

Statistical bulletin 2012/13



NSW workers compensation statistics

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This publication may contain work health and safety and workers compensation information. It may include some of your obligations under the various legislations that WorkCover NSW administers. To ensure you comply with your legal obligations you must refer to the appropriate legislation.

Information on the latest laws can be checked by visiting the NSW legislation website legislation.nsw.gov.au

This publication does not represent a comprehensive statement of the law as it applies to particular problems or to individuals or as a substitute for legal advice.

You should seek independent legal advice if you need assistance on the application of the law to your situation.

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Foreword

I am pleased to present the workers compensation Statistical bulletin 2012/13 covering NSW workers compensation claim statistics for the 2012/13 financial year.

This bulletin is one of a series of WorkCover NSW publications aimed at increasing community awareness of work-related injury and disease.

WorkCover provides information about the causes and effects of workers compensation claims to assist individuals and organisations in their endeavour to prevent workplace injury and disease, and minimise the social and economic cost of claims through injury management practices.

Everyone has the right to work in a safe workplace and return home safe after work. At WorkCover we want to help make workplaces in NSW the safest in the world.

In June 2012, the NSW Government introduced reforms to workers compensation legislation. This has meant that this edition sees a break in series as the definitions for 'major claim' and 'lost time claim' have had to be redefined. Therefore no trend analysis has been reported except for comments relating to all claims reported in the Key Findings section, Section 2 Fatalities and Section 7 Payments. Trend analysis reporting will resume in the next edition using 2012/13 data as the baseline.

I trust that the information included in the workers compensation Statistical bulletin 2012/13 will be of interest in understanding the nature, extent and impact of work related injury and disease in NSW.

Julie Newman *PSM*

Chief Executive Officer

Safety, Return to Work and Support

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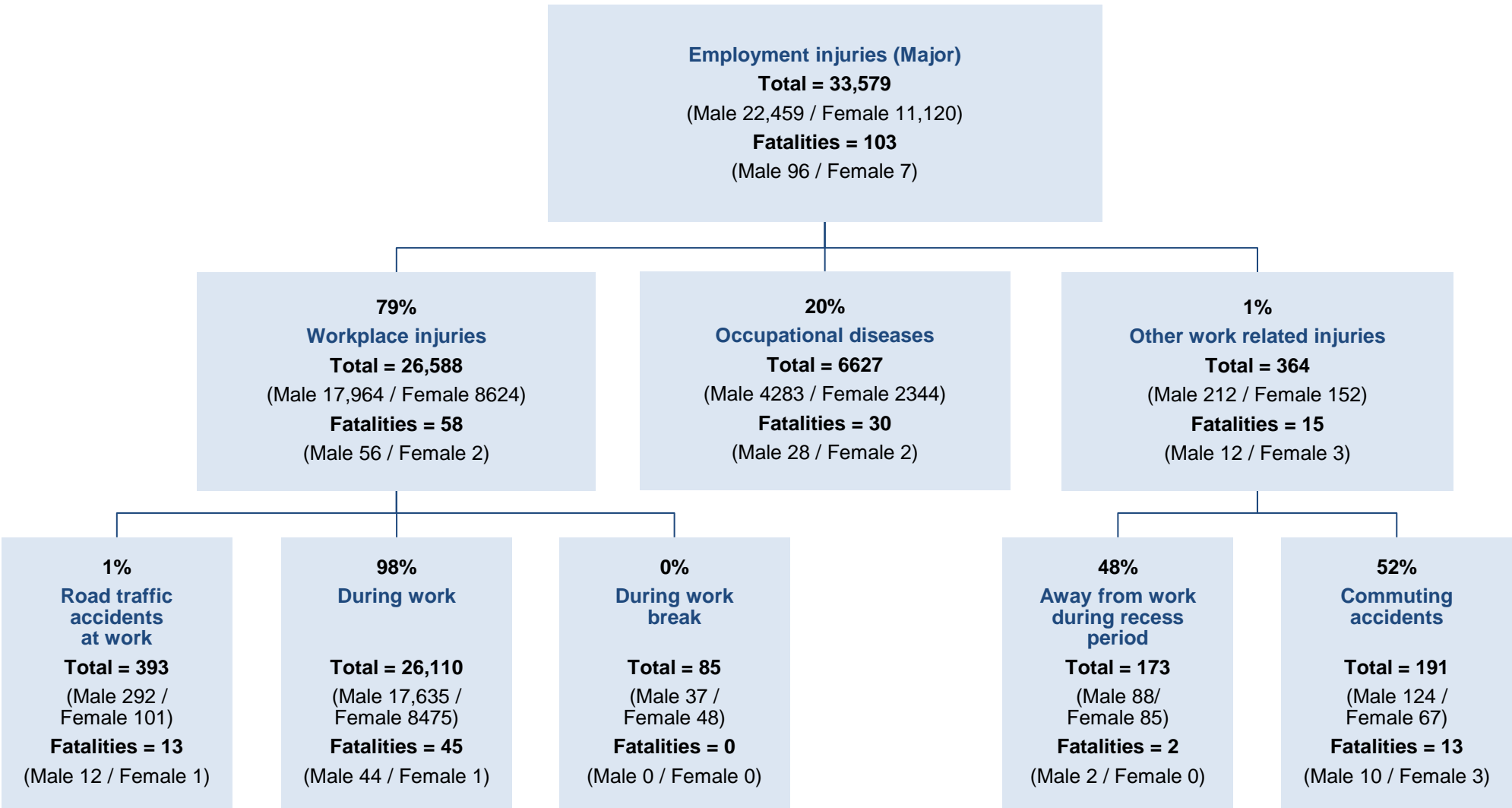
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Key findings for 2012/13

All injury and disease claims (major and minor employment injuries)

- A total of 105,009 employment injuries were reported in 2012/13, a decrease of 24,697 injuries or 19 per cent from 129,706 in 2011/12 and a 20 per cent reduction in the incidence rate of 40.5 per 1000 employees in 2011/12 to 32.6 in 2012/13.

Injury and disease claims (major employment injuries) with at least one week of weekly benefit entitlement paid



- A total of 33,579 major employment injuries were reported in 2012/13. Of these there were 26,588 (79 per cent) workplace injuries and 6,627 (20 per cent) occupational diseases.
- The incidence rate of major employment injuries in 2012/13 was 10.4 per 1000 employees. The frequency rate was 6.2.
- Males account for 67 per cent of workers compensation claims for injuries, while women account for 33 per cent.
- The highest number of employment injuries by industry division were reported in health care and social assistance (4,776), followed by manufacturing (4,759) and construction (3,319).
- Occupations that experienced the highest number of employment injuries were labourers (7,781), technicians and trades workers (6,079) and community and personal service workers (5,446).
- The total gross incurred cost of compensable injuries in 2012/13 was \$562 million.
- Compensable injuries and diseases resulted in approximately 320,000 weeks of employee incapacity.
- In 2012/13, 81 per cent of workers compensation claims for injuries were for less than six months of time lost.

Fatalities

- There were 103 deaths resulting from work related injury and disease reported during 2012/13, a reduction of 16 per cent from the previous year. Of these:
 - 58 occurred as a result of traumatic injury while the person was at work
 - 30 resulted from diseases contracted or aggravated as a result of employment
 - 15 occurred while the person was away from their place of work (for example commuting to or from work).

- The number of fatalities decreased by 30 fatalities or 23 per cent and the fatality incidence rate (number of fatalities per 100,000 employees) declined by 32 per cent since 2003/04.
- In 2012/13 males accounted for 93 per cent of reported fatalities, while females accounted for 7 per cent.
- Workplace fatalities rose by 5 per cent from 55 in 2011/12 to 58 in 2012/13, while fatalities resulting from occupational diseases fell from 33 in 2011/12 to 30 in 2012/13.
- Work related fatalities for persons under the age of 25 decreased by two fatalities from 13 in 2011/12 to 11 in 2012/13. Vehicle accidents remained the most common cause of fatality for persons under 25, accounting for 45 per cent of all fatalities for this age group.
- Industries that experienced the highest incidence rate of work related fatalities during 2012/13 were agriculture, forestry and fishing (15.1 per 100,000 employees) and electricity, gas, water services (11.5 per 100,000 employees).
- Occupations that experienced the highest incidence rate of work related fatalities during 2012/13 were road and rail drivers (21.7 per 100,000 employees), chief executives, general managers and legislators (19 per 100,000 employees) and construction and mining labourers (17.7 per 100,000 employees).

Injuries in the workplace (major and minor workplace injuries – does not include commuting or occupational disease claims)

- A total of 88,682 workplace injuries were reported in 2012/13, a reduction of 9 per cent from 97,965 in 2011/12 and a 10 per cent reduction in the incidence rate of 30.6 per 1000 employees in 2011/12 to 27.5 in 2012/13.

Injuries in the workplace (major workplace injuries) at least one week of weekly benefit entitlement paid

- A total of 26,588 workplace injuries were reported in 2012/13 with an incidence rate of 8.3 per 1000 employees.
- The number of workplace injuries resulting in permanent disability in 2012/13 declined by 13 per cent from 2011/12.
- Manual handling incidents were the most common cause of injury in the workplace, accounting for 30 per cent of workplace injuries.
- Industries that experienced a higher than average incidence rate (8.3) of workplace injury during 2012/13 were:
 - agriculture, forestry and fishing (22 claims per 1000 employees)
 - mining (16.6 claims per 1000 employees)
 - public administration and safety (15.2 claims per 1000 employees)
 - transport, postal and warehousing (14.9 claims per 1000 employees)
 - manufacturing (13.8 claims per 1000 employees)
 - construction (13.4 claims per 1000 employees)
 - other services (9.7 claims per 1000 employees)
 - health care and social assistance (9.3 claims per 1000 employees)

Diseases contracted at or aggravated by work (major and minor occupational diseases)

- A total of 15,070 occupational diseases were reported in 2012/13, a decrease of 29 per cent from 21,190 in 2011/12 and a 29 per cent decrease in incidence rate from 6.6 in 2011/12 to 4.7 in 2012/13.

Diseases contracted at or aggravated by work (major occupational diseases) at least one week of weekly benefit entitlement paid

- There were 6627 occupational disease claims reported, in 2012/13 with an incidence rate of 2.1 per 1000 employees.
- Occupational diseases accounted for 20 per cent of all major claims in 2012/13.
- Industries with the highest incidence rate of occupational disease were:
 - mining (6.3 claims per 1000 employees)
 - public administration and safety (4.9 claims per 1000 employees)
 - manufacturing (4 claims per 1000 employees)

- transport, postal and warehousing (3.4 claims per 1000 employees)
- construction (2.9 claims per 1000 employees)
- The most frequently occurring occupational diseases were deafness and mental diseases, together accounting for 11 per cent of all major claims and 57 per cent of occupational disease claims.

Payments¹

- A total of \$2.95 billion was paid as claim payments through the workers compensation system in 2012/13, a decrease of 5 per cent from 2011/12.
- Payments for the following payment types have decreased by more than \$10 million in 2012/13 compared to 2011/12: pain and suffering (37 per cent), permanent injury (32 per cent), weekly benefits (7 per cent) and medical and related payments (5 per cent). Payments for pain and suffering and permanent injury may have reduced in 2012/13 due to changes to the legislation, see Appendix D – Summary of changes for more information.
- Payments for the following payment types have increased by more than \$10 million in 2012/13 compared to 2011/12: damages and common law (12 per cent), investigation expenses (12 per cent) and rehabilitation treatment (11 per cent).

¹ Payment figures are not adjusted for inflation.

Explanatory notes

Information in this report is based on NSW workers compensation data for the 2012/13 financial year.

Incidence rate

Incidence rate is the number of injuries per 1000 employees who worked in NSW in 2012/13 – see Appendix A.

Number of employment injuries and diseases

Number of employees

X 1000

Note: The incidence rates of fatal claims reported in section 2 represent the number of such claims per 100,000 employees in NSW.

Frequency rate

Frequency rate is the number of injuries per million hours worked in NSW in 2012/13.

Number of employment injuries and diseases

Number of hours worked by employees

X 1,000,000

Scope and coverage

This publication is divided into seven sections:

- Section 1 – Employment injuries
- Section 2 – Fatalities
- Section 3 – Workplace injuries
- Section 4 – Occupational diseases
- Section 5 – Other work-related injuries
- Section 6 – Lost time
- Section 7 – Payments.

Sections 1–5 primarily focus on all new **major** workers compensation claims in 2012/13², as either a processed claim or a claim under provisional liability, satisfying the following conditions:

- the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid, and
- the claim entered the insurer’s computer system on or after 1 July 2012 and on or before 30 June 2013.

Section 6 includes information about all ‘new’ claims (major and minor) in 2012/13³ where the injury resulted in death, permanent disability, or temporary disability with one or more days lost.

Section 7 shows the magnitude of all workers compensation payments made in the financial year and relates to all claims that have had any payments in 2012/13, including claims of less than five days as well as long-term claims occurring in earlier years. These costs are not adjusted for inflation.

Appendix B (Glossary) defines terms and concepts used within this publication.

Appendix E contains summary tables complementing the information provided in each section.

Groupings and sub-totals

Many tables in this publication show different levels or groupings within classifications, for example the industry or occupation tables. Main groupings are indicated in bold, while sub-groups are in non-bold font under the associated group heading. Sub-group figures add up to the associated group figures (except for incidence and frequency rate, average and median), while group figures add to the total figure at the foot of the table.

2 Trend analysis is not included in sections 1, 3, 4 and 5 due to the change in definition of ‘major claim’ for the statistical bulletin 2012/13.

3 Trend analysis is not included in section 6 due to the change in definition of ‘lost time claim’.

Rounding errors

In this publication, payment data in tables is rounded down to the nearest \$1000, time lost data is rounded to the nearest 0.1 week and percentages are rounded to the nearest first decimal. Due to this rounding, the totals in the tables will not always exactly equal the sum of the components.

Confidentiality

To maintain confidentiality, information about time lost and gross incurred cost have not been released if the figures are based on less than four frequency counts. This is indicated in the tables by n.p. (not published).

Data collection

2012/13 statistical data was collected from Scheme Agents, self-insurers, specialised insurers, the NSW Government Treasury Managed Fund in respect of NSW public servants, and the Uninsured liabilities - Agent.

Injuries/diseases not included in this publication

Statistics in this publication do not include all work related employment injuries occurring in NSW. The following exclusions apply:

1. Injuries and diseases for which a workers compensation or provisional liability claim has not been made.
2. Injuries to persons not entitled to workers compensation under the NSW legislation. These include:
 - most self-employed persons
 - employees of the Australian Government or those self-insured with the Commonwealth
 - employees suffering from diseases caused by the inhalation of dust, except in coal mining, as provision for compensation in these cases is made under other legislation
 - members of the NSW Police Service recruited prior to 1 April 1988. Police recruited after this date are covered under the NSW legislation, as are non-police employees of the NSW Police Service

Comparison of the 2012/13 publication with previous publications

Trend analysis is inappropriate for sections 1, 3, 4, 5 and 6 due to the changes in definition of 'major claim' and 'lost time claim' for the Statistical Bulletin 2012/13.

- Change in definition of 'major claim':
 - The definition of 'major claim' in the 2012/13 statistical bulletin has been amended to reflect legislative changes introduced from 1 October 2012. In the 2012/13 statistical bulletin a 'major claim' is one where the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid.
 - In the 2011/12 and previous editions of the statistical bulletin a 'major claim' was defined as one where the injury resulted in death, permanent disability, or temporary disability when five or more days were paid for total incapacity.
- Change in definition of 'lost time claim':
 - The definition of 'lost time claim' in the 2012/13 statistical bulletin has been amended to more closely align with the definition by Standards Australia. In the 2012/13 statistical bulletin 'lost time claims' include all claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability with at least one day off from work.
 - In the 2011/12 and previous editions of the statistical bulletin the definition of 'lost time claims' include all claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability and where one or more days have been paid for total incapacity.

The following limitations should be noted when comparing information in this publication with previous editions or interpreting trends over time:

- Change in classification system used for occupation data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Classification of Occupations* (ANZSCO), 2006 (ABS Catalogue No. 1220.0).
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations*, Second Edition 1997 (ABS Catalogue No 1222.0).
 - Claims reported before 2002/03 were classified in accordance with the ABS *Australian Standard Classification of Occupations*, First Edition 1986.
- Change in classification system used for industry data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC), 2006 edition (ABS Catalogue No. 1292.0).
 - Claims reported between 1997/98 and 2010/11 were classified in accordance with the *Australian and New Zealand Standard Industrial Classification* (ANZSIC), 1993 edition (ABS Catalogue No1292.0).
 - Claims reported before 1997/98 were classified in accordance with the Australian Standard Industrial Classification (ASIC), 1983 edition (ABS Catalogue No 1201.0).
- Change in classification system used for injury and illness data (agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, mechanism of incident, and nature of injury/disease):
 - Claims reported from 2011/12 are classified in accordance with the *Type of Occurrence Classification System*, 3rd Edition – Revision 1 (TOOCS 3.1) ASCC Canberra 2008.
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the *Type of Occurrence Classification System*, Second Edition – Revision 1 (TOOCS 2.1), National Occupational Health and Safety Commission, Canberra 2002.
 - Claims reported before 2002/03 were classified in accordance with the *Type of Occurrence Classification System*, First edition (TOOCS 1.0), WorkSafe Australia, 1990.
- Injuries reported to insurers under the ‘provisional liability’ provisions of NSW workers compensation legislation were included in editions of the statistical bulletin from 1st January 2002.
- There are two main changes to the way denominator data is calculated by the ABS from 2000/01:
 - Change in methodology: In 2008, the ABS revised the methodology used for estimating the number of employees and hours worked in NSW. In September 2009, the ABS used the revised methodology to provide WorkCover with a new set of denominators for the period 2000/01 to 2008/09.

WorkCover has continued to use the new denominators in the 2012/13 statistical bulletin. As such, trends dating back to 2000/01, as well as historical incidence and frequency rates in this document and future editions of the statistical bulletin will not be comparable with previously published editions.
 - Proportional allocation: Until 2003/04 the individual responses to the Labour Force Survey questionnaire which could not be coded to the third digit level of industry or fourth digit level of occupation were proportionally allocated to that level. The ABS has deemed this to be no longer appropriate for the dissemination of Labour Force Survey industry and occupation data. In 2004/05, responses that could not be coded to the most detailed level of industry and occupation were allocated to ‘Not Further Defined’ codes.
- Due to a reclassification of road traffic injuries in 2004/05, workplace and other work-related injury figures in the 2004/05 to 2012/13 editions of the statistical bulletin are not readily comparable with previous versions. For a detailed description of issues impacting on comparability, please see ‘classification of employment injuries’ heading over page.

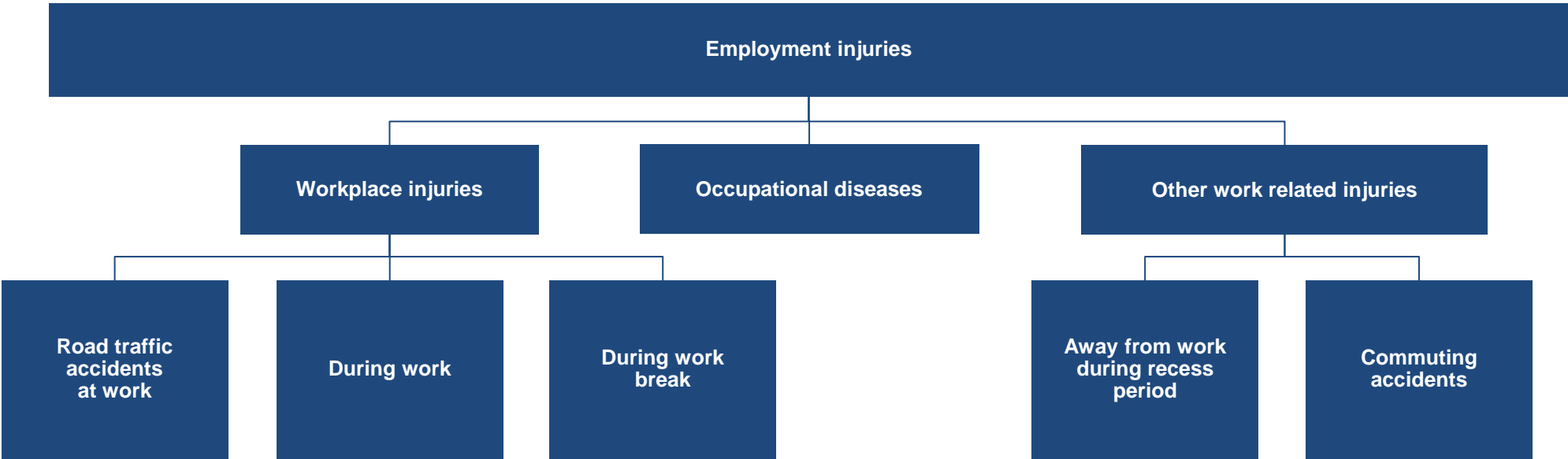
In particular, care should be exercised when making comparisons with NSW workers compensation data published prior to 2012/13. The table below summarises the differences between the workers compensation publications.

	1987/88 1989/90	1990/91	1991/92	1992/93 to 1996/97	1997/98 to 2000/01	2001/02	2002/03	2003/04	2004/05 to 2006/07	2007/08	2008/09 to 2010/11	2011/12	2012/13	
Definition of new claim used for inclusion into sections 1 to 5 of the publication	Date of injury, or date the disease was reported to the employer, was within the financial year of the reference period.	Claim entered into insurer’s system in the financial year of the reference period.				Expanded from 1 January 2002 to include notifications to insurers under provisional liability.								
Level of injury severity used for inclusions in sections 1 to 5 of the publication	Death, permanent injury or temporary disability with any time paid for total incapacity.	Major claims – death, permanent injury or temporary disability with five or more days paid for total incapacity.										Major claims –injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid.		
Definition of lost time claim used for inclusion into section 6 of the publication	All claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability and where one or more days have been paid for total incapacity.											All claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability with at least one day off from work.		
Classification systems for coding injury and disease	ABS Classification.	WorkSafe Australia Type of Occurrence Classification System, Release 1.				NOHSC Type of Occurrence Classification System, Release 2.1.				ASCC Type of Occurrence Classification System, Release 3.1				
	World Health Organisation's Classification of Diseases.													
Classification systems for coding industry	Comparable data for all three years.	Australian Standard Industrial Classification (ASIC) - 1983. Different levels of groupings are provided in relevant publications. Data quality problems in manufacturing, construction, public admin and transport and storage in the 1993/94 publication.			Australian and New Zealand Standard Industrial Classification (ANZSIC) – 1993.				Australian and New Zealand Standard Industrial Classification (ANZSIC) – 2006					
Classification systems for coding occupation	CCLO was used in 1987/88.ASCO was 1988/89 and 1989/90	Australian Standard Classification of Occupations (ASCO Version 1).				Australian Standard Classification of Occupations (ASCO Version 2).				Australian and New Zealand Standard Classification of Occupations (ANZSCO) - 2006				
Gross incurred cost associated with coal mining	Published only for employment injury.	Not published.		Published.										
Injuries or diseases associated with coal mining	Published.	Not published.	Published.											
Basis for determining ABS denominator data	1996 Census data.							2001 Census data.	Not provided as under review.	New ABS Incidence and frequency rates back cast to 2000/01.	2011 Census data.			
Treatment of labour force surveys that cannot be allocated to a 3 rd level industry or 4 th level occupation	Proportionally allocated to the relevant level.							Added to a ‘not further defined’ category.						
Classification of employment injuries	Road traffic accidents at work are classified as ‘other work-related injuries’.								From 2004/05 road traffic injuries where injured person was on duty are classified as ‘Workplace injuries’.					

Summary of differences between workers compensation publications

Classification of employment injuries

There are several categories of employment injuries and the relationship between these is shown below. Each of these categories is further defined in Appendix B – Glossary.



Classification systems

Type of occurrence

Injury and disease data reported in 2012/13 are classified according to the Type of Occurrence Classification System, 3rd Edition – Revision 1 (TOOCS 3.1) ASCC, Canberra, 2008. This classification system provides more detail than the previous system used to classify injury and disease data, Type of Occurrence Classification System, Second Edition – Revision 1 (TOOCS 2.1), National Occupational Health and Safety Commission, Canberra 2002. See Appendix C for further details of TOOCS 3.1.

Industry

Industry data reported in 2012/13 are classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006 edition (ABS Catalogue No. 1292.0). Industries were previously classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 edition (ABS Catalogue No1292.0). See Appendix C for further details of ANZSIC 2006.

Occupation

Occupation data reported in 2012/13 are classified according to the Australian and New Zealand Standard Classification of Occupations (ANZSCO) 2006 (ABS Catalogue No. 1220.0). Occupations were previously classified according to the Australian Standard Classification of Occupations (ASCO2), 2nd edition 1997 (ABS Catalogue No 1222.0). See Appendix C for further details of ANZSCO 2006.

Section 1: Employment injuries

Employment injuries are those resulting from incidents and all occupational diseases contracted or aggravated out of, or in the course of, a worker’s employment. For a detailed breakdown please see the classification of employment injuries section within the explanatory notes section.

Employment injuries 2012/13

Number, gross incurred cost and time lost

The number of major employment injuries reported in 2012/13 was 33,579. Of these, 7 per cent resulted in permanent disabilities and 81 per cent resulted in temporary disabilities with time lost of less than six months.

There were 22,459 injuries to males, including 96 fatalities and 2263 permanent disabilities. Of the 11,120 injuries to females, seven were fatal and 238 resulted in permanent disability.

Table 1 shows that \$385 million was paid out for employment injuries reported in 2012/13. The average gross incurred cost for a workers compensation claim in 2012/13 was \$16,739, however, half the claims in that period resulted in a gross incurred cost of \$8565 or less.

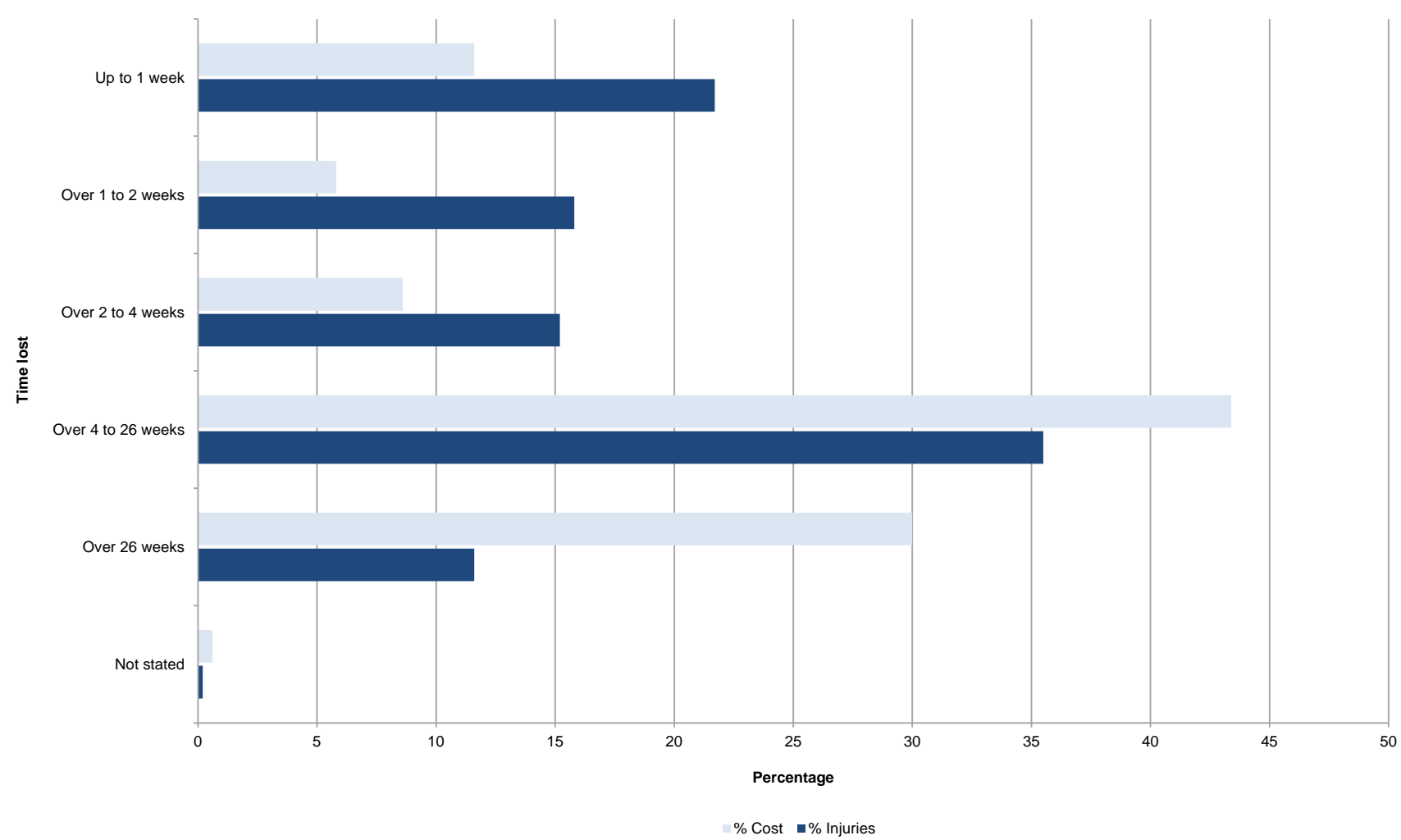
Table 1 – Gross incurred cost of employment injuries by nature of occurrence 2012/13⁴

Nature of occurrence	Number of claims	Non-compensation payments \$'000	Compensation payments \$'000	Total payments \$'000	Estimate of liability \$'000	Gross incurred cost \$'000	Average gross incurred cost \$
Workplace injuries	26,588	13,378	298,361	311,741	107,495	419,389	15,774
During work	26,110	12,956	290,611	303,567	102,701	406,416	15,566
Road traffic accidents	393	378	6843	7222	4552	11,779	29,973
During work break	85	45	907	952	242	1194	14,056
Other work related injuries	364	299	7382	7682	3355	11,038	30,324
During recess period	173	80	2346	2427	1094	3521	20,356
Commuting accidents	191	219	5036	5255	2261	7517	39,359
Occupational diseases	6627	15,847	79,185	95,032	36,551	131,662	19,868
NSW total	33,579	29,527	384,930	414,458	147,404	562,091	16,739

Figure 1 shows that temporary disability injuries resulting in over 26 weeks paid for incapacity accounted for 11.6 per cent of all temporary disability injuries and 30 per cent of the gross incurred cost of claims. In contrast, temporary disability injuries with up to one week off work accounted for 21.7 per cent of all temporary disability injuries and 11.6 per cent of the gross incurred cost.

4 The sum of total payments and estimate of liability may not equal the gross incurred cost as some claims receive payments before they are reported to WorkCover. Total payments is the sum of payments made in the current financial year. Gross incurred cost will include payments made prior to the current financial year if payments were made before the claim was reported to WorkCover.

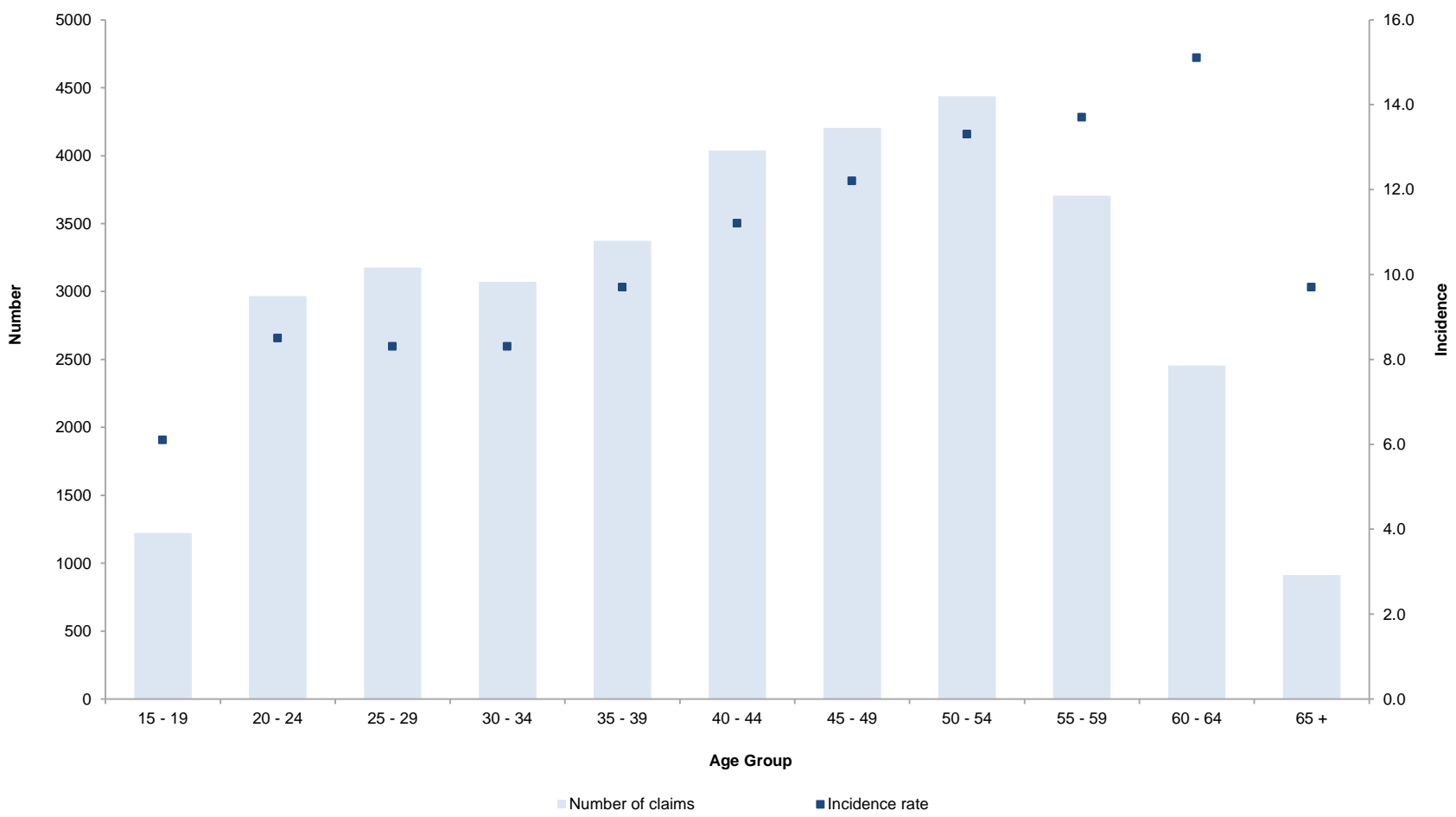
Figure 1 – Number and gross incurred cost of employment injuries by time lost for temporary disabilities 2012/13



Age distribution

The highest numbers of injuries were experienced by people aged between 50–54 years, while the highest incidence rates were experienced by people between the ages of 60–64.

Figure 2 – Number and incidence rate of employment injuries by age 2012/13



Industry distribution

The nine industries shown in Table 2 experienced incidence rates higher than the NSW average of 10.4 for employment injuries in 2012/13.

Table 2 – Employment injuries: high risk industries

Industry	Number of injuries	Incidence rate
Agriculture, forestry and fishing	1129	24.4
Mining	962	23.7
Public administration and safety	3206	20.6
Transport, postal and warehousing	2783	18.4
Manufacturing	4759	17.9
Construction	3319	16.4
Other services	1467	12.6
Health care and social assistance	4776	11.3
Electricity, gas, water and waste services	366	10.5

The distribution of employment injuries by industry incidence rates and gross incurred cost is shown in Figures 3 and 4.

Figure 3 – Number and incidence rate of employment injuries by industry 2012/13

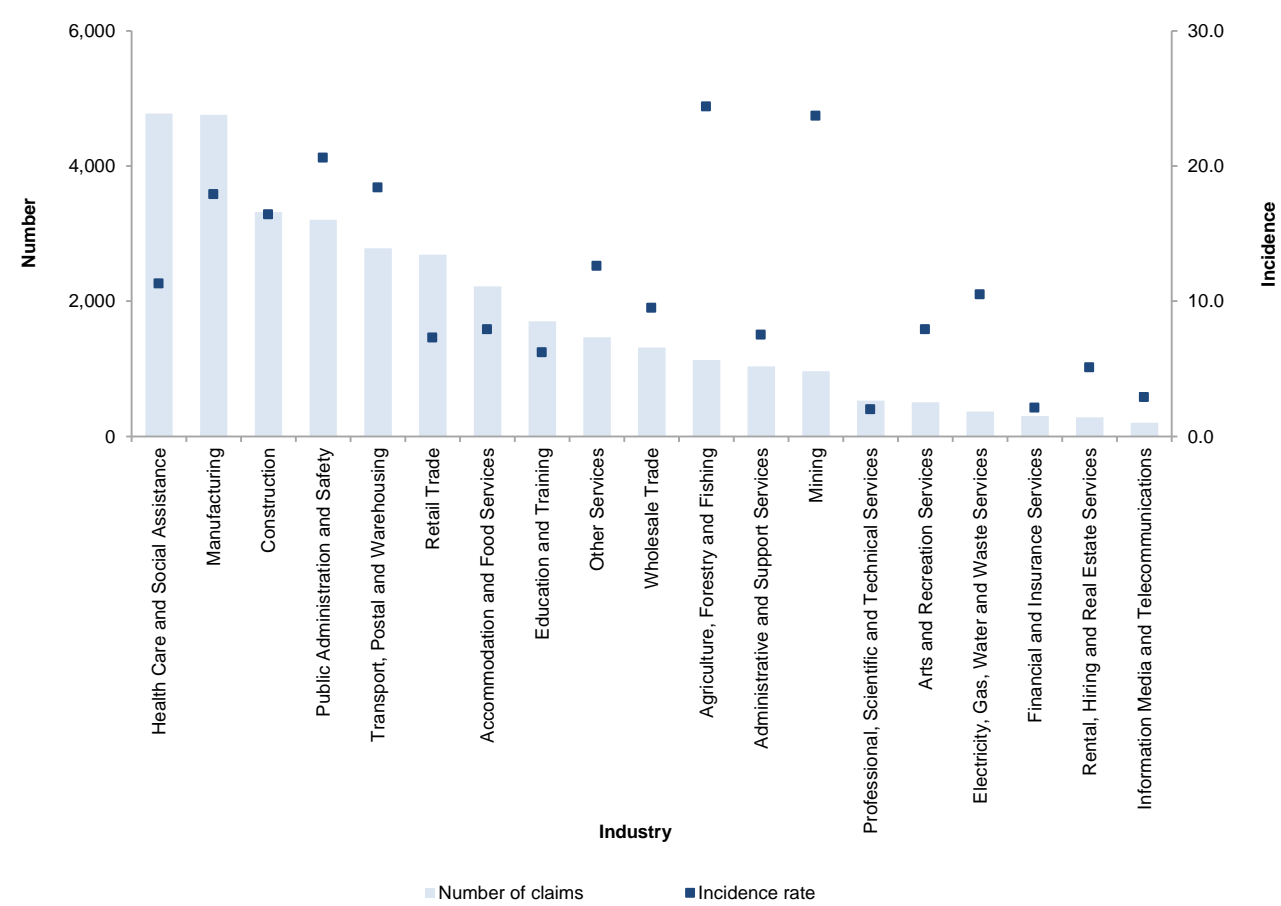
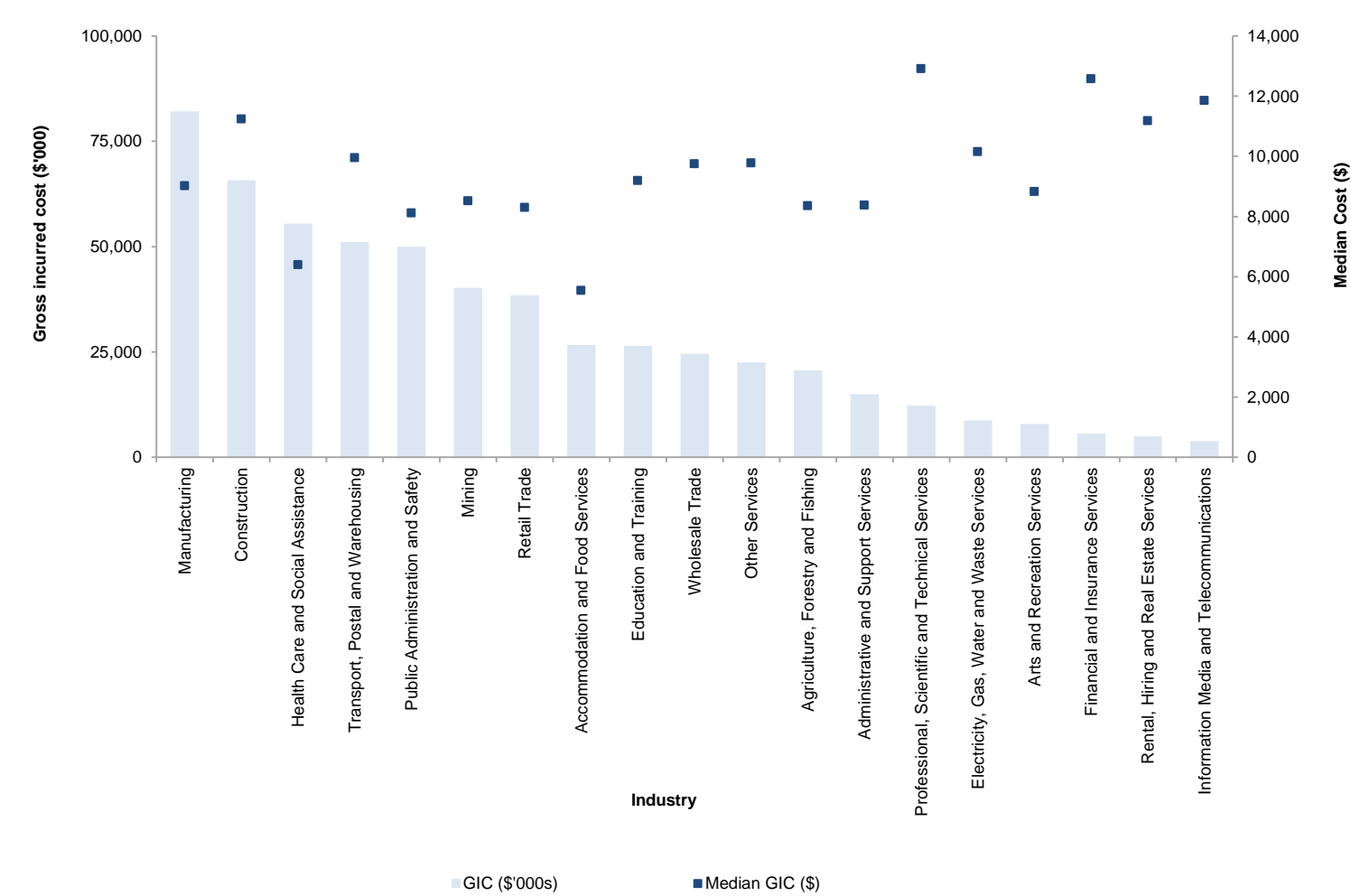


Figure 4 – Gross incurred cost of employment injuries by industry 2012/13



Occupation distribution

The distribution of employment injury claims by occupation is shown in Figure 5. Labourers had the highest number of claims (7781) and machinery operators and drivers had the highest incidence rate (26.7) in 2012/13.

Figure 6 shows labourers had the highest gross incurred cost of claims at \$120.5 million, followed by machinery operators and drivers at \$119.8 million, technicians and trades workers at \$100.7 million and community and personal service workers at \$71.2 million. Machinery operators and drivers had the highest average gross incurred cost (\$22,692) and managers had the highest median (\$12,176) per claim.

Figure 5 – Number and incidence rate of employment injuries by occupation 2012/13

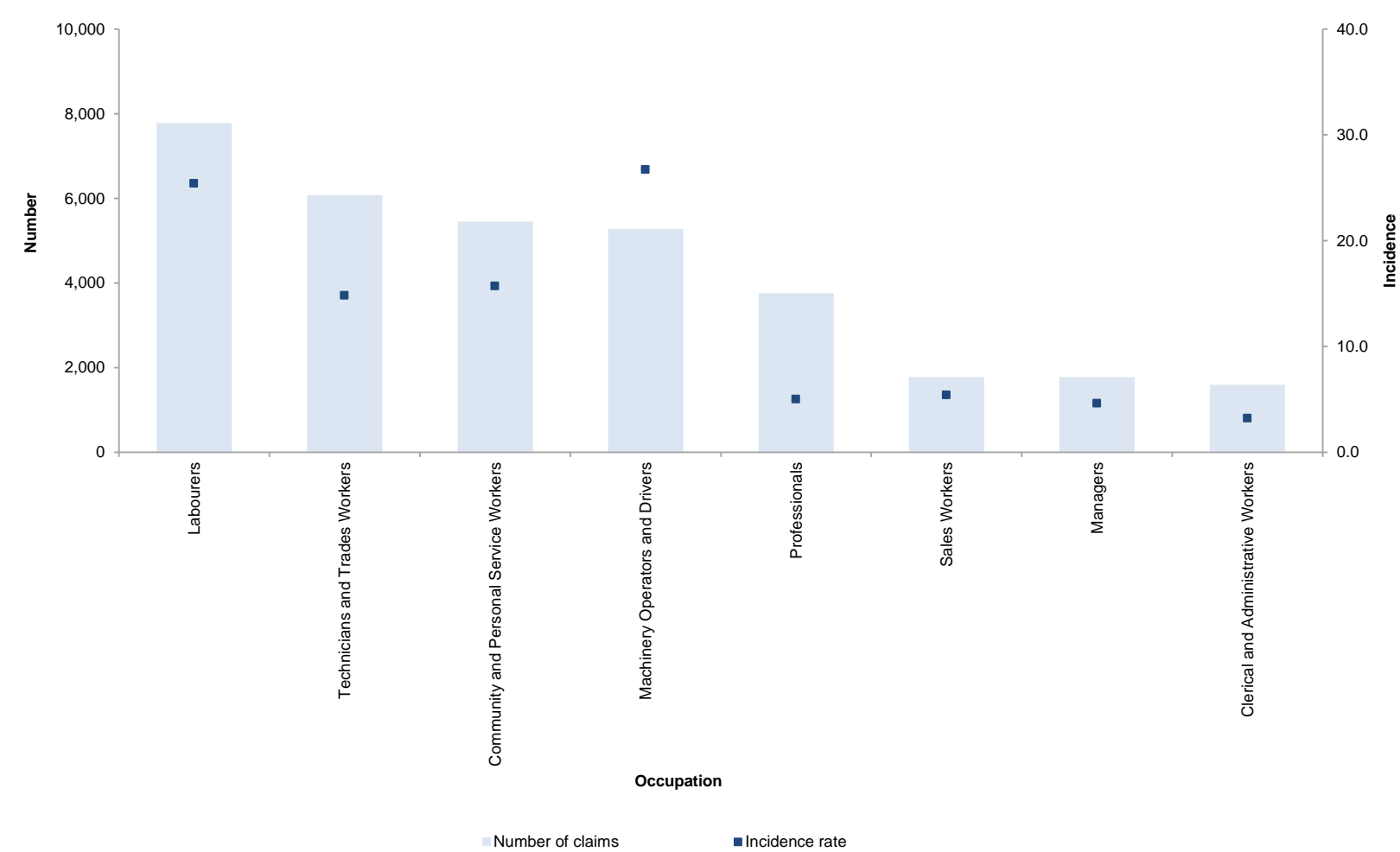
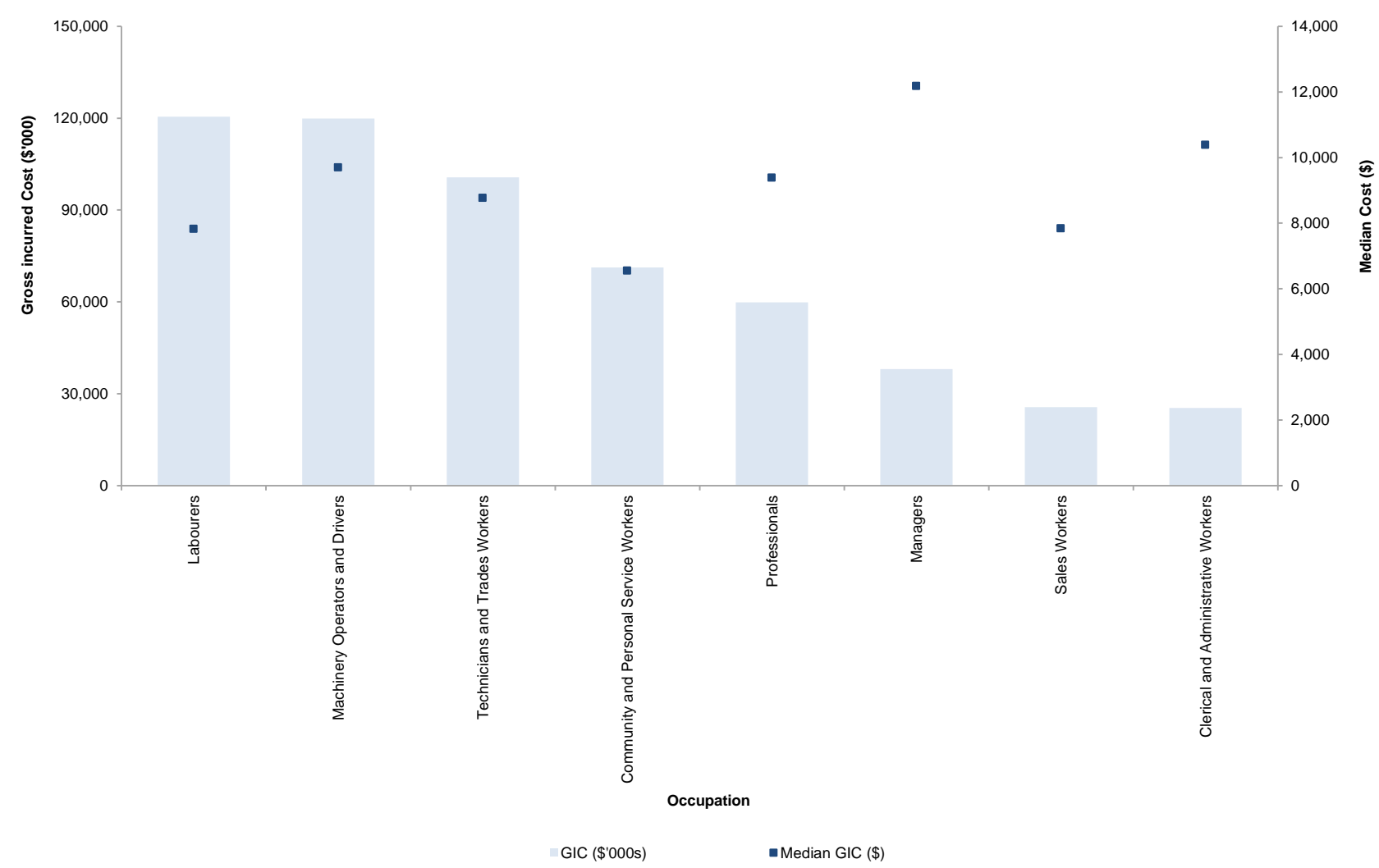


Figure 6 – Gross incurred cost of employment injuries by occupation 2012/13



Section 2: Fatalities

Fatalities included in this section are those for which a workers compensation claim has been lodged, or a notification has been received that may result in a claim, with an insurer/Scheme Agent in 2012/13 and the person has died as a result of the condition. Refer to Appendix B for further details.

