 |
| Adult, community and other education | 0 | 3 | 10 | 77 | 90 | 2.5 | 1.9 | 738 | 8.6 | 2.9 | 938 | 10,429 | 3,992 |
| Health care and social assistance | 1 | 70 | 486 | 3,702 | 4,259 | 10.1 | 6.8 | 42,870 | 10.5 | 3.6 | 55,303 | 12,985 | 4,878 |
| Hospitals | 0 | 22 | 194 | 1,462 | 1,678 | 12.4 | 7.8 | 16,747 | 10.5 | 4.0 | 24,473 | 14,585 | 5,114 |
| Medical and other health care services | 1 | 13 | 88 | 457 | 559 | 5.2 | 3.4 | 6,642 | 12.6 | 4.0 | 9,639 | 17,244 | 6,949 |
| Residential care services | 0 | 22 | 157 | 1,429 | 1,608 | 23.3 | 16.4 | 15,129 | 9.6 | 3.0 | 16,817 | 10,459 | 4,077 |
| Social assistance services | 0 | 13 | 47 | 354 | 414 | 3.8 | 2.7 | 4,352 | 10.9 | 3.1 | 4,373 | 10,563 | 4,941 |
| Arts and recreation services | 0 | 16 | 44 | 455 | 515 | 8.9 | 6.8 | 4,341 | 8.8 | 2.7 | 6,133 | 11,909 | 5,931 |
| Heritage activities | 0 | 1 | 7 | 61 | 69 | 4.8 | 3.6 | 658 | 10.1 | 2.6 | 1,154 | 16,739 | 4,509 |
| Creative and performing arts activities | 0 | 1 | 2 | 44 | 47 | 5.9 | 4.0 | 278 | 6.0 | 2.1 | 443 | 9,435 | 4,626 |
| Sports and recreation activities | 0 | 14 | 33 | 342 | 389 | 12.4 | 10.3 | 3,262 | 8.7 | 2.9 | 4,398 | 11,308 | 6,138 |
| Gambling activities | 0 | 0 | 2 | 8 | 10 | 3.1 | 1.8 | 143 | 14.3 | 1.5 | 135 | 13,589 | 6,309 |
| Other services | 0 | 72 | 177 | 940 | 1,189 | 10.2 | 5.8 | 15,800 | 14.2 | 4.4 | 16,544 | 13,915 | 7,317 |
| Repair and maintenance | 0 | 35 | 43 | 356 | 434 | 7.6 | 3.8 | 4,445 | 11.2 | 3.0 | 6,324 | 14,573 | 7,284 |
| Personal and other services | 0 | 36 | 133 | 572 | 741 | 12.6 | 8.2 | 11,198 | 15.9 | 5.6 | 10,002 | 13,499 | 7,353 |
| Private households employing staff and undifferentiated goods and service-producing activities of households for own use | 0 | 1 | 1 | 12 | 14 | 11.7 | 9.5* | 156 | 12.0 | 5.6 | 216 | 15,500 | 7,018 |
| Not stated | 1 | 94 | 45 | 438 | 578 | n.a. | n.a. | 4,146 | 8.6 | 3.2 | 5,243 | 9,072 | 3,483 |
| Total | 55 | 1,766 | 3,142 | 22,733 | 27,696 | 8.7 | 5.1 | 288,290 | 11.2 | 3.7 | 417,324 | 15,068 | 6,783 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 3.2 Workplace injuries
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Managers | 2 | 115 | 208 | 1,187 | 1,512 | 4.0 | 1.8 | 18,118 | 13.0 | 4.4 | 26,520 | 17,540 | 9,116 |
| Chief executives, general managers and legislators | 0 | 31 | 43 | 193 | 267 | 6.9 | 3.0 | 3,437 | 14.6 | 5.4 | 5,959 | 22,319 | 13,359 |
| Farmers and farm managers | 1 | 19 | 26 | 131 | 177 | 11.3 | 4.5 | 2,418 | 15.4 | 6.4 | 2,846 | 16,082 | 8,475 |
| Specialist managers | 1 | 51 | 88 | 473 | 613 | 3.2 | 1.5 | 7,412 | 13.2 | 4.7 | 12,176 | 19,863 | 10,069 |
| Hospitality, retail and service managers | 0 | 14 | 51 | 390 | 455 | 3.5 | 1.7 | 4,852 | 11.0 | 3.6 | 5,538 | 12,173 | 6,066 |
| Professionals | 6 | 73 | 309 | 2,157 | 2,545 | 3.4 | 1.9 | 28,080 | 11.6 | 3.6 | 44,086 | 17,323 | 7,438 |
| Arts and media professionals | 0 | 4 | 14 | 71 | 89 | 3.6 | 2.1 | 1,101 | 13.0 | 4.7 | 1,299 | 14,602 | 7,653 |
| Business, human resource and marketing professionals | 1 | 16 | 34 | 175 | 226 | 1.2 | 0.6 | 3,000 | 14.4 | 4.4 | 4,003 | 17,712 | 10,344 |
| Design, engineering, science and transport professionals | 4 | 21 | 36 | 242 | 303 | 3.3 | 1.7 | 3,301 | 12.0 | 3.6 | 6,091 | 20,103 | 9,480 |
| Education professionals | 0 | 3 | 90 | 652 | 745 | 5.0 | 3.1 | 8,760 | 11.8 | 2.9 | 13,843 | 18,582 | 7,616 |
| Health professionals | 0 | 18 | 108 | 811 | 937 | 6.2 | 3.9 | 9,401 | 10.6 | 3.9 | 14,806 | 15,802 | 6,619 |
| ICT professionals | 1 | 5 | 5 | 58 | 69 | 1.0 | 0.5 | 593 | 9.4 | 3.4 | 1,529 | 22,163 | 9,062 |
| Legal, social and welfare professionals | 0 | 6 | 22 | 148 | 176 | 3.5 | 2.1 | 1,925 | 11.3 | 4.2 | 2,512 | 14,276 | 6,728 |
| Technicians and trades workers | 7 | 376 | 506 | 4,359 | 5,248 | 13.0 | 6.8 | 49,946 | 10.3 | 3.6 | 71,304 | 13,587 | 6,488 |
| Engineering, ICT and science technicians | 0 | 42 | 30 | 227 | 299 | 4.7 | 2.4 | 2,749 | 10.8 | 4.1 | 4,443 | 14,861 | 7,611 |
| Automotive and engineering trades workers | 3 | 116 | 110 | 1,141 | 1,370 | 15.7 | 7.6 | 11,171 | 9.0 | 2.9 | 16,949 | 12,372 | 5,846 |
| Construction trades workers | 2 | 73 | 144 | 949 | 1,168 | 17.5 | 8.8 | 13,682 | 12.6 | 4.9 | 19,968 | 17,097 | 8,549 |
| Electrotechnology and telecommunications trades workers | 0 | 43 | 45 | 403 | 491 | 8.2 | 4.1 | 4,436 | 9.9 | 3.7 | 7,269 | 14,805 | 7,935 |
| Food trades workers | 0 | 40 | 54 | 655 | 749 | 13.9 | 7.6 | 6,136 | 8.7 | 2.6 | 7,372 | 9,843 | 3,846 |
| Skilled animal and horticultural workers | 2 | 18 | 48 | 476 | 544 | 20.9 | 13.4 | 4,727 | 9.0 | 3.1 | 6,783 | 12,470 | 5,999 |
| Other technicians and trades workers | 0 | 44 | 75 | 508 | 627 | 14.9 | 8.7 | 7,045 | 12.1 | 3.8 | 8,517 | 13,584 | 6,716 |
| Community and personal service workers | 5 | 108 | 517 | 4,124 | 4,754 | 14.2 | 10.7 | 46,972 | 10.3 | 3.7 | 64,228 | 13,510 | 4,963 |
| Health and welfare support workers | 1 | 18 | 105 | 703 | 827 | 24.2 | 15.5 | 8,499 | 10.9 | 4.1 | 12,520 | 15,139 | 4,858 |
| Carers and aides | 0 | 24 | 206 | 1,683 | 1,913 | 15.1 | 11.6 | 19,185 | 10.3 | 3.4 | 22,411 | 11,715 | 4,227 |
| Hospitality workers | 0 | 25 | 37 | 576 | 638 | 6.9 | 6.4 | 4,303 | 7.0 | 2.4 | 4,568 | 7,161 | 3,048 |
| Protective service workers | 3 | 32 | 137 | 900 | 1,072 | 31.3 | 17.0 | 12,029 | 11.9 | 5.7 | 21,199 | 19,776 | 7,752 |
| Sports and personal service workers | 1 | 9 | 32 | 262 | 304 | 6.4 | 5.0 | 2,956 | 10.1 | 3.3 | 3,527 | 11,605 | 6,160 |

Table 3.2 Workplace injuries (continued)
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Clerical and administrative workers | 2 | 46 | 167 | 965 | 1,180 | 2.4 | 1.5 | 13,832 | 12.3 | 3.9 | 18,163 | 15,393 | 7,282 |
| Office managers and program administrators | 1 | 8 | 11 | 76 | 96 | 1.2 | 0.7 | 934 | 10.7 | 3.3 | 1,899 | 19,782 | 8,986 |
| Personal assistants and secretaries | 0 | 2 | 9 | 53 | 64 | 1.5 | 1.0 | 776 | 12.5 | 2.9 | 893 | 13,964 | 7,354 |
| General clerical workers | 0 | 6 | 14 | 116 | 136 | 1.8 | 1.2 | 1,358 | 10.7 | 3.7 | 2,068 | 15,211 | 6,681 |
| Inquiry clerks and receptionists | 0 | 2 | 18 | 93 | 113 | 1.3 | 0.9 | 1,432 | 12.9 | 4.1 | 1,598 | 14,148 | 5,453 |
| Numerical clerks | 0 | 5 | 13 | 102 | 120 | 1.1 | 0.7 | 972 | 8.6 | 3.0 | 1,689 | 14,076 | 9,085 |
| Clerical and office support workers | 0 | 12 | 36 | 138 | 186 | 6.5 | 4.3 | 2,641 | 15.2 | 5.0 | 3,258 | 17,521 | 7,254 |
| Other clerical and administrative workers | 1 | 11 | 66 | 387 | 465 | 6.4 | 3.7 | 5,719 | 12.7 | 4.0 | 6,755 | 14,528 | 7,169 |
| Sales workers | 1 | 137 | 137 | 1,359 | 1,634 | 4.9 | 3.9 | 12,723 | 8.5 | 2.4 | 21,701 | 13,281 | 7,253 |
| Sales representatives and agents | 0 | 11 | 26 | 165 | 202 | 3.6 | 1.8 | 1,963 | 10.3 | 2.9 | 2,485 | 12,305 | 7,098 |
| Sales assistants and salespersons | 0 | 117 | 92 | 1,064 | 1,273 | 6.0 | 5.3 | 9,211 | 8.0 | 2.1 | 17,358 | 13,636 | 7,389 |
| Sales support workers | 1 | 9 | 19 | 130 | 159 | 2.8 | 2.6 | 1,549 | 10.4 | 3.9 | 1,856 | 11,679 | 6,685 |
| Machinery operators and drivers | 17 | 377 | 486 | 3,072 | 3,952 | 20.0 | 10.2 | 45,533 | 12.8 | 4.4 | 70,371 | 17,807 | 8,374 |
| Machine and Stationary Plant Operators | 2 | 123 | 94 | 686 | 905 | 20.4 | 9.7 | 9,210 | 11.8 | 3.9 | 16,643 | 18,390 | 9,357 |
| Mobile Plant Operators | 1 | 86 | 52 | 399 | 538 | 15.3 | 7.5 | 5,288 | 11.7 | 3.0 | 8,369 | 15,556 | 7,276 |
| Road and Rail Drivers | 14 | 133 | 265 | 1,381 | 1,793 | 23.1 | 11.8 | 23,415 | 14.3 | 5.6 | 35,918 | 20,033 | 9,061 |
| Storepersons | 0 | 35 | 75 | 606 | 716 | 20.8 | 11.9 | 7,620 | 11.2 | 3.7 | 9,440 | 13,185 | 6,185 |
| Labourers | 14 | 441 | 811 | 5,476 | 6,742 | 22.6 | 15.8 | 72,917 | 11.7 | 4.0 | 99,555 | 14,766 | 6,734 |
| Cleaners and laundry workers | 0 | 64 | 146 | 925 | 1,135 | 16.3 | 13.8 | 12,523 | 11.8 | 4.1 | 14,066 | 12,394 | 6,138 |
| Construction and mining labourers | 3 | 74 | 132 | 641 | 850 | 23.2 | 11.8 | 10,710 | 14.0 | 5.1 | 17,083 | 20,098 | 10,713 |
| Factory process workers | 4 | 90 | 133 | 1,071 | 1,298 | 21.7 | 12.2 | 12,279 | 10.2 | 3.9 | 19,226 | 14,812 | 6,643 |
| Farm, forestry and garden workers | 1 | 60 | 68 | 501 | 630 | 30.9 | 19.9 | 6,493 | 11.5 | 4.9 | 10,606 | 16,836 | 8,215 |
| Food preparation assistants | 0 | 15 | 54 | 460 | 529 | 10.9 | 11.9 | 5,199 | 10.2 | 2.9 | 4,853 | 9,175 | 3,139 |
| Other labourers | 6 | 138 | 278 | 1,878 | 2,300 | 40.1 | 28.6 | 25,714 | 12.0 | 3.8 | 33,718 | 14,660 | 6,588 |
| Not stated | 1 | 93 | 1 | 34 | 129 | n.a. | n.a. | 168 | 4.8 | 2.1 | 1,393 | 10,802 | 1,475 |
| Total | 55 | 1,766 | 3,142 | 22,733 | 27,696 | 8.7 | 5.1 | 288,290 | 11.2 | 3.7 | 417,324 | 15,068 | 6,783 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 3.3 Workplace injuries
Age statistics: Number, incidence, time lost and cost: 2011/12

| Age | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|-----------------------------|-----------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| 15 – 19 | 3 | 43 | 67 | 1,212 | 1,325 | 6.4 | 6.7 | 8,396 | 6.6 | 2.4 | 10,165 | 7,672 | 2,972 |
| 20 – 24 | 4 | 113 | 170 | 2,375 | 2,662 | 7.2 | 4.6 | 20,321 | 8.0 | 3.0 | 26,414 | 9,923 | 4,332 |
| 25 – 29 | 3 | 126 | 250 | 2,371 | 2,750 | 6.9 | 3.9 | 24,697 | 9.5 | 3.1 | 32,893 | 11,961 | 5,462 |
| 30 – 34 | 7 | 180 | 294 | 2,205 | 2,686 | 7.3 | 4.1 | 27,581 | 11.1 | 3.7 | 38,686 | 14,403 | 6,660 |
| 35 – 39 | 3 | 167 | 351 | 2,386 | 2,907 | 8.4 | 4.6 | 31,815 | 11.7 | 4.1 | 44,972 | 15,470 | 7,362 |
| 40 – 44 | 12 | 217 | 414 | 2,599 | 3,242 | 9.3 | 5.3 | 35,846 | 12.0 | 4.0 | 57,549 | 17,751 | 7,648 |
| 45 – 49 | 5 | 232 | 425 | 2,704 | 3,366 | 10.0 | 5.5 | 38,321 | 12.3 | 4.1 | 56,130 | 16,676 | 7,824 |
| 50 – 54 | 7 | 230 | 456 | 2,789 | 3,482 | 10.7 | 6.0 | 39,532 | 12.3 | 4.1 | 57,003 | 16,371 | 7,796 |
| 55 – 59 | 3 | 225 | 372 | 2,226 | 2,826 | 10.9 | 6.2 | 32,227 | 12.5 | 4.4 | 48,232 | 17,067 | 8,454 |
| 60 – 64 | 6 | 163 | 263 | 1,397 | 1,829 | 11.5 | 7.1 | 22,353 | 13.6 | 4.7 | 34,257 | 18,730 | 8,822 |
| 65 + | 2 | 67 | 80 | 451 | 600 | 7.1 | 5.1 | 7,109 | 13.5 | 5.0 | 10,903 | 18,173 | 8,787 |
| Not stated and other | 0 | 3 | 0 | 18 | 21 | n.a. | n.a. | 92 | 5.1 | 2.7 | 115 | 5,482 | 2,255 |
| Total | 55 | 1,766 | 3,142 | 22,733 | 27,696 | 8.7 | 5.1 | 288,290 | 11.2 | 3.7 | 417,325 | 15,068 | 6,783 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable

Table 3.4 Workplace injuries
Time lost and cost for temporary disability cases only: 2011/12

| Time lost | Number of injuries | | Time lost (weeks) (a) | | Gross incurred cost | | |
|--------------------------|--------------------|-------------------|-----------------------|-------------------|---------------------|-------------------|---------------|
| | Number | Per cent of total | Total | Per cent of total | Total \$'000 | Per cent of total | Average \$ |
| Persons | | | | | | | |
| Up to 1 week | 4,309 | 16.7 | 2,789 | 1.0 | 23,920 | 7.2 | 5,551 |
| Over 1 week to 2 weeks | 4,843 | 18.7 | 7,515 | 2.6 | 20,557 | 6.2 | 4,245 |
| Over 2 weeks to 4 weeks | 4,412 | 17.1 | 13,050 | 4.5 | 29,729 | 8.9 | 6,738 |
| Over 4 weeks to 26 weeks | 9,221 | 35.6 | 102,624 | 35.6 | 140,427 | 42.1 | 15,229 |
| Over 26 weeks | 3,090 | 11.9 | 162,312 | 56.3 | 118,933 | 35.7 | 38,490 |
| Total | 25,875 | 100 | 288,290 | 100 | 333,568 | 100 | 12,892 |

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Table 3.5(a) Workplace injuries
A: Agriculture, forestry and fishing: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|------------------------|---------------------|-----------------------------|------------------------|----------------------------|------------------|---|------------------------------|------------|--------------|
| | Manual Handling | Falls on the same level | Being hit by an animal | Falls from a height | Being hit by moving objects | Hitting moving objects | Hitting stationary objects | Vehicle accident | Being trapped between stationary and moving objects | Being hit by falling objects | Other | |
| Live four-legged animals | 48 | 11 | 109 | 25 | 12 | 5 | 3 | 1 | 4 | 1 | 10 | 229 |
| Outdoor environment | 14 | 58 | 2 | 15 | 8 | - | 6 | 3 | 6 | 8 | 16 | 136 |
| Other materials and objects | 24 | 4 | - | 1 | 18 | 2 | 10 | 2 | 1 | 12 | 6 | 80 |
| Road transport | 6 | 8 | - | 22 | 5 | 1 | 2 | 24 | 6 | 2 | 2 | 78 |
| Fastening, packing and packaging equipment | 33 | 3 | 1 | 2 | 3 | 4 | 2 | - | 3 | - | 3 | 54 |
| Other mobile plant | 9 | 5 | - | 13 | 4 | 2 | 2 | 2 | 4 | 2 | 10 | 53 |
| Other and unspecified agencies | 7 | 7 | - | 1 | 2 | - | 3 | 1 | 2 | - | 25 | 48 |
| Indoor environment | 1 | 16 | - | 5 | - | 1 | - | - | - | - | 2 | 25 |
| Other plant and equipment | 7 | 3 | - | 2 | 1 | 3 | 2 | - | 1 | 2 | 4 | 25 |
| Other non-powered equipment | 8 | - | - | - | 5 | 1 | 3 | - | 3 | - | 4 | 24 |
| Other | 58 | 13 | 3 | 20 | 28 | 32 | 8 | 7 | 8 | 9 | 58 | 244 |
| Total claims | 215 | 128 | 115 | 106 | 86 | 51 | 41 | 40 | 38 | 36 | 140 | 996 |

| Body location | Nature of injury | | | | | | | | | | | Total Claims |
|-------------------------|--|---|---|--|-------------------|---|--|----------------------|-------------|--|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to joints and ligaments, unspecified | Trauma to muscles and tendons, unspecified | Unspecified injuries | Dislocation | Trauma to joints and ligaments, not elsewhere classified | Other | |
| Hand, fingers and thumb | 12 | 37 | 83 | 11 | 1 | 5 | 4 | 1 | 3 | 1 | 13 | 171 |
| Back | 128 | - | - | 1 | 10 | 2 | 6 | 2 | - | 2 | 11 | 162 |
| Knee | 52 | - | 4 | 11 | 3 | 5 | 2 | 4 | 4 | 8 | 7 | 100 |
| Shoulder | 50 | 6 | 1 | 2 | 8 | 3 | 5 | 3 | 10 | 1 | 6 | 95 |
| Ankle | 31 | 23 | - | 2 | 6 | 3 | 3 | 2 | - | 1 | 7 | 78 |
| Foot and toes | 8 | 24 | 3 | 9 | 1 | - | 2 | - | 1 | - | 2 | 50 |
| Wrist | 18 | 17 | 5 | 2 | - | - | - | 1 | - | - | 3 | 46 |
| Lower leg | 5 | 10 | 6 | 7 | 2 | - | - | - | - | - | 5 | 35 |
| Chest(thorax) | 7 | 15 | - | 2 | 1 | - | - | 1 | - | - | 5 | 31 |
| Forearm | 4 | 10 | 7 | 3 | 1 | - | - | - | - | - | 1 | 26 |
| Other | 51 | 28 | 22 | 11 | 8 | 4 | - | 7 | 2 | 2 | 67 | 202 |
| Total claims | 366 | 170 | 131 | 61 | 41 | 22 | 22 | 21 | 20 | 15 | 127 | 996 |

Table 3.5(b) Workplace injuries

B: Mining 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-----------------------------|-------------------------|----------------------------|---|------------------------------|---|---------------------|--|------------------------------------|-----------|--------------|
| | Manual handling | Being hit by moving objects | Falls on the same level | Hitting stationary objects | Muscular stress with no objects being handled | Being hit by falling objects | Being trapped between stationary and moving objects | Falls from a height | Stepping, kneeling or sitting on objects | Unspecified mechanisms of incident | Other | |
| Other materials and objects | 16 | 14 | 3 | 11 | - | 11 | 7 | 1 | - | 1 | 4 | 68 |
| Other and unspecified agencies | 3 | - | 2 | - | 16 | 1 | 1 | - | - | 13 | 13 | 49 |
| Outdoor environment | 2 | - | 21 | 4 | 2 | - | 1 | 2 | 6 | - | 3 | 41 |
| Non-metallic minerals and substances | 7 | 4 | 5 | 2 | 4 | 5 | 2 | 1 | 3 | - | 4 | 37 |
| Self-propelled plant | 7 | 5 | 5 | 4 | 6 | 1 | 3 | - | - | - | 4 | 35 |
| Road transport | 2 | - | 2 | 6 | 5 | - | 2 | 3 | - | 1 | 7 | 28 |
| Conveyors and lifting plant | 6 | 6 | 1 | 4 | - | 1 | 3 | - | 1 | - | 5 | 27 |
| Underground environment | 1 | 1 | 11 | 3 | 2 | 4 | - | 1 | 2 | - | - | 25 |
| Other handtools | 4 | 7 | - | 6 | - | 1 | - | - | - | - | 4 | 22 |
| Fastening, packing and packaging equipment | 7 | 3 | 1 | 6 | - | - | 2 | - | 2 | - | - | 21 |
| Other | 30 | 29 | 13 | 8 | 7 | 9 | 7 | 11 | 5 | 3 | 24 | 146 |
| Total claims | 85 | 69 | 64 | 54 | 42 | 33 | 28 | 19 | 19 | 18 | 68 | 499 |

| Body location | Nature of injury | | | | | | | | | | | Total Claims |
|------------------------------------|--|---|---|--|-------------------|---|-------------------|-------------|------------------------|--|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to muscles and tendons, not elsewhere classified | Multiple injuries | Dislocation | Fractures, unspecified | Trauma to joints and ligaments, not elsewhere classified | Other | |
| Hand, fingers and thumb | 2 | 84 | 23 | 8 | - | - | - | 2 | 3 | - | 8 | 130 |
| Back | 58 | - | - | - | 12 | 2 | - | - | - | 1 | 6 | 79 |
| Knee | 41 | 2 | 1 | 3 | 2 | 2 | - | 2 | - | 2 | 6 | 61 |
| Shoulder | 19 | - | 1 | 1 | - | 8 | - | 2 | - | - | 1 | 32 |
| Neck | 22 | - | - | - | 1 | 1 | 1 | - | - | - | 1 | 26 |
| Ankle | 9 | - | 3 | - | - | - | - | - | 1 | 2 | 1 | 16 |
| Foot and toes | 1 | 4 | 4 | 2 | - | - | - | - | 1 | 1 | 2 | 15 |
| Upper leg | 9 | 4 | - | - | - | - | - | - | - | - | 2 | 15 |
| Other specified multiple locations | 4 | - | - | 1 | 1 | - | 7 | - | - | 1 | - | 14 |
| Forearm | 1 | 10 | 1 | - | - | - | - | - | 1 | - | - | 13 |
| Other | 24 | 29 | 12 | 5 | 2 | 4 | 3 | 1 | 1 | - | 17 | 98 |
| Total claims | 190 | 133 | 45 | 20 | 18 | 17 | 11 | 7 | 7 | 7 | 44 | 499 |

Table 3.5(c) Workplace injuries

C: Manufacturing: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|-----------------------------|------------------------|------------------------------|---------------------|----------------------------|---|--|---|------------|--------------|
| | Manual handling | Falls on the same level | Being hit by moving objects | Hitting moving objects | Being hit by falling objects | Falls from a height | Hitting stationary objects | Being trapped between stationary and moving objects | Being trapped by moving machinery or equipment | Muscular stress with no objects being handled | Other | |
| Other materials and objects | 321 | 27 | 62 | 37 | 133 | 7 | 79 | 45 | 13 | 7 | 42 | 773 |
| Fastening, packing and packaging equipment | 232 | 19 | 12 | 7 | 26 | 6 | 19 | 15 | 5 | 1 | 12 | 354 |
| Outdoor environment | 17 | 200 | 7 | 1 | 2 | 27 | 9 | 6 | - | 17 | 20 | 306 |
| Other and unspecified agencies | 61 | 21 | 6 | 5 | 7 | 3 | 4 | 3 | - | 60 | 116 | 286 |
| Indoor environment | 8 | 123 | 2 | - | 3 | 51 | 3 | 5 | 1 | 14 | 13 | 223 |
| Cutting, slicing, sawing machinery | 22 | 2 | 42 | 74 | 6 | - | 12 | 3 | 24 | - | 8 | 193 |
| Furniture and fittings | 88 | 10 | 7 | 7 | 21 | 9 | 21 | 14 | 6 | 4 | 5 | 192 |
| Road transport | 13 | 20 | 8 | - | 3 | 36 | 6 | 6 | - | 8 | 47 | 147 |
| Conveyors and lifting plant | 19 | 15 | 23 | 1 | 5 | 19 | 12 | 11 | 15 | 10 | 16 | 146 |
| Other non-powered equipment | 56 | 11 | 8 | 6 | 4 | 2 | 8 | 5 | 6 | 2 | 5 | 113 |
| Other | 310 | 65 | 107 | 131 | 54 | 84 | 52 | 44 | 86 | 26 | 191 | 1,150 |
| Total claims | 1,147 | 513 | 284 | 269 | 264 | 244 | 225 | 157 | 156 | 149 | 475 | 3,883 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|---|---|--|-------------------|--|---|----------------------|---|-----------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to muscles and tendons, unspecified | Trauma to muscles and tendons, not elsewhere classified | Unspecified injuries | Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract | Hot burn | Other | |
| Hand, fingers and thumb | 73 | 514 | 139 | 103 | 6 | 5 | 3 | 14 | - | 21 | 72 | 950 |
| Back | 671 | - | - | 7 | 73 | 44 | 29 | 5 | - | 3 | 37 | 869 |
| Shoulder | 191 | 1 | 5 | 5 | 30 | 12 | 12 | 3 | - | - | 55 | 314 |
| Knee | 176 | 16 | 9 | 18 | 18 | 8 | 6 | 5 | - | - | 45 | 301 |
| Ankle | 97 | 3 | 37 | 7 | 11 | 6 | 3 | 3 | - | 5 | 24 | 196 |
| Foot and toes | 34 | 10 | 62 | 29 | 1 | - | 2 | 1 | - | 6 | 14 | 159 |
| Wrist | 71 | 12 | 38 | 6 | 3 | 4 | 6 | - | - | 1 | 11 | 152 |
| Eye | - | 7 | - | 1 | - | - | - | 2 | 60 | 1 | 14 | 85 |
| Lower leg | 16 | 30 | 13 | 6 | 2 | 3 | 1 | - | - | 3 | 10 | 84 |
| Chest(thorax) | 19 | 1 | 29 | 8 | 5 | 2 | - | 2 | - | 2 | 7 | 75 |
| Other | 240 | 88 | 60 | 61 | 33 | 14 | 20 | 37 | 4 | 22 | 119 | 698 |
| Total claims | 1,588 | 682 | 392 | 251 | 182 | 98 | 82 | 72 | 64 | 64 | 408 | 3,883 |

Table 3.5(d) Workplace injuries
D: Electricity, gas, water and waste services: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|---|-----------------------------|------------------------------------|------------------------------|----------------------------|---|---|-----------|--------------|
| | Manual handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being hit by moving objects | Unspecified mechanisms of incident | Being hit by falling objects | Hitting stationary objects | Being trapped between stationary and moving objects | Repetitive movement, low muscle loading | Other | |
| Road transport | 1 | 7 | 7 | 5 | 2 | 1 | 1 | 2 | 2 | - | 8 | 36 |
| Outdoor environment | 2 | 19 | 4 | 1 | - | - | 1 | 2 | - | - | 5 | 34 |
| Furniture and fittings | 17 | 2 | 1 | - | - | - | - | 1 | 4 | 1 | - | 26 |
| Other and unspecified agencies | 1 | 2 | - | 7 | - | 11 | - | - | - | 3 | - | 24 |
| Other materials and objects | 5 | 1 | - | 1 | 5 | - | 5 | 1 | - | - | 3 | 21 |
| Indoor environment | - | 4 | 4 | - | - | - | - | 1 | - | - | - | 9 |
| Electrical installation | 3 | - | 2 | - | - | - | - | - | - | - | 3 | 8 |
| Fastening, packing and packaging equipment | 4 | - | - | - | 1 | - | - | - | - | 1 | 1 | 7 |
| Other substances | 4 | - | - | - | - | - | - | 1 | - | - | 1 | 6 |
| Ladders, mobile ramps and stairways, and scaffolding | - | 2 | 3 | - | - | - | - | - | - | - | - | 5 |
| Other | 17 | 6 | 2 | 3 | 5 | - | 2 | 1 | 1 | 1 | 8 | 46 |
| Total claims | 54 | 43 | 23 | 17 | 13 | 12 | 9 | 9 | 7 | 6 | 29 | 222 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|---|---|-------------------|--|-------------|---|--|---|----------|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Trauma to muscles | Contusion, bruising and superficial crushing | Dislocation | Trauma to joints and ligaments, unspecified | Trauma to joints and ligaments, not elsewhere classified | Trauma to muscles and tendons, not elsewhere classified | Hot burn | Other | |
| Back | 23 | - | - | 8 | 1 | - | 1 | 2 | - | - | 1 | 36 |
| Shoulder | 12 | - | 1 | 2 | 2 | 2 | 1 | 3 | 1 | - | 4 | 28 |
| Hand, fingers and thumb | 2 | 11 | 3 | - | 3 | 2 | - | - | - | 1 | 3 | 25 |
| Knee | 13 | - | - | 2 | 2 | 2 | 3 | - | 1 | - | 2 | 25 |
| Ankle | 16 | 1 | 2 | - | - | - | - | - | 1 | - | - | 20 |
| Foot and toes | 3 | 2 | 4 | - | 2 | - | - | - | - | 1 | 1 | 13 |
| Lower leg | 2 | 4 | 2 | - | 1 | - | - | - | - | - | 1 | 10 |
| Elbow | 4 | - | 2 | - | - | - | 1 | - | 1 | - | 1 | 9 |
| Wrist | 3 | 1 | 2 | - | - | - | - | - | - | - | - | 6 |
| Chest(thorax) | 2 | - | 3 | - | - | - | - | - | - | - | - | 5 |
| Other | 13 | 5 | 1 | 2 | 2 | - | - | 1 | 1 | 2 | 18 | 45 |
| Total claims | 93 | 24 | 20 | 14 | 13 | 6 | 6 | 6 | 5 | 4 | 31 | 222 |

Table 3.5(e) Workplace injuries

E: Construction: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|---------------------|-------------------------|-----------------------------|------------------------|------------------------------|----------------------------|---|--|---|------------|--------------|
| | Manual handling | Falls from a height | Falls on the same level | Being hit by moving objects | Hitting moving objects | Being hit by falling objects | Hitting stationary objects | Muscular stress with no objects being handled | Stepping, kneeling or sitting on objects | Being trapped between stationary and moving objects | Other | |
| Other materials and objects | 156 | 11 | 26 | 51 | 26 | 67 | 49 | 1 | 8 | 25 | 25 | 445 |
| Outdoor environment | 31 | 78 | 198 | 7 | 1 | 10 | 16 | 13 | 36 | 3 | 7 | 400 |
| Ladders, mobile ramps and stairways, and scaffolding | 19 | 163 | 25 | 3 | - | 10 | 7 | 8 | 9 | 6 | 3 | 253 |
| Other and unspecified agencies | 22 | 11 | 12 | 5 | 2 | 5 | 2 | 41 | 5 | - | 61 | 166 |
| Road transport | 8 | 34 | 16 | 13 | 3 | 5 | 4 | 7 | 5 | 8 | 48 | 151 |
| Non-metallic minerals and substances | 63 | 3 | 12 | 6 | 6 | 19 | 10 | 4 | 11 | 3 | 9 | 146 |
| Indoor environment | 11 | 44 | 54 | - | - | 1 | 2 | 10 | 6 | - | 4 | 132 |
| Fastening, packing and packaging equipment | 46 | - | 5 | 11 | 1 | 8 | 17 | - | 6 | 3 | 2 | 99 |
| Cutting, slicing, sawing machinery | 9 | - | - | 29 | 40 | 1 | 6 | 1 | - | - | 5 | 91 |
| Handtools, non-powered, edged | 27 | - | - | 9 | 33 | - | 7 | - | 2 | 1 | 2 | 81 |
| Other | 232 | 36 | 32 | 76 | 68 | 46 | 44 | 27 | 9 | 24 | 116 | 710 |
| Total claims | 624 | 380 | 380 | 210 | 180 | 172 | 164 | 112 | 97 | 73 | 282 | 2,674 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|-------------------|--|---|-------------|--|----------------------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to joints and ligaments, not elsewhere classified | Trauma to muscles and tendons, not elsewhere classified | Dislocation | Trauma to muscles and tendons, unspecified | Unspecified injuries | Other | |
| Hand, fingers and thumb | 21 | 324 | 90 | 51 | 1 | 2 | 3 | 1 | 2 | 6 | 38 | 539 |
| Back | 405 | 1 | - | 9 | 37 | 2 | 13 | - | 21 | 7 | 27 | 522 |
| Knee | 154 | 14 | 5 | 19 | 14 | 26 | 7 | 13 | 5 | 7 | 22 | 286 |
| Shoulder | 115 | - | 14 | 4 | 18 | 5 | 21 | 30 | 7 | 3 | 13 | 230 |
| Ankle | 88 | 6 | 28 | 8 | 5 | 15 | 2 | 2 | 2 | 2 | 16 | 174 |
| Foot and toes | 17 | 16 | 48 | 13 | 2 | 1 | - | - | - | 2 | 9 | 108 |
| Lower leg | 9 | 48 | 18 | 5 | 4 | - | - | - | 2 | 1 | 8 | 95 |
| Wrist | 23 | 16 | 38 | 2 | 1 | 1 | 1 | - | - | 2 | 3 | 87 |
| Other specified multiple locations | 24 | 1 | 6 | 7 | 1 | 2 | - | - | 1 | 2 | 22 | 66 |
| Elbow | 21 | 5 | 14 | 5 | 1 | 1 | 1 | 2 | 1 | 3 | 2 | 56 |
| Other | 131 | 82 | 76 | 33 | 17 | 9 | 5 | 2 | 8 | 13 | 135 | 511 |
| Total claims | 1,008 | 513 | 337 | 156 | 101 | 64 | 53 | 50 | 49 | 48 | 295 | 2,674 |