Trends 2003/04 to 2012/13

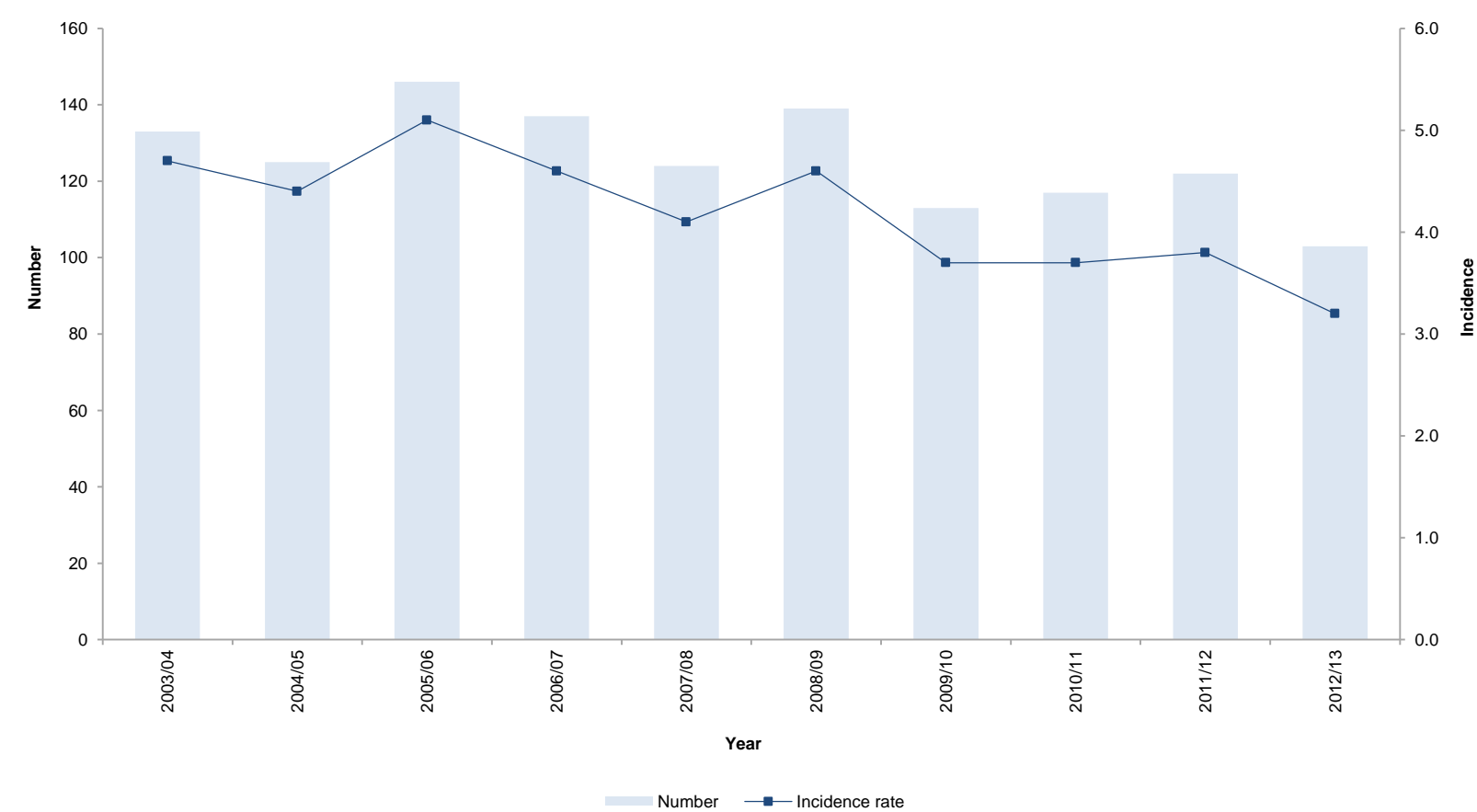
Number, incidence and frequency rates

There were 103 employment related fatalities reported in 2012/13, representing an incidence rate of 3.2 per 100,000 employees. The number of fatalities declined by 23 per cent from 133 in 2003/04 to 103 in 2012/13. The fatality incidence rate (number of fatalities per 100,000 employees) declined by 32 per cent since 2003/04.

Table 3 – Work related fatalities 2003/04 to 2012/13

Year	Number	Incidence rate ⁵	Frequency rate ⁶
2003/04	133	4.7	0.03
2004/05	125	4.4	0.03
2005/06	146	5.1	0.03
2006/07	137	4.6	0.03
2007/08	124	4.1	0.02
2008/09	139	4.6	0.03
2009/10	113	3.7	0.02
2010/11	117	3.7	0.02
2011/12	122	3.8	0.02
2012/13	103	3.2	0.02

Figure 7 – Number of fatalities and incidence rates 2003/04 to 2012/13



⁵ Incidence rate is the number of fatalities per 100,000 workers.

⁶ Frequency rate is the number of fatalities per million hours worked.

Figure 8 – Number of fatalities by classification of employment injuries 2003/04 to 2012/13⁷

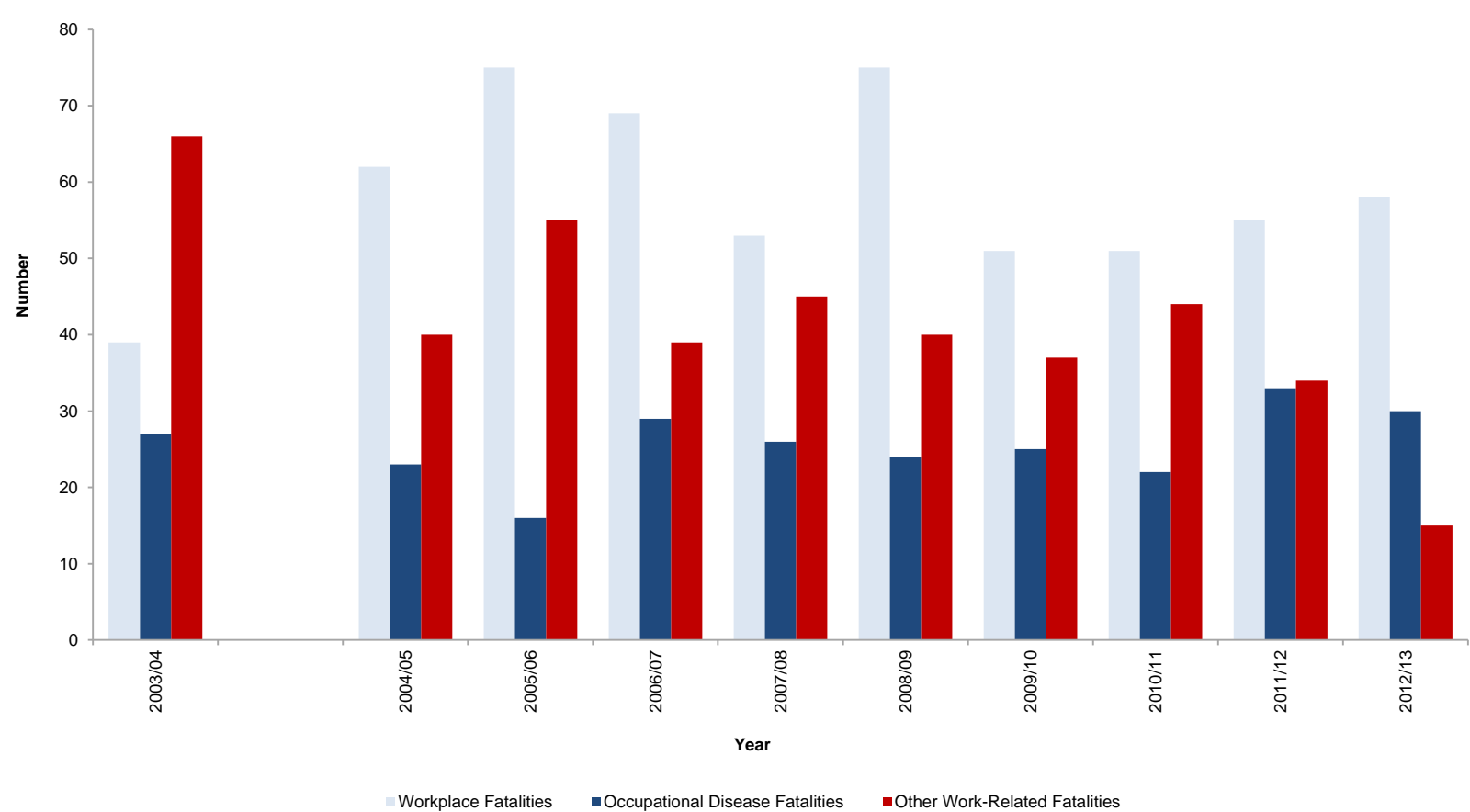
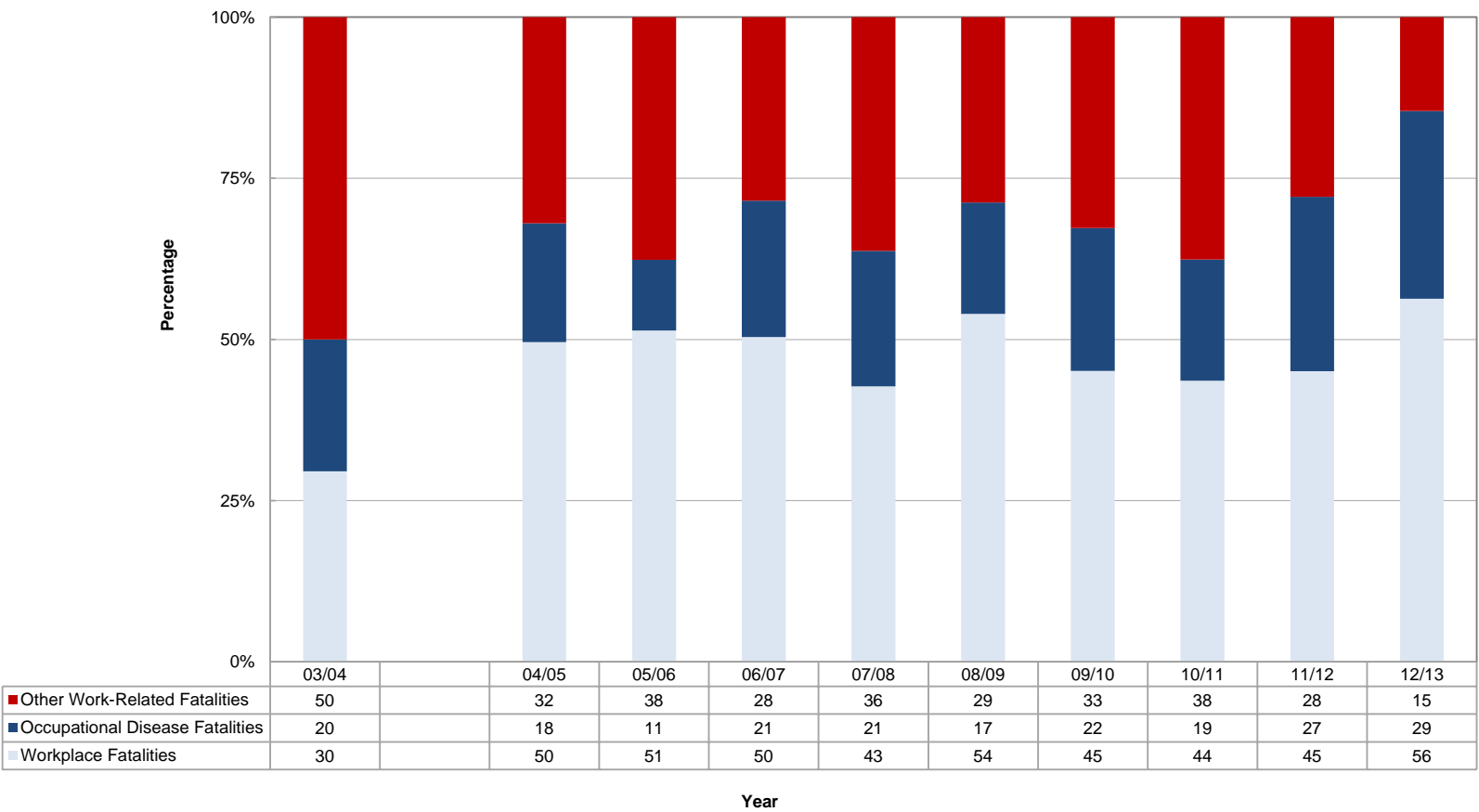


Figure 9 – Percentage of fatalities by classification of employment injuries 2003/04 to 2012/13⁸



Fatality claims 2012/13

A total of 103 employment related fatalities were reported to Scheme Agents and insurers. Of the 103 fatalities reported:

- 58 fatalities or 56 per cent occurred as a result of traumatic injury while the person was at work. The number of fatalities resulting from road traffic accidents while at work in 2012/13 was 13, 4 per cent below the five year average of 13.6;
- 30 fatalities or 29 per cent resulted from diseases contracted or aggravated as a result of employment;
- 15 fatalities or 15 per cent occurred while the person was away from their place of work. Thirteen fatalities resulted from commuting accidents while two occurred away from work during recess period.

Males accounted for 96 (93 per cent) fatalities, while females accounted for seven (7 per cent) fatalities in 2012/13.

7 Not comparable with editions previous to the 2004/05 statistical bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2012/13 editions of the statistical bulletin they are classified as workplace injuries.

8 Not comparable with editions previous to the 2004/05 statistical bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2012/13 editions of the statistical bulletin they are classified as workplace injuries.

Industry distribution

Industries with the fatality incidence rates above the NSW average in 2012/13 are listed in Table 4.

Table 4 – Industries with the highest fatality incidence rate in 2012/13

Industry	Number	Incidence rate
Agriculture, forestry and fishing	7	15.1
Electricity, gas, water and waste services	4	11.5
Mining	4	9.9
Transport, postal and warehousing	12	8.0
Other services	7	6.0
Manufacturing	15	5.6
Wholesale trade	7	5.1
Construction	10	4.9
Public administration and safety	7	4.5
Arts and recreation services	2	3.2
NSW total	103	3.2

Occupation distribution

In 2012/13 occupations with the highest number of fatalities were road and rail drivers (17 fatalities), other labourers (nine fatalities), chief executives, general managers and legislators (seven fatalities), and construction and mining labourers (seven fatalities). These occupations had incidence rates of 21.7, 16.2, 19.0 and 17.7, respectively.

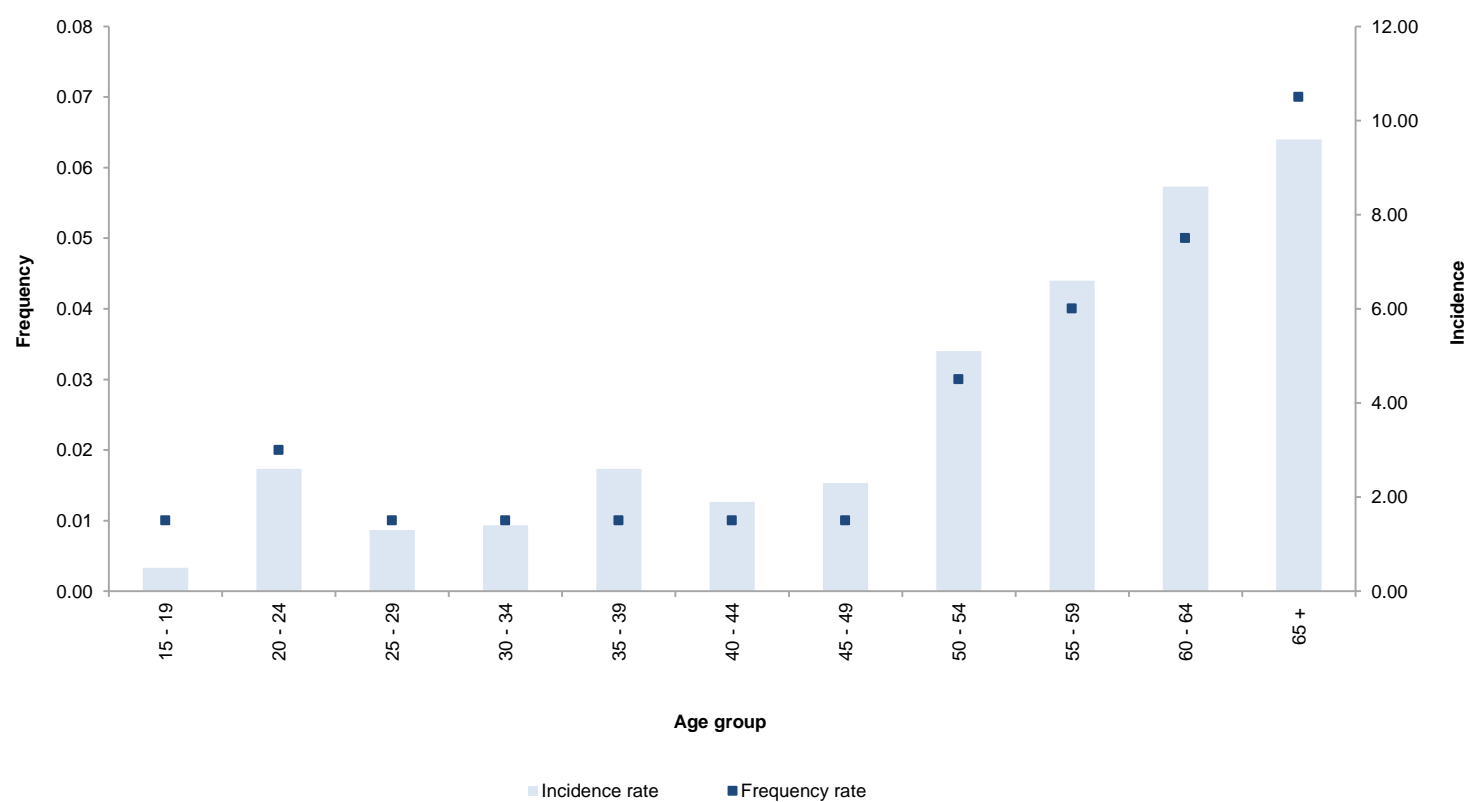
Age distribution

The 55–59 age group had the highest number of work related fatalities (18 fatalities), followed by the 50–54 age group (17 fatalities) and 60–64 age group (14 fatalities). Employees less than 25 years of age accounted for 11 per cent of all fatalities. The highest incidence rate of 9.6 was recorded for the 65+ age group.

Younger workers

There were 11 fatalities among workers under the age of 25, with females accounting for one of the fatalities. Vehicle accidents were the most common cause of fatal injury in this age group accounting for five of the 11 fatalities.

Figure 10 – Fatalities by age 2012/13



Fatalities 2003/04 to 2012/13

A total of 1259 fatalities were reported during the ten years from 2003/04 to 2012/13.

Workplace fatalities⁹

A total of 613 workplace fatalities were reported during the 10 years from 2003/04 to 2012/13. The total workplace fatalities in 2012/13 (58) is 5 per cent less than the 10-year average of 61.3.

Industry distribution of the 613 workplace fatalities over the 10-year period is given in Figure 11.

Figure 11 – Total Workplace fatalities by highest 10 industry divisions 2003/04 to 2012/13¹⁰

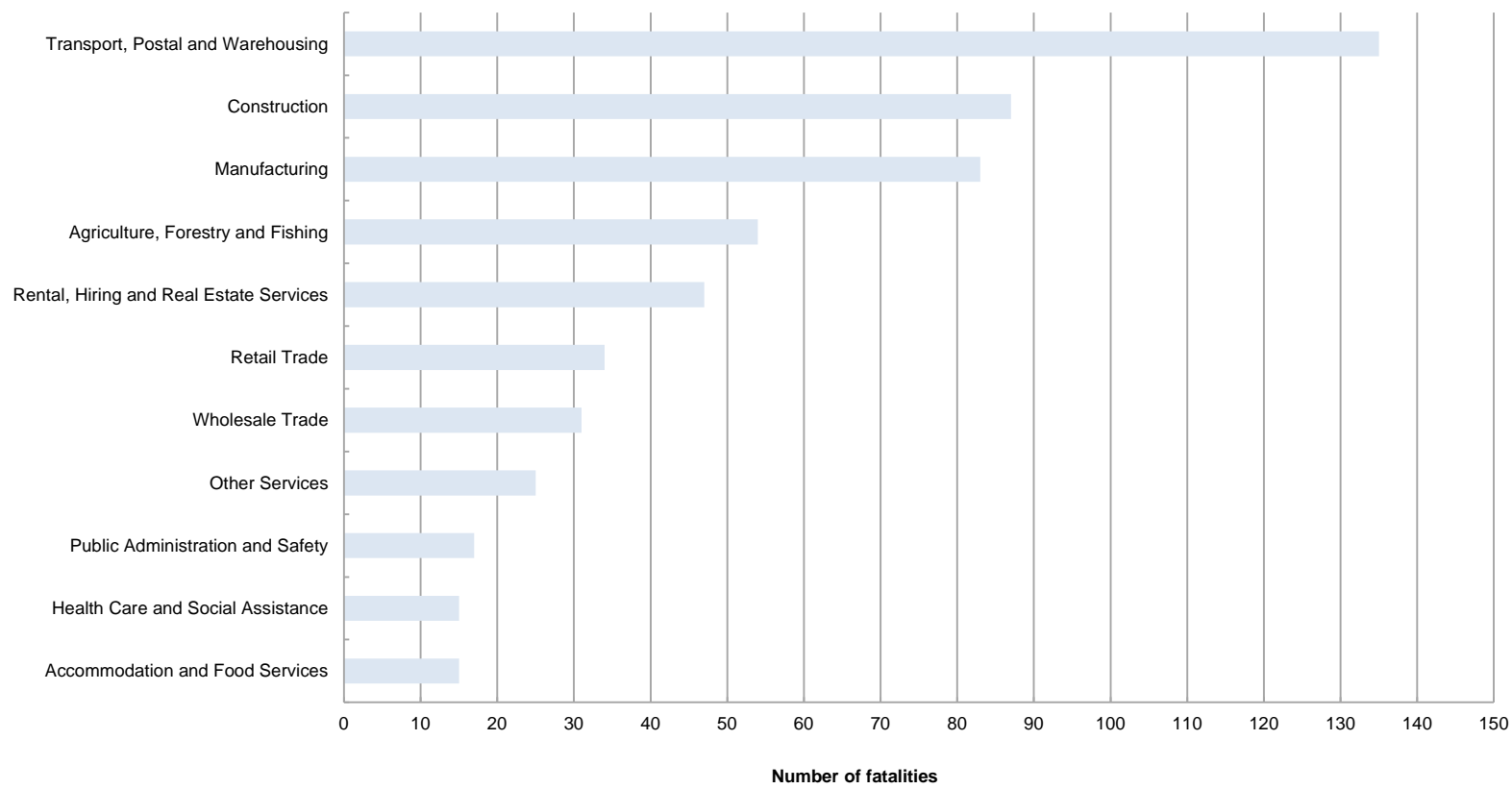


Table 5 – Workplace fatalities by mechanism and agency 2003/04 to 2012/13¹¹

Mechanism	Agency											
	Road transport	Outdoor environment	Human agencies	Air transport	Other materials and objects	Electrical installation	Conveyors and lifting plant	Ladders, mobile ramps and stairways and scaffolding	Other mobile plant	Self-propelled plant	Other	Total
Vehicle accident	162	3	3	23	0	0	1	0	6	0	6	204
Being hit by moving objects	35	5	1	0	6	0	1	0	5	5	19	77
Falls from a height	3	24	1	3	1	1	2	12	1	1	12	61
Being hit by falling objects	2	11	0	0	10	0	5	2	0	0	12	42
Unspecified mechanisms of incident	0	1	2	2	0	0	1	0	1	0	24	31
Contact with electricity	0	0	0	0	0	19	2	0	0	0	3	24
Being trapped by moving machinery or	3	0	0	0	1	0	1	0	2	4	10	21
Being assaulted by a person or persons	0	0	15	0	0	0	0	0	0	0	5	20
Other	3	10	9	0	5	0	4	2	1	0	99	133
NSW total	208	54	31	28	23	20	17	16	16	10	190	613

9 Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

10 Not comparable with editions previous to the 2004/05 statistical bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2012/13 editions of the statistical bulletin they are classified as workplace injuries.

11 As per footnote above.

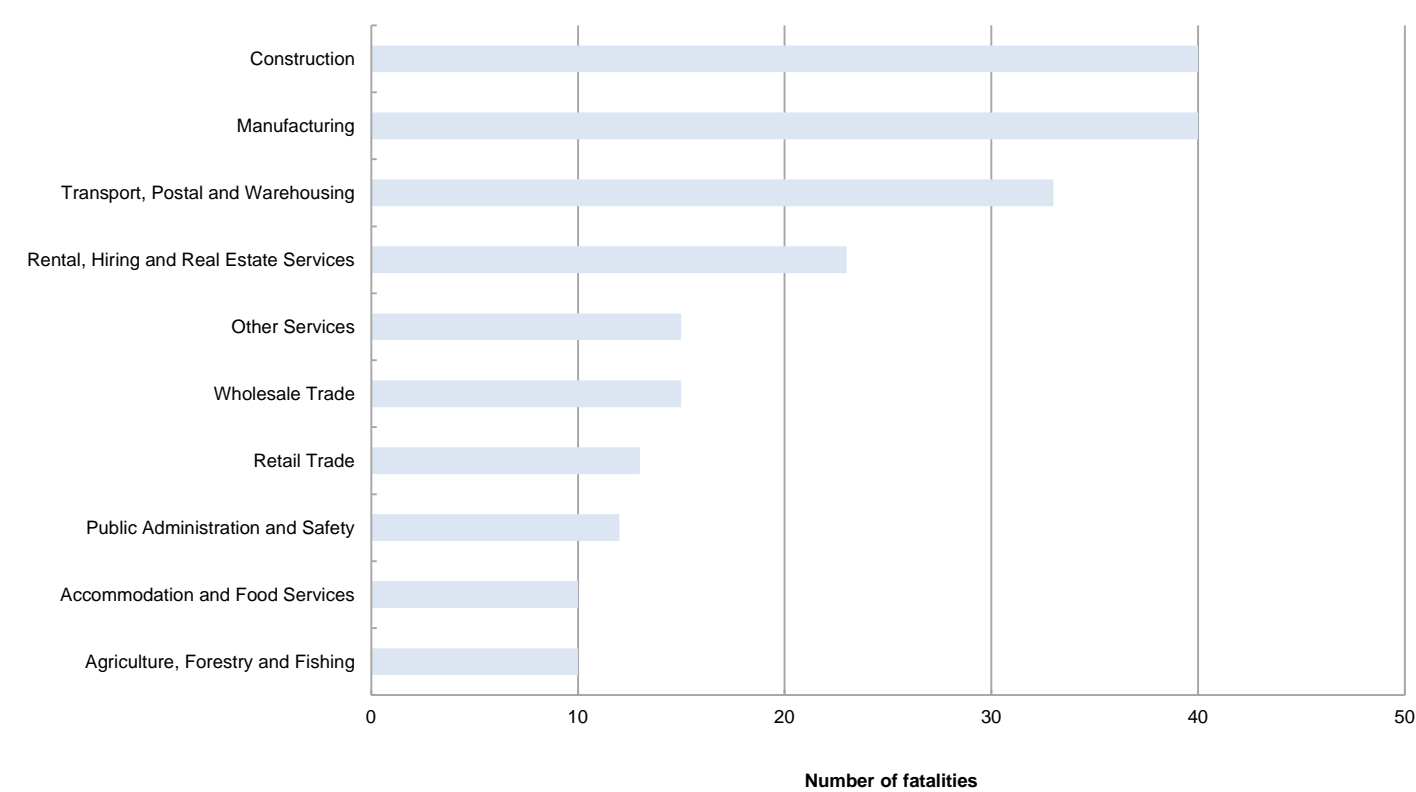
Occupational disease fatalities¹²

A total of 255 occupational disease fatalities were reported during the ten years from 2003/04 to 2012/13. During this period total occupational disease fatalities increased by 11 per cent from 27 in 2003/04 to 30 in 2012/13.

Of the 30 occupational disease fatalities in 2012/13, public administration and safety and manufacturing accounted for 27 per cent.

Males accounted for 241 or 95 per cent of occupational disease fatalities between 2003/04 to 2012/13. Of these, 41 per cent or 99 resulted from ischaemic heart disease.

Figure 12 – Total occupational disease fatalities by highest 10 industry divisions 2003/04 to 2012/13



Other work-related fatalities¹³

A total of 390 other work-related fatalities were reported during the 10 years from 2003/04 to 2012/13. There were 15 other work-related fatalities in 2012/13 which is 62 per cent less than the 10-year average of 39. Of these 15, 13 were as a result of commuting accidents, representing 13 per cent of all fatalities for 2012/13. The remaining two fatalities occurred away from work during recess period.

The industries with the highest number of other work-related fatalities during the 10 years from 2003/04 to 2012/13 were manufacturing (60), rental, hiring and real estate services (50), construction (47), retail trade (30), and accommodation and food services (26).

12 Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

13 Not comparable with editions previous to the 2004/05 statistical bulletin. Road traffic accidents while on duty were previously reported as other work-related injuries. In the 2004/05 to 2012/13 editions of the statistical bulletin they are classified as workplace injuries.

Section 3: Workplace injuries

Workplace injuries are injuries that occur at the workplace, either during work or a work break, and when the worker’s activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations. Refer to Appendix B for further details.

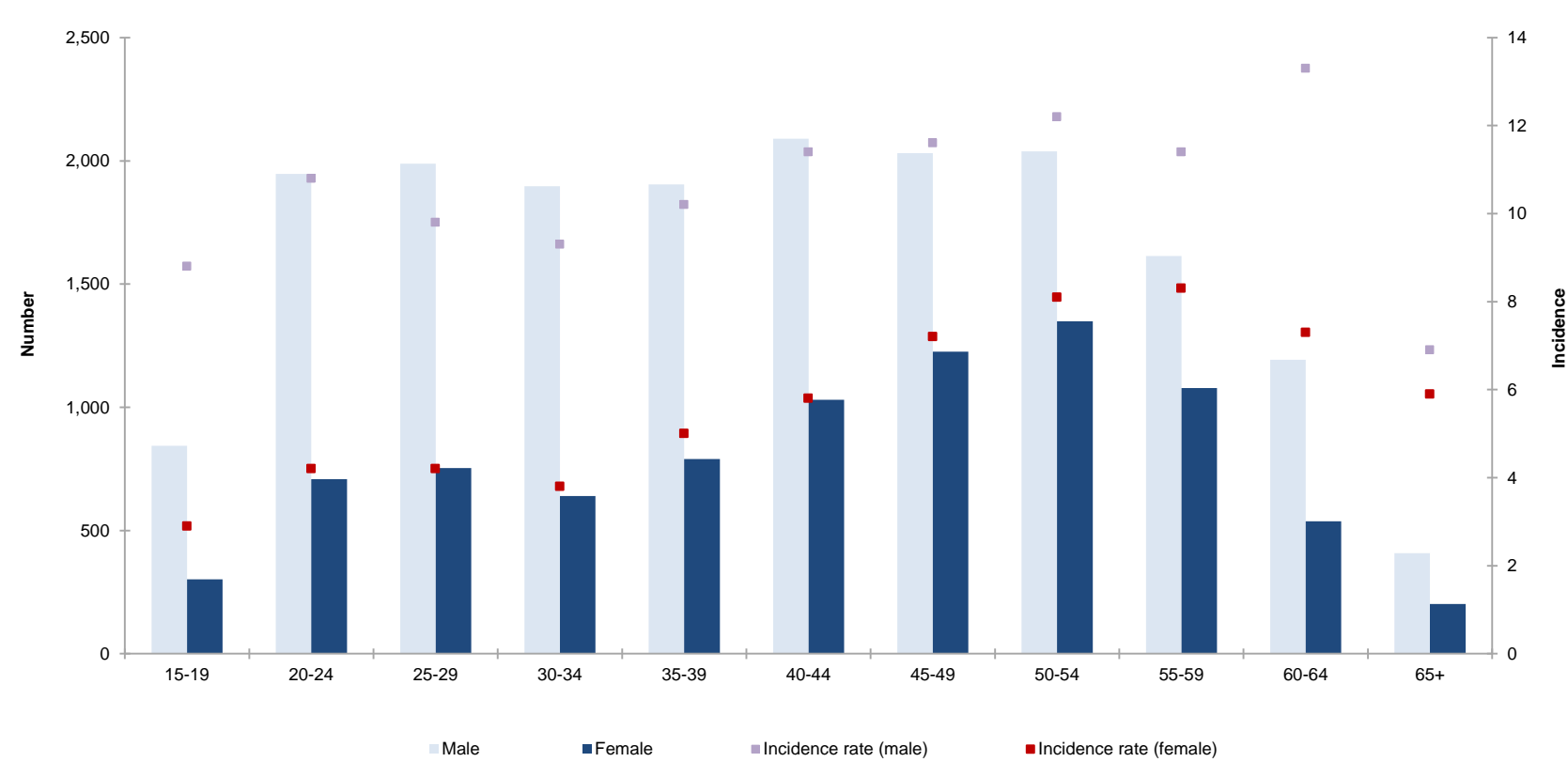
Workplace injuries 2012/13

Number, incidence and frequency rates

There were 26,588 workplace injuries reported during 2012/13, accounting for 79 per cent of all employment injuries. Incidence and frequency rates for workplace injuries were 8.3 and 4.9, respectively. Males accounted for 68 per cent (17,964) of workplace injuries with an incidence rate of 10.7. The number of workplace injuries for females was 8624 with an incidence rate of 5.6.

Figure 13 shows that the highest incidence rate of workplace injuries for males was in the 60–64 year age group followed by the 50–54 age group. For females, the highest incidence rate was experienced by women in the 55–59 age group followed by the 50–54 age group.

Figure 13 – Number and incidence rate of workplace injuries by age 2012/13



Severity of injury

There were 58 workplace fatalities¹⁴ (56 males and 2 females), 690 permanent disabilities and 25,840 temporary disability injuries reported during 2012/13.

While only 3 per cent of workplace injury cases involved permanent disabilities, they were responsible for 12 per cent of all workplace injury gross incurred cost. The most common types of permanent disability injuries were traumatic joint/ligament and muscle/tendon injury (41 per cent), followed by wounds, lacerations, amputations and internal organ damage (34 per cent) other injuries (9 per cent) and fractures (5 per cent).

Eleven per cent of temporary disability injuries involved time lost of six months or more. The most common types of injury in this group were traumatic joint/ligament and muscle/tendon injury at 69 per cent. Traumatic joint/ligament and muscle/tendon injuries were also the most common temporary disability injuries (63 per cent) involving time lost of less than six months followed by wounds, lacerations, amputations and internal organ damage (21 per cent).

Males accounted for 87 per cent of permanent injuries and 67 per cent of temporary disability injuries. Females accounted for 13 per cent of permanent injuries and 33 per cent of temporary disability injuries.

¹⁴ See Section 2 for a breakdown of fatalities by nature of occurrence.

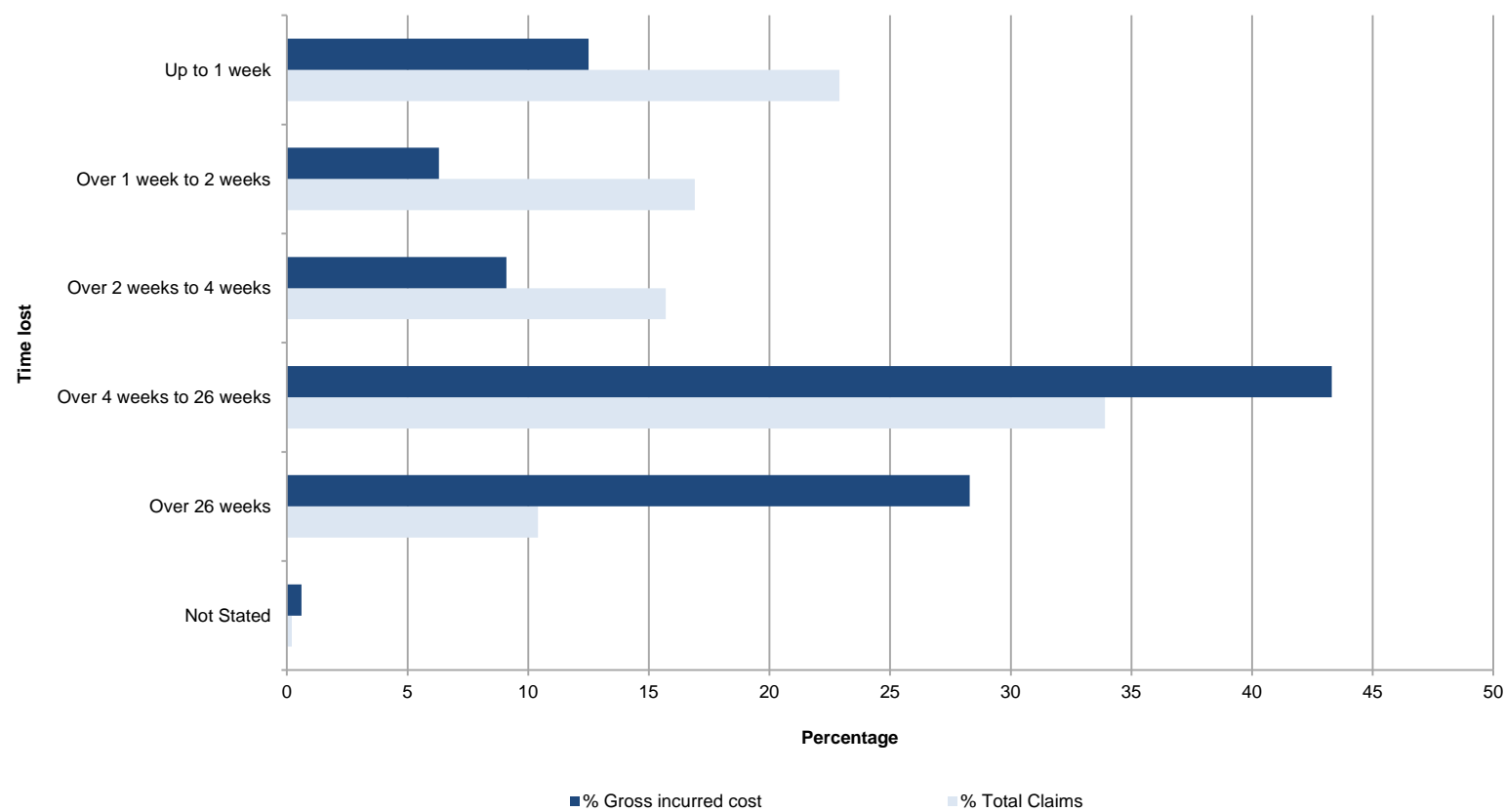
Gross incurred cost and time lost

The gross incurred cost of workplace injuries was \$419 million in 2012/13. On average, the cost incurred per injury was \$15,774, with half of these costing \$7491 or less.

A total of 244,920 weeks were lost as a result of major workplace injuries in 2012/13, with an average of 9.5 weeks per claim. Figure 14 shows the relationship between the duration of temporary disability injuries and gross incurred cost.

Occupations that incurred the highest gross incurred cost as a result of workplace injury were machinery operators and drivers at \$99 million, labourers at \$96 million and technicians and trade workers at \$77 million.

Figure 14 – Temporary disability workplace injuries and gross incurred cost by time lost 2012/13



Industry distribution

Industries with the highest incidence rate of workplace injury were agriculture, forestry and fishing (22.0 injuries for 1000 employees), followed by mining (16.6 injuries for 1000 employees), public administration and safety (15.2 per 1000 employees), transport, postal and warehousing (14.9 injuries per 1000 employees), manufacturing (13.8 per 1000 employees), construction (13.4 per 1000 employees), other services (9.7 injuries per 1000 employees) and healthcare and social assistance (9.3 injuries per 1000 employees). These incidence rates were above the overall incidence rate of 8.3 per 1000 employees recorded for all industries.

The following industries had the highest incidence rates of workplace injuries to males:

Table 6 – Industries with high incidence rates of workplace injuries to males 2012/13

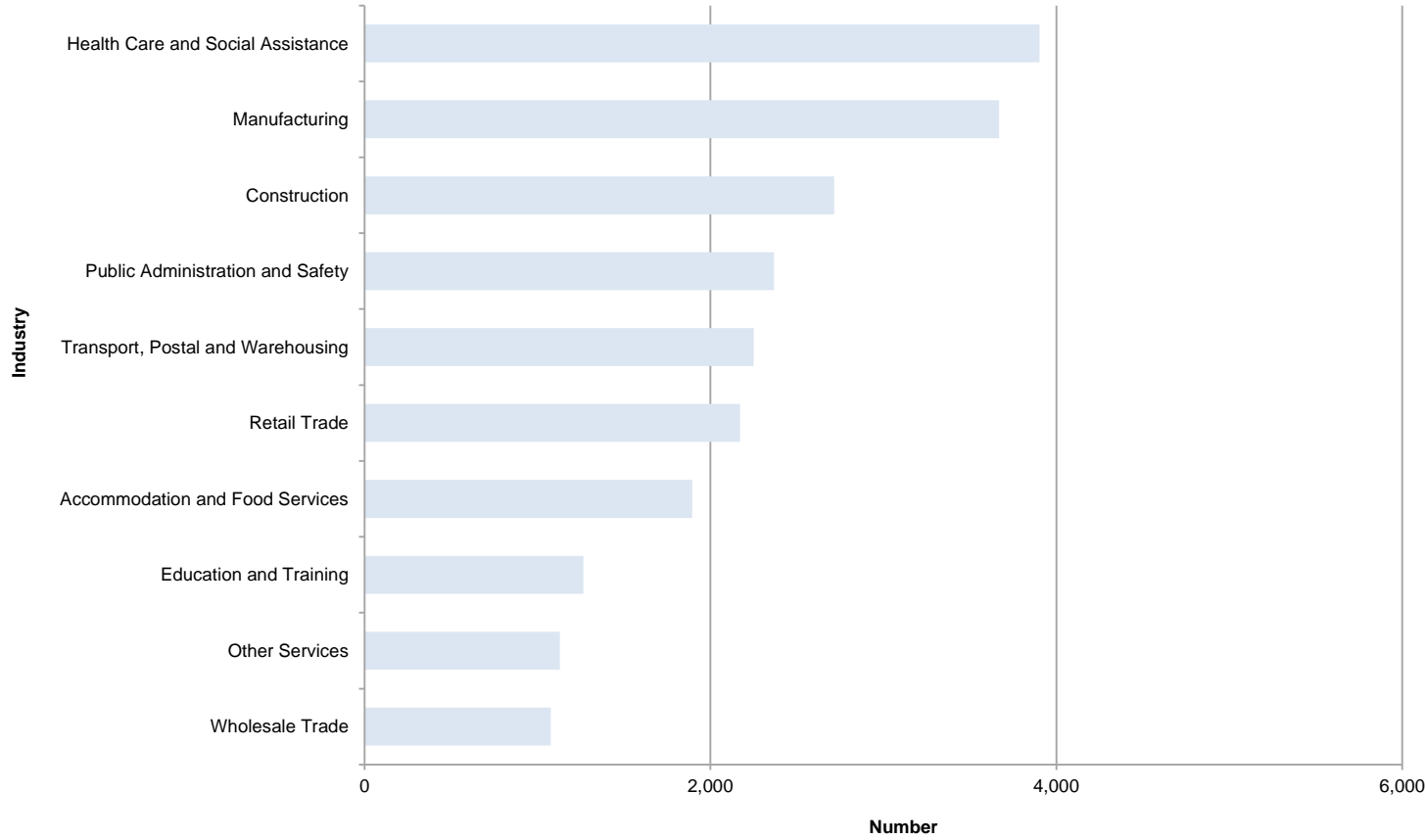
	Incidence rate	Number	Male percentage of injuries in the industry
Agriculture, forestry and fishing	24.6	831	81.6
Public administration and safety	19.6	1733	73.2
Mining	18.0	653	100.0
Manufacturing	17.0	3256	88.7
Transport, postal and warehousing	16.9	1973	87.7

The following industries had the highest incidence rates of workplace injuries to females:

Table 7 – Industries with high incidence rates of workplace injuries to females 2012/13

	Incidence rate	Number	Female percentage of injuries in the industry
Agriculture, forestry and fishing	15.0	188	18.4
Public administration and safety	9.4	634	26.8
Health care and social assistance	9.0	2972	76.2
Transport, postal and warehousing	8.0	276	12.3
Accommodation and food services	6.3	967	51.1

Figure 15 – Industries with highest number of workplace injuries 2012/13



Occupation distribution

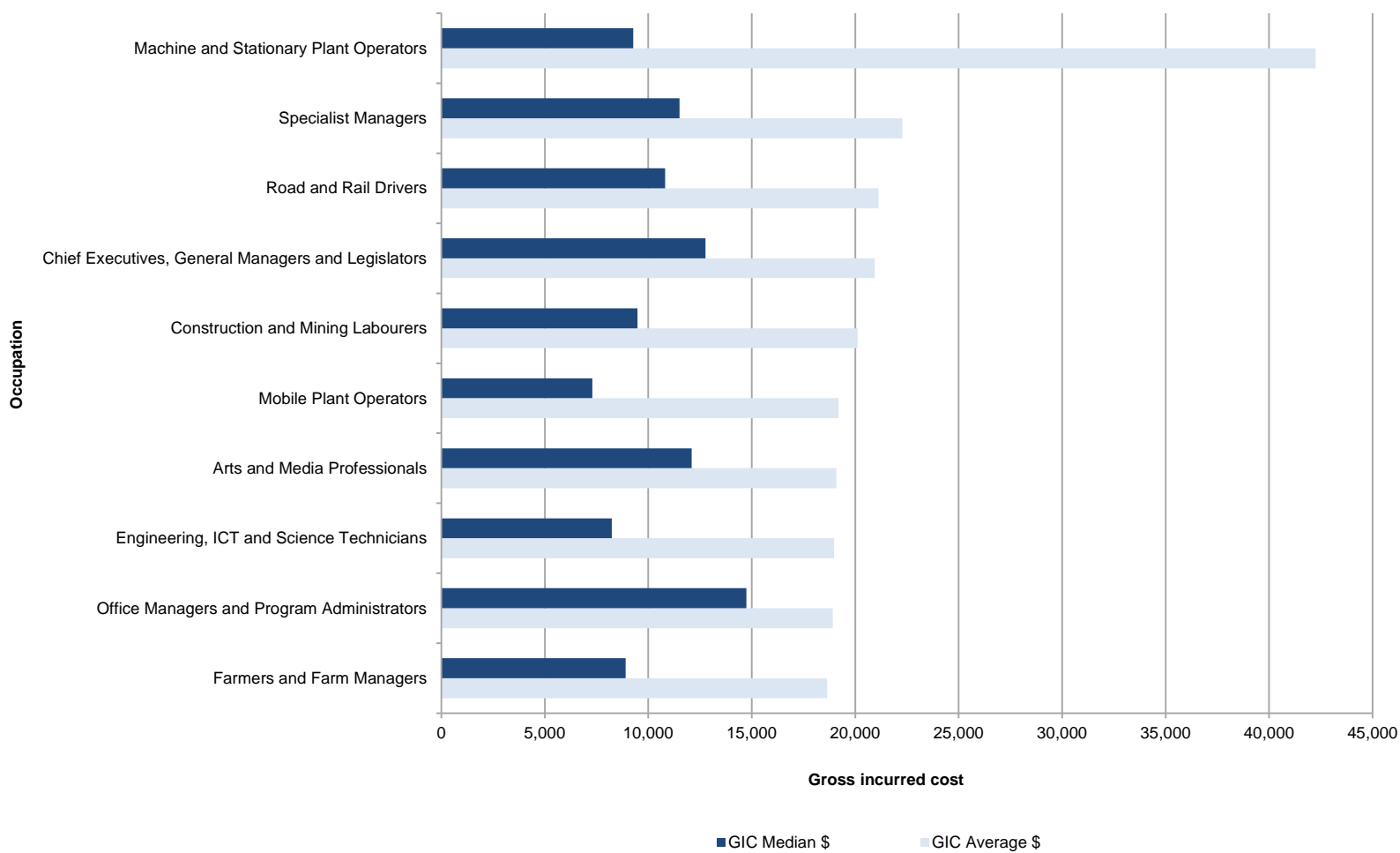
Other labourers recorded the highest number and the highest incidence rate of workplace injuries during 2012/13.

Table 8 – Occupation sub groups with highest workplace injury incidence rates 2012/13

Occupation	Incidence rate	Frequency rate	Number	Percentage of claims
Other labourers	44.0	32.0	2441	9.2
Farm, forestry and garden workers	35.5	23.2	632	2.4
Protective service workers	29.8	16.5	1093	4.1
Road and rail drivers	24.4	12.4	1916	7.2
Health and welfare support workers	22.6	14.0	796	3.0
Storepersons	21.0	11.8	779	2.9
Mobile plant operators	20.1	9.5	689	2.6
Construction and mining labourers	19.7	9.9	782	2.9
Machine and stationary plant operators	18.6	9.0	831	3.1
Factory process workers	18.1	10.5	1145	4.3

Other occupation sub groups with high incidence rates were skilled animal and horticultural workers, construction trade workers, carers and aids, other technicians and trade workers, automotive and engineering trades workers, food trades persons and cleaners and laundry workers.

Figure 16 – Average and median gross incurred cost of workplace injuries by occupation 2012/13



Common injuries

Manual handling was the most common cause of injury, accounting for 30 per cent of workplace injuries, followed by falls on the same level at 17 per cent, and falls from a height at 7 per cent.

Approximately 63 per cent of workplace injuries resulted in traumatic joint/ligament and muscle/tendon injury, costing \$236 million in 2012/13. Other common injuries were wounds, lacerations, amputations and internal organ damage (20 per cent) and fractures (10 per cent). It is important to note that workplace injuries can often result in more than one type of injury to the injured worker.

Manual handling injuries

There were 7916 manual handling injuries in 2012/13.

Manual handling injuries in 2012/13 cost \$110 million and involved 78,338 weeks of time lost. The gross incurred cost for males was \$78 million, while for females it was \$32 million.

The principal agencies involved in manual handling injuries were fastening, packing and packaging equipment and other materials and objects. Together, these two categories accounted for 35 per cent of all manual handling claims.

Back injuries

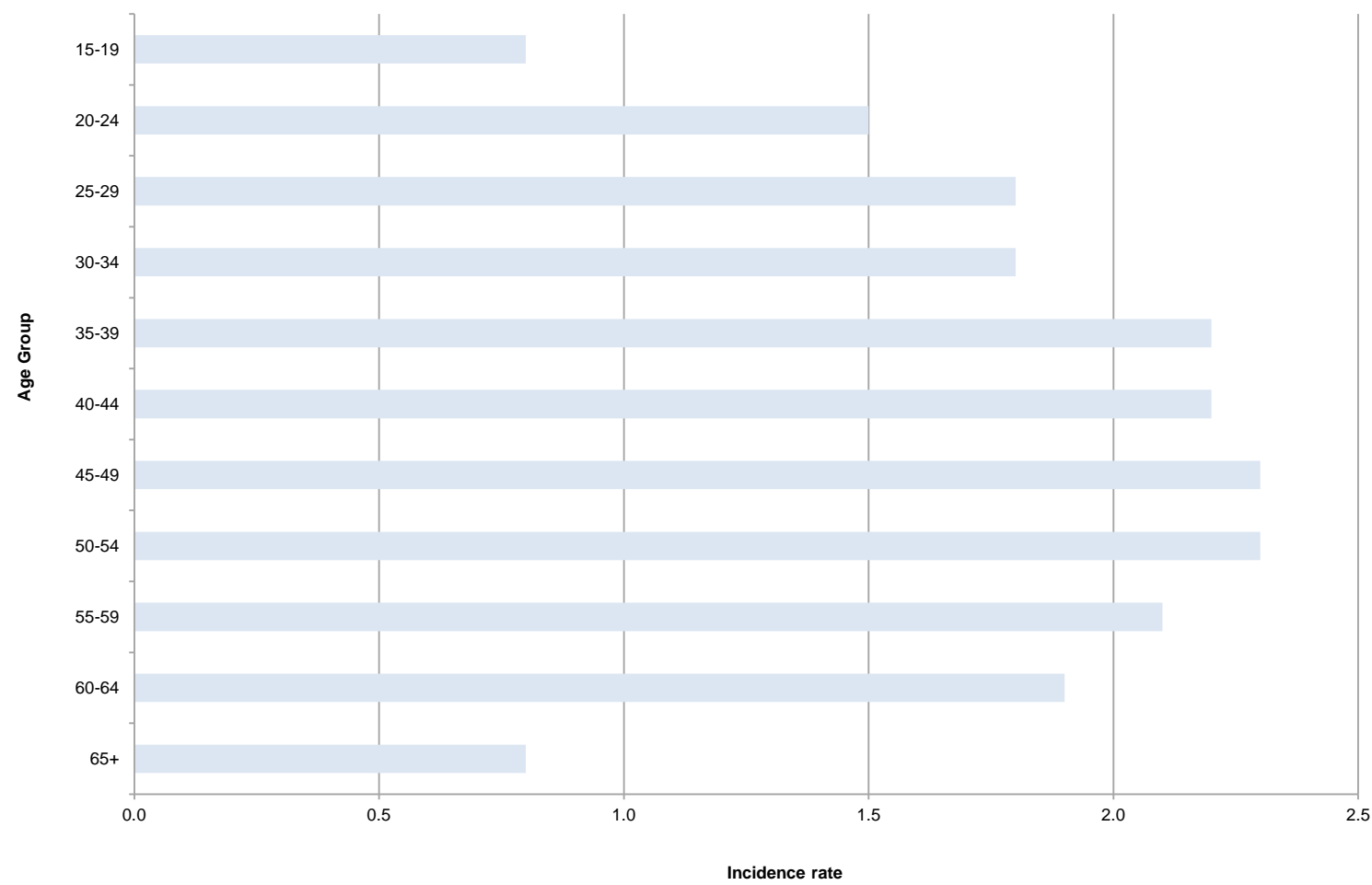
There were 6089 major workplace back injuries in 2012/13, representing 23 per cent of all major workplace injuries.