Table 3.5(f) Workplace injuries

F: Wholesale trade: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|----------------------------|------------------------------|------------------------|-----------------------------|---|---|------------------|------------|--------------|
| | Manual handling | Falls on the same level | Falls from a height | Hitting stationary objects | Being hit by falling objects | Hitting moving objects | Being hit by moving objects | Muscular stress with no objects being handled | Being trapped between stationary and moving objects | Vehicle accident | Other | |
| Fastening, packing and packaging equipment | 140 | 6 | 2 | 7 | 13 | 4 | 1 | - | 3 | - | 6 | 182 |
| Other materials and objects | 77 | 8 | 1 | 18 | 23 | 6 | 10 | 1 | 10 | 1 | 10 | 165 |
| Outdoor environment | 5 | 60 | 10 | 1 | 3 | 1 | - | 1 | - | 2 | 9 | 92 |
| Other and unspecified agencies | 19 | 2 | - | 1 | 2 | 1 | - | 26 | 1 | - | 34 | 86 |
| Road transport | 8 | 8 | 20 | 1 | - | - | 5 | 5 | 8 | 24 | 3 | 82 |
| Indoor environment | 1 | 44 | 22 | 1 | 1 | - | - | 1 | - | - | 7 | 77 |
| Conveyors and lifting plant | 7 | 1 | 4 | 6 | 2 | 2 | 16 | 4 | 4 | 2 | 7 | 55 |
| Furniture and fittings | 23 | 6 | 5 | 5 | 7 | 2 | - | 3 | 1 | - | 2 | 54 |
| Cutting, slicing, sawing machinery | 2 | - | 1 | 5 | - | 12 | 3 | - | 5 | - | 5 | 33 |
| Other non-powered equipment | 18 | 1 | 1 | 3 | 3 | - | - | 2 | 2 | - | 3 | 33 |
| Other | 84 | 9 | 17 | 12 | 5 | 29 | 20 | 9 | 4 | 4 | 35 | 228 |
| Total claims | 384 | 145 | 83 | 60 | 59 | 57 | 55 | 52 | 38 | 33 | 121 | 1,087 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|-------------------|----------------------|--|---|-------------|--|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Contusion, bruising and superficial crushing | Trauma to muscles | Unspecified injuries | Trauma to muscles and tendons, unspecified | Trauma to muscles and tendons, not elsewhere classified | Dislocation | Trauma to joints and ligaments, not elsewhere classified | Other | |
| Back | 222 | - | - | 6 | 32 | 1 | 6 | 5 | - | 3 | 8 | 283 |
| Hand, fingers and thumb | 23 | 40 | 85 | 23 | 1 | 2 | 2 | 2 | 5 | 2 | 14 | 199 |
| Shoulder | 58 | 4 | - | 3 | 3 | 1 | 4 | 2 | 5 | 4 | 8 | 92 |
| Ankle | 40 | 17 | 1 | 1 | 3 | 2 | - | - | - | 2 | 5 | 71 |
| Knee | 34 | 1 | 4 | 6 | 4 | 1 | 2 | 3 | 2 | 2 | 9 | 68 |
| Foot and toes | 11 | 21 | 5 | 6 | - | 3 | - | 1 | - | - | 4 | 51 |
| Wrist | 8 | 15 | - | - | 2 | 1 | 2 | 2 | - | - | 1 | 31 |
| Lower leg | 7 | 5 | 5 | 3 | 5 | - | 1 | 1 | - | - | 3 | 30 |
| Other specified multiple locations | 15 | - | 1 | 2 | 1 | 1 | - | - | - | - | 5 | 25 |
| Elbow | 13 | 6 | - | - | 1 | - | - | 1 | 1 | - | 1 | 23 |
| Other | 76 | 23 | 16 | 21 | 12 | 17 | 8 | 3 | 2 | 1 | 35 | 214 |
| Total claims | 507 | 132 | 117 | 71 | 64 | 29 | 25 | 20 | 15 | 14 | 93 | 1,087 |

Table 3.5(g) Workplace injuries

G: Retail trade: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|------------------------------|------------------------|----------------------------|-----------------------------|---|---|------------------|------------|--------------|
| | Manual handling | Falls on the same level | Falls from a height | Being hit by falling objects | Hitting moving objects | Hitting stationary objects | Being hit by moving objects | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Vehicle accident | Other | |
| Fastening, packing and packaging equipment | 394 | 27 | 7 | 39 | 3 | 16 | 5 | - | 11 | - | 11 | 513 |
| Indoor environment | 2 | 139 | 42 | - | - | 5 | - | 6 | - | - | 3 | 197 |
| Other materials and objects | 112 | 4 | - | 31 | 9 | 17 | 6 | 2 | 2 | 1 | 13 | 197 |
| Furniture and fittings | 83 | 22 | 8 | 25 | 5 | 20 | 7 | 8 | 1 | - | 17 | 196 |
| Outdoor environment | 10 | 85 | 16 | 2 | 1 | 4 | 1 | 5 | 2 | 3 | 12 | 141 |
| Other and unspecified agencies | 22 | 10 | 2 | 3 | 2 | - | 4 | 44 | 14 | - | 29 | 130 |
| Road transport | 15 | 7 | 17 | 6 | 2 | 4 | 10 | 11 | 1 | 36 | 9 | 118 |
| Ladders, mobile ramps and stairways, and scaffolding | 6 | 9 | 61 | 4 | - | 2 | - | 3 | - | - | 3 | 88 |
| Handtools, non-powered, edged | 5 | - | - | 3 | 44 | 12 | 18 | - | - | - | 1 | 83 |
| Other non-powered equipment | 35 | 5 | 1 | 4 | 4 | 2 | 3 | 2 | 2 | - | 7 | 65 |
| Other | 159 | 33 | 6 | 24 | 44 | 26 | 48 | 16 | 18 | 6 | 112 | 492 |
| Total claims | 843 | 341 | 160 | 141 | 114 | 108 | 102 | 97 | 51 | 46 | 217 | 2,220 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|---|-------------------|---|--|---|--|----------------------|--|---|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Trauma to muscles | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles and tendons, not elsewhere classified | Trauma to muscles and tendons, unspecified | Unspecified injuries | Trauma to joints and ligaments, not elsewhere classified | Trauma to joints and ligaments, unspecified | Other | |
| Back | 481 | - | 88 | - | 12 | 14 | 24 | 6 | 3 | 2 | 7 | 637 |
| Hand, fingers and thumb | 23 | 186 | 4 | 36 | 22 | 1 | 1 | 3 | 1 | - | 28 | 305 |
| Knee | 119 | 1 | 23 | 11 | 22 | 5 | 4 | 3 | 9 | 8 | 13 | 218 |
| Shoulder | 127 | - | 26 | 8 | 4 | 6 | 5 | 2 | 1 | 6 | 15 | 200 |
| Foot and toes | 29 | 11 | - | 47 | 27 | - | - | 2 | - | 1 | 6 | 123 |
| Ankle | 57 | 1 | 14 | 17 | 10 | 5 | 1 | 1 | 4 | 3 | 5 | 118 |
| Wrist | 31 | 8 | 4 | 27 | 1 | 1 | 1 | - | 1 | 2 | 4 | 80 |
| Neck | 31 | - | 6 | - | 4 | 1 | 1 | 1 | - | - | 7 | 51 |
| Elbow | 18 | 4 | 1 | 11 | 4 | 4 | - | - | 2 | - | 4 | 48 |
| Forearm | 10 | 7 | 2 | 7 | 3 | 1 | - | - | - | - | 5 | 35 |
| Other | 146 | 39 | 36 | 26 | 44 | 9 | 6 | 19 | 8 | 3 | 69 | 405 |
| Total claims | 1,072 | 257 | 204 | 190 | 153 | 47 | 43 | 37 | 29 | 25 | 163 | 2,220 |

Table 3.5(h) Workplace injuries
H: Accommodation and food services: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|------------------------|--------------------------|----------------------------|-----------------------------|------------------------------|---------------------|---|------------------------------------|------------|--------------|
| | Manual handling | Falls on the same level | Hitting moving objects | Contact with hot objects | Hitting stationary objects | Being hit by moving objects | Being hit by falling objects | Falls from a height | Muscular stress with no objects being handled | Unspecified mechanisms of incident | Other | |
| Indoor environment | 4 | 204 | 1 | 4 | 5 | - | 1 | 45 | 5 | - | 6 | 275 |
| Furniture and fittings | 103 | 10 | 4 | - | 28 | 12 | 18 | 7 | 7 | 1 | 16 | 206 |
| Fastening, packing and packaging equipment | 130 | 11 | 8 | 1 | 7 | 2 | 10 | 4 | 2 | 1 | 10 | 186 |
| Outdoor environment | 5 | 151 | 2 | 1 | 3 | - | 3 | 6 | 3 | - | 9 | 183 |
| Other materials and objects | 41 | 2 | 12 | 50 | 29 | 13 | 17 | - | 2 | 3 | 12 | 181 |
| Handtools, non-powered, edged | 8 | - | 97 | - | 19 | 33 | 2 | 1 | - | - | 6 | 166 |
| Other utensils | 43 | 5 | 21 | 8 | 26 | 6 | 18 | 1 | 6 | - | 3 | 137 |
| Other and unspecified agencies | 23 | 12 | 3 | 2 | 1 | - | - | 1 | 39 | 27 | 17 | 125 |
| Kitchen and domestic equipment | 32 | 1 | 9 | 32 | 12 | 4 | 10 | - | 3 | 3 | 15 | 121 |
| Other substances | 19 | 3 | 2 | 63 | 4 | 3 | 3 | - | - | - | 7 | 104 |
| Other | 92 | 41 | 25 | 20 | 21 | 31 | 21 | 20 | 16 | 5 | 124 | 416 |
| Total claims | 500 | 440 | 184 | 181 | 155 | 104 | 103 | 85 | 83 | 40 | 225 | 2,100 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|------------|---|--|-------------------|----------------------|--|---|-------------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Hot burn | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Unspecified injuries | Trauma to muscles and tendons, unspecified | Trauma to muscles and tendons, not elsewhere classified | Dislocation | Other | |
| Hand, fingers and thumb | 26 | 350 | 88 | 31 | 18 | 7 | 4 | - | 1 | 2 | 37 | 564 |
| Back | 361 | - | 1 | - | 12 | 44 | 10 | 22 | 13 | - | 11 | 474 |
| Knee | 94 | 3 | - | 7 | 13 | 5 | 5 | 2 | 3 | 17 | 14 | 163 |
| Shoulder | 78 | - | 1 | 5 | 3 | 9 | 3 | 7 | 10 | 8 | 9 | 133 |
| Wrist | 35 | 16 | 3 | 27 | 2 | 3 | 2 | 2 | 3 | 1 | 7 | 101 |
| Foot and toes | 10 | 8 | 14 | 30 | 17 | 1 | 2 | 1 | - | - | 7 | 90 |
| Ankle | 40 | 1 | - | 10 | - | 10 | 5 | 6 | 3 | - | 11 | 86 |
| Forearm | 4 | 5 | 28 | 8 | 6 | - | 1 | - | 1 | - | 13 | 66 |
| Other specified multiple locations | 17 | 1 | 8 | 1 | 9 | 2 | - | - | - | - | 7 | 45 |
| Lower leg | 15 | 7 | 4 | 3 | 5 | 1 | - | - | - | - | 3 | 38 |
| Other | 103 | 27 | 32 | 29 | 30 | 11 | 18 | 7 | 10 | 1 | 72 | 340 |
| Total claims | 783 | 418 | 179 | 151 | 115 | 93 | 50 | 47 | 44 | 29 | 191 | 2,100 |

Table 3.5(i) Workplace injuries
I: Transport, postal and warehousing: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|------------------|-----------------------------|---|------------------------------|----------------------------|--|---|------------|--------------|
| | Manual Handling | Falls on the same level | Falls from a height | Vehicle accident | Being hit by moving objects | Muscular stress with no objects being handled | Being hit by falling objects | Hitting stationary objects | Stepping, kneeling or sitting on objects | Being trapped between stationary and moving objects | Other | |
| Road transport | 61 | 31 | 100 | 126 | 19 | 19 | 4 | 13 | 8 | 8 | 23 | 412 |
| Fastening, packing and packaging equipment | 218 | 11 | 3 | - | 9 | 2 | 22 | 8 | 2 | 6 | 8 | 289 |
| Outdoor environment | 19 | 112 | 22 | 3 | 3 | 12 | 5 | 4 | 14 | 1 | 3 | 198 |
| Other materials and objects | 67 | 12 | 3 | - | 23 | 1 | 25 | 15 | 2 | - | 11 | 159 |
| Furniture and fittings | 63 | 7 | 3 | - | 10 | 9 | 11 | 9 | 1 | 11 | 5 | 129 |
| Conveyors and lifting plant | 14 | 4 | 15 | 9 | 22 | 11 | 3 | 5 | 2 | 6 | 17 | 108 |
| Indoor environment | 4 | 57 | 20 | - | - | 5 | - | 3 | 3 | - | 2 | 94 |
| Other and unspecified agencies | 14 | 8 | 3 | 1 | 3 | 30 | 3 | 3 | 1 | - | 28 | 94 |
| Other non-powered equipment | 32 | 2 | 1 | - | 2 | 2 | 3 | 5 | 2 | 1 | 6 | 56 |
| Human agencies | 3 | 4 | - | 4 | - | 1 | 1 | 1 | - | - | 38 | 52 |
| Other | 136 | 39 | 35 | 6 | 28 | 17 | 20 | 12 | 13 | 6 | 60 | 372 |
| Total claims | 631 | 287 | 205 | 149 | 119 | 109 | 97 | 78 | 48 | 39 | 201 | 1,963 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|--|---|-------------------|---|-------------------|--|--|----------------------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Laceration or open wound not involving traumatic amputation | Trauma to muscles | Trauma to muscles and tendons, not elsewhere classified | Multiple injuries | Trauma to muscles and tendons, unspecified | Trauma to joints and ligaments, not elsewhere classified | Unspecified injuries | Other | |
| Back | 346 | - | 8 | - | 38 | 10 | - | 12 | 3 | 2 | 18 | 437 |
| Shoulder | 140 | 4 | 4 | - | 19 | 16 | - | 7 | 4 | 1 | 25 | 220 |
| Knee | 130 | 7 | 13 | 4 | 6 | 7 | - | 7 | 8 | 1 | 28 | 211 |
| Hand, fingers and thumb | 25 | 31 | 34 | 61 | 3 | 1 | - | 1 | 2 | 1 | 16 | 175 |
| Ankle | 72 | 25 | 5 | 2 | 4 | 2 | - | 2 | 4 | 3 | 3 | 122 |
| Foot and toes | 26 | 32 | 16 | 6 | 2 | - | - | - | - | - | 2 | 84 |
| Lower leg | 19 | 20 | 9 | 6 | 7 | 4 | - | 1 | - | - | 3 | 69 |
| Other specified multiple locations | 20 | 7 | 7 | 1 | 2 | - | 22 | - | - | 2 | 4 | 65 |
| Wrist | 20 | 26 | 3 | 1 | 2 | - | - | - | 1 | 1 | 2 | 56 |
| Chest(thorax) | 12 | 20 | 5 | - | 1 | 3 | 2 | - | - | 3 | 8 | 54 |
| Other | 160 | 45 | 41 | 41 | 28 | 13 | 19 | 11 | 7 | 14 | 91 | 470 |
| Total claims | 970 | 217 | 145 | 122 | 112 | 56 | 43 | 41 | 29 | 28 | 200 | 1,963 |

Table 3.5(j) Workplace injuries
J: Information media and telecommunications: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|---|-----------------------------|------------------|----------------------------|---|------------------------------------|--|-----------|--------------|
| | Manual handling | Falls on the same level | Falls from a height | Muscular stress with no objects being handled | Being hit by moving objects | Vehicle accident | Hitting stationary objects | Repetitive movement, low muscle loading | Unspecified mechanisms of incident | Stepping, kneeling or sitting on objects | Other | |
| Outdoor environment | - | 19 | 1 | 2 | - | - | - | - | - | 3 | 1 | 26 |
| Other materials and objects | 18 | 1 | - | - | 1 | - | 1 | 1 | - | - | 1 | 23 |
| Other and unspecified agencies | 1 | 1 | 2 | 7 | - | - | 1 | 1 | 6 | - | 1 | 20 |
| Fastening, packing and packaging equipment | 14 | 2 | - | - | 2 | - | 1 | - | - | - | 1 | 20 |
| Indoor environment | 1 | 10 | 6 | - | - | - | - | - | - | 1 | 1 | 19 |
| Road transport | - | - | - | - | 2 | 8 | - | - | - | 1 | - | 11 |
| Furniture and fittings | 3 | - | - | 2 | 2 | - | - | 1 | - | - | 2 | 10 |
| Ladders, mobile ramps and stairways, and scaffolding | 2 | 1 | 5 | - | - | - | - | - | - | - | - | 8 |
| Office and electronic equipment | 2 | - | - | 1 | - | - | - | 3 | - | - | - | 6 |
| Human agencies | - | 1 | - | - | - | - | - | - | - | 1 | 2 | 4 |
| Other | 6 | 3 | 1 | 1 | 5 | 1 | 4 | 1 | 1 | - | 9 | 32 |
| Total claims | 47 | 38 | 15 | 13 | 12 | 9 | 7 | 7 | 7 | 6 | 18 | 179 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|--|---|-------------|---|--|------------------|----------|--|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Laceration or open wound not involving traumatic amputation | Dislocation | Trauma to muscles and tendons, not elsewhere classified | Trauma to muscles and tendons, unspecified | Trauma to tendon | Hot burn | Trauma to joints and ligaments, not elsewhere classified | Other | |
| Back | 30 | - | 1 | - | - | 3 | 1 | - | - | - | 2 | 37 |
| Hand, fingers and thumb | 3 | 4 | 3 | 7 | 1 | - | - | 2 | 2 | - | - | 22 |
| Knee | 12 | - | 2 | 1 | 2 | - | 1 | - | - | 1 | 2 | 21 |
| Shoulder | 12 | 1 | - | - | 2 | - | 1 | 1 | - | - | 1 | 18 |
| Ankle | 7 | 1 | 1 | - | - | 1 | - | - | - | - | 1 | 11 |
| Foot and toes | 2 | 3 | 2 | 1 | - | - | - | - | - | 1 | 1 | 10 |
| Other specified multiple locations | 4 | 1 | 2 | - | - | - | - | - | - | - | 3 | 10 |
| Elbow | 1 | 2 | 1 | 1 | - | - | 1 | 1 | - | - | - | 7 |
| Wrist | 4 | 3 | - | - | - | - | - | - | - | - | - | 7 |
| Chest(thorax) | 3 | 1 | - | - | - | - | - | - | 1 | - | - | 5 |
| Other | 11 | 3 | 2 | 3 | - | 1 | - | - | - | 1 | 10 | 31 |
| Total claims | 89 | 19 | 14 | 13 | 5 | 5 | 4 | 4 | 3 | 3 | 20 | 179 |

Table 3.5(k) Workplace injuries
K: Financial and insurance services: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-------------------------|-----------------|---|---------------------|------------------------------|----------------------------|---|--|------------------------------------|-----------------------------|-----------|--------------|
| | Falls on the same level | Manual handling | Repetitive movement, low muscle loading | Falls from a height | Being hit by falling objects | Hitting stationary objects | Muscular stress with no objects being handled | Stepping, kneeling or sitting on objects | Unspecified mechanisms of incident | Being hit by moving objects | Other | |
| Indoor environment | 18 | 1 | - | 8 | - | 1 | 1 | 2 | - | - | 1 | 32 |
| Furniture and fittings | 4 | 5 | 1 | - | 3 | 4 | 1 | 2 | - | 3 | 1 | 24 |
| Outdoor environment | 15 | - | - | 4 | - | - | - | 2 | - | - | - | 21 |
| Other and unspecified agencies | 5 | 3 | 2 | - | - | - | 4 | - | 3 | - | 1 | 18 |
| Office and electronic equipment | - | 3 | 10 | - | - | - | 1 | - | - | - | - | 14 |
| Fastening, packing and packaging equipment | 1 | 11 | - | - | 2 | - | - | - | - | - | - | 14 |
| Other materials and objects | - | 10 | - | - | - | - | - | - | - | 2 | - | 12 |
| Human agencies | 1 | - | - | - | - | 1 | - | - | - | - | 4 | 6 |
| Other non-powered equipment | 2 | 1 | 1 | - | - | - | - | 1 | - | - | 1 | 6 |
| Road transport | 1 | 1 | - | - | - | - | - | - | - | - | 2 | 4 |
| Other | 6 | 1 | 2 | 3 | 2 | 1 | - | - | 3 | - | 7 | 25 |
| Total claims | 53 | 36 | 16 | 15 | 7 | 7 | 7 | 7 | 6 | 5 | 17 | 176 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|--|---|-------------------|----------------------|--|----------------------------------|---|--------------------|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Laceration or open wound not involving traumatic amputation | Trauma to muscles | Unspecified injuries | Trauma to muscles and tendons, unspecified | Fractured skull and facial bones | Trauma to muscles and tendons, not elsewhere classified | Superficial injury | Other | |
| Back | 30 | - | - | - | 4 | - | - | - | 1 | - | 1 | 36 |
| Knee | 14 | 1 | 1 | 2 | - | 2 | 2 | - | 1 | - | 2 | 25 |
| Ankle | 8 | 4 | 1 | - | - | 1 | - | - | - | - | 1 | 15 |
| Hand, fingers and thumb | 4 | 2 | 1 | 5 | 1 | - | - | - | - | 1 | 1 | 15 |
| Shoulder | 7 | 2 | - | - | 2 | - | - | - | 1 | - | - | 12 |
| Foot and toes | 1 | 4 | 1 | 1 | - | - | - | - | - | - | 1 | 8 |
| Wrist | 5 | 2 | - | - | - | - | - | - | - | - | - | 7 |
| Forearm | 2 | 2 | - | - | - | - | - | - | 1 | - | 1 | 6 |
| Other specified multiple locations | 3 | - | - | - | - | - | - | - | - | - | 3 | 6 |
| Neck | 4 | - | - | - | - | - | - | - | - | 1 | - | 5 |
| Other | 8 | 5 | 7 | 2 | - | 3 | 3 | 4 | - | 1 | 8 | 41 |
| Total claims | 86 | 22 | 11 | 10 | 7 | 6 | 5 | 4 | 4 | 3 | 18 | 176 |

Table 3.5(I) Workplace injuries
L: Rental, hiring and real estate services: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-------------------------|-----------------|---------------------|------------------------------------|------------------|---|-----------------------------|---|---|--|-----------|--------------|
| | Falls on the same level | Manual handling | Falls from a height | Unspecified mechanisms of incident | Vehicle accident | Being trapped between stationary and moving objects | Being hit by moving objects | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Stepping, kneeling or sitting on objects | Other | |
| Outdoor environment | 28 | 2 | 2 | - | - | - | - | 2 | - | 4 | - | 38 |
| Indoor environment | 16 | 2 | 12 | - | - | - | - | - | - | 1 | - | 31 |
| Road transport | 3 | - | 6 | 2 | 10 | 1 | 3 | 1 | - | 1 | 2 | 29 |
| Ladders, mobile ramps and stairways, and scaffolding | 4 | 6 | 7 | - | - | 1 | - | 1 | - | - | 3 | 22 |
| Other and unspecified agencies | 3 | 1 | - | 9 | - | - | - | 3 | 2 | - | 1 | 19 |
| Other materials and objects | 1 | 6 | - | - | - | 4 | - | - | - | - | 6 | 17 |
| Fastening, packing and packaging equipment | 1 | 11 | - | - | - | - | - | - | - | 1 | - | 13 |
| Furniture and fittings | 2 | 6 | 2 | - | - | - | 1 | - | - | - | - | 11 |
| Conveyors and lifting plant | - | 2 | 2 | - | - | - | 1 | 1 | 1 | - | 3 | 10 |
| Other non-powered equipment | - | 6 | - | - | - | 2 | - | - | - | - | 1 | 9 |
| Other | 3 | 17 | 2 | 1 | - | 1 | 3 | - | 5 | 1 | 18 | 51 |
| Total claims | 61 | 59 | 33 | 12 | 10 | 9 | 8 | 8 | 8 | 8 | 34 | 250 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|----------------------|------------------|-------------------|---|-------------|--|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Contusion, bruising and superficial crushing | Unspecified injuries | Trauma to tendon | Trauma to muscles | Trauma to muscles and tendons, not elsewhere classified | Dislocation | Trauma to muscles and tendons, unspecified | Other | |
| Back | 48 | - | - | 1 | 1 | 1 | 2 | 1 | - | 1 | - | 55 |
| Hand, fingers and thumb | 6 | 11 | 9 | 2 | - | - | - | - | 1 | - | 1 | 30 |
| Knee | 12 | 3 | - | 1 | 1 | 1 | - | 1 | - | 1 | 4 | 24 |
| Shoulder | 15 | 2 | - | 1 | - | 2 | - | - | 2 | 1 | - | 23 |
| Wrist | 7 | 2 | - | 1 | 1 | 2 | - | 1 | 2 | - | 1 | 17 |
| Ankle | 4 | 6 | - | 1 | - | 1 | - | 1 | - | 1 | - | 14 |
| Foot and toes | 1 | 7 | 2 | - | 1 | - | - | - | - | - | - | 11 |
| Other specified multiple locations | 3 | - | - | 4 | - | - | - | 1 | - | - | 2 | 10 |
| Lower leg | 1 | - | 1 | 1 | - | - | 2 | - | - | 1 | 2 | 8 |
| Forearm | 3 | 3 | - | - | - | - | - | - | - | - | 1 | 7 |
| Other | 16 | 7 | 3 | 1 | 8 | - | 2 | 1 | - | - | 13 | 51 |
| Total claims | 116 | 41 | 15 | 13 | 12 | 7 | 6 | 6 | 5 | 5 | 24 | 250 |

Table 3.5(m) Workplace injuries
M: Professional, scientific and technical services: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-------------------------|-----------------|---------------------|---|---|-----------------------------|---------------------------|------------------------------|------------------------|------------------|-----------|--------------|
| | Falls on the same level | Manual handling | Falls from a height | Muscular stress with no objects being handled | Repetitive movement, low muscle loading | Being hit by moving objects | Being bitten by an animal | Being hit by falling objects | Hitting moving objects | Vehicle accident | Other | |
| Outdoor environment | 43 | - | 4 | 2 | - | 1 | - | 1 | - | - | 4 | 55 |
| Indoor environment | 29 | 1 | 15 | 1 | - | - | - | - | - | - | 2 | 48 |
| Other materials and objects | 5 | 18 | 2 | 1 | - | 5 | - | 2 | 3 | 2 | 3 | 41 |
| Fastening, packing and packaging equipment | - | 26 | 1 | 1 | - | - | - | 1 | 1 | - | 2 | 32 |
| Live four-legged animals | 1 | 4 | - | - | - | 1 | 16 | - | - | - | 7 | 29 |
| Other and unspecified agencies | 3 | 1 | 1 | 8 | 5 | - | - | 1 | 1 | - | 8 | 28 |
| Furniture and fittings | 7 | 10 | 3 | 1 | 1 | - | - | 2 | - | - | 3 | 27 |
| Office and electronic equipment | - | 8 | - | 3 | 13 | - | - | 1 | - | - | - | 25 |
| Road transport | 2 | - | 1 | 1 | - | 6 | - | - | - | 9 | - | 19 |
| Human agencies | 2 | 1 | - | 4 | 1 | 1 | - | - | - | - | 5 | 14 |
| Other | 8 | 15 | 4 | 4 | 2 | 6 | 1 | 4 | 7 | - | 17 | 68 |
| Total claims | 100 | 84 | 31 | 26 | 22 | 20 | 17 | 12 | 12 | 11 | 51 | 386 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|-------------------|--|----------------------|---|---|------------------|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to joints and ligaments, not elsewhere classified | Unspecified injuries | Trauma to joints and ligaments, unspecified | Trauma to muscles and tendons, not elsewhere classified | Trauma to tendon | Other | |
| Back | 67 | - | - | 2 | 8 | 1 | - | 1 | 2 | - | 4 | 85 |
| Hand, fingers & thumb | 3 | 8 | 34 | 5 | - | - | 1 | - | - | 4 | 4 | 59 |
| Knee | 21 | - | 1 | 5 | 1 | 1 | 1 | - | 2 | 1 | - | 33 |
| Shoulder | 17 | 3 | - | - | - | 1 | - | 3 | 2 | - | 7 | 33 |
| Ankle | 14 | 7 | - | - | - | 1 | 1 | - | - | - | 1 | 24 |
| Neck | 17 | - | - | - | - | 1 | - | - | - | - | - | 18 |
| Foot & toes | 1 | 8 | 1 | 3 | - | - | - | 1 | - | 1 | - | 15 |
| Wrist | 7 | 6 | 1 | - | - | - | - | - | 1 | - | - | 15 |
| Other specified multiple locations | 6 | - | - | - | - | - | - | - | - | - | 5 | 11 |
| Elbow | 1 | 5 | - | 1 | - | - | 1 | 1 | - | 1 | - | 10 |
| Other | 22 | 12 | 7 | 5 | 5 | 3 | 4 | 1 | - | - | 24 | 83 |
| Total claims | 176 | 49 | 44 | 21 | 14 | 8 | 8 | 7 | 7 | 7 | 45 | 386 |

Table 3.5(n) Workplace injuries
N: Administrative and support service: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|-----------------------------|------------------------------|----------------------------|---|--|------------------------|---|------------|--------------|
| | Manual handling | Falls on the same level | Falls from a height | Being hit by moving objects | Being hit by falling objects | Hitting stationary objects | Muscular stress with no objects being handled | Stepping, kneeling or sitting on objects | Hitting moving objects | Repetitive movement, low muscle loading | Other | |
| Outdoor environment | 9 | 88 | 14 | 2 | 6 | 5 | 6 | 6 | 1 | - | 3 | 140 |
| Indoor environment | 1 | 64 | 28 | - | 1 | 1 | 5 | 6 | - | - | 2 | 108 |
| Other materials and objects | 42 | 6 | 1 | 10 | 10 | 13 | 1 | 5 | 4 | 3 | 13 | 108 |
| Fastening, packing and packaging equipment | 63 | 9 | 2 | 5 | 3 | 3 | - | 1 | 1 | - | 3 | 90 |
| Furniture and fittings | 41 | 4 | 4 | 10 | 7 | 8 | 3 | 1 | - | - | 2 | 80 |
| Other and unspecified agencies | 13 | 2 | - | - | - | - | 21 | - | - | 10 | 21 | 67 |
| Kitchen and domestic equipment | 31 | 4 | 2 | 1 | 2 | - | 1 | 2 | 1 | 4 | 3 | 51 |
| Road transport | 6 | 3 | 3 | 6 | 1 | 1 | - | 3 | - | - | 16 | 39 |
| Human agencies | 10 | - | - | 4 | 1 | - | 1 | - | - | - | 17 | 33 |
| Garden and outdoor powered equipment | 9 | 1 | - | 4 | 2 | 1 | - | - | 6 | - | 4 | 27 |
| Other | 86 | 23 | 29 | 24 | 13 | 14 | 6 | 4 | 12 | 6 | 59 | 276 |
| Total claims | 311 | 204 | 83 | 66 | 46 | 46 | 44 | 28 | 25 | 23 | 143 | 1,019 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|-------------------|--|----------------------|---|--|---|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to muscles and tendons, unspecified | Unspecified injuries | Trauma to muscles and tendons, not elsewhere classified | Trauma to joints and ligaments, not elsewhere classified | Trauma to joints and ligaments, unspecified | Other | |
| Back | 9 | 88 | 14 | 2 | 6 | 5 | 6 | 6 | 1 | - | 3 | 140 |
| Hand, fingers and thumb | 1 | 64 | 28 | - | 1 | 1 | 5 | 6 | - | - | 2 | 108 |
| Shoulder | 42 | 6 | 1 | 10 | 10 | 13 | 1 | 5 | 4 | 3 | 13 | 108 |
| Ankle | 63 | 9 | 2 | 5 | 3 | 3 | - | 1 | 1 | - | 3 | 90 |
| Knee | 41 | 4 | 4 | 10 | 7 | 8 | 3 | 1 | - | - | 2 | 80 |
| Wrist | 13 | 2 | - | - | - | - | 21 | - | - | 10 | 21 | 67 |
| Foot and toes | 31 | 4 | 2 | 1 | 2 | - | 1 | 2 | 1 | 4 | 3 | 51 |
| Chest (thorax) | 6 | 3 | 3 | 6 | 1 | 1 | - | 3 | - | - | 16 | 39 |
| Elbow | 10 | - | - | 4 | 1 | - | 1 | - | - | - | 17 | 33 |
| Other specified multiple locations | 9 | 1 | - | 4 | 2 | 1 | - | - | 6 | - | 4 | 27 |
| Other | 86 | 23 | 29 | 24 | 13 | 14 | 6 | 4 | 12 | 6 | 59 | 276 |
| Total claims | 436 | 109 | 96 | 70 | 45 | 30 | 29 | 28 | 26 | 23 | 127 | 1,019 |

Table 3.5(o) Workplace injuries
O: Public administration and safety: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---|--|---------------------|-----------------------------|----------------------------|---|------------------|------------------------------|------------|--------------|
| | Manual handling | Falls on the same level | Muscular stress with no objects being handled | Being assaulted by a person or persons | Falls from a height | Being hit by moving objects | Hitting stationary objects | Repetitive movement, low muscle loading | Vehicle accident | Being hit by falling objects | Other | |
| Outdoor environment | 25 | 258 | 35 | - | 54 | 4 | 15 | 7 | 3 | 4 | 24 | 429 |
| Human agencies | 127 | 19 | 8 | 176 | 2 | 12 | 1 | 2 | - | 7 | 36 | 390 |
| Indoor environment | 4 | 93 | 15 | - | 38 | - | 2 | - | - | - | 1 | 153 |
| Road transport | 14 | 11 | 18 | 1 | 16 | 13 | 9 | 5 | 43 | 3 | 13 | 146 |
| Furniture and fittings | 60 | 21 | 12 | - | 6 | 14 | 10 | 1 | - | 6 | 9 | 139 |
| Other and unspecified agencies | 16 | 7 | 60 | 1 | 3 | 2 | 2 | 7 | - | - | 35 | 133 |
| Other materials and objects | 65 | 5 | 5 | - | 2 | 12 | 8 | 2 | - | 7 | 8 | 114 |
| Fastening, packing and packaging equipment | 74 | 1 | 1 | - | - | 5 | 1 | 3 | - | 5 | 4 | 94 |
| Other non-powered equipment | 45 | 9 | 9 | - | 1 | 3 | 6 | 1 | - | 3 | 8 | 85 |
| Non-physical agencies | 4 | - | 47 | - | - | - | 2 | 2 | 2 | - | 4 | 61 |
| Other | 169 | 29 | 12 | 1 | 17 | 33 | 15 | 33 | 5 | 11 | 83 | 408 |
| Total claims | 603 | 453 | 222 | 179 | 139 | 98 | 71 | 63 | 53 | 46 | 225 | 2,152 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|-------------------|---|--|---|--|--|---|---|--------------------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Trauma to muscles | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Laceration or open wound not involving traumatic amputation | Trauma to muscles and tendons, unspecified | Trauma to joints and ligaments, not elsewhere classified | Trauma to joints and ligaments, unspecified | Trauma to muscles and tendons, not elsewhere classified | Superficial injury | Other | |
| Back | 405 | 57 | - | 14 | 1 | 14 | 4 | 5 | 8 | 3 | 12 | 523 |
| Knee | 181 | 25 | 3 | 12 | 6 | 7 | 16 | 11 | 1 | 1 | 22 | 285 |
| Shoulder | 101 | 12 | 6 | 5 | 2 | 10 | 6 | 2 | 14 | - | 18 | 176 |
| Ankle | 91 | 8 | 18 | 5 | 1 | 3 | 9 | 10 | 4 | 2 | 7 | 158 |
| Hand, fingers and thumb | 20 | 2 | 30 | 21 | 43 | 1 | 1 | 1 | 1 | 7 | 22 | 149 |
| Wrist | 32 | 2 | 21 | 4 | 5 | - | - | 3 | 1 | 2 | 7 | 77 |
| Lower leg | 25 | 8 | 8 | 8 | 15 | - | - | - | 1 | - | 5 | 70 |
| Foot and toes | 21 | 3 | 18 | 10 | 3 | - | - | 1 | 1 | - | 2 | 59 |
| Other specified multiple locations | 24 | 2 | - | 9 | 3 | - | - | - | - | 3 | 9 | 50 |
| Neck | 36 | 6 | - | - | - | - | 2 | - | - | 1 | 3 | 48 |
| Other | 225 | 28 | 38 | 47 | 51 | 16 | 6 | 7 | 6 | 17 | 116 | 557 |
| Total claims | 1,161 | 153 | 142 | 135 | 130 | 51 | 44 | 40 | 37 | 36 | 223 | 2,152 |

Table 3.5(p) Workplace injuries
P: Education and training: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-------------------------|-----------------|---|---------------------|------------------------------------|----------------------------|-----------------------------|------------------|--|------------------------------|------------|--------------|
| | Falls on the same level | Manual handling | Muscular stress with no objects being handled | Falls from a height | Being hit by a person accidentally | Hitting stationary objects | Being hit by moving objects | Vehicle accident | Stepping, kneeling or sitting on objects | Being hit by falling objects | Other | |
| Outdoor environment | 197 | 7 | 28 | 13 | - | 10 | 3 | 2 | 10 | - | 7 | 277 |
| Human agencies | 18 | 57 | 8 | 1 | 72 | 1 | 15 | - | 1 | - | 21 | 194 |
| Indoor environment | 94 | 3 | 13 | 51 | - | 1 | - | - | 2 | 1 | 3 | 168 |
| Furniture and fittings | 21 | 50 | 18 | 8 | 1 | 19 | 2 | - | 3 | 3 | 9 | 134 |
| Other and unspecified agencies | 16 | 10 | 51 | 3 | 1 | 1 | 2 | - | - | 1 | 15 | 100 |
| Other non-powered equipment | 16 | 38 | 10 | 1 | 1 | 4 | 10 | - | - | 2 | 3 | 85 |
| Fastening, packing and packaging equipment | 5 | 55 | 2 | 1 | - | 5 | 1 | - | 1 | 4 | - | 74 |
| Other materials and objects | 4 | 29 | 4 | 1 | - | 10 | 3 | - | 1 | 2 | 8 | 62 |
| Road transport | 4 | 2 | 3 | 5 | - | 1 | 3 | 21 | 1 | - | 4 | 44 |
| Office and electronic equipment | 2 | 13 | - | - | - | 1 | - | - | - | 4 | 7 | 27 |
| Other | 31 | 47 | 16 | 15 | - | 5 | 11 | 2 | 4 | 4 | 49 | 184 |
| Total claims | 408 | 311 | 153 | 99 | 75 | 58 | 50 | 25 | 23 | 21 | 126 | 1,349 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|--|---|---|---|-------------------|--|---|--------------------|-------------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Contusion, bruising and superficial crushing | Other fractures, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Trauma to muscles and tendons, not elsewhere classified | Trauma to muscles | Trauma to joints and ligaments, not elsewhere classified | Other intracranial injury, not elsewhere classified | Superficial injury | Dislocation | Other | |
| Back | 245 | 6 | - | - | 17 | 11 | 3 | - | - | - | 12 | 294 |
| Knee | 104 | 12 | 3 | 2 | 9 | 2 | 7 | - | 4 | 5 | 10 | 158 |
| Ankle | 90 | 10 | 19 | - | 3 | 2 | 6 | - | - | - | 7 | 137 |
| Hand, fingers and thumb | 18 | 8 | 17 | 29 | - | 1 | - | - | 2 | - | 16 | 91 |
| Shoulder | 50 | 3 | 5 | - | 2 | 4 | - | - | - | 8 | 2 | 74 |
| Foot and toes | 21 | 16 | 17 | 2 | 1 | - | 1 | - | 1 | - | 3 | 62 |
| Trunk and Limbs | 34 | 5 | - | 1 | - | - | - | - | - | - | 4 | 44 |
| Upper and Lower Limbs | 29 | 7 | 1 | 1 | 1 | - | - | - | 2 | - | 3 | 44 |
| Wrist | 15 | 2 | 17 | - | 1 | 1 | 3 | - | - | - | 2 | 41 |
| Lower leg | 13 | 4 | 5 | 4 | 3 | 6 | - | - | 1 | - | 3 | 39 |
| Other | 170 | 52 | 33 | 16 | 7 | 10 | 5 | 19 | 7 | 1 | 45 | 365 |
| Total claims | 789 | 125 | 117 | 55 | 44 | 37 | 25 | 19 | 17 | 14 | 107 | 1,349 |

Table 3.5(q) Workplace injuries
Q: Health care and social assistance: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|--|---|---------------------|----------------------------|------------------------------|------------------------------------|-----------------------------|------------------------------------|------------|--------------|
| | Manual handling | Falls on the same level | Being assaulted by a person or persons | Muscular stress with no objects being handled | Falls from a height | Hitting stationary objects | Being hit by falling objects | Being hit by a person accidentally | Being hit by moving objects | Unspecified mechanisms of incident | Other | |
| Human agencies | 974 | 28 | 261 | 27 | 2 | 3 | 23 | 86 | 16 | 8 | 32 | 1,460 |
| Furniture and fittings | 216 | 57 | 1 | 19 | 25 | 66 | 27 | 2 | 16 | 2 | 33 | 464 |
| Outdoor environment | 9 | 337 | - | 7 | 36 | 7 | 1 | - | 2 | 1 | 21 | 421 |
| Indoor environment | 7 | 277 | - | 11 | 80 | 5 | - | - | - | 2 | 10 | 392 |
| Other and unspecified agencies | 56 | 28 | 1 | 120 | 4 | 2 | - | - | - | 54 | 34 | 299 |
| Other non-powered equipment | 126 | 16 | 1 | 2 | 3 | 11 | 3 | 3 | 7 | 1 | 16 | 189 |
| Fastening, packing and packaging equipment | 132 | 9 | - | 1 | - | 2 | 8 | - | 1 | 1 | 3 | 157 |
| Road transport | 16 | 5 | - | 10 | 10 | 8 | 1 | - | 12 | 2 | 64 | 128 |
| Other materials and objects | 46 | 12 | 2 | 5 | - | 10 | 8 | 1 | 8 | 1 | 5 | 98 |
| Other mobile plant | 66 | 7 | - | 1 | - | 4 | 1 | - | 10 | - | 9 | 98 |
| Other | 211 | 60 | 2 | 40 | 14 | 25 | 25 | 1 | 17 | 3 | 155 | 553 |
| Total claims | 1,859 | 836 | 268 | 243 | 174 | 143 | 97 | 93 | 89 | 75 | 382 | 4,259 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|-------------------|--|---|---|---|--|----------------------|--|-----------|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Trauma to muscles | Contusion, bruising and superficial crushing | Other fractures, not elsewhere classified | Trauma to muscles and tendons, not elsewhere classified | Laceration or open wound not involving traumatic amputation | Trauma to muscles and tendons, unspecified | Unspecified injuries | Trauma to joints and ligaments, not elsewhere classified | Hot burn | Other | |
| Back | 1,108 | 182 | 9 | - | 42 | - | 51 | 9 | 16 | - | 17 | 1,434 |
| Shoulder | 301 | 44 | 5 | 9 | 34 | - | 13 | 7 | 7 | - | 50 | 470 |
| Knee | 216 | 23 | 44 | 5 | 10 | 3 | 13 | 6 | 11 | - | 28 | 359 |
| Hand, fingers and thumb | 56 | 4 | 43 | 30 | 4 | 68 | 3 | 6 | - | 19 | 39 | 272 |
| Ankle | 130 | 17 | 9 | 35 | 10 | - | 9 | 4 | 11 | - | 18 | 243 |
| Wrist | 91 | 7 | 8 | 37 | 4 | 2 | 5 | 3 | 5 | 2 | 13 | 177 |
| Foot and toes | 32 | 5 | 17 | 52 | 1 | 3 | 2 | 3 | 1 | 5 | 11 | 132 |
| Neck | 76 | 11 | 4 | - | 7 | 1 | 5 | 1 | 8 | - | 3 | 116 |
| Other specified multiple locations | 43 | 6 | 22 | 1 | 3 | 4 | 1 | 7 | 1 | 1 | 11 | 100 |
| Elbow | 37 | 5 | 7 | 19 | 2 | 2 | 1 | 1 | 2 | 1 | 6 | 83 |
| Other | 382 | 66 | 102 | 50 | 32 | 45 | 17 | 34 | 4 | 19 | 122 | 873 |
| Total claims | 2,472 | 370 | 270 | 238 | 149 | 128 | 120 | 81 | 66 | 47 | 318 | 4,259 |

Table 3.5(r) Workplace injuries
R: Arts and recreation service: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-----------------|-------------------------|------------------------|---|-----------------------------|----------------------------|---|------------------------|------------------|-----------|--------------|
| | Falls from a height | Manual handling | Falls on the same level | Being hit by an animal | Muscular stress with no objects being handled | Being hit by moving objects | Hitting stationary objects | Being trapped between stationary and moving objects | Hitting moving objects | Vehicle accident | Other | |
| Live four-legged animals | 100 | 5 | 3 | 60 | - | - | - | 7 | 2 | - | 4 | 181 |
| Outdoor environment | 6 | 5 | 39 | - | 5 | 1 | 2 | - | - | - | 7 | 65 |
| Indoor environment | 6 | - | 22 | - | 2 | - | - | - | - | - | 1 | 31 |
| Fastening, packing and packaging equipment | - | 18 | 5 | - | - | 3 | - | - | 1 | - | 1 | 28 |
| Other materials and objects | - | 13 | 2 | - | 1 | 1 | 3 | - | 1 | - | 5 | 26 |
| Other and unspecified agencies | 1 | 2 | 1 | - | 8 | - | 1 | - | - | - | 6 | 19 |
| Furniture and fittings | - | 9 | 2 | - | 1 | 2 | 2 | 1 | - | - | - | 17 |
| Road transport | 3 | - | - | - | 1 | 2 | - | 2 | - | 8 | 1 | 17 |
| Other non-powered equipment | 1 | 4 | 2 | - | 1 | 2 | 1 | - | - | - | 5 | 16 |
| Handtools, non-powered, edged | - | 3 | - | - | - | 2 | 2 | - | 4 | - | 1 | 12 |
| Other | 7 | 29 | 8 | 1 | 11 | 9 | 3 | 1 | 3 | 3 | 28 | 103 |
| Total claims | 124 | 88 | 84 | 61 | 30 | 22 | 14 | 11 | 11 | 11 | 59 | 515 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|---|--|---|-------------------|-------------|--|----------------------|---|----------------------------------|-----------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Laceration or open wound not involving traumatic amputation | Trauma to muscles | Dislocation | Trauma to joints and ligaments, not elsewhere classified | Unspecified injuries | Trauma to muscles and tendons, not elsewhere classified | Fractured skull and facial bones | Other | |
| Back | 60 | - | 10 | - | 7 | - | - | - | 2 | - | 12 | 91 |
| Hand, fingers and thumb | 5 | 19 | 4 | 18 | - | 3 | 1 | - | - | - | 8 | 58 |
| Knee | 34 | 2 | 3 | 2 | 3 | - | 7 | 1 | 1 | - | 5 | 58 |
| Shoulder | 17 | 8 | 3 | - | 6 | 12 | 2 | 1 | 3 | - | 1 | 53 |
| Ankle | 17 | 7 | 2 | - | 1 | - | 5 | - | - | - | 9 | 41 |
| Foot and toes | 4 | 13 | 6 | 1 | - | - | - | - | - | - | 1 | 25 |
| Lower leg | 6 | 5 | 1 | 7 | 1 | - | - | 1 | 1 | - | 1 | 23 |
| Chest(thorax) | 3 | 13 | 3 | - | - | - | - | 1 | - | - | 1 | 21 |
| Wrist | 4 | 13 | - | - | - | - | - | - | 1 | - | 1 | 19 |
| Neck | 6 | - | - | - | 1 | - | - | - | 1 | - | 2 | 10 |
| Other | 26 | 19 | 8 | 10 | 4 | 1 | - | 10 | 2 | 8 | 28 | 116 |
| Total claims | 182 | 99 | 40 | 38 | 23 | 16 | 15 | 14 | 11 | 8 | 69 | 515 |

Table 3.5(s) Workplace injuries

S: Other service: 2011/12

| Breakdown agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|-----------------------------|----------------------------|------------------------------|------------------------|---------------------|---|---|------------------|------------|--------------|
| | Manual handling | Falls on the same level | Being hit by moving objects | Hitting stationary objects | Being hit by falling objects | Hitting moving objects | Falls from a height | Muscular stress with no objects being handled | Being trapped between stationary and moving objects | Vehicle accident | Other | |
| Other materials and objects | 44 | 5 | 9 | 19 | 25 | 7 | 1 | 2 | 5 | - | 17 | 134 |
| Outdoor environment | 10 | 95 | 1 | 1 | 1 | 1 | 7 | 2 | - | 1 | 10 | 129 |
| Road transport | 32 | 9 | 13 | 4 | 5 | 3 | 11 | 7 | 6 | 24 | 11 | 125 |
| Fastening, packing and packaging equipment | 82 | 7 | 4 | 2 | 6 | 2 | 1 | 1 | 3 | - | 4 | 112 |
| Furniture and fittings | 30 | 9 | 2 | 8 | 7 | 2 | 4 | 4 | 6 | - | 7 | 79 |
| Other and unspecified agencies | 13 | 4 | 1 | 1 | - | - | 2 | 24 | - | 1 | 23 | 69 |
| Indoor environment | 1 | 35 | - | 2 | - | - | 13 | 1 | - | - | 4 | 56 |
| Other non-powered equipment | 26 | 5 | 4 | 1 | 6 | 3 | - | 1 | 1 | - | 2 | 49 |
| Conveyors and lifting plant | 5 | 3 | 5 | 5 | 3 | 4 | 2 | - | 3 | 1 | 6 | 37 |
| Other handtools | 7 | 2 | 5 | 4 | 3 | 5 | - | - | 6 | - | 4 | 36 |
| Other | 108 | 34 | 31 | 26 | 13 | 41 | 17 | 7 | 6 | 2 | 78 | 363 |
| Total claims | 358 | 208 | 75 | 73 | 69 | 68 | 58 | 49 | 36 | 29 | 166 | 1,189 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|-------------------------|--|---|---|--|-------------------|-----------|--|--|---|---|------------|--------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Hot burn | Trauma to muscles and tendons, unspecified | Trauma to joints and ligaments, not elsewhere classified | Trauma to joints and ligaments, unspecified | Trauma to muscles and tendons, not elsewhere classified | Other | |
| Back | 246 | - | - | 3 | 16 | - | 9 | - | - | 4 | 11 | 289 |
| Hand, fingers and thumb | 18 | 122 | 41 | 14 | 3 | 12 | - | - | - | 2 | 11 | 223 |
| Shoulder | 65 | - | 1 | 3 | 12 | - | 1 | 1 | - | 4 | 12 | 99 |
| Knee | 50 | 4 | 4 | 9 | 3 | - | 2 | 6 | 8 | 1 | 5 | 92 |
| Foot and toes | 14 | 2 | 26 | 14 | - | - | 1 | - | 1 | - | 2 | 60 |
| Ankle | 36 | 1 | 7 | 2 | 1 | - | 1 | 3 | 4 | 1 | 3 | 59 |
| Wrist | 18 | 3 | 10 | 2 | 1 | - | 1 | 1 | - | - | 1 | 37 |
| Lower leg | 2 | 11 | 11 | 6 | 2 | - | - | - | - | - | 1 | 33 |
| Forearm | 10 | 10 | 5 | 1 | - | 3 | - | - | - | - | 1 | 30 |
| Eye | - | 6 | - | 3 | - | 1 | - | - | - | - | 19 | 29 |
| Other | 88 | 26 | 23 | 23 | 7 | 10 | 4 | 6 | 3 | 4 | 44 | 238 |
| Total claims | 547 | 185 | 128 | 80 | 45 | 26 | 19 | 17 | 16 | 16 | 110 | 1,189 |

Table 3.5(t) Workplace injuries

Total industry: 2011/12

| Agency | Mechanism of incident | | | | | | | | | | | Total claims |
|--|-----------------------|-------------------------|---------------------|-----------------------------|---|----------------------------|------------------------------|------------------------|------------------|--|--------------|---------------|
| | Manual handling | Falls on the same level | Falls from a height | Being hit by moving objects | Muscular stress with no objects being handled | Hitting stationary objects | Being hit by falling objects | Hitting moving objects | Vehicle accident | Being assaulted by a person or persons | Other | |
| Outdoor environment | 175 | 2,055 | 327 | 43 | 149 | 91 | 49 | 12 | 19 | - | 265 | 3,185 |
| Other materials and objects | 1,120 | 132 | 31 | 258 | 35 | 306 | 386 | 121 | 7 | 3 | 368 | 2,767 |
| Human agencies | 1,227 | 101 | 7 | 59 | 67 | 12 | 37 | 16 | 7 | 609 | 294 | 2,436 |
| Fastening, packing and packaging equipment | 1,705 | 130 | 31 | 68 | 11 | 103 | 153 | 37 | - | - | 143 | 2,381 |
| Indoor environment | 53 | 1,323 | 501 | 3 | 92 | 32 | 8 | 3 | - | - | 97 | 2,112 |
| Furniture and fittings | 858 | 194 | 94 | 100 | 96 | 215 | 153 | 43 | - | 2 | 166 | 1,921 |
| Other and unspecified agencies | 300 | 147 | 37 | 26 | 576 | 23 | 24 | 16 | 7 | 3 | 738 | 1,897 |
| Road transport | 190 | 149 | 300 | 127 | 103 | 68 | 37 | 20 | 526 | 1 | 182 | 1,703 |
| Other non-powered equipment | 462 | 78 | 13 | 55 | 35 | 57 | 36 | 23 | 4 | 1 | 98 | 862 |
| Ladders, mobile ramps and stairways, and scaffolding | 64 | 103 | 440 | 7 | 21 | 21 | 22 | 2 | - | - | 44 | 724 |
| Other | 2,194 | 465 | 328 | 775 | 303 | 445 | 344 | 832 | 72 | 8 | 1,942 | 7,708 |
| Total claims | 8,348 | 4,877 | 2,109 | 1,521 | 1,488 | 1,373 | 1,249 | 1,125 | 642 | 627 | 4,337 | 27,696 |

| Body location | Nature of injury | | | | | | | | | | | Total claims |
|------------------------------------|--|---|---|--|-------------------|---|--|----------------------|--|------------|--------------|---------------|
| | Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | Laceration or open wound not involving traumatic amputation | Other fractures, not elsewhere classified | Contusion, bruising and superficial crushing | Trauma to muscles | Trauma to muscles and tendons, not elsewhere classified | Trauma to muscles and tendons, unspecified | Unspecified injuries | Trauma to joints and ligaments, not elsewhere classified | Hot burn | Other | |
| Back | 5,186 | 3 | - | 105 | 656 | 182 | 245 | 52 | 48 | 5 | 195 | 6,677 |
| Hand, fingers and thumb | 360 | 2,131 | 628 | 404 | 35 | 19 | 20 | 42 | 17 | 174 | 368 | 4,198 |
| Knee | 1,504 | 71 | 66 | 204 | 136 | 64 | 64 | 48 | 124 | - | 304 | 2,585 |
| Shoulder | 1,440 | 4 | 91 | 53 | 208 | 144 | 82 | 31 | 48 | 1 | 338 | 2,440 |
| Ankle | 902 | 22 | 286 | 68 | 85 | 38 | 41 | 30 | 71 | 6 | 149 | 1,698 |
| Foot and toes | 251 | 89 | 444 | 200 | 15 | 6 | 6 | 17 | 7 | 29 | 77 | 1,141 |
| Wrist | 415 | 74 | 326 | 34 | 28 | 28 | 16 | 16 | 17 | 6 | 69 | 1,029 |
| Lower leg | 167 | 176 | 122 | 74 | 53 | 18 | 14 | 2 | - | 13 | 56 | 695 |
| Other specified multiple locations | 257 | 18 | 29 | 85 | 23 | 9 | 8 | 21 | 8 | 25 | 147 | 630 |
| Neck | 381 | 6 | - | 19 | 41 | 17 | 14 | 7 | 29 | 2 | 35 | 551 |
| Other | 1,928 | 589 | 685 | 568 | 276 | 122 | 105 | 243 | 58 | 152 | 1,326 | 6,052 |
| Total Claims | 12,791 | 3,183 | 2,677 | 1,814 | 1,556 | 647 | 615 | 509 | 427 | 413 | 3,064 | 27,696 |

Table 3.6(a) Workplace injuries
Total industry - Mechanism of injury: Number, incidence, time lost and cost: 2011/12

| Mechanism of injury | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|-----------|----------------------|----------------------|----------------------|---------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Falls, trips and slips of a person | 5 | 372 | 990 | 6,161 | 7,528 | 2.4 | 1.4 | 88,158 | 12.4 | 4.6 | 120,840 | 16,052 | 7,985 |
| Falls from a height | 4 | 149 | 273 | 1,683 | 2,109 | 0.7 | 0.4 | 24,236 | 12.5 | 5.0 | 41,109 | 19,493 | 9,735 |
| Falls on the same level | 1 | 199 | 651 | 4,026 | 4,877 | 1.5 | 0.9 | 57,692 | 12.4 | 4.6 | 73,056 | 14,980 | 7,559 |
| Stepping, kneeling or sitting on objects | 0 | 24 | 66 | 452 | 542 | 0.2 | 0.1 | 6,229 | 12.1 | 4.0 | 6,674 | 12,314 | 6,423 |
| Hitting objects with a part of the body | 1 | 152 | 144 | 2,221 | 2,518 | 0.8 | 0.5 | 17,779 | 7.5 | 2.6 | 23,409 | 9,297 | 4,417 |
| Hitting stationary objects | 1 | 91 | 97 | 1,184 | 1,373 | 0.4 | 0.3 | 10,484 | 8.2 | 2.4 | 13,415 | 9,771 | 3,807 |
| Hitting moving objects | 0 | 59 | 46 | 1,020 | 1,125 | 0.4 | 0.2 | 7,157 | 6.7 | 2.7 | 9,761 | 8,677 | 5,344 |
| Rubbing and chafing | 0 | 2 | 1 | 17 | 20 | 0.0 | 0.0 | 138 | 7.7 | 2.2 | 233 | 11,651 | 4,746 |
| Being hit by moving objects | 16 | 401 | 431 | 4,112 | 4,960 | 1.5 | 0.9 | 44,203 | 9.8 | 3.4 | 70,583 | 14,231 | 5,977 |
| Being hit by falling objects | 4 | 93 | 111 | 1,041 | 1,249 | 0.4 | 0.2 | 11,415 | 9.9 | 3.6 | 17,510 | 14,020 | 5,295 |
| Being bitten by an animal | 0 | 2 | 0 | 53 | 55 | 0.0 | 0.0 | 198 | 3.7 | 2.9 | 411 | 7,474 | 3,797 |
| Being hit by an animal | 0 | 12 | 20 | 187 | 219 | 0.1 | 0.0 | 1,883 | 9.2 | 2.9 | 2,809 | 12,828 | 5,983 |
| Being hit by a person accidentally | 0 | 5 | 26 | 210 | 241 | 0.1 | 0.0 | 2,402 | 10.2 | 3.1 | 3,203 | 13,293 | 4,602 |
| Being trapped by moving machinery or equipment | 0 | 58 | 32 | 336 | 426 | 0.1 | 0.1 | 3,595 | 9.8 | 4.3 | 6,487 | 15,228 | 8,541 |
| Being trapped between stationary and moving objects | 4 | 69 | 37 | 494 | 604 | 0.2 | 0.1 | 4,576 | 8.6 | 3.6 | 7,213 | 11,943 | 6,558 |
| Exposure to mechanical vibration | 0 | 2 | 1 | 15 | 18 | 0.0 | 0.0 | 116 | 7.2 | 2.1 | 397 | 22,067 | 9,151 |
| Being hit by moving objects | 8 | 139 | 115 | 1,259 | 1,521 | 0.5 | 0.3 | 12,500 | 9.1 | 3.0 | 23,021 | 15,136 | 5,593 |
| Being assaulted by a person or persons | 0 | 21 | 89 | 517 | 627 | 0.2 | 0.1 | 7,517 | 12.6 | 4.6 | 9,530 | 15,199 | 6,377 |
| Sound and pressure | 0 | 42 | 6 | 30 | 78 | 0.0 | 0.0 | 386 | 10.7 | 4.7 | 1,120 | 14,364 | 13,006 |
| Exposure to single, sudden sound | 0 | 5 | 1 | 6 | 12 | 0.0 | 0.0 | 77 | 11.0 | 6.1 | 124 | 10,368 | 10,142 |
| Long term exposure to sounds | 0 | 34 | 0 | 2 | 36 | 0.0 | 0.0 | 7 | 3.3 | 3.3 | 499 | 13,866 | 14,787 |
| Explosion | 0 | 2 | 2 | 11 | 15 | 0.0 | 0.0 | 124 | 9.5 | 1.9 | 211 | 14,084 | 3,770 |
| Other variations in pressure | 0 | 1 | 3 | 11 | 15 | 0.0 | 0.0 | 179 | 12.8 | 6.4 | 285 | 19,036 | 12,419 |
| Body stressing | 0 | 556 | 1,363 | 8,445 | 10,364 | 3.2 | 1.9 | 117,720 | 12.1 | 4.0 | 160,883 | 15,523 | 7,472 |
| Muscular stress while lifting, carrying, or putting down objects | 0 | 268 | 633 | 3,887 | 4,788 | 1.5 | 0.9 | 53,937 | 12.0 | 3.9 | 72,798 | 15,204 | 7,118 |
| Muscular stress while handling objects other than lifting, carrying or putting down | 0 | 154 | 460 | 2,946 | 3,560 | 1.1 | 0.7 | 40,313 | 11.9 | 3.9 | 53,682 | 15,079 | 6,996 |
| Muscular stress with no objects being handled | 0 | 82 | 173 | 1,233 | 1,488 | 0.5 | 0.3 | 16,178 | 11.6 | 3.9 | 23,992 | 16,124 | 8,248 |
| Repetitive movement, low muscle loading | 0 | 52 | 97 | 379 | 528 | 0.2 | 0.1 | 7,292 | 15.4 | 6.1 | 10,409 | 19,716 | 12,144 |

Table 3.6(a) Workplace injuries (continued)
Total industry - Mechanism of injury : number, incidence, time lost and cost : 2011/12

| Mechanism of injury | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Heat, electricity and other environmental factors | 3 | 28 | 19 | 458 | 508 | 0.2 | 0.1 | 2,608 | 5.5 | 2.0 | 4,930 | 9,706 | 2,266 |
| Contact with hot objects | 0 | 14 | 8 | 396 | 418 | 0.1 | 0.1 | 1,833 | 4.6 | 1.9 | 3,312 | 7,924 | 1,949 |
| Contact with cold objects | 0 | 1 | 0 | 5 | 6 | 0.0 | 0.0 | 29 | 5.7 | 3.7 | 76 | 12,729 | 7,162 |
| Exposure to environmental heat | 0 | 6 | 1 | 1 | 8 | 0.0 | 0.0 | 69 | 34.7 | 34.7 | 102 | 12,867 | 11,748 |
| Exposure to environmental cold | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Exposure to non-ionising radiation | 0 | 2 | 0 | 3 | 5 | 0.0 | 0.0 | n.p. | n.p. | n.p. | 44 | 8,849 | 8,683 |
| Exposure to ionising radiation | 0 | 1 | 0 | 0 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Contact with electricity | 1 | 2 | 10 | 45 | 58 | 0.0 | 0.0 | 635 | 12.0 | 3.1 | 806 | 13,903 | 6,126 |
| Drowning/immersion | 2 | 0 | 0 | 0 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Exposure to other and unspecified environmental factors | 0 | 2 | 0 | 7 | 9 | 0.0 | 0.0 | 13 | 1.8 | 1.6 | 72 | 8,041 | 3,155 |
| Chemicals and other substances | 0 | 8 | 11 | 216 | 235 | 0.1 | 0.0 | 1,408 | 6.3 | 1.7 | 2,324 | 9,889 | 2,488 |
| Single contact with chemical or substance | 0 | 6 | 8 | 147 | 161 | 0.1 | 0.0 | 1,012 | 6.6 | 1.7 | 1,524 | 9,467 | 2,419 |
| Long term contact with chemicals or substances | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Insect and spider bites and stings | 0 | 0 | 1 | 43 | 44 | 0.0 | 0.0 | 139 | 3.2 | 1.6 | 409 | 9,300 | 2,594 |
| Contact with poisonous parts of plant or marine life | 0 | 0 | 0 | 2 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other and unspecified contact with chemical or substance | 0 | 2 | 2 | 23 | 27 | 0.0 | 0.0 | 232 | 10.1 | 3.1 | 376 | 13,954 | 4,588 |
| Biological factors | 0 | 2 | 3 | 25 | 30 | 0.0 | 0.0 | 252 | 9.0 | 1.6 | 415 | 13,855 | 2,275 |
| Contact with, or exposure to, biological factors of non-human origin | 0 | 1 | 1 | 8 | 10 | 0.0 | 0.0 | 93 | 10.3 | 1.4 | 130 | 13,061 | 1,771 |
| Contact with, or exposure to, biological factors of human origin | 0 | 1 | 2 | 15 | 18 | 0.0 | 0.0 | 157 | 9.2 | 1.9 | 282 | 15,716 | 4,792 |
| Contact with, or exposure to, biological factors of unknown origin | 0 | 0 | 0 | 2 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Mental stress | 2 | 0 | 2 | 10 | 14 | 0.0 | 0.0 | 163 | 13.6 | 7.5 | 237 | 16,960 | 9,094 |
| Exposure to a traumatic event | 0 | 0 | 1 | 1 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Exposure to workplace or occupational violence | 0 | 0 | 0 | 4 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Work pressure | 0 | 0 | 1 | 0 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Suicide or attempted suicide | 2 | 0 | 0 | 0 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Work related harassment and/or workplace bullying | 0 | 0 | 0 | 3 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other harassment | 0 | 0 | 0 | 2 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other and unspecified mechanisms of incident | 28 | 205 | 173 | 1,055 | 1,461 | 0.5 | 0.3 | 15,613 | 12.7 | 4.4 | 32,578 | 22,299 | 7,630 |
| Vehicle accident | 22 | 39 | 106 | 475 | 642 | 0.2 | 0.1 | 8,986 | 15.5 | 5.5 | 20,271 | 31,576 | 9,444 |
| Rollover | 1 | 2 | 8 | 23 | 34 | 0.0 | 0.0 | 640 | 20.6 | 7.9 | 526 | 15,480 | 10,146 |
| Other and multiple mechanisms of incident | 1 | 28 | 17 | 143 | 189 | 0.1 | 0.0 | 1,581 | 9.9 | 3.6 | 2,840 | 15,031 | 8,189 |
| Unspecified mechanisms of incident | 4 | 136 | 42 | 414 | 596 | 0.2 | 0.1 | 4,406 | 9.7 | 3.6 | 8,939 | 15,000 | 5,769 |
| Total | 55 | 1,766 | 3,142 | 22,733 | 27,696 | 8.7 | 5.1 | 288,290 | 11.2 | 3.7 | 417,324 | 15,068 | 6,783 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.p. Not published