Back injuries cost \$97 million and involved lost time of 53,432 weeks. In 2012/13, 63 per cent of back injuries occurred to male workers.

Of all workplace back injuries, permanent disability injuries accounted for 2 per cent. 86 per cent of these permanent disability injuries involved traumatic joint/ligament and muscle/tendon injury.

The highest number of back injuries were in the 40–44 year age group, with 13 per cent of claims and 11 per cent of the gross incurred cost. 98 per cent of all back injuries were temporary disabilities.

Figure 17 – Incidence rate of workplace back injuries by age group 2012/13



Section 4: Occupational diseases

Occupational diseases are diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor¹⁵. Refer to Appendix B for further details.

Occupational diseases 2012/13

Number, incidence and frequency rates

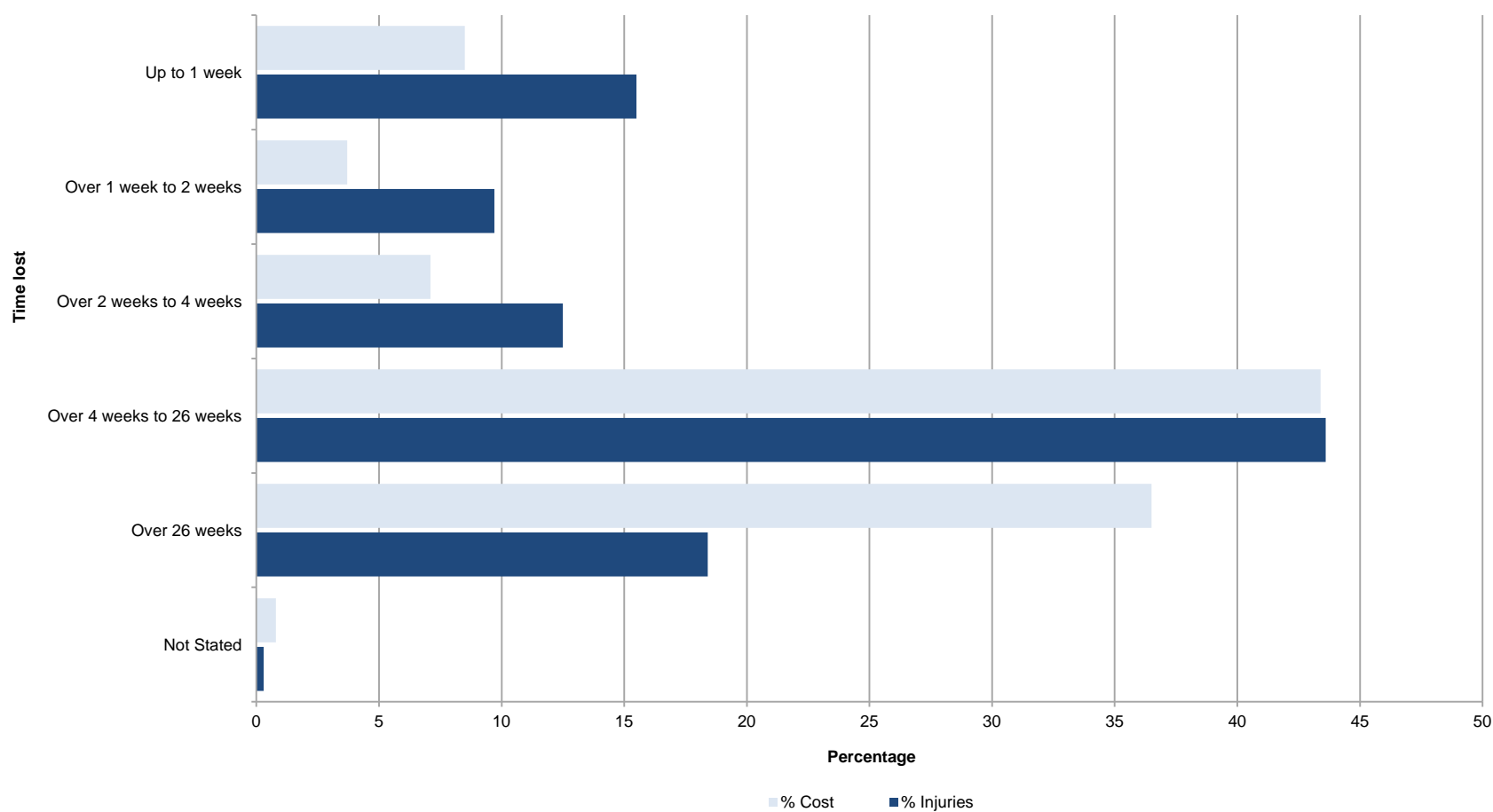
The number of major occupational diseases reported in 2012/13 was 6627. These claims made up 20 per cent of all major claims. The incidence rate for occupational diseases was 2.1 and the frequency rate was 1.2. Males accounted for 65 per cent (4283 claims) of claims with an incidence rate of 2.5 and a frequency rate of 1.3. Females (2344 claims) experienced a lower incidence and frequency rate of 1.5 and 1.1 respectively.

A relatively high proportion of occupational disease claims resulted in a permanent disability. While only 7 per cent of all employment injuries resulted in permanent disabilities, 27 per cent of occupational diseases resulted in permanent disability.

Gross incurred cost and time lost

The gross incurred cost of all occupational diseases in 2012/13 was \$132 million with an average of \$19,868. However, half the claims had a gross incurred cost of \$13,248 or less. The total time lost was 71,171 weeks with an average of 14.9 weeks and median of 6.7 weeks. 72 per cent of occupational disease claims were temporary disabilities and, of those, 62 per cent resulted in four weeks or more of incapacity and accounted for 80 per cent of gross incurred cost (see Figure 18).

Figure 18 – Distribution of occupational disease and gross incurred cost by time lost for temporary disability claims 2012/13



15 Does not include dust diseases, as defined by the *Worker's Compensation (Dust Diseases) Act 1942*(except in the case of a worker employed in or about a mine to which the *Coal Mines Regulation Act 1982* applies), or the aggravation, acceleration, exacerbation or deterioration of dust diseases, as so defined. (Refer to *Workers Compensation Act 1987* No. 70).

Nature of diseases

Mental diseases and deafness account for the majority of occupational disease claims. There were 2235 mental disease claims and 1524 deafness claims reported in 2012/13.

Table 9 – Distribution of occupational disease claims by nature of diseases 2012/13

Nature of diseases	Number of claims	Percentage of all employment injuries
Mental diseases ¹⁶	2235	6.7
Deafness	1524	4.5
Hernias	649	1.9
Disc displacement, prolapse, degeneration or hernia	280	0.8
Muscle/tendon strain (non traumatic)	277	0.8
Tendinitis	193	0.6
Carpal tunnel syndrome	140	0.4
Back pain, lumbago and sciatica	136	0.4
Epicondylitis	98	0.3
Bursitis	91	0.3
Occupational overuse syndrome	80	0.2
Other diseases of the ear and mastoid process	73	0.2
Synovitis and tenosynovitis	66	0.2
Meniscus degenerate/detached/retained/chronic tear	66	0.2
Other specified soft tissue diseases, not elsewhere classified	58	0.2
Other diseases of skin and subcutaneous tissue, not elsewhere classified	53	0.2
Soft tissue diseases due to non-traumatic causes with insufficient information to code elsewhere	40	0.1
Siseases of nerve roots, plexuses and single nerves ¹⁷	36	0.1
Infectious and parasitic diseases, unspecified	32	0.1
Musculoskeletal and connective tissue diseases, unspecified	30	0.1
Neck pain, cervicalgia	30	0.1
Other diseases, not elsewhere classified	29	0.1
Other and unspecified dermatitis or eczema	28	0.1
Contact dermatitis	27	0.1
Ischaemic heart disease	26	0.1
Malignant neoplasm of mesothelium (mesothelioma)	25	0.1
Infectious and parasitic diseases, not elsewhere classified	19	0.1
Other malignant neoplasm of skin	18	0.1
Spinal vertebrae and intervertebral discs diseases, not elsewhere classified	17	0.1
Other and unknown	251	0.7
NSW total	6627	19.7

¹⁶ Includes conditions attributed to psychological injury.

Age distribution

Figure 19 shows that the number of claims for occupational diseases increased with age, peaking in the 55–59 age groups for males. The highest claim numbers for females occurred in the 40–44, 45–49 and 50–54 age groups. The 50–54 age group recorded the highest combined number of claims.

Figure 19 – Distribution of occupational disease claims by age 2012/13

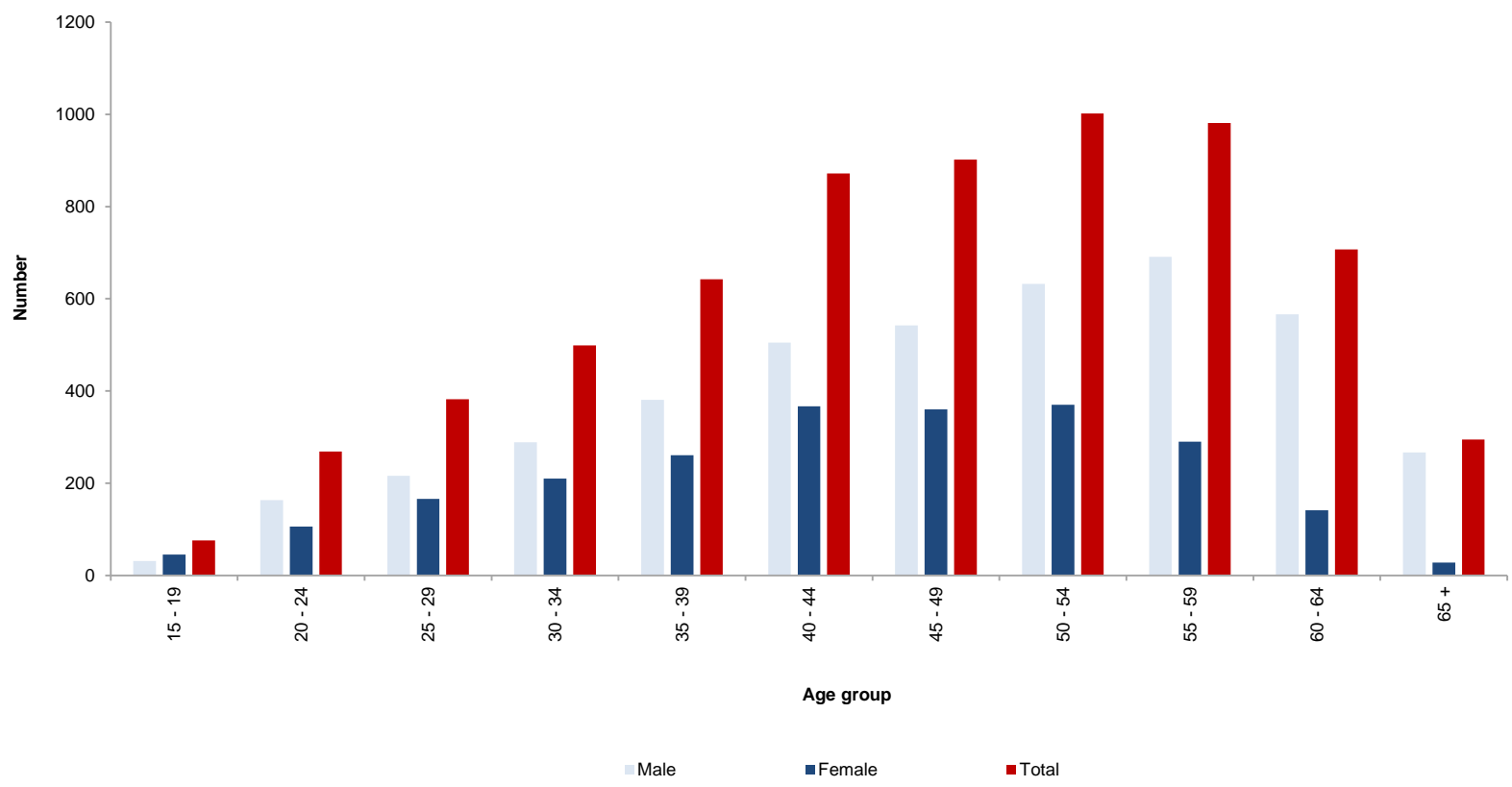
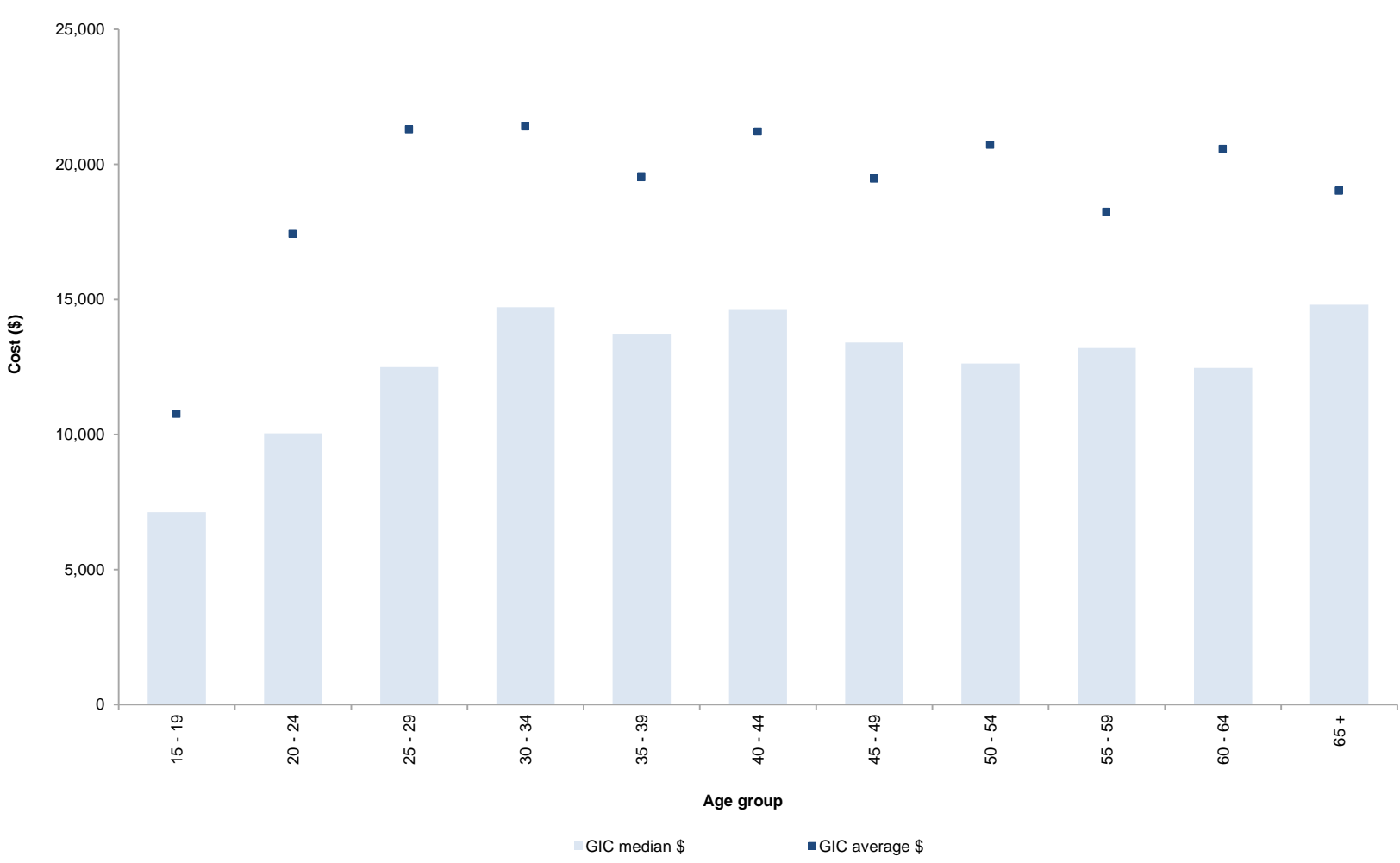


Figure 20 – Average and median cost of occupational disease claims by age 2012/13



Industry distribution

Manufacturing, health care and social assistance, public administration and safety and construction accounted for 49 per cent of occupational disease claims in 2012/13 (see Figure 21). Figure 22 shows that mining, public administration and safety and the manufacturing industry had the highest incidence rates for occupational diseases.

Figure 21 – Distribution of occupational disease claims by industry 2012/13

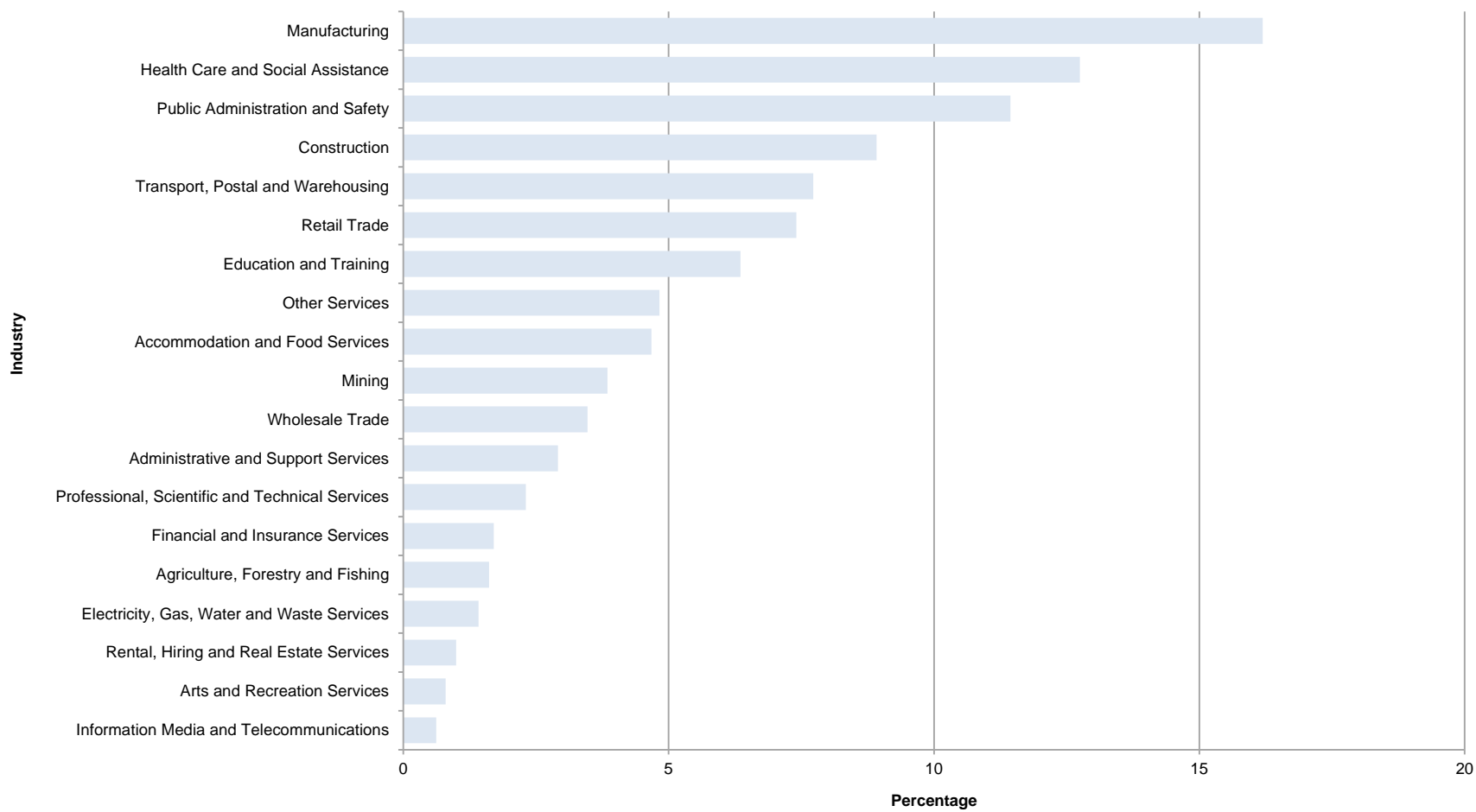
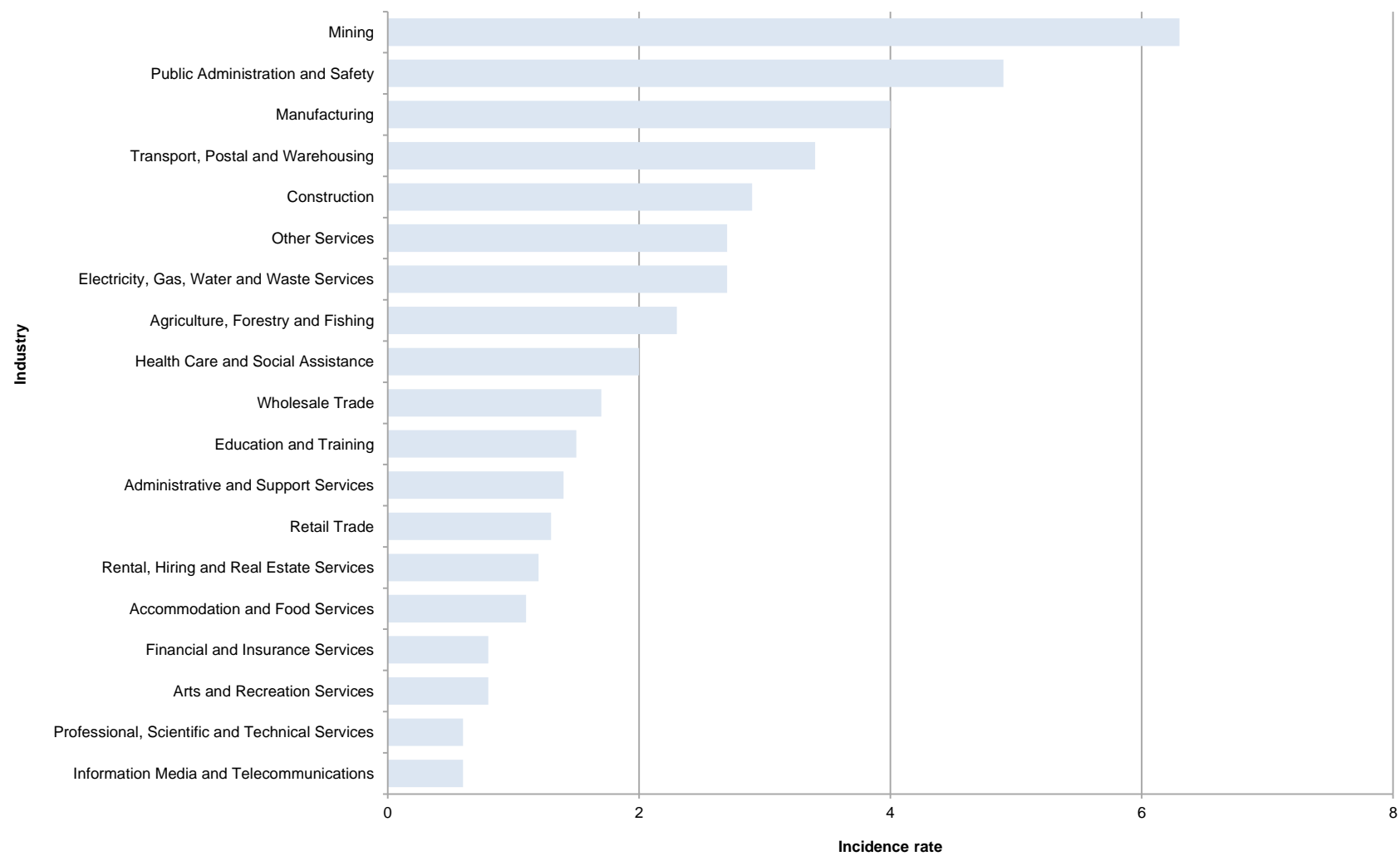


Figure 22 – Incidence rate of occupational diseases by industry 2012/13



Occupation distribution

Labourers, technicians and trades workers and machinery operators and drivers accounted for the majority (52 per cent) of occupational disease claims in NSW in 2012/13 (see Figure 23).

Figure 23 – Distribution of occupational disease claims by occupation 2012/13

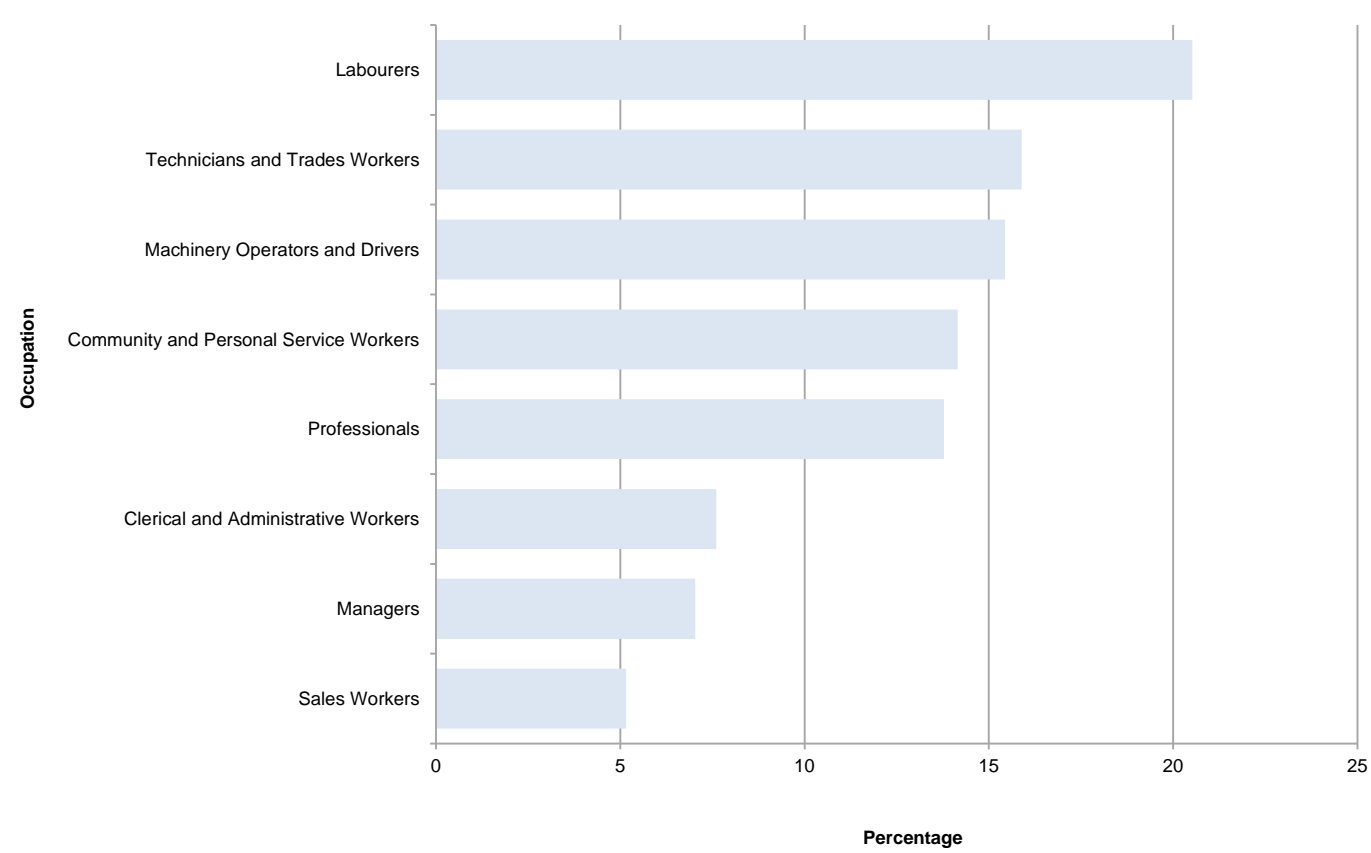
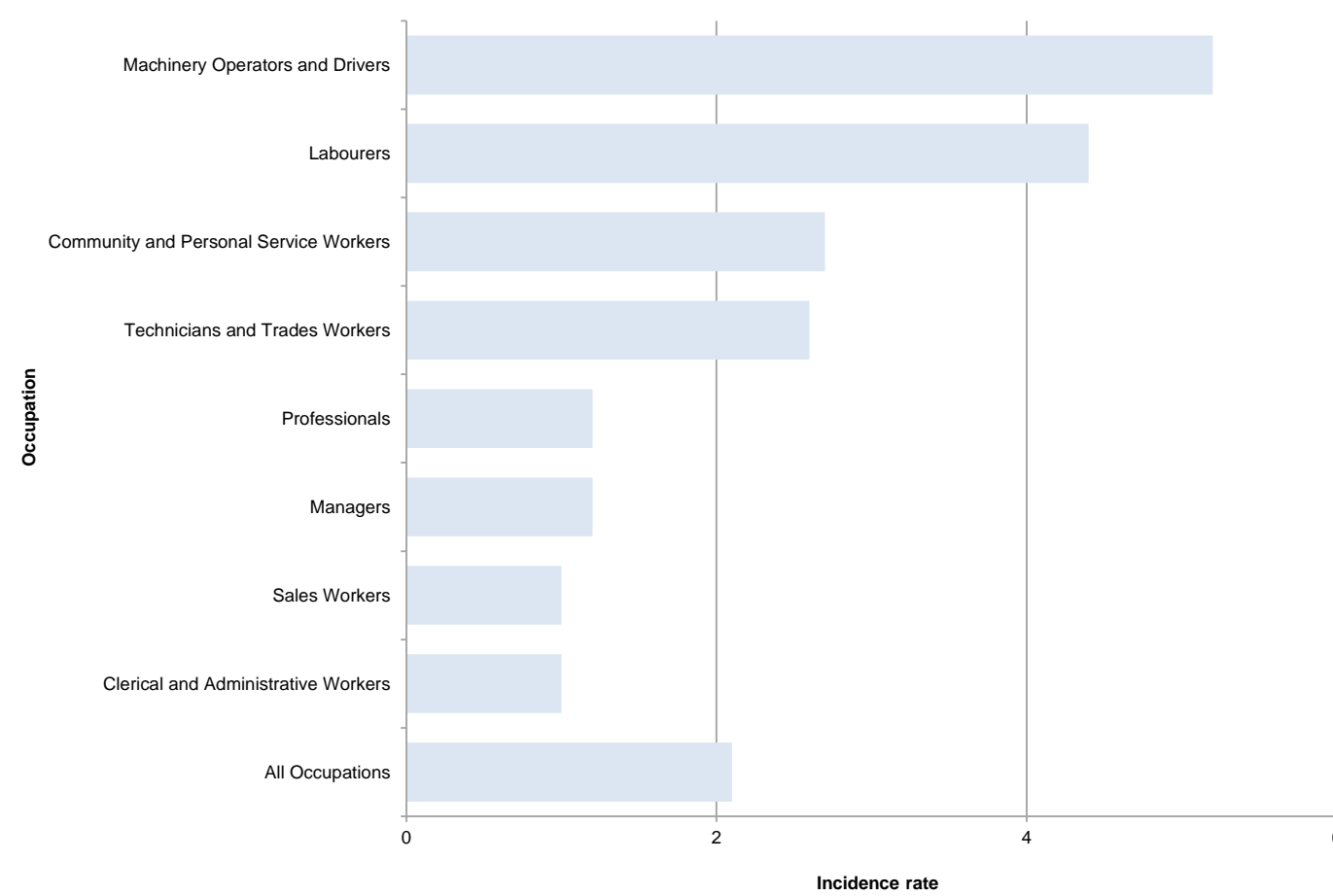


Figure 24 shows that the highest incidence rates of occupational disease claims were made by machinery operators and drivers and labourers followed by community and personal service workers and technicians and trades workers.

Figure 24 – Incidence rate of occupational diseases by occupation 2012/13



Selected diseases

Deafness

Occupational deafness is defined as irreversible hearing loss induced by noise or other agents, which develops over a period of time. It excludes traumatic deafness.

There were 1524 major claims for occupational deafness in 2012/13 with an incidence rate of 0.5. These claims account for 23 per cent of all occupational disease claims. The total gross incurred cost was \$21 million with an average cost of \$13,928, compared to the average for all occupational disease claims of \$19,868.

Industries where deafness claims accounted for more than 50 per cent of their occupational disease claims were mining and electricity, gas, water and waste services (see Table 10).

Table 10 – Occupational diseases: Distribution of deafness claims by industry 2012/13

Industry	Number of deafness claims	Per cent of all diseases in that industry
Mining	161	63.1
Electricity, gas, water and waste services	50	53.2
Construction	273	46.2
Manufacturing	490	45.7
Transport, postal and warehousing	147	28.7
Rental, hiring and real estate services	15	22.7
Agriculture, forestry and fishing	24	22.4
Other services	68	21.3
Administrative and support services	41	21.2
Wholesale trade	42	18.3
Professional, scientific and technical services	20	13.1
Public administration and safety	89	11.7
Retail trade	36	7.3
Information media and telecommunications	3	7.3
Accommodation and food services	20	6.5
Arts and recreation services	3	5.7
Financial and insurance services	5	4.4
Education and training	16	3.8
Health care and social assistance	21	2.5
NSW total	1524	23

Mental diseases

The term 'mental disease' refers to a range of psychological conditions for which workers compensation may be paid, including clinical depression and post-traumatic stress disorder.

It should be noted that although stress itself is not a compensable condition, it is however, one of many possible factors that may contribute to the contraction or aggravation of a compensable psychological condition.

There were 2235 major claims for mental diseases in 2012/13 with an incidence rate of 0.7. These claims account for 34 per cent of all occupational disease claims. The total gross incurred cost was \$49 million with an average cost of \$21,993, compared to the average for all occupational disease claims of \$19,868. The total time lost as a result of mental disease claims was 39,609 weeks, with an average of 18 weeks per claim.

Females accounted for 59 per cent of mental disease claims with a higher incidence rate (0.9) in comparison to males (0.5) in 2012/13 (see Table 4.5b in Appendix E).

Anxiety/stress disorder and anxiety/depression combined were found to be the major components of mental disease in NSW in 2012/13, both contributing to 59 per cent of all claims.

Industries where mental disease claims accounted for more than 50 per cent of their occupational disease claims were education and training, public administration and safety, accommodation and food services, health care and social assistance and financial and insurance services (see Table 11).

Table 11 – Occupational Diseases: Number of mental disease claims by industry 2012/13

Industry	Number of mental disease claims	Per cent of all diseases in that industry
Education and training	266	63.2
Public administration and safety	471	62.1
Accommodation and food services	172	55.5
Health care and social assistance	456	54.0
Financial and insurance services	58	51.3
Information media and telecommunications	19	46.3
Professional, scientific and technical services	69	45.1
Rental, hiring and real estate services	28	42.4
Administrative and support services	65	33.7
Other services	102	31.9
Retail trade	151	30.8
Arts and recreation services	14	26.4
Wholesale trade	56	24.3
Transport, postal and warehousing	111	21.7
Electricity, gas, water and waste services	15	16.0
Agriculture, forestry and fishing	14	13.1
Manufacturing	101	9.4
Construction	51	8.6
Mining	16	6.3
NSW total	2235	33.7

Table 12 lists main occupation sub-categories which accounted for over 50 per cent of mental disease claims in 2012/13 in NSW.

Table 12 – Occupation sub groups with highest number of mental disease claims in 2012/13

Occupation	Number of claims	Incidence rate	Frequency rate	Percentage of mental disease claims
Protective service workers	291	7.9	4.4	13.0
Education professionals	174	1	0.7	7.8
Carers and aides	153	1.2	0.9	6.8
Business, human resource and marketing professionals	139	0.7	0.4	6.2
Specialist managers	117	0.6	0.3	5.2
Other clerical and administrative workers	110	1.7	0.9	4.9
Health and welfare support workers	107	3	1.9	4.8
Health professionals	88	0.6	0.4	3.9
NSW total	2235	0.7	0.4	100.0

Section 5: Other work-related injuries

Other work-related injuries are caused by incidents arising out of the injured person's employment while they are away from the workplace. They include injuries sustained while commuting to or from work or during a recess while the worker is away from work. Refer to Appendix B for further details.

Other work-related injuries 2012/13

Number, gross incurred cost and lost time

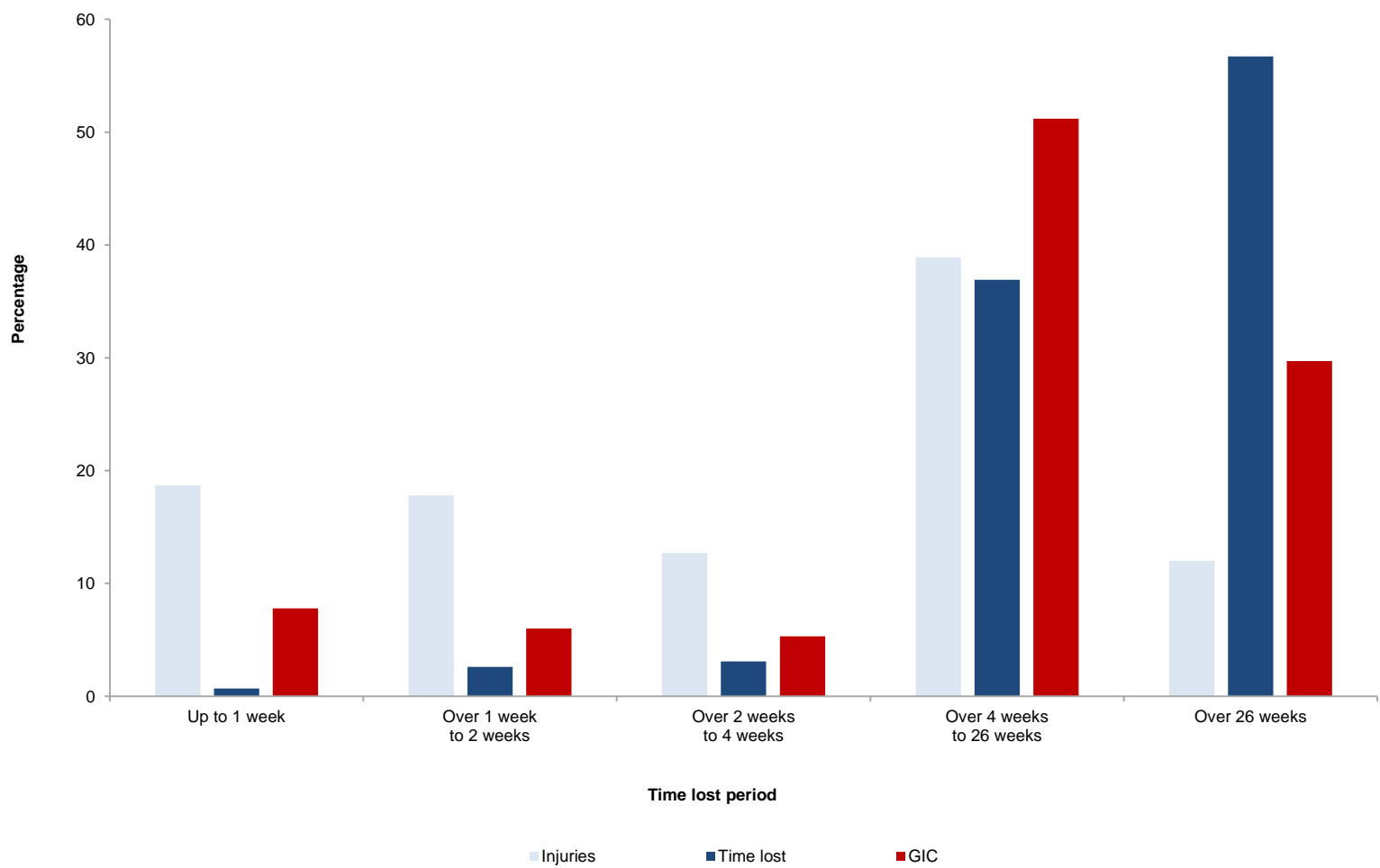
There were 364 other major work-related injuries in 2012/13, 17 resulted in permanent disabilities while 332 were temporary disabilities. Temporary disability injuries resulting in four or more weeks off work accounted for 51 per cent of all temporary other work related disabilities, 81 per cent of gross incurred costs and 94 per cent of time lost. Temporary disability injuries of six months and over made up 12 per cent of all other work-related injuries.

The total gross incurred cost of other work-related injuries was \$11 million with an average of \$30,327 per claim. However, half the claims had a gross incurred cost of \$10,795 or less. The total time lost was 3634 weeks with an average of 10.9 weeks and median of 4.2 weeks.

Injuries sustained while commuting to or from work accounted for 191 claims (52 per cent of other work-related injuries). These claims had a total gross incurred cost of \$7.5 million, an average cost of \$39,359 and a median of \$11,369. The total time lost was 2039 weeks with an average of 12.4 weeks and a median of 5.1 weeks.

Injuries occurring while the worker was away from work during recess period accounting for 173 claims (48 per cent). These claims had a total gross incurred cost of \$3.5 million, an average cost of \$20,356 and a median of \$10,537. The total time lost was 1595 weeks with an average of 9.5 weeks and a median of 3.1 weeks.

Figure 25 – Distribution of other work-related injuries, gross incurred cost and time lost for temporary disability claims 2012/13



Number, gross incurred cost and time lost for long-term temporary disability claims

Long-term injuries, which only include claims with four weeks or more of time lost, made up 51 per cent of other work-related temporary disability claims. Traumatic joint/ligament and muscle/tendon injuries were the most common nature of other work-related injuries, followed by fractures (see Figure 26).

Figure 26 – Top five other work-related nature of injuries

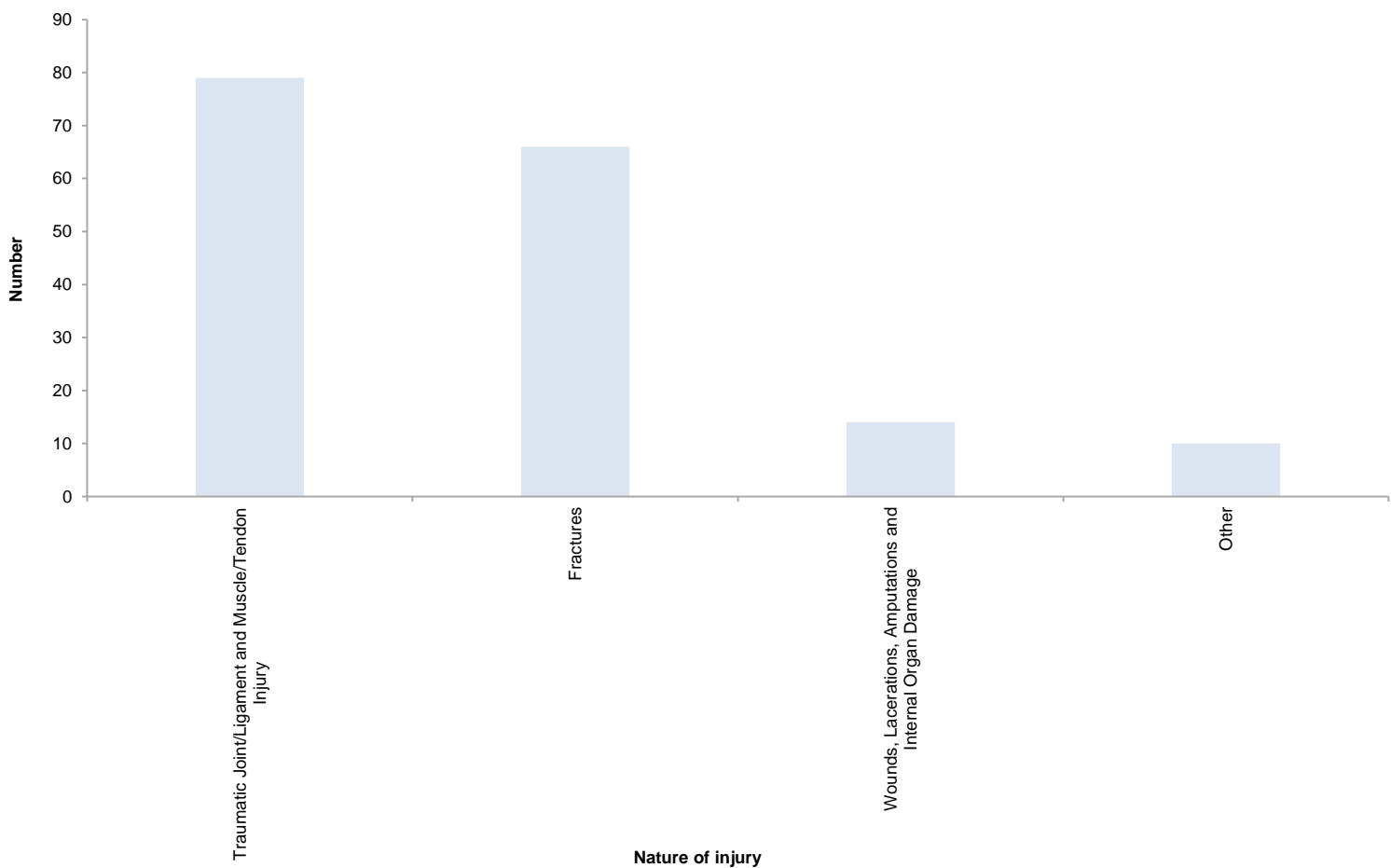


Figure 27 – Gross incurred cost for the top five other work-related nature of injuries

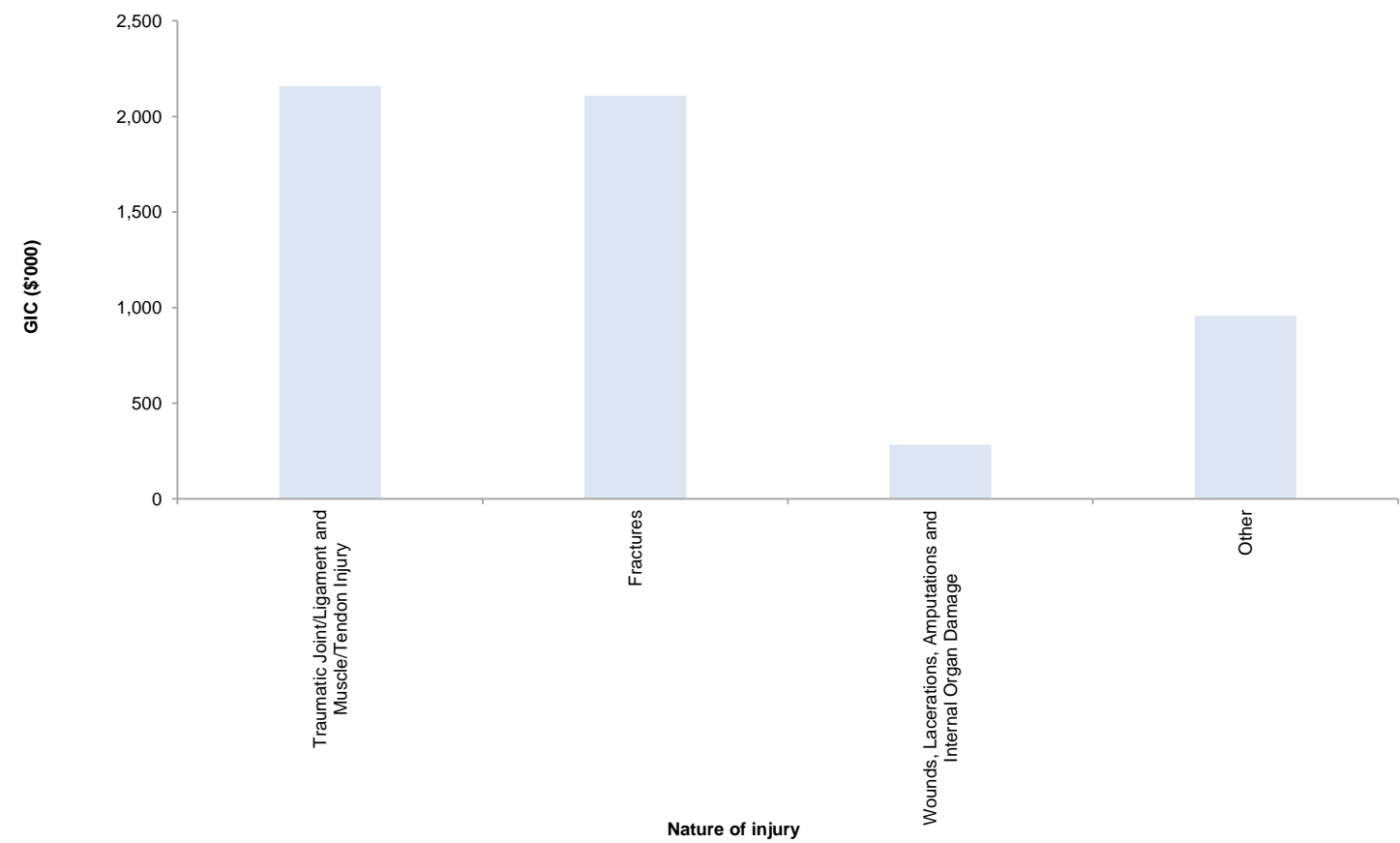


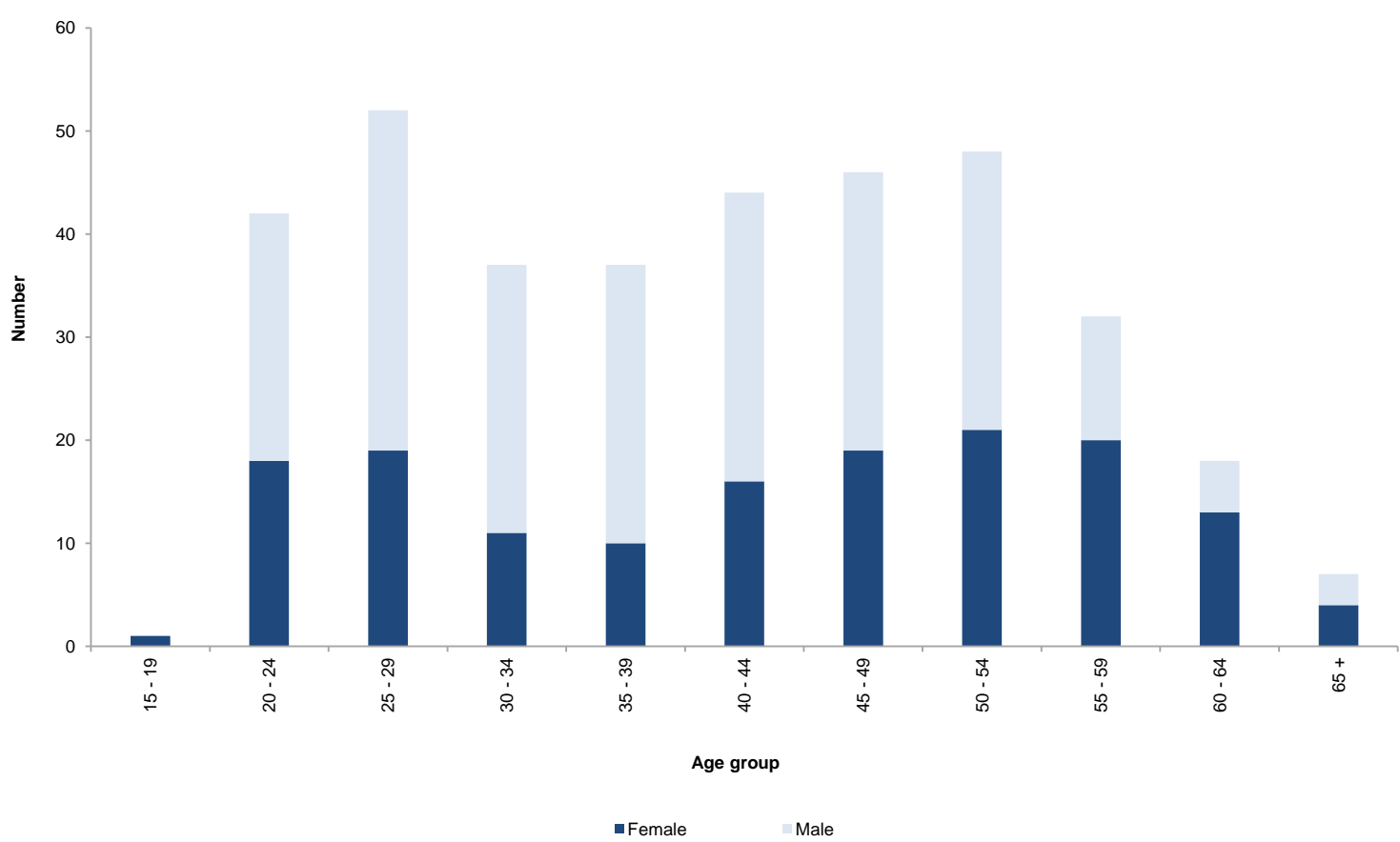
Table 13 – Number of claims and gross incurred cost by nature of other work-related injury

Nature of injury	Number	Gross incurred cost (\$'000)
Traumatic joint/ligament and muscle/tendon injury	79	2159
Fractures	66	2108
Wounds, lacerations, amputations and internal organ damage	14	283
Other	10	958

Number by age and gender

Figure 28 shows that other work-related injuries peaked in the 25–29 age group for males and the 50-54 age group for females. There were 212 claims from males, accounting for 58 per cent of all other work-related injuries.