Table 3.6(b) Workplace injuries
Total industry - Nature of injury : number, incidence, time lost and cost: 2011/12

| Nature of injury | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Intracranial injuries | 7 | 11 | 20 | 103 | 141 | 0.0 | 0.0 | 1,547 | 12.6 | 3.4 | 6,463 | 45,839 | 6,610 |
| Brain injury | 4 | 6 | 3 | 14 | 27 | 0.0 | 0.0 | 249 | 14.7 | 7.3 | 2,854 | 105,736 | 54,347 |
| Other intracranial injury, not elsewhere classified | 0 | 5 | 14 | 82 | 101 | 0.0 | 0.0 | 1,107 | 11.5 | 2.9 | 1,998 | 19,792 | 4,528 |
| Intracranial injury, unspecified | 3 | 0 | 3 | 7 | 13 | 0.0 | 0.0 | 191 | 19.1 | 2.9 | 1,609 | 123,805 | 5,752 |
| Fractures | 2 | 224 | 367 | 2,362 | 2,955 | 0.9 | 0.5 | 37,673 | 13.9 | 6.9 | 53,725 | 18,181 | 11,085 |
| Fractured skull and facial bones | 1 | 9 | 18 | 113 | 141 | 0.0 | 0.0 | 1,709 | 13.3 | 6.8 | 2,929 | 20,777 | 11,077 |
| Fracture of vertebral column without mention of spinal cord lesion | 0 | 22 | 11 | 63 | 96 | 0.0 | 0.0 | 1,260 | 17.0 | 7.6 | 3,086 | 32,149 | 17,204 |
| Other fractures, not elsewhere classified | 0 | 191 | 335 | 2,151 | 2,677 | 0.8 | 0.5 | 34,269 | 13.8 | 7.0 | 47,096 | 17,593 | 10,895 |
| Fractures, unspecified | 1 | 2 | 3 | 35 | 41 | 0.0 | 0.0 | 435 | 11.5 | 4.8 | 613 | 14,955 | 12,114 |
| Wounds, lacerations, amputations and internal organ damage | 4 | 420 | 326 | 4,670 | 5,420 | 1.7 | 1.0 | 37,911 | 7.6 | 2.6 | 55,762 | 10,288 | 4,603 |
| Internal injury of chest, abdomen and pelvis | 4 | 3 | 5 | 26 | 38 | 0.0 | 0.0 | 391 | 13.0 | 5.3 | 2,774 | 73,013 | 12,528 |
| Traumatic amputation | 0 | 63 | 0 | 0 | 63 | 0.0 | 0.0 | n.a. | n.a. | n.a. | 2,887 | 45,827 | 25,047 |
| Laceration or open wound not involving traumatic amputation | 0 | 290 | 129 | 2,764 | 3,183 | 1.0 | 0.6 | 18,749 | 6.5 | 2.4 | 26,810 | 8,423 | 4,471 |
| Medical sharp/needle-stick puncture | 0 | 1 | 2 | 34 | 37 | 0.0 | 0.0 | 275 | 7.6 | 1.9 | 308 | 8,329 | 3,763 |
| Superficial injury | 0 | 2 | 20 | 263 | 285 | 0.1 | 0.1 | 1,923 | 6.9 | 2.6 | 2,329 | 8,172 | 3,866 |
| Contusion, bruising and superficial crushing | 0 | 61 | 170 | 1,583 | 1,814 | 0.6 | 0.3 | 16,574 | 9.5 | 2.9 | 20,652 | 11,385 | 4,689 |
| Burn | 2 | 30 | 21 | 577 | 630 | 0.2 | 0.1 | 3,342 | 5.6 | 2.0 | 6,382 | 10,131 | 2,256 |
| Electrical burn | 0 | 1 | 3 | 18 | 22 | 0.0 | 0.0 | 210 | 10.0 | 3.6 | 368 | 16,755 | 9,604 |
| Chemical burn | 0 | 7 | 5 | 81 | 93 | 0.0 | 0.0 | 697 | 8.1 | 2.4 | 874 | 9,408 | 3,438 |
| Cold Burn | 0 | 1 | 0 | 9 | 10 | 0.0 | 0.0 | 35 | 3.9 | 2.3 | 95 | 9,525 | 2,904 |
| Hot burn | 1 | 16 | 9 | 387 | 413 | 0.1 | 0.1 | 1,856 | 4.7 | 1.9 | 3,870 | 9,373 | 1,949 |
| Friction burn | 0 | 0 | 1 | 8 | 9 | 0.0 | 0.0 | 92 | 10.3 | 2.6 | 77 | 8,620 | 2,232 |
| Combination burn or burn not elsewhere classified | 1 | 2 | 0 | 4 | 7 | 0.0 | 0.0 | n.p. | n.p. | n.p. | 368 | 52,709 | 7,494 |
| Burns, unspecified | 0 | 3 | 3 | 70 | 76 | 0.0 | 0.0 | 434 | 6.0 | 2.0 | 726 | 9,556 | 2,922 |
| Injury to nerves and spinal cord | 1 | 11 | 15 | 36 | 63 | 0.0 | 0.0 | 1,000 | 20.0 | 7.1 | 2,400 | 38,103 | 18,690 |
| Quadriplegia involving spinal cord injury | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Paraplegia involving spinal cord injury | 0 | 1 | 0 | 0 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Injuries to nerves and spinal cord, not elsewhere classified | 0 | 7 | 11 | 12 | 30 | 0.0 | 0.0 | 645 | 29.3 | 21.6 | 1,190 | 39,670 | 32,859 |
| Injuries to nerves and spinal cord, unspecified | 1 | 3 | 4 | 23 | 31 | 0.0 | 0.0 | 344 | 12.7 | 3.0 | 1,180 | 38,093 | 8,370 |

Table 3.6(b) Workplace injuries (continued)
Total industry - Nature of injury : number, incidence, time lost and cost: 2011/12

| Nature of injury | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Traumatic joint/ligament and muscle/tendon injury | 0 | 881 | 2,260 | 14,035 | 17,176 | 5.4 | 3.2 | 195,128 | 12.1 | 4.0 | 262,107 | 15,260 | 7,258 |
| Trauma to joints and ligaments | 0 | 78 | 167 | 884 | 1,129 | 0.4 | 0.2 | 14,175 | 13.5 | 4.7 | 19,425 | 17,206 | 10,422 |
| Dislocation | 0 | 23 | 57 | 261 | 341 | 0.1 | 0.1 | 4,966 | 15.6 | 7.6 | 6,538 | 19,174 | 12,830 |
| Trauma to joints and ligaments, not elsewhere classified | 0 | 31 | 70 | 326 | 427 | 0.1 | 0.1 | 5,628 | 14.2 | 4.1 | 7,194 | 16,850 | 9,484 |
| Trauma to joints and ligaments, unspecified | 0 | 24 | 40 | 297 | 361 | 0.1 | 0.1 | 3,581 | 10.7 | 3.1 | 5,692 | 15,769 | 8,603 |
| Trauma to muscles and tendons | 0 | 198 | 403 | 2,655 | 3,256 | 1.0 | 0.6 | 35,506 | 11.7 | 3.9 | 54,217 | 16,652 | 8,355 |
| Traumatic tearing away part of the muscle/tendon structure, avulsion | 0 | 15 | 44 | 107 | 166 | 0.1 | 0.0 | 3,272 | 21.7 | 9.3 | 3,892 | 23,447 | 17,371 |
| Trauma to muscles | 0 | 79 | 150 | 1,327 | 1,556 | 0.5 | 0.3 | 14,259 | 9.8 | 2.9 | 24,798 | 15,937 | 6,894 |
| Trauma to tendon | 0 | 22 | 44 | 206 | 272 | 0.1 | 0.1 | 3,717 | 15.2 | 6.5 | 4,889 | 17,975 | 13,034 |
| Trauma to muscles and tendons, not elsewhere classified | 0 | 42 | 90 | 515 | 647 | 0.2 | 0.1 | 7,585 | 12.6 | 4.1 | 11,058 | 17,092 | 8,780 |
| Trauma to muscles and tendons, unspecified | 0 | 40 | 75 | 500 | 615 | 0.2 | 0.1 | 6,672 | 11.7 | 4.9 | 9,579 | 15,576 | 8,032 |
| Residual soft tissue disorders due to trauma or unknown mechanisms | 0 | 605 | 1,690 | 10,496 | 12,791 | 4.0 | 2.4 | 145,446 | 12.0 | 3.9 | 188,464 | 14,734 | 6,772 |
| Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere | 0 | 605 | 1,690 | 10,496 | 12,791 | 4.0 | 2.4 | 145,446 | 12.0 | 3.9 | 188,464 | 14,734 | 6,772 |
| Other injuries | 38 | 94 | 125 | 897 | 1,154 | 0.4 | 0.2 | 11,057 | 10.9 | 3.0 | 28,942 | 25,080 | 6,541 |
| Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract | 1 | 32 | 9 | 154 | 196 | 0.1 | 0.0 | 939 | 5.8 | 1.3 | 1,821 | 9,296 | 2,024 |
| Poisoning and toxic effects of substances | 0 | 3 | 2 | 60 | 65 | 0.0 | 0.0 | 291 | 4.8 | 1.7 | 743 | 11,437 | 2,575 |
| Audio shock, audio shriek | 0 | 5 | 1 | 5 | 11 | 0.0 | 0.0 | 69 | 11.5 | 4.4 | 103 | 9,423 | 9,478 |
| Electrocution, shock from electric current | 1 | 1 | 7 | 29 | 38 | 0.0 | 0.0 | 425 | 12.5 | 2.4 | 445 | 11,734 | 2,899 |
| Traumatic deafness from air pressure or explosion | 0 | 8 | 0 | 2 | 10 | 0.0 | 0.0 | n.p. | n.p. | n.p. | 135 | 13,513 | 14,032 |
| Heat stress/heat stroke | 0 | 1 | 0 | 1 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Hypothermia and effects of reduced temperature | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Effects of weather, exposure, air pressure and other external causes, not elsewhere classified | 2 | 6 | 0 | 5 | 13 | 0.0 | 0.0 | 35 | 7.0 | 4.6 | 634 | 48,843 | 14,308 |
| Multiple injuries | 34 | 37 | 31 | 94 | 196 | 0.1 | 0.0 | 2,388 | 19.4 | 6.6 | 16,919 | 86,324 | 17,868 |
| Other specified injuries, not elsewhere classified | 0 | 0 | 13 | 100 | 113 | 0.0 | 0.0 | 1,188 | 10.5 | 3.9 | 1,076 | 9,526 | 6,963 |
| Unspecified injuries | 0 | 1 | 62 | 446 | 509 | 0.2 | 0.1 | 5,702 | 11.2 | 4.0 | 7,041 | 13,834 | 7,475 |
| Other claims | 1 | 95 | 8 | 53 | 157 | 0.0 | 0.0 | 632 | 10.5 | 4.3 | 1,539 | 9,808 | 1,975 |
| Exposure to substances without current injury or disease apparent | 0 | 0 | 4 | 19 | 23 | 0.0 | 0.0 | 235 | 10.7 | 2.8 | 399 | 17,375 | 4,758 |
| Not Known | 1 | 95 | 4 | 34 | 134 | 0.0 | 0.0 | 397 | 10.4 | 5.0 | 1,140 | 8,510 | 1,634 |
| Total | 0 | 881 | 2,260 | 14,035 | 17,176 | 5.4 | 3.2 | 195,128 | 12.1 | 4.0 | 262,107 | 15,260 | 7,258 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.p. Not published

Table 4.1 Occupational diseases
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Agriculture, forestry and fishing | 0 | 56 | 13 | 73 | 142 | 3.2 | 1.5 | 1,334 | 15.5 | 8.7 | 2,759 | 19,433 | 14,134 |
| Agriculture | 0 | 38 | 9 | 56 | 103 | 2.8 | 1.4 | 1,023 | 15.7 | 8.4 | 2,077 | 20,171 | 14,542 |
| Aquaculture | 0 | 3 | 0 | 2 | 5 | 3.9 | 1.7* | n.p. | n.p. | n.p. | 54 | 10,862 | 11,590 |
| Forestry and logging | 0 | 3 | 1 | 1 | 5 | 4.3* | 2.4* | n.p. | n.p. | n.p. | 70 | 14,101 | 0 |
| Fishing, hunting and trapping | 0 | 4 | 0 | 1 | 5 | ** | ** | n.p. | n.p. | n.p. | 115 | 23,018 | 16,801 |
| Agriculture, forestry and fishing support services | 0 | 8 | 3 | 13 | 24 | 4.4 | 2.6 | 231 | 14.5 | 8.3 | 441 | 18,413 | 12,706 |
| Mining | 1 | 219 | 8 | 52 | 280 | 7.1 | 3.1 | 693 | 11.5 | 3.9 | 4,673 | 16,690 | 9,608 |
| Coal mining | 0 | 173 | 3 | 36 | 212 | 9.7 | 4.5 | 268 | 6.9 | 2.6 | 3,385 | 15,970 | 7,782 |
| Oil and gas extraction | 1 | 2 | 2 | 0 | 5 | 7.5* | 4.1* | n.p. | n.p. | n.p. | 148 | 29,640 | 29,328 |
| Metal ore mining | 0 | 6 | 1 | 5 | 12 | 2.4 | 1.0 | 71 | 11.8 | 7.0 | 275 | 22,930 | 14,321 |
| Non-metallic mineral mining and quarrying | 0 | 35 | 1 | 8 | 44 | 20.5 | 9.5 | 186 | 20.7 | 5.6 | 783 | 17,804 | 14,551 |
| Exploration and other mining support services | 0 | 3 | 1 | 3 | 7 | 1.1 | 0.4 | n.p. | n.p. | n.p. | 80 | 11,525 | 12,852 |
| Manufacturing | 7 | 1,601 | 136 | 503 | 2,247 | 8.8 | 4.5 | 11,319 | 17.7 | 7.5 | 43,899 | 19,537 | 14,367 |
| Food product manufacturing | 0 | 146 | 32 | 102 | 280 | 5.2 | 2.9 | 2,326 | 17.4 | 5.6 | 4,937 | 17,635 | 13,675 |
| Beverage and tobacco product manufacturing | 0 | 14 | 8 | 10 | 32 | 5.0 | 2.5 | 611 | 33.9 | 23.1 | 1,607 | 50,243 | 11,744 |
| Textile, leather, clothing and footwear manufacturing | 0 | 48 | 3 | 12 | 63 | 9.3 | 4.8 | 388 | 25.9 | 11.0 | 1,061 | 16,853 | 14,910 |
| Wood product manufacturing | 1 | 67 | 6 | 39 | 113 | 8.6 | 4.3 | 593 | 13.2 | 8.4 | 1,841 | 16,294 | 14,144 |
| Pulp, paper and converted paper product manufacturing | 1 | 29 | 2 | 7 | 39 | 8.3 | 4.1 | 139 | 15.5 | 2.0 | 500 | 12,825 | 13,856 |
| Printing (including the reproduction of recorded media) | 1 | 43 | 3 | 20 | 67 | 4.7 | 2.8 | 361 | 15.7 | 9.1 | 1,038 | 15,494 | 15,051 |
| Petroleum and coal product manufacturing | 0 | 15 | 0 | 3 | 18 | 4.6 | 2.3 | n.p. | n.p. | n.p. | 547 | 30,389 | 14,066 |
| Basic chemical and chemical product manufacturing | 0 | 44 | 7 | 22 | 73 | 5.2 | 2.5 | 602 | 20.7 | 9.6 | 1,319 | 18,078 | 15,050 |
| Polymer product and rubber product manufacturing | 0 | 18 | 5 | 11 | 34 | 4.0 | 1.9 | 308 | 19.3 | 10.2 | 502 | 14,788 | 14,987 |
| Non-metallic mineral product manufacturing | 0 | 178 | 10 | 34 | 222 | 24.4 | 11.5 | 747 | 17.0 | 6.8 | 4,563 | 20,556 | 15,310 |
| Primary metal and metal product manufacturing | 0 | 416 | 4 | 20 | 440 | 17.2 | 8.4 | 310 | 12.9 | 3.4 | 9,393 | 21,348 | 12,831 |
| Fabricated metal product manufacturing | 3 | 252 | 13 | 78 | 346 | 24.6 | 12.3 | 1,486 | 16.3 | 10.4 | 6,935 | 20,045 | 15,555 |
| Transport equipment manufacturing | 0 | 79 | 10 | 28 | 117 | 8.0 | 4.0 | 710 | 18.7 | 6.6 | 1,983 | 16,950 | 14,309 |
| Machinery and equipment manufacturing | 1 | 182 | 23 | 93 | 299 | 8.2 | 3.9 | 1,958 | 17.0 | 5.7 | 5,624 | 18,812 | 14,948 |
| Furniture and other manufacturing | 0 | 70 | 10 | 24 | 104 | 8.9 | 4.3 | 757 | 22.3 | 11.2 | 2,043 | 19,648 | 14,863 |

Table 4.1 Occupational diseases (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Electricity, gas, water and waste services | 0 | 132 | 6 | 23 | 161 | 4.7 | 2.4 | 588 | 20.3 | 5.9 | 5,860 | 36,400 | 16,098 |
| Electricity supply | 0 | 73 | 2 | 8 | 83 | 5.4 | 2.8 | 256 | 25.6 | 13.3 | 3,575 | 43,074 | 16,546 |
| Gas supply | 0 | 1 | 0 | 0 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Water supply, sewerage and drainage services | 0 | 27 | 0 | 5 | 32 | 4.5 | 2.4 | 32 | 6.5 | 3.1 | 1,546 | 48,326 | 16,232 |
| Waste collection, treatment and disposal services | 0 | 31 | 4 | 10 | 45 | 4.9 | 2.3 | 300 | 21.4 | 5.8 | 725 | 16,126 | 14,769 |
| Construction | 3 | 846 | 82 | 248 | 1,179 | 5.6 | 2.8 | 6,073 | 18.5 | 9.2 | 23,996 | 20,353 | 16,141 |
| Building construction | 0 | 223 | 20 | 47 | 290 | 5.1 | 2.5 | 1,483 | 22.1 | 12.6 | 5,659 | 19,515 | 17,338 |
| Heavy and civil engineering construction | 1 | 169 | 6 | 38 | 214 | 14.4 | 6.0 | 536 | 12.2 | 4.1 | 4,026 | 18,815 | 16,214 |
| Construction services | 2 | 454 | 56 | 163 | 675 | 5.3 | 2.7 | 4,054 | 18.7 | 10.3 | 14,311 | 21,202 | 15,795 |
| Wholesale trade | 3 | 145 | 54 | 171 | 373 | 2.9 | 1.5 | 4,489 | 20.0 | 9.0 | 6,943 | 18,616 | 14,464 |
| Basic material wholesaling | 1 | 35 | 6 | 20 | 62 | 2.4 | 1.3 | 544 | 20.9 | 9.9 | 1,082 | 17,465 | 13,268 |
| Machinery and equipment wholesaling | 1 | 49 | 19 | 60 | 129 | 3.3 | 1.7 | 1,538 | 19.5 | 6.9 | 2,704 | 20,967 | 15,305 |
| Motor vehicle and motor vehicle parts wholesaling | 0 | 9 | 1 | 16 | 26 | 5.4 | 2.4 | 226 | 13.3 | 11.9 | 407 | 15,688 | 12,168 |
| Grocery, liquor and tobacco product wholesaling | 0 | 21 | 7 | 30 | 58 | 2.7 | 1.4 | 575 | 15.5 | 7.7 | 896 | 15,460 | 13,059 |
| Other goods wholesaling | 1 | 29 | 21 | 44 | 95 | 3.3 | 1.8 | 1,604 | 24.7 | 12.9 | 1,831 | 19,275 | 14,823 |
| Commission-based wholesaling | 0 | 2 | 0 | 1 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Retail trade | 0 | 117 | 63 | 412 | 592 | 1.6 | 1.1 | 5,643 | 11.9 | 4.3 | 10,790 | 18,227 | 13,595 |
| Motor vehicle and motor vehicle parts retailing | 0 | 16 | 9 | 36 | 61 | 2.2 | 1.2 | 643 | 14.3 | 4.6 | 920 | 15,086 | 12,418 |
| Fuel retailing | 0 | 0 | 2 | 15 | 17 | 1.8 | 1.3 | 317 | 18.6 | 10.9 | 234 | 13,778 | 11,076 |
| Food retailing | 0 | 30 | 18 | 177 | 225 | 2.0 | 1.4 | 1,586 | 8.1 | 2.6 | 4,269 | 18,974 | 15,056 |
| Other store-based retailing | 0 | 69 | 32 | 179 | 280 | 1.4 | 1.0 | 2,897 | 13.9 | 6.0 | 5,138 | 18,351 | 13,303 |
| Non-store retailing and retail commission-based buying and/or selling | 0 | 2 | 2 | 5 | 9 | 1.5 | 1.0 | 200 | 28.6 | 17.1 | 228 | 25,396 | 20,481 |
| Accommodation and food services | 2 | 89 | 78 | 237 | 406 | 1.6 | 1.2 | 5,692 | 18.2 | 9.0 | 6,773 | 16,683 | 12,564 |
| Accommodation | 0 | 18 | 17 | 42 | 77 | 2.7 | 1.7 | 1,026 | 17.7 | 7.1 | 1,490 | 19,361 | 14,250 |
| Food and beverage services | 2 | 71 | 61 | 195 | 329 | 1.4 | 1.1 | 4,666 | 18.3 | 9.1 | 5,282 | 16,057 | 11,961 |
| Transport, postal and warehousing | 9 | 381 | 63 | 304 | 757 | 5.0 | 2.7 | 5,137 | 14.1 | 5.3 | 14,011 | 18,509 | 14,073 |
| Road transport | 7 | 127 | 24 | 91 | 249 | 4.6 | 2.4 | 1,967 | 17.3 | 6.6 | 5,681 | 22,818 | 14,954 |
| Rail transport | 0 | 36 | 1 | 66 | 103 | 5.7 | 2.8 | 186 | 2.8 | 1.3 | 1,465 | 14,225 | 7,635 |
| Water transport | 0 | 8 | 1 | 4 | 13 | 4.4 | 2.5 | 61 | 12.2 | 13.9 | 279 | 21,507 | 14,130 |
| Air and space transport | 0 | 35 | 2 | 7 | 44 | 2.3 | 1.4 | 140 | 15.6 | 8.1 | 628 | 14,282 | 14,372 |
| Other transport | 2 | 10 | 7 | 5 | 24 | 8.7 | 4.4 | 357 | 29.7 | 39.5 | 467 | 19,493 | 14,957 |
| Postal and courier pick-up and delivery services | 0 | 11 | 7 | 16 | 34 | 1.5 | 0.9 | 617 | 26.8 | 19.9 | 681 | 20,030 | 14,460 |
| Transport support services | 0 | 135 | 19 | 69 | 223 | 20.8 | 11.1 | 1,450 | 16.5 | 7.8 | 3,455 | 15,494 | 13,967 |
| Warehousing and storage services | 0 | 19 | 2 | 46 | 67 | 3.9 | 2.2 | 358 | 7.6 | 4.9 | 1,352 | 20,182 | 16,723 |

Table 4.1 Occupational diseases (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|-------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Information media and telecommunications | 0 | 26 | 15 | 40 | 81 | 1.2 | 0.6 | 1,063 | 19.3 | 10.3 | 1,477 | 18,247 | 14,441 |
| Publishing (except internet and music publishing) | 0 | 19 | 5 | 5 | 29 | 1.9 | 1.1 | 202 | 20.2 | 20.6 | 561 | 19,350 | 17,367 |
| Motion picture and sound recording activities | 0 | 0 | 2 | 9 | 11 | 1.5 | 0.7 | 150 | 13.6 | 8.3 | 151 | 13,786 | 7,902 |
| Broadcasting (except internet) | 0 | 1 | 1 | 4 | 6 | 0.5 | 0.2 | 87 | 17.4 | 4.7 | 131 | 21,905 | 21,928 |
| Internet publishing and broadcasting | 0 | 0 | 1 | 1 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Telecommunications services | 0 | 5 | 5 | 13 | 23 | 0.9 | 0.4 | 446 | 24.8 | 22.8 | 413 | 17,996 | 14,721 |
| Internet service providers, web search portals and data processing services | 0 | 0 | 0 | 2 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Library and other information services | 0 | 1 | 1 | 6 | 8 | 1.9 | 1.5 | 79 | 11.3 | 6.0 | 147 | 18,401 | 8,118 |
| Financial and insurance services | 2 | 16 | 25 | 121 | 164 | 1.1 | 0.6 | 2,617 | 18.0 | 8.1 | 3,114 | 18,991 | 14,947 |
| Finance | 2 | 5 | 7 | 58 | 72 | 1.0 | 0.5 | 737 | 11.5 | 4.5 | 1,367 | 18,991 | 12,950 |
| Insurance and superannuation funds | 0 | 4 | 12 | 36 | 52 | 1.8 | 1.0 | 1,169 | 24.3 | 15.4 | 947 | 18,222 | 16,816 |
| Auxiliary finance and insurance services | 0 | 7 | 6 | 27 | 40 | 1.0 | 0.5 | 711 | 21.5 | 12.0 | 799 | 19,990 | 15,141 |
| Rental, hiring and real estate services | 0 | 27 | 12 | 49 | 88 | 1.5 | 0.8 | 1,099 | 18 | 7.7 | 1,832 | 20,828 | 14,667 |
| Rental and hiring services (except real estate) | 0 | 15 | 6 | 10 | 31 | 2.7 | 1.6 | 471 | 29.5 | 18.7 | 691 | 22,294 | 15,337 |
| Property operators and real estate services | 0 | 12 | 6 | 39 | 57 | 1.2 | 0.6 | 627 | 13.9 | 6.3 | 1,141 | 20,030 | 14,434 |
| Professional, scientific and technical services | 2 | 46 | 40 | 108 | 196 | 0.7 | 0.4 | 2,904 | 20.3 | 10.6 | 5,692 | 29,044 | 17,330 |
| Professional, scientific and technical services (except computer system design and related services) | 2 | 44 | 33 | 93 | 172 | 0.9 | 0.5 | 2,468 | 20.4 | 10.7 | 5,217 | 30,332 | 17,330 |
| Computer system design and related services | 0 | 2 | 7 | 15 | 24 | 0.4 | 0.2 | 436 | 19.8 | 8.8 | 475 | 19,815 | 16,623 |
| Administrative and support services | 0 | 131 | 61 | 137 | 329 | 2.2 | 1.4 | 4,062 | 20.6 | 8.7 | 11,064 | 33,631 | 15,434 |
| Administrative services | 0 | 53 | 45 | 81 | 179 | 1.7 | 1.0 | 2,900 | 23.2 | 10.1 | 4,194 | 23,432 | 15,864 |
| Building cleaning, pest control and other support services | 0 | 78 | 16 | 56 | 150 | 3.4 | 2.5 | 1,162 | 16.1 | 5.0 | 6,870 | 45,802 | 15,034 |
| Public administration and safety | 0 | 373 | 323 | 569 | 1,265 | 7.8 | 4.5 | 21,154 | 23.9 | 14.3 | 56,303 | 44,509 | 17,473 |
| Public administration | 0 | 287 | 83 | 310 | 680 | 6.2 | 3.7 | 6,529 | 16.7 | 7.0 | 16,281 | 23,943 | 14,832 |
| Public order, safety and regulatory services | 0 | 86 | 240 | 259 | 585 | 13.0 | 7.2 | 14,625 | 29.5 | 24.3 | 40,022 | 68,414 | 28,080 |
| Education and training | 0 | 70 | 150 | 421 | 641 | 2.5 | 1.6 | 12,507 | 21.9 | 9.5 | 20,803 | 32,455 | 17,142 |
| Preschool and school education | 0 | 30 | 125 | 342 | 497 | 3.5 | 2.1 | 10,381 | 22.3 | 9.1 | 17,171 | 34,550 | 18,038 |
| Tertiary education | 0 | 32 | 18 | 56 | 106 | 1.4 | 1.0 | 1,611 | 21.8 | 11.1 | 2,838 | 26,778 | 16,296 |
| Adult, community and other education | 0 | 8 | 7 | 23 | 38 | 1.0 | 0.8 | 516 | 17.2 | 8.5 | 793 | 20,889 | 14,521 |

Table 4.1 Occupational diseases (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|-------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Health care and social assistance | 1 | 80 | 227 | 876 | 1,184 | 2.8 | 1.9 | 18,346 | 17.0 | 8.9 | 25,592 | 21,616 | 11,497 |
| Hospitals | 0 | 37 | 84 | 373 | 494 | 3.7 | 2.3 | 6,562 | 14.7 | 7.7 | 11,742 | 23,771 | 10,355 |
| Medical and other health care services | 0 | 18 | 44 | 142 | 204 | 1.9 | 1.3 | 3,868 | 21.4 | 10.6 | 5,049 | 24,754 | 16,342 |
| Residential care services | 0 | 22 | 81 | 269 | 372 | 5.4 | 3.8 | 6,245 | 18.2 | 9.1 | 7,080 | 19,033 | 10,622 |
| Social assistance services | 1 | 3 | 18 | 92 | 114 | 1.1 | 0.8 | 1,671 | 15.2 | 7.4 | 1,719 | 15,085 | 11,130 |
| Arts and recreation services | 0 | 16 | 13 | 48 | 77 | 1.3 | 1.0 | 937 | 15.4 | 10.1 | 1,127 | 14,636 | 10,885 |
| Heritage activities | 0 | 5 | 1 | 12 | 18 | 1.3 | 1.0 | 111 | 8.5 | 7.9 | 271 | 15,058 | 9,323 |
| Creative and performing arts activities | 0 | 2 | 2 | 12 | 16 | 2.0 | 1.4 | 169 | 12.1 | 6.3 | 137 | 8,588 | 5,684 |
| Sports and recreation activities | 0 | 9 | 9 | 24 | 42 | 1.3 | 1.1 | 571 | 17.3 | 11.9 | 683 | 16,285 | 14,015 |
| Gambling activities | 0 | 0 | 1 | 0 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other services | 2 | 196 | 83 | 199 | 480 | 4.1 | 2.3 | 5,798 | 20.9 | 10.4 | 9,845 | 20,512 | 15,439 |
| Repair and maintenance | 1 | 79 | 16 | 59 | 155 | 2.7 | 1.4 | 1,091 | 14.7 | 7.8 | 3,088 | 19,928 | 14,457 |
| Personal and other services | 1 | 117 | 66 | 135 | 319 | 5.4 | 3.5 | 4,631 | 23.4 | 12.1 | 6,660 | 20,880 | 15,919 |
| Private households employing staff and undifferentiated goods and service-producing activities of households for own use | 0 | 0 | 1 | 5 | 6 | 5.0 | 4.1* | 76 | 12.7 | 5.7 | 96 | 16,023 | 14,227 |
| Not stated | 1 | 21 | 18 | 65 | 105 | n.a. | n.a. | 1,417 | 17.3 | 6.4 | 2,365 | 22,532 | 8,987 |
| Total | 33 | 4,588 | 1,470 | 4,656 | 10,747 | 3.4 | 2* | 112,873 | 18.6 | 8.6 | 258,929 | 24,093 | 14,723 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 4.2 Occupational diseases
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|-------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Managers | 5 | 207 | 106 | 395 | 713 | 1.9 | 0.9 | 8,573 | 17.3 | 9.4 | 18,102 | 25,390 | 16,183 |
| Chief executives, general managers and legislators | 2 | 33 | 12 | 76 | 123 | 3.2 | 1.4 | 1,242 | 14.3 | 6.0 | 3,544 | 28,818 | 17,337 |
| Farmers and farm managers | 0 | 12 | 0 | 11 | 23 | 1.5 | 0.6 | 78 | 7.1 | 8.3 | 431 | 18,777 | 15,505 |
| Specialist managers | 2 | 132 | 61 | 187 | 382 | 2.0 | 0.9 | 4,741 | 19.4 | 10.7 | 10,191 | 26,679 | 16,948 |
| Hospitality, retail and service managers | 1 | 30 | 33 | 121 | 185 | 1.4 | 0.7 | 2,512 | 16.4 | 7.9 | 3,934 | 21,270 | 13,555 |
| Professionals | 2 | 177 | 262 | 792 | 1,233 | 1.6 | 0.9 | 21,325 | 20.4 | 9.6 | 36,357 | 29,487 | 15,355 |
| Arts and media professionals | 0 | 10 | 9 | 19 | 38 | 1.6 | 0.9 | 592 | 21.2 | 11.9 | 705 | 18,561 | 9,160 |
| Business, human resource and marketing professionals | 2 | 12 | 40 | 97 | 151 | 0.8 | 0.4 | 3,196 | 23.9 | 10.6 | 3,519 | 23,309 | 15,592 |
| Design, engineering, science and transport professionals | 0 | 87 | 19 | 60 | 166 | 1.8 | 0.9 | 1,334 | 17.1 | 8.6 | 5,103 | 30,746 | 15,000 |
| Education professionals | 0 | 42 | 101 | 271 | 414 | 2.8 | 1.7 | 8,569 | 23.1 | 10.4 | 14,567 | 35,187 | 19,115 |
| Health professionals | 0 | 15 | 50 | 235 | 300 | 2.0 | 1.3 | 4,174 | 14.8 | 7.9 | 7,047 | 23,492 | 11,444 |
| ICT professionals | 0 | 2 | 8 | 26 | 36 | 0.5 | 0.3 | 700 | 20.6 | 6.9 | 678 | 18,853 | 15,162 |
| Legal, social and welfare professionals | 0 | 9 | 35 | 84 | 128 | 2.6 | 1.5 | 2,759 | 23.6 | 10.0 | 4,735 | 36,997 | 17,955 |
| Technicians and trades workers | 3 | 1,123 | 146 | 552 | 1,824 | 4.5 | 2.4 | 11,769 | 16.9 | 7.6 | 40,406 | 22,153 | 15,081 |
| Engineering, ICT and science technicians | 0 | 51 | 11 | 51 | 113 | 1.8 | 0.9 | 1,015 | 16.4 | 5.7 | 2,002 | 17,724 | 12,474 |
| Automotive and engineering trades workers | 2 | 467 | 31 | 155 | 655 | 7.5 | 3.6 | 2,834 | 15.2 | 7.0 | 12,751 | 19,467 | 14,577 |
| Construction trades workers | 1 | 296 | 29 | 91 | 417 | 6.2 | 3.1 | 2,284 | 19.4 | 11.0 | 9,433 | 22,622 | 16,439 |
| Electrotechnology and telecommunications trades workers | 0 | 124 | 12 | 47 | 183 | 3.0 | 1.5 | 824 | 14.0 | 5.1 | 4,521 | 24,709 | 15,329 |
| Food trades workers | 0 | 18 | 23 | 59 | 100 | 1.9 | 1.0 | 1,528 | 18.6 | 7.1 | 1,928 | 19,282 | 13,107 |
| Skilled animal and horticultural workers | 0 | 33 | 16 | 55 | 104 | 4.0 | 2.6 | 1,232 | 17.3 | 7.0 | 5,150 | 49,522 | 12,706 |
| Other technicians and trades workers | 0 | 134 | 24 | 94 | 252 | 6.0 | 3.5 | 2,053 | 17.5 | 8.3 | 4,619 | 18,332 | 15,068 |
| Community and personal service workers | 1 | 157 | 407 | 834 | 1,399 | 4.2 | 3.2 | 27,838 | 22.7 | 12.6 | 56,189 | 40,164 | 16,418 |
| Health and welfare support workers | 0 | 13 | 42 | 162 | 217 | 6.4 | 4.1 | 3,619 | 18.3 | 9.0 | 5,664 | 26,103 | 13,331 |
| Carers and aides | 0 | 20 | 95 | 312 | 427 | 3.4 | 2.6 | 7,271 | 18.2 | 9.0 | 8,323 | 19,494 | 11,088 |
| Hospitality workers | 1 | 21 | 20 | 77 | 119 | 1.3 | 1.2 | 1,684 | 17.5 | 9.3 | 2,024 | 17,012 | 15,129 |
| Protective service workers | 0 | 89 | 232 | 240 | 561 | 16.4 | 8.9 | 14,000 | 29.9 | 25.0 | 38,867 | 69,283 | 28,090 |
| Sports and personal service workers | 0 | 14 | 18 | 43 | 75 | 1.6 | 1.2 | 1,262 | 20.7 | 8.9 | 1,309 | 17,454 | 11,905 |