Figure 28 – Other work-related injuries by age and gender



Number and gross incurred cost by cause of injury

Commuting constitutes 52 per cent of other work-related injury claims and, as such, vehicle incidents is the most common cause of injury accounting for 38 per cent of other work related incidents and 64 per cent of the gross incurred cost. Falls, trips and slips contributed to 37 per cent of other work related incidents and accounted for 18 per cent of the gross incurred cost (see Table 14).

Table 14 – Distribution of other work-related claims by cause of injury

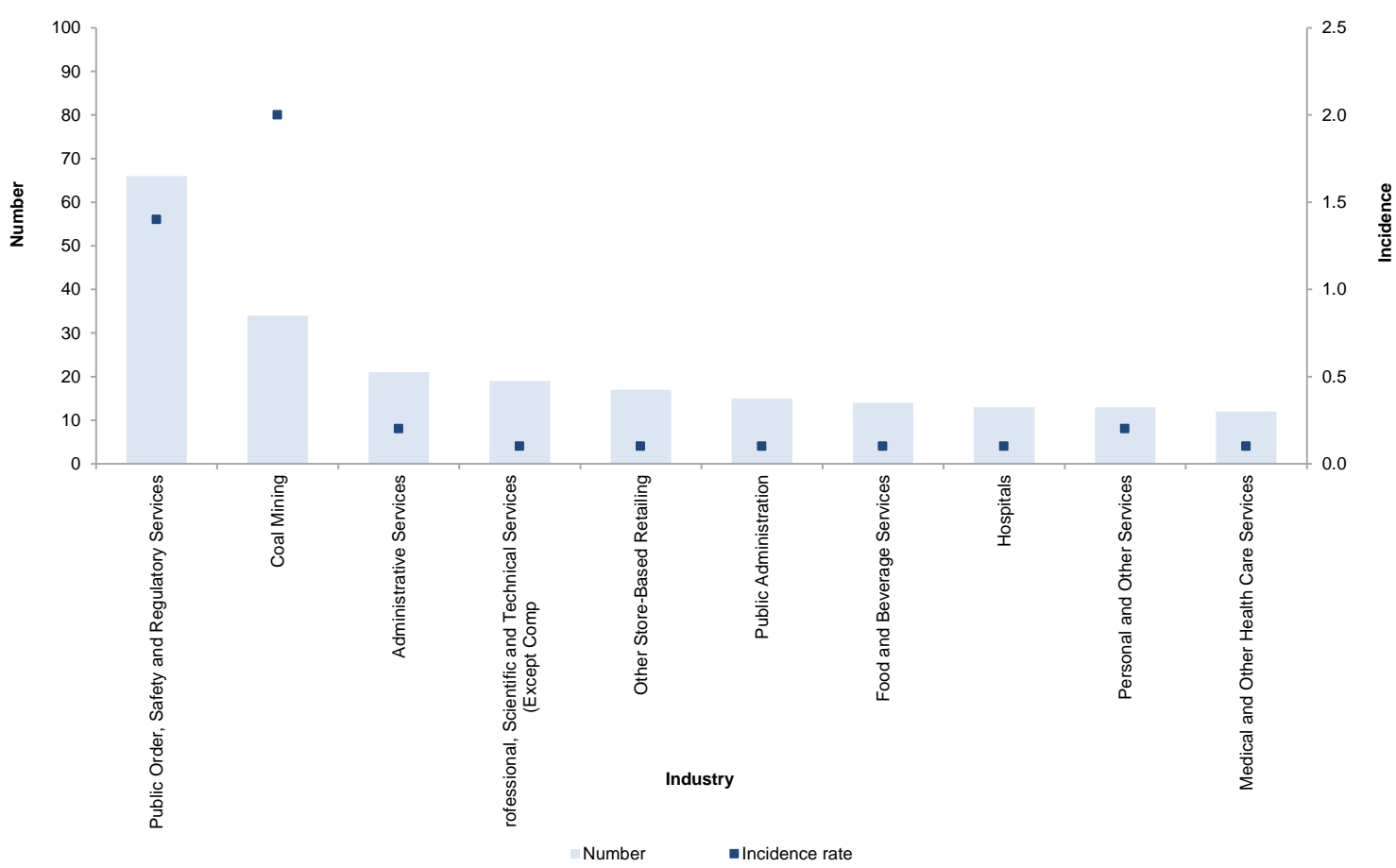
Cause of injury/disease	Number	Gross incurred cost (\$'000)
Vehicle incidents and other	138	7022
Falls, trips and slips of a person	134	1938
Being hit by moving objects	49	861
Body stressing	30	661
Other	13	557
NSW total	364	11,039

Industry distribution

The main industry categories with the highest number of other work-related injuries were public administration and safety at 81, mining at 35, health care and social assistance at 29, professional, scientific and technical services at 26, and administrative and support services at 25.

Sub divisions of industries with the highest number of work-related injuries along with the incidence rate are shown below in Figure 29.

Figure 29 – Number and incidence rate of other work-related injuries by industry sub division 2012/13: Top ten industries

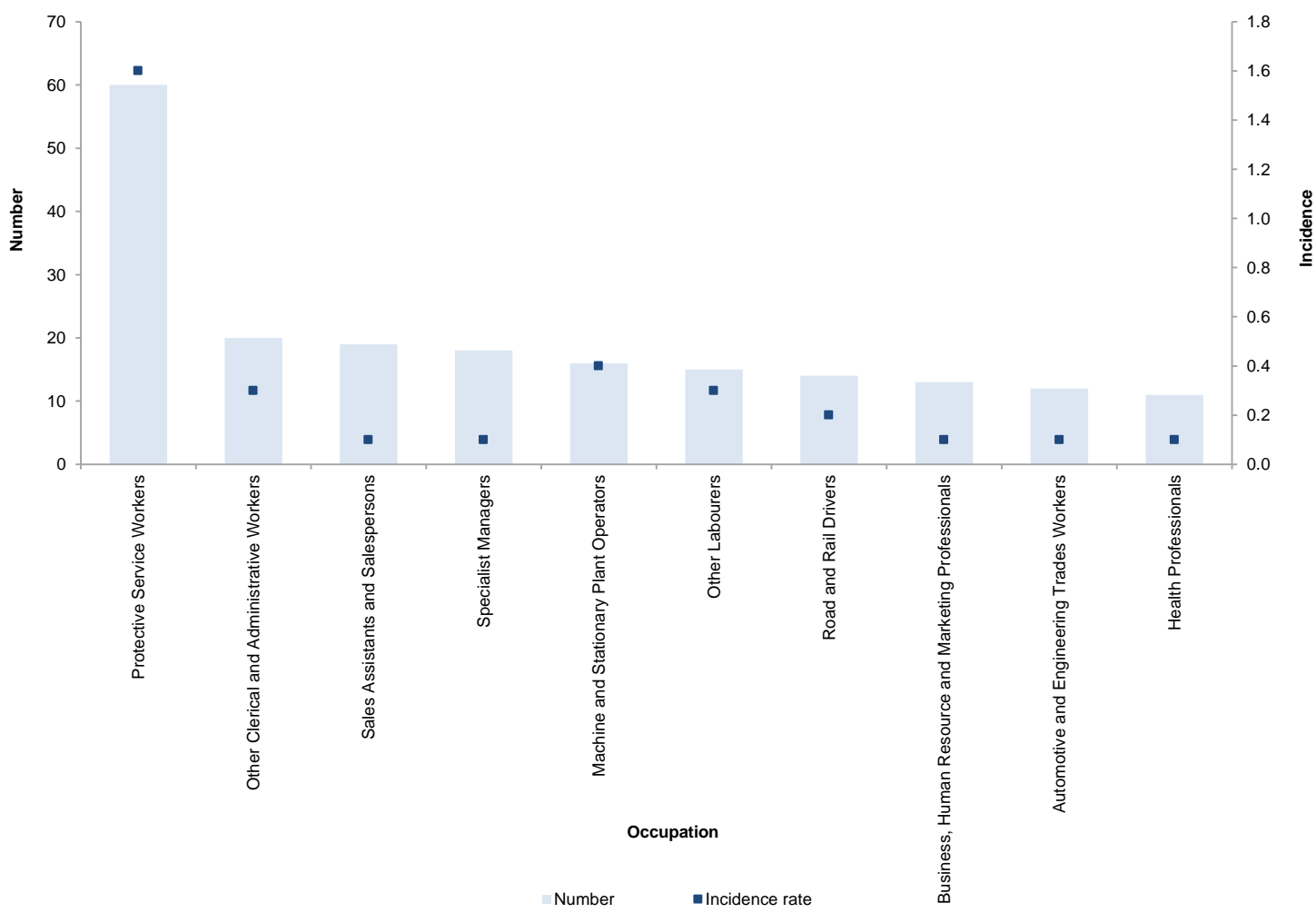


Occupation distribution

The main occupation categories with the highest number of other work-related injury claims were community and personal service workers at 79, clerical and administrative workers at 67, professionals at 47 and machinery operators and drivers at 43.

Sub divisions of occupations with the highest number of other work-related injuries along with the incidence rate are shown below in Figure 30.

Figure 30 – Number and incidence rate of other work-related injuries by occupation sub-categories 2012/13: Top ten occupations



Section 6: Lost time

This section covers all ‘new’ claims (major and minor) that resulted in fatalities, permanent disabilities, or temporary disabilities when one or more days have been lost from work. The definition used in this section is in accordance with the Workplace Injury and Disease Recording Standard 1885.1-1990), published by Standards Australia.

Lost time injury/disease claims 2012/13

During 2012/13, the total number of lost time claims was 57,746. The total gross incurred cost for these claims was \$593 million. The total time lost was 447,960 weeks, with an average of 8.1 weeks per claim. Lost time injuries/diseases of up to one week of time lost constituted 39 per cent of all lost time injuries/diseases, while the cost for these was 9 per cent of total gross incurred cost.

Table 15 compares the industry distribution of lost time claims with major employment injuries. Most industries displayed a similar distribution for both lost time injuries and employment injuries.

Table 15 – Number of lost time injuries/diseases and major employment injuries by industry 2012/13

Industry	Number of lost time injuries/diseases	%	Number of major employment injuries	%
Manufacturing	8643	15.0	4759	14.2
Health care and social assistance	8547	14.8	4776	14.2
Construction	5053	8.8	3319	9.9
Education and training	4753	8.2	1703	5.1
Public administration and safety	4849	8.4	3206	9.5
Retail trade	4022	7.0	2686	8.0
Accommodation and food services	3961	6.9	2219	6.6
Transport, postal and warehousing	3946	6.8	2783	8.3
Other services	2875	5.0	1467	4.4
Wholesale trade	2532	4.4	1314	3.9
Administrative and support services	1834	3.2	1037	3.1
Agriculture, forestry and fishing	1702	3.0	1129	3.4
Mining	1103	1.9	962	2.9
Professional, scientific and technical services	1045	1.8	526	1.6
Arts and recreation services	843	1.5	504	1.5
Financial and insurance services	612	1.1	301	0.9
Electricity, gas, water and waste services	497	0.9	366	1.1
Rental, hiring and real estate services	499	0.9	281	0.8
Information media and telecommunications	389	0.7	200	0.6
Unknown	41	0.1	41	0.1
NSW total	57,746	100	33,579	100

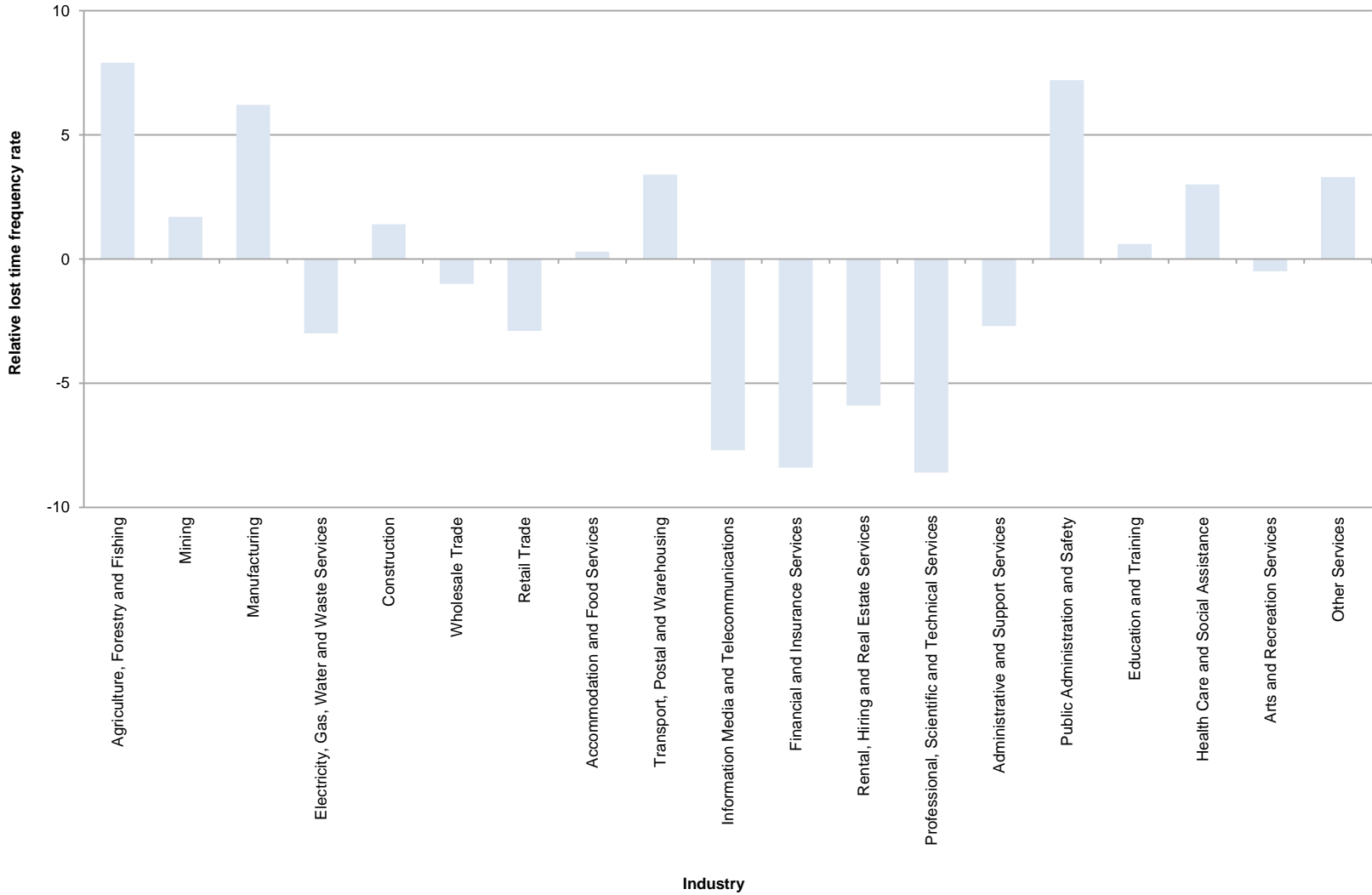
Table 16 shows the industries with highest lost time frequency rates.

Table 16 – Lost time claims’ frequency rate by industry 2012/13

Industry	Lost time frequency rate
Agriculture, forestry and fishing	18.6
Public administration and safety	17.9
Manufacturing	16.9
Transport, postal and warehousing	14.1
Other services	14.0
Health care and social assistance	13.7
Mining	12.4
Construction	12.1
Education and training	11.0
Accommodation and food services	11.0
NSW total	10.7

Figure 31 shows the lost time frequency rate for each industry, relative to the overall NSW lost time frequency rate. It represents the difference between individual industry lost time frequency rates and the overall NSW lost time frequency rate.

Figure 31 – Lost time frequency rates by industry relative to the overall NSW lost time frequency rate 2012/13



Section 7: Payments

This section covers payments made during 2012/13 for all claims from WorkCover’s Workers Compensation Insurance Fund, Treasury Managed Fund, self and specialised insurers, including claims of less than five days and those in previous reporting periods.

Changes to the workers compensation legislation have caused variations in the data since 1987/88 and are explained in Appendix D.

Compensation payments are broken into five major categories and 16 minor categories, and non-compensation payments into three major categories and five minor categories (see Table 17).

It should be noted that, except for Figure 32, comments in this section relate to unadjusted payments. The effects of inflation or deflation have not been considered.

Trends 2003/04 to 2012/13

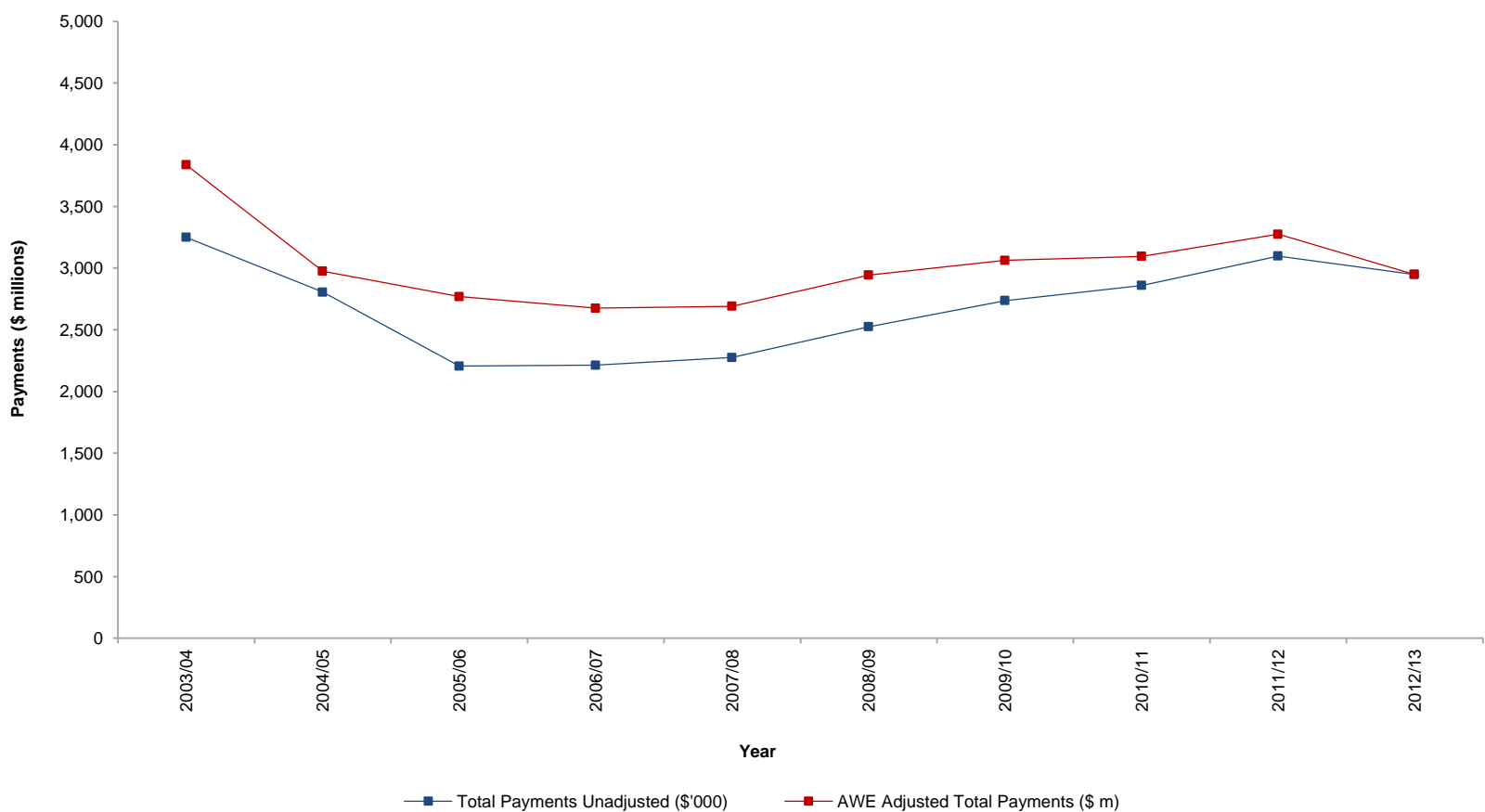
Total payments consist of compensation payments as well as non-compensation payments. Total payments decreased from \$3098 million in 2011/12 to \$2949 million in 2012/13 (refer to Figure 33), a decrease of \$149 million or 5 per cent.

The decrease in total payments was largely driven by:

- a 32 per cent decrease in lump sum payments from 331 million in 2011/12 to \$225 million in 2012/13, which included:
 - a 37 per cent reduction in pain and suffering payments from \$81 million to \$51 million
 - a 32 per cent reduction in permanent impairment injury payments from \$210 million to \$142 million
- a 7 per cent decrease in total weekly payments from \$1216 million in 2011/12 to \$ 1132 million in 2012/13
- a 5 per cent decrease in total medical related payments from \$708 million in 2011/12 to \$674 million in 2012/13, which included:
 - a 4 per cent reduction in medical treatment payments from \$512 million to \$492 million.

Figure 32 shows total unadjusted payments and total adjusted¹⁸ payments using 2012/13 as the base year.

Figure 32 – Total payments 2003/04 to 2012/13



18 Total adjusted payments are calculated using average weekly earnings data obtained from the ABS document 6302.0 ‘Average Weekly Earnings Australia’.

Figure 33 shows the trends in compensation and non-compensation payments from 2003/04 to 2012/13. A detailed description of payment types is provided in Table 17.

Figure 33 – Payment type by category 2003/04 to 2012/13

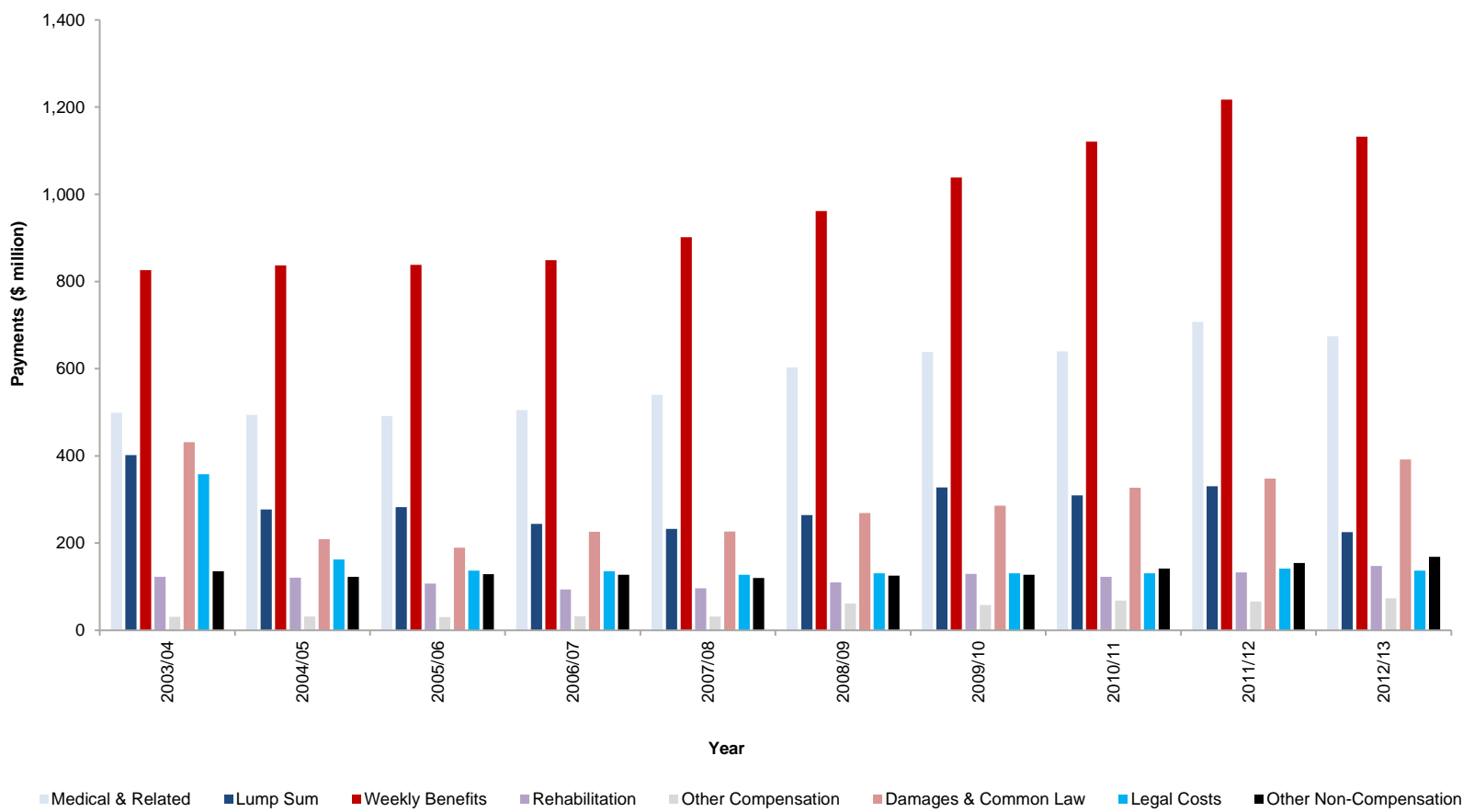
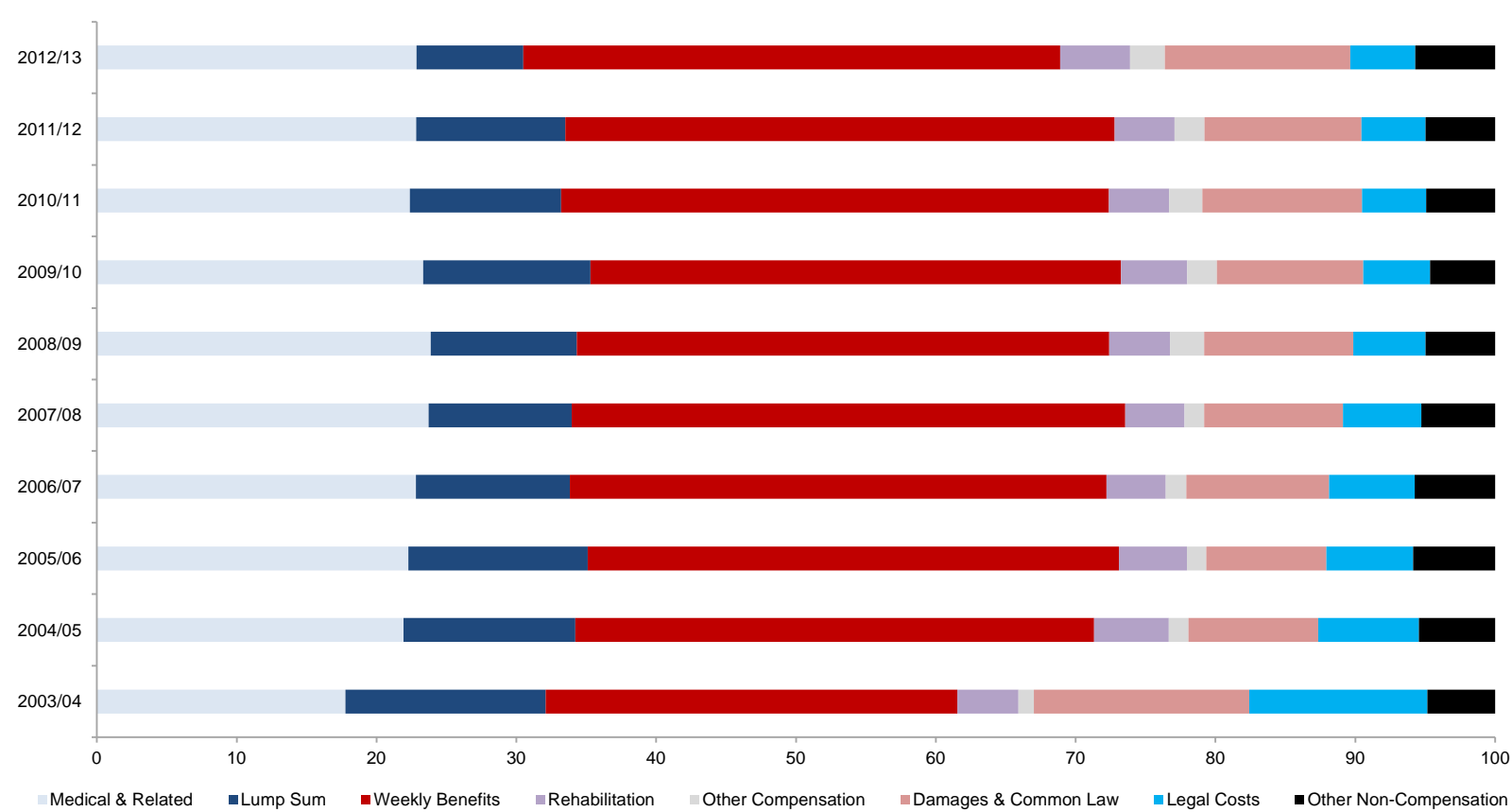


Table 17 – Compensation and non-compensation payments

Compensation payments					Non-compensation		
Medical and related	Lump sum	Weekly benefits	Rehabilitation	Other compensation	Damages and common law	Legal costs	Other non-compensation
Ambulance services	Commutation	Old sections 36–37 (weekly benefit)	Rehabilitation treatment	Death payments	Damages and common law	Legal costs	Transport and maintenance
Medical treatment	Permanent injury and interest section 66/67	Old section 38 (weekly benefit)		Damage to artificial limbs and clothing			Investigation expenses
Hospital treatment	Pain and suffering	Old section 40 Partial incapacity (weekly benefit)					Interpreter services
Physiotherapy and chiropractic treatment		Incapacity first 13 weeks (weekly benefit)					
		Incapacity 14–130 weeks (weekly benefit)					
		Incapacity over 130 weeks (weekly benefit)					

The proportion of workers compensation weekly benefits to total payments remained between 38 and 39 per cent over the last five years to 2012/13. Medical related payments remained between 22 and 24 per cent of total payments over the last five years to 2012/13.

Figure 34 – Distribution of payment types as percentages of total payment 2003/04 to 2012/13



Total payments 2012/13

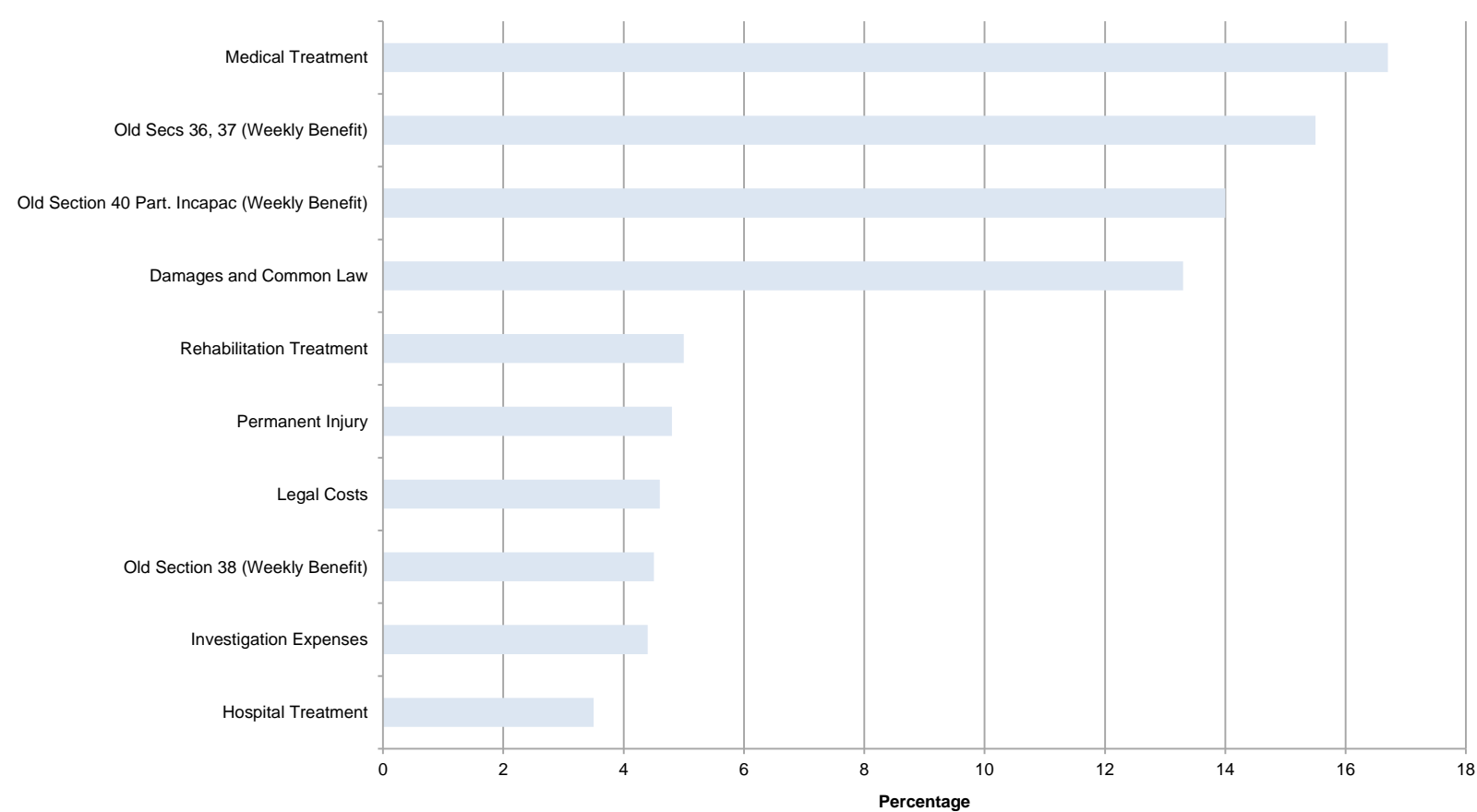
Proportion of total payments

Benefits paid as a result of workplace injuries represented 74 per cent of payments, while benefits paid as a result of occupational diseases accounted for 18 per cent. The remaining 8 per cent related to payments for non-workplace injuries.

Payment type breakdown 2012/13

Figure 35 illustrates the percentages of the top 10 payment types in 2012/13. The largest major payment category in 2012/13 was total weekly benefits (\$1132 million). Other major categories with large payments were medical and related payments (\$674 million), damages and common law (\$391 million) and lump sum payments (\$225 million).

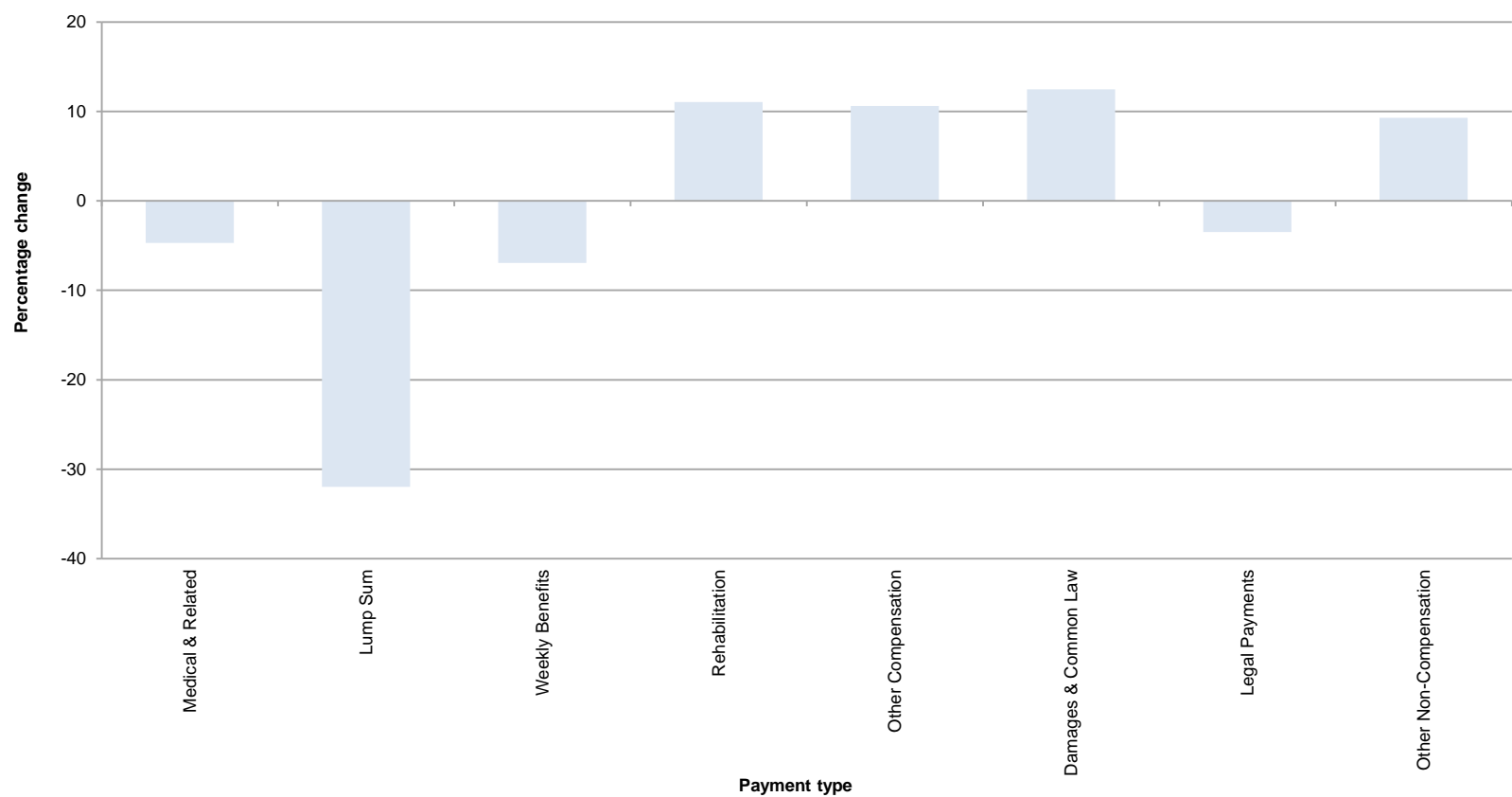
Figure 35 – Percentage of payment type 2012/13



Percentage change in payments since 2011/12

Since 2011/12 payments in most major categories have decreased, with the largest percentage reductions belonging to lump sum payments (32 per cent), total weekly payments (7 per cent), and total medical related payments (5 per cent). The largest increases in payments were for damages and common law (12 per cent), rehabilitation treatment (11 per cent) and other compensation payments (11 per cent).

Figure 36 – Percentage change in payments 2011/12 to 2012/13

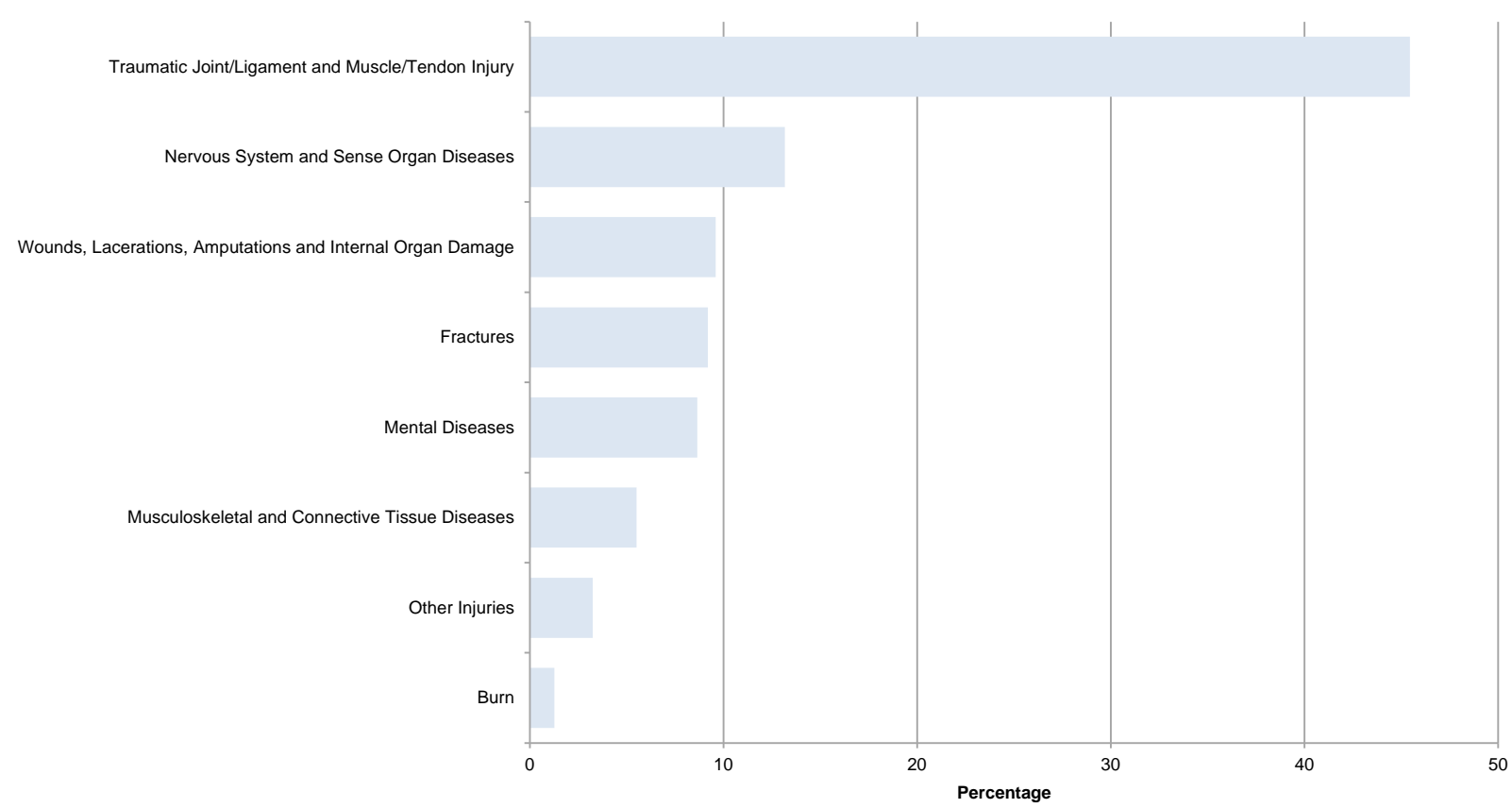


Nature of injury/disease 2012/13¹⁹

The most common types of injuries/diseases leading to permanent impairment payments in 2012/13 were for traumatic joint/ligament and muscle/tendon injury. These types of injuries accounted for \$65 million (45 per cent) of permanent impairment payments. Injuries resulting in nervous system and sense organ diseases (including deafness) represented the second largest proportion of permanent impairment payments, accounting for \$19 million (13 per cent) followed by wounds, lacerations, amputations and internal organ damage, accounting for \$14 million (10 per cent) and fractures, accounting for \$13 million (9 per cent). Collectively, the top eight high level categories, illustrated in Figure 37, below accounted for 96 per cent of payments for permanent impairment.

19 Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Figure 37 – Total permanent impairment payments by nature of injury/disease 2012/13



Payments by industry²⁰

Figure 38 illustrates the top five industries by percentage of payments for the years 2003/04 to 2012/13. Over this period the manufacturing industry consistently represented the bulk of payments for injury and diseases, followed by the construction, health care and social assistance, retail trade and transport, postal and warehousing.

Figure 39 illustrates the total payments made for the top five industries for the ten years 2003/04 to 2012/13.

Since 2007/08 the annual aggregate payments for the top five industries have followed an upward trend.

In 2012/13, the manufacturing industry represented \$439 million (15 per cent) of total payments. During the same year, health care and social assistance industry represented \$316 million (11 per cent) of total payments, construction industry payments represented \$314 million (11 per cent) of total payments, retail trade payments represented \$236 million (8 per cent) of total payments, and transport, postal and warehousing payments represented \$225 million (8 per cent) of total payments.

Figure 38 – Percentage of payments by top five industries 2003/04 to 2012/13

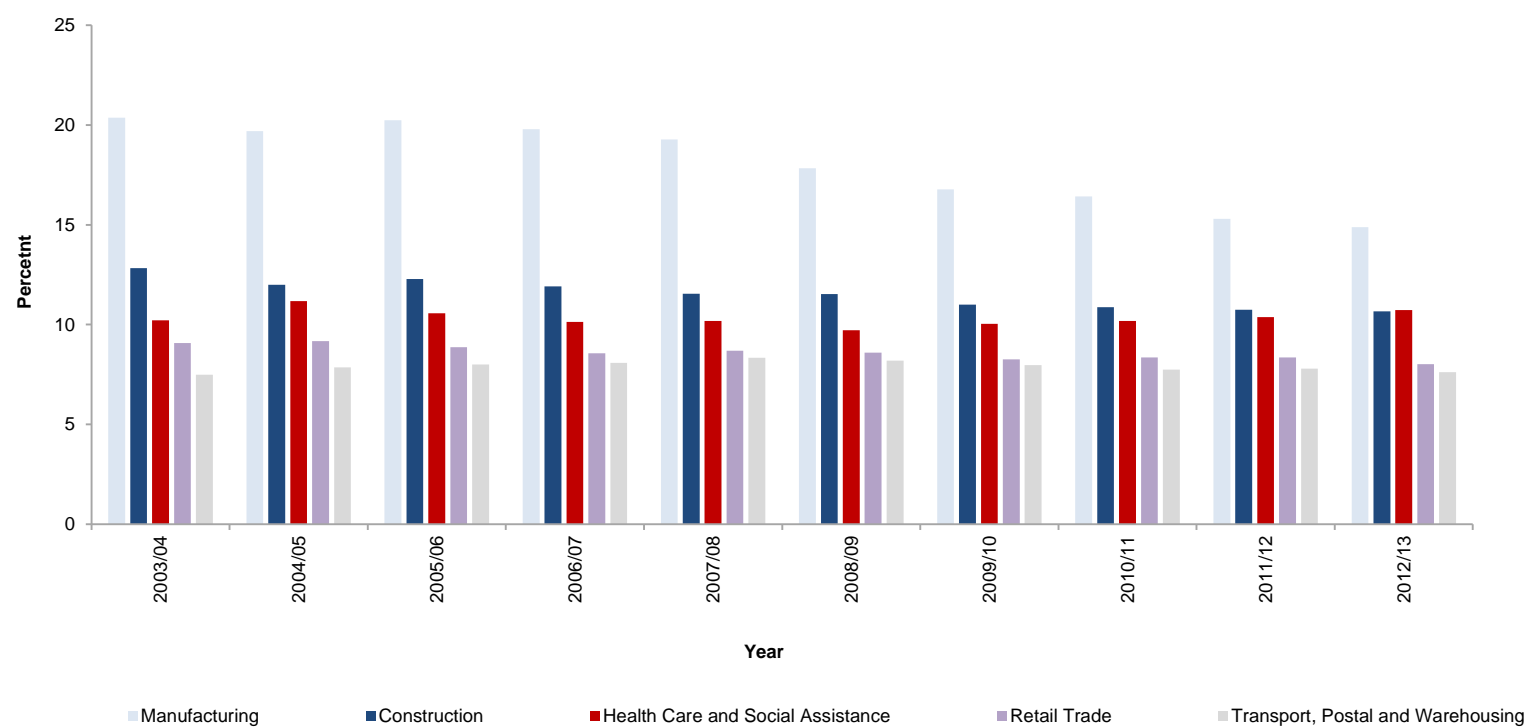
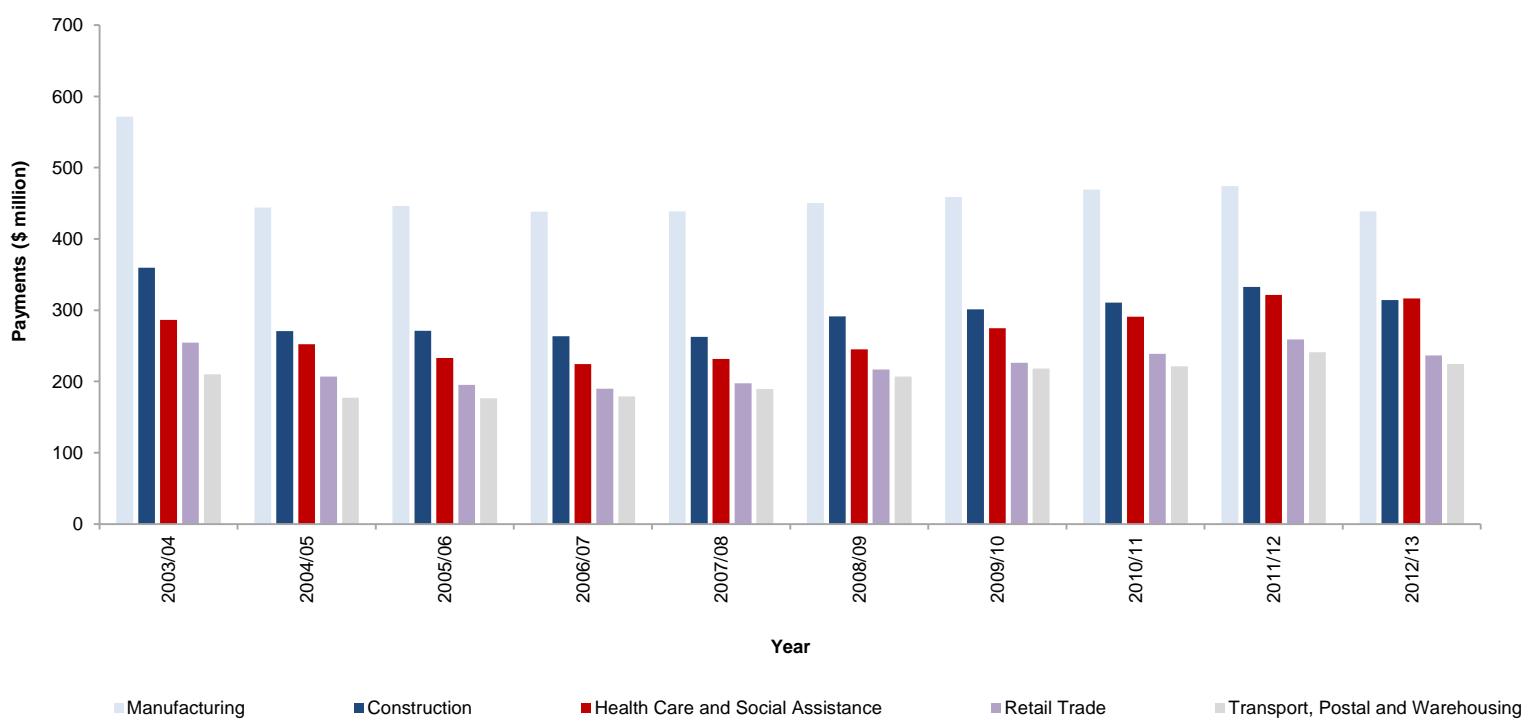


Figure 39 – Payments (\$ millions) by top five industries 2003/04 to 2012/13



20 Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Appendix A: Incidence rate calculation

The incidence as used in this publication is expressed as the rate per 1000 employees in NSW exposed to risk, calculated as follows:

Number of employment injuries and diseases

Number of employees

X 1000

Please note that the incidence rate for fatalities in this publication is multiplied by 100,000 instead of 1000.