Table 4.2 Occupational diseases (continued)
Occupation statistics: Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Clerical and administrative workers | 0 | 74 | 160 | 505 | 739 | 1.5 | 0.9 | 12,759 | 19.3 | 9.3 | 18,106 | 24,501 | 15,184 |
| Office managers and program administrators | 0 | 5 | 17 | 57 | 79 | 1.0 | 0.6 | 1,453 | 19.6 | 11.7 | 1,775 | 22,481 | 16,852 |
| Personal assistants and secretaries | 0 | 4 | 9 | 26 | 39 | 0.9 | 0.6 | 685 | 19.6 | 10.4 | 976 | 25,034 | 17,129 |
| General clerical workers | 0 | 9 | 22 | 78 | 109 | 1.4 | 1.0 | 1,715 | 17.3 | 8.9 | 3,125 | 28,677 | 15,452 |
| Inquiry clerks and receptionists | 0 | 6 | 16 | 47 | 69 | 0.8 | 0.5 | 1,200 | 19.7 | 11.0 | 1,646 | 23,867 | 16,398 |
| Numerical clerks | 0 | 4 | 16 | 96 | 116 | 1.1 | 0.7 | 1,686 | 15.1 | 7.4 | 2,069 | 17,841 | 14,881 |
| Clerical and office support workers | 0 | 9 | 25 | 40 | 74 | 2.6 | 1.7 | 1,890 | 29.1 | 17.4 | 1,948 | 26,333 | 15,416 |
| Other clerical and administrative workers | 0 | 37 | 55 | 161 | 253 | 3.5 | 2.0 | 4,131 | 19.2 | 7.6 | 6,562 | 25,941 | 13,221 |
| Sales workers | 1 | 52 | 75 | 340 | 468 | 1.4 | 1.1 | 6,463 | 15.6 | 5.6 | 8,310 | 17,757 | 13,142 |
| Sales representatives and agents | 1 | 7 | 18 | 48 | 74 | 1.3 | 0.7 | 1,668 | 25.3 | 8.4 | 1,367 | 18,473 | 12,988 |
| Sales assistants and salespersons | 0 | 42 | 43 | 260 | 345 | 1.6 | 1.4 | 3,804 | 12.6 | 4.0 | 6,210 | 18,001 | 13,261 |
| Sales support workers | 0 | 3 | 14 | 32 | 49 | 0.9 | 0.8 | 991 | 21.6 | 12.6 | 732 | 14,956 | 13,104 |
| Machinery operators and drivers | 12 | 1,397 | 108 | 525 | 2,042 | 10.3 | 5.3 | 9,152 | 14.5 | 5.9 | 36,791 | 18,017 | 13,442 |
| Machine and stationary plant operators | 1 | 808 | 36 | 117 | 962 | 21.7 | 10.4 | 2,623 | 17.4 | 7.1 | 15,234 | 15,836 | 13,292 |
| Mobile plant operators | 0 | 194 | 8 | 56 | 258 | 7.4 | 3.6 | 728 | 11.4 | 5.0 | 4,590 | 17,794 | 13,624 |
| Road and rail drivers | 9 | 325 | 49 | 239 | 622 | 8.0 | 4.1 | 4,313 | 15.0 | 5.7 | 11,806 | 18,982 | 14,039 |
| Storepersons | 2 | 70 | 15 | 113 | 200 | 5.8 | 3.3 | 1,487 | 11.7 | 5.6 | 5,159 | 25,797 | 13,333 |
| Labourers | 8 | 1,364 | 205 | 708 | 2,285 | 7.6 | 5.3 | 14,949 | 16.4 | 6.9 | 43,634 | 19,096 | 14,506 |
| Cleaners and laundry workers | 0 | 122 | 34 | 114 | 270 | 3.9 | 3.3 | 2,540 | 17.3 | 6.7 | 4,511 | 16,710 | 13,607 |
| Construction and mining labourers | 3 | 379 | 25 | 102 | 509 | 13.9 | 7.1 | 1,768 | 13.9 | 5.3 | 10,559 | 20,746 | 15,699 |
| Factory process workers | 1 | 270 | 46 | 152 | 469 | 7.9 | 4.4 | 3,509 | 17.7 | 5.9 | 8,301 | 17,700 | 13,972 |
| Farm, forestry and garden workers | 0 | 44 | 9 | 55 | 108 | 5.3 | 3.4 | 882 | 13.8 | 5.2 | 2,087 | 19,330 | 12,169 |
| Food preparation assistants | 0 | 19 | 22 | 46 | 87 | 1.8 | 2.0 | 1,238 | 18.5 | 8.7 | 1,214 | 13,957 | 9,273 |
| Other labourers | 4 | 530 | 69 | 239 | 842 | 14.7 | 10.5 | 5,011 | 16.3 | 8.1 | 16,960 | 20,143 | 14,727 |
| Not stated | 1 | 37 | 1 | 5 | 44 | n.a. | n.a. | 47 | 7.8 | 4.3 | 1,030 | 23,412 | 16,696 |
| Total | 33 | 4,588 | 1,470 | 4,656 | 10,747 | 3.4 | 2.0 | 112,873 | 18.6 | 8.6 | 258,929 | 24,093 | 14,723 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 4.3 Occupational diseases
Age statistics : Number, incidence, time lost and cost: 2011/12

| Age | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|----------------|-----------|----------------------|----------------------|----------------------|---------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| 15 - 19 | 0 | 5 | 14 | 93 | 112 | 0.5 | 0.6 | 1,328 | 12.5 | 4.6 | 1,184 | 10,577 | 6,140 |
| 20 - 24 | 0 | 29 | 64 | 266 | 359 | 1.0 | 0.6 | 5,069 | 15.4 | 7.0 | 7,890 | 21,979 | 10,607 |
| 25 - 29 | 0 | 63 | 92 | 379 | 534 | 1.3 | 0.8 | 7,228 | 15.4 | 6.1 | 12,028 | 22,525 | 10,560 |
| 30 - 34 | 2 | 102 | 136 | 436 | 676 | 1.8 | 1.0 | 10,417 | 18.4 | 9.1 | 22,850 | 33,802 | 14,370 |
| 35 - 39 | 2 | 173 | 190 | 535 | 900 | 2.6 | 1.4 | 14,595 | 20.3 | 9.6 | 26,083 | 28,982 | 15,166 |
| 40 - 44 | 2 | 290 | 230 | 653 | 1,175 | 3.4 | 1.9 | 17,119 | 19.7 | 9.7 | 33,225 | 28,277 | 14,130 |
| 45 - 49 | 3 | 467 | 205 | 712 | 1,387 | 4.1 | 2.3 | 16,529 | 18.2 | 8.4 | 32,591 | 23,498 | 14,031 |
| 50 - 54 | 3 | 754 | 230 | 673 | 1,660 | 5.1 | 2.8 | 17,608 | 19.6 | 9.1 | 37,771 | 22,754 | 15,316 |
| 55 - 59 | 9 | 1,058 | 187 | 514 | 1,768 | 6.8 | 3.9 | 13,704 | 19.8 | 9.1 | 39,026 | 22,074 | 15,719 |
| 60 - 64 | 7 | 1,098 | 103 | 314 | 1,522 | 9.5 | 5.9 | 7,661 | 18.4 | 9.0 | 31,766 | 20,871 | 15,183 |
| 65 + | 5 | 548 | 19 | 81 | 653 | 7.7 | 5.6 | 1,615 | 16.2 | 6.5 | 14,461 | 22,146 | 16,439 |
| Not stated | 0 | 1 | 0 | 0 | 1 | n.a. | n.a. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Total | 33 | 4,588 | 1,470 | 4,656 | 10,747 | 3.4 | 2.0 | 112,873 | 18.6 | 8.6 | 258,930 | 24,093 | 14,723 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 4.4 Occupational diseases
Time lost and cost for temporary disability cases only: 2011/12

| Time lost | Number of injuries | | Time lost (weeks) (a) | | Gross incurred cost | | |
|--------------------------|--------------------|------------|-----------------------|------------|---------------------|------------|---------------|
| | Number | Per cent | Total | Per cent | Total \$'000 | Per cent | Average \$ |
| Persons | | | | | | | |
| Up to 1 week | 648 | 10.6 | 321 | 0.3 | 7,370 | 4.9 | 11,373 |
| Over 1 week to 2 weeks | 632 | 10.3 | 1,018 | 0.9 | 4,046 | 2.7 | 6,402 |
| Over 2 weeks to 4 weeks | 806 | 13.2 | 2,435 | 2.2 | 7,230 | 4.8 | 8,971 |
| Over 4 weeks to 26 weeks | 2,595 | 42.4 | 30,994 | 27.5 | 50,275 | 33.3 | 19,374 |
| Over 26 weeks | 1,445 | 23.6 | 78,105 | 69.2 | 82,280 | 54.4 | 56,941 |
| Total | 6,126 | 100 | 112,873 | 100 | 151,202 | 100 | 24,682 |

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Table 4.5 Occupational diseases
Nature of disease: number, incidence, frequency rate and cost, 2011/12

| Nature of disease | Males | | | | | | Females | | | | | | Persons | | | | | |
|--|--------------|------------|----------------|---------------------------|---------------|---------------|------------|------------|----------------|---------------------------|---------------|---------------|--------------|------------|----------------|---------------------------|---------------|---------------|
| | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Musculoskeletal and connective tissue diseases | 1,105 | 0.7 | 0.3 | 26,193 | 23,704 | 14,894 | 874 | 0.6 | 0.4 | 18,033 | 20,633 | 11,634 | 1,979 | 0.6 | 0.4 | 44,226 | 22,348 | 13,100 |
| Joint diseases (arthropathies) and other articular cartilage diseases | 119 | 0.1 | 0.0 | 3,043 | 25,573 | 18,179 | 44 | 0.0 | 0.0 | 741 | 16,839 | 11,379 | 163 | 0.1 | 0.0 | 3,784 | 23,215 | 17,370 |
| Osteoarthritis/osteoarthritis | 24 | 0.0 | 0.0 | 868 | 36,179 | 31,949 | 6 | 0.0 | 0.0 | 175 | 29,187 | 23,427 | 30 | 0.0 | 0.0 | 1,043 | 34,780 | 25,657 |
| Inflammatory arthritis/ arthropathies | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 6 | 0.0 | 0.0 | 76 | 12,616 | 13,431 |
| Infectious arthritis/ arthropathies | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 4 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Arthropathies, not elsewhere classified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Arthropathies, unspecified | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 3 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Meniscus degenerate/detached/ retained/chronic tear | 65 | 0.0 | 0.0 | 1,586 | 24,393 | 18,027 | 23 | 0.0 | 0.0 | 368 | 16,020 | 12,036 | 88 | 0.0 | 0.0 | 1,954 | 22,204 | 17,308 |
| Acquired musculoskeletal deformities | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other chronic joint and ligament diseases | 6 | 0.0 | 0.0 | 53 | 8,879 | 3,832 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 7 | 0.0 | 0.0 | 53 | 7,611 | 3,146 |
| Joint and other articular cartilage diseases, not elsewhere classified | 8 | 0.0 | 0.0 | 269 | 33,570 | 13,820 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 10 | 0.0 | 0.0 | 290 | 29,030 | 11,980 |
| Joint and other articular cartilage diseases, unspecified | 6 | 0.0 | 0.0 | 100 | 16,721 | 14,817 | 5 | 0.0 | 0.0 | 48 | 9,654 | 7,136 | 11 | 0.0 | 0.0 | 149 | 13,509 | 11,250 |
| Spinal vertebrae and intervertebral disc diseases - dorsopathies | 388 | 0.2 | 0.1 | 11,128 | 28,681 | 16,683 | 213 | 0.1 | 0.1 | 5,722 | 26,864 | 13,030 | 601 | 0.2 | 0.1 | 16,851 | 28,037 | 15,252 |
| Disc displacement, prolapse, degeneration or hernia | 247 | 0.1 | 0.1 | 7,679 | 31,089 | 18,605 | 100 | 0.1 | 0.0 | 3,011 | 30,106 | 15,078 | 347 | 0.1 | 0.1 | 10,690 | 30,806 | 17,127 |
| Infectious diseases involving the spine | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Back pain, lumbago, and sciatica | 76 | 0.0 | 0.0 | 1,939 | 25,513 | 13,836 | 60 | 0.0 | 0.0 | 1,371 | 22,852 | 12,494 | 136 | 0.0 | 0.0 | 3,310 | 24,339 | 13,129 |
| Neck pain, cervicalgia | 19 | 0.0 | 0.0 | 361 | 19,024 | 16,308 | 20 | 0.0 | 0.0 | 434 | 21,703 | 7,233 | 39 | 0.0 | 0.0 | 796 | 20,398 | 9,468 |
| Spinal vertebrae and intervertebral discs diseases, not elsewhere classified | 14 | 0.0 | 0.0 | 429 | 30,625 | 18,094 | 8 | 0.0 | 0.0 | 251 | 31,326 | 18,962 | 22 | 0.0 | 0.0 | 679 | 30,879 | 18,094 |
| Spinal vertebrae and intervertebral discs diseases, unspecified | 31 | 0.0 | 0.0 | 673 | 21,721 | 6,800 | 25 | 0.0 | 0.0 | 656 | 26,229 | 11,360 | 56 | 0.0 | 0.0 | 1,329 | 23,733 | 9,410 |
| Diseases involving the synovium and related tissue | 35 | 0.0 | 0.0 | 674 | 19,258 | 12,500 | 65 | 0.0 | 0.0 | 1,422 | 21,883 | 12,501 | 100 | 0.0 | 0.0 | 2,096 | 20,964 | 12,500 |
| Synovitis and tenosynovitis | 28 | 0.0 | 0.0 | 544 | 19,415 | 11,334 | 53 | 0.0 | 0.0 | 1,256 | 23,705 | 12,501 | 81 | 0.0 | 0.0 | 1,800 | 22,222 | 12,500 |
| Ganglion, trigger finger, Dupuytren's contracture | 7 | 0.0 | 0.0 | 130 | 18,627 | 16,196 | 12 | 0.0 | 0.0 | 166 | 13,836 | 11,972 | 19 | 0.0 | 0.0 | 296 | 15,601 | 12,629 |

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2011/12

| Nature of disease | Males | | | | | | Females | | | | | | Persons | | | | | |
|--|--------------|------------|----------------|---------------------------|---------------|---------------|--------------|------------|----------------|---------------------------|---------------|---------------|--------------|------------|----------------|---------------------------|---------------|---------------|
| | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Diseases of muscle, tendon and related tissue | 356 | 0.2 | 0.1 | 6,896 | 19,369 | 12,697 | 348 | 0.2 | 0.2 | 6,207 | 17,836 | 10,024 | 704 | 0.2 | 0.1 | 13,102 | 18,611 | 11,543 |
| Tendinitis | 97 | 0.1 | 0.0 | 2,109 | 21,739 | 16,057 | 94 | 0.1 | 0.0 | 2,025 | 21,547 | 12,484 | 191 | 0.1 | 0.0 | 4,134 | 21,645 | 14,600 |
| Epicondylitis | 46 | 0.0 | 0.0 | 890 | 19,356 | 12,906 | 43 | 0.0 | 0.0 | 657 | 15,277 | 11,359 | 89 | 0.0 | 0.0 | 1,547 | 17,385 | 11,840 |
| Frozen shoulder (adhesive capsulitis) | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 5 | 0.0 | 0.0 | 81 | 16,169 | 17,992 | 9 | 0.0 | 0.0 | 179 | 19,918 | 19,738 |
| Fasciitis | 11 | 0.0 | 0.0 | 218 | 19,796 | 9,566 | 5 | 0.0 | 0.0 | 25 | 5,056 | 4,561 | 16 | 0.0 | 0.0 | 243 | 15,190 | 8,318 |
| Muscle/tendon strain (non traumatic) | 165 | 0.1 | 0.1 | 3,009 | 18,238 | 11,533 | 184 | 0.1 | 0.1 | 3,034 | 16,492 | 9,108 | 349 | 0.1 | 0.1 | 6,044 | 17,317 | 10,418 |
| Diseases of muscle, tendon and related tissue, not elsewhere classified | 22 | 0.0 | 0.0 | 357 | 16,224 | 14,051 | 16 | 0.0 | 0.0 | 376 | 23,471 | 10,201 | 38 | 0.0 | 0.0 | 732 | 19,275 | 12,551 |
| Diseases of muscle, tendon and related tissue, unspecified | 11 | 0.0 | 0.0 | 214 | 19,464 | 9,832 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 12 | 0.0 | 0.0 | 222 | 18,539 | 9,097 |
| Other soft tissue diseases | 156 | 0.1 | 0.0 | 3,328 | 21,332 | 11,780 | 149 | 0.1 | 0.1 | 2,800 | 18,795 | 11,504 | 305 | 0.1 | 0.1 | 6,128 | 20,093 | 11,648 |
| Bursitis | 46 | 0.0 | 0.0 | 956 | 20,790 | 8,956 | 33 | 0.0 | 0.0 | 675 | 20,463 | 15,815 | 79 | 0.0 | 0.0 | 1,632 | 20,653 | 9,917 |
| Occupational overuse syndrome | 64 | 0.0 | 0.0 | 1,612 | 25,190 | 15,684 | 82 | 0.1 | 0.0 | 1,691 | 20,624 | 14,411 | 146 | 0.0 | 0.0 | 3,303 | 22,625 | 14,738 |
| Complex regional pain syndrome | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other specified soft tissue diseases, not elsewhere classified | 45 | 0.0 | 0.0 | 733 | 16,290 | 7,459 | 34 | 0.0 | 0.0 | 434 | 12,766 | 6,038 | 79 | 0.0 | 0.0 | 1,167 | 14,774 | 6,311 |
| Other musculoskeletal and connective tissue diseases, not elsewhere classified | 51 | 0.0 | 0.0 | 1,124 | 22,042 | 11,651 | 55 | 0.0 | 0.0 | 1,141 | 20,737 | 13,539 | 106 | 0.0 | 0.0 | 2,265 | 21,365 | 13,086 |
| Osteopathies and chondropathies | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Soft tissue diseases due to non-traumatic causes with insufficient information to code elsewhere | 40 | 0.0 | 0.0 | 857 | 21,434 | 10,449 | 49 | 0.0 | 0.0 | 1,052 | 21,465 | 13,539 | 89 | 0.0 | 0.0 | 1,909 | 21,451 | 12,531 |
| Musculoskeletal and connective tissue diseases, unspecified | 10 | 0.0 | 0.0 | 255 | 25,526 | 23,941 | 6 | 0.0 | 0.0 | 89 | 14,790 | 9,779 | 16 | 0.0 | 0.0 | 344 | 21,500 | 19,081 |
| Mental diseases | 1,248 | 0.7 | 0.4 | 50,777 | 40,687 | 16,246 | 1,912 | 1.3 | 0.9 | 57,956 | 30,312 | 16,829 | 3,160 | 1.0 | 0.6 | 108,733 | 34,409 | 16,680 |
| Post-traumatic stress disorder | 167 | 0.1 | 0.1 | 11,401 | 68,272 | 15,193 | 146 | 0.1 | 0.1 | 4,655 | 31,882 | 17,592 | 313 | 0.1 | 0.1 | 16,056 | 51,298 | 16,763 |
| Anxiety/stress disorder | 500 | 0.3 | 0.2 | 15,971 | 31,942 | 14,985 | 878 | 0.6 | 0.4 | 23,437 | 26,694 | 15,670 | 1,378 | 0.4 | 0.3 | 39,408 | 28,598 | 15,281 |
| Depression | 95 | 0.1 | 0.0 | 3,649 | 38,410 | 24,760 | 108 | 0.1 | 0.0 | 4,037 | 37,377 | 20,831 | 203 | 0.1 | 0.0 | 7,686 | 37,860 | 22,379 |
| Anxiety/depression combined | 200 | 0.1 | 0.1 | 7,764 | 38,822 | 18,376 | 364 | 0.2 | 0.2 | 12,517 | 34,387 | 18,518 | 564 | 0.2 | 0.1 | 20,281 | 35,959 | 18,421 |
| Short term shock from exposure to disturbing circumstances | 53 | 0.0 | 0.0 | 1,200 | 22,645 | 5,803 | 54 | 0.0 | 0.0 | 611 | 11,316 | 6,217 | 107 | 0.0 | 0.0 | 1,811 | 16,927 | 5,803 |
| Reaction to stressors – other, multiple or not specified | 112 | 0.1 | 0.0 | 3,850 | 34,379 | 15,364 | 185 | 0.1 | 0.1 | 5,416 | 29,278 | 17,863 | 297 | 0.1 | 0.1 | 9,267 | 31,201 | 16,382 |
| Other mental diseases, not elsewhere classified | 25 | 0.0 | 0.0 | 2,130 | 85,191 | 36,704 | 37 | 0.0 | 0.0 | 723 | 19,553 | 15,067 | 62 | 0.0 | 0.0 | 2,853 | 46,020 | 17,337 |
| Mental diseases unspecified | 96 | 0.1 | 0.0 | 4,811 | 50,115 | 19,615 | 140 | 0.1 | 0.1 | 6,559 | 46,853 | 23,929 | 236 | 0.1 | 0.0 | 11,370 | 48,180 | 21,757 |

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2011/12

| Nature of disease | Males | | | | | | Females | | | | | | Persons | | | | | |
|---|--------------|------------|----------------|---------------------------|----------------|---------------|------------|------------|----------------|---------------------------|---------------|---------------|--------------|------------|----------------|---------------------------|----------------|---------------|
| | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Digestive system diseases | 733 | 0.4 | 0.2 | 11,076 | 15,111 | 12,822 | 47 | 0.0 | 0.0 | 744 | 15,826 | 14,323 | 780 | 0.2 | 0.1 | 11,820 | 15,154 | 12,825 |
| Hernias | 728 | 0.4 | 0.2 | 11,034 | 15,156 | 12,832 | 46 | 0.0 | 0.0 | 743 | 16,152 | 14,446 | 774 | 0.2 | 0.1 | 11,777 | 15,215 | 12,839 |
| Ulcers and gastritis | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Diseases of the digestive system, not elsewhere classified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Diseases of the digestive system, unspecified | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | 0.0 | 0.0 | 0 | 0 | 0 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Skin and subcutaneous tissue diseases | 90 | 0.1 | 0.0 | 749 | 8,326 | 3,870 | 46 | 0.0 | 0.0 | 376 | 8,166 | 1,868 | 136 | 0.0 | 0.0 | 1,125 | 8,272 | 2,967 |
| Contact dermatitis | 17 | 0.0 | 0.0 | 163 | 9,598 | 4,695 | 12 | 0.0 | 0.0 | 90 | 7,518 | 4,265 | 29 | 0.0 | 0.0 | 253 | 8,737 | 4,695 |
| Other and unspecified dermatitis or eczema | 16 | 0.0 | 0.0 | 126 | 7,852 | 3,278 | 6 | 0.0 | 0.0 | 140 | 23,311 | 2,404 | 22 | 0.0 | 0.0 | 266 | 12,068 | 3,199 |
| Other diseases of skin and subcutaneous tissue, not elsewhere classified | 48 | 0.0 | 0.0 | 421 | 8,762 | 4,671 | 28 | 0.0 | 0.0 | 146 | 5,197 | 1,463 | 76 | 0.0 | 0.0 | 566 | 7,449 | 2,224 |
| Diseases of skin and subcutaneous tissue, unspecified | 9 | 0.0 | 0.0 | 40 | 4,441 | 3,192 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 9 | 0.0 | 0.0 | 40 | 4,441 | 3,192 |
| Nervous system and sense organ diseases | 3,948 | 2.3 | 1.2 | 64,700 | 16,388 | 15,333 | 343 | 0.2 | 0.2 | 5,529 | 16,120 | 14,661 | 4,291 | 1.3 | 0.8 | 70,229 | 16,366 | 15,313 |
| Diseases of the brain, spinal cord and peripheral nervous system | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 3 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Diseases of nerve roots, plexuses and single nerves | 14 | 0.0 | 0.0 | 499 | 35,653 | 22,429 | 14 | 0.0 | 0.0 | 308 | 21,987 | 16,034 | 28 | 0.0 | 0.0 | 807 | 28,820 | 16,311 |
| Carpal tunnel syndrome | 76 | 0.0 | 0.0 | 1,625 | 21,387 | 15,689 | 79 | 0.1 | 0.0 | 1,796 | 22,740 | 18,597 | 155 | 0.0 | 0.0 | 3,422 | 22,077 | 16,124 |
| Diseases of the conjunctiva and cornea | 10 | 0.0 | 0.0 | 60 | 6,029 | 4,297 | 5 | 0.0 | 0.0 | 14 | 2,825 | 2,523 | 15 | 0.0 | 0.0 | 74 | 4,961 | 3,932 |
| Other diseases of the eye | 12 | 0.0 | 0.0 | 72 | 6,031 | 3,748 | 5 | 0.0 | 0.0 | 38 | 7,642 | 901 | 17 | 0.0 | 0.0 | 111 | 6,504 | 3,033 |
| Deafness | 3,753 | 2.2 | 1.2 | 61,294 | 16,332 | 15,423 | 227 | 0.1 | 0.1 | 2,974 | 13,100 | 14,274 | 3,980 | 1.2 | 0.7 | 64,268 | 16,148 | 15,345 |
| Other diseases of the ear and mastoid process | 81 | 0.0 | 0.0 | 1,088 | 13,434 | 13,348 | 10 | 0.0 | 0.0 | 162 | 16,244 | 15,005 | 91 | 0.0 | 0.0 | 1,251 | 13,743 | 13,723 |
| Diseases of the nervous system and sense organs, not elsewhere classified | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Diseases of the nervous system and sense organs, unspecified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Respiratory system diseases | 53 | 0.0 | 0.0 | 8,675 | 163,688 | 29,200 | 33 | 0.0 | 0.0 | 753 | 22,818 | 4,658 | 86 | 0.0 | 0.0 | 9,428 | 109,633 | 14,951 |
| Asthma | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | 6 | 0.0 | 0.0 | 388 | 64,596 | 4,757 | 9 | 0.0 | 0.0 | 915 | 101,668 | 3,815 |
| Asbestosis | 16 | 0.0 | 0.0 | 2,634 | 164,618 | 136,165 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 16 | 0.0 | 0.0 | 2,634 | 164,618 | 136,165 |
| Silicosis | 9 | 0.0 | 0.0 | 4,580 | 508,889 | 125,000 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 9 | 0.0 | 0.0 | 4,580 | 508,889 | 125,000 |
| Other respiratory conditions due to substances | 9 | 0.0 | 0.0 | 625 | 69,466 | 3,532 | 13 | 0.0 | 0.0 | 133 | 10,242 | 3,972 | 22 | 0.0 | 0.0 | 758 | 34,470 | 3,963 |
| Chronic bronchitis, emphysema and allied conditions | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other diseases of the respiratory system, not elsewhere classified | 5 | 0.0 | 0.0 | 62 | 12,372 | 8,258 | 11 | 0.0 | 0.0 | 212 | 19,234 | 12,487 | 16 | 0.0 | 0.0 | 273 | 17,089 | 11,722 |
| Other diseases of the respiratory system, unspecified | 9 | 0.0 | 0.0 | 190 | 21,109 | 2,198 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | 12 | 0.0 | 0.0 | 211 | 17,555 | 3,159 |

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2011/12

| Nature of disease | Males | | | | | | Females | | | | | | Persons | | | | | |
|--|------------|------------|----------------|---------------------------|---------------|---------------|-----------|-------------|----------------|---------------------------|---------------|--------------|------------|------------|----------------|---------------------------|---------------|---------------|
| | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Circulatory system diseases | 46 | 0.0 | 0.0 | 2,955 | 64,242 | 3,905 | 20 | 0.0 | 0.0 | 331 | 16,537 | 7,102 | 66 | 0.0 | 0.0 | 3,286 | 49,786 | 4,578 |
| Ischaemic heart disease | 25 | 0.0 | 0.0 | 2,020 | 80,817 | 2,123 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 26 | 0.0 | 0.0 | 2,094 | 80,544 | 2,312 |
| Other heart disease excluding ischaemic heart disease | 5 | 0.0 | 0.0 | 606 | 121,222 | 34,089 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | 8 | 0.0 | 0.0 | 659 | 82,398 | 30,347 |
| Cerebrovascular disease | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 5 | 0.0 | 0.0 | 205 | 40,962 | 20,373 |
| Arterial disease | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Hypertension | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Venous thromboembolism | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 5 | 0.0 | 0.0 | 27 | 5,486 | 4,055 | 9 | 0.0 | 0.0 | 92 | 10,246 | 5,779 |
| Venous disease, not elsewhere classified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other diseases of the circulatory system, not elsewhere classified | 6 | 0.0 | 0.0 | 72 | 12,018 | 3,670 | 7 | 0.0 | 0.0 | 93 | 13,350 | 2,643 | 13 | 0.0 | 0.0 | 166 | 12,736 | 3,059 |
| Other diseases of the circulatory system, unspecified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Infectious and parasitic diseases | 42 | 0.0 | 0.0 | 355 | 8,452 | 5,219 | 35 | 0.0 | 0.0 | 101 | 2,899 | 1,616 | 77 | 0.0 | 0.0 | 456 | 5,928 | 2,873 |
| Intestinal infectious diseases | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 5 | 0.0 | 0.0 | 25 | 5,067 | 2,207 |
| Q-fever | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 4 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Leptospirosis | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Other zoonoses, not elsewhere classified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Protozoal diseases | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Viral hepatitis, not elsewhere classified or unspecified | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Viral diseases, not classified elsewhere | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | 12 | 0.0 | 0.0 | 37 | 3,087 | 1,602 | 15 | 0.0 | 0.0 | 66 | 4,379 | 1,796 |
| Fungal conditions (mycoses) | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Bird flu/Avain flu/Avain influenza | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 2 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Infectious and parasitic diseases, not elsewhere classified | 8 | 0.0 | 0.0 | 68 | 8,469 | 3,669 | 14 | 0.0 | 0.0 | 40 | 2,859 | 1,553 | 22 | 0.0 | 0.0 | 108 | 4,899 | 2,450 |
| Infectious and parasitic diseases, unspecified | 19 | 0.0 | 0.0 | 159 | 8,357 | 4,900 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | 23 | 0.0 | 0.0 | 167 | 7,278 | 3,499 |
| Neoplasms (cancer) | 135 | 0.1 | 0 | 8,713 | 64,543 | 11,353 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 135 | 0.0 | 0.0 | 8,713 | 64,543 | 1,1353 |
| Malignant neoplasm of mesothelium (mesothelioma) | 24 | 0.0 | 0.0 | 6,460 | 269,186 | 264,603 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 24 | 0.0 | 0.0 | 6,460 | 269,186 | 264,603 |
| Malignant melanoma of skin | 16 | 0.0 | 0.0 | 426 | 26,609 | 9,481 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 16 | 0.0 | 0.0 | 426 | 26,609 | 9,481 |
| Other malignant neoplasm of skin | 55 | 0.0 | 0.0 | 868 | 15,778 | 9,426 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 55 | 0.0 | 0.0 | 868 | 15,778 | 9,426 |
| Carcinoma in situ of skin | 23 | 0.0 | 0.0 | 304 | 13,228 | 6,918 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 23 | 0.0 | 0.0 | 304 | 13,228 | 6,918 |
| Other malignant neoplasms and carcinomas | 10 | 0.0 | 0.0 | 580 | 58,046 | 18,768 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 10 | 0.0 | 0.0 | 580 | 58,046 | 18,768 |
| Benign neoplasm of skin | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 1 | n.p. | n.p. | n.p. | n.p. | n.p. |
| Neoplasm, not specified as benign or malignant | 6 | 0.0 | 0.0 | 68 | 11,254 | 8,777 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | 6 | 0.0 | 0.0 | 68 | 11,254 | 8,777 |

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2011/12

| Nature of disease | Males | | | | | | Females | | | | | | Persons | | | | | |
|--|--------------|------------|----------------|---------------------------|---------------|---------------|--------------|------------|----------------|---------------------------|---------------|---------------|---------------|------------|----------------|---------------------------|---------------|---------------|
| | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | | No. | Inc. (a) | Freq. rate (b) | Gross incurred cost (GIC) | | |
| | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ | | | | Total \$'000 | Average \$ | Median \$ |
| Other diseases | 26 | 0.0 | 0.0 | 767 | 29,483 | 14,481 | 11 | 0.0 | 0.0 | 146 | 13,281 | 5,485 | 37 | 0.0 | 0.0 | 913 | 24,666 | 11,752 |
| Other diseases, not elsewhere classified | 20 | 0.0 | 0.0 | 503 | 25,151 | 13,620 | 8 | 0.0 | 0.0 | 127 | 15,831 | 4,933 | 28 | 0.0 | 0.0 | 630 | 22,488 | 11,433 |
| Unspecified diseases | 6 | 0.0 | 0.0 | 264 | 43,922 | 17,140 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | 9 | 0.0 | 0.0 | 283 | 31,442 | 12,178 |
| Total | 7,426 | 4.4 | 2.3 | 174,961 | 23,561 | 14,743 | 3,321 | 2.2 | 1.5 | 83,969 | 25,284 | 14,568 | 10,747 | 3.4 | 2.0 | 258,930 | 24,093 | 14,723 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
n.a. Not applicable
n.p. Not published