Methodology

Data on employed wage and salary earners obtained from the monthly Labour Force Survey, conducted by the ABS has been used for calculating the number of employees (denominators). This data has been adjusted as far as possible to match the scope of the Workers Compensation Scheme by excluding Commonwealth employees.

To more correctly reflect the scope of the WorkCover system, the following adjustments to the Labour Force Survey data should be made but cannot be as the necessary data is not available:

- inclusion of the self-employed category of workers who are deemed workers under the *Workers Compensation Act 1987*
- exclusion of casual employees not covered by the *Workers Compensation Act 1987*.

Reliability and limitations

Calculation of incidence rate is limited by the availability of matching denominator data. Whereas the number of injuries can be accurately determined, the number of workers exposed to risk can only be approximated. Ideally, the number of such workers should be the average annual number of workers who are covered by the WorkCover system and could potentially suffer an employment injury. Averaging the monthly employment figures of workplaces covered by the scheme over the year, and classifying these workers by sex, industry and occupation in the same way as workers appearing in the numerator could achieve this. As this data is not available, the ABS has determined a methodology providing approximate figures.

Reliability of incidence rate statistics depends on the degree of difference between the scope of the workers compensation and Labour Force Survey data. The most significant difference is in the treatment of self-employed persons deemed workers under the Act. Injuries to these workers are included in the number of injuries (the numerator), but they are excluded from the denominator.

The effect of this difference in scope is unevenly distributed among different industry and occupation groups. For example, the construction industry has a high proportion of self-employed persons deemed workers under the *Workers Compensation Act 1987*. As these workers are included in the numerator but excluded from the denominator, the calculated incidence rate will be higher than the true incidence rate.

Also affecting reliability of incidence rate statistics is the exclusion of Commonwealth employees. As estimates of these cannot be identified from the Labour Force Survey, they are obtained from another ABS survey, the Survey of Employee Earnings and Hours. These surveys differ in a number of significant aspects, including coverage, concepts and definitions, and collection methodology. Using estimates from one survey to adjust estimates from another slightly increases the relative standard error of the estimates of the number of workers.

Sampling errors

As the estimates of the number of employees classified by industry and occupation are obtained from a sample survey (the Labour Force Survey) they are subject to sampling error, which occurs by chance because the data was obtained from a sample and not the entire population.

The standard errors for Labour Force Survey estimates can be used to provide a measure of the sampling errors associated with the incidence of injuries.

Relative standard error is the standard error expressed as a percentage of the estimate. Incidences with a relative standard error between 25 per cent and 50 per cent should be treated with caution and has been highlighted with * in this publication. Incidences with a relative standard error greater than 50 per cent are considered too unreliable for use and have been replaced by ** in this publication.

The relative standard error can be used to indicate the accuracy of the incidence rate as follows. There are two chances in three that the true incidence rate lies in the range rate \pm (relative standard error \times rate), and there are 19 chances in 20 that the true rate is in the range rate ± 2 (relative standard error \times rate).

Because the standard error increases as the size of the estimate increases and the relative standard error decreases, larger estimates are relatively more reliable than smaller ones. In the case of incidence, the size of the relative standard error is a function of the size of the labour force estimate of workers on which it is based, not the size of the rate itself or the number of injuries, which is not subject to sampling error.

Example calculation

The incidence rate of employment injury in the manufacturing industry in 2012/13 was 17.9 and the relative standard error of this rate is 1.3 per cent. Therefore, there are two chances in three that the true rate is in the range:

$$17.9 \pm (1.3\% \times 17.9)$$

or

$$17.9 \pm 0.2$$

There are 19 chances in 20 that the true rate is in the range:

$$17.9 \pm (2 \times (1.3\% \times 17.9))$$

or

$$17.9 \pm 0.5$$

Appendix B: Glossary

Age

The claimant's age when the injury occurred or when the disease was first reported to the employer.

Agency of injury/disease

The object, substance or circumstance that was the direct cause of the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Average

The average of a set of data is the sum of all the data values divided by the number of data values.

See also median.

Bodily location of injury

The part of the body affected by the most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system.

Breakdown agency

The object, substance or circumstance that was principally involved in, or most closely with, the point at which things started to go wrong and which ultimately led to the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Compensation payments

See payment types.

Disease

See occupational diseases

During work

A second level nature of occurrence that combines the following duty status descriptions:

- working, at normal workplace or base of operations
- working, away from normal place of work or base of operations

Employment injuries

Injuries resulting from incidents, and all occupational diseases contracted or aggravated out of or in the course of a worker's employment.

Extent of disability

The long-term effect of the employment injury. Extent of disability reflects the situation at the end of the financial year in which the injury was originally reported. If in subsequent years the extent of disability changes, for example from permanent disability to fatal, the final extent of disability will not be recorded in these statistics. Extent of disability is divided into the following categories:

- fatal employment injury – resulting in the death of the injured worker. This category includes workers killed at work or when a worker subsequently dies of injuries received at work, except when the death occurs after the end of the financial year in which the workers compensation claim was originally reported as non-fatal

- permanent disability – makes the worker either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person’s earning capacity or opportunities for employment, although they may still be able to work
- temporary disability – does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Fatalities

See ‘fatal employment injury’ under extent of disability.

Frequency rate

Frequency rate is the number of injuries per million hours worked.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of hours worked by employees}} \times 1,000,000$$

Gross incurred cost

The sum of payments plus an estimate of future liability if the claim is still open at the end of the current financial year. GIC figures reported in this bulletin are not adjusted for inflation.

Incident

See Type of Occurrence Classification System.

Incidence rate

Except for section 2, incidence rate is the number of injuries per 1000 employees working in NSW per year.

$$\frac{\text{Number of employment injuries and diseases}}{\text{Number of employees}} \times 1000$$

In section 2, the incidence rate for fatalities is per 100,000 employees.

Industry

Refers to the industry of the establishment at which the worker was employed at the time the injury occurred.

For claims reported from 1 July 2011, industries are classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC) (2006 edition) ABS Catalogue No. 1292.0.

For claims reported between 1 July 1997 to 30 June 2011, industries were classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC) (1993 edition) ABS Catalogue No. 1292.0.

For claims reported before 1 July 1997, industries were classified in accordance with the *Australian Standard Industrial Classification* (ASIC), 1983 edition (ABS Catalogue No 1201.0).

The industry codes of ANZSIC are hierarchical and consist of categories at four levels: divisions, subdivisions, groups and classes. Divisions are often referred to as ‘1-digit’ codes, subdivisions as ‘2-digit’ codes, groups as ‘3-digit’ codes and classes as ‘4-digit’ codes under this hierarchy.

Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Injury

See employment injuries.

Lost time claims

Lost time claims are defined as those that satisfy the following conditions:

- the claim entered the insurer's/Scheme Agent's computer system within the reporting period (eg on or after 1 July 2012 and on or before 30 June 2013, for 2012/13).
- and
- the injury resulted in death, permanent disability, or temporary disability with at least one day off from work.

Lump sum payments

The sum of payments for commutations, pain and suffering and permanent impairment.

Major claims

Major claims are defined as those that satisfy the following conditions:

- the claim entered the insurer's/Scheme Agent's computer system within the reporting period (eg on or after 1 July 2012 and on or before 30 June 2013, for 2012/13).
- and
- the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid.

Manual handling

Any activity requiring the use of force exerted by a person to lift, lower, push, pull, carry or otherwise move, hold or restrain any animate or inanimate object. It comprises of the Mechanism of Injury/Disease Codes of 41: Muscular stress while lifting, carrying or putting down objects and 42: Muscular stress while handling objects other than lifting, carrying or putting down, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1) ASCC Canberra 2008*.

Mental diseases

For claims reported from 1 July 2011, mental disease claims include 702: Post-traumatic stress disorder, 703: Anxiety/stress disorder, 704: Depression, 705: Anxiety/ depression combined, 706: Short term shock from exposure to disturbing circumstances, 707: Reaction to stressors – other, multiple or not specified, 718: Other mental diseases, not elsewhere classified, and 719: Mental diseases unspecified, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1) ASCC Canberra 2008*.

In section 7, for claims reported under the previous classification system *Type of Occurrence Classification System 2nd Edition (Revision 1) NOHSC Canberra 2002*, mental disease claims included 910: Mental disorders.

Mechanism of incident

The action, exposure or event that best describes the circumstances that resulted in the most serious injury or disease.

Median

The mid point of an ordered set of data.

Nature of injury/disease

The most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system. Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Nature of occurrence

Whether the injury is a workplace injury, other than work related injury or occupational disease.

See employment injuries.

Non-compensation payments

See payment types.

Occupation

For claims reported from 1 July 2011, occupations are classified according to the *Australian and New Zealand Standard Classification of Occupations* (ANZSCO 2006) ABS Catalogue No. 1220.0.

For claims reported between 2002/03 and 2010/11, occupations were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations*, Second Edition 1997 (ABS Catalogue No 1222.0).

For claims reported before 2002/03, occupations were classified in accordance with the ABS *Australian Standard Classification of Occupations*, First Edition 1986.

The occupation codes of ANZSCO are hierarchical and grouped in five levels: major groups, sub-major groups, minor groups, unit groups and occupations. These five levels are represented by a six-digit code. Worker compensation claims are coded using the first four digits of the classification and therefore the finest level to which they are coded is unit groups. Major groups are often referred to as '1-digit' codes, sub-major groups as '2-digit' codes, minor groups as '3-digit' codes and unit groups as '4-digit' codes under this hierarchy.

Occupational diseases

Diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor. Occupational diseases are distinguishable from workplace and other work related injuries by at least one of the following characteristics:

- the slow and protracted nature of its cause
- the result of a single traumatic event, for example the development of hepatitis following a single exposure to the infection or the development of conjunctivitis after being exposed to a welding flash
- repeated or continuous action of a mechanical, physical or chemical nature, not the effect of a single event but a cause acting imperceptibly and constantly
- the uncertain time of its beginning
- a possible predisposition to the development of the condition.

Other work related injuries

Involve injuries away from the workplace when the worker is considered on duty. There are two categories:

- accidents away from work during a recess period when worker has attended the place of employment and is temporarily absent on that day during an ordinary recess or authorised absence
- commuting accidents either during travel between residence and workplace, or to educational institutions for training associated with the worker's employment, or to medical treatment for a compensable injury. This category includes road traffic accidents while commuting.

Payment types

For the full legal definition of the following payment types, refer to the *Workers Compensation Act 1987*.

Compensation Payments

Compensation payments relate to all lump sum and weekly payments for employment injuries and comprise payments for the following:

- ambulance services
- commutations – up front lump sum payment to an injured worker in place of continuing weekly compensation award and future medical and hospital expenses

- damage to artificial limbs and clothing
- death payments
- hospital treatment
- Incapacity first 13 weeks (weekly benefit)
- Incapacity 14–130 weeks (weekly benefit)
- Incapacity over 130 weeks (weekly benefit)
- medical treatment
- old sections 36 and 37 (weekly benefit) – total incapacity – weekly benefit paid to an injured worker who is totally incapacitated and unable to perform any work at all
- old section 38 (weekly benefit) – partial incapacity – (a) weekly benefit paid to an injured worker under section 38 of the *Workers Compensation Act 1987*, when a worker is partially incapacitated for work as a result of an injury, but is not suitably employed during any period of that partial incapacity for work
- old section 40 (weekly benefit) – partial incapacity – (b) weekly benefit (make up pay) paid to an injured worker under section 40 of the *Workers Compensation Act 1987* when the worker is partially incapacitated and can only do some of the work requirements of their previous position or is unable to continue with all of the duties working at a slower rate and earning less money
- permanent injury and interest for sections 66 and 67– lump sum payment for the permanent loss or impairment of a specified bodily function or limb, or severe facial or bodily disfigurement, including interest
- pain and suffering – lump sum payment for pain and suffering related to a permanent impairment
- physiotherapy and chiropractic treatment
- rehabilitation treatment.

Non-compensation payments

These include all payments for expenses associated with a claim and are as follows:

- damages and common law – amounts paid in addition to compensation payments for damages and legal costs under common law
- interpreter services – amounts paid to any approved interpreter service for English language assistance to the claimant
- investigation expenses – amounts paid to any medical practitioner, investigator or assessor to prove the validity of a claim
- legal costs – incurred in handling the claim and those incurred by the claimant
- transport and maintenance – expenses related to travel costs incurred by the worker attending medical examinations or court hearings when required to do so by the insurer or WorkCover.

Permanent disability

A permanent disability is one where the worker is either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work.

Road traffic injuries

Road traffic injuries comprise all injuries resulting from road traffic accidents.

Temporary disability

A temporary disability does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Time lost

The total number of weeks the claimant was off work due to the injury, plus an estimate of future time off work if the claim is still open at the end of the current financial year.

Time lost is only reported for temporary disability cases. It is recorded as calendar days and converted to weeks by dividing by seven. If a claimant has been off work for more than three years, the time lost data is not included in this publication.

It is important not to confuse the terms time lost and period paid for total incapacity. Period paid for total incapacity refers to the actual number of days for which compensation payments were made. This definition is used to determine whether a claim is included in this publication. Time lost includes the period paid for total incapacity and may also include weekends, holidays or other days when compensation payments were not made.

Type of occurrence classification system

For claims reported from 1 July 2011 the classification used for agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, and nature of injury/disease is *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008.

For claims reported between 1 July 2002 and 30 June 2011 the classification used was *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002.

For claims reported between 2002/03 and 2010/11 the classification used was *Type of Occurrence Classification System, Second Edition – Revision 1* (TOOCS 2.1), National Occupational Health and Safety Commission, Canberra 2002.

For claims reported before 2002/03 the classification used was *Type of Occurrence Classification System, First edition* (TOOCS 1.0), WorkSafe Australia, 1990.

Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Workplace injuries

Injuries that occur at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations.

Appendix C: Classifications

Bodily location of injury/disease

Group 1 Head

- 11 Cranium
- 12 Eye
- 13 Ear
- 14 Mouth
- 15 Nose
- 16 Face – not elsewhere classified
- 18 Head – multiple locations
- 19 Head – unspecified locations

Group 2 Neck

- 21 Neck

Group 3 Trunk

- 31 Back – upper or lower
- 33 Chest (thorax)
- 34/35 Abdomen and pelvic region
- 38 Trunk – multiple locations
- 39 Trunk – unspecified locations

Group 4 Upper limbs

- 41 Shoulder
- 42 Upper arm
- 43 Elbow
- 44 Forearm
- 45 Wrist
- 46 Hand, fingers and thumb
- 48 Upper limb – multiple locations
- 49 Upper limb – unspecified locations

Group 5 Lower limbs

- 51 Hip
- 52 Upper leg
- 53 Knee
- 54 Lower leg
- 55 Ankle
- 56 Foot and toes

- 58 Lower limb – multiple locations
- 59 Lower limb – unspecified locations

Group 6 Multiple locations

- 61 Neck and trunk
- 62 Head and neck
- 63 Head and other
- 64 Trunk and limbs
- 65 Upper and lower limbs
- 66 Neck and shoulder
- 68 Other specified multiple locations
- 69 Unspecified multiple locations

Group 7 Systemic locations

- 71 Circulatory system
- 72 Respiratory system
- 73 Digestive system
- 74 Genitourinary system
- 75 Nervous system
- 78 Other and multiple systemic conditions
- 79 Unspecified systemic conditions

Group 8 Non-physical locations

- 80 Psychological system

Group 9 Unspecified locations

- 90 Unspecified locations

Mechanism of incident

Group 0 Falls, trips and slips of a person

- 01 Falls from a height
- 02 Falls on the same level
- 03 Stepping, kneeling or sitting on objects

Group 1 Hitting objects with a part of the body

- 11 Hitting stationary objects
- 12 Hitting moving objects
- 13 Rubbing and chafing

Group 2 Being hit by moving objects

- 21 Being hit by falling objects
- 22 Being bitten by an animal
- 23 Being hit by an animal
- 24 Being hit by a person accidentally
- 25 Being trapped by moving machinery or equipment
- 26 Being trapped between stationary and moving objects
- 27 Exposure to mechanical vibration
- 28 Being hit by moving objects
- 29 Being assaulted by a person or persons

Group 3 Sound and pressure

- 31 Exposure to single, sudden sound
- 32 Long-term exposure to sounds
- 38 Explosion
- 39 Other variations in pressure

Group 4 Body stressing

- 41 Muscular stress while lifting, carrying, or putting down objects
- 42 Muscular stress while handling objects other than lifting, carrying or putting down
- 43 Muscular stress with no objects being handled
- 44 Repetitive movement, low muscle loading

Group 5 Heat, electricity and other environmental factors

- 51 Contact with hot objects
- 52 Contact with cold objects
- 53 Exposure to environmental heat
- 54 Exposure to environmental cold
- 55 Exposure to non-ionising radiation
- 56 Exposure to ionising radiation
- 57 Contact with electricity
- 58 Drowning/immersion
- 59 Exposure to other and unspecified environmental factors

Group 6 Chemicals and other substances

- 61 Single contact with chemical or substance
- 62 Long term contact with chemicals or substances
- 63 Insect and spider bites and stings

- 64 Contact with poisonous parts of plant or marine life
- 69 Other and unspecified contact with chemical or substance

Group 7 Biological factors

- 71 Contact with, or exposure to, biological factors of non-human origin
- 72 Contact with, or exposure to, biological factors of human origin
- 79 Contact with, or exposure to, biological factors of unknown origin

Group 8 Mental stress

- 81 Exposure to a traumatic event
- 82 Exposure to workplace or occupational violence
- 84 Work pressure
- 85 Suicide or attempted suicide
- 86 Other mental stress factors
- 87 Work related harassment and/or workplace bullying
- 88 Other harassment

Group 9 Vehicle incidents and other

- 91 Slide or cave-in
- 92 Vehicle incident
- 93 Rollover
- 98 Other and multiple mechanisms of incident
- 99 Unspecified mechanisms of incident

Nature of injury/disease**Injuries****Group A Intracranial injuries**

- 101 Brain injury
- 108 Other intracranial injury, not elsewhere classified
- 109 Intracranial injury, unspecified

Group B Fractures

- 111 Fractured skull and facial bones
- 112 Fracture of vertebral column without mention of spinal cord lesion
- 118 Other fractures, not elsewhere classified
- 119 Fractures, unspecified

Group C Wounds, lacerations, amputations and internal organ damage

- 129 Internal injury of chest, abdomen and pelvis
- 139 Traumatic amputation
- 145 Injury to major blood vessel
- 149 Laceration or open wound not involving traumatic amputation
- 154 Medical sharp/needle-stick puncture
- 159 Superficial injury
- 169 Contusion, bruising and superficial crushing

Group D Burn

- 171 Electrical burn
- 172 Chemical burn
- 173 Cold burn
- 174 Hot burn
- 175 Friction burn
- 178 Combination burn or burn not elsewhere classified
- 179 Burns, unspecified

Group E Injury to nerves and spinal cord

- 181 Quadriplegia involving spinal cord injury
- 182 Paraplegia involving spinal cord injury
- 188 Injuries to nerves and spinal cord, not elsewhere classified
- 189 Injuries to nerves and spinal cord, unspecified

Group F Traumatic joint/ligament and muscle/tendon injury

Subgroup F1 Trauma to joints and ligaments

- 201 Dislocation
- 218 Trauma to joints and ligaments, not elsewhere classified
- 219 Trauma to joints and ligaments, unspecified

Subgroup F2 Trauma to muscles and tendons

- 222 Traumatic tearing away part of the muscle/tendon structure, avulsion
- 223 Trauma to muscles
- 224 Trauma to tendon
- 228 Trauma to muscles and tendons, not elsewhere classified
- 229 Trauma to muscles and tendons, unspecified

Subgroup F3 Residual soft tissue disorders due to trauma or unknown mechanisms

- 239 Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere

Group G Other injuries

- 301 Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract
- 302 Poisoning and toxic effects of substances
- 309 Audio shock, audio shriek
- 311 Electrocution, shock from electric current
- 312 Traumatic deafness from air pressure or explosion
- 313 Heat stress/heat stroke
- 314 Hypothermia and effects of reduced temperature
- 319 Effects of weather, exposure, air pressure and other external causes, not elsewhere classified
- 329 Multiple injuries
- 349 Other specified injuries, not elsewhere classified
- 399 Unspecified injuries

Diseases and conditions

Group H Musculoskeletal and connective tissue diseases

Subgroup H1 Joint diseases (arthropathies) and other articular cartilage diseases

- 401 Osteoarthritis/osteoarthrosis
- 402 Inflammatory arthritis/arthropathies
- 403 Infectious arthritis/arthropathies
- 404 Arthropathies, not elsewhere classified
- 405 Arthropathies, unspecified
- 406 Meniscus degenerate/detached/retained/chronic tear
- 407 Acquired musculoskeletal deformities
- 409 Other chronic joint and ligament diseases
- 418 Joint and other articular cartilage diseases, not elsewhere classified
- 419 Joint and other articular cartilage diseases, unspecified

Subgroup H2 Spinal vertebrae and intervertebral disc diseases – dorsopathies

- 422 Disc displacement, prolapse, degeneration or hernia
- 423 Infectious diseases involving the spine

459	Back pain, lumbago, and sciatica
479	Neck pain, cervicalgia
488	Spinal vertebrae and intervertebral discs diseases, not elsewhere classified
489	Spinal vertebrae and intervertebral discs diseases, unspecified
Subgroup H3 Diseases involving the synovium and related tissue	
501	Synovitis and tenosynovitis
503	Ganglion, trigger finger, Dupuytren's contracture
518	Diseases of synovium and related tissue, not elsewhere classified
519	Diseases of synovium and related tissue, unspecified
H4 Diseases of muscle, tendon and related tissue	
526	Tendinitis
527	Epicondylitis
531	Frozen shoulder (adhesive capsulitis)
532	Fasciitis
533	Muscle/tendon strain (non-traumatic)
538	Diseases of muscle, tendon and related tissue, not elsewhere classified
539	Diseases of muscle, tendon and related tissue, unspecified
Subgroup H5 Other soft tissue diseases	
541	Bursitis
542	Occupational overuse syndrome
548	Fibromyalgia, fibrositis and myalgia
557	Complex regional pain syndrome
568	Other specified soft tissue diseases, not elsewhere classified
Subgroup H6 Other musculoskeletal and connective tissue diseases, not elsewhere classified	
571	Osteopathies and chondropathies
579	Soft tissue diseases due to non-traumatic causes with insufficient information to code in groups H3 to H5
599	musculoskeletal and connective tissue diseases, unspecified

Group I Mental diseases	
702	Post-traumatic stress disorder
703	Anxiety/stress disorder
704	Depression
705	Anxiety/depression combined
706	Short term shock from exposure to disturbing circumstances
707	Reaction to stressors – other, multiple or not specified
718	Other mental diseases, not elsewhere classified
719	Mental diseases unspecified
Group J Digestive system diseases	
721	Hernias
722	Ulcers and gastritis
738	Diseases of the digestive system, not elsewhere classified.
739	Diseases of the digestive system, unspecified.
Group K Skin and subcutaneous tissue diseases	
741	Contact dermatitis
742	Other and unspecified dermatitis or eczema
758	Other diseases of skin and subcutaneous tissue, not elsewhere classified
759	Diseases of skin and subcutaneous tissue, unspecified.
Group L Nervous system and sense organ diseases	
761	Diseases of the brain, spinal cord and peripheral nervous system
762	Diseases of nerve roots, plexuses and single nerves
763	Carpal tunnel syndrome
764	Diseases of the conjunctiva and cornea
769	Other diseases of the eye
771	Deafness
777	Other diseases of the ear and mastoid process
778	Diseases of the nervous system and sense organs, not elsewhere classified
779	Diseases of the nervous system and sense organs, unspecified

Group M Respiratory system diseases

- 781 Asthma
- 782 Legionnaires' disease
- 783 Asbestosis
- 784 Silicosis
- 785 Pneumoconiosis due to coal dust
- 786 Pneumoconiosis excluding asbestosis, silicosis and coal workers' pneumoconiosis
- 787 Other respiratory conditions due to substances
- 788 Chronic bronchitis, emphysema and allied conditions
- 798 Other diseases of the respiratory system, not elsewhere classified
- 799 Other diseases of the respiratory system, unspecified

Group N Circulatory system diseases

- 801 Ischaemic heart disease
- 802 Other heart disease excluding ischaemic heart disease
- 803 Cerebrovascular disease
- 804 Arterial disease
- 805 Vibration white finger – secondary Raynaud's Disease
- 806 Hypertension
- 807 Venous thromboembolism
- 808 Venous disease, not elsewhere classified
- 818 Other diseases of the circulatory system, not elsewhere classified
- 819 Other diseases of the circulatory system, unspecified

Group O Infectious and parasitic diseases

- 821 Intestinal infectious diseases
- 822 Anthrax
- 823 Brucellosis
- 824 Q-fever
- 825 Leptospirosis
- 826 Other zoonoses, not elsewhere classified

- 827 Protozoal diseases
- 828 Specified sexually transmitted diseases excluding HIV/AIDS
- 831 Hepatitis A
- 832 Hepatitis B
- 833 Hepatitis C
- 834 Viral hepatitis, not elsewhere classified or unspecified
- 835 Human immunodeficiency virus (HIV)/AIDS
- 836 Viral diseases, not classified elsewhere.
- 837 Fungal conditions (mycoses)
- 838 Meningococcal disease
- 847 Bird flu/Avian flu/Avian influenza
- 848 Infectious and parasitic diseases, not elsewhere classified
- 849 Infectious and parasitic diseases, unspecified

Group P Neoplasms (cancer)

- 861 Malignant neoplasm of mesothelium (mesothelioma)
- 862 Malignant melanoma of skin
- 863 Other malignant neoplasm of skin
- 864 Malignant neoplasm of lymphatic and haematopoietic tissue
- 865 Carcinoma in situ of skin
- 866 Other malignant neoplasms and carcinomas
- 867 Benign neoplasm of skin
- 868 Other benign neoplasms
- 879 Neoplasm, not specified as benign or malignant

Group Q Other diseases

- 941 Other diseases, not elsewhere classified
- 949 Unspecified diseases

Group R Other claims

- 951 Exposure to substances without current injury or disease apparent
- 961 Damage to artificial aid(s)
- 999 Not known

Mapping of nature of injury/ disease

TOOCS 3.1	TOOCS 1 TOOCS 2.1
Group A – Intracranial injuries	
	050: Intracranial injury, including concussion
Group B – Fractures	
	010: Fractures 020: Fracture of vertebral column with or without mention of spinal cord lesion
Group C – Wounds, lacerations, amputations and internal organ damage	
	060: Internal injury of chest, abdomen and pelvis 070: Traumatic amputation including enucleation of eye (loss of eyeball) 080: Open wound not involving traumatic amputation 090: Superficial injury 091: Needlestick puncture and medical sharps injury 100: Contusion with intact skin surface and crushing injury excluding those with fracture
Group D – Burn	
	120: Burns
Group E – Injury to nerves and spinal cord	
	130: Injuries to nerves and spinal cord without evidence of spinal bone injury
Group F – Traumatic joint/ligament and muscle/tendon injury	
	030: Dislocation 040: Sprains and strains of joints and adjacent muscles
Group G – Other injuries	
	110: Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems 140: Poisoning and toxic effects of substances 150: Effects of weather, exposure, air pressure and other external causes, not elsewhere classified 151: Electrocution or shock from electric currents 152: Traumatic deafness from air pressure or explosion 153: Effects of exposure to audio shock/audio shriek 160: Multiple injuries
Group H – Musculoskeletal and connective tissue diseases	
	310: Arthropathies and related disorders – disorders of the joints 320: Dorsopathies – disorders of the spinal vertebrae and intervertebral discs 330: Disorders of muscle, tendons and other soft tissues 340: Osteopathies, chondropathies and acquired musculoskeletal deformities
Group I – Mental diseases	
	910: Mental disorders
Group J – Digestive system diseases	
	450: Hernia 460: Ulcers and gastritis 480: Other diseases of the digestive system including associated glands (liver, pancreas)
Group K – Skin and subcutaneous tissue diseases	
	410: Contact dermatitis 420: Other and unspecified dermatitis or eczema 440: Other diseases of skin and subcutaneous tissue
Group L – Nervous system and sense organ diseases	
	210: Diseases of the brain, spinal cord and peripheral nervous system 220: Disorders of nerve roots, plexuses and single nerves 230: Disorders of the conjunctiva and cornea

TOOCS 3.1	TOOCS 1 TOOCS 2.1
	240: Other disorders of the eye 250: Deafness 260: Other diseases of the ear and mastoid process
Group M – Respiratory system diseases	
	610: Asthma 620: Legionnaires' disease 630: Asbestosis 640: Pneumoconiosis due to other silica or silicates 650: Pneumoconiosis excluding asbestosis and silicosis 660: Other respiratory conditions due to substances 670: Chronic bronchitis, emphysema and allied conditions 680: Other diseases of the respiratory system
Group N – Circulatory system diseases	
	710: Ischaemic heart disease 720: Other heart disease excluding ischaemic heart disease 730: Cerebrovascular disease 740: Arterial disease 750: Hypertension (high blood pressure) 760: Varicose veins 780: Other diseases of the circulatory system
Group O – Infectious and parasitic diseases	
	510: Intestinal infectious diseases 521: Anthrax 522: Brucellosis 523: Q-fever 524: Leptospirosis 525: Other zoonoses 530: Protozoal diseases 540: Viral diseases excluding hepatitis, sexually transmitted diseases and AIDS 550: Viral hepatitis 560: Specified sexually transmitted diseases excluding AIDS 561: Human immunodeficiency virus (HIV) – AIDS 570: Mycoses 580: Other infectious and parasitic diseases 590: Meningococcal infection
Group P – Neoplasms (cancer)	
	810: Malignant neoplasm of pleura (mesothelioma) 820: Malignant melanoma of skin 830: Other malignant neoplasm of skin 840: Malignant neoplasm of lymphatic and haematopoietic tissue 850: Carcinoma in situ of skin 860: Other malignant neoplasms and carcinomas 870: Benign neoplasm of skin 880: Other benign neoplasms 890: Neoplasms of uncertain behaviour or unspecified nature
Group Q – Other diseases	
	930: Other diseases
Group R – Other claims	
	170: Damage to artificial aid(s) 190: Other and unspecified injuries

Breakdown agency

Group 1 Machinery and (mainly) fixed plant

- 11 Cutting, slicing, sawing machinery
- 12 Crushing, pressing, rolling machinery
- 13 Heating, cooking, baking equipment
- 14 Cooling, refrigeration plant and equipment
- 15 Conveyors and lifting plant
- 16 Electrical installation
- 17 Radiation-based equipment
- 18 Filling and bottling/packaging plant
- 19 Other plant and machinery

Group 2 Mobile plant and transport

- 21 Self-propelled plant
- 22 Semi-portable plant
- 23 Other mobile plant
- 24 Road transport
- 25 Rail transport
- 26 Air transport
- 27 Water transport
- 29 Other transport

Group 3 Powered equipment, tools and appliances

- 31 Workshop and worksite tools and equipment
- 32 Kitchen and domestic equipment
- 33 Office and electronic equipment
- 34 Garden and outdoor powered equipment
- 35 Pressure-based equipment not covered elsewhere
- 39 Other powered equipment, tools and appliances

Group 4 Non-powered handtools, appliances and equipment

- 41 Handtools, non-powered, edged
- 42 Other handtools
- 43 Fastening, packing and packaging equipment
- 44 Furniture and fittings
- 45 Other utensils
- 46 Ladders, mobile ramps and stairways, and scaffolding
- 49 Other non-powered equipment

Group 5 Chemicals and chemical products

- 51 Nominated chemicals
- 52 Other basic chemicals
- 53 Chemical products

Group 6 Materials and substances

- 61 Non-metallic minerals and substances
- 62 Other materials and objects
- 63 Other substances

Group 7 Environmental agencies

- 71 Outdoor environment
- 72 Indoor environment
- 73/74 Underground environment

Group 8 Animal, human and biological agencies

- 81 Live four-legged animals
- 82 Other live animals
- 83 Non-living animals
- 84 Human agencies
- 85 Biological agencies

Group 9 Other and unspecified agencies

- 91 Non-physical agencies
- 99 Other and unspecified agencies

Industry – ANZSIC

Div A Agriculture, forestry and fishing

- 01 Agriculture
 - 011 Nursery and floriculture production
 - 012 Mushroom and vegetable growing
 - 013 Fruit and tree nut growing
 - 014 Sheep, beef cattle and grain farming
 - 015 Other crop growing
 - 016 Dairy cattle farming
 - 017 Poultry farming
 - 018 Deer farming
 - 019 Other livestock farming
- 02 Aquaculture
 - 020 Aquaculture
- 03 Forestry and logging
 - 030 Forestry and logging
- 04 Fishing, hunting and trapping
 - 041 Fishing
 - 042 Hunting and trapping
- 05 Agriculture, forestry and fishing support services
 - 051 Forestry support services
 - 052 Agriculture and fishing support services

Div B Mining

- 06 Coal mining
 - 060 Coal mining
- 07 Oil and gas extraction
 - 070 Oil and gas extraction
- 08 Metal ore mining
 - 080 Metal ore mining
- 09 Non-metallic mineral mining and quarrying
 - 091 Construction material mining
 - 099 Other non-metallic mineral mining and quarrying
- 10 Exploration and other mining support services
 - 101 Exploration
 - 109 Other mining support services

Div C Manufacturing

- 11 Food product manufacturing
 - 111 Meat and meat product manufacturing
 - 112 Seafood processing
 - 113 Dairy product manufacturing
 - 114 Fruit and vegetable processing
 - 115 Oil and fat manufacturing
 - 116 Grain mill and cereal product manufacturing
 - 117 Bakery product manufacturing
 - 118 Sugar and confectionery manufacturing
 - 119 Other food product manufacturing
- 12 Beverage and tobacco product manufacturing
 - 121 Beverage manufacturing
 - 122 Cigarette and tobacco product manufacturing
- 13 Textile, leather, clothing and footwear manufacturing
 - 131 Textile manufacturing
 - 132 Leather tanning, fur dressing and leather product manufacturing
 - 133 Textile product manufacturing
 - 134 Knitted product manufacturing
 - 135 Clothing and footwear manufacturing
- 14 Wood product manufacturing
 - 141 Log sawmilling and timber dressing
 - 149 Other wood product manufacturing
- 15 Pulp, paper and converted paper product manufacturing
 - 151 Pulp, paper and paperboard manufacturing
 - 152 Converted paper product manufacturing
- 16 Printing (including the reproduction of recorded media)
 - 161 Printing and printing support services
 - 162 Reproduction of recorded media
- 17 Petroleum and coal product manufacturing
 - 170 Petroleum and coal product manufacturing
- 18 Basic chemical and chemical product manufacturing
 - 181 Basic chemical manufacturing

182	Basic polymer manufacturing	245	Pump, compressor, heating and ventilation equipment
183	Fertiliser and pesticide manufacturing	246	Specialised machinery and equipment manufacturing
184	Pharmaceutical and medicinal product manufacturing	249	Other machinery and equipment manufacturing
185	Cleaning compound and toiletry preparation manufacturing	25	Furniture and other manufacturing
189	Other basic chemical product manufacturing	251	Furniture manufacturing
19	Polymer product and rubber product manufacturing	259	Other manufacturing
191	Polymer product manufacturing	Div D Electricity, gas, water and waste services	
192	Natural rubber product manufacturing	26	Electricity supply
20	Non-metallic mineral product manufacturing	261	Electricity generation
201	Glass and glass product manufacturing	262	Electricity transmission
202	Ceramic product manufacturing	263	Electricity distribution
203	Cement, lime, plaster and concrete product manufacturing	264	On selling electricity and electricity market operation
209	Other non-metallic mineral product manufacturing	27	Gas supply
21	Primary metal and metal product manufacturing	270	Gas supply
211	Basic ferrous metal manufacturing	28	Water supply, sewerage and drainage services
212	Basic ferrous metal product manufacturing	281	Water supply, sewerage and drainage services
213	Basic non-ferrous metal manufacturing	29	Waste collection, treatment and disposal services
214	Basic non-ferrous metal product manufacturing	291	Waste collection services
22	Fabricated metal product manufacturing	292	Waste treatment, disposal and remediation services
221	Iron and steel forging	Div E Construction	
222	Structural metal product manufacturing	30	Building construction
223	Metal container manufacturing	301	Residential building construction
224	Sheet metal product manufacturing (except metal structural)	302	Non-residential building construction
229	Other fabricated metal product manufacturing	31	Heavy and civil engineering construction
23	Transport equipment manufacturing	310	Heavy and civil engineering construction
231	Motor vehicle and motor vehicle part manufacturing	32	Construction services
239	Other transport equipment manufacturing	321	Land development and site preparation services
24	Machinery and equipment manufacturing	322	Building structure services
241	Professional and scientific equipment manufacturing	323	Building installation services
242	Computer and electronic equipment manufacturing	324	Building completion services
243	Electrical equipment manufacturing	329	Other construction services
244	Domestic appliance manufacturing		

Div F Wholesale trade

- 33 Basic material wholesaling
 - 331 Agricultural product wholesaling
 - 332 Mineral, metal and chemical wholesaling
 - 333 Timber and hardware goods wholesaling
- 34 Machinery and equipment wholesaling
 - 341 Specialised industrial machinery and equipment wholesaling
 - 349 Other machinery and equipment wholesaling
- 35 Motor vehicle and motor vehicle parts wholesaling
 - 350 Motor vehicle and motor vehicle parts wholesaling
- 36 Grocery, liquor and tobacco product wholesaling
 - 360 Grocery, liquor and tobacco product wholesaling
- 37 Other goods wholesaling
 - 371 Textile, clothing and footwear wholesaling
 - 372 Pharmaceutical and toiletry goods wholesaling
 - 373 Furniture, floor covering and other goods wholesaling
- 38 Commission-based wholesaling
 - 380 Commission-based wholesaling

Div G Retail trade

- 39 Motor vehicle and motor vehicle parts retailing
 - 391 Motor vehicle retailing
 - 392 Motor vehicle parts and tyre retailing
- 40 Fuel retailing
 - 400 Fuel retailing
- 41 Food retailing
 - 411 Supermarket and grocery stores
 - 412 Specialised food retailing
- 42 Other store-based retailing
 - 421 Furniture, floor coverings, houseware and textile goods retailing
 - 422 Electrical and electronic goods retailing
 - 423 Hardware, building and garden supplies retailing
 - 424 Recreational goods retailing
 - 425 Clothing, footwear and personal accessory retailing
 - 426 Department stores

- 427 Pharmaceutical and other store-based retailing

- 43 Non-store retailing and retail commission based buying

- 431 Non-store retailing

- 432 Retail commission-based buying and/or selling

Div H Accommodation and food services

- 44 Accommodation
 - 440 Accommodation
- 45 Food and beverage services
 - 451 Cafes, restaurants and takeaway food services
 - 452 Pubs, taverns and bars
 - 453 Clubs (hospitality)

Div I Transport, postal and warehousing

- 46 Road transport
 - 461 Road freight transport
 - 462 Road passenger transport
- 47 Rail transport
 - 471 Rail freight transport
 - 472 Rail passenger transport
- 48 Water transport
 - 481 Water freight transport
 - 482 Water passenger transport
- 49 Air and space transport
 - 490 Air and space transport
- 50 Other transport
 - 501 Scenic and sightseeing transport
 - 502 Pipeline and other transport
- 51 Postal and courier pick-up and delivery services
 - 510 Postal and courier pick-up and delivery services
- 52 Transport support services
 - 521 Water transport support services
 - 522 Airport operations and other air transport support services
 - 529 Other transport support services
- 53 Warehousing and storage services
 - 530 Warehousing and storage services

Div J Information media and telecommunications

- 54 Publishing (except internet and music publishing)
 - 541 Newspaper, periodical, book and directory publishing
 - 542 Software publishing
- 55 Motion picture and sound recording activities
 - 551 Motion picture and video activities
 - 552 Sound recording and music publishing
- 56 Broadcasting (except internet)
 - 561 Radio broadcasting
 - 562 Television broadcasting
- 57 Internet publishing and broadcasting
 - 570 Internet publishing and broadcasting
- 58 Telecommunications services
 - 580 Telecommunications services
- 59 Internet service providers, web search portals and data processing services
 - 591 Internet service providers and web search portals
 - 592 Data processing, web hosting and electronic information storage services
- 60 Library and other information services
 - 601 Libraries and archives
- 602 Other information services

Div K Financial and insurance services

- 62 Finance
 - 621 Central banking
 - 622 Depository financial intermediation
 - 623 Non-depository financing
 - 624 Financial asset investing
- 63 Insurance and superannuation funds
 - 631 Life insurance
 - 632 Health and general insurance
 - 633 Superannuation funds
- 64 Auxiliary finance and insurance services
 - 641 Auxiliary finance and investment services
 - 642 Auxiliary insurance services

Div L Rental, hiring and real estate services

- 66 Rental and hiring services (except real estate)
 - 661 Motor vehicle and transport equipment rental and hiring
 - 662 Farm animal and bloodstock leasing
 - 663 Other goods and equipment rental and hiring
 - 664 Non-financial intangible assets (except copyrights) leasing
- 67 Property operators and real estate services
 - 671 Property operators
 - 672 Real estate services

Div M Professional, scientific and technical services

- 69 Professional, scientific and technical services (except computer system design and related services)
 - 691 Scientific research services
 - 692 Architectural, engineering and technical services
 - 693 Legal and accounting services
 - 694 Advertising services
 - 695 Market research and statistical services
 - 696 Management and related consulting services
 - 697 Veterinary services
 - 699 Other professional, scientific and technical services
- 70 Computer system design and related services
 - 700 Computer system design and related services

Div N Administrative and support services

- 72 Administrative services
 - 721 Employment services
 - 722 Travel agency and tour arrangement services
 - 729 Other administrative services
- 73 Building cleaning, pest control and other support services
 - 731 Building cleaning, pest control and gardening services
 - 732 Packaging services

Div O Public administration and safety

- 75 Public administration
 - 751 Central government administration

752	State government administration
753	Local government administration
754	Justice
755	Government representation
76	Defence
760	Defence
77	Public order, safety and regulatory services
771	Public order and safety services
772	Regulatory services
Div P Education and training	
80	Preschool and school education
801	Preschool education
802	School education
81	Tertiary education
810	Tertiary education
82	Adult, community and other education
821	Adult, community and other education
822	Educational support services
Div Q Health care and social assistance	
84	Hospitals
840	Hospitals
85	Medical and other health care services
851	Medical services
852	Pathology and diagnostic imaging services
853	Allied health services
859	Other health care services
86	Residential care services
860	Residential care services
87	Social assistance services
871	Child care services
879	Other social assistance services

Div R Arts and recreation services	
89	Heritage activities
891	Museum operation
892	Parks and gardens operations
90	Creative and performing arts activities
900	Creative and performing arts activities
91	Sports and recreation activities
911	Sports and physical recreation activities
912	Horse and dog racing activities
913	Amusement and other recreation activities
92	Gambling activities
920	Gambling activities
Div S Other services	
94	Repair and maintenance
941	Automotive repair and maintenance
942	Machinery and equipment repair and maintenance
949	Other repair and maintenance
95	personal and other services
951	Personal care services
952	Funeral, crematorium and cemetery services
953	Other personal services
954	Religious services
955	Civic, professional and other interest group services
96	Private households employing staff and undifferentiated goods and service-producing activities of households for own use
960	Private households employing staff and undifferentiated goods and service-producing activities of households for own use

Mapping of industry divisions

ANZSIC 2006	ANZSIC 1993
A Agriculture, forestry and fishing	A: Agriculture, forestry and fishing
B Mining	B: Mining
C Manufacturing	C: Manufacturing
D Electricity, gas, water and waste services	D: Electricity, gas and water supply
E Construction	E: Construction
F Wholesale trade	F: Wholesale trade
G Retail trade	G: Retail trade
H Accommodation and food services	H: Accommodation, cafes and restaurants
I Transport, postal and warehousing	I: Transport and storage
J Information media and telecommunications	J: Communication services
K Financial and insurance services	K: Finance and insurance
L Rental, hiring and real estate services	L: Property and business services
M Professional, scientific and technical services	
N Administrative and support services	
O Public administration and safety	M: Government administration and defence
P Education and training	N: Education
Q Health care and social assistance	O: Health and community services
R Arts and recreation services	P: Cultural and recreational services
S Other services	Q: Personal and other services

Occupation – ANZSCO

1 Managers

- 11 Chief executives, general managers and legislators
 - 111 Chief executives, general managers and legislators
- 12 Farmers and farm managers
 - 121 Farmers and farm managers
- 13 Specialist managers
 - 131 Advertising and sales managers
 - 132 Business administration managers
 - 133 Construction, distribution and production managers
 - 134 Education, health and welfare services managers
 - 135 ICT managers
 - 139 Miscellaneous specialist managers
- 14 Hospitality, retail and service managers
 - 141 Accommodation and hospitality managers
 - 142 Retail managers
 - 149 Miscellaneous hospitality, retail and service managers

2 Professionals

- 21 Arts and media professionals
 - 211 Arts professionals
 - 212 Media professionals
- 22 Business, human resource and marketing professionals
 - 221 Accountants, auditors and company secretaries
 - 222 Financial brokers and dealers, and investment advisers
 - 223 Human resource and training professionals
 - 224 Information and organisation professionals
 - 225 Sales, marketing and public relations professionals
- 23 Design, engineering, science and transport professionals
 - 231 Air and marine transport professionals
 - 232 Architects, designers, planners and surveyors
 - 233 Engineering professionals
 - 234 Natural and physical science professionals
- 24 Education professionals

- 241 School teachers
- 242 Tertiary education teachers
- 249 Miscellaneous education professionals
- 25 Health professionals
 - 251 Health diagnostic and promotion professionals
 - 252 Health therapy professionals
 - 253 Medical practitioners
 - 254 Midwifery and nursing professionals
- 26 ICT professionals
 - 261 Business and systems analysts, and programmers
 - 262 Database and systems administrators, and ICT security specialists
 - 263 ICT network and support professionals
- 27 Legal, social and welfare professionals
 - 271 Legal professionals
 - 272 Social and welfare professionals

3 Technicians and trades workers

- 31 Engineering, ICT and science technicians
 - 311 Agricultural, medical and science technicians
 - 312 Building and engineering technicians
 - 313 ICT and telecommunications technicians
- 32 Automotive and engineering trades workers
 - 321 Automotive electricians and mechanics
 - 322 Fabrication engineering trades workers
 - 323 Mechanical engineering trades workers
 - 324 Panelbeaters, and vehicle body builders, trimmers and painters
- 33 Construction trades workers
 - 331 Bricklayers, and carpenters and joiners
 - 332 Floor finishers and painting trades workers
 - 333 Glaziers, plasterers and tilers
 - 334 Plumbers
- 34 Electrotechnology and telecommunications trades workers
 - 341 Electricians

	342 Electronics and telecommunications trades workers		532 Keyboard operators
35	Food trades workers	54	Inquiry clerks and receptionists
	351 Food trades workers		541 Call or contact centre information clerks
36	Skilled animal and horticultural workers		542 Receptionists
	361 Animal attendants and trainers, and shearers	55	Numerical clerks
	362 Horticultural trades workers		551 Accounting clerks and bookkeepers
39	Other technicians and trades workers		552 Financial and insurance clerks
	391 Hairdressers	56	Clerical and office support workers
	392 Printing trades workers		561 Clerical and office support workers
	393 Textile, clothing and footwear trades workers	59	Other clerical and administrative workers
	394 Wood trades workers		591 Logistics clerks
	399 Miscellaneous technicians and trades workers		599 Miscellaneous clerical and administrative workers
4	Community and personal service workers	6	Sales workers
41	Health and welfare support workers	61	Sales representatives and agents
	411 Health and welfare support workers		611 Insurance agents and sales representatives
42	Carers and aides		612 Real estate sales agents
	421 Child carers	62	Sales assistants and salespersons
	422 Education aides		621 Sales assistants and salespersons
	423 Personal carers and assistants	63	Sales support workers
43	Hospitality workers		631 Checkout operators and office cashiers
	431 Hospitality workers		639 Miscellaneous sales support workers
44	Protective service workers	7	Machinery operators and drivers
	441 Defence force members, fire fighters and police	71	Machine and stationary plant operators
	442 Prison and security officers		711 Machine operators
45	Sports and personal service workers		712 Stationary plant operators
	451 Personal service and travel workers	72	Mobile plant operators
	452 Sports and fitness workers		721 Mobile plant operators
5	Clerical and administrative workers	73	Road and rail drivers
51	Office managers and program administrators		731 Automobile, bus and rail drivers
	511 Contract, program and project administrators		732 Delivery drivers
	512 Office and practice managers		733 Truck drivers
52	Personal assistants and secretaries	74	Storepersons
	521 Personal assistants and secretaries		741 Storepersons
53	General clerical workers		
	531 General clerks		

8 Labourers

81 Cleaners and laundry workers

811 Cleaners and laundry workers

82 Construction and mining labourers

821 Construction and mining labourers

83 Factory process workers

831 Food process workers

832 Packers and product assemblers

839 Miscellaneous factory process workers

84 Farm, forestry and garden workers

841 Farm, forestry and garden workers

85 Food preparation assistants

851 Food preparation assistants

89 Other labourers

891 Freight handlers and shelf fillers

899 Miscellaneous labourers

Appendix D: Summary of changes

Influences on claims statistics: Legislative changes 1999/00 to 2010/11

The following is a summary of changes influencing claim and costs for workers compensation in NSW since the Workers Compensation Scheme came into operation on 30 June 1987.

1999/2000

- Clarification of Goods and Services Tax (GST) liability in relation to late premium payments.
- Clarification that a policy of insurance does not cover an employer's liability for GST payable on the settlement of a claim.
- Provision for the application of GST in relation to premiums paid for and liabilities under policies of insurance.
- Clarification that an employer's record of the wages for an employee is not required to include a record of any GST component in a payment to a worker.
- Allow certain employers, as an alternative to employing a person to be a return-to-work coordinator, to engage a person for that purpose under other types of work arrangement (such arrangements include sharing of the services of a person among a number of employers or arrangements with a person or organisation that provides return-to-work coordinator services).
- Enable groups of two or more employers that have engaged a return-to-work coordinator on a shared basis to establish a single return-to-work program for those employers in accordance with WorkCover guidelines.
- Increased certain prescribed amounts, relating to maximum reasonable funeral expenses and compensation for travel associated with treatment or service, as a consequence of the introduction of the GST.
- Amended the definition of 'deemed premium income' for the purposes of self-insurer contributions to the WorkCover Fund to take account of amounts attributable to the GST.
- Changes in CTP legislation that resulted in a reduction in CTP recoveries.