Table 4.6 Occupational diseases
Nature of diseases: Number, incidence by industry (selected diseases): 2011/12

| Industry | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases(c) | | |
|---|-----------------|------------|----------------|---------------|------------|----------------|------------|------------|----------------|-------------|------------|----------------|-----------------|------------|----------------|
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Agriculture, forestry and fishing | 10 | 0.2 | 0.1 | 5 | 0.1 | 0.1 | 19 | 0.4 | 0.2 | 43 | 1.0 | 0.5 | 142 | 3.2 | 1.5 |
| Agriculture | 8 | 0.2 | 0.1 | 5 | 0.1 | 0.1 | 17 | 0.5 | 0.2 | 29 | 0.8 | 0.4 | 103 | 2.8 | 1.4 |
| Aquaculture | - | - | - | - | - | - | 1 | 0.8 | 0.3* | 1 | 0.8 | 0.3* | 5 | 3.9 | 1.7* |
| Forestry and logging | - | - | - | - | - | - | - | - | - | 3 | 2.6* | 1.5* | 5 | 4.3* | 2.4* |
| Fishing, hunting and trapping | 1 | ** | ** | - | - | - | - | - | - | 4 | ** | ** | 5 | ** | ** |
| Agriculture, forestry and fishing support services | 1 | 0.2 | 0.1 | - | - | - | 1 | 0.2 | 0.1 | 6 | 1.1 | 0.7 | 24 | 4.4 | 2.6 |
| Mining | 10 | 0.3 | 0.1 | 3 | 0.1 | 0.0 | 16 | 0.4 | 0.2 | 210 | 5.3 | 2.4 | 280 | 7.1 | 3.1 |
| Coal mining | 3 | 0.1 | 0.1 | 3 | 0.1 | 0.1 | 9 | 0.4 | 0.2 | 168 | 7.7 | 3.6 | 212 | 9.7 | 4.5 |
| Oil and gas extraction | - | - | - | - | - | - | 1 | 1.5* | 0.8* | 2 | 3* | 1.7* | 5 | 7.5* | 4.1* |
| Metal ore mining | 3 | 0.6 | 0.3 | - | - | - | 1 | 0.2 | 0.1 | 4 | 0.8 | 0.3 | 12 | 2.4 | 1.0 |
| Non-metallic mineral mining and quarrying | 3 | 1.4 | 0.6 | - | - | - | 4 | 1.9 | 0.9 | 33 | 15.4 | 7.1 | 44 | 20.5 | 9.5 |
| Exploration and other mining support services | 1 | 0.2 | 0.1 | - | - | - | 1 | 0.2 | 0.1 | 3 | 0.5 | 0.2 | 7 | 1.1 | 0.4 |
| Manufacturing | 158 | 0.6 | 0.3 | 22 | 0.1 | 0.0 | 172 | 0.7 | 0.3 | 1485 | 5.8 | 2.9 | 2247 | 8.8 | 4.5 |
| Food product manufacturing | 19 | 0.4 | 0.2 | 6 | 0.1 | 0.1 | 27 | 0.5 | 0.3 | 126 | 2.3 | 1.3 | 280 | 5.2 | 2.9 |
| Beverage and tobacco product manufacturing | 9 | 1.4 | 0.7 | 1 | 0.2 | 0.1 | 1 | 0.2 | 0.1 | 12 | 1.9 | 0.9 | 32 | 5.0 | 2.5 |
| Textile, leather, clothing and footwear manufacturing | 4 | 0.6 | 0.3 | 1 | 0.1 | 0.1 | - | - | - | 42 | 6.2 | 3.2 | 63 | 9.3 | 4.8 |
| Wood product manufacturing | 7 | 0.5 | 0.3 | - | - | - | 13 | 1.0 | 0.5 | 63 | 4.8 | 2.4 | 113 | 8.6 | 4.3 |
| Pulp, paper and converted paper product manufacturing | 2 | 0.4 | 0.2 | - | - | - | 2 | 0.4 | 0.2 | 28 | 6.0 | 2.9 | 39 | 8.3 | 4.1 |
| Printing (including the reproduction of recorded media) | 14 | 1.0 | 0.6 | 2 | 0.1 | 0.1 | - | - | - | 39 | 2.7 | 1.6 | 67 | 4.7 | 2.8 |
| Petroleum and coal product manufacturing | 2 | 0.5 | 0.3 | - | - | - | - | - | - | 13 | 3.3 | 1.6 | 18 | 4.6 | 2.3 |
| Basic chemical and chemical product manufacturing | 6 | 0.4 | 0.2 | 1 | 0.1 | 0.0 | 9 | 0.6 | 0.3 | 40 | 2.8 | 1.4 | 73 | 5.2 | 2.5 |
| Polymer product and rubber product manufacturing | 7 | 0.8 | 0.4 | 1 | 0.1 | 0.1 | 2 | 0.2 | 0.1 | 18 | 2.1 | 1.0 | 34 | 4.0 | 1.9 |
| Non-metallic mineral product manufacturing | 6 | 0.7 | 0.3 | 2 | 0.2 | 0.1 | 16 | 1.8 | 0.8 | 167 | 18.4 | 8.7 | 222 | 24.4 | 11.5 |
| Primary metal and metal product manufacturing | 4 | 0.2 | 0.1 | - | - | - | 12 | 0.5 | 0.2 | 397 | 15.5 | 7.5 | 440 | 17.2 | 8.4 |
| Fabricated metal product manufacturing | 17 | 1.2 | 0.6 | 5 | 0.4 | 0.2 | 35 | 2.5 | 1.2 | 240 | 17.1 | 8.5 | 346 | 24.6 | 12.3 |
| Transport equipment manufacturing | 11 | 0.8 | 0.4 | 2 | 0.1 | 0.1 | 12 | 0.8 | 0.4 | 73 | 5.0 | 2.5 | 117 | 8.0 | 4.0 |
| Machinery and equipment manufacturing | 44 | 1.2 | 0.6 | 1 | 0.0 | 0.0 | 31 | 0.8 | 0.4 | 167 | 4.6 | 2.2 | 299 | 8.2 | 3.9 |
| Furniture and other manufacturing | 6 | 0.5 | 0.2 | - | - | - | 12 | 1.0 | 0.5 | 60 | 5.1 | 2.5 | 104 | 8.9 | 4.3 |

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2011/12

| Industry | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases(c) | | |
|---|-----------------|------------|----------------|---------------|------------|----------------|-----------|------------|----------------|------------|------------|----------------|-----------------|------------|----------------|
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Electricity, gas, water and waste services | 16 | 0.5 | 0.2 | 1 | 0.0 | 0.0 | 6 | 0.2 | 0.1 | 104 | 3.0 | 1.5 | 161 | 4.7 | 2.4 |
| Electricity supply | 8 | 0.5 | 0.3 | 1 | 0.1 | 0.0 | 2 | 0.1 | 0.1 | 54 | 3.5 | 1.8 | 83 | 5.4 | 2.8 |
| Gas supply | - | - | - | - | - | - | - | - | - | 1 | 0.6 | 0.3* | 1 | 0.6 | 0.3* |
| Water supply, sewerage and drainage services | 2 | 0.3 | 0.2 | - | - | - | 1 | 0.1 | 0.1 | 22 | 3.1 | 1.7 | 32 | 4.5 | 2.4 |
| Waste collection, treatment and disposal services | 6 | 0.7 | 0.3 | - | - | - | 3 | 0.3 | 0.2 | 27 | 3.0 | 1.4 | 45 | 4.9 | 2.3 |
| Construction | 67 | 0.3 | 0.2 | 10 | 0.0 | 0.0 | 98 | 0.5 | 0.2 | 785 | 3.7 | 1.8 | 1,179 | 5.6 | 2.8 |
| Building construction | 19 | 0.3 | 0.2 | 2 | 0.0 | 0.0 | 19 | 0.3 | 0.2 | 213 | 3.7 | 1.8 | 290 | 5.1 | 2.5 |
| Heavy and civil engineering construction | 10 | 0.7 | 0.3 | - | - | - | 11 | 0.7 | 0.3 | 158 | 10.7 | 4.4 | 214 | 14.4 | 6.0 |
| Construction services | 38 | 0.3 | 0.2 | 8 | 0.1 | 0.0 | 68 | 0.5 | 0.3 | 414 | 3.2 | 1.7 | 675 | 5.3 | 2.7 |
| Wholesale trade | 72 | 0.6 | 0.3 | 5 | 0.0 | 0.0 | 54 | 0.4 | 0.2 | 124 | 1.0 | 0.5 | 373 | 2.9 | 1.5 |
| Basic material wholesaling | 6 | 0.2 | 0.1 | 2 | 0.1 | 0.0 | 6 | 0.2 | 0.1 | 28 | 1.1 | 0.6 | 62 | 2.4 | 1.3 |
| Machinery and equipment wholesaling | 27 | 0.7 | 0.4 | 3 | 0.1 | 0.0 | 15 | 0.4 | 0.2 | 45 | 1.2 | 0.6 | 129 | 3.3 | 1.7 |
| Motor vehicle and motor vehicle parts wholesaling | 5 | 1.0 | 0.5 | - | - | - | 5 | 1.0 | 0.5 | 7 | 1.4 | 0.6 | 26 | 5.4 | 2.4 |
| Grocery, liquor and tobacco product wholesaling | 9 | 0.4 | 0.2 | - | - | - | 15 | 0.7 | 0.4 | 18 | 0.8 | 0.4 | 58 | 2.7 | 1.4 |
| Other goods wholesaling | 25 | 0.9 | 0.5 | - | - | - | 13 | 0.4 | 0.2 | 24 | 0.8 | 0.5 | 95 | 3.3 | 1.8 |
| Commission-based wholesaling | - | - | - | - | - | - | - | - | - | 2 | 0.9 | 0.6* | 3 | 1.3 | 0.9* |
| Retail trade | 194 | 0.5 | 0.4 | 6 | 0.0 | 0.0 | 88 | 0.2 | 0.2 | 61 | 0.2 | 0.1 | 592 | 1.6 | 1.1 |
| Motor vehicle and motor vehicle parts retailing | 10 | 0.4 | 0.2 | 2 | 0.1 | 0.0 | 10 | 0.4 | 0.2 | 13 | 0.5 | 0.2 | 61 | 2.2 | 1.2 |
| Fuel retailing | 16 | 1.7 | 1.2 | - | - | - | - | - | - | - | - | - | 17 | 1.8 | 1.3 |
| Food retailing | 69 | 0.6 | 0.4 | 2 | 0.0 | 0.0 | 36 | 0.3 | 0.2 | 11 | 0.1 | 0.1 | 225 | 2.0 | 1.4 |
| Other store-based retailing | 96 | 0.5 | 0.3 | 2 | 0.0 | 0.0 | 40 | 0.2 | 0.1 | 37 | 0.2 | 0.1 | 280 | 1.4 | 1.0 |
| Non-store retailing and retail commission-based buying and/or selling | 3 | 0.5 | 0.3 | - | - | - | 2 | 0.3 | 0.2 | - | - | - | 9 | 1.5 | 1.0 |
| Accommodation and food services | 181 | 0.7 | 0.5 | 11 | 0.0 | 0.0 | 24 | 0.1 | 0.1 | 63 | 0.2 | 0.2 | 406 | 1.6 | 1.2 |
| Accommodation | 28 | 1.0 | 0.6 | 2 | 0.1 | 0.0 | 10 | 0.3 | 0.2 | 13 | 0.4 | 0.3 | 77 | 2.7 | 1.7 |
| Food and beverage services | 153 | 0.7 | 0.5 | 9 | 0.0 | 0.0 | 14 | 0.1 | 0.0 | 50 | 0.2 | 0.2 | 329 | 1.4 | 1.1 |

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2011/12

| Industry | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases(c) | | |
|--|-----------------|------------|----------------|---------------|------------|----------------|-----------|------------|----------------|------------|------------|----------------|-----------------|------------|----------------|
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Transport, postal and warehousing | 148 | 1.0 | 0.5 | 5 | 0.0 | 0.0 | 96 | 0.6 | 0.3 | 319 | 2.1 | 1.2 | 757 | 5.0 | 2.7 |
| Road transport | 38 | 0.7 | 0.4 | 1 | 0.0 | 0.0 | 33 | 0.6 | 0.3 | 115 | 2.1 | 1.1 | 249 | 4.6 | 2.4 |
| Rail transport | 57 | 3.1 | 1.6 | - | - | - | 3 | 0.2 | 0.1 | 34 | 1.9 | 0.9 | 103 | 5.7 | 2.8 |
| Water transport | 1 | 0.3 | 0.2 | - | - | - | 2 | 0.7 | 0.4 | 5 | 1.7 | 1.0 | 13 | 4.4 | 2.5 |
| Air and space transport | 7 | 0.4 | 0.2 | - | - | - | 1 | 0.1 | 0.0 | 31 | 1.6 | 1.0 | 44 | 2.3 | 1.4 |
| Other transport | 4 | 1.5 | 0.7 | - | - | - | 1 | 0.4 | 0.2 | 9 | 3.3 | 1.7 | 24 | 8.7 | 4.4 |
| Postal and courier pick-up and delivery services | 6 | 0.3 | 0.2 | - | - | - | 9 | 0.4 | 0.2 | 8 | 0.4 | 0.2 | 34 | 1.5 | 0.9 |
| Transport support services | 26 | 2.4 | 1.3 | 4 | 0.4 | 0.2 | 25 | 2.3 | 1.2 | 102 | 9.5 | 5.1 | 223 | 20.8 | 11.1 |
| Warehousing and storage services | 9 | 0.5 | 0.3 | - | - | - | 22 | 1.3 | 0.7 | 15 | 0.9 | 0.5 | 67 | 3.9 | 2.2 |
| Information media and telecommunications | 29 | 0.4 | 0.2 | - | - | - | 6 | 0.1 | 0.0 | 25 | 0.4 | 0.2 | 81 | 1.2 | 0.6 |
| Publishing (except internet and music publishing) | 5 | 0.3 | 0.2 | - | - | - | - | - | - | 18 | 1.2 | 0.7 | 29 | 1.9 | 1.1 |
| Motion picture and sound recording activities | 5 | 0.7 | 0.3 | - | - | - | 1 | 0.1 | 0.1 | - | - | - | 11 | 1.5 | 0.7 |
| Broadcasting (except internet) | 1 | 0.1 | 0.0 | - | - | - | 1 | 0.1 | 0.0 | 1 | 0.1 | 0.0 | 6 | 0.5 | 0.2 |
| Internet publishing and broadcasting | 2 | 4.2 | 1.9 | - | - | - | - | - | - | - | - | - | 2 | 4.2 | 1.9 |
| Telecommunications services | 11 | 0.4 | 0.2 | - | - | - | 4 | 0.2 | 0.1 | 5 | 0.2 | 0.1 | 23 | 0.9 | 0.4 |
| Internet service providers, web search portals and data processing services | 2 | 0.8 | 0.4 | - | - | - | - | - | - | - | - | - | 2 | 0.8 | 0.4 |
| Library and other information services | 3 | 0.7 | 0.6 | - | - | - | - | - | - | 1 | 0.2 | 0.2 | 8 | 1.9 | 1.5 |
| Financial and insurance services | 98 | 0.7 | 0.4 | 3 | 0.0 | 0.0 | 2 | 0.0 | 0.0 | 13 | 0.1 | 0.0 | 164 | 1.1 | 0.6 |
| Finance | 33 | 0.5 | 0.2 | 3 | 0.0 | 0.0 | - | - | - | 3 | 0.0 | 0.0 | 72 | 1.0 | 0.5 |
| Insurance and superannuation funds | 39 | 1.3 | 0.7 | - | - | - | 1 | 0.0 | 0.0 | 3 | 0.1 | 0.1 | 52 | 1.8 | 1.0 |
| Auxiliary finance and insurance services | 26 | 0.6 | 0.3 | - | - | - | 1 | 0.0 | 0.0 | 7 | 0.2 | 0.1 | 40 | 1.0 | 0.5 |
| Rental, hiring and real estate services | 43 | 0.7 | 0.4 | 1 | 0.0 | 0.0 | 3 | 0.1 | 0.0 | 25 | 0.4 | 0.2 | 88 | 1.5 | 0.8 |
| Rental and hiring services (except real estate) | 7 | 0.6 | 0.4 | - | - | - | 1 | 0.1 | 0.1 | 15 | 1.3 | 0.8 | 31 | 2.7 | 1.6 |
| Property operators and real estate services | 36 | 0.7 | 0.4 | 1 | 0.0 | 0.0 | 2 | 0.0 | 0.0 | 10 | 0.2 | 0.1 | 57 | 1.2 | 0.6 |
| Professional, scientific and technical services | 91 | 0.3 | 0.2 | 4 | 0.0 | 0.0 | 3 | 0.0 | 0.0 | 38 | 0.1 | 0.1 | 196 | 0.7 | 0.4 |
| Professional, scientific and technical services (except computer system design and related services) | 78 | 0.4 | 0.2 | 4 | 0.0 | 0.0 | 2 | 0.0 | 0.0 | 38 | 0.2 | 0.1 | 172 | 0.9 | 0.5 |
| Computer system design and related services | 13 | 0.2 | 0.1 | - | - | - | 1 | 0.0 | 0.0 | - | - | - | 24 | 0.4 | 0.2 |
| Administrative and support services | 95 | 0.6 | 0.4 | 3 | 0.0 | 0.0 | 17 | 0.1 | 0.1 | 102 | 0.7 | 0.4 | 329 | 2.2 | 1.4 |
| Administrative services | 79 | 0.8 | 0.4 | - | - | - | 5 | 0.0 | 0.0 | 42 | 0.4 | 0.2 | 179 | 1.7 | 1.0 |
| Building cleaning, pest control and other support services | 16 | 0.4 | 0.3 | 3 | 0.1 | 0.1 | 12 | 0.3 | 0.2 | 60 | 1.4 | 1.0 | 150 | 3.4 | 2.5 |

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2011/12

| Industry | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases(c) | | |
|--|-----------------|-------------|----------------|---------------|-------------|----------------|------------|-------------|----------------|--------------|-------------|----------------|-----------------|-------------|----------------|
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Public administration and safety | 691 | 4.2 | 2.5 | 16 | 0.1 | 0.1 | 46 | 0.3 | 0.2 | 283 | 1.7 | 1.0 | 1,265 | 7.8 | 4.5 |
| Public administration | 231 | 2.1 | 1.3 | 12 | 0.1 | 0.1 | 39 | 0.4 | 0.2 | 226 | 2.1 | 1.2 | 680 | 6.2 | 3.7 |
| Public order, safety and regulatory services | 460 | 10.2 | 5.7 | 4 | 0.1 | 0.0 | 7 | 0.2 | 0.1 | 57 | 1.3 | 0.7 | 585 | 13.0 | 7.2 |
| Education and training | 426 | 1.6 | 1.1 | 9 | 0.0 | 0.0 | 14 | 0.1 | 0.0 | 58 | 0.2 | 0.1 | 641 | 2.5 | 1.6 |
| Preschool and school education | 349 | 2.4 | 1.5 | 9 | 0.1 | 0.0 | 13 | 0.1 | 0.1 | 20 | 0.1 | 0.1 | 497 | 3.5 | 2.1 |
| Tertiary education | 53 | 0.7 | 0.5 | - | - | - | 1 | 0.0 | 0.0 | 30 | 0.4 | 0.3 | 106 | 1.4 | 1.0 |
| Adult, community and other education | 24 | 0.7 | 0.5 | - | - | - | - | - | - | 8 | 0.2 | 0.2 | 38 | 1.0 | 0.8 |
| Health care and social assistance | 653 | 1.6 | 1.0 | 23 | 0.1 | 0.0 | 36 | 0.1 | 0.1 | 44 | 0.1 | 0.1 | 1,184 | 2.8 | 1.9 |
| Hospitals | 216 | 1.6 | 1.0 | 12 | 0.1 | 0.1 | 16 | 0.1 | 0.1 | 19 | 0.1 | 0.1 | 494 | 3.7 | 2.3 |
| Medical and other health care services | 135 | 1.2 | 0.8 | - | - | - | 7 | 0.1 | 0.0 | 12 | 0.1 | 0.1 | 204 | 1.9 | 1.3 |
| Residential care services | 233 | 3.4 | 2.4 | 8 | 0.1 | 0.1 | 11 | 0.2 | 0.1 | 13 | 0.2 | 0.1 | 372 | 5.4 | 3.8 |
| Social assistance services | 69 | 0.6 | 0.5 | 3 | 0.0 | 0.0 | 2 | 0.0 | 0.0 | - | - | - | 114 | 1.1 | 0.8 |
| Arts and recreation services | 26 | 0.4 | 0.3 | 1 | 0.0 | 0.0 | 8 | 0.1 | 0.1 | 7 | 0.1 | 0.1 | 77 | 1.3 | 1.0 |
| Heritage activities | 7 | 0.5 | 0.4 | - | - | - | 2 | 0.1 | 0.1 | 2 | 0.1 | 0.1 | 18 | 1.3 | 1.0 |
| Creative and performing arts activities | 2 | 0.2 | 0.2 | 1 | 0.1 | 0.1 | 1 | 0.1 | 0.1 | 1 | 0.1 | 0.1 | 16 | 2.0 | 1.4 |
| Sports and recreation activities | 16 | 0.5 | 0.4 | - | - | - | 5 | 0.2 | 0.1 | 4 | 0.1 | 0.1 | 42 | 1.3 | 1.1 |
| Gambling activities | 1 | 0.3 | 0.2 | - | - | - | - | - | - | - | - | - | 1 | 0.3 | 0.2 |
| Other services | 121 | 1.0 | 0.6 | 6 | 0.1 | 0.0 | 54 | 0.5 | 0.3 | 173 | 1.5 | 0.8 | 480 | 4.1 | 2.3 |
| Repair and maintenance | 18 | 0.3 | 0.2 | 2 | 0.0 | 0.0 | 27 | 0.5 | 0.2 | 75 | 1.3 | 0.7 | 155 | 2.7 | 1.4 |
| Personal and other services | 101 | 1.7 | 1.1 | 3 | 0.1 | 0.0 | 25 | 0.4 | 0.3 | 98 | 1.7 | 1.1 | 319 | 5.4 | 3.5 |
| Private households employing staff and undifferentiated goods and service - producing activities of households for own use | 2 | - | - | 1 | - | - | 2 | - | - | - | - | - | 6 | - | - |
| Not stated | 31 | n.a. | n.a. | 2 | n.a. | n.a. | 12 | n.a. | n.a. | 18 | n.a. | n.a. | 105 | n.a. | n.a. |
| Total | 3,160 | 1.0 | 0.6 | 136 | 0.0 | 0.0 | 774 | 0.2 | 0.1 | 3,980 | 1.2 | 0.7 | 10,747 | 3.4 | 2.0 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
n.a. Not applicable
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
** Estimate has a Relative Standard Error (RSE) of greater than 50% and is too unreliable for use

| 4.7 Occupational diseases | | | | | | | | | | | | | | | |
|--|-----------------|------------|----------------|---------------|------------|----------------|------------|------------|----------------|--------------|------------|----------------|------------------|------------|----------------|
| Nature of diseases : Number and incidence by occupation (selected diseases): 2011/12 | | | | | | | | | | | | | | | |
| Occupation | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases (c) | | |
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Managers | 327 | 0.9 | 0.4 | 5 | 0.0 | 0.0 | 62 | 0.2 | 0.1 | 172 | 0.5 | 0.2 | 713 | 1.9 | 0.9 |
| Chief executives, general managers and legislators | 54 | 1.4 | 0.6 | - | - | - | 14 | 0.4 | 0.2 | 28 | 0.7 | 0.3 | 123 | 3.2 | 1.4 |
| Farmers and farm managers | 2 | 0.1 | 0.1 | - | - | - | 4 | 0.3 | 0.1 | 9 | 0.6 | 0.2 | 23 | 1.5 | 0.6 |
| Specialist managers | 164 | 0.9 | 0.4 | 4 | 0.0 | 0.0 | 26 | 0.1 | 0.1 | 114 | 0.6 | 0.3 | 382 | 2.0 | 0.9 |
| Hospitality, retail and service managers | 107 | 0.8 | 0.4 | 1 | 0.0 | 0.0 | 18 | 0.1 | 0.1 | 21 | 0.2 | 0.1 | 185 | 1.4 | 0.7 |
| Professionals | 714 | 0.9 | 0.5 | 11 | 0.0 | 0.0 | 33 | 0.0 | 0.0 | 126 | 0.2 | 0.1 | 1,233 | 1.6 | 0.9 |
| Arts and media professionals | 9 | 0.4 | 0.2 | 1 | 0.0 | 0.0 | 1 | 0.0 | 0.0 | 9 | 0.4 | 0.2 | 38 | 1.6 | 0.9 |
| Business, human resource and marketing professionals | 104 | 0.6 | 0.3 | - | - | - | 2 | 0.0 | 0.0 | 9 | 0.0 | 0.0 | 151 | 0.8 | 0.4 |
| Design, engineering, science and transport professionals | 32 | 0.3 | 0.2 | - | - | - | 14 | 0.2 | 0.1 | 68 | 0.7 | 0.4 | 166 | 1.8 | 0.9 |
| Education professionals | 293 | 2.0 | 1.2 | 3 | 0.0 | 0.0 | 6 | 0.0 | 0.0 | 36 | 0.2 | 0.1 | 414 | 2.8 | 1.7 |
| Health professionals | 146 | 1.0 | 0.6 | 7 | 0.0 | 0.0 | 9 | 0.1 | 0.0 | 3 | 0.0 | 0.0 | 300 | 2.0 | 1.3 |
| ICT professionals | 19 | 0.3 | 0.1 | - | - | - | 1 | 0.0 | 0.0 | 1 | 0.0 | 0.0 | 36 | 0.5 | 0.3 |
| Legal, social and welfare professionals | 111 | 2.2 | 1.3 | - | - | - | - | - | - | - | - | - | 128 | 2.6 | 1.5 |
| Technicians and trades workers | 156 | 0.4 | 0.2 | 30 | 0.1 | 0.0 | 188 | 0.5 | 0.2 | 1,022 | 2.5 | 1.3 | 1,824 | 4.5 | 2.4 |
| Engineering, ICT and science technicians | 26 | 0.4 | 0.2 | 4 | 0.1 | 0.0 | 10 | 0.2 | 0.1 | 43 | 0.7 | 0.4 | 113 | 1.8 | 0.9 |
| Automotive and engineering trades workers | 23 | 0.3 | 0.1 | 7 | 0.1 | 0.0 | 78 | 0.9 | 0.4 | 438 | 5.0 | 2.4 | 655 | 7.5 | 3.6 |
| Construction trades workers | 18 | 0.3 | 0.1 | 7 | 0.1 | 0.1 | 32 | 0.5 | 0.2 | 272 | 4.1 | 2.1 | 417 | 6.2 | 3.1 |
| Electrotechnology and telecommunications trades workers | 10 | 0.2 | 0.1 | - | - | - | 20 | 0.3 | 0.2 | 108 | 1.8 | 0.9 | 183 | 3.0 | 1.5 |
| Food trades workers | 29 | 0.5 | 0.3 | 7 | 0.1 | 0.1 | 10 | 0.2 | 0.1 | 10 | 0.2 | 0.1 | 100 | 1.9 | 1.0 |
| Skilled animal and horticultural workers | 14 | 0.5 | 0.3 | 4 | 0.2 | 0.1 | 13 | 0.5 | 0.3 | 28 | 1.1 | 0.7 | 104 | 4.0 | 2.6 |
| Other technicians and trades workers | 36 | 0.9 | 0.5 | 1 | 0.0 | 0.0 | 25 | 0.6 | 0.3 | 123 | 2.9 | 1.7 | 252 | 6.0 | 3.5 |
| Community and personal service workers | 937 | 2.8 | 2.1 | 20 | 0.1 | 0.0 | 32 | 0.1 | 0.1 | 102 | 0.3 | 0.2 | 1,399 | 4.2 | 3.2 |
| Health and welfare support workers | 154 | 4.5 | 2.9 | 2 | 0.1 | 0.0 | 5 | 0.1 | 0.1 | 9 | 0.3 | 0.2 | 217 | 6.4 | 4.1 |
| Carers and aides | 243 | 1.9 | 1.5 | 15 | 0.1 | 0.1 | 13 | 0.1 | 0.1 | 8 | 0.1 | 0.0 | 427 | 3.4 | 2.6 |
| Hospitality workers | 66 | 0.7 | 0.7 | 1 | 0.0 | 0.0 | 5 | 0.1 | 0.1 | 17 | 0.2 | 0.2 | 119 | 1.3 | 1.2 |
| Protective service workers | 438 | 12.8 | 6.9 | 1 | 0.0 | 0.0 | 6 | 0.2 | 0.1 | 60 | 1.8 | 0.9 | 561 | 16.4 | 8.9 |
| Sports and personal service workers | 36 | 0.8 | 0.6 | 1 | 0.0 | 0.0 | 3 | 0.1 | 0.0 | 8 | 0.2 | 0.1 | 75 | 1.6 | 1.2 |

4.7 Occupational diseases (continued)

Nature of diseases : Number and incidence by occupation (selected diseases): 2011/12

| Occupation | Mental diseases | | | Skin diseases | | | Hernia | | | Deafness | | | All diseases(c) | | |
|--|-----------------|-------------|----------------|---------------|------------|----------------|------------|------------|----------------|--------------|-------------|----------------|-----------------|-------------|----------------|
| | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) | No. | Inc. (a) | Freq. rate (b) |
| Persons | | | | | | | | | | | | | | | |
| Clerical and administrative workers | 451 | 0.9 | 0.6 | 6 | 0.0 | 0.0 | 17 | 0.0 | 0.0 | 41 | 0.1 | 0.1 | 739 | 1.5 | 0.9 |
| Office managers and program administrators | 58 | 0.7 | 0.4 | 1 | 0.0 | 0.0 | 1 | 0.0 | 0.0 | 3 | 0.0 | 0.0 | 79 | 1.0 | 0.6 |
| Personal assistants and secretaries | 18 | 0.4 | 0.3 | - | - | - | 1 | 0.0 | 0.0 | 2 | 0.0 | 0.0 | 39 | 0.9 | 0.6 |
| General clerical workers | 69 | 0.9 | 0.6 | 1 | 0.0 | 0.0 | - | - | - | 4 | 0.1 | 0.0 | 109 | 1.4 | 1.0 |
| Inquiry clerks and receptionists | 51 | 0.6 | 0.4 | - | - | - | - | - | - | 2 | 0.0 | 0.0 | 69 | 0.8 | 0.5 |
| Numerical clerks | 76 | 0.7 | 0.5 | 1 | 0.0 | 0.0 | - | - | - | 2 | 0.0 | 0.0 | 116 | 1.1 | 0.7 |
| Clerical and office support workers | 40 | 1.4 | 0.9 | 2 | 0.1 | 0.0 | 5 | 0.2 | 0.1 | 4 | 0.1 | 0.1 | 74 | 2.6 | 1.7 |
| Other clerical and administrative workers | 139 | 1.9 | 1.1 | 1 | 0.0 | 0.0 | 10 | 0.1 | 0.1 | 24 | 0.3 | 0.2 | 253 | 3.5 | 2.0 |
| Sales workers | 195 | 0.6 | 0.5 | 8 | 0.0 | 0.0 | 59 | 0.2 | 0.1 | 16 | 0.0 | 0.0 | 468 | 1.4 | 1.1 |
| Sales representatives and agents | 44 | 0.8 | 0.4 | 2 | 0.0 | 0.0 | 3 | 0.1 | 0.0 | 4 | 0.1 | 0.0 | 74 | 1.3 | 0.7 |
| Sales assistants and salespersons | 133 | 0.6 | 0.6 | 4 | 0.0 | 0.0 | 51 | 0.2 | 0.2 | 10 | 0.0 | 0.0 | 345 | 1.6 | 1.4 |
| Sales support workers | 18 | 0.3 | 0.3 | 2 | 0.0 | 0.0 | 5 | 0.1 | 0.1 | 2 | 0.0 | 0.0 | 49 | 0.9 | 0.8 |
| Machinery operators and drivers | 170 | 0.9 | 0.4 | 16 | 0.1 | 0.0 | 191 | 1.0 | 0.5 | 1,285 | 6.5 | 3.3 | 2,042 | 10.3 | 5.3 |
| Machine and stationary plant operators | 26 | 0.6 | 0.3 | 8 | 0.2 | 0.1 | 42 | 0.9 | 0.5 | 773 | 17.4 | 8.3 | 962 | 21.7 | 10.4 |
| Mobile plant operators | 10 | 0.3 | 0.1 | 2 | 0.1 | 0.0 | 22 | 0.6 | 0.3 | 176 | 5.0 | 2.4 | 258 | 7.4 | 3.6 |
| Road and rail drivers | 105 | 1.4 | 0.7 | 5 | 0.1 | 0.0 | 74 | 1.0 | 0.5 | 282 | 3.6 | 1.9 | 622 | 8.0 | 4.1 |
| Storepersons | 29 | 0.8 | 0.5 | 1 | 0.0 | 0.0 | 53 | 1.5 | 0.9 | 54 | 1.6 | 0.9 | 200 | 5.8 | 3.3 |
| Labourers | 203 | 0.7 | 0.5 | 40 | 0.1 | 0.1 | 192 | 0.6 | 0.4 | 1,181 | 4.0 | 2.8 | 2,285 | 7.6 | 5.3 |
| Cleaners and laundry workers | 36 | 0.5 | 0.4 | 6 | 0.1 | 0.1 | 15 | 0.2 | 0.2 | 101 | 1.4 | 1.2 | 270 | 3.9 | 3.3 |
| Construction and mining labourers | 17 | 0.5 | 0.2 | 5 | 0.1 | 0.1 | 29 | 0.8 | 0.4 | 353 | 9.6 | 4.9 | 509 | 13.9 | 7.1 |
| Factory process workers | 46 | 0.8 | 0.4 | 5 | 0.1 | 0.0 | 39 | 0.7 | 0.4 | 239 | 4.0 | 2.2 | 469 | 7.9 | 4.4 |
| Farm, forestry and garden workers | 8 | 0.4 | 0.3 | 5 | 0.2 | 0.2 | 14 | 0.7 | 0.4 | 35 | 1.7 | 1.1 | 108 | 5.3 | 3.4 |
| Food preparation assistants | 28 | 0.6 | 0.6 | 3 | 0.1 | 0.1 | 2 | 0.0 | 0.0 | 14 | 0.3 | 0.3 | 87 | 1.8 | 2.0 |
| Other labourers | 68 | 1.2 | 0.8 | 16 | 0.3 | 0.2 | 93 | 1.6 | 1.2 | 439 | 7.7 | 5.5 | 842 | 14.7 | 10.5 |
| Not stated | 7 | n.a. | n.a. | - | - | - | - | - | - | 35 | n.a. | n.a. | 44 | n.a. | n.a. |
| Total | 3,160 | 1.0 | 0.6 | 136 | 0.0 | 0.0 | 774 | 0.2 | 0.1 | 3,980 | 1.2 | 0.7 | 10,747 | 3.4 | 2.0 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

n.a. Not applicable

Table 5.1 Other work-related injuries
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Agriculture, forestry and fishing | 2 | 6 | 9 | 30 | 47 | 1.0 | 0.5 | 526 | 13.8 | 7.6 | 1,542 | 32,809 | 10,630 |
| Agriculture | 2 | 6 | 8 | 27 | 43 | 1.2 | 0.6 | 458 | 13.5 | 7.6 | 1,426 | 33,169 | 10,630 |
| Aquaculture | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Forestry and logging | 0 | 0 | 0 | 0 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. |
| Fishing, hunting and trapping | 0 | 0 | 0 | 0 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. |
| Agriculture, forestry and fishing support services | 0 | 0 | 1 | 2 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Mining | 2 | 2 | 4 | 27 | 35 | 0.9 | 0.4 | 410 | 13.2 | 4.9 | 1,707 | 48,759 | 12,706 |
| Coal mining | 0 | 2 | 0 | 20 | 22 | 1.0 | 0.5 | 123 | 6.2 | 4.1 | 518 | 23,566 | 9,853 |
| Oil and gas extraction | 0 | 0 | 0 | 0 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. |
| Metal ore mining | 1 | 0 | 1 | 2 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Non-metallic mineral mining and quarrying | 0 | 0 | 2 | 4 | 6 | 2.8 | 1.3 | 168 | 28.0 | 9.1 | 138 | 22,974 | 12,947 |
| Exploration and other mining support services | 1 | 0 | 1 | 1 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Manufacturing | 2 | 31 | 66 | 252 | 351 | 1.4 | 0.7 | 5,504 | 17.3 | 5.8 | 7,232 | 20,604 | 10,045 |
| Food product manufacturing | 0 | 3 | 12 | 47 | 62 | 1.2 | 0.6 | 1,004 | 17.0 | 7.0 | 892 | 14,387 | 8,854 |
| Beverage and tobacco product manufacturing | 0 | 1 | 2 | 6 | 9 | 1.4 | 0.7 | 105 | 13.2 | 2.6 | 274 | 30,472 | 11,389 |
| Textile, leather, clothing and footwear manufacturing | 0 | 1 | 3 | 6 | 10 | 1.5 | 0.8 | 182 | 20.2 | 13.6 | 234 | 23,434 | 18,725 |
| Wood product manufacturing | 0 | 1 | 2 | 13 | 16 | 1.2 | 0.6 | 149 | 9.9 | 2.1 | 184 | 11,516 | 5,345 |
| Pulp, paper and converted paper product manufacturing | 0 | 0 | 2 | 6 | 8 | 1.7 | 0.8 | 109 | 13.7 | 8.1 | 177 | 22,155 | 10,038 |
| Printing (including the reproduction of recorded media) | 0 | 1 | 4 | 14 | 19 | 1.3 | 0.8 | 360 | 20.0 | 8.5 | 336 | 17,674 | 6,851 |
| Petroleum and coal product manufacturing | 0 | 1 | 0 | 1 | 2 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Basic chemical and chemical product manufacturing | 0 | 4 | 3 | 14 | 21 | 1.5 | 0.7 | 221 | 13.0 | 3.3 | 332 | 15,797 | 9,048 |
| Polymer product and rubber product manufacturing | 0 | 1 | 0 | 5 | 6 | 0.7 | 0.3 | 46 | 9.2 | 10.7 | 213 | 35,579 | 38,741 |
| Non-metallic mineral product manufacturing | 0 | 0 | 3 | 12 | 15 | 1.7 | 0.8 | 248 | 16.6 | 3.0 | 224 | 14,926 | 9,352 |
| Primary metal and metal product manufacturing | 0 | 3 | 0 | 8 | 11 | 0.4 | 0.2 | 21 | 2.6 | 1.1 | 181 | 16,428 | 7,973 |
| Fabricated metal product manufacturing | 0 | 3 | 10 | 35 | 48 | 3.4 | 1.7 | 780 | 17.3 | 6.9 | 996 | 20,746 | 14,445 |
| Transport equipment manufacturing | 0 | 2 | 6 | 23 | 31 | 2.1 | 1.1 | 564 | 19.5 | 5.7 | 467 | 15,077 | 10,074 |
| Machinery and equipment manufacturing | 2 | 7 | 13 | 52 | 74 | 2.0 | 1.0 | 1,130 | 17.4 | 5.4 | 2,153 | 29,088 | 9,632 |
| Furniture and other manufacturing | 0 | 3 | 6 | 10 | 19 | 1.6 | 0.8 | 584 | 36.5 | 9.9 | 553 | 29,091 | 19,006 |