2000/2001

- Allows for subsequent claims for compensation to be made directly to the workers compensation insurer. (Section 66 – *Workplace Injury Management and Workers compensation Act 1998*, amendments operated from 4 March 01).
- Enables the Compensation Court to authorize payments of compensation to a beneficiary (or to another person on behalf of the beneficiary) rather than to the Public Trustee for the benefit of the beneficiary.
- Increases the amounts specified in that Regulation that are payable to a legal practitioner or agent as costs for legal or agent services associated with conciliation conferences. (*Workers Compensation (General) Regulation 1995*, amendments operated from 21 Dec 01).

2001/2002

- Provides new provisions in relation to commutations. The availability of commutations were restricted to those where:
 - Section 66 payment already made.
 - Greater than 15 per cent WPI assessment.
 - Two years have elapsed since first received weekly compensation.
 - Currently in receipt of weekly compensation.
 - All avenues of injury management have been exhausted.
 - WorkCover must give its approval.
- Introduced a new business classification system based on ANZSIC system known as the NSW WorkCover Industry Classification System (WIC).

- Introduced changes to the election provisions so that the injured worker will have made an election by accepting statutory lump sum compensation or common law damages, or by starting proceedings for damages or for statutory compensation.
- Streamlined notification/claims processing (section 267 *Workplace Injury Management and Workers Compensation Act 1998*). These provisions allow insurance companies to begin weekly compensation payments and injury management within seven calendar days of initial injury notification, except where there is a 'reasonable excuse'.
- Extension of coverage for section 66 benefits (for claims incurred from 1 January 2002):
 - Diseases now included in the WPI scale
 - Primary psychiatric claims now included (assessed separately to physical injuries) scale, but only if above 15 per cent WPI. Secondary psychiatric injury to an injury is disregarded.
 - Maximum section 66 benefit was increased to \$200,000. Maximum section 67 benefit still remained at \$50,000.
 - Section 67 (pain and suffering) threshold set at 10 per cent WPI for physical injuries (15 per cent for psychiatric injuries).
- Common law (now termed Workplace Injury Damages) changes (for cases filed with the court after 9am 27 November 2001):
 - Threshold set at 15 per cent WPI
 - Elimination of election requirement between Workplace Injury Damages and statutory benefits
 - Award precludes receipt of any further statutory benefits
 - Can only claim damages for economic loss
 - Economic loss benefits limited to age 65
 - Introduce of a range of pre-litigation processes for Workplace Injury Damages
- Introduction of a new benefit for domestic assistance in the statutory scheme.
- Legal cost regulations limiting legal fees payable, limits on fees recoverable and changing mechanism for assessment of costs.
- Provisional compensation to be paid within seven days of notification of injury until liability is determined (maximum 12 weeks).

2003/2004

Workers Compensation General Amendment (Injury Notification) Regulation 2003

- Streamlined notification of workplace injury to a workers compensation insurer and WorkCover.

2004/2005

Workers Compensation Legislation Amendment Act 2004 No 56

Assented to 6 July 2004. This Act amended the *Workers Compensation Act 1987*, the *Workplace Injury Management and Workers Compensation Act 1998*, the *Sporting Injuries Insurance Act 1978* and the *Workers Compensation Amendment (Insurance Reform) Act 2003* to make further provision for funds investment, insurance policies, appeals, self-insurers and assessment of sporting injuries.

The provisions relating to compensation for domestic assistance, security for self-insurer obligations, appeals against decisions of arbitrators and sporting injuries compensation commenced on 7 July 2004. The remaining provisions, relating to the Workers Compensation Insurance Fund Investment Board, commenced on 16 February 2005.

Workers Compensation and Other Legislation Amendment Act 2004 No 111

This Act made a number of miscellaneous amendments to legislation dealing with workers compensation and occupational health and safety. Assented to and commenced on 15 December 2004.

Workers Compensation Amendment (Medical Reports) Regulation 2004 No 623

This Regulation amends the *Workers Compensation Regulation 2003* to limit the medical reports that may be disclosed to approved medical specialists in connection with a claim.

Commenced on 3 September 2004.

2005/2006

Workers Compensation Amendment (Premiums Review) Regulation 2005

This Regulation amends the *Workers Compensation Regulation 2003* by prescribing amounts as the excess that an employer must repay to a workers compensation insurer after a weekly compensation claim is paid to an injured worker. The Regulation also provides for insurance premiums to be paid in instalments.

Commenced on 31 December 2005.

2006/2007

Workers Compensation Amendment (Permanent Impairment Benefits) Act 2006 No 98

This Act provided for a 10 per cent increase in dollar terms, to the lump sum benefits paid to workers for permanent impairment under section 66 of the *Workers Compensation Act 1987*. The increased benefits apply to a worker who suffers a permanent impairment from an injury sustained on or after 1 January 2007. The maximum amount payable under section 66 will increase from \$210,000 to \$231,000 for spinal injuries and from \$200,000 to \$220,000 for all other types of permanent impairment.

Assented to 27 November 2006. Commenced 1 January 2007.

Workers Compensation Amendment (Transitional) Regulation 2007

This Regulation amends the *Workers Compensation Regulation 2003* to allow workers whose proceedings for common law damages had been discontinued or struck out because they were commenced within the six months immediately prior to the commencement of amendments to the workers compensation legislation in 2001 to claim lump sum compensation and, in certain cases, work injury damages as if the workers had been injured after the commencement of the 2001 amendments.

Commenced on 23 February 2007.

2008/2009

Workers Compensation Legislation Amendment (Benefits) Act 2008

This act made various amendments to the *Workers Compensation Act 1987* and the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987*.

It amended the former Act in relation to the death benefits payable under it, as well as making legislative provision for the introduction of the new retro-paid premium loss method of calculating the premiums payable by certain large employers.

It also amended the base index number provided for in that Act.

It amended the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987* in relation to the appointment of compensation payable for an injury suffered by, or the death of, persons covered by the Act.

The Act was assented to on 10 December 2008 and commenced on assent.

2011/12 and 2012/13

Workers Compensation Legislation Amendment Act 2012 (NSW)

An extensive package of reforms was passed on the 22 June 2012. Key elements of the reforms include:

Exclusions:

- Tightening in the definition of journey claim to now require a real and substantial connection between employment and accident or incident for any claim where the injury was received on or after 19 June 2012.

- Heart attacks, strokes and disease are only compensable if employment was the main contributing factor to the onset or aggravation of the condition for injuries occurring on or after 19 June 2012.
- The entitlement for family members of deceased or injured workers to make nervous shock claims on an employer liable to pay compensation for a work related incident is removed.

Statutory lump sums for permanent impairment (section 66):

- Introduction of a physical injury threshold to access benefits of 10 per cent Whole Person Impairment for 'claims made' on or after 19 June 2012. The threshold for physiological injury remains at 15 per cent WPI.

Statutory lump sums for pain and suffering (section 67):

- Elimination of this benefit for 'claims made' on or after 19 June 2012.

Weekly benefits:

- Pre-injury average weekly earnings (PIE) will be calculated based on the worker's actual earnings in the period prior to injury, rather than the current method of paying either the base award rate or 80 per cent of average weekly earnings at the time of injury.
- PIE will include overtime and other allowances in the calculation of weekly benefits for the first 12 months of incapacity. Thereafter pre-injury earnings will exclude overtime and other allowances.
- There is a maximum weekly compensation amount of \$1838.70 (indexed).
- Total incapacity benefits will be:
 - During the first 13 weeks of incapacity: 95 per cent of PIE
 - From week 14: 80 per cent of PIE
- Partially incapacity benefits will be:
 - During the first 13 weeks: make up pay which together with actual post injury earnings adds up to 95 per cent of PIE.
 - From weeks 14 to 130
 - Actually working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 95 per cent of PIE.
 - Working less than 15 hours per week: make up pay which together with actual post injury earnings adds up to 80 per cent of PIE.
 - For week 130+
 - Working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 80 per cent of PIE.
 - Working less than 15 hours per week: no benefit is paid.
- Five year limitation:
 - Claims with a WPI assessment less than 20 per cent cease entitlement to weekly benefits after five years.
- Transitional provisions for existing claims on weekly benefits:
 - Revised weekly benefit entitlements will assume a PIE amount of \$906.25.
 - The five year limitation period will commence from the Date of Commencement of the relevant sections of the Amendment Act.
 - Work Capacity Assessments will be introduced progressively for existing claimants from the Date of Commencement. Prior benefit entitlements will continue until Work Capacity Assessments have occurred and relevant notice periods met. The exception are severe claims (those with WPI assessments greater than 30 per cent), which immediately move to the post reform benefit regime from the date of commencement.

Medical benefits:

- Payment for medical and medical related treatment will cease whichever is the later of:
 - 12 months after the claim for compensation is made, or
 - 12 months after the last payment of weekly benefits.
- Increased approval and regulatory making powers for WorkCover.

Dispute management:

- Claimants are required to fund their own legal costs in most disputes.
- Disputes concerning work capacity decisions will be resolved by a separate process and not involve the Workers Compensation Commission.

Commutations:

- Provide WorkCover with the regulatory power to define other classes or characteristics of claims which can then be considered for commutations.
- Worker can waive their right to obtain independent legal advice and independent financial advice prior to entering into a commutation agreement.

Date of commencement:

The commencement date of the new weekly and medical benefit regime is from:

- 1 January 2013 for existing claims.
- 17 September 2012 for existing seriously injured claimants.
- 1 October 2012 for newly incurred claims.

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Table 1.1 Employment injuries												
Nature of occurrence: 2012/13												
Gender	Occupational diseases	Workplace injuries	Other work-related injuries	Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
							Total	Average	Median	Total \$'000	Average \$	Median \$
Employment injuries												
Males	4,283	17,964	212	22,459	13.3	7.0	206,179	10.3	3.7	412,745	18,378	8,988
Females	2,344	8,624	152	11,120	7.2	5.1	113,546	10.5	3.6	149,346	13,430	7,734
Persons	6,627	26,588	364	33,579	10.4	6.2	319,725	10.3	3.6	562,091	16,739	8,565
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees												
b. Frequency rate is the number of injuries per million hours worked												
c. Time lost is included only for temporary disability cases resulting in less than three years off work												

Table 1.2 Employment injuries												
Nature of occurrence by extent of severity: 2012/13												
Gender	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			Six months and over	Less than six months			Total	Average	Median	Total \$'000	Average \$	Median \$
Workplace injuries												
Males	56	599	1,876	15,433	17,964	10.7	168,134	9.7	3.3	316,796	17,635	8,042
Females	2	91	852	7,679	8,624	5.6	76,786	9	2.9	102,593	11,896	6,400
Persons	58	690	2,728	23,112	26,588	8.3	244,920	9.5	3.1	419,390	15,774	7,491
Other work-related injuries												
Males	12	10	25	165	212	0.1	2,117	11.1	3.4	8,551	40,338	10,438
Females	3	7	15	127	152	0.1	1,517	10.7	4.4	2,487	16,364	11,745
Persons	15	17	40	292	364	0.1	3,634	10.9	4.2	11,039	30,327	10,795
Occupational diseases												
Males	28	1,654	434	2,167	4,283	2.5	35,928	13.8	6.1	87,396	20,406	13,035
Females	2	140	466	1,736	2,344	1.5	35,243	16.1	7.6	44,265	18,885	13,546
Persons	30	1,794	900	3,903	6,627	2.1	71,171	14.9	6.7	131,662	19,868	13,248
Employment injuries												
Males	96	2,263	2,335	17,765	22,459	13.3	206,179	10.3	3.7	412,745	18,378	8,988
Females	7	238	1,333	9,542	11,120	7.2	113,546	10.5	3.6	149,346	13,430	7,734
Persons	103	2,501	3,668	27,307	33,579	10.4	319,725	10.3	3.6	562,091	16,739	8,565
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees												
b. Time lost is included only for temporary disability cases resulting in less than three years off work												

Table 1.3 Employment injuries
Age statistics: Number, incidence, time lost and cost: 2012/13

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15–19	1	13	66	1,143	1,223	6.1	6.8	8,081	6.7	2.6	10,191	8,333	3,451
20–24	9	59	199	2,699	2,966	8.5	5.6	22,157	7.7	2.7	35,027	11,810	5,388
25–29	5	87	289	2,795	3,176	8.3	4.7	26,227	8.5	2.9	64,331	20,256	6,604
30–34	5	95	331	2,642	3,073	8.3	4.6	30,158	10.1	3.7	47,566	15,479	8,642
35–39	9	135	389	2,840	3,373	9.7	5.4	33,797	10.5	3.7	56,425	16,729	9,015
40–44	7	209	500	3,321	4,037	11.2	6.3	42,002	11	4.0	70,095	17,363	9,597
45–49	8	284	544	3,369	4,205	12.2	6.7	44,590	11.4	3.7	70,633	16,797	9,775
50–54	17	384	530	3,507	4,438	13.3	7.6	45,150	11.2	3.9	77,209	17,397	9,314
55–59	18	522	424	2,741	3,705	13.7	7.7	35,634	11.3	4.1	65,280	17,620	10,064
60–64	14	464	275	1,702	2,455	15.1	9.1	23,396	11.9	4.6	47,149	19,205	10,791
65+	9	247	120	536	912	9.7	6.8	8,464	12.9	5.3	18,107	19,855	10,979
Not stated and other	1	2	1	12	16	n.a.	n.a.	68	5.2	2.6	74	4,626	1,403
Total	103	2,501	3,668	27,307	33,579	10.4	6.2	319,725	10.3	3.6	562,091	16,739	8,565

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

<div>Table 1.4 Employment injuries</div> <div>Time lost and cost for temporary disability cases only: 2012/13</div>							
Time lost	Number of injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)		
	Number	Per cent of total	Total weeks	Per cent of total	Total	Per cent of total	Average \$
Persons							
Up to 1 week	6,713	21.7	2,804	0.9	51,881	11.6	7,728
Over 1 week to 2 weeks	4,889	15.8	7,645	2.4	25,831	5.8	5,284
Over 2 weeks to 4 weeks	4,712	15.2	13,953	4.4	38,517	8.6	8,174
Over 4 weeks to 26 weeks	10,993	35.5	118,718	37.1	194,502	43.4	17,693
Over 26 weeks	3,606	11.6	176,604	55.2	134,206	30.0	37,217
Not stated	62	0.2	n.a.	n.a.	2,765	0.6	44,606
Total	30,975	100	319,725	100	447,704	100	14,454
a. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable							

Table 1.5 Employment injuries													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Agriculture, forestry and fishing	7	52	148	922	1,129	24.4	12.3	12,776	12	4.7	20,657	18,298	8,359
Agriculture	5	38	115	740	898	23.8	12.1	10,133	11.9	4.7	16,751	18,654	8,117
Aquaculture	0	1	2	4	7	12.8*	8.4*	140	23.4	7.1	145	20,823	11,993
Forestry and logging	0	6	6	21	33	19.0	9.3*	335	12.4	4.4	697	21,129	16,537
Fishing, hunting and trapping	0	1	1	8	10	**	**	85	9.4	7	96	9,613	7,601
Agriculture, forestry and fishing support services	2	6	24	149	181	30.0	14.5	2,082	12.2	4.3	2,967	16,393	7,472
Mining	4	416	33	509	962	23.7	10.9	3,753	7	2.6	40,216	41,805	8,517
Coal mining	3	400	11	371	785	45.5	21.2	1,932	5.1	2.1	16,188	20,622	8,041
Oil and gas extraction	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Metal ore mining	0	4	6	36	46	10.7	4.8	510	12.1	3.7	1,001	21,765	11,995
Non-metallic mineral mining and quarrying	0	10	11	85	106	25.4	11.9	943	9.8	3.6	1,679	15,840	10,028
Exploration and other mining support services	1	2	5	16	24	3.3	1.5	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Manufacturing	15	653	467	3,624	4,759	17.9	9.3	41,055	10.1	3.7	82,087	17,249	9,019
Food product manufacturing	3	73	80	791	947	11.7	6.5	7,707	8.8	3.4	13,747	14,517	7,456
Beverage and tobacco product manufacturing	0	7	13	66	86	12.0	5.8	903	11.7	3.9	951	11,061	6,836
Textile, leather, clothing and footwear manufacturing	0	15	7	61	83	9.2	4.8	702	10.5	3.7	1,217	14,664	8,062
Wood product manufacturing	0	46	34	346	426	30.9	16.8	3,686	9.7	4	6,132	14,395	8,536
Pulp, paper and converted paper product manufacturing	1	7	12	54	74	14.9	6.8	891	13.5	5	1,746	23,607	11,593
Printing (including the reproduction of recorded media)	0	19	13	89	121	9.2	5.0	1,135	11.2	3.9	2,799	23,140	12,093
Petroleum and coal product manufacturing	1	8	1	26	36	12.1	6.4	146	5.4	2	1,128	31,357	8,789
Basic chemical and chemical product manufacturing	0	10	22	124	156	10.1	5.2	1,824	12.5	4.4	2,398	15,372	10,616
Polymer product and rubber product manufacturing	0	13	12	48	73	7.9	4.0	1,042	17.4	7.1	2,403	32,927	15,239
Non-metallic mineral product manufacturing	1	63	37	234	335	43.2	21.0	3,099	11.4	5.1	7,089	21,163	12,221
Primary metal and metal product manufacturing	1	122	19	123	265	12.2	6.2	1,364	9.7	3	6,296	23,761	8,745
Fabricated metal product manufacturing	2	87	77	582	748	58.6	28.5	6,401	9.8	3.6	12,099	16,176	8,516
Transport equipment manufacturing	0	72	36	273	381	29.0	14.6	2,923	9.5	2.4	6,525	17,128	9,494
Machinery and equipment manufacturing	6	78	70	641	795	18.7	9.5	6,517	9.2	3.3	13,555	17,051	9,283
Furniture and other manufacturing	0	33	34	166	233	20.2	9.8	2,714	13.6	6	3,994	17,144	10,731
Electricity, gas, water and waste services	4	64	38	260	366	10.5	5.7	2888	9.7	3.3	8,701	23,775	10,150
Electricity supply	2	33	5	61	101	5.1	2.8	317	4.8	0.4	3,476	34,416	10,000
Gas supply	0	1	1	8	10	6.1	2.7*	58	6.4	1.7	157	15,738	10,454
Water supply, sewerage and drainage services	0	20	3	27	50	7.4	4.2	328	10.9	5.4	1,286	25,720	14,287
Waste collection, treatment and disposal services	2	10	29	164	205	32.1	16.0	2,185	11.4	4.8	3,782	18,451	10,078

Table 1.5 Employment injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Construction	10	359	408	2,542	3,319	16.4	7.9	35,806	12.2	5.4	65,731	19,805	11,234
Building construction	2	82	90	599	773	12.1	5.9	8,037	11.7	5	16,385	21,197	10,950
Heavy and civil engineering construction	0	78	37	316	431	25.9	10.7	3,466	9.8	2.9	7,687	17,836	9,741
Construction services	8	199	281	1627	2,115	17.3	8.6	24,303	12.8	6	41,658	19,697	11,773
Wholesale trade	7	60	179	1,068	1,314	9.5	5.0	14,990	12	4.1	24,590	18,714	9,746
Basic material wholesaling	2	12	31	188	233	6.0	3.1	2,520	11.5	3.7	4,669	20,041	9,609
Machinery and equipment wholesaling	2	25	52	292	371	9.4	4.8	4,163	12.1	3.9	7,198	19,403	9,178
Motor vehicle and motor vehicle parts wholesaling	0	3	9	69	81	13.9	7.4	685	8.8	3.6	939	11,597	8,419
Grocery, liquor and tobacco product wholesaling	1	11	44	257	313	13.5	7.6	3,555	11.8	5	5,780	18,469	9,396
Other goods wholesaling	1	7	40	245	293	10.6	5.8	3,711	13.0	4.6	4,957	16,921	10,484
Commission-based wholesaling	1	2	3	17	23	7.4	4.0	356	17.8	9.8	1,044	45,425	12,151
Retail trade	3	68	247	2,368	2,686	7.3	5.2	22,263	8.5	2.4	38,431	14,308	8,294
Motor vehicle and motor vehicle parts retailing	1	13	38	264	316	6.9	4.1	3,357	11.2	3.7	4,443	14,063	7,564
Fuel retailing	0	2	7	46	55	5.0	3.3	589	11.1	3.0	1,039	18,909	9,772
Food retailing	1	17	59	971	1,048	9.4	7.0	5,884	5.7	1	14,574	13,907	8,845
Other store-based retailing	1	36	140	1,074	1,251	6.5	4.8	12,242	10.1	3.6	18,111	14,478	7,970
Non-store retailing and retail commission-based buying and/or selling	0	0	3	13	16	2.4	1.2	190	11.9	3.6	261	16,332	11,773
Accommodation and food services	5	46	206	1,962	2,219	7.9	6.2	19,659	9.1	3.3	26,624	11,998	5,543
Accommodation	1	7	41	387	436	13.1	8.6	3,814	8.9	3.3	4,958	11,372	5,952
Food and beverage services	4	39	165	1,575	1,783	7.2	5.8	15,846	9.1	3.3	21,665	12,151	5,411
Transport, postal and warehousing	12	236	359	2,176	2,783	18.4	10.0	28,449	11.3	3.4	51,063	18,348	9,952
Road transport	8	64	166	936	1,174	20.8	10.4	13,293	12.1	4.3	24,434	20,813	11,414
Rail transport	0	80	2	160	242	14.6	7.6	624	3.9	1.6	4,250	17,564	6,402
Water transport	0	3	2	12	17	9.3	4.5*	156	11.2	2.8	333	19,624	8,264
Air and space transport	0	23	50	165	238	12.4	7.7	3,519	16.4	8.3	3,103	13,038	8,383
Other transport	0	4	19	77	100	48.7	24.2*	1,243	13.1	1.7	1,522	15,227	9,486
Postal and courier pick-up and delivery services	0	5	38	142	185	8.7	5.3	2,775	15.4	6.6	3,522	19,040	11,716
Transport support services	2	46	64	411	523	36.4	19.7	5,359	11.3	3.7	9,126	17,450	8,699
Warehousing and storage services	2	11	18	273	304	15.8	8.6	1,479	5.1	0.0	4,770	15,693	10,366

Table 1.5 Employment injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Information media and telecommunications	0	9	27	164	200	2.9	1.5	2,479	13.1	4.4	3,830	19,154	11,852
Publishing (except internet and music publishing)	0	4	5	43	52	4.2	2.3	462	9.6	5.3	1,023	19,677	14,189
Motion picture and sound recording activities	0	0	4	15	19	2.3	1.4	218	12.1	4.5	351	18,497	13,035
Broadcasting (except internet)	0	0	5	25	30	2.4	1.2	514	17.1	3.6	465	15,507	6,226
Telecommunications services	0	3	10	60	73	2.5	1.2	976	14.1	5.0	1,640	22,468	12,146
Internet service providers, web search portals and data processing services	0	0	1	5	6	2.2	1.2*	73	12.1	6.5	40	6,707	3,604
Library and other information services	0	2	2	16	20	7.4	4.9*	235	13.1	4.9	310	15,525	11,560
Financial and insurance services	3	6	50	242	301	2.1	1.1	3,660	12.6	4	5,655	18,790	12,575
Finance	0	2	19	97	118	1.6	0.8	1,348	11.6	3.0	2,106	17,855	12,085
Insurance and superannuation funds	0	1	17	67	85	3.0	1.6	1,288	15.3	6.0	1,348	15,869	10,511
Auxiliary finance and insurance services	3	3	14	78	98	2.6	1.3	1,024	11.3	4.9	2,199	22,449	14,597
Rental, hiring and real estate services	0	21	42	218	281	5.1	2.7	3,442	13.2	5.9	4,976	17,711	11,178
Rental and hiring services (except real estate)	0	16	23	136	175	15.9	9.9	1,926	12.1	6.3	3,021	17,264	10,611
Property operators and real estate services	0	5	19	82	106	2.4	1.2	1,516	15.0	5.1	1,955	18,447	12,999
Professional, scientific and technical services	7	32	83	404	526	2.0	1.1	6,503	13.4	4.6	12,203	23,201	12,915
Professional, scientific and technical services (except computer system design and related services)	6	31	70	345	452	2.4	1.3	5,383	13.1	4.8	10,340	22,878	12,509
Computer system design and related services	1	1	13	59	74	1.1	0.5	1,120	15.6	3.4	1,863	25,179	17,197
Administrative and support services	2	61	99	875	1,037	7.5	4.5	9,733	10	4.3	14,976	14,442	8,372
Administrative services	1	22	46	458	527	5.4	3.1	4,887	9.7	4.3	7,050	13,378	8,203
Building cleaning, pest control and other support services	1	39	53	417	510	12.3	8.1	4,845	10.3	4.1	7,926	15,542	8,416
Public administration and safety	7	167	293	2,739	3,206	20.6	11.9	25,736	8.5	2.6	49,954	15,582	8,114
Public administration	2	108	131	1,377	1,618	15.7	9.2	11,266	7.5	1.9	21,560	13,326	6,652
Defence	0	0	4	5	9	1.7	1.0	276	30.6	18.4	189	21,029	14,326
Public order, safety and regulatory services	5	59	158	1,357	1,579	33.2	18.7	14,194	9.4	3.6	28,204	17,862	9,959
Education and training	3	30	249	1,421	1,703	6.2	4.1	20,124	12.1	3.4	26,419	15,514	9,196
Preschool and school education	2	20	194	1,082	1,298	8.2	5.2	15,526	12.2	3.2	20,111	15,494	8,655
Tertiary education	1	9	36	250	296	3.7	2.4	3,153	11.1	3.6	4,697	15,870	10,272
Adult, community and other education	0	1	19	89	109	3.1	2.3	1,445	13.4	5.9	1,610	14,779	10,202

Table 1.5 Employment injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Health care and social assistance	1	75	465	4,235	4,776	11.3	7.6	43,513	9.3	3.4	55,449	11,610	6,399
Hospitals	0	38	134	1,657	1,829	14.7	9.6	14,485	8.1	3.6	20,923	11,440	6,769
Medical and other health care services	0	18	113	647	778	6.4	4.2	9,074	12.0	4.4	11,099	14,266	7,994
Residential care services	1	14	176	1,536	1,727	24.7	18.3	16,257	9.5	3.1	18,730	10,846	5,324
Social assistance services	0	5	42	395	442	4.2	2.9	3,698	8.5	2.9	4,696	10,625	5,801
Arts and recreation services	2	9	49	444	504	7.9	6.1	4,446	9	3.1	7,878	15,632	8,823
Heritage activities	0	4	11	56	71	7.4	5.0	918	13.7	5.7	1,092	15,383	7,308
Creative and performing arts activities	1	0	8	52	61	6.1	4.8	670	11.2	5.4	920	15,083	10,338
Sports and recreation activities	1	3	30	332	366	10.3	8.8	2,848	7.9	2.6	5,739	15,681	8,875
Gambling activities	0	2	0	4	6	0.7	0.4	10	2.5	1.9	127	21,169	11,782
Other services	7	100	226	1,134	1,467	12.6	7.1	18,452	13.6	5.1	22,500	15,338	9,782
Repair and maintenance	3	50	67	373	493	8.1	4.1	5,506	12.5	4.3	8,362	16,963	11,948
Personal and other services	4	50	157	748	959	17.7	11.6	12,742	14.1	5.6	13,974	14,572	9,038
Private households employing staff and undifferentiated goods and service-producing activities of households for own use	0	0	2	13	15	8.0	6.8*	204	13.6	5.4	163	10,916	6,412
Not stated	4	37	0	0	41	n.a.	n.a.	n.a.	n.a.	n.a.	140	3,419	0
Total	103	2,501	3,668	27,307	33,579	10.4	6.2	319,725	10.3	3.6	562,091	16,739	8,565
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees													
b. Frequency rate is the number of injuries per million hours worked													
c. Time lost is included only for temporary disability cases resulting in less than three years off work													
n.a. Not applicable													
n.p. Not published													
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution													
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use													

Table 1.6 Employment injuries													
Occupation statistics: Number, incidence, time lost and cost: 2012/13													
Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Managers	14	118	275	1,367	1,774	4.6	2.2	21,873	13.4	5.1	38,079	21,465	12,176
Chief executives, general managers and legislators	7	29	51	273	360	9.8	4.1	4,451	13.8	5.7	8,800	24,447	14,543
Farmers and farm managers	1	13	26	126	166	10.5	4.5	2,008	13.2	5.4	3,230	19,463	9,216
Specialist managers	6	63	126	523	718	3.7	1.7	9,619	14.9	5.6	17,671	24,612	12,977
Hospitality, retail and service managers	0	13	72	445	530	4.0	2.0	5,794	11.2	3.9	8,376	15,805	10,007
Professionals	8	129	527	3,089	3,753	5.0	2.8	43,520	12.0	4.1	59,841	15,945	9,384
Arts and media professionals	0	3	16	75	94	4.0	2.3	1,243	13.8	6.4	1,833	19,505	13,110
Business, human resource and marketing professionals	5	45	179	610	839	4.3	2.3	13,156	16.7	7.1	14,982	17,858	10,382
Design, engineering, science and transport professionals	0	51	74	396	521	5.4	2.8	5,998	12.8	4.6	8,019	15,392	8,795
Education professionals	2	14	143	785	944	5.7	3.5	11,559	12.5	3.1	16,772	17,768	10,007
Health professionals	0	8	76	956	1,040	7.3	4.7	8,134	7.9	3.4	12,571	12,088	7,775
ICT professionals	0	4	12	80	96	1.3	0.7	950	10.3	3.3	1,808	18,838	15,276
Legal, social and welfare professionals	1	4	27	187	219	4.4	2.6	2,480	11.6	6.4	3,853	17,597	11,769
Technicians and trades workers	16	629	613	4,821	6,079	14.8	7.6	53,771	9.9	3.6	100,653	16,558	8,764
Engineering, ICT and science technicians	3	59	51	292	405	6.5	3.4	3,758	11.0	3.6	8,350	20,620	9,040
Automotive and engineering trades workers	3	259	131	1,186	1,579	16.4	7.9	11,743	8.9	3.0	24,903	15,772	8,764
Construction trades workers	2	137	162	999	1,300	19.8	9.5	14,366	12.4	5.4	24,884	19,142	11,196
Electrotechnology and telecommunications trades workers	3	78	58	500	639	10.8	5.5	5,360	9.7	3.6	12,976	20,308	9,017
Food trades workers	0	12	56	727	795	14.8	8.1	6,110	7.8	2.9	7,894	9,930	4,871
Skilled animal and horticultural workers	4	15	51	498	568	19.6	12.6	4,739	8.7	2.9	9,550	16,814	7,981
Other technicians and trades workers	1	69	104	619	793	18.3	10.2	7,695	10.7	3.7	12,093	15,250	9,108
Community and personal service workers	7	104	538	4,797	5,446	15.7	12.1	49,419	9.3	3.6	71,233	13,080	6,549
Health and welfare support workers	1	9	97	861	968	27.4	17.0	9,162	9.6	3.9	11,129	11,498	5,991
Carers and aides	1	18	227	1,802	2,048	16.5	12.5	19,383	9.6	3.3	21,474	10,486	5,240
Hospitality workers	1	10	47	542	600	6.0	5.6	4,941	8.4	3.8	6,210	10,351	5,608
Protective service workers	3	60	138	1,321	1,522	41.5	23.0	12,932	8.9	3.7	27,112	17,814	9,656
Sports and personal service workers	1	7	29	271	308	6.3	5.5	3,001	10.0	4.4	5,305	17,225	8,314

Table 1.6 Employment injuries (continued)
Occupation statistics: Number, incidence, time lost and cost: 2012/13

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Clerical and administrative workers	5	31	217	1,341	1,594	3.2	2.1	17,752	11.4	4.1	25,424	15,950	10,387
Office managers and program administrators	1	5	26	107	139	1.9	1.1	2,049	15.4	5.9	2,760	19,859	15,171
Personal assistants and secretaries	1	1	8	68	78	2.0	1.3	701	9.4	4.7	1,095	14,050	10,313
General clerical workers	0	0	29	145	174	2.1	1.4	2,112	12.1	3.6	2,953	16,973	11,798
Inquiry clerks and receptionists	0	5	19	144	168	1.9	1.4	1,796	11.0	4.3	2,224	13,242	10,026
Numerical clerks	0	2	15	137	154	1.3	0.8	1,448	9.5	3.1	2,566	16,665	11,752
Clerical and office support workers	0	4	32	207	243	9.2	6.1	2,711	11.3	4.9	3,686	15,169	8,980
Other clerical and administrative workers	3	14	88	533	638	9.7	5.5	6,933	11.2	3.9	10,137	15,890	9,850
Sales workers	3	30	136	1,608	1,777	5.4	4.2	12,804	7.4	2.0	25,670	14,446	7,840
Sales representatives and agents	2	5	27	153	187	3.3	1.6	2,319	13.0	4.3	4,563	24,403	10,832
Sales assistants and salespersons	1	21	92	1,282	1,396	6.4	5.6	8,783	6.4	1.6	18,575	13,306	7,418
Sales support workers	0	4	17	173	194	3.6	3.4	1,702	9.0	2.9	2,531	13,049	8,298
Machinery operators and drivers	22	672	580	4,007	5,281	26.7	13.4	49,247	10.8	3.7	119,838	22,692	9,697
Machine and stationary plant operators	1	317	91	807	1,216	27.2	13.1	7,939	8.9	3.0	42,942	35,315	9,248
Mobile plant operators	3	184	56	614	857	25.1	11.8	5,913	8.9	2.9	16,731	19,523	7,823
Road and rail drivers	17	143	343	1,784	2,287	29.2	14.9	27,646	13.0	5.1	47,685	20,851	11,251
Storepersons	1	28	90	802	921	24.9	14.0	7,749	8.7	2.4	12,478	13,549	8,217
Labourers	24	737	782	6,238	7,781	25.4	17.7	71,255	10.2	3.7	120,497	15,486	7,825
Cleaners and laundry workers	0	65	125	933	1,123	15.1	11.9	11,288	10.7	4.1	14,432	12,852	6,917
Construction and mining labourers	7	186	113	707	1,013	25.5	12.8	9,859	12.0	4.6	19,773	19,520	9,783
Factory process workers	4	125	129	1,159	1,417	22.5	13.0	11,955	9.3	3.1	20,094	14,181	7,385
Farm, forestry and garden workers	3	25	79	586	693	39.0	25.4	7,124	10.7	4.4	11,683	16,859	8,359
Food preparation assistants	1	10	50	484	545	10.3	11.1	4,768	9.0	3.4	5,244	9,623	4,808
Other labourers	9	326	286	2,369	2,990	53.9	39.2	26,260	9.9	3.4	49,268	16,478	8,224
Not stated	4	51	0	39	94	n.a.	n.a.	84	2.2	1.0	853	9,076	2,895
Total	103	2,501	3,668	27,307	33,579	10.4	6.2	319,725	10.3	3.6	562,091	16,739	8,565

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees
b. Frequency rate is the number of injuries per million hours worked
c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.a. Not applicable
n.p. Not published

Table 3.1 Workplace injuries													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Agriculture, forestry and fishing	3	23	132	861	1,019	22.0	11.1	11,631	11.7	4.6	18,331	17,990	7,965
Agriculture	3	19	103	693	818	21.7	11.1	9,277	11.7	4.7	15,043	18,391	7,734
Aquaculture	0	1	2	4	7	12.8*	8.4*	140	23.4	7.1	145	20,823	11,993
Forestry and logging	0	1	6	20	27	15.5	7.6*	334	12.8	5	568	21,048	14,948
Fishing, hunting and trapping	0	1	0	8	9	**	**	56	7.0	4.4	83	9,233	5,347
Agriculture, forestry and fishing support services	0	1	21	136	158	26.1	12.7	1,824	11.8	4.3	2,490	15,763	7,274
Mining	1	237	25	409	672	16.6	7.6	2,840	6.6	2.4	33,517	49,877	10,009
Coal mining	0	233	8	290	531	30.8	14.3	1,384	4.7	2.1	10,049	18,926	9,568
Oil and gas extraction	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Metal ore mining	0	2	4	29	35	8.2	3.6	339	10.3	3.3	745	21,286	12,601
Non-metallic mineral mining and quarrying	0	1	9	78	88	21.0	9.9	809	9.3	3.7	1,439	16,359	11,006
Exploration and other mining support services	1	1	4	11	17	2.4	1.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Manufacturing	8	100	380	3,181	3,669	13.8	7.2	33,895	9.5	3.4	59,960	16,342	8,181
Food product manufacturing	0	25	63	675	763	9.4	5.2	6,136	8.3	3	9,560	12,531	6,596
Beverage and tobacco product manufacturing	0	1	9	59	69	9.7	4.6	724	10.8	3.4	649	9,413	5,827
Textile, leather, clothing and footwear manufacturing	0	1	5	51	57	6.3	3.3	576	10.3	3.4	825	14,484	6,358
Wood product manufacturing	0	9	31	311	351	25.4	13.8	3,330	9.8	4	4,850	13,820	7,406
Pulp, paper and converted paper product manufacturing	1	1	9	47	58	11.7	5.3	658	11.7	4.4	1,376	23,737	9,542
Printing (including the reproduction of recorded media)	0	2	12	76	90	6.8	3.7	998	11.5	3.6	2,112	23,477	9,094
Petroleum and coal product manufacturing	1	1	1	22	25	8.4	4.5	118	5.1	2	1,046	41,862	9,647
Basic chemical and chemical product manufacturing	0	1	19	108	128	8.3	4.3	1,567	12.3	4.1	1,819	14,213	9,929
Polymer product and rubber product manufacturing	0	2	8	42	52	5.6	2.9	745	14.9	5.4	1,972	37,930	14,308
Non-metallic mineral product manufacturing	1	9	33	212	255	32.9	16.0	2,804	11.4	5	5,689	22,311	12,156
Primary metal and metal product manufacturing	1	7	17	108	133	6.1	3.1	1,143	9.3	2.9	2,493	18,750	9,690
Fabricated metal product manufacturing	2	17	63	528	610	47.8	23.2	5,410	9.2	3.3	9,905	16,239	7,810
Transport equipment manufacturing	0	6	32	233	271	20.6	10.4	2,461	9.3	2	4,697	17,335	9,420
Machinery and equipment manufacturing	2	10	51	566	629	14.8	7.5	5,053	8.2	3	9,962	15,839	8,280
Furniture and other manufacturing	0	8	27	143	178	15.4	7.5	2,171	12.8	5.3	2,995	16,829	9,238

Table 3.1 Workplace injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Electricity, gas, water and waste services	1	8	31	228	268	7.7	4.1	2,418	9.4	3.1	5,174	19,308	10,089
Electricity supply	0	7	3	50	60	3.0	1.6	179	3.4	0	1,156	19,283	10,000
Gas supply	0	0	1	7	8	4.8	2.2*	56	7	1.7	132	16,539	10,454
Water supply, sewerage and drainage services	0	0	1	22	23	3.4	1.9	166	7.2	3.3	358	15,595	9,192
Waste collection, treatment and disposal services	1	1	26	149	177	27.7	13.8	2,017	11.6	5	3,526	19,924	10,157
Construction	9	59	349	2,298	2,715	13.4	6.5	30,831	11.7	5.1	53,491	19,702	10,442
Building construction	2	9	82	536	629	9.8	4.8	7,007	11.4	4.7	13,481	21,433	9,819
Heavy and civil engineering construction	0	14	26	272	312	18.7	7.7	2,681	9	2.9	5,450	17,469	9,000
Construction services	7	36	241	1,490	1,774	14.5	7.2	21,142	12.2	5.7	34,559	19,481	10,911
Wholesale trade	4	11	141	921	1,077	7.8	4.1	11,919	11.2	3.7	18,597	17,268	8,349
Basic material wholesaling	1	2	26	171	200	5.1	2.6	2,183	11.1	3.6	3,951	19,758	9,139
Machinery and equipment wholesaling	1	2	38	253	294	7.4	3.8	3,149	10.8	3.3	4,985	16,959	8,049
Motor vehicle and motor vehicle parts wholesaling	0	1	8	55	64	11.0	5.8	570	9	3.4	685	10,711	6,194
Grocery, liquor and tobacco product wholesaling	1	4	40	227	272	11.8	6.6	3,160	11.8	4.9	5,175	19,028	8,515
Other goods wholesaling	0	1	28	199	228	8.3	4.5	2,679	11.8	3.6	2,938	12,890	8,558
Commission-based wholesaling	1	1	1	16	19	6.1	3.3	178	10.4	3.6	860	45,286	11,000
Retail trade	2	17	184	1,969	2,172	5.9	4.2	16,974	7.9	2.1	29,019	13,361	7,062
Motor vehicle and motor vehicle parts retailing	1	2	31	234	268	5.9	3.5	2,848	10.8	3.6	3,559	13,283	6,624
Fuel retailing	0	1	6	36	43	3.9	2.6	454	10.8	2.6	869	20,232	10,090
Food retailing	0	7	47	800	854	7.6	5.7	4,559	5.4	0.9	10,638	12,457	7,421
Other store-based retailing	1	7	97	886	991	5.2	3.8	8,921	9.1	2.9	13,690	13,815	6,668
Non-store retailing and retail commission-based buying and/or selling	0	0	3	13	16	2.4	1.2	190	11.9	3.6	261	16,332	11,773
Accommodation and food services	3	14	143	1,734	1,894	6.7	5.3	14,609	7.8	2.9	20,735	10,948	4,724
Accommodation	1	3	33	339	376	11.3	7.4	3,032	8.2	2.8	4,052	10,779	5,423
Food and beverage services	2	11	110	1,395	1,518	6.1	4.9	11,577	7.7	2.9	16,682	10,990	4,447
Transport, postal and warehousing	11	63	296	1,879	2,249	14.9	8.0	23,641	10.9	3.1	41,542	18,472	9,524
Road transport	7	20	136	817	980	17.4	8.7	10,912	11.5	4.1	20,554	20,974	10,375
Rail transport	0	16	2	131	149	9.0	4.7	524	3.9	1.6	2,760	18,527	9,908
Water transport	0	2	1	9	12	6.6	3.1*	75	7.5	2.6	192	16,063	7,632
Air and space transport	0	3	46	145	194	10.1	6.3	3,170	16.6	6.4	2,499	12,886	7,653
Other transport	0	2	16	70	88	42.9	21.3*	1,079	12.7	1.0	1,422	16,161	9,677
Postal and courier pick-up and delivery services	0	2	30	117	149	7.0	4.3	2,247	15.3	5.7	2,746	18,435	10,756
Transport support services	2	12	52	361	427	29.7	16.1	4,536	11.0	3.3	7,641	17,897	8,240
Warehousing and storage services	2	6	13	229	250	13.0	7.1	1,098	4.5	0.0	3,723	14,893	9,677

Table 3.1 Workplace injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Information media and telecommunications	0	5	22	127	154	2.2	1.2	1,894	12.9	4.3	2,876	18,677	10,908
Publishing (except internet and music publishing)	0	2	3	28	33	2.6	1.5	259	8.4	4.3	640	19,422	13,155
Motion picture and sound recording activities	0	0	4	13	17	2.0	1.2	212	13.3	5.9	321	18,917	11,917
Broadcasting (except internet)	0	0	3	19	22	1.7	0.9	322	14.7	3.4	298	13,588	5,766
Telecommunications services	0	2	9	52	63	2.1	1.1	825	13.7	4.2	1,392	22,099	10,300
Internet service providers, web search portals and data processing services	0	0	1	3	4	1.5	0.8*	60	15.0	6.8	33	8,258	7,867
Library and other information services	0	1	2	12	15	5.5	3.7*	216	15.4	5.0	189	12,630	11,026
Financial and insurance services	2	1	28	136	167	1.2	0.6	2,027	12.4	4.1	3,055	18,294	11,911
Finance	0	1	10	50	61	0.8	0.4	647	10.8	2.3	863	14,153	9,163
Insurance and superannuation funds	0	0	12	37	49	1.7	0.9	837	17.1	4.6	766	15,647	11,205
Auxiliary finance and insurance services	2	0	6	49	57	1.5	0.8	544	9.9	5.4	1,425	25,003	14,744
Rental, hiring and real estate services	0	4	28	181	213	3.9	2.0	2,341	11.2	4.1	3,404	15,984	9,434
Rental and hiring services (except real estate)	0	3	16	122	141	12.8	8.0	1,437	10.4	4.6	2,095	14,864	9,152
Property operators and real estate services	0	1	12	59	72	1.6	0.8	904	12.7	3.7	1,308	18,179	11,424
Professional, scientific and technical services	4	4	41	298	347	1.3	0.7	3,766	11.1	3.7	7,117	20,513	10,119
Professional, scientific and technical services (except computer system design and related services)	3	3	36	252	294	1.5	0.8	3,252	11.3	3.9	5,790	19,696	9,892
Computer system design and related services	1	1	5	46	53	0.8	0.4	514	10.1	2.0	1,327	25,044	14,078
Administrative and support services	1	11	80	727	819	5.9	3.6	7,817	9.7	3.9	11,323	13,826	7,464
Administrative services	0	7	35	366	408	4.2	2.4	3,725	9.3	3.7	5,144	12,609	7,097
Building cleaning, pest control and other support services	1	4	45	361	411	9.9	6.5	4,092	10.1	4.1	6,179	15,034	7,981
Public administration and safety	1	38	171	2,157	2,367	15.2	8.8	16,392	7	2	29,246	12,356	6,424
Public administration	0	21	87	1,127	1,235	12.0	7.0	7,686	6.3	1.6	12,621	10,220	5,257
Defence	0	0	4	2	6	1.1	0.7	244	40.6	45.1	167	27,850	19,002
Public order, safety and regulatory services	1	17	80	1,028	1,126	23.7	13.3	8,462	7.6	2.9	16,458	14,617	7,823
Education and training	1	4	147	1,114	1,266	4.6	3.0	12,237	9.7	2.4	17,138	13,538	7,232
Preschool and school education	1	3	113	859	976	6.2	3.9	9,412	9.7	2.4	13,440	13,771	7,428
Tertiary education	0	1	21	190	212	2.6	1.7	1,953	9.3	2.3	2,677	12,630	6,355
Adult, community and other education	0	0	13	65	78	2.2	1.7	872	11.2	5.2	1,020	13,086	7,274

Table 3.1 Workplace injuries (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Health care and social assistance	1	33	327	3,541	3,902	9.3	6.2	32,057	8.3	3	41,718	10,692	5,736
Hospitals	0	16	100	1,376	1,492	12.0	7.8	11,217	7.6	3.3	16,392	10,987	6,417
Medical and other health care services	0	8	80	527	615	5.0	3.3	6,552	10.8	3.7	7,799	12,682	6,835
Residential care services	1	7	122	1,304	1,434	20.5	15.2	11,844	8.3	2.7	14,100	9,833	4,798
Social assistance services	0	2	25	334	361	3.4	2.3	2,444	6.8	2.4	3,426	9,492	4,514
Arts and recreation services	1	5	40	404	450	7.1	5.5	3,703	8.4	2.6	6,906	15,348	7,831
Heritage activities	0	1	9	45	55	5.7	3.9	716	13.3	4.0	794	14,454	6,653
Creative and performing arts activities	0	0	6	42	48	4.8	3.8	n.p.	n.p.	n.p.	725	15,113	8,294
Sports and recreation activities	1	2	25	314	342	9.6	8.3	2,505	7.4	2.3	5,264	15,394	8,150
Gambling activities	0	2	0	3	5	0.6	0.4	n.p.	n.p.	n.p.	121	24,301	18,053
Other services	3	16	163	947	1,129	9.7	5.5	13,929	12.5	4.1	16,092	14,254	7,995
Repair and maintenance	0	9	52	322	383	6.3	3.2	4,297	11.5	3.9	6,191	16,165	10,016
Personal and other services	3	7	109	614	733	13.5	8.8	9,429	13	4.3	9,752	13,305	7,171
Private households employing staff and undifferentiated goods and service-producing activities of households for own use	0	0	2	11	13	7.0	5.9*	203	15.6	6.9	149	11,476	6,412
Not stated	2	37	0	0	39	n.a.	n.a.	n.a.	n.a.	n.a.	138	3,551	0
Total	58	690	2,728	23,112	26,588	8.3	4.9	244,920	9.5	3.1	419,390	15,774	7,491
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees													
b. Frequency rate is the number of injuries per million hours worked													
c. Time lost is included only for temporary disability cases resulting in less than three years off work													
n.a. Not applicable													
n.p. Not published													
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution													
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use													

Table 3.2 Workplace injuries													
Occupation statistics: Number, incidence, time lost and cost: 2012/13													
Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Managers	8	28	178	1,066	1,280	3.3	1.6	14,342	11.6	4.3	24,061	18,798	10,090
Chief executives, general managers and legislators	5	7	33	197	242	6.6	2.8	2,900	12.7	5.4	5,068	20,944	12,770
Farmers and farm managers	0	7	23	115	145	9.2	3.9	1,760	12.8	5.4	2,703	18,647	8,899
Specialist managers	3	9	81	389	482	2.5	1.2	6,174	13.2	4.3	10,740	22,284	11,512
Hospitality, retail and service managers	0	5	41	365	411	3.1	1.5	3,508	8.7	3.0	5,548	13,499	8,084
Professionals	3	36	340	2,414	2,793	3.7	2.1	28,797	10.5	3.3	40,416	14,471	8,154
Arts and media professionals	0	0	12	52	64	2.7	1.6	798	12.7	5.9	1,222	19,095	12,100
Business, human resource and marketing professionals	1	11	109	462	583	3.0	1.6	8,343	14.6	5.3	9,730	16,691	8,349
Design, engineering, science and transport professionals	0	11	64	338	413	4.3	2.3	5,052	12.6	4.3	5,645	13,670	8,213
Education professionals	1	6	79	608	694	4.2	2.6	6,641	9.7	2.1	10,883	15,683	8,289
Health professionals	0	4	59	786	849	6.0	3.9	6,341	7.5	3.1	9,874	11,631	7,377
ICT professionals	0	2	5	53	60	0.8	0.4	449	7.7	2.4	997	16,626	12,647
Legal, social and welfare professionals	1	2	12	115	130	2.6	1.5	1,173	9.2	4.1	2,062	15,862	8,078
Technicians and trades workers	9	181	498	4,299	4,987	12.1	6.3	44,866	9.4	3.3	77,005	15,441	7,867
Engineering, ICT and science technicians	2	24	39	244	309	5.0	2.6	2,938	10.4	2.8	5,866	18,985	8,231
Automotive and engineering trades workers	1	85	112	1,066	1,264	13.1	6.3	10,048	8.5	2.9	18,545	14,672	7,950
Construction trades workers	2	16	139	910	1,067	16.2	7.8	12,481	11.9	4.9	19,846	18,601	10,429
Electrotechnology and telecommunications trades workers	1	34	47	453	535	9.0	4.6	4,582	9.2	3.5	9,186	17,170	8,368
Food trades workers	0	5	40	650	695	13.0	7.1	4,716	6.8	2.6	6,158	8,861	3,967
Skilled animal and horticultural workers	3	4	44	452	503	17.4	11.2	4,135	8.4	2.8	8,506	16,912	7,617
Other technicians and trades workers	0	13	77	524	614	14.1	7.9	5,965	10.0	3.1	8,896	14,489	8,278
Community and personal service workers	3	36	382	4,008	4,429	12.8	9.8	36,634	8.4	3.0	51,223	11,566	5,818
Health and welfare support workers	0	3	76	717	796	22.6	14.0	7,155	9.0	3.3	8,240	10,352	5,564
Carers and aides	1	9	170	1,586	1,766	14.2	10.8	14,929	8.5	2.9	17,241	9,763	4,825
Hospitality workers	0	3	35	466	504	5.0	4.7	3,959	7.9	3.3	4,803	9,530	5,073
Protective service workers	1	17	74	1,001	1,093	29.8	16.5	7,934	7.4	2.9	16,198	14,820	7,696
Sports and personal service workers	1	4	27	238	270	5.5	4.8	2,656	10.1	4.0	4,740	17,556	7,863