Table 5.1 Other work-related injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|----------|----------------------|----------------------|----------------------|------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Electricity, gas, water and waste services | 0 | 0 | 1 | 16 | 17 | 0.5 | 0.3 | 85 | 5.0 | 0.0 | 151 | 8,871 | 8,436 |
| Electricity supply | 0 | 0 | 0 | 12 | 12 | 0.8 | 0.4 | 12 | 1.0 | 0.0 | 127 | 10,552 | 9,139 |
| Gas supply | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Water supply, sewerage and drainage services | 0 | 0 | 0 | 0 | 0 | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. | n.a. |
| Waste collection, treatment and disposal services | 0 | 0 | 1 | 3 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Construction | 2 | 12 | 28 | 148 | 190 | 0.9 | 0.4 | 2,488 | 14.1 | 6.0 | 4,662 | 24,538 | 10,216 |
| Building construction | 2 | 3 | 5 | 29 | 39 | 0.7 | 0.3 | 370 | 10.9 | 4.9 | 1,952 | 50,058 | 12,774 |
| Heavy and civil engineering construction | 0 | 1 | 7 | 36 | 44 | 3.0 | 1.2 | 587 | 13.6 | 4.7 | 664 | 15,092 | 7,176 |
| Construction services | 0 | 8 | 16 | 83 | 107 | 0.8 | 0.4 | 1,531 | 15.5 | 7.4 | 2,046 | 19,120 | 10,502 |
| Wholesale trade | 2 | 9 | 26 | 102 | 139 | 1.1 | 0.6 | 2,009 | 15.7 | 6.6 | 3,332 | 23,968 | 9,751 |
| Basic material wholesaling | 0 | 2 | 4 | 7 | 13 | 0.5 | 0.3 | 279 | 25.3 | 9.1 | 274 | 21,047 | 17,466 |
| Machinery and equipment wholesaling | 1 | 4 | 7 | 31 | 43 | 1.1 | 0.6 | 550 | 14.5 | 4.4 | 1,365 | 31,752 | 10,542 |
| Motor vehicle and motor vehicle parts wholesaling | 0 | 1 | 2 | 9 | 12 | 2.5 | 1.1 | 128 | 11.6 | 6.9 | 188 | 15,685 | 9,873 |
| Grocery, liquor and tobacco product wholesaling | 1 | 0 | 2 | 19 | 22 | 1.0 | 0.5 | 268 | 12.8 | 7.4 | 815 | 37,063 | 11,828 |
| Other goods wholesaling | 0 | 2 | 11 | 35 | 48 | 1.7 | 0.9 | 781 | 17.0 | 6.9 | 684 | 14,242 | 7,118 |
| Commission-based wholesaling | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Retail trade | 1 | 33 | 35 | 241 | 310 | 0.8 | 0.6 | 2,978 | 10.8 | 3.4 | 5,699 | 18,385 | 5,794 |
| Motor vehicle and motor vehicle parts retailing | 0 | 1 | 4 | 32 | 37 | 1.3 | 0.7 | 518 | 14.4 | 7.0 | 774 | 20,910 | 5,302 |
| Fuel retailing | 0 | 0 | 0 | 7 | 7 | 0.7 | 0.5 | 25 | 3.6 | 2.9 | 35 | 4,943 | 1,699 |
| Food retailing | 0 | 18 | 5 | 67 | 90 | 0.8 | 0.6 | 459 | 6.4 | 2.4 | 2,072 | 23,025 | 8,321 |
| Other store-based retailing | 1 | 14 | 26 | 132 | 173 | 0.8 | 0.6 | 1,966 | 12.4 | 3.4 | 2,806 | 16,219 | 5,913 |
| Non-store retailing and retail commission-based buying and/or selling | 0 | 0 | 0 | 3 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Accommodation and food services | 6 | 7 | 27 | 160 | 200 | 0.8 | 0.6 | 2,324 | 12.4 | 5.4 | 4,390 | 21,951 | 7,251 |
| Accommodation | 0 | 2 | 4 | 27 | 33 | 1.1 | 0.7 | 278 | 9.0 | 3.7 | 425 | 12,875 | 5,905 |
| Food and beverage services | 6 | 5 | 23 | 133 | 167 | 0.7 | 0.6 | 2,046 | 13.1 | 5.6 | 3,965 | 23,745 | 7,759 |
| Transport, postal and warehousing | 5 | 11 | 26 | 160 | 202 | 1.3 | 0.7 | 2,459 | 13.2 | 4.5 | 4,784 | 23,683 | 8,803 |
| Road transport | 3 | 4 | 8 | 51 | 66 | 1.2 | 0.6 | 898 | 15.2 | 6.6 | 2,052 | 31,092 | 11,903 |
| Rail transport | 0 | 1 | 0 | 18 | 19 | 1.0 | 0.5 | 94 | 5.2 | 2.3 | 260 | 13,667 | 6,069 |
| Water transport | 0 | 0 | 0 | 3 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Air and space transport | 0 | 0 | 1 | 4 | 5 | 0.3 | 0.2 | 59 | 11.9 | 6.0 | 29 | 5,764 | 5,937 |
| Other transport | 0 | 1 | 2 | 8 | 11 | 4.0 | 2.0 | 195 | 19.5 | 11.9 | 376 | 34,150 | 11,764 |
| Postal and courier pick-up and delivery services | 1 | 0 | 3 | 14 | 18 | 0.8 | 0.5 | 239 | 14.0 | 8.9 | 187 | 10,415 | 5,616 |
| Transport support services | 1 | 1 | 11 | 49 | 62 | 5.8 | 3.1 | 864 | 14.4 | 3.9 | 1,484 | 23,941 | 8,410 |
| Warehousing and storage services | 0 | 4 | 1 | 13 | 18 | 1.1 | 0.6 | 92 | 6.6 | 2.4 | 376 | 20,867 | 10,782 |

Table 5.1 Other work-related injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Information media and telecommunications | 1 | 4 | 12 | 45 | 62 | 0.9 | 0.5 | 817 | 14.3 | 5.7 | 1,228 | 19,812 | 10,051 |
| Publishing (except internet and music publishing) | 0 | 0 | 1 | 13 | 14 | 0.9 | 0.5 | 133 | 9.5 | 5.4 | 179 | 12,755 | 7,670 |
| Motion picture and sound recording activities | 0 | 0 | 2 | 3 | 5 | 0.7 | 0.3 | 116 | 23.3 | 5.6 | 35 | 6,962 | 7,293 |
| Broadcasting (except internet) | 0 | 0 | 0 | 7 | 7 | 0.6 | 0.3 | 33 | 4.8 | 4.7 | 74 | 10,535 | 5,532 |
| Internet publishing and broadcasting | 0 | 0 | 0 | 1 | 1 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Telecommunications services | 1 | 4 | 6 | 14 | 25 | 1.0 | 0.5 | 313 | 15.7 | 3.7 | 616 | 24,656 | 5,134 |
| Internet service providers, web search portals and data processing services | 0 | 0 | 1 | 2 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Library and other information services | 0 | 0 | 2 | 5 | 7 | 1.7 | 1.3 | 146 | 20.8 | 20.9 | 216 | 30,823 | 22,503 |
| Financial and insurance services | 0 | 4 | 30 | 147 | 181 | 1.3 | 0.7 | 2,457 | 13.9 | 3.7 | 3,060 | 16,908 | 9,894 |
| Finance | 0 | 2 | 12 | 54 | 68 | 0.9 | 0.5 | 1,047 | 15.9 | 4.5 | 1,389 | 20,424 | 12,025 |
| Insurance and superannuation funds | 0 | 0 | 11 | 58 | 69 | 2.4 | 1.3 | 877 | 12.7 | 2.9 | 943 | 13,668 | 8,469 |
| Auxiliary finance and insurance services | 0 | 2 | 7 | 35 | 44 | 1.1 | 0.5 | 533 | 12.7 | 3.3 | 728 | 16,555 | 10,050 |
| Rental, hiring and real estate services | 0 | 2 | 7 | 34 | 43 | 0.7 | 0.4 | 558 | 13.9 | 4.0 | 805 | 18,729 | 11,228 |
| Rental and hiring services (except real estate) | 0 | 1 | 2 | 12 | 15 | 1.3 | 0.8 | 143 | 11.0 | 8.9 | 285 | 19,019 | 12,668 |
| Property operators and real estate services | 0 | 1 | 5 | 22 | 28 | 0.6 | 0.3 | 414 | 15.3 | 4.0 | 520 | 18,573 | 10,715 |
| Professional, scientific and technical services | 2 | 13 | 36 | 162 | 213 | 0.8 | 0.4 | 2,786 | 14.1 | 4.7 | 5,895 | 27,678 | 12,152 |
| Professional, scientific and technical services (except computer system design and related services) | 2 | 9 | 27 | 136 | 174 | 0.9 | 0.5 | 2,216 | 13.6 | 4.3 | 5,088 | 29,242 | 11,861 |
| Computer system design and related services | 0 | 4 | 9 | 26 | 39 | 0.6 | 0.3 | 570 | 16.8 | 5.4 | 807 | 20,698 | 13,960 |
| Administrative and support services | 2 | 16 | 36 | 155 | 209 | 1.4 | 0.9 | 2,865 | 15.0 | 5.9 | 4,011 | 19,193 | 10,008 |
| Administrative services | 1 | 10 | 28 | 115 | 154 | 1.5 | 0.9 | 2,142 | 15.0 | 5.9 | 3,023 | 19,630 | 10,212 |
| Building cleaning, pest control and other support services | 1 | 6 | 8 | 40 | 55 | 1.2 | 0.9 | 722 | 15.1 | 5.9 | 988 | 17,969 | 9,982 |
| Public administration and safety | 2 | 14 | 38 | 273 | 327 | 2.0 | 1.2 | 3,601 | 12.0 | 3.6 | 5,962 | 18,233 | 7,763 |
| Public administration | 2 | 8 | 20 | 147 | 177 | 1.6 | 1.0 | 1,878 | 11.4 | 2.7 | 3,858 | 21,796 | 7,640 |
| Public order, safety and regulatory services | 0 | 6 | 18 | 126 | 150 | 3.3 | 1.8 | 1,723 | 12.7 | 5.7 | 2,104 | 14,028 | 8,120 |
| Education and training | 1 | 7 | 24 | 174 | 206 | 0.8 | 0.5 | 2,459 | 12.4 | 3.4 | 4,049 | 19,654 | 9,003 |
| Preschool and school education | 1 | 0 | 9 | 101 | 111 | 0.8 | 0.5 | 1,084 | 9.9 | 2.1 | 2,261 | 20,373 | 7,433 |
| Tertiary education | 0 | 6 | 13 | 52 | 71 | 0.9 | 0.6 | 1,112 | 17.1 | 5.6 | 1,389 | 19,564 | 13,908 |
| Adult, community and other education | 0 | 1 | 2 | 21 | 24 | 0.7 | 0.5 | 263 | 11.4 | 4.9 | 398 | 16,596 | 7,469 |

Table 5.1 Other work-related injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2011/12

| Industry | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Health care and social assistance | 3 | 16 | 77 | 559 | 655 | 1.6 | 1.0 | 6,999 | 11.1 | 4.9 | 9,858 | 15,050 | 6,640 |
| Hospitals | 1 | 5 | 33 | 252 | 291 | 2.2 | 1.4 | 2,830 | 10.1 | 4.6 | 4,452 | 15,298 | 6,724 |
| Medical and other health care services | 1 | 2 | 11 | 96 | 110 | 1.0 | 0.7 | 1,279 | 12.0 | 5.1 | 2,006 | 18,237 | 8,019 |
| Residential care services | 1 | 5 | 30 | 159 | 195 | 2.8 | 2.0 | 2,453 | 13.1 | 5.3 | 2,744 | 14,074 | 6,126 |
| Social assistance services | 0 | 4 | 3 | 52 | 59 | 0.5 | 0.4 | 436 | 7.9 | 2.6 | 656 | 11,110 | 5,509 |
| Arts and recreation services | 0 | 3 | 4 | 46 | 53 | 0.9 | 0.7 | 488 | 9.8 | 5.2 | 906 | 17,090 | 9,101 |
| Heritage activities | 0 | 0 | 3 | 9 | 12 | 0.8 | 0.6 | 234 | 19.5 | 7.4 | 374 | 31,142 | 17,635 |
| Creative and performing arts activities | 0 | 1 | 0 | 8 | 9 | 1.1 | 0.8 | 46 | 5.7 | 5.4 | 104 | 11,557 | 8,193 |
| Sports and recreation activities | 0 | 0 | 1 | 22 | 23 | 0.7 | 0.6 | 182 | 7.9 | 4.9 | 302 | 13,145 | 6,920 |
| Gambling activities | 0 | 2 | 0 | 7 | 9 | 2.8 | 1.6 | 27 | 3.8 | 1.9 | 126 | 13,967 | 10,492 |
| Other services | 0 | 8 | 65 | 146 | 219 | 1.9 | 1.1 | 4,723 | 22.4 | 8.7 | 3,575 | 16,323 | 9,826 |
| Repair and maintenance | 0 | 1 | 12 | 37 | 50 | 0.9 | 0.4 | 894 | 18.2 | 6.3 | 763 | 15,253 | 8,622 |
| Personal and other services | 0 | 7 | 52 | 105 | 164 | 2.8 | 1.8 | 3,750 | 23.9 | 9.7 | 2,756 | 16,804 | 10,208 |
| Private households employing staff and undifferentiated goods and service-producing activities of households for own use | 0 | 0 | 1 | 4 | 5 | 4.2 | 3.4* | 79 | 15.8 | 15.6 | 56 | 11,241 | 7,602 |
| Not stated | 1 | 0 | 2 | 24 | 27 | n.a. | n.a. | 163 | 6.3 | 2.1 | 946 | 35,040 | 3,818 |
| Total | 34 | 198 | 553 | 2,901 | 3,686 | 1.2 | 0.7 | 46,698 | 13.6 | 4.7 | 73,794 | 20,020 | 8,604 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 5.2 Other work-related injuries
Occupation statistics : Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Managers | 2 | 28 | 66 | 223 | 319 | 0.8 | 0.4 | 4,641 | 16.1 | 4.7 | 7,624 | 23,900 | 11,510 |
| Chief executives, general managers and legislators | 0 | 2 | 17 | 33 | 52 | 1.3 | 0.6 | 921 | 18.4 | 6.4 | 976 | 18,774 | 11,944 |
| Farmers and farm managers | 1 | 2 | 0 | 3 | 6 | 0.4 | 0.2 | n.p. | n.p. | n.p. | 571 | 95,205 | 7,602 |
| Specialist managers | 1 | 16 | 33 | 115 | 165 | 0.9 | 0.4 | 2,454 | 16.6 | 4.6 | 4,450 | 26,972 | 13,420 |
| Hospitality, retail and service managers | 0 | 8 | 16 | 72 | 96 | 0.7 | 0.4 | 1,239 | 14.2 | 4.0 | 1,626 | 16,940 | 5,904 |
| Professionals | 6 | 33 | 92 | 540 | 671 | 0.9 | 0.5 | 7,954 | 12.7 | 4.4 | 13,541 | 20,180 | 9,984 |
| Arts and media professionals | 0 | 1 | 0 | 11 | 12 | 0.5 | 0.3 | 104 | 9.4 | 9.9 | 253 | 21,052 | 15,689 |
| Business, human resource and marketing professionals | 0 | 7 | 27 | 103 | 137 | 0.7 | 0.4 | 2,035 | 15.8 | 3.6 | 2,390 | 17,444 | 11,228 |
| Design, engineering, science and transport professionals | 1 | 6 | 13 | 58 | 78 | 0.8 | 0.4 | 948 | 13.5 | 5.9 | 1,457 | 18,684 | 9,667 |
| Education professionals | 1 | 3 | 12 | 101 | 117 | 0.8 | 0.5 | 1,348 | 11.9 | 2.7 | 2,766 | 23,644 | 8,047 |
| Health professionals | 3 | 8 | 19 | 162 | 192 | 1.3 | 0.8 | 1,770 | 9.9 | 4.7 | 3,858 | 20,093 | 9,176 |
| ICT professionals | 1 | 6 | 11 | 61 | 79 | 1.1 | 0.6 | 1,040 | 14.5 | 5.3 | 1,961 | 24,827 | 13,465 |
| Legal, social and welfare professionals | 0 | 2 | 10 | 44 | 56 | 1.1 | 0.7 | 709 | 13.1 | 4.6 | 856 | 15,282 | 8,254 |
| Technicians and trades workers | 12 | 31 | 80 | 320 | 443 | 1.1 | 0.6 | 6,483 | 16.2 | 6.1 | 12,924 | 29,174 | 9,250 |
| Engineering, ICT and science technicians | 2 | 3 | 14 | 47 | 66 | 1.0 | 0.5 | 1,029 | 16.9 | 9.3 | 2,358 | 35,724 | 9,388 |
| Automotive and engineering trades workers | 5 | 9 | 22 | 83 | 119 | 1.4 | 0.7 | 1,784 | 17.0 | 6.3 | 4,325 | 36,346 | 9,751 |
| Construction trades workers | 0 | 2 | 10 | 39 | 51 | 0.8 | 0.4 | 961 | 19.6 | 6.1 | 980 | 19,221 | 8,207 |
| Electrotechnology and telecommunications trades workers | 1 | 2 | 5 | 38 | 46 | 0.8 | 0.4 | 562 | 13.1 | 4.3 | 707 | 15,369 | 9,139 |
| Food trades workers | 3 | 6 | 12 | 40 | 61 | 1.1 | 0.6 | 918 | 17.7 | 7.7 | 2,136 | 35,020 | 11,862 |
| Skilled animal and horticultural workers | 1 | 3 | 5 | 16 | 25 | 1.0 | 0.6 | 290 | 13.8 | 5.6 | 1,541 | 61,651 | 12,774 |
| Other technicians and trades workers | 0 | 6 | 12 | 57 | 75 | 1.8 | 1.0 | 938 | 13.6 | 3.4 | 876 | 11,684 | 6,782 |
| Community and personal service workers | 1 | 16 | 84 | 470 | 571 | 1.7 | 1.3 | 7,129 | 13.1 | 5.1 | 8,612 | 15,083 | 6,571 |
| Health and welfare support workers | 0 | 2 | 14 | 76 | 92 | 2.7 | 1.7 | 1,110 | 13.1 | 4.9 | 1,508 | 16,387 | 6,388 |
| Carers and aides | 0 | 5 | 34 | 187 | 226 | 1.8 | 1.4 | 2,835 | 12.9 | 5.1 | 2,708 | 11,981 | 6,088 |
| Hospitality workers | 1 | 3 | 10 | 56 | 70 | 0.8 | 0.7 | 822 | 12.4 | 4.8 | 1,615 | 23,067 | 4,947 |
| Protective service workers | 0 | 5 | 15 | 117 | 137 | 4.0 | 2.2 | 1,580 | 12.2 | 5.9 | 2,079 | 15,177 | 8,866 |
| Sports and personal service workers | 0 | 1 | 11 | 34 | 46 | 1.0 | 0.8 | 783 | 17.4 | 4.7 | 703 | 15,283 | 7,144 |

Table 5.2 Other work-related injuries (continued)
Occupation statistics : Number, incidence, time lost and cost: 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Clerical and administrative workers | 3 | 22 | 82 | 506 | 613 | 1.2 | 0.8 | 7,170 | 12.2 | 3.5 | 10,744 | 17,528 | 8,477 |
| Office managers and program administrators | 0 | 1 | 6 | 38 | 45 | 0.6 | 0.3 | 580 | 13.5 | 4.4 | 713 | 15,840 | 9,533 |
| Personal assistants and secretaries | 1 | 0 | 6 | 31 | 38 | 0.9 | 0.6 | 435 | 11.7 | 3.3 | 423 | 11,129 | 5,598 |
| General clerical workers | 1 | 5 | 8 | 88 | 102 | 1.3 | 0.9 | 818 | 8.5 | 2.4 | 2,289 | 22,443 | 8,062 |
| Inquiry clerks and receptionists | 0 | 3 | 9 | 46 | 58 | 0.7 | 0.5 | 693 | 12.8 | 5.4 | 891 | 15,360 | 8,981 |
| Numerical clerks | 1 | 2 | 11 | 113 | 127 | 1.2 | 0.8 | 1,122 | 9.0 | 2.4 | 2,551 | 20,089 | 8,228 |
| Clerical and office support workers | 0 | 1 | 11 | 43 | 55 | 1.9 | 1.3 | 866 | 16.0 | 7.3 | 1,007 | 18,301 | 10,710 |
| Other clerical and administrative workers | 0 | 10 | 31 | 147 | 188 | 2.6 | 1.5 | 2,656 | 14.9 | 4.8 | 2,871 | 15,270 | 8,238 |
| Sales workers | 1 | 32 | 34 | 237 | 304 | 0.9 | 0.7 | 3,104 | 11.5 | 3.0 | 5,131 | 16,878 | 5,617 |
| Sales representatives and agents | 0 | 1 | 11 | 41 | 53 | 0.9 | 0.5 | 816 | 15.7 | 4.4 | 712 | 13,441 | 5,760 |
| Sales assistants and salespersons | 1 | 31 | 18 | 168 | 218 | 1.0 | 0.9 | 1,727 | 9.3 | 2.7 | 4,084 | 18,733 | 5,794 |
| Sales support workers | 0 | 0 | 5 | 28 | 33 | 0.6 | 0.5 | 561 | 17.0 | 3.3 | 335 | 10,145 | 3,960 |
| Machinery operators and drivers | 5 | 16 | 40 | 208 | 269 | 1.4 | 0.7 | 3,737 | 15.2 | 6.9 | 6,279 | 23,342 | 9,874 |
| Machine and stationary plant operators | 0 | 5 | 5 | 50 | 60 | 1.4 | 0.6 | 687 | 12.7 | 9.1 | 1,376 | 22,938 | 10,438 |
| Mobile plant operators | 1 | 4 | 6 | 24 | 35 | 1.0 | 0.5 | 416 | 13.9 | 6.4 | 1,332 | 38,050 | 8,560 |
| Road and rail drivers | 3 | 4 | 22 | 89 | 118 | 1.5 | 0.8 | 1,989 | 18.1 | 8.4 | 2,676 | 22,682 | 10,927 |
| Storepersons | 1 | 3 | 7 | 45 | 56 | 1.6 | 0.9 | 645 | 12.4 | 5.4 | 895 | 15,975 | 6,476 |
| Labourers | 4 | 20 | 75 | 391 | 490 | 1.6 | 1.1 | 6,451 | 13.9 | 5.4 | 8,872 | 18,106 | 8,685 |
| Cleaners and laundry workers | 1 | 6 | 13 | 75 | 95 | 1.4 | 1.2 | 1,209 | 13.7 | 6.4 | 1,558 | 16,395 | 9,684 |
| Construction and mining labourers | 1 | 0 | 9 | 38 | 48 | 1.3 | 0.7 | 690 | 14.7 | 7.1 | 1,342 | 27,960 | 10,817 |
| Factory process workers | 0 | 4 | 20 | 102 | 126 | 2.1 | 1.2 | 1,674 | 13.7 | 5.0 | 1,847 | 14,660 | 8,790 |
| Farm, forestry and garden workers | 1 | 4 | 5 | 18 | 28 | 1.4 | 0.9 | 349 | 15.9 | 7.6 | 574 | 20,509 | 12,199 |
| Food preparation assistants | 0 | 0 | 4 | 48 | 52 | 1.1 | 1.2 | 557 | 10.7 | 3.2 | 498 | 9,571 | 6,020 |
| Other labourers | 1 | 6 | 24 | 110 | 141 | 2.5 | 1.8 | 1,973 | 14.8 | 4.4 | 3,053 | 21,655 | 8,332 |
| Not stated | 0 | 0 | 0 | 6 | 6 | n.a. | n.a. | 29 | 4.8 | 3.6 | 66 | 11,067 | 7,172 |
| Total | 34 | 198 | 553 | 2,901 | 3,686 | 1.2 | 0.7 | 46,698 | 13.6 | 4.7 | 73,794 | 20,020 | 8,604 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 5.3 Other work-related injuries
Age statistics: Number, incidence, time lost and cost: 2011/12

| Age | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. Rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|----------------|-----------|----------------------|----------------------|----------------------|--------------|------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| 15 - 19 | 2 | 8 | 20 | 132 | 162 | 0.8 | 0.8 | 1,669 | 11.1 | 4.9 | 2,616 | 16,151 | 5,523 |
| 20 - 24 | 3 | 10 | 53 | 338 | 404 | 1.1 | 0.7 | 4,634 | 11.9 | 3.6 | 5,727 | 14,176 | 4,490 |
| 25 - 29 | 3 | 21 | 63 | 355 | 442 | 1.1 | 0.6 | 5,322 | 12.8 | 3.4 | 8,532 | 19,305 | 6,744 |
| 30 - 34 | 3 | 28 | 63 | 326 | 420 | 1.1 | 0.6 | 4,978 | 12.8 | 4.3 | 7,757 | 18,471 | 8,178 |
| 35 - 39 | 3 | 27 | 47 | 300 | 377 | 1.1 | 0.6 | 4,157 | 12.0 | 4.1 | 7,547 | 20,019 | 10,008 |
| 40 - 44 | 5 | 23 | 63 | 291 | 382 | 1.1 | 0.6 | 5,014 | 14.3 | 4.9 | 8,310 | 21,756 | 9,321 |
| 45 - 49 | 4 | 25 | 59 | 294 | 382 | 1.1 | 0.6 | 5,469 | 15.7 | 5.9 | 9,166 | 23,996 | 11,264 |
| 50 - 54 | 5 | 28 | 55 | 333 | 421 | 1.3 | 0.7 | 4,826 | 12.5 | 5.0 | 9,979 | 23,703 | 10,404 |
| 55 - 59 | 3 | 11 | 70 | 262 | 346 | 1.3 | 0.8 | 5,617 | 17.1 | 6.4 | 6,759 | 19,537 | 10,459 |
| 60 - 64 | 1 | 11 | 39 | 199 | 250 | 1.6 | 1.0 | 3,437 | 14.4 | 6.1 | 4,618 | 18,473 | 9,955 |
| 65 + | 1 | 6 | 21 | 71 | 99 | 1.2 | 0.8 | 1,575 | 17.5 | 6.4 | 2,289 | 23,126 | 8,078 |
| Other | 1 | 0 | 0 | 0 | 1 | n.a. | n.a. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Total | 34 | 198 | 553 | 2,901 | 3,686 | 1.2 | 0.7 | 46,698 | 13.6 | 4.7 | 73,794 | 20,020 | 8,604 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 5.4 Other work-related injuries
Time lost and cost for temporary disability cases only: 2011/12

| Time lost | Number of injuries | | Time lost (weeks) (a) | | Gross incurred cost | | |
|--------------------------|--------------------|-------------------|-----------------------|-------------------|---------------------|-------------------|---------------|
| | Number | Per cent of total | Total weeks | Per cent of total | Total \$'000 | Per cent of total | Average \$ |
| Persons | | | | | | | |
| Up to 1 week | 501 | 14.5 | 318 | 0.7 | 2,712 | 5.4 | 5,415 |
| Over 1 week to 2 weeks | 604 | 17.5 | 936 | 2.0 | 3,284 | 6.5 | 5,438 |
| Over 2 weeks to 4 weeks | 520 | 15.1 | 1,526 | 3.3 | 3,844 | 7.6 | 7,393 |
| Over 4 weeks to 26 weeks | 1,281 | 37.1 | 14,112 | 30.2 | 22,061 | 43.6 | 17,222 |
| Over 26 weeks | 548 | 15.9 | 29,806 | 63.8 | 18,661 | 36.9 | 34,054 |
| Total | 3,454 | 100 | 46,698 | 100 | 50,565 | 100 | 14,640 |

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Table 5.5 Other work-related injuries
Nature of occurrence: 2004/05 to 2011/12

| Year | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Time lost (weeks) (b) | | | Gross incurred cost (GIC) | | |
|--|-----------|----------------------|----------------------|----------------------|--------------|------------|-----------------------|-------------|------------|---------------------------|---------------|---------------|
| | | | Six months and over | Less than six months | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Away from work during recess period | | | | | | | | | | | | |
| 2004/05 | 2 | 103 | 19 | 154 | 278 | 0.1 | 1,756 | 10.2 | 3.4 | 15,502 | 55,764 | 12,977 |
| 2005/06 | 1 | 77 | 16 | 184 | 278 | 0.1 | 1,318 | 6.7 | 2.4 | 5,744 | 20,662 | 10,311 |
| 2006/07 | 0 | 56 | 14 | 181 | 251 | 0.1 | 1,506 | 7.8 | 3.3 | 5,496 | 21,896 | 10,969 |
| 2007/08 | 1 | 62 | 14 | 170 | 247 | 0.1 | 1,689 | 9.2 | 3.6 | 5,244 | 21,233 | 11,936 |
| 2008/09 | 1 | 37 | 19 | 171 | 228 | 0.1 | 1,856 | 9.8 | 3.7 | 5,185 | 22,741 | 9,484 |
| 2009/10 | 1 | 56 | 23 | 165 | 245 | 0.1 | 2,017 | 10.8 | 3.4 | 4,808 | 19,624 | 10,351 |
| 2010/11 | 0 | 35 | 36 | 186 | 257 | 0.1 | 2,605 | 13.0 | 4.1 | 5,578 | 21,705 | 12,224 |
| 2011/12 | 3 | 15 | 41 | 161 | 220 | 0.1 | 3,276 | 16.3 | 6.1 | 4,929 | 22,408 | 11,903 |
| Commuting accidents | | | | | | | | | | | | |
| 2004/05 | 38 | 832 | 210 | 2,532 | 3,612 | 1.3 | 22,533 | 8.3 | 2.9 | 87,817 | 24,312 | 7,413 |
| 2005/06 | 54 | 696 | 308 | 2,430 | 3,488 | 1.2 | 27,756 | 10.2 | 3.4 | 92,639 | 26,559 | 7,627 |
| 2006/07 | 39 | 557 | 353 | 2,503 | 3,452 | 1.2 | 29,786 | 10.5 | 3.6 | 79,601 | 23,060 | 7,808 |
| 2007/08 | 44 | 458 | 312 | 2,511 | 3,325 | 1.1 | 29,462 | 10.5 | 3.9 | 77,089 | 23,185 | 8,326 |
| 2008/09 | 39 | 414 | 364 | 2,695 | 3,512 | 1.2 | 33,749 | 11.1 | 3.3 | 83,896 | 23,888 | 7,863 |
| 2009/10 | 36 | 429 | 317 | 2,322 | 3,104 | 1.0 | 31,358 | 11.9 | 4.0 | 86,619 | 27,906 | 8,983 |
| 2010/11 | 44 | 343 | 378 | 2,631 | 3,396 | 1.1 | 31,595 | 12.4 | 4.0 | 86,565 | 25,490 | 8,177 |
| 2011/12 | 31 | 183 | 512 | 2,740 | 3,466 | 1.1 | 43,422 | 13.4 | 4.7 | 68,864 | 19,869 | 8,351 |
| Total other work-related Injuries | | | | | | | | | | | | |
| 2004/05 | 40 | 935 | 229 | 2,686 | 3,890 | 1.4 | 24,289 | 8.4 | 2.9 | 103,319 | 26,560 | 7,800 |
| 2005/06 | 55 | 773 | 324 | 2,614 | 3,766 | 1.3 | 29,074 | 9.9 | 3.3 | 98,383 | 26,124 | 7,800 |
| 2006/07 | 39 | 613 | 367 | 2,684 | 3,703 | 1.2 | 31,292 | 10.3 | 3.6 | 85,097 | 22,981 | 8,000 |
| 2007/08 | 45 | 520 | 326 | 2,681 | 3,572 | 1.2 | 31,151 | 10.4 | 3.9 | 82,334 | 23,050 | 8,505 |
| 2008/09 | 40 | 451 | 383 | 2,866 | 3,740 | 1.2 | 35,605 | 11.0 | 3.3 | 89,081 | 23,819 | 7,975 |
| 2009/10 | 37 | 485 | 340 | 2,487 | 3,349 | 1.1 | 33,376 | 11.9 | 3.9 | 91,427 | 27,300 | 9,011 |
| 2010/11 | 44 | 378 | 414 | 2,817 | 3,653 | 1.2 | 34,200 | 12.4 | 4.0 | 92,144 | 25,224 | 8,479 |
| 2011/12 | 34 | 198 | 553 | 2,901 | 3,686 | 1.2 | 46,698 | 13.6 | 4.7 | 73,794 | 20,020 | 8,604 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Time lost is included only for temporary disability cases resulting in less than three years off work

Table 6.1 Lost Time Injuries
Lost time injuries/diseases : 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Agriculture, forestry and fishing | 6 | 149 | 133 | 1,311 | 1,599 | 35.7 | 17.4 | 13,375 | 9.3 | 2.9 | 21,019 | 13,145 | 4,332 |
| Agriculture | 5 | 119 | 104 | 1,041 | 1,269 | 35.1 | 16.6 | 10,491 | 9.2 | 2.7 | 16,397 | 12,922 | 4,140 |
| Aquaculture | 0 | 3 | 2 | 9 | 14 | 10.8 | 4.8* | 209 | 19.0 | 5.6 | 194 | 13,892 | 9,939 |
| Forestry and logging | 0 | 5 | 9 | 45 | 59 | 51.3* | 28.8* | 662.429 | 12.3 | 3.9 | 738 | 12,513 | 4,044 |
| Fishing, hunting and trapping | 0 | 5 | 4 | 13 | 22 | ** | ** | 256.429 | 15.1 | 7.0 | 360 | 16,354 | 10,720 |
| Agriculture, forestry and fishing support services | 1 | 17 | 14 | 203 | 235 | 43.2 | 25.6 | 1,755 | 8.1 | 2.9 | 3,329 | 14,165 | 4,500 |
| Mining | 5 | 406 | 35 | 523 | 969 | 24.5 | 10.9 | 3,897 | 7.0 | 2.1 | 15,732 | 16,235 | 7,256 |
| Coal mining | 1 | 349 | 5 | 334 | 689 | 31.5 | 14.7 | 1,482 | 4.4 | 2.1 | 10,883 | 15,796 | 7,256 |
| Oil and gas extraction | 1 | 3 | 2 | 5 | 11 | 16.5* | 9.1* | 112.286 | 16.0 | 0.9 | 198 | 18,026 | 11,823 |
| Metal ore mining | 2 | 8 | 7 | 42 | 59 | 11.9 | 5.0 | 502.571 | 10.3 | 2.1 | 1,376 | 23,319 | 8,044 |
| Non-metallic mineral mining and quarrying | 0 | 40 | 18 | 113 | 171 | 79.8 | 36.9 | 1,595 | 12.2 | 2.9 | 2,364 | 13,822 | 6,532 |
| Exploration and other mining support services | 1 | 6 | 3 | 29 | 39 | 5.9 | 2.4 | 204.857 | 6.4 | 2.9 | 911 | 23,364 | 8,128 |
| Manufacturing | 16 | 1,937 | 706 | 6,992 | 9,651 | 37.8 | 19.1 | 65,263 | 8.5 | 1.6 | 117,287 | 12,153 | 4,449 |
| Food product manufacturing | 2 | 214 | 157 | 1,320 | 1,693 | 31.4 | 17.3 | 13,395 | 9.1 | 1.7 | 18,478 | 10,915 | 3,383 |
| Beverage and tobacco product manufacturing | 0 | 17 | 19 | 171 | 207 | 32.1 | 16.3 | 1,709 | 9.0 | 1.9 | 2,960 | 14,300 | 3,563 |
| Textile, leather, clothing and footwear manufacturing | 0 | 56 | 24 | 145 | 225 | 33.1 | 17.3 | 2,095 | 12.4 | 2.0 | 2,814 | 12,506 | 6,965 |
| Wood product manufacturing | 2 | 94 | 38 | 543 | 677 | 51.4 | 26.0 | 3,961 | 6.8 | 1.7 | 7,473 | 11,039 | 3,649 |
| Pulp, paper and converted paper product manufacturing | 1 | 33 | 12 | 121 | 167 | 35.5 | 17.5 | 1,261 | 9.5 | 2.6 | 1,957 | 11,716 | 5,505 |
| Printing (including the reproduction of recorded media) | 1 | 48 | 18 | 218 | 285 | 19.9 | 11.7 | 1,886 | 8.0 | 1.2 | 2,641 | 9,268 | 3,561 |
| Petroleum and coal product manufacturing | 0 | 17 | 3 | 29 | 49 | 12.5 | 6.2 | 318 | 9.9 | 1.8 | 892 | 18,195 | 7,709 |
| Basic chemical and chemical product manufacturing | 0 | 59 | 29 | 273 | 361 | 25.5 | 12.4 | 2,570 | 8.5 | 1.8 | 3,828 | 10,603 | 4,212 |
| Polymer product and rubber product manufacturing | 0 | 25 | 16 | 144 | 185 | 21.9 | 10.5 | 1,360 | 8.5 | 1.3 | 1,957 | 10,577 | 3,953 |
| Non-metallic mineral product manufacturing | 0 | 206 | 53 | 376 | 635 | 69.9 | 33.0 | 4,858 | 11.4 | 2.7 | 9,971 | 15,702 | 9,301 |
| Primary metal and metal product manufacturing | 0 | 441 | 24 | 249 | 714 | 27.9 | 13.6 | 1,949 | 7.2 | 1.3 | 12,729 | 17,828 | 10,083 |
| Fabricated metal product manufacturing | 3 | 312 | 104 | 1,220 | 1,639 | 116.5 | 58.2 | 10,649 | 8.0 | 1.6 | 19,398 | 11,835 | 4,138 |
| Transport equipment manufacturing | 0 | 101 | 46 | 584 | 731 | 50.1 | 25.0 | 4,261 | 6.8 | 1.0 | 7,061 | 9,660 | 2,633 |
| Machinery and equipment manufacturing | 7 | 226 | 114 | 1,253 | 1,600 | 43.6 | 20.9 | 10,195 | 7.5 | 1.1 | 18,390 | 11,493 | 3,731 |
| Furniture and other manufacturing | 0 | 88 | 49 | 346 | 483 | 41.1 | 19.9 | 4,797 | 12.1 | 2.6 | 6,739 | 13,953 | 6,695 |
| Electricity, gas, water and waste services | 0 | 148 | 32 | 414 | 594 | 17.4 | 8.8 | 2,976 | 6.7 | 1.0 | 9,950 | 16,751 | 5,046 |
| Electricity supply | 0 | 76 | 3 | 110 | 189 | 12.3 | 6.3 | 393 | 3.5 | 0.1 | 4,519 | 23,912 | 8,957 |
| Gas supply | 0 | 2 | 0 | 9 | 11 | 6.4 | 3.2* | 14 | 1.6 | 1.3 | 70 | 6,405 | 2,069 |
| Water supply, sewerage and drainage services | 0 | 28 | 1 | 48 | 77 | 10.8 | 5.8 | 171 | 3.5 | 1.0 | 1,862 | 24,185 | 6,264 |
| Waste collection, treatment and disposal services | 0 | 42 | 28 | 247 | 317 | 34.7 | 16.5 | 2,398 | 8.7 | 1.4 | 3,498 | 11,035 | 3,020 |

Table 6.1 Lost Time Injuries (continued)

Lost time injuries/diseases : 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|---|-----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Construction | 10 | 1,050 | 485 | 3,865 | 5,410 | 25.7 | 12.7 | 43,566 | 10.1 | 2.7 | 80,511 | 14,882 | 6,993 |
| Building Construction | 3 | 272 | 121 | 871 | 1,267 | 22.1 | 10.8 | 10,412 | 10.5 | 2.9 | 20,312 | 16,031 | 8,052 |
| Heavy and Civil Engineering Construction | 2 | 190 | 46 | 526 | 764 | 51.6 | 21.4 | 4,154 | 7.4 | 1.9 | 9,701 | 12,698 | 5,953 |
| Construction Services | 5 | 588 | 318 | 2,468 | 3,379 | 26.5 | 13.6 | 28,999 | 10.4 | 2.9 | 50,498 | 14,945 | 6,809 |
| Wholesale Trade | 6 | 223 | 239 | 2,018 | 2,486 | 19.1 | 10.0 | 21,044 | 9.3 | 1.7 | 28,198 | 11,343 | 4,239 |
| Basic Material Wholesaling | 1 | 54 | 29 | 347 | 431 | 16.8 | 8.9 | 2,933 | 7.8 | 1.7 | 4,725 | 10,964 | 3,501 |
| Machinery and Equipment Wholesaling | 2 | 68 | 71 | 663 | 804 | 20.7 | 10.7 | 6,404 | 8.7 | 1.4 | 9,075 | 11,287 | 4,161 |
| Motor Vehicle and Motor Vehicle Parts Wholesaling | 0 | 11 | 14 | 162 | 187 | 38.7 | 17.1 | 1,269 | 7.3 | 1.7 | 1,769 | 9,460 | 3,281 |
| Grocery, Liquor and Tobacco Product Wholesaling | 2 | 38 | 46 | 382 | 468 | 21.9 | 11.5 | 4,179 | 9.8 | 2.4 | 5,846 | 12,492 | 4,434 |
| Other Goods Wholesaling | 1 | 50 | 78 | 442 | 571 | 19.7 | 10.9 | 6,000 | 11.5 | 1.9 | 6,548 | 11,468 | 5,381 |
| Commission-Based Wholesaling | 0 | 2 | 1 | 22 | 25 | 11.2 | 7.2* | 259 | 11.3 | 2.9 | 235 | 9,381 | 4,576 |
| Retail Trade | 4 | 321 | 337 | 4,137 | 4,799 | 12.8 | 9.2 | 31,560 | 7.1 | 1.3 | 49,353 | 10,284 | 3,804 |
| Motor Vehicle and Motor Vehicle Parts Retailing | 0 | 27 | 46 | 533 | 606 | 21.9 | 11.6 | 4,279 | 7.4 | 1.5 | 4,740 | 7,822 | 2,554 |
| Fuel Retailing | 0 | 1 | 10 | 63 | 74 | 7.8 | 5.7 | 887 | 12.1 | 3.6 | 967 | 13,071 | 5,255 |
| Food Retailing | 0 | 136 | 82 | 1,506 | 1,724 | 15.1 | 11.1 | 8,493 | 5.3 | 0.9 | 20,367 | 11,814 | 5,311 |
| Other Store-Based Retailing | 4 | 154 | 194 | 1,977 | 2,329 | 11.3 | 8.4 | 17,466 | 8.1 | 1.6 | 22,644 | 9,723 | 3,494 |
| Non-Store Retailing and Retail Commission-Based Buying and/or Selling | 0 | 3 | 5 | 58 | 66 | 11.0 | 7.5 | 436 | 6.9 | 1.3 | 633 | 9,597 | 3,014 |
| Accommodation and Food Services | 8 | 182 | 307 | 3,642 | 4,139 | 15.8 | 12.4 | 29,341 | 7.4 | 1.6 | 33,022 | 7,978 | 2,022 |
| Accommodation | 0 | 34 | 73 | 715 | 822 | 28.4 | 17.7 | 6,289 | 8.0 | 1.6 | 6,720 | 8,175 | 2,434 |
| Food and Beverage Services | 8 | 148 | 234 | 2,927 | 3,317 | 14.3 | 11.5 | 23,053 | 7.3 | 1.7 | 26,303 | 7,930 | 1,919 |
| Transport, Postal and Warehousing | 35 | 545 | 383 | 3,084 | 4,047 | 26.9 | 14.7 | 35,233 | 10.2 | 2.3 | 63,640 | 15,725 | 6,210 |
| Road Transport | 24 | 203 | 162 | 1,177 | 1,566 | 29.2 | 15.2 | 15,511 | 11.6 | 3.3 | 30,085 | 19,212 | 7,481 |
| Rail Transport | 0 | 45 | 4 | 338 | 387 | 21.3 | 10.7 | 923 | 2.7 | 0.9 | 3,828 | 9,890 | 2,913 |
| Water Transport | 0 | 9 | 1 | 36 | 46 | 15.7 | 9.0 | 235 | 6.3 | 2.4 | 531 | 11,542 | 5,402 |
| Air and Space Transport | 2 | 37 | 7 | 61 | 107 | 5.7 | 3.5 | 519 | 7.6 | 1.6 | 1,797 | 16,791 | 6,081 |
| Other Transport | 2 | 19 | 21 | 80 | 122 | 44.3 | 22.5 | 1,747 | 17.3 | 4.1 | 1,974 | 16,182 | 7,745 |
| Postal and Courier Pick-up and Delivery Services | 2 | 28 | 44 | 187 | 261 | 11.6 | 7.1 | 3,820 | 16.6 | 5.4 | 4,692 | 17,977 | 8,848 |
| Transport Support Services | 5 | 160 | 125 | 836 | 1,126 | 104.9 | 56.2 | 10,000 | 10.4 | 2.0 | 14,807 | 13,150 | 5,732 |
| Warehousing and Storage Services | 0 | 44 | 19 | 369 | 432 | 25.4 | 14.0 | 2,478 | 6.4 | 1.6 | 5,927 | 13,720 | 5,669 |

Table 6.1 Lost Time Injuries (continued)

Lost time injuries/diseases : 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|----------|----------------------|----------------------|----------------------|--------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Information Media and Telecommunications | 1 | 38 | 57 | 471 | 567 | 8.3 | 4.4 | 4,638 | 8.8 | 1.9 | 6,110 | 10,776 | 4,767 |
| Publishing (except Internet and Music Publishing) | 0 | 24 | 14 | 132 | 170 | 11.3 | 6.3 | 1,042 | 7.1 | 1.3 | 1,728 | 10,167 | 5,269 |
| Motion Picture and Sound Recording Activities | 0 | 0 | 7 | 74 | 81 | 10.9 | 5.4 | 653 | 8.1 | 2.3 | 679 | 8,386 | 4,081 |
| Broadcasting (except Internet) | 0 | 3 | 8 | 57 | 68 | 5.4 | 2.8 | 491 | 7.7 | 2.1 | 725 | 10,660 | 5,235 |
| Internet Publishing and Broadcasting | 0 | 0 | 1 | 3 | 4 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Telecommunications Services | 1 | 10 | 21 | 149 | 181 | 6.9 | 3.4 | 1,847 | 10.9 | 1.8 | 2,165 | 11,960 | 4,307 |
| Internet Service Providers, Web Search Portals and Data Processing Services | 0 | 0 | 1 | 24 | 25 | 9.5 | 5.3 | 127 | 5.1 | 0.9 | 201 | 8,023 | 4,691 |
| Library and Other Information Services | 0 | 1 | 5 | 32 | 38 | 9.2 | 7.1 | 382 | 10.3 | 2.3 | 515 | 13,555 | 4,587 |
| Financial and Insurance Services | 3 | 27 | 110 | 806 | 946 | 6.6 | 3.4 | 9,137 | 10.0 | 1.6 | 9,941 | 10,509 | 4,697 |
| Finance | 3 | 10 | 41 | 328 | 382 | 5.2 | 2.7 | 3,524 | 9.6 | 1.7 | 4,507 | 11,798 | 5,886 |
| Insurance and Superannuation Funds | 0 | 6 | 41 | 268 | 315 | 10.8 | 5.8 | 3,291 | 10.7 | 1.4 | 3,057 | 9,704 | 4,010 |
| Auxiliary Finance and Insurance Services | 0 | 11 | 28 | 210 | 249 | 6.0 | 3.1 | 2,321 | 9.8 | 1.4 | 2,377 | 9,548 | 4,256 |
| Rental, Hiring and Real Estate Services | 0 | 48 | 57 | 444 | 549 | 9.2 | 5.0 | 4,864 | 9.7 | 2.4 | 6,720 | 12,240 | 4,992 |
| Rental and Hiring Services (except Real Estate) | 0 | 27 | 27 | 180 | 234 | 20.5 | 12.1 | 2,138 | 10.4 | 2.4 | 3,149 | 13,456 | 5,142 |
| Property Operators and Real Estate Services | 0 | 21 | 30 | 264 | 315 | 6.5 | 3.5 | 2,726 | 9.3 | 2.1 | 3,571 | 11,336 | 4,779 |
| Professional, Scientific and Technical Services | 7 | 85 | 152 | 1,110 | 1,354 | 5.2 | 2.7 | 12,273 | 9.9 | 1.7 | 19,735 | 14,576 | 4,648 |
| Professional, Scientific and Technical Services (except Computer System Design and Related Services) | 6 | 78 | 123 | 939 | 1,146 | 5.8 | 3.2 | 10,227 | 9.8 | 1.6 | 16,941 | 14,782 | 4,401 |
| Computer System Design and Related Services | 1 | 7 | 29 | 171 | 208 | 3.2 | 1.6 | 2,046 | 10.3 | 1.9 | 2,795 | 13,436 | 6,259 |
| Administrative and Support Services | 3 | 204 | 235 | 1,924 | 2,366 | 16.1 | 9.9 | 19,765 | 9.2 | 1.9 | 30,558 | 12,915 | 4,050 |
| Administrative Services | 2 | 86 | 136 | 1,158 | 1,382 | 13.5 | 7.7 | 11,596 | 9.0 | 1.7 | 15,277 | 11,054 | 3,025 |
| Building Cleaning, Pest Control and Other Support Services | 1 | 118 | 99 | 766 | 984 | 22.3 | 16.6 | 8,169 | 9.5 | 2.3 | 15,281 | 15,529 | 5,535 |
| Public Administration and Safety | 6 | 502 | 630 | 4,583 | 5,721 | 35.1 | 20.4 | 49,665 | 9.7 | 2.0 | 106,313 | 18,583 | 4,466 |
| Public Administration | 3 | 377 | 198 | 2,450 | 3,028 | 27.5 | 16.4 | 17,741 | 6.8 | 1.0 | 39,393 | 13,010 | 3,936 |
| Defence | 0 | 0 | 0 | 3 | 3 | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. |
| Public Order, Safety and Regulatory Services | 3 | 125 | 432 | 2,130 | 2,690 | 59.6 | 33.1 | 31,909 | 12.8 | 4.0 | 66,900 | 24,870 | 5,193 |
| Education and Training | 2 | 95 | 370 | 3,606 | 4,073 | 15.6 | 10.2 | 33,993 | 8.6 | 1.1 | 53,273 | 13,079 | 2,981 |
| Preschool and School Education | 1 | 36 | 288 | 2,852 | 3,177 | 22.1 | 13.7 | 26,573 | 8.5 | 1.0 | 42,287 | 13,310 | 2,739 |
| Tertiary Education | 1 | 47 | 59 | 540 | 647 | 8.6 | 5.9 | 5,518 | 9.2 | 1.7 | 8,480 | 13,107 | 4,497 |
| Adult, Community and Other Education | 0 | 12 | 23 | 214 | 249 | 6.8 | 5.2 | 1,903 | 8.1 | 1.7 | 2,505 | 10,060 | 2,821 |

Table 6.1 Lost Time Injuries (continued)

Lost time injuries/diseases : 2011/12

| Occupation | Fatal | Permanent disability | Temporary disability | | Total | Inc. (a) | Freq. rate (b) | Time lost (weeks) (c) | | | Gross incurred cost (GIC) | | |
|--|------------|----------------------|----------------------|----------------------|---------------|-------------|----------------|-----------------------|-------------|------------|---------------------------|---------------|--------------|
| | | | Six months and over | Less than six months | | | | Total | Average | Median | Total \$'000 | Average \$ | Median \$ |
| Persons | | | | | | | | | | | | | |
| Health care and social assistance | 5 | 166 | 843 | 8,368 | 9,382 | 22.3 | 15.0 | 75,791 | 8.5 | 2.1 | 97,688 | 10,412 | 2,940 |
| Hospitals | 1 | 64 | 329 | 3,339 | 3,733 | 27.7 | 17.4 | 28,978 | 8.3 | 2.6 | 43,589 | 11,677 | 3,171 |
| Medical and other health care services | 2 | 33 | 154 | 1,077 | 1,266 | 11.7 | 7.8 | 12,992 | 11.0 | 2.7 | 17,589 | 13,894 | 4,440 |
| Residential care services | 1 | 49 | 292 | 3,022 | 3,364 | 48.7 | 34.4 | 26,887 | 8.2 | 2.0 | 29,003 | 8,622 | 2,616 |
| Social assistance services | 1 | 20 | 68 | 930 | 1,019 | 9.4 | 6.7 | 6,934 | 7.0 | 1.1 | 7,507 | 7,367 | 2,157 |
| Arts and recreation services | 0 | 35 | 68 | 869 | 972 | 16.8 | 12.8 | 6,503 | 7.1 | 1.3 | 8,872 | 9,127 | 3,510 |
| Heritage activities | 0 | 6 | 13 | 160 | 179 | 12.6 | 9.5 | 1,187 | 7.5 | 1.3 | 2,043 | 11,413 | 2,654 |
| Creative and performing arts activities | 0 | 4 | 7 | 124 | 135 | 16.9 | 11.4 | 741 | 5.7 | 1.0 | 825 | 6,114 | 2,849 |
| Sports and recreation activities | 0 | 23 | 45 | 560 | 628 | 20.0 | 16.5 | 4,316 | 7.2 | 1.6 | 5,697 | 9,071 | 3,947 |
| Gambling activities | 0 | 2 | 3 | 25 | 30 | 9.2 | 5.5 | 258 | 9.2 | 1.1 | 306 | 10,213 | 2,800 |
| Other services | 2 | 276 | 357 | 2,204 | 2,839 | 24.3 | 13.8 | 29,422 | 11.5 | 2.1 | 31,978 | 11,264 | 4,394 |
| Repair and maintenance | 1 | 115 | 76 | 745 | 937 | 16.5 | 8.3 | 7,035 | 8.6 | 1.6 | 10,780 | 11,504 | 4,438 |
| Personal and other services | 1 | 160 | 278 | 1,420 | 1,859 | 31.6 | 20.7 | 22,059 | 13.0 | 2.4 | 20,797 | 11,187 | 4,425 |
| Private households employing staff and undifferentiated goods and service-producing activities of households for own use | 0 | 1 | 3 | 39 | 43 | 35.9 | 29.2* | 328 | 7.8 | 1.7 | 401 | 9,336 | 3,168 |
| Not stated | 3 | 115 | 66 | 961 | 1,145 | n.a. | n.a. | 6,127 | 6.0 | 1.3 | 9,134 | 7,978 | 1,793 |
| Total | 122 | 6,552 | 5,602 | 51,332 | 63,608 | 19.9 | 11.8 | 498,433 | 8.8 | 1.9 | 799,035 | 12,562 | 3,963 |

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
 b. Frequency rate is the number of injuries per million hours worked
 c. Time lost is included only for temporary disability cases resulting in less than three years off work
 n.a. Not applicable
 n.p. Not published
 * Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution
 ** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 7.1 Payments

Type of payments made from 1998/99 to 2011/12 (\$'000) (not adjusted for inflation)

| Type of payments | 1998/99 | 1999/00 | 2000/01 | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 | 2009/10 | 2010/11 | 2011/12 |
|--|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Compensation payments | 1,772,244 | 1,893,362 | 1,970,775 | 2,231,884 | 1,701,629 | 1,880,195 | 1,760,340 | 1,749,910 | 1,724,319 | 1,802,104 | 1,999,882 | 2,192,505 | 2,260,559 | 2,454,125 |
| Ambulance services | 7,641 | 7,812 | 7,165 | 8,395 | 9,756 | 10,917 | 12,319 | 12,038 | 6,273 | 3,885 | 3,994 | 7,728 | 2,977 | 2,920 |
| Medical treatment | 198,490 | 221,132 | 232,692 | 277,053 | 284,572 | 345,278 | 340,984 | 344,717 | 362,635 | 392,760 | 435,893 | 456,364 | 450,898 | 511,499 |
| Hospital treatment | 58,856 | 60,573 | 60,989 | 60,619 | 59,058 | 73,767 | 74,377 | 73,622 | 75,539 | 79,142 | 91,745 | 98,354 | 104,987 | 103,711 |
| Rehabilitation treatment | 57,600 | 58,099 | 74,258 | 88,096 | 111,258 | 122,615 | 120,448 | 107,148 | 94,076 | 96,260 | 109,743 | 129,613 | 123,070 | 132,867 |
| Physiotherapy and chiropractic treatment | 60,466 | 63,092 | 63,069 | 66,188 | 61,386 | 68,780 | 66,667 | 60,993 | 60,461 | 64,016 | 71,235 | 76,084 | 80,926 | 89,479 |
| Damage to artificial limbs and clothing | 2,275 | 2,317 | 3,327 | 3,635 | 4,388 | 5,574 | 6,431 | 7,928 | 8,700 | 9,996 | 11,322 | 12,960 | 14,107 | 28,392 |
| Death payments | 21,927 | 21,121 | 22,963 | 20,643 | 25,743 | 25,371 | 25,345 | 22,747 | 23,563 | 21,898 | 50,255 | 45,353 | 53,743 | 37,874 |
| Permanent injury | 182,318 | 145,122 | 136,377 | 156,632 | 265,827 | 261,694 | 187,240 | 192,680 | 165,321 | 151,565 | 170,234 | 205,666 | 201,385 | 210,044 |
| Pain and suffering | 67,008 | 55,583 | 50,620 | 57,493 | 113,347 | 111,437 | 72,377 | 70,717 | 60,363 | 56,744 | 62,081 | 75,569 | 76,693 | 80,723 |
| Commutations | 462,667 | 615,182 | 665,565 | 812,501 | 26,770 | 28,886 | 17,697 | 19,324 | 18,253 | 24,542 | 31,729 | 46,459 | 31,415 | 39,885 |
| Section 38 (Weekly benefit) | 81,767 | 80,994 | 91,012 | 105,598 | 120,503 | 138,143 | 125,535 | 111,312 | 102,998 | 105,986 | 119,886 | 141,432 | 139,866 | 149,557 |
| Total incapacity (Weekly benefit) | 440,630 | 428,642 | 416,987 | 423,582 | 433,428 | 459,876 | 448,060 | 428,268 | 432,661 | 456,857 | 476,945 | 506,432 | 559,414 | 618,364 |
| Partial incapacity (Weekly benefit) | 130,593 | 133,688 | 145,745 | 151,443 | 185,587 | 227,851 | 262,854 | 298,411 | 313,470 | 338,449 | 364,814 | 390,485 | 421,072 | 448,804 |
| Non-compensation payments | 712,774 | 789,413 | 975,334 | 1,304,203 | 1,548,358 | 925,504 | 494,582 | 455,638 | 489,005 | 473,760 | 525,508 | 544,554 | 598,833 | 644,092 |
| Transport and maintenance | 14,448 | 13,950 | 15,312 | 15,802 | 14,966 | 15,895 | 13,243 | 16,126 | 23,469 | 27,879 | 29,792 | 26,944 | 32,945 | 34,866 |
| Damages and common law | 311,448 | 329,211 | 460,307 | 704,657 | 1,013,829 | 431,830 | 209,205 | 189,536 | 225,925 | 226,361 | 269,317 | 286,222 | 326,716 | 348,085 |
| Investigation expenses | 107,269 | 127,781 | 150,152 | 173,111 | 137,986 | 117,561 | 107,110 | 110,423 | 101,422 | 90,079 | 92,977 | 97,680 | 105,523 | 116,762 |
| Interpreter services | 981 | 1,187 | 1,624 | 2,233 | 2,276 | 2,419 | 2,468 | 2,537 | 2,309 | 2,213 | 2,621 | 2,618 | 2,850 | 2,627 |
| Legal costs | 278,625 | 317,282 | 347,937 | 408,398 | 379,299 | 357,798 | 162,554 | 137,013 | 135,879 | 127,225 | 130,799 | 131,087 | 130,798 | 141,751 |
| Total | 2,485,018 | 2,682,776 | 2,946,109 | 3,536,087 | 3,249,988 | 2,805,700 | 2,254,923 | 2,205,548 | 2,213,325 | 2,275,865 | 2,525,390 | 2,737,060 | 2,859,392 | 3,098,217 |

Note: Payments data in this table have not been adjusted for inflation/deflation. Care should be taken when interpreting unadjusted data. To enable time series comparisons, a method of indexation is recommended.

Table 7.2 Payments
Payments made in 2012/13 for all cases

| Type of payment | Type of payment by nature of occurrence | | | | | | | | Type of payment by gender | | | | | |
|--|---|-------------|-----------------------------|-------------|-----------------------|-------------|-----------------------------|-------------|---------------------------|-------------|------------------|-------------|------------------|-------------|
| | Workplace injuries | | Other work-related injuries | | Occupational diseases | | All employment injuries (a) | | Males | | Females | | Persons (b) | |
| | \$'000 | % of total | \$'000 | % of total | \$'000 | % of total | \$'000 | % of total | \$'000 | % of total | \$'000 | % of total | \$'000 | % of total |
| Compensation payments | 1,737,429 | 79.0 | 218,278 | 89.6 | 498,410 | 76.2 | 2,454,125 | 79.2 | 1,604,461 | 77.9 | 849,653 | 81.8 | 2,454,125 | 79.2 |
| Ambulance services | 2,328 | 0.1 | 340 | 0.1 | 252 | 0.0 | 2,920 | 0.1 | 2,025 | 0.1 | 895 | 0.1 | 2,920 | 0.1 |
| Medical treatment | 368,060 | 16.7 | 52,609 | 21.6 | 90,828 | 13.9 | 511,499 | 16.5 | 333,721 | 16.2 | 177,775 | 17.1 | 511,499 | 16.5 |
| Hospital treatment | 80,125 | 3.6 | 9,697 | 4.0 | 13,888 | 2.1 | 103,711 | 3.3 | 74,939 | 3.6 | 28,772 | 2.8 | 103,711 | 3.3 |
| Rehabilitation treatment | 96,266 | 4.4 | 11,584 | 4.8 | 25,013 | 3.8 | 132,867 | 4.3 | 74,552 | 3.6 | 58,314 | 5.6 | 132,867 | 4.3 |
| Physiotherapy and chiropractic treatment | 70,620 | 3.2 | 10,797 | 4.4 | 8,060 | 1.2 | 89,479 | 2.9 | 49,302 | 2.4 | 40,174 | 3.9 | 89,479 | 2.9 |
| Damage to artificial limbs and clothing | 21,883 | 1.0 | 3,077 | 1.3 | 3,431 | 0.5 | 28,392 | 0.9 | 19,780 | 1.0 | 8,611 | 0.8 | 28,392 | 0.9 |
| Death payments | 19,470 | 0.9 | 13,737 | 5.6 | 4,666 | 0.7 | 37,874 | 1.2 | 31,608 | 1.5 | 6,265 | 0.6 | 37,874 | 1.2 |
| Permanent injury | 138,818 | 6.3 | 15,571 | 6.4 | 55,654 | 8.5 | 210,044 | 6.8 | 153,215 | 7.4 | 56,829 | 5.5 | 210,044 | 6.8 |
| Pain and suffering | 56,571 | 2.6 | 6,042 | 2.5 | 18,109 | 2.8 | 80,723 | 2.6 | 56,632 | 2.7 | 24,090 | 2.3 | 80,723 | 2.6 |
| Commutations | 29,475 | 1.3 | 4,206 | 1.7 | 6,203 | 0.9 | 39,885 | 1.3 | 29,755 | 1.4 | 10,130 | 1.0 | 39,885 | 1.3 |
| Section 38 (Weekly benefit) | 102,911 | 4.7 | 12,486 | 5.1 | 34,159 | 5.2 | 149,557 | 4.8 | 101,311 | 4.9 | 48,246 | 4.6 | 149,557 | 4.8 |
| Total incapacity (Weekly benefit) | 410,135 | 18.6 | 46,947 | 19.3 | 161,277 | 24.7 | 618,364 | 20.0 | 396,758 | 19.3 | 221,602 | 21.3 | 618,364 | 20.0 |
| Partial incapacity (Weekly benefit) | 340,762 | 15.5 | 31,177 | 12.8 | 76,865 | 11.8 | 448,804 | 14.5 | 280,857 | 13.6 | 167,944 | 16.2 | 448,804 | 14.5 |
| Non-compensation payments | 463,159 | 21.0 | 25,362 | 10.4 | 155,570 | 23.8 | 644,092 | 20.8 | 455,292 | 22.1 | 188,799 | 18.2 | 644,092 | 20.8 |
| Transport and maintenance | 25,890 | 1.2 | 2,839 | 1.2 | 6,136 | 0.9 | 34,866 | 1.1 | 22,361 | 1.1 | 12,504 | 1.2 | 34,866 | 1.1 |
| Damages and common law | 269,518 | 12.2 | 1,795 | 0.7 | 76,771 | 11.7 | 348,085 | 11.2 | 265,187 | 12.9 | 82,897 | 8.0 | 348,085 | 11.2 |
| Investigation expenses | 74,450 | 3.4 | 9,426 | 3.9 | 32,884 | 5.0 | 116,762 | 3.8 | 71,640 | 3.5 | 45,121 | 4.3 | 116,762 | 3.8 |
| Interpreter services | 2,171 | 0.1 | 233 | 0.1 | 222 | 0.0 | 2,627 | 0.1 | 1,699 | 0.1 | 927 | 0.1 | 2,627 | 0.1 |
| Legal costs | 91,128 | 4.1 | 11,067 | 4.5 | 39,555 | 6.0 | 141,751 | 4.6 | 94,402 | 4.6 | 47,348 | 4.6 | 141,751 | 4.6 |
| Total | 2,200,588 | 100 | 243,640 | 100 | 653,981 | 100 | 3,098,217 | 100 | 2,059,754 | 100 | 1,038,453 | 100 | 3,098,217 | 100 |

Note: Payments data in this table have not been adjusted for inflation/deflation

a. Includes payments for cases for which nature of occurrence has not been determined

b. Includes payments for cases for which gender is unstated

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