Table 3.2 Workplace injuries (continued)													
Occupation statistics: Number, incidence, time lost and cost: 2012/13													
Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Clerical and administrative workers	1	12	102	908	1,023	2.1	1.3	9,463	9.4	2.9	13,756	13,448	8,162
Office managers and program administrators	0	4	14	68	86	1.2	0.7	1,069	13.0	4.1	1,626	18,911	14,747
Personal assistants and secretaries	0	0	1	45	46	1.2	0.8	283	6.1	3.3	486	10,580	7,523
General clerical workers	0	0	10	88	98	1.2	0.8	885	9.0	2.1	1,218	12,436	6,648
Inquiry clerks and receptionists	0	2	8	97	107	1.2	0.9	797	7.6	2.4	1,170	10,935	7,621
Numerical clerks	0	1	7	73	81	0.7	0.4	683	8.5	2.4	1,194	14,743	7,849
Clerical and office support workers	0	1	17	153	171	6.4	4.3	1,654	9.7	3.4	2,323	13,590	7,693
Other clerical and administrative workers	1	4	45	384	434	6.6	3.7	4,092	9.5	3.0	5,736	13,218	8,045
Sales workers	0	17	85	1,306	1,408	4.3	3.3	8,722	6.3	1.7	17,099	12,144	6,523
Sales representatives and agents	0	3	13	116	132	2.3	1.1	1,301	10.1	2.9	1,914	14,504	7,873
Sales assistants and salespersons	0	13	64	1,050	1,127	5.2	4.5	6,345	5.7	1.4	13,530	12,006	6,426
Sales support workers	0	1	8	140	149	2.7	2.6	1,077	7.3	2.3	1,653	11,100	5,639
Machinery operators and drivers	16	205	485	3,509	4,215	21.3	10.7	41,419	10.4	3.4	98,914	23,467	9,150
Machine and stationary plant operators	1	72	71	687	831	18.6	9.0	6,081	8.0	2.9	35,102	42,241	9,273
Mobile plant operators	2	86	50	551	689	20.1	9.5	5,257	8.8	2.7	13,229	19,200	7,301
Road and rail drivers	13	35	290	1,578	1,916	24.4	12.4	23,610	12.7	5.0	40,464	21,119	10,808
Storepersons	0	12	74	693	779	21.0	11.8	6,471	8.4	2.1	10,118	12,989	6,916
Labourers	16	137	658	5,577	6,388	20.9	14.6	60,638	9.7	3.4	96,381	15,088	7,141
Cleaners and laundry workers	0	14	98	794	906	12.2	9.6	9,006	10.1	3.9	10,829	11,953	6,310
Construction and mining labourers	6	33	96	647	782	19.7	9.9	8,459	11.4	4.4	15,729	20,115	9,475
Factory process workers	2	21	105	1,017	1,145	18.1	10.5	9,814	8.8	2.9	15,856	13,848	6,437
Farm, forestry and garden workers	2	8	71	551	632	35.5	23.2	6,595	10.6	4.1	10,632	16,823	7,964
Food preparation assistants	0	2	39	441	482	9.1	9.8	3,811	8.0	2.9	4,226	8,768	4,261
Other labourers	6	59	249	2,127	2,441	44.0	32.0	22,952	9.7	3.3	39,107	16,021	7,560
Not stated	2	38	0	25	65	n.a.	n.a.	40	1.6	0.9	530	8,164	1,994
Total	58	690	2,728	23,112	26,588	8.3	4.9	244,920	9.5	3.1	419,390	15,774	7,491
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees b. Frequency rate is the number of injuries per million hours worked c. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable n.p. Not published													

Table 3.3 Workplace injuries
Age statistics: Number, incidence, time lost and cost: 2012/13

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15–19	0	11	57	1,078	1,146	5.7	6.4	7,225	6.4	2.4	9,374	8,180	3,282
20–24	7	42	162	2,444	2,655	7.6	5.0	18,744	7.2	2.6	29,692	11,184	5,038
25–29	3	60	218	2,461	2,742	7.1	4.1	21,080	7.9	2.6	55,006	20,061	6,188
30–34	4	57	246	2,230	2,537	6.9	3.8	23,197	9.4	3.1	35,197	13,874	7,338
35–39	7	58	288	2,341	2,694	7.8	4.3	25,391	9.7	3.3	42,761	15,873	8,095
40–44	6	71	341	2,703	3,121	8.6	4.8	29,432	9.7	3.4	50,512	16,185	8,214
45–49	3	77	414	2,763	3,257	9.4	5.2	34,125	10.8	3.3	51,394	15,780	8,845
50–54	6	92	383	2,907	3,388	10.2	5.8	33,816	10.3	3.4	54,394	16,055	8,292
55–59	12	116	299	2,265	2,692	9.9	5.6	25,999	10.2	3.6	46,797	17,384	9,022
60–64	5	78	218	1,429	1,730	10.6	6.4	18,667	11.4	4.3	31,783	18,372	9,765
65+	4	26	101	479	610	6.5	4.6	7,176	12.4	4.9	12,401	20,330	9,108
Not stated and other	1	2	1	12	16	n.a.	n.a.	68	5.2	2.6	74	4,626	1,403
Total	58	690	2,728	23,112	26,588	8.3	4.9	244,920	9.5	3.1	419,390	15,774	7,491

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

<div>Table 3.4 Workplace injuries</div> <div>Time lost and cost for temporary disability cases only: 2012/13</div>							
Time Lost	Number of injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)		
	Number	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total	Average \$
Persons							
Up to 1 week	5,908	22.9	2,517	1.0	43,557	12.5	7,373
Over 1 week to 2 weeks	4,366	16.9	6,817	2.8	22,038	6.3	5,048
Over 2 weeks to 4 weeks	4,069	15.7	12,017	4.9	31,657	9.1	7,780
Over 4 weeks to 26 weeks	8,769	33.9	93,483	38.2	151,242	43.3	17,247
Over 26 weeks	2,682	10.4	130,086	53.1	98,733	28.3	36,814
Not stated	46	0.2	n.a.	n.a.	2,017	0.6	43,866
Total	25,840	100	244,920	100	349,248	100	13,516
a. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable							

Table 3.5(a) Workplace injuries
A: Agriculture, forestry and fishing: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Being hit by an animal	Falls on the same level	Falls from a height	Being hit by moving objects	Vehicle accident	Hitting stationary objects	Hitting moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Other	Total claims
Live four-legged animals	37	119	7	27	15	3	3	6	1	1	17	236
Outdoor environment	12	-	46	17	10	3	4	2	10	5	19	128
Road transport	5	-	7	15	6	39	3	1	3	3	10	92
Other materials and objects	23	-	6	1	11	-	8	1	8	-	13	71
Other and unspecified agencies	8	-	1	5	1	-	2	-	-	14	32	63
Other mobile plant	11	-	5	9	4	2	3	-	5	3	6	48
Fastening, packing and packaging equipment	27	1	3	-	3	-	3	1	2	-	6	46
Cutting, slicing, sawing machinery	4	-	-	-	10	-	4	16	-	-	2	36
Handtools, non-powered, edged	3	-	2	-	7	-	2	4	-	-	5	23
Garden and outdoor powered equipment	8	-	-	-	7	-	3	2	-	-	2	22
Other	52	-	30	28	27	6	14	11	13	7	66	254
Total claims	190	120	107	102	101	53	49	44	42	33	178	1,019

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, unspecified	Trauma to muscles and tendons, not elsewhere classified	Unspecified injuries	Superficial injury	Other	Total claims
Hand, fingers and thumb	15	38	73	22	3	3	-	-	5	5	12	176
Back	105	-	-	7	15	1	9	4	2	-	11	154
Knee	56	7	4	14	3	2	-	-	4	-	10	100
Shoulder	43	7	1	4	6	6	4	7	2	-	11	91
Ankle	43	16	3	2	6	6	-	3	-	1	7	87
Foot and toes	9	15	7	8	-	-	1	1	-	-	2	43
Wrist	11	20	4	1	2	-	-	-	-	1	3	42
Lower leg	5	13	4	7	2	-	1	-	-	1	4	37
Forearm	5	9	14	2	2	-	1	-	-	-	-	33
Other specified multiple locations	8	3	1	5	1	1	-	-	1	1	6	27
Other	67	28	31	28	9	2	4	3	4	3	50	229
Total claims	367	156	142	100	49	21	20	18	18	12	116	1,019

Table 3.5(b) Workplace injuries B: Mining: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Being hit by falling objects	Being hit by moving objects	Other and multiple mechanisms of incident	Muscular stress with no objects being handled	Hitting stationary objects	Being trapped between stationary and moving objects	Falls from a height	Unspecified mechanisms of incident	Other	Total claims
Other and unspecified agencies	3	3	-	1	39	32	3	-	1	23	5	110
Other materials and objects	32	6	17	14	2	1	5	11	1	-	7	96
Outdoor environment	2	27	-	-	1	4	1	-	4	1	19	59
Non-metallic minerals and substances	9	9	13	2	-	-	2	2	1	1	6	45
Self-propelled plant	4	2	2	4	-	4	5	5	5	-	10	41
Conveyors and lifting plant	13	4	4	3	-	-	2	1	2	2	2	33
Underground environment	2	14	5	-	-	1	2	-	-	-	7	31
Fastening, packing and packaging equipment	14	1	2	2	2	-	-	3	2	-	3	29
Semi-portable plant	10	-	4	3	1	-	4	1	-	1	4	28
Road transport	1	5	1	2	1	1	1	2	5	1	7	27
Other	37	16	14	27	5	4	16	9	10	1	34	173
Total claims	127	87	62	58	51	47	41	34	31	30	104	672

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Multiple injuries	Trauma to muscles	Trauma to joints and ligaments, unspecified	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Trauma to tendon	Other	Total claims
Hand, fingers and thumb	7	89	21	11	1	-	-	-	-	1	16	146
Back	74	-	-	-	3	10	1	-	1	-	3	92
Shoulder	53	1	1	-	-	4	1	6	3	3	5	77
Other specified multiple locations	35	1	1	2	21	-	-	1	-	-	7	68
Knee	43	3	-	3	-	-	2	1	3	2	5	62
Ankle	16	-	5	-	-	-	6	-	1	-	2	30
Neck	21	2	-	-	2	1	1	1	-	-	1	29
Foot and toes	4	7	6	1	-	-	-	-	1	-	-	19
Forearm	2	11	1	1	-	-	-	-	-	-	1	16
Lower leg	3	5	2	3	-	1	-	-	-	-	-	14
Other	36	33	12	9	-	1	-	2	1	2	23	119
Total claims	294	152	49	30	27	17	11	11	10	8	63	672

Table 3.5(c) Workplace injuries C: Manufacturing: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Being hit by moving objects	Being hit by falling objects	Hitting moving objects	Hitting stationary objects	Falls from a height	Muscular stress with no objects being handled	Being trapped by moving machinery or equipment	Being trapped between stationary and moving objects	Other	Total claims
Other materials and objects	299	28	86	120	44	83	8	10	19	48	33	778
Fastening, packing and packaging equipment	235	26	20	27	8	8	2	3	4	7	18	358
Other and unspecified agencies	54	15	11	9	2	10	6	46	-	3	134	290
Outdoor environment	11	154	7	4	4	8	29	13	-	-	29	259
Furniture and fittings	84	21	7	23	1	17	13	7	2	16	4	195
Cutting, slicing, sawing machinery	12	2	44	10	73	12	1	-	20	5	10	189
Indoor environment	7	92	1	2	1	3	45	8	-	-	16	175
Conveyors and lifting plant	14	5	23	8	3	11	10	12	18	8	17	129
Road transport	15	10	6	4	3	7	17	10	2	4	39	117
Workshop and worksite tools and equipment	21	1	31	2	27	6	1	-	4	1	20	114
Other	314	64	96	55	93	53	67	34	68	39	182	1,065
Total claims	1,066	418	332	264	259	218	199	143	137	131	502	3,669

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Unspecified injuries	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified	Other	Total claims
Hand, fingers and thumb	79	497	128	109	4	3	14	3	3	6	91	937
Back	534	3	-	11	77	61	3	9	17	1	15	731
Shoulder	181	4	9	8	28	16	6	14	22	11	42	341
Knee	144	14	9	22	12	9	7	18	4	18	21	278
Foot and toes	40	7	54	27	1	2	7	1	3	1	17	160
Ankle	70	1	29	7	7	3	3	11	6	9	8	154
Wrist	58	13	43	5	2	7	2	3	1	6	7	147
Elbow	33	8	16	6	2	2	2	1	-	5	9	84
Lower leg	12	30	16	9	5	1	-	-	-	-	11	84
Other specified multiple locations	29	2	4	13	2	6	-	-	1	1	19	77
Other	199	98	51	54	29	22	38	11	14	3	157	676
Total claims	1,379	677	359	271	169	132	82	71	71	61	397	3,669

Table 3.5(d) Workplace injuries
D: Electricity, gas, water and waste services: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Muscular stress with no objects being handled	Being hit by moving objects	Vehicle accident	Being trapped between stationary and moving objects	Hitting stationary objects	Being hit by falling objects	Stepping, kneeling or sitting on objects	Other	Total claims
Road transport	5	1	11	6	-	12	3	3	-	1	1	43
Outdoor environment	3	16	2	6	1	-	-	2	-	6	1	37
Furniture and fittings	16	-	2	-	1	1	4	-	1	-	-	25
Other materials and objects	10	2	-	-	4	-	1	2	1	1	2	23
Other and unspecified agencies	3	2	-	8	-	-	-	-	-	-	4	17
Fastening, packing and packaging equipment	7	1	1	-	2	-	-	-	2	1	-	14
Conveyors and lifting plant	-	1	3	-	2	-	1	-	1	-	4	12
Other non-powered equipment	5	2	-	-	1	-	1	1	-	-	1	11
Other substances	4	1	-	1	2	-	-	-	-	-	2	10
Ladders, mobile ramps and stairways, and scaffolding	4	1	3	1	-	-	-	-	-	-	-	9
Other	24	10	3	3	10	-	1	2	4	-	10	67
Total claims	81	37	25	25	23	13	11	10	9	9	25	268

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, unspecified	Dislocation	Trauma to joints and ligaments, unspecified	Traumatic tearing away part of the muscle/tendon structure, avulsion	Other	Total claims
Back	34	-	1	6	1	1	3	-	1	1	2	50
Hand, fingers and thumb	3	10	15	-	4	-	-	-	-	-	4	36
Knee	14	-	-	3	3	4	1	1	4	1	-	31
Shoulder	15	2	-	1	-	4	1	4	-	1	3	31
Ankle	9	1	-	2	1	2	-	-	-	-	1	16
Neck	5	-	-	-	1	2	1	-	-	-	2	11
Other specified multiple locations	4	-	-	1	1	-	1	-	-	-	2	9
Wrist	1	3	-	-	2	-	-	-	1	-	1	8
Elbow	1	3	-	-	-	-	-	1	-	-	2	7
Foot and toes	1	3	1	-	-	-	-	-	-	-	1	6
Other	16	6	8	4	2	2	2	1	-	3	19	63
Total claims	103	28	25	17	15	15	9	7	6	6	37	268

Table 3.5(e) Workplace injuries E: Construction: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls from a height	Falls on the same level	Being hit by moving objects	Hitting stationary objects	Hitting moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Stepping, kneeling or sitting on objects	Being trapped between stationary and moving objects	Other	Total claims
Other materials and objects	158	16	30	48	58	33	53	3	5	24	9	437
Outdoor environment	26	77	170	6	15	4	7	23	45	5	8	386
Ladders, mobile ramps and stairways, and scaffolding	35	163	29	5	6	1	12	8	8	4	4	275
Other and unspecified agencies	32	8	11	-	4	1	2	35	3	2	100	198
Road transport	19	29	9	25	4	-	1	8	10	8	40	153
Non-metallic minerals and substances	58	2	9	8	8	5	21	4	10	6	6	137
Indoor environment	8	37	43	1	2	-	2	3	10	2	7	115
Fastening, packing and packaging equipment	51	2	6	11	11	4	5	1	4	8	4	107
Furniture and fittings	39	2	10	11	7	5	7	5	3	2	2	93
Other handtools	31	-	2	18	4	20	8	-	-	2	7	92
Other	217	27	30	102	45	89	33	23	8	21	127	722
Total claims	674	363	349	235	164	162	151	113	106	84	314	2,715

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Unspecified injuries	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Dislocation	Other	Total claims
Hand, fingers and thumb	36	315	97	70	4	3	8	2	2	1	40	578
Back	396	1	-	13	45	37	6	3	14	-	26	541
Knee	125	15	7	11	12	11	9	13	8	19	29	259
Shoulder	101	1	11	6	19	9	6	7	13	20	22	215
Ankle	86	4	35	7	13	5	2	13	7	3	14	189
Foot and toes	26	10	46	8	1	-	2	3	-	-	7	103
Wrist	29	20	37	3	-	-	1	4	3	-	6	103
Lower leg	9	49	18	8	3	1	4	-	1	-	9	102
Other specified multiple locations	25	3	4	6	3	2	7	-	-	-	15	65
Chest(thorax)	6	-	36	7	-	-	-	-	-	-	-	49
Other	149	76	52	33	23	10	33	9	6	-	120	511
Total claims	988	494	343	172	123	78	78	54	54	43	288	2,715

Table 3.5(f) Workplace injuries F: Wholesale trade: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Being hit by falling objects	Hitting stationary objects	Hitting moving objects	Muscular stress with no objects being handled	Being trapped between stationary and moving objects	Unspecified mechanisms of incident	Other	Total claims
Fastening, packing and packaging equipment	134	15	1	3	13	6	1	2	4	-	8	187
Other materials and objects	65	9	2	16	22	16	9	3	9	-	11	162
Outdoor environment	4	67	8	1	1	-	-	4	1	-	10	96
Road transport	14	11	17	7	3	3	2	1	3	-	26	87
Other and unspecified agencies	10	4	1	1	2	3	1	15	1	25	14	77
Conveyors and lifting plant	8	4	6	13	3	3	3	8	-	1	12	61
Furniture and fittings	27	2	3	5	8	7	2	2	2	1	1	60
Indoor environment	-	28	16	-	-	-	-	1	-	-	5	50
Other non-powered equipment	19	1	-	2	3	1	1	2	3	-	2	34
Ladders, mobile ramps and stairways, and scaffolding	2	4	24	-	-	-	-	2	-	-	1	33
Other	74	14	5	32	8	14	26	4	10	1	42	230
Total claims	357	159	83	80	63	53	45	44	33	28	132	1,077

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	Trauma to muscles and tendons, unspecified	Dislocation	Trauma to muscles and tendons, not elsewhere classified	Other	Total claims
Back	191	-	-	6	27	3	1	19	-	5	8	260
Hand, fingers and thumb	18	26	80	22	3	-	2	-	1	-	12	164
Shoulder	66	1	-	7	12	4	3	2	8	6	10	119
Knee	41	7	1	14	4	12	4	2	2	1	4	92
Ankle	31	10	-	2	1	6	-	2	-	-	8	60
Foot and toes	15	22	1	8	1	1	-	-	1	-	3	52
Wrist	17	15	2	1	3	1	2	2	1	-	2	46
Elbow	10	6	4	-	-	3	1	-	2	-	1	27
Lower leg	3	6	8	4	1	-	1	-	-	-	-	23
Other specified multiple locations	7	4	1	1	-	-	-	1	-	1	7	22
Other	67	26	25	16	9	12	18	3	-	1	35	212
Total claims	466	123	122	81	61	42	32	31	15	14	90	1,077

Table 3.5(g) Workplace injuries G: Retail trade: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Hitting moving objects	Hitting stationary objects	Repetitive movement, low muscle loading	Stepping, kneeling or sitting on objects	Other	Total claims
Fastening, packing and packaging equipment	404	23	7	12	30	6	4	10	31	4	9	540
Other materials and objects	107	8	-	8	23	3	10	17	3	1	16	196
Indoor environment	1	135	42	-	-	5	-	4	-	7	-	194
Furniture and fittings	76	12	6	13	23	8	4	16	-	4	9	171
Outdoor environment	12	102	9	4	4	2	2	1	1	14	3	154
Other and unspecified agencies	29	12	2	2	-	47	-	-	9	3	42	146
Road transport	18	12	22	10	2	7	3	3	3	2	31	113
Other non-powered equipment	40	4	-	9	5	-	3	1	1	-	6	69
Ladders, mobile ramps and stairways, and scaffolding	3	5	50	-	1	2	-	2	1	2	1	67
Handtools, non-powered, edged	3	1	-	20	2	-	31	5	2	-	2	66
Other	135	27	7	54	25	22	37	25	17	6	101	456
Total claims	828	341	145	132	115	102	94	84	68	43	220	2,172

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Unspecified injuries	Trauma to joints and ligaments, unspecified	Other	Total claims
Back	406	136	-	-	13	38	9	9	4	-	6	621
Hand, fingers and thumb	20	13	163	41	30	1	1	1	1	2	18	291
Shoulder	108	37	-	4	6	12	4	11	2	2	20	206
Knee	90	31	3	8	21	8	8	2	4	5	15	195
Ankle	56	10	-	29	4	2	3	1	3	8	9	125
Foot and toes	18	8	8	47	29	1	1	1	1	1	7	122
Wrist	32	12	9	21	4	-	3	1	-	6	7	95
Other specified multiple locations	26	1	1	1	9	5	1	-	1	-	8	53
Lower leg	9	6	10	8	4	1	-	-	-	-	6	44
Elbow	17	13	2	6	1	-	3	-	-	1	-	43
Other	126	44	35	34	36	9	3	8	16	3	63	377
Total claims	908	311	231	199	157	77	36	34	32	28	159	2,172

Table 3.5(h) Workplace injuries
H: Accommodation and food services: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Hitting moving objects	Contact with hot objects	Hitting stationary objects	Being hit by moving objects	Being hit by falling objects	Falls from a height	Muscular stress with no objects being handled	Unspecified mechanisms of incident	Other	Total claims
Indoor environment	4	167	1	2	7	-	-	33	6	2	3	225
Furniture and fittings	88	11	5	-	24	23	19	6	3	2	14	195
Other materials and objects	42	7	11	48	31	10	18	1	2	1	7	178
Handtools, non-powered, edged	6	-	100	-	14	42	2	-	-	-	3	167
Other and unspecified agencies	31	14	3	4	3	2	4	2	31	36	24	154
Outdoor environment	1	116	1	-	3	1	1	10	6	-	12	151
Fastening, packing and packaging equipment	102	9	3	-	4	4	14	2	2	-	3	143
Kitchen and domestic equipment	35	7	7	25	11	7	5	-	-	-	13	110
Other utensils	41	7	11	10	9	7	10	-	1	1	3	100
Human agencies	16	7	1	3	4	5	1	-	2	1	39	79
Other	82	38	27	60	29	30	14	25	10	3	74	392
Total claims	448	383	170	152	139	131	88	79	63	46	195	1,894

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Hot burn	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Trauma to joints and ligaments, unspecified	Unspecified injuries	Trauma to muscles and tendons, unspecified	Other	Total claims
Hand, fingers and thumb	24	348	32	67	4	20	8	2	6	1	28	540
Back	247	-	-	-	57	13	8	7	3	16	13	364
Knee	77	5	6	1	15	11	10	6	4	1	13	149
Shoulder	67	-	4	-	19	6	5	5	-	3	17	126
Ankle	48	6	15	2	9	2	10	4	2	2	5	105
Wrist	39	6	30	2	5	3	6	6	1	1	1	100
Foot and toes	14	4	25	5	2	11	4	1	3	-	7	76
Forearm	7	4	6	22	1	1	-	-	-	1	5	47
Elbow	13	1	9	2	1	9	1	5	-	1	3	45
Other specified multiple locations	12	1	2	7	2	4	1	1	2	-	3	35
Other	79	23	23	42	15	38	6	3	16	7	55	307
Total claims	627	398	152	150	130	118	59	40	37	33	150	1,894

Table 3.5(i) Workplace injuries
I: Transport, postal and warehousing: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Vehicle accident	Muscular stress with no objects being handled	Hitting stationary objects	Being hit by falling objects	Stepping, kneeling or sitting on objects	Being trapped between stationary and moving objects	Other	Total claims
Road transport	66	38	97	22	110	24	11	6	12	5	23	414
Fastening, packing and packaging equipment	311	14	3	12	-	4	14	14	4	13	22	411
Outdoor environment	18	127	24	7	3	9	6	6	19	2	7	228
Other materials and objects	97	11	5	9	-	3	14	29	3	10	7	188
Furniture and fittings	66	12	5	9	-	6	18	10	5	9	8	148
Other and unspecified agencies	14	12	3	1	4	26	1	1	2	2	49	115
Indoor environment	2	57	24	-	-	7	2	-	6	-	7	105
Conveyors and lifting plant	19	6	7	20	2	14	7	2	4	6	12	99
Other non-powered equipment	43	4	1	11	-	2	5	3	1	3	6	79
Human agencies	8	-	-	2	2	2	-	-	1	-	45	60
Other	143	41	22	34	1	22	29	19	8	9	74	402
Total claims	787	322	191	127	122	119	107	90	65	59	260	2,249

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified	Unspecified injuries	Other	Total claims
Back	368	63	-	9	-	32	7	12	5	4	14	514
Shoulder	132	36	11	2	-	18	12	12	9	3	23	258
Knee	118	21	6	12	3	6	16	8	9	5	15	219
Hand, fingers and thumb	29	4	43	40	55	1	2	-	1	2	23	200
Ankle	72	10	33	-	1	1	5	2	10	3	9	146
Foot and toes	24	1	30	17	3	-	2	-	-	4	7	88
Wrist	28	8	21	3	-	1	5	-	2	2	6	76
Other specified multiple locations	28	2	5	10	5	3	-	2	-	-	15	70
Elbow	22	6	16	4	-	2	3	2	2	1	7	65
Neck	40	14	-	-	-	3	5	-	-	-	3	65
Other	163	58	57	51	51	14	2	9	5	19	119	548
Total claims	1,024	223	222	148	118	81	59	47	43	43	241	2,249

Table 3.5(j) Workplace injuries
J: Information media and telecommunications: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Muscular stress with no objects being handled	Falls from a height	Hitting stationary objects	Repetitive movement, low muscle loading	Being hit by falling objects	Being hit by moving objects	Being assaulted by a person or persons	Stepping, kneeling or sitting on objects	Other	Total claims
Outdoor environment	-	16	2	1	2	-	-	-	-	2	-	23
Other materials and objects	13	-	-	-	2	3	1	1	-	-	1	21
Indoor environment	-	12	-	3	1	-	1	-	-	-	-	17
Fastening, packing and packaging equipment	10	3	1	1	1	-	1	-	-	-	-	17
Other and unspecified agencies	1	2	8	1	-	2	-	-	-	-	-	14
Furniture and fittings	5	-	4	-	2	-	-	-	-	-	1	12
Ladders, mobile ramps and stairways, and scaffolding	4	-	-	5	-	-	-	-	-	-	-	9
Road transport	1	-	1	1	-	-	-	2	-	-	4	9
Office and electronic equipment	3	-	-	-	1	3	-	-	-	-	-	7
Other non-powered equipment	4	-	-	-	-	-	1	-	-	1	-	6
Other	6	3	1	1	-	-	-	1	3	-	4	19
Total claims	47	36	17	13	9	8	4	4	3	3	10	154

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	Trauma to muscles and tendons, unspecified	Multiple injuries	Trauma to tendon	Other	Total claims
Back	31	-	1	-	2	-	2	1	1	1	-	39
Shoulder	10	-	-	-	1	-	2	2	-	1	4	20
Knee	11	2	-	-	-	1	1	-	-	-	1	16
Hand, fingers and thumb	4	2	-	6	-	-	-	1	-	-	1	14
Ankle	4	4	1	-	2	-	-	-	-	-	-	11
Wrist	4	3	-	-	-	-	-	-	-	-	1	8
Foot and toes	2	2	1	-	-	1	-	-	-	1	-	7
Hip	6	-	-	-	-	-	-	-	-	-	-	6
Eye	-	-	1	-	-	1	-	-	-	-	1	3
Forearm	1	1	-	1	-	-	-	-	-	-	-	3
Other	11	4	4	-	2	3	-	-	2	-	1	27
Total claims	84	18	8	7	7	6	5	4	3	3	9	154

Table 3.5(k) Workplace injuries
K: Financial and insurance services: 2012/13

Breakdown agency	Mechanism of incident											
	Falls on the same level	Manual handling	Muscular stress with no objects being handled	Repetitive movement, low muscle loading	Falls from a height	Hitting stationary objects	Vehicle accident	Stepping, kneeling or sitting on objects	Being hit by a person accidentally	Being hit by moving objects	Other	Total claims
Furniture and fittings	6	3	6	3	-	6	-	-	-	2	4	30
Outdoor environment	19	1	-	-	2	1	-	-	-	-	-	23
Indoor environment	16	-	-	-	2	-	-	2	-	-	1	21
Other and unspecified agencies	1	2	8	1	-	-	1	-	-	-	4	17
Office and electronic equipment	-	3	-	10	-	-	-	-	-	-	-	13
Other materials and objects	1	9	1	1	1	-	-	-	-	-	-	13
Human agencies	-	-	6	-	-	-	-	-	3	-	1	10
Fastening, packing and packaging equipment	2	5	-	1	-	-	-	-	-	-	2	10
Other non-powered equipment	2	2	-	-	-	-	-	1	-	-	2	7
Road transport	1	1	-	-	-	-	4	-	-	-	-	6
Other	5	2	1	2	2	-	-	1	-	1	3	17
Total claims	53	28	22	18	7	7	5	4	3	3	17	167

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to muscles and tendons, unspecified	Dislocation	Trauma to muscles	Trauma to tendon	Unspecified injuries	Other	Total claims
Back	32	-	1	2	-	2	-	-	-	-	2	39
Knee	8	1	-	2	1	-	3	1	1	1	1	19
Ankle	6	1	2	3	1	-	-	-	1	-	-	14
Shoulder	4	2	-	1	-	-	-	1	-	-	2	10
Hand, fingers and thumb	3	1	1	1	2	-	-	-	-	-	1	9
Wrist	1	1	1	1	-	3	-	-	1	-	-	8
Foot and toes	1	2	3	-	-	-	-	-	-	-	1	7
Lower leg	2	1	2	-	1	-	-	-	-	-	1	7
Neck	6	-	-	-	-	-	-	-	-	-	-	6
Other specified multiple locations	3	-	-	-	-	-	-	-	-	-	3	6
Other	19	8	4	-	2	-	-	1	-	2	6	42
Total claims	85	17	14	10	7	5	3	3	3	3	17	167

Table 3.5(I) Workplace injuries
L: Rental, hiring and real estate services: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Hitting stationary objects	Being hit by falling objects	Being hit by moving objects	Vehicle accident	Being trapped between stationary and moving objects	Hitting moving objects	Stepping, kneeling or sitting on objects	Other	Total claims
Other materials and objects	19	1	-	5	6	2	-	3	1	2	3	42
Outdoor environment	3	25	3	-	-	-	-	-	-	2	-	33
Road transport	3	3	6	-	-	2	6	-	1	-	-	21
Ladders, mobile ramps and stairways, and scaffolding	6	2	5	3	-	1	-	1	-	1	-	19
Indoor environment	-	10	5	-	-	-	-	-	-	-	1	16
Other and unspecified agencies	1	-	-	2	1	1	-	-	-	-	8	13
Fastening, packing and packaging equipment	9	-	-	1	2	-	-	-	-	-	-	12
Furniture and fittings	3	3	-	-	1	-	-	-	2	-	-	9
Other handtools	4	-	-	-	-	1	-	-	-	-	1	6
Conveyors and lifting plant	1	-	1	-	-	2	-	1	-	-	-	5
Other	15	3	2	3	1	2	3	-	1	-	7	37
Total claims	64	47	22	14	11	11	9	5	5	5	20	213

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Dislocation	Trauma to tendon	Traumatic tearing away part of the muscle/tendon structure, avulsion	Other	Total claims
Back	36	-	-	1	4	4	-	-	-	-	2	47
Hand, fingers and thumb	1	8	12	5	-	-	-	1	-	-	6	33
Knee	15	1	-	2	1	-	1	2	-	-	-	22
Shoulder	15	1	-	-	-	1	1	-	1	1	-	20
Ankle	12	3	1	-	1	-	1	-	-	-	1	19
Lower leg	1	2	3	-	-	-	-	-	1	-	-	7
Other specified multiple locations	3	-	1	1	-	-	-	-	-	1	1	7
Wrist	-	3	1	-	2	-	1	-	-	-	-	7
Foot and toes	1	4	1	-	-	-	-	-	-	-	-	6
Chest(thorax)	1	-	-	2	1	-	-	-	-	-	-	4
Other	18	6	4	2	1	-	-	-	1	1	8	41
Total claims	103	28	23	13	10	5	4	3	3	3	18	213

Table 3.5(m) Workplace injuries
M: Professional, scientific and technical services: 2012/13

Breakdown agency	Mechanism of incident											
	Falls on the same level	Manual handling	Falls from a height	Muscular stress with no objects being handled	Being hit by moving objects	Being bitten by an animal	Being hit by an animal	Vehicle accident	Being hit by falling objects	Hitting stationary objects	Other	Total claims
Outdoor environment	31	2	4	4	1	-	-	-	-	1	5	48
Indoor environment	23	1	14	-	-	-	-	-	-	1	3	42
Live four-legged animals	1	6	-	1	-	15	12	-	-	-	2	37
Other and unspecified agencies	4	3	1	11	-	-	-	-	1	1	12	33
Furniture and fittings	6	12	3	2	1	-	-	-	2	1	4	31
Other materials and objects	3	11	-	-	3	-	-	-	2	3	2	24
Road transport	2	4	-	1	2	-	-	12	-	1	1	23
Fastening, packing and packaging equipment	2	15	-	1	-	-	-	-	1	-	1	20
Office and electronic equipment	-	5	-	-	1	-	-	-	1	1	7	15
Other non-powered equipment	-	3	1	4	-	-	-	-	-	-	2	10
Other	10	15	3	2	8	-	-	-	4	1	21	64
Total claims	82	77	26	26	16	15	12	12	11	10	60	347

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	Dislocation	Trauma to joints and ligaments, unspecified	Traumatic tearing away part of the muscle/tendon structure, avulsion	Other	Total claims
Back	52	-	-	2	6	-	-	-	-	-	3	63
Hand, fingers and thumb	6	9	23	5	-	-	-	1	-	-	3	47
Ankle	20	7	-	-	1	3	-	-	1	-	-	32
Knee	14	1	1	1	2	7	2	1	1	-	2	32
Shoulder	16	2	-	-	1	2	1	3	-	2	3	30
Other specified multiple locations	6	1	1	5	-	-	-	-	-	-	4	17
Wrist	8	6	1	2	-	-	-	-	-	-	-	17
Foot and toes	3	7	-	3	-	-	1	-	-	-	-	14
Neck	3	-	-	1	2	2	-	-	-	-	-	8
Other	27	20	7	2	7	2	7	-	1	1	13	87
Total claims	155	53	33	21	19	16	11	5	3	3	28	347

Table 3.5(n) Workplace injuries
N: Administrative and support services: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Muscular stress with no objects being handled	Hitting stationary objects	Being hit by falling objects	Repetitive movement, low muscle loading	Hitting moving objects	Being trapped by moving machinery or equipment	Other	Total claims
Outdoor environment	8	69	12	3	4	5	8	1	2	1	9	122
Fastening, packing and packaging equipment	56	7	-	3	1	3	5	3	2	2	2	84
Furniture and fittings	32	6	4	4	2	9	5	1	3	-	4	70
Other and unspecified agencies	19	5	-	2	16	2	-	3	1	-	21	69
Indoor environment	-	40	21	-	-	-	1	1	-	-	1	64
Other materials and objects	24	2	-	9	2	8	4	1	5	2	6	63
Kitchen and domestic equipment	30	1	1	-	2	2	-	8	-	-	2	46
Road transport	2	2	9	4	1	-	-	-	-	-	23	41
Ladders, mobile ramps and stairways, and scaffolding	2	2	15	-	4	-	2	-	-	-	3	28
Other mobile plant	5	-	-	3	-	1	3	-	1	-	7	20
Other	49	18	5	30	12	7	7	13	13	19	39	212
Total claims	227	152	67	58	44	37	35	31	27	24	117	819

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	Dislocation	Other	Total claims
Back	116	-	-	4	19	20	6	-	1	-	4	170
Hand, fingers and thumb	10	17	64	13	1	1	1	3	1	2	10	123
Knee	45	4	2	8	2	3	4	4	1	3	9	85
Shoulder	41	3	-	3	8	6	3	1	5	7	7	84
Ankle	28	9	-	-	2	2	3	1	1	1	1	48
Foot and toes	5	16	4	7	-	-	1	-	-	-	3	36
Wrist	11	13	2	3	-	1	3	-	-	-	1	34
Other specified multiple locations	9	2	-	5	1	2	-	-	-	-	9	28
Lower leg	5	6	2	2	-	1	-	-	1	-	3	20
Forearm	6	3	-	4	-	1	-	1	-	-	4	19
Other	49	21	18	17	9	5	4	14	6	1	28	172
Total claims	325	94	92	66	42	42	25	24	16	14	79	819

Table 3.5(o) Workplace injuries
O: Public administration and safety: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Muscular stress with no objects being handled	Being assaulted by a person or persons	Falls from a height	Hitting stationary objects	Repetitive movement, low muscle loading	Being hit by moving objects	Being hit by falling objects	Vehicle accident	Other	Total claims
Outdoor environment	24	258	40	-	48	32	11	5	4	-	29	451
Human agencies	100	16	14	179	1	5	1	13	3	-	64	396
Road transport	16	18	26	1	21	13	1	21	1	52	26	196
Indoor environment	3	104	10	-	37	7	5	-	2	-	7	175
Other and unspecified agencies	23	12	68	1	2	-	9	1	1	-	51	168
Furniture and fittings	51	17	11	-	9	26	7	12	10	-	12	155
Other materials and objects	72	4	4	-	1	20	11	9	14	-	14	149
Other non-powered equipment	57	7	11	-	1	8	4	5	1	-	5	99
Fastening, packing and packaging equipment	63	6	-	-	-	5	7	4	3	-	4	92
Non-metallic minerals and substances	14	17	1	-	2	3	3	5	5	-	4	54
Other	160	24	44	1	16	12	62	24	15	3	71	432
Total claims	583	483	229	182	138	131	121	99	59	55	287	2,367

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Contusion, bruising and superficial crushing	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, unspecified	Dislocation	Trauma to tendon	Other	Total claims
Back	380	96	7	-	1	10	35	5	-	5	14	553
Knee	162	38	36	6	5	30	17	37	13	5	4	353
Shoulder	121	25	4	2	-	16	5	8	19	9	15	224
Hand, fingers and thumb	26	5	41	36	65	5	1	6	8	3	17	213
Ankle	76	9	4	19	-	19	5	12	2	3	6	155
Other specified multiple locations	27	9	21	6	5	4	2	3	1	-	13	91
Lower leg	21	13	9	6	18	-	4	-	-	1	6	78
Foot and toes	14	2	15	22	4	1	1	2	-	3	7	71
Wrist	25	6	1	16	1	4	1	5	1	-	2	62
Neck	20	5	1	-	-	10	2	1	-	-	2	41
Other	193	45	79	25	29	13	19	6	2	5	110	526
Total claims	1,065	253	218	138	128	112	92	85	46	34	196	2,367

Table 3.5(p) Workplace injuries
P: Education and training: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Muscular stress with no objects being handled	Being assaulted by a person or persons	Falls from a height	Hitting stationary objects	Repetitive movement, low muscle loading	Being hit by moving objects	Being hit by falling objects	Vehicle accident	Other	Total claims
Outdoor environment	208	8	37	1	16	3	8	6	1	9	5	302
Human agencies	22	40	10	87	1	9	3	4	-	-	19	195
Indoor environment	73	-	10	-	42	1	5	-	-	3	1	135
Furniture and fittings	26	45	9	-	9	9	8	9	3	2	8	128
Other non-powered equipment	15	25	21	3	2	25	7	2	3	2	1	106
Other and unspecified agencies	8	8	31	-	1	-	1	-	-	-	16	65
Fastening, packing and packaging equipment	5	39	4	-	2	-	4	5	-	3	2	64
Other materials and objects	8	33	3	-	-	4	2	7	2	-	4	63
Road transport	6	3	3	-	2	1	-	-	1	-	17	33
Other mobile plant	2	7	-	-	-	1	2	2	-	2	2	18
Other	20	42	8	-	15	9	8	3	14	3	35	157
Total claims	393	250	136	91	90	62	48	38	24	24	110	1,266

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to tendon	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Superficial injury	Trauma to muscles and tendons, unspecified	Other	Total claims
Back	142	33	-	4	1	21	15	3	1	7	7	234
Ankle	60	24	20	2	-	3	4	9	-	-	12	134
Knee	51	15	6	21	-	3	7	10	4	2	11	130
Hand, fingers and thumb	14	3	19	7	33	2	1	2	3	-	14	98
Foot and toes	15	4	18	11	3	1	3	1	1	1	4	62
Shoulder	31	9	1	2	-	3	5	5	-	1	4	61
Other specified multiple locations	25	6	-	9	-	1	-	-	3	-	8	52
Lower leg	12	6	4	3	12	5	-	-	-	2	5	49
Wrist	11	4	20	-	2	-	-	1	-	1	-	39
Upper and Lower Limbs	12	6	-	8	1	-	-	3	3	-	1	34
Other	118	21	32	34	35	27	12	9	23	3	59	373
Total claims	491	131	120	101	87	66	47	43	38	17	125	1,266

Table 3.5(q) Workplace injuries
Q: Health care and social assistance: 2012/13

Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Being assaulted by a person or persons	Muscular stress with no objects being handled	Falls from a height	Hitting stationary objects	Being hit by moving objects	Unspecified mechanisms of incident	Repetitive movement, low muscle loading	Vehicle accident	Other	Total claims
Human agencies	882	37	237	25	3	3	24	6	7	1	110	1,335
Furniture and fittings	157	45	-	17	27	48	29	2	4	-	54	383
Indoor environment	3	263	1	6	72	7	-	1	7	-	13	373
Outdoor environment	5	286	-	4	30	7	2	1	-	2	19	356
Other and unspecified agencies	39	25	1	96	4	2	1	72	20	3	22	285
Other non-powered equipment	149	6	-	6	3	9	8	-	1	-	15	197
Fastening, packing and packaging equipment	102	14	-	2	1	3	4	-	2	-	10	138
Road transport	9	12	-	7	9	6	11	-	1	61	8	124
Other materials and objects	78	12	-	1	-	10	4	1	3	1	12	122
Other mobile plant	60	6	-	2	-	7	7	-	3	-	17	102
Other	190	64	1	41	13	24	23	5	29	5	92	487
Total claims	1,674	770	240	207	162	126	113	88	77	73	372	3,902

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Contusion, bruising and superficial crushing	Other fractures, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, unspecified	Laceration or open wound not involving traumatic amputation	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified	Unspecified injuries	Other	Total claims
Back	908	218	11	-	20	70	-	44	4	8	14	1,297
Shoulder	283	35	12	11	36	24	1	23	24	4	28	481
Knee	199	28	40	8	28	6	4	4	19	4	12	352
Hand, fingers and thumb	39	4	29	45	5	3	72	3	4	1	40	245
Ankle	104	17	9	23	11	3	1	5	18	6	10	207
Wrist	91	8	8	46	16	3	3	3	4	1	11	194
Other specified multiple locations	53	6	17	6	-	2	3	-	-	4	13	104
Foot and toes	25	2	9	39	5	1	4	-	2	1	6	94
Neck	59	8	1	-	7	1	1	3	4	1	4	89
Elbow	16	3	10	9	5	2	-	-	4	1	5	55
Other	349	63	97	46	11	24	32	21	6	36	99	784
Total claims	2,126	392	243	233	144	139	121	106	89	67	242	3,902

Table 3.5(r) Workplace injuries
R: Arts and recreation services: 2012/13

Breakdown agency	Mechanism of incident											
	Falls from a height	Manual handling	Being hit by an animal	Falls on the same level	Muscular stress with no objects being handled	Being hit by moving objects	Being trapped between stationary and moving objects	Hitting stationary objects	Being hit by falling objects	Stepping, kneeling or sitting on objects	Other	Total claims
Live four-legged animals	94	2	73	7	3	-	10	-	1	1	4	195
Outdoor environment	2	5	-	23	7	1	-	-	1	1	-	40
Fastening, packing and packaging equipment	-	19	-	1	1	1	-	3	-	-	2	27
Other non-powered equipment	-	11	-	4	4	1	1	-	1	2	2	26
Indoor environment	3	1	-	13	2	-	-	-	1	3	-	23
Other materials and objects	-	9	-	-	-	2	2	6	-	-	3	22
Other and unspecified agencies	2	2	-	3	9	-	-	-	-	-	5	21
Furniture and fittings	-	8	-	1	-	1	-	1	3	-	-	14
Human agencies	-	3	-	3	1	1	-	-	1	1	3	13
Other mobile plant	-	3	-	-	-	2	-	-	1	-	3	9
Other	10	18	1	3	5	5	-	1	1	2	14	60
Total claims	111	81	74	58	32	14	13	11	10	10	36	450

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles	Laceration or open wound not involving traumatic amputation	Trauma to muscles and tendons, not elsewhere classified	Unspecified injuries	Dislocation	Trauma to joints and ligaments, unspecified	Other	Total claims
Back	46	-	2	2	10	-	4	4	-	-	7	75
Knee	19	4	6	6	1	-	-	-	3	2	2	43
Hand, fingers and thumb	6	12	3	1	-	13	1	1	-	-	5	42
Shoulder	11	7	2	10	3	-	2	-	3	2	1	41
Ankle	11	7	3	4	3	-	1	-	2	2	-	33
Foot and toes	3	7	6	4	3	1	-	-	-	1	2	27
Lower leg	1	10	1	-	3	-	3	-	-	-	3	21
Wrist	1	4	-	3	2	-	-	-	1	1	4	16
Chest(thorax)	1	8	2	-	-	-	-	-	-	-	-	11
Upper leg	3	1	3	-	2	1	-	-	-	-	1	11
Other	26	24	9	6	9	5	6	12	-	1	32	130
Total claims	128	84	37	36	36	20	17	17	9	9	57	450

Table 3.5(s) Workplace injuries S: Other services: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Being hit by moving objects	Falls from a height	Hitting moving objects	Being hit by falling objects	Hitting stationary objects	Muscular stress with no objects being handled	Stepping, kneeling or sitting on objects	Being trapped between stationary and moving objects	Other	Total claims
Other materials and objects	47	6	17	-	13	12	10	2	1	11	12	131
Outdoor environment	7	74	-	10	-	3	4	6	15	-	2	121
Road transport	32	7	8	10	6	1	7	7	5	5	33	121
Furniture and fittings	34	12	5	3	2	11	12	3	4	3	1	90
Fastening, packing and packaging equipment	49	8	3	1	4	7	-	-	3	6	6	87
Other and unspecified agencies	11	6	1	1	-	1	3	20	1	-	27	71
Indoor environment	3	30	-	19	-	1	1	3	3	-	-	60
Other non-powered equipment	28	3	4	1	2	6	2	-	1	2	6	55
Human agencies	17	2	1	-	-	-	-	2	1	-	23	46
Conveyors and lifting plant	7	3	2	5	3	2	3	1	4	1	7	38
Other	92	21	31	20	35	14	14	5	7	8	62	309
Total claims	327	172	72	70	65	58	56	49	45	36	179	1,129

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Unspecified injuries	Hot burn	Trauma to tendon	Multiple injuries	Other	Total claims
Back	200	-	-	4	17	12	3	-	1	-	8	245
Hand, fingers and thumb	20	115	39	20	2	-	3	6	1	-	15	221
Knee	67	4	6	5	7	2	5	-	1	-	11	108
Shoulder	57	3	2	-	8	2	1	-	3	-	15	91
Ankle	36	1	13	3	2	-	-	-	3	-	10	68
Foot and toes	10	6	20	8	-	1	-	3	1	1	4	54
Wrist	17	4	9	1	1	1	1	-	2	-	3	39
Other specified multiple locations	7	-	1	7	1	2	1	2	-	10	1	32
Lower leg	3	11	9	3	2	-	-	-	-	-	3	31
Forearm	9	7	5	1	1	-	-	3	-	-	2	28
Other	76	21	18	26	3	8	7	3	3	3	44	212
Total claims	502	172	122	78	44	28	21	17	15	14	116	1,129

Table 3.5(t) Workplace injuries Total industry: 2012/13												
Breakdown agency	Mechanism of incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Muscular stress with no objects being handled	Hitting stationary objects	Being hit by falling objects	Hitting moving objects	Repetitive movement, low muscle loading	Being trapped between stationary and moving objects	Other	Total claims
Outdoor environment	152	1,834	308	52	176	100	56	20	19	15	285	3,017
Other materials and objects	1,148	144	36	257	39	300	344	139	45	151	176	2,779
Fastening, packing and packaging equipment	1,652	146	25	84	28	76	140	36	74	56	69	2,386
Human agencies	1,091	105	8	67	76	18	24	14	14	7	898	2,322
Other and unspecified agencies	293	140	40	25	525	37	26	11	122	11	734	1,964
Furniture and fittings	751	197	93	136	86	205	153	46	24	95	58	1,844
Indoor environment	33	1,128	423	3	62	41	12	2	26	3	93	1,826
Road transport	217	144	276	131	107	63	23	27	10	53	617	1,668
Other non-powered equipment	476	65	17	91	55	46	36	24	13	22	67	912
Ladders, mobile ramps and stairways, and scaffolding	87	81	399	10	30	29	23	4	4	8	41	716
Other	2,016	465	299	815	272	399	335	709	274	200	1,370	7,154
Total claims	7,916	4,449	1,924	1,671	1,456	1,314	1,172	1,032	625	621	4,408	26,588

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified	Other	Total claims
Back	4,298	7	-	829	110	371	86	43	141	28	176	6,089
Hand, fingers and thumb	360	2,040	624	49	452	15	34	48	18	28	445	4,113
Knee	1,299	65	89	184	230	69	176	55	39	131	208	2,545
Shoulder	1,355	11	81	247	62	106	137	29	140	76	282	2,526
Ankle	788	19	279	98	49	26	112	24	35	94	109	1,633
Wrist	390	70	315	51	38	22	51	11	9	36	61	1,054
Foot and toes	230	71	385	22	172	8	28	23	8	13	87	1,047
Other specified multiple locations	310	25	41	31	119	27	7	16	5	6	187	774
Lower leg	125	180	134	57	67	16	-	7	9	-	76	671
Elbow	179	25	110	26	41	14	26	12	6	20	40	499
Other	1,886	536	480	378	551	133	114	241	95	40	1,183	5,637
Total claims	11,220	3,049	2,538	1,972	1,891	807	771	509	505	472	2,854	26,588

Table 3.6(a) Workplace injuries
Total industry – Mechanism of injury: Number, incidence, time lost and cost: 2012/13

Mechanism of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Falls, trips and slips of a person	9	84	822	6032	6,947	2.2	1.3	71,809	10.5	4.0	114,591	16,495	8,822
Falls from a height	8	27	246	1,643	1,924	0.6	0.4	21,066	11.2	4.7	42,814	22,253	10,538
Falls on the same level	1	43	519	3,886	4,449	1.4	0.8	45,238	10.3	3.9	63,799	14,340	8,355
Stepping, kneeling or sitting on objects	0	14	57	503	574	0.2	0.1	5,505	9.9	3.7	7,977	13,899	8,206
Hitting objects with a part of the body	1	66	114	2179	2,360	0.7	0.4	14,701	6.4	2.4	24,117	10,219	5,526
Hitting stationary objects	0	35	70	1,209	1,314	0.4	0.2	7,987	6.3	2.3	12,633	9,615	5,190
Hitting moving objects	1	30	44	957	1,032	0.3	0.2	6,674	6.7	2.6	11,366	11,014	5,925
Rubbing and chafing	0	1	0	13	14	0.0	0.0	41	3.1	2.4	117	8,414	7,128
Being hit by moving objects	21	181	413	4406	5,021	1.6	0.9	40,648	8.5	3.0	76,467	15,229	6,673
Being hit by falling objects	6	49	83	1034	1172	0.4	0.2	8,577	7.7	3.0	18,089	15,435	5,765
Being bitten by an animal	0	2	3	52	57	0.0	0.0	387	7.0	2.4	636	11,172	4,018
Being hit by an animal	0	4	22	218	244	0.1	0.0	2,188	9.1	3.1	3,813	15,628	9,013
Being hit by a person accidentally	0	4	16	234	254	0.1	0.0	1,766	7.1	2.0	2,805	11,045	5,108
Being trapped by moving machinery or equipment	3	28	30	325	386	0.1	0.1	3,288	9.3	3.9	8,420	21,814	8,705
Being trapped between stationary and moving objects	0	28	39	554	621	0.2	0.1	4,580	7.7	2.9	7,892	12,709	6,966
Exposure to mechanical vibration	0	1	3	25	29	0.0	0.0	203	7.5	2.7	566	19,518	9,672
Being hit by moving objects	9	62	146	1454	1671	0.5	0.3	13,617	8.5	3.0	24,972	14,944	6,587
Being assaulted by a person or persons	3	3	71	510	587	0.2	0.1	6,042	10.4	4.0	9,271	15,795	7,090
Sound and pressure	0	25	7	14	46	0.0	0.0	288	14.4	7.7	21,165	460,124	9,235
Exposure to single, sudden sound	0	4	0	1	5	0.0	0.0	n.p.	n.p.	n.p.	131	26,365	25,560
Long term exposure to sounds	0	19	0	1	20	0.0	0.0	n.p.	n.p.	n.p.	216	10,815	7,572
Explosion	0	2	2	9	13	0.0	0.0	124	11.3	7.0	20,722	1,594,015	17,831
Other variations in pressure	0	0	5	3	8	0.0	0.0	150	21.4	26.9	95	11,922	7,195
Body stressing	0	170	1,142	8685	9,997	3.1	1.8	97,873	10.0	3.0	140,131	14,017	7,934
Muscular stress while lifting, carrying, or putting down objects	0	64	458	3899	4421	1.4	0.8	41748	9.6	2.9	62325	14,098	7,644
Muscular stress while handling objects other than lifting, carrying or putting down	0	40	460	2995	3495	1.1	0.6	36590	10.6	3.4	47,832	13,686	7,709
Muscular stress with no objects being handled	0	35	137	1284	1456	0.5	0.3	13099	9.2	3.1	19653	13,498	8,140
Repetitive movement, low muscle loading	0	31	87	507	625	0.2	0.1	6437	10.9	2.4	10320	16,512	10,203

Table 3.6(a) Workplace injuries (continued)
Total industry – Mechanism of injury: Number, incidence, time lost and cost: 2012/13

Mechanism of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Heat, electricity and other environmental factors	3	11	15	395	424	0.1	0.1	1,920	4.7	2.0	5,779	13,631	2,470
Contact with hot objects	0	4	9	321	334	0.1	0.1	1,256	3.8	2.0	3,036	9,091	2,151
Contact with cold objects	0	0	2	8	10	0.0	0.0	106	10.6	3.3	106	10,620	1,686
Exposure to environmental heat	0	3	0	6	9	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Exposure to non-ionising radiation	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Contact with electricity	3	1	2	47	53	0.0	0.0	350	7.1	3.1	2131	40,216	6,788
Exposure to other and unspecified environmental factors	0	3	2	11	16	0.0	0.0	177	13.6	2.4	373	23,370	12,689
Chemicals and other substances	0	5	10	185	200	0.1	0.0	1,062	5.5	1.7	1,907	9,537	2,741
Single contact with chemical or substance	0	2	8	128	138	0.0	0.0	800	5.9	1.9	1482	10,740	2,867
Long term contact with chemicals or substances	0	1	2	5	8	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Insect and spider bites and stings	0	0	0	42	42	0.0	0.0	145	3.4	1.7	198	4,720	2,189
Contact with poisonous parts of plant or marine life	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other and unspecified contact with chemical or substance	0	2	0	9	11	0.0	0.0	12	1.3	1.3	37	3,413	2,240
Biological factors	0	0	2	24	26	0.0	0.0	170	6.5	1.5	212	8,184	2,917
Contact with, or exposure to, biological factors of non-human origin	0	0	1	7	8	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Contact with, or exposure to, biological factors of human origin	0	0	1	16	17	0.0	0.0	125	7.4	1.3	179	10,548	5,890
Contact with, or exposure to, biological factors of unknown origin	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Mental stress	3	1	1	8	13	0.0	0.0	84	9.4	4.6	673	51,823	6,607
Exposure to a traumatic event	0	1	0	4	5	0.0	0.0	25	6.2	5.9	40	8,037	11,749
Exposure to workplace or occupational violence	0	0	1	3	4	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Suicide or attempted suicide	3	0	0	0	3	0.0	0.0	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Other harassment	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other and unspecified mechanisms of incident	21	147	202	1,184	1,554	0.5	0.3	16,365	11.8	4.0	34,343	22,100	9,778
Slide or cave-in	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Vehicle accident	18	13	102	461	594	0.2	0.1	7,723	13.8	5.0	17,529	29,511	10,656
Rollover	1	0	9	24	34	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other and multiple mechanisms of incident	0	57	39	222	318	0.1	0.1	3,192	12.3	4.4	5,423	17,054	8,728
Unspecified mechanisms of incident	2	77	52	476	607	0.2	0.1	4,759	9.0	3.0	9,885	16,287	8,840
Total	58	690	2,728	23,112	26,588	8.3	4.9	244,920	9.5	3.1	419,390	15,774	7,491

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.p. Not published

n.a. Not applicable

Table 3.6(b) Workplace injuries
Total industry – Nature of injury: Number, incidence, time lost and cost: 2012/13

Nature of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Intracranial injuries	11	7	8	86	112	0.0	0.0	741	7.9	1.9	7,735	69,064	5,467
Brain injury	6	6	1	11	24	0.0	0.0	115	9.6	8.2	5,700	237,538	50,688
Other intracranial injury, not elsewhere classified	4	1	5	72	82	0.0	0.0	516	6.7	1.9	1,424	17,377	4,092
Intracranial injury, unspecified	1	0	2	3	6	0.0	0.0	111	22.1	12.0	609	101,563	20,838
Fractures	4	37	360	2,373	2,774	0.9	0.5	32,851	12.0	6.6	57,443	20,708	12,111
Fractured skull and facial bones	3	4	19	104	130	0.0	0.0	1,496	12.3	3.7	4,791	36,854	12,311
Fracture of vertebral column without mention of spinal cord lesion	0	3	23	59	85	0.0	0.0	1,628	19.9	13.2	2,392	28,144	24,856
Other fractures, not elsewhere classified	1	30	317	2,190	2,538	0.8	0.5	29,611	11.8	6.6	50,032	19,713	11,969
Fractures, unspecified	0	0	1	20	21	0.0	0.0	116	5.5	2.1	228	10,869	7,291
Wounds, lacerations, amputations and internal organ damage	12	235	306	4,743	5,296	1.6	1.0	35,107	7.0	2.6	62,726	11,844	5,413
Internal injury of chest, abdomen and pelvis	10	2	2	18	32	0.0	0.0	194	9.7	3.0	5,519	172,480	18,853
Traumatic amputation	0	63	0	0	63	0.0	0.0	n.a.	n.a.	n.a.	4,369	69,362	23,944
Injury to major blood vessel	1	0	0	0	1	0.0	0.0	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Laceration or open wound not involving traumatic amputation	1	157	159	2,732	3,049	0.9	0.6	19,446	6.7	2.6	29,384	9,637	5,374
Medical sharp/needle-stick puncture	0	0	3	26	29	0.0	0.0	282	9.7	2.4	n.p.	n.p.	n.p.
Superficial injury	0	0	13	218	231	0.1	0.0	1,518	6.6	2.1	2,022	8,754	4,474
Contusion, bruising and superficial crushing	0	13	129	1,749	1,891	0.6	0.3	13,667	7.3	2.6	20,598	10,893	5,307
Burn	2	7	12	458	479	0.1	0.1	1,891	4.0	2.0	6,079	12,693	2,567
Electrical burn	1	1	0	15	17	0.0	0.0	72	4.8	3.4	1,550	91,198	6,690
Chemical burn	0	1	3	66	70	0.0	0.0	358	5.2	2.3	563	8,054	3,166
Cold burn	0	0	0	8	8	0.0	0.0	34	4.3	2.8	91	11,419	1,459
Hot burn	1	5	8	317	331	0.1	0.1	1,218	3.8	2.0	3,511	10,609	2,478
Friction burn	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Combination burn or burn not elsewhere classified	0	0	0	6	6	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Burns, unspecified	0	0	1	43	44	0.0	0.0	180	4.1	1.6	312	7,105	1,805
Injury to nerves and spinal cord	1	5	22	55	83	0.0	0.0	1,303	17.4	7.0	23,016	277,307	12,705
Quadriplegia involving spinal cord injury	0	1	0	0	1	0.0	0.0	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Injuries to nerves and spinal cord, not elsewhere classified	1	3	4	14	22	0.0	0.0	273	15.2	4.8	n.p.	n.p.	n.p.
Injuries to nerves and spinal cord, unspecified	0	1	18	41	60	0.0	0.0	1,029	18.1	8.6	1,043	17,393	10,878
Traumatic joint/ligament and muscle/tendon injury	0	284	1,887	14,456	16,627	5.2	3.1	162,218	9.9	3.1	236,116	14,201	7,780
Trauma to joints and ligaments	0	23	126	1,409	1,558	0.5	0.3	13,004	8.5	3.1	24,292	15,592	9,588
Dislocation	0	3	47	265	315	0.1	0.1	3,746	12.0	6.4	6,021	19,115	13,558
Trauma to joints and ligaments, not elsewhere classified	0	11	51	709	771	0.2	0.1	5,809	7.7	2.6	11,640	15,097	9,141
Trauma to joints and ligaments, unspecified	0	9	28	435	472	0.1	0.1	3,450	7.5	2.9	6,630	14,048	8,565

Table 3.6(b) Workplace injuries (continued)
Total industry – Nature of injury: Number, incidence, time lost and cost: 2012/13

Nature of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Trauma to muscles and tendons	0	39	315	3,495	3,849	1.2	0.7	29,291	7.7	2.1	54,034	14,039	7,828
Traumatic tearing away part of the muscle/tendon structure, avulsion	0	0	38	146	184	0.1	0.0	3,085	16.9	7.7	3,967	21,564	15,704
Trauma to muscles	0	15	111	1,846	1,972	0.6	0.4	11,794	6.0	1.9	25,325	12,842	7,206
Trauma to tendon	0	4	38	339	381	0.1	0.1	3,476	9.2	3.6	6,027	15,820	9,518
Trauma to muscles and tendons, not elsewhere classified	0	7	55	443	505	0.2	0.1	4,618	9.3	2.7	8,145	16,129	9,010
Trauma to muscles and tendons, unspecified	0	13	73	721	807	0.3	0.1	6,317	8.0	2.1	10,569	13,097	7,180
Residual soft tissue disorders due to trauma or unknown mechanisms	0	222	1,446	9,552	11,220	3.5	2.1	119,923	10.9	3.6	157,789	14,063	7,511
Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	0	222	1,446	9,552	11,220	3.5	2.1	119,923	10.9	3.6	157,789	14,063	7,511
Other injuries	28	64	127	890	1,109	0.3	0.2	10,278	10.2	2.9	24,969	22,516	7,999
Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract	0	1	4	129	134	0.0	0.0	546	4.1	1.3	776	5,798	2,070
Poisoning and toxic effects of substances	0	1	4	53	58	0.0	0.0	400	7.2	1.7	627	10,825	3,502
Audio shock, audio shriek	0	7	0	0	7	0.0	0.0	n.a.	n.a.	n.a.	83	11,974	9,474
Electrocution, shock from electric current	2	0	2	25	29	0.0	0.0	222	8.2	2.1	505	17,440	4,029
Traumatic deafness from air pressure or explosion	0	13	0	2	15	0.0	0.0	n.p.	n.p.	n.p.	338	22,556	13,677
Heat stress/heat stroke	0	1	0	5	6	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Hypothermia and effects of reduced temperature	0	1	0	0	1	0.0	0.0	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Effects of weather, exposure, air pressure and other external causes, not elsewhere classified	4	3	0	7	14	0.0	0.0	29	4.1	2.9	782	55,862	13,231
Multiple injuries	22	36	49	116	223	0.1	0.0	3,079	19.1	6.0	12,029	53,945	20,205
Other specified injuries, not elsewhere classified	0	0	25	88	113	0.0	0.0	1,624	14.8	4.3	1,862	16,480	10,327
Unspecified injuries	0	1	43	465	509	0.2	0.1	4,337	8.6	3.4	7,859	15,441	8,536
Other claims	0	51	6	51	108	0.0	0.0	530	9.3	2.4	1,302	12,056	3,336
Exposure to substances without current injury or disease apparent	0	0	2	13	15	0.0	0.0	141	9.4	1.9	91	6,123	2,950
Not known	0	51	4	38	93	0.0	0.0	389	9.3	3.8	1,210	13,013	4,620
Total	58	690	2,728	23,112	26,588	8.3	4.9	244,920	9.5	3.1	419,390	15,774	7,491

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.p. Not published

n.a. Not applicable

Table 4.1 Occupational diseases													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Agriculture, forestry and fishing	2	29	15	61	107	2.3	1.2	1,072	14.3	6.4	2,178	20,357	12,928
Agriculture	1	19	11	47	78	2.1	1.1	783	13.7	6.1	1,573	20,176	12,718
Forestry and logging	0	5	0	1	6	3.4	1.7*	n.p	n.p.	n.p.	n.p	n.p.	n.p.
Fishing, hunting and trapping	0	0	1	0	1	**	**	n.p	n.p.	n.p.	n.p	n.p.	n.p.
Agriculture, forestry and fishing support services	1	5	3	13	22	3.6	1.8	258	16.1	8.3	462	21,022	12,748
Mining	0	174	8	73	255	6.3	2.9	739	9.2	3.9	3,390	13,298	6,459
Coal mining	0	162	3	55	220	12.7	5.9	379	6.7	4.0	2,835	12,889	6,161
Metal ore mining	0	2	2	6	10	2.3	1.0	166	20.7	15.6	250	25,077	16,870
Non-metallic mineral mining and quarrying	0	9	2	7	18	4.3	2.0	134	14.9	1.9	239	13,300	8,323
Exploration and other mining support services	0	1	1	5	7	1.0	0.4	60	10.0	3.8	65	9,306	5,858
Manufacturing	4	552	84	433	1,073	4.0	2.1	6,945	13.5	5.6	21,209	19,767	12,396
Food product manufacturing	2	48	16	112	178	2.2	1.2	1,496	11.7	4.6	4,118	23,136	10,557
Beverage and tobacco product manufacturing	0	6	4	7	17	2.4	1.1	179	17.9	4.5	301	17,751	9,803
Textile, leather, clothing and footwear manufacturing	0	14	2	10	26	2.9	1.5	126	11.5	3.9	391	15,060	12,828
Wood product manufacturing	0	37	3	35	75	5.4	3.0	356	9.4	5.1	1,281	17,087	13,742
Pulp, paper and converted paper product manufacturing	0	6	3	7	16	3.2	1.5	233	23.3	12.8	370	23,135	18,657
Printing (including the reproduction of recorded media)	0	17	1	13	31	2.4	1.3	137	9.8	8.1	687	22,161	16,079
Petroleum and coal product manufacturing	0	7	0	4	11	3.7	2.0	28	7.1	3.1	82	7,482	4,465
Basic chemical and chemical product manufacturing	0	8	3	16	27	1.8	0.9	257	13.5	7.9	449	16,644	14,121
Polymer product and rubber product manufacturing	0	11	4	5	20	2.2	1.1	281	31.2	25.3	416	20,806	23,853
Non-metallic mineral product manufacturing	0	54	4	21	79	10.2	4.9	283	11.3	5.6	1,336	16,914	13,700
Primary metal and metal product manufacturing	0	115	2	15	132	6.1	3.1	221	13.0	4.3	3,802	28,810	7,743
Fabricated metal product manufacturing	0	70	14	54	138	10.8	5.3	992	14.6	5.6	2,194	15,900	12,077
Transport equipment manufacturing	0	66	3	38	107	8.1	4.1	421	10.3	5.9	1,781	16,646	10,669
Machinery and equipment manufacturing	2	68	18	75	163	3.8	1.9	1,412	15.2	6.1	3,025	18,559	13,754
Furniture and other manufacturing	0	25	7	21	53	4.6	2.2	524	18.7	7.6	972	18,347	15,473
Electricity, gas, water and waste services	3	56	7	28	94	2.7	1.5	458	13.1	4.6	3,491	37,139	11,496
Electricity supply	2	26	2	10	40	2.0	1.1	128	10.6	3.6	2,317	57,931	9,948
Gas supply	0	1	0	0	1	0.6	0.3*	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Water supply, sewerage and drainage services	0	20	2	5	27	4.0	2.3	162	23.1	8.6	927	34,346	19,141
Waste collection, treatment and disposal services	1	9	3	13	26	4.1	2.0	168	10.5	3.5	n.p.	n.p.	n.p.

Table 4.1 Occupational diseases (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Construction	1	300	56	234	591	2.9	1.4	4,687	16.2	8.7	11,759	19,897	14,629
Building construction	0	73	8	62	143	2.2	1.1	1,018	14.5	10.3	2,841	19,874	15,881
Heavy and civil engineering construction	0	64	10	39	113	6.8	2.8	689	14.1	2.7	2,098	18,571	11,069
Construction services	1	163	38	133	335	2.7	1.4	2,981	17.5	9.1	6,818	20,355	15,337
Wholesale trade	2	49	38	141	230	1.7	0.9	3,032	16.9	8.7	5,225	22,721	15,164
Basic material wholesaling	1	10	5	17	33	0.8	0.4	337	15.3	12.5	718	21,758	16,744
Machinery and equipment wholesaling	0	23	14	37	74	1.9	1.0	998	19.6	9.3	1,499	20,260	14,101
Motor vehicle and motor vehicle parts wholesaling	0	2	1	13	16	2.7	1.5	n.p.	n.p.	n.p.	239	14,939	14,451
Grocery, liquor and tobacco product wholesaling	0	7	4	29	40	1.7	1.0	383	11.6	6.7	586	14,667	13,080
Other goods wholesaling	1	6	12	44	63	2.3	1.2	1,022	18.2	9.0	1,998	31,723	18,225
Commission-based wholesaling	0	1	2	1	4	1.3	0.7	n.p.	n.p.	n.p.	184	46,086	52,630
Retail trade	1	50	61	379	491	1.3	1.0	5,101	11.6	5.1	9,107	18,549	13,005
Motor vehicle and motor vehicle parts retailing	0	11	7	30	48	1.1	0.6	508	14.1	7.1	884	18,419	14,401
Fuel retailing	0	1	1	10	12	1.1	0.7	134	12.2	6.4	170	14,169	8,523
Food retailing	1	10	11	166	188	1.7	1.2	1,241	7.0	2.0	3,832	20,385	14,305
Other store-based retailing	0	28	42	173	243	1.3	0.9	3,217	15.0	7.1	4,220	17,370	12,049
Accommodation and food services	0	31	60	219	310	1.1	0.9	4,859	17.4	8.1	5,641	18,198	13,634
Accommodation	0	4	8	47	59	1.8	1.2	779	14.2	5.7	902	15,301	10,289
Food and beverage services	0	27	52	172	251	1.0	0.8	4,079	18.2	9.0	4,738	18,879	14,656
Transport, postal and warehousing	1	169	59	283	512	3.4	1.8	4,597	13.5	5.1	9,161	17,894	11,798
Road transport	1	44	28	113	186	3.3	1.7	2,267	16.2	5.4	3,801	20,439	14,269
Rail transport	0	63	0	29	92	5.6	2.9	100	3.5	1.9	1,453	15,802	5,631
Water transport	0	1	1	3	5	2.7	1.3*	81	20.4	12.9	140	28,170	12,924
Air and space transport	0	20	3	19	42	2.2	1.4	303	13.8	9.5	579	13,796	9,902
Other transport	0	2	3	7	12	5.8	2.9*	164	16.4	14.9	100	8,372	4,984
Postal and courier pick-up and delivery services	0	2	7	23	32	1.5	0.9	494	16.5	7.1	650	20,336	15,766
Transport support services	0	34	12	50	96	6.7	3.6	823	13.3	5.2	1,484	15,462	10,928
Warehousing and storage services	0	3	5	39	47	2.4	1.3	364	8.3	0.0	950	20,217	14,611

Table 4.1 Occupational diseases (continued)
Industry statistics: Number, incidence, time lost and cost: 2012/13

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Information media and telecommunications	0	4	5	32	41	0.6	0.3	539	14.6	6.1	851	20,770	17,327
Publishing (except internet and music publishing)	0	2	2	11	15	1.2	0.7	169	13.0	6.7	331	22,091	17,705
Motion picture and sound recording activities	0	0	0	2	2	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Broadcasting (except internet)	0	0	2	6	8	0.6	0.3	192	24.0	3.9	166	20,782	9,771
Telecommunications services	0	1	1	8	10	0.3	0.2	151	16.8	11.9	247	24,791	25,654
Internet service providers, web search portals and data processing services	0	0	0	2	2	0.7	0.4*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Library and other information services	0	1	0	3	4	1.5	1.0*	n.p.	n.p.	n.p.	68	17,244	17,364
Financial and insurance services	1	5	19	88	113	0.8	0.4	1,408	13.3	4.1	2,188	19,365	12,492
Finance	0	1	9	39	49	0.6	0.3	647	13.5	3.8	1,058	21,609	13,925
Insurance and superannuation funds	0	1	5	25	31	1.1	0.6	427	14.2	6.6	510	16,474	10,511
Auxiliary finance and insurance services	1	3	5	24	33	0.9	0.4	334	11.9	4.1	618	18,748	11,120
Rental, hiring and real estate services	0	17	13	36	66	1.2	0.6	1,071	21.9	10.0	1,541	23,358	13,901
Rental and hiring services (except real estate)	0	13	7	14	34	3.1	1.9	489	23.3	17.0	925	27,221	19,077
Property operators and real estate services	0	4	6	22	32	0.7	0.4	583	20.8	8.5	616	19,254	13,209
Professional, scientific and technical services	3	28	40	82	153	0.6	0.3	2,548	21.2	12.5	4,590	30,001	19,306
Professional, scientific and technical services (except computer system design and related services)	3	28	33	75	139	0.7	0.4	2,014	19.0	12.1	4,176	30,045	18,549
Computer system design and related services	0	0	7	7	14	0.2	0.1	534	38.1	32.6	413	29,567	25,939
Administrative and support services	1	47	17	128	193	1.4	0.8	1,699	11.7	5.6	2,990	15,493	12,000
Administrative services	1	14	9	74	98	1.0	0.6	955	11.5	5.9	1,520	15,511	13,017
Building cleaning, pest control and other support services	0	33	8	54	95	2.3	1.5	743	12.0	3.9	1,470	15,474	10,587
Public administration and safety	4	127	116	511	758	4.9	2.8	8,629	13.9	6.7	18,756	24,774	15,500
Public administration	2	86	42	238	368	3.6	2.1	3,477	12.5	5.1	8,747	23,770	14,014
Defence	0	0	0	3	3	0.6	0.3	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Public order, safety and regulatory services	2	41	74	270	387	8.1	4.6	5,152	15.0	7.7	10,009	25,864	17,940
Education and training	2	26	97	296	421	1.5	1.0	7,497	19.1	7.6	9,084	21,577	15,814
Preschool and school education	1	17	78	218	314	2.0	1.3	5,915	20.0	7.7	6,535	20,813	15,282
Tertiary education	1	8	15	54	78	1.0	0.6	1,178	17.3	7.9	1,979	25,379	19,259
Adult, community and other education	0	1	4	24	29	0.8	0.6	404	14.4	7.3	569	19,632	15,688

Table 4.1 Occupational diseases (continued)													
Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Health care and social assistance	0	42	136	667	845	2	1.4	11,211	14	6.4	13,385	15,841	10,245
Hospitals	0	22	34	268	324	2.6	1.7	3,193	10.6	5.5	4,442	13,710	8,837
Medical and other health care services	0	10	31	110	151	1.2	0.8	2,380	17.0	11.0	3,106	20,572	15,456
Residential care services	0	7	54	228	289	4.1	3.1	4,383	15.6	6.4	4,567	15,806	9,986
Social assistance services	0	3	17	61	81	0.8	0.5	1,254	16.1	7.4	1,269	15,673	10,114
Arts and recreation services	1	4	9	39	53	0.8	0.6	741	15.4	9.8	955	18,021	12,513
Heritage activities	0	3	2	11	16	1.7	1.1	202	15.6	11.7	297	18,577	8,984
Creative and performing arts activities	1	0	2	10	13	1.3	1.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Sports and recreation activities	0	1	5	17	23	0.6	0.6	341	15.5	9.4	457	19,901	12,693
Gambling activities	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other services	3	84	60	173	320	2.7	1.6	4,305	18.5	10.3	6,131	19,160	15,906
Repair and maintenance	2	41	13	49	105	1.7	0.9	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Personal and other services	1	43	47	122	213	3.9	2.6	3,191	18.9	11	4,066	19,090	15,223
Private households employing staff and undifferentiated goods and service-producing activities of households for own use	0	0	0	2	2	1.1	0.9*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Not stated	1	0	0	0	1	n.a.	n.a.	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Total	30	1,794	900	3,903	6,627	2.1	1.2	71,171	14.9	6.7	131,662	19,868	13,248
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees													
b. Frequency rate is the number of injuries per million hours worked													
c. Time lost is included only for temporary disability cases resulting in less than three years off work													
n.a. Not applicable													
n.p. Not published													
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution													
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use													

Table 4.2 Occupational diseases
Occupation statistics: Number, incidence, time lost and cost: 2012/13

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Managers	3	90	93	280	466	1.2	0.6	7,174	19.2	9.9	11,717	25,145	16,649
Chief executives, general managers and legislators	1	22	17	71	111	3.0	1.3	1,470	16.7	10.4	3,124	28,151	20,000
Farmers and farm managers	1	6	3	11	21	1.3	0.6	249	17.8	4.2	527	25,101	11,845
Specialist managers	1	54	43	120	218	1.1	0.5	3,268	20.0	11.4	5,315	24,383	16,448
Hospitality, retail and service managers	0	8	30	78	116	0.9	0.4	2,188	20.3	9.6	2,750	23,710	14,604
Professionals	5	92	181	635	913	1.2	0.7	14,198	17.4	8.4	18,070	19,792	14,424
Arts and media professionals	0	3	4	22	29	1.2	0.7	443	17.0	7.9	597	20,611	13,445
Business, human resource and marketing professionals	4	33	68	138	243	1.3	0.7	4,700	22.8	12.7	5,103	21,002	15,776
Design, engineering, science and transport professionals	0	40	10	51	101	1.1	0.6	895	14.7	9.6	1,661	16,449	10,997
Education professionals	1	8	62	175	246	1.5	0.9	4,779	20.2	8.0	5,759	23,411	16,696
Health professionals	0	4	16	160	180	1.3	0.8	1,677	9.5	4.4	2,553	14,184	9,347
ICT professionals	0	2	6	21	29	0.4	0.2	416	15.4	7.9	661	22,811	15,965
Legal, social and welfare professionals	0	2	15	68	85	1.7	1.0	1,288	15.7	10.6	1,733	20,397	17,661
Technicians and trades workers	3	446	112	492	1,053	2.6	1.3	8,605	14.3	6.3	22,119	21,006	13,518
Engineering, ICT and science technicians	0	35	11	40	86	1.4	0.7	745	14.6	5.6	1,409	16,391	12,242
Automotive and engineering trades workers	0	172	17	114	303	3.2	1.5	1,579	12.1	5.3	6,143	20,276	13,992
Construction trades workers	0	121	23	88	232	3.5	1.7	1,876	17.1	9.8	5,027	21,671	15,018
Electrotechnology and telecommunications trades workers	2	44	11	44	101	1.7	0.9	765	14.2	5.0	3,760	37,230	11,500
Food trades workers	0	7	16	72	95	1.8	1.0	1,355	15.4	6.0	1,666	17,543	13,841
Skilled animal and horticultural workers	1	11	7	46	65	2.2	1.4	604	11.4	4.9	1,043	16,053	9,973
Other technicians and trades workers	0	56	27	88	171	3.9	2.2	1,680	14.7	5.8	3,068	17,945	13,167
Community and personal service workers	2	66	150	720	938	2.7	2.1	12,081	13.9	6.7	18,049	19,242	12,890
Health and welfare support workers	1	6	19	141	167	4.7	2.9	1,879	11.8	6.0	2,800	16,771	10,694
Carers and aides	0	9	56	212	277	2.2	1.7	4,412	16.5	6.7	4,143	14,958	9,675
Hospitality workers	0	6	11	73	90	0.9	0.8	913	10.9	6.6	1,300	14,452	11,794
Protective service workers	1	42	62	264	369	10.1	5.6	4,573	14.0	7.3	9,316	25,247	17,140
Sports and personal service workers	0	3	2	30	35	0.7	0.6	305	9.5	5.5	488	13,947	9,982

Table 4.2 Occupational diseases (continued)
Occupation statistics: Number, incidence, time lost and cost: 2012/13

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Clerical and administrative workers	3	18	107	376	504	1.0	0.7	7,620	15.8	7.9	10,582	20,998	14,307
Office managers and program administrators	0	1	11	34	46	0.6	0.4	894	19.9	9.7	1,053	22,912	17,907
Personal assistants and secretaries	1	1	6	18	26	0.7	0.4	368	16.0	11.0	513	19,737	16,985
General clerical workers	0	0	17	53	70	0.8	0.6	1,101	15.7	9.2	1,494	21,349	16,138
Inquiry clerks and receptionists	0	2	11	39	52	0.6	0.4	947	18.9	11.9	946	18,196	12,477
Numerical clerks	0	1	8	54	63	0.5	0.3	701	11.3	5.0	1,171	18,595	14,036
Clerical and office support workers	0	3	12	48	63	2.4	1.6	909	15.1	7.1	1,189	18,876	13,868
Other clerical and administrative workers	2	10	42	130	184	2.8	1.6	2,700	15.8	6.7	4,214	22,905	13,775
Sales workers	3	12	47	280	342	1.0	0.8	3,718	11.5	3.9	8,006	23,409	12,764
Sales representatives and agents	2	2	12	32	48	0.8	0.4	835	19.4	9.1	2,525	52,621	17,260
Sales assistants and salespersons	1	7	26	216	250	1.2	1.0	2,257	9.4	2.9	4,642	18,571	11,539
Sales support workers	0	3	9	32	44	0.8	0.8	625	15.6	6.4	837	19,031	14,479
Machinery operators and drivers	5	461	92	465	1,023	5.2	2.6	7,498	13.5	5.8	19,582	19,142	11,991
Machine and stationary plant operators	0	242	19	108	369	8.2	4.0	1,728	13.6	4.1	7,421	20,114	9,505
Mobile plant operators	0	97	6	58	161	4.7	2.2	617	9.8	4.4	2,823	17,538	10,934
Road and rail drivers	4	107	51	195	357	4.6	2.3	3,891	15.9	6.6	7,054	19,761	13,586
Storepersons	1	15	16	104	136	3.7	2.1	1,262	10.6	6.3	2,282	16,782	13,578
Labourers	5	596	118	641	1,360	4.4	3.1	10,233	13.5	6.0	23,213	17,069	11,655
Cleaners and laundry workers	0	49	27	137	213	2.9	2.3	2,280	14.0	5.4	3,330	15,635	10,587
Construction and mining labourers	1	153	15	59	228	5.7	2.9	1,278	17.3	7.5	3,910	17,151	11,474
Factory process workers	1	103	23	138	265	4.2	2.4	2,077	13.0	5.1	4,035	15,228	11,000
Farm, forestry and garden workers	0	17	8	34	59	3.3	2.2	527	12.6	6.6	1,041	17,660	12,752
Food preparation assistants	0	8	11	42	61	1.1	1.2	955	18.0	12.3	1,016	16,666	15,245
Other labourers	3	266	34	231	534	9.6	7.0	3,117	11.8	4.9	9,878	18,500	11,908
Not stated	1	13	0	14	28	n.a.	n.a.	44	3.2	1.2	320	11,457	5,241
Total	30	1,794	900	3,903	6,627	2.1	1.2	71,171	14.9	6.7	131,662	19,868	13,248

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

n.p. Not published

Table 4.3 Occupational diseases													
Age statistics: Number, incidence, time lost and cost: 2012/13													
Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15–19	0	2	9	65	76	0.4	0.4	856	11.6	5.3	816	10,748	7,118
20–24	0	15	32	222	269	0.8	0.5	2,961	11.7	5.6	4,683	17,409	10,046
25–29	1	22	70	289	382	1.0	0.6	4,925	13.9	5.7	8,128	21,280	12,492
30–34	0	37	84	378	499	1.3	0.7	6,710	14.6	7.4	10,675	21,393	14,713
35–39	1	76	100	465	642	1.9	1.0	8,171	14.5	6.5	12,530	19,517	13,729
40–44	1	138	151	582	872	2.4	1.4	11,923	16.3	8.0	18,489	21,203	14,641
45–49	3	204	127	568	902	2.6	1.4	10,155	14.7	6.1	17,557	19,465	13,398
50–54	7	290	140	565	1,002	3.0	1.7	10,725	15.3	6.7	20,750	20,709	12,623
55–59	6	405	114	456	981	3.6	2.0	8,973	15.8	6.6	17,886	18,233	13,194
60–64	6	385	55	261	707	4.3	2.6	4,548	14.4	7.1	14,534	20,558	12,465
65+	5	220	18	52	295	3.2	2.2	1,224	17.5	9.2	5,610	19,018	14,799
Total	30	1,794	900	3,903	6,627	2.1	1.2	71,171	14.9	6.7	131,662	19,868	13,248
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees b. Frequency rate is the number of injuries per million hours worked c. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable													

Table 4.4 Occupational diseases Time lost and cost for temporary disability cases only: 2012/13							
Time lost	Number of injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)		
	Number	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total	Average \$
Persons							
Up to 1 week	743	15.5	260	0.4	7,795	8.5	10,492
Over 1 week to 2 weeks	464	9.7	733	1.0	3,382	3.7	7,289
Over 2 weeks to 4 weeks	601	12.5	1,823	2.6	6,498	7.1	10,813
Over 4 weeks to 26 weeks	2,095	43.6	23,896	33.6	39,774	43.4	18,985
Over 26 weeks	884	18.4	44,459	62.5	33,450	36.5	37,840
Not stated	16	0.3	n.a.	n.a.	747	0.8	46,733
Total	4,803	100	71,171	100	91,649	100	19,082
a. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable							

Table 4.5 Occupational diseases
Nature of disease: number, incidence, frequency rate and cost, 2012/13

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Musculoskeletal and connective tissue diseases	897	0.5	0.3	19,166	21,366	14,044	665	0.4	0.3	11,498	17,290	10,993	1,562	0.5	0.3	30,663	19,631	12,849
Joint diseases (arthropathies) and other articular cartilage diseases	85	0.1	0.0	2,039	23,989	18,727	29	0.0	0.0	595	20,508	16,440	114	0.0	0.0	2,634	23,104	18,344
Osteoarthritis/osteoarthrosis	15	0.0	0.0	518	34,550	39,919	1	0.0	0.0	n.p.	n.p.	n.p.	16	0.0	0.0	540	33,719	31,705
Inflammatory arthritis/arthropathies	3	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0	129	25,775	27,286
Arthropathies, not elsewhere classified	2	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	3	0.0	0.0	n.p.	n.p.	n.p.
Arthropathies, unspecified	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Meniscus degenerate/detached/retained/chronic tear	49	0.0	0.0	1,032	21,054	18,109	17	0.0	0.0	335	19,719	16,440	66	0.0	0.0	1,367	20,710	17,455
Other chronic joint and ligament diseases	4	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	6	0.0	0.0	100	16,606	17,554
Joint and other articular cartilage diseases, not elsewhere classified	6	0.0	0.0	107	17,876	18,525	6	0.0	0.0	108	17,944	4,844	12	0.0	0.0	215	17,910	16,170
Joint and other articular cartilage diseases, unspecified	5	0.0	0.0	147	29,364	15,271	0	0.0	0.0	0	0	0	5	0.0	0.0	147	29,364	15,271
Spinal vertebrae and intervertebral disc diseases-dorsopathies	307	0.2	0.1	8,611	28,048	18,080	166	0.1	0.1	3,369	20,293	13,038	473	0.1	0.1	11,979	25,326	15,762
Disc displacement, prolapse, degeneration or hernia	190	0.1	0.1	5,849	30,787	23,249	90	0.1	0.0	2,149	23,877	16,583	280	0.1	0.1	7,998	28,566	21,107
Infectious diseases involving the spine	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Back pain, lumbago, and sciatica	79	0.0	0.0	1,700	21,524	9,958	57	0.0	0.0	937	16,433	8,157	136	0.0	0.0	2,637	19,390	9,716
Neck pain, cervicalgia	16	0.0	0.0	256	15,996	5,866	14	0.0	0.0	197	14,047	6,407	30	0.0	0.0	453	15,086	5,866
Spinal vertebrae and intervertebral discs diseases, not elsewhere classified	12	0.0	0.0	464	38,654	16,708	5	0.0	0.0	86	17,259	11,494	17	0.0	0.0	550	32,362	15,861
Spinal vertebrae and intervertebral discs diseases, unspecified	9	0.0	0.0	338	37,552	31,764	0	n.a.	n.a.	n.a.	n.a.	n.a.	9	0.0	0.0	n.p.	n.p.	n.p.
Diseases involving the synovium and related tissue	34	0.0	0.0	490	14,404	9,246	49	0.0	0.0	837	17,088	12,549	83	0.0	0.0	1,327	15,989	11,698
Synovitis and tenosynovitis	24	0.0	0.0	364	15,163	8,733	42	0.0	0.0	736	17,525	14,040	66	0.0	0.0	1,100	16,666	12,905
Ganglion, trigger finger, dupuytren's contracture	9	0.0	0.0	88	9,784	9,017	7	0.0	0.0	101	14,465	11,504	16	0.0	0.0	189	11,832	9,676
Diseases of synovium and related tissue, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2012/13

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Diseases of muscle, tendon and related tissue	315	0.2	0.1	5,309	16,854	10,669	276	0.2	0.1	4,279	15,505	10,210	591	0.2	0.1	9,588	16,224	10,338
Tendinitis	107	0.1	0.0	2,009	18,772	12,117	86	0.1	0.0	1,301	15,130	11,765	193	0.1	0.0	3,310	17,149	11,789
Epicondylitis	57	0.0	0.0	856	15,019	10,272	41	0.0	0.0	609	14,857	9,240	98	0.0	0.0	1,465	14,951	9,758
Frozen shoulder (adhesive capsulitis)	2	0.0	0.0	n.p.	n.p.	n.p.	9	0.0	0.0	n.p.	n.p.	n.p.	11	0.0	0.0	212	19,235	20,334
Fasciitis	6	0.0	0.0	71	11,892	12,945	0	n.a.	n.a.	n.a.	n.a.	n.a.	6	0.0	0.0	71	11,892	12,945
Muscle/tendon strain (non traumatic)	140	0.1	0.0	2,226	15,899	8,898	137	0.1	0.1	2,135	15,584	9,208	277	0.1	0.1	4,361	15,743	9,047
Diseases of muscle, tendon and related tissue, not elsewhere classified	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	133	33,204	34,025
Diseases of muscle, tendon and related tissue, unspecified	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.
Other soft tissue diseases	115	0.1	0.0	1,920	16,697	12,558	114	0.1	0.1	1,985	17,413	10,699	229	0.1	0.0	3,905	17,053	11,622
Bursitis	50	0.0	0.0	814	16,280	14,835	41	0.0	0.0	924	22,530	18,114	91	0.0	0.0	1,738	19,096	15,174
Occupational overuse syndrome	32	0.0	0.0	667	20,836	16,744	48	0.0	0.0	736	15,332	9,809	80	0.0	0.0	1,403	17,534	11,799
Other specified soft tissue diseases, not elsewhere classified	33	0.0	0.0	439	13,314	5,840	25	0.0	0.0	325	13,015	8,097	58	0.0	0.0	765	13,185	6,632
Other musculoskeletal and connective tissue diseases, not elsewhere classified	41	0.0	0.0	797	19,439	13,337	31	0.0	0.0	433	13,957	4,249	72	0.0	0.0	1,230	17,079	8,853
Osteopathies and chondropathies	2	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.
Soft tissue diseases due to non-traumatic causes with insufficient information to code elsewhere	21	0.0	0.0	498	23,737	17,981	19	0.0	0.0	296	15,592	8,725	40	0.0	0.0	795	19,868	12,914
Musculoskeletal and connective tissue diseases, unspecified	18	0.0	0.0	n.p.	n.p.	n.p.	12	0.0	0.0	n.p.	n.p.	n.p.	30	0.0	0.0	n.p.	n.p.	n.p.
Mental diseases	910	0.5	0.3	21,799	23,955	16,457	1,325	0.9	0.6	27,356	20,646	15,075	2,235	0.7	0.4	49,155	21,993	15,767
Post-traumatic stress disorder	120	0.1	0.0	3,452	28,763	19,454	119	0.1	0.1	2,422	20,352	12,883	239	0.1	0.0	5,874	24,575	14,876
Anxiety/stress disorder	382	0.2	0.1	7,989	20,914	15,122	573	0.4	0.3	11,468	20,014	14,570	955	0.3	0.2	19,457	20,374	14,929
Depression	45	0.0	0.0	1,186	26,349	16,495	56	0.0	0.0	1,384	24,717	19,690	101	0.0	0.0	2,570	25,444	17,140
Anxiety/depression combined	143	0.1	0.0	4,175	29,194	20,022	219	0.1	0.1	5,128	23,416	17,484	362	0.1	0.1	9,303	25,699	18,391
Short term shock from exposure to disturbing circumstances	34	0.0	0.0	623	18,336	10,946	31	0.0	0.0	523	16,876	6,727	65	0.0	0.0	1,147	17,640	9,845
Reaction to stressors – other, multiple or not specified	146	0.1	0.0	3,405	23,321	16,798	280	0.2	0.1	5,614	20,049	14,037	426	0.1	0.1	9,019	21,170	15,763
Other mental diseases, not elsewhere classified	9	0.0	0.0	151	16,738	16,966	12	0.0	0.0	149	12,445	11,198	21	0.0	0.0	300	14,285	13,002
Mental diseases unspecified	31	0.0	0.0	819	26,428	14,784	35	0.0	0.0	667	19,070	16,191	66	0.0	0.0	1,487	22,526	15,378
Digestive system diseases	614	0.4	0.2	9,428	15,354	12,695	41	0.0	0.0	677	16,504	15,179	655	0.2	0.1	10,104	15,426	12,720
Hernias	612	0.4	0.2	9,416	15,385	12,699	37	0.0	0.0	640	17,285	16,410	649	0.2	0.1	10,055	15,493	12,762
Ulcers and gastritis	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Diseases of the digestive system, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0	n.p.	n.p.	n.p.

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2012/13

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Skin and subcutaneous tissue diseases	75	0.0	0.0	745	9,931	3,587	41	0.0	0.0	281	6,862	2,786	116	0.0	0.0	1,026	8,847	3,270
Contact dermatitis	14	0.0	0.0	164	11,698	2,565	13	0.0	0.0	90	6,951	3,390	27	0.0	0.0	254	9,412	2,810
Other and unspecified dermatitis or eczema	16	0.0	0.0	123	7,713	2,979	12	0.0	0.0	97	8,099	3,296	28	0.0	0.0	221	7,878	3,184
Other diseases of skin and subcutaneous tissue, not elsewhere classified	40	0.0	0.0	435	10,876	4,154	13	0.0	0.0	88	6,745	2,786	53	0.0	0.0	523	9,863	4,026
Diseases of skin and subcutaneous tissue, unspecified	5	0.0	0.0	23	4,524	978	3	0.0	0.0	n.p.	n.p.	n.p.	8	0.0	0.0	29	3,592	1,845
Nervous system and sense organ diseases	1,602	1.0	0.5	23,094	14,415	9,808	194	0.1	0.1	3,016	15,544	13,831	1,796	0.6	0.3	26,109	14,537	10,466
Diseases of the brain, spinal cord and peripheral nervous system	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Diseases of nerve roots, plexuses and single nerves	19	0.0	0.0	292	15,360	8,794	17	0.0	0.0	297	17,476	13,797	36	0.0	0.0	589	16,359	11,655
Carpal tunnel syndrome	60	0.0	0.0	1,376	22,934	14,663	80	0.1	0.0	1,524	19,054	15,561	140	0.0	0.0	2,900	20,717	15,320
Diseases of the conjunctiva and cornea	7	0.0	0.0	24	3,402	2,317	4	0.0	0.0	7	1,780	1,483	11	0.0	0.0	31	2,812	2,067
Other diseases of the eye	8	0.0	0.0	87	10,875	6,420	0	n.a.	n.a.	n.a.	n.a.	n.a.	8	0.0	0.0	87	10,875	6,420
Deafness	1,438	0.9	0.4	20,146	14,010	9,500	86	0.1	0.0	1,080	12,556	7,791	1,524	0.5	0.3	21,226	13,928	9,457
Other diseases of the ear and mastoid process	66	0.0	0.0	1,163	17,615	16,399	7	0.0	0.0	107	15,311	15,223	73	0.0	0.0	1,270	17,394	16,283
Diseases of the nervous system and sense organs, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Diseases of the nervous system and sense organs, unspecified	2	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.
Respiratory system diseases	31	0.0	0.0	1,895	61,142	9,340	23	0.0	0.0	248	10,776	4,830	54	0.0	0.0	2,143	39,690	6,241
Asthma	3	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0	26	5,160	2,326	8	0.0	0.0	150	18,797	4,529
Asbestosis	11	0.0	0.0	1,548	140,730	59,200	0	n.a.	n.a.	n.a.	n.a.	n.a.	11	0.0	0.0	1,548	140,730	59,200
Silicosis	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Other respiratory conditions due to substances	7	0.0	0.0	82	11,658	2,466	8	0.0	0.0	28	3,461	1,327	15	0.0	0.0	109	7,286	1,816
Other diseases of the respiratory system, not elsewhere classified	6	0.0	0.0	116	19,288	3,109	9	0.0	0.0	184	20,443	10,202	15	0.0	0.0	300	19,981	9,678
Other diseases of the respiratory system, unspecified	3	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	n.p.	n.p.	n.p.
Circulatory system diseases	39	0.0	0.0	2,442	62,621	10,624	11	0.0	0.0	634	57,638	12,016	50	0.0	0.0	3,076	61,524	11,235
Ischaemic heart disease	23	0.0	0.0	n.p.	n.p.	n.p.	3	0.0	0.0	n.p.	n.p.	n.p.	26	0.0	0.0	2,707	104,118	4,664
Other heart disease excluding ischaemic heart disease	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Arterial disease	2	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.
Venous thromboembolism	3	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0	85	17,055	14,959
Venous disease, not elsewhere classified	4	0.0	0.0	113	28,140	28,193	0	n.a.	n.a.	n.a.	n.a.	n.a.	4	0.0	0.0	113	28,140	28,193
Other diseases of the circulatory system, not elsewhere classified	6	0.0	0.0	101	16,809	18,650	6	0.0	0.0	55	9,168	7,715	12	0.0	0.0	156	12,989	13,703

Table 4.5 Occupational diseases (continued)
Nature of disease: number, incidence, frequency rate and cost, 2012/13

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Infectious and parasitic diseases	47	0	0	533	11,330	5,557	20	0	0	270	13,524	1,592	67	0	0	803	11,985	3,797
Intestinal infectious diseases	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.
Anthrax	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Q-fever	3	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	3	0.0	0.0	n.p.	n.p.	n.p.
Leptospirosis	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Protozoal diseases	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Viral diseases, not classified elsewhere	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	n.p.	n.p.	n.p.	6	0.0	0.0	27	4,475	2,070
Fungal conditions (mycoses)	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.
Infectious and parasitic diseases, not elsewhere classified	10	0.0	0.0	85	8,513	3,711	9	0.0	0.0	169	18,735	1,059	19	0.0	0.0	254	13,355	2,215
Infectious and parasitic diseases, unspecified	27	0.0	0.0	319	11,821	6,441	5	0.0	0.0	12	2,343	1,981	32	0.0	0.0	331	10,340	4,049
Neoplasms (cancer)	54	0	0	7,976	147,705	47,137	4	0	0	80	20,100	10,489	58	0	0	8,056	13,8905	43,504
Malignant neoplasm of mesothelium (mesothelioma)	25	0.0	0.0	6,306	252,242	187,000	0	n.a.	n.a.	n.a.	n.a.	n.a.	25	0.0	0.0	6,306	252,242	187,000
Malignant melanoma of skin	5	0.0	0.0	1,053	210,510	47,007	0	n.a.	n.a.	n.a.	n.a.	n.a.	5	0.0	0.0	1,053	210,510	47,007
Other malignant neoplasm of skin	16	0.0	0.0	240	15,008	15,196	2	0.0	0.0	n.p.	n.p.	n.p.	18	0.0	0.0	306	16,995	15,196
Malignant neoplasm of lymphatic and haematopoietic tissue	0	n.a.	n.a.	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.
Carcinoma in situ of skin	3	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	3	0.0	0.0	n.p.	n.p.	n.p.
Other malignant neoplasms and carcinomas	4	0.0	0.0	348	86,941	102,882	0	n.a.	n.a.	n.a.	n.a.	n.a.	4	0.0	0.0	348	86,941	102,882
Benign neoplasm of skin	1	0.0	0.0	n.p.	n.p.	n.p.	0	n.a.	n.a.	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Other diseases	14	0	0	320	22,850	10,861	20	0	0	205	10,273	8,572	34	0	0	525	15,452	8,572
Other diseases, not elsewhere classified	12	0.0	0.0	n.p.	n.p.	n.p.	17	0.0	0.0	n.p.	n.p.	n.p.	29	0.0	0.0	487	16,788	9,068
Unspecified diseases	2	0.0	0.0	n.p.	n.p.	n.p.	3	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0	38	7,700	1,700
Total	4,283	2.5	1.3	87,397	20,406	13,035	2,344	1.5	1.1	44,266	18,885	13,546	6,627	2.1	1.2	131,663	19,868	13,248

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

n.a. Not applicable

n.p. Not published

Table 4.6 Occupational diseases
Nature of diseases: Number, incidence by industry (selected diseases): 2012/13

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Agriculture, forestry and fishing	14	0.3	0.2	1	0	0	13	0.3	0.1	24	0.5	0.3	107	2.3	1.2
Agriculture	11	0.3	0.1	-	-	-	11	0.3	0.1	17	0.5	0.2	78	2.1	1.1
Forestry and logging	1	0.6	0.3*	-	-	-	-	-	-	5	2.9	1.4*	6	3.4	1.7*
Fishing, hunting and trapping	-	-	-	-	-	-	-	-	-	-	-	-	1	**	**
Agriculture, forestry and fishing support services	2	0.3	0.2	1	0.2	0.1	2	0.3	0.2	2	0.3	0.2	22	3.6	1.8
Mining	16	0.4	0.2	1	0	0	20	0.5	0.2	161	4	1.8	255	6.3	2.9
Coal mining	5	0.3	0.1	-	-	-	17	1	0.5	150	8.7	4	220	12.7	5.9
Metal ore mining	4	0.9	0.4	-	-	-	2	0.5	0.2	1	0.2	0.1	10	2.3	1
Non-metallic mineral mining and quarrying	2	0.5	0.2	1	0.2	0.1	1	0.2	0.1	9	2.2	1	18	4.3	2
Exploration and other mining support services	5	0.7	0.3	-	-	-	-	-	-	1	0.1	0.1	7	1	0.4
Manufacturing	101	0.4	0.2	27	0.1	0.1	146	0.5	0.3	490	1.8	1.0	1073	4	2.1
Food product manufacturing	16	0.2	0.1	10	0.1	0.1	37	0.5	0.3	39	0.5	0.3	178	2.2	1.2
Beverage and tobacco product manufacturing	3	0.4	0.2	1	0.1	0.1	3	0.4	0.2	6	0.8	0.4	17	2.4	1.1
Textile, leather, clothing and footwear manufacturing	2	0.2	0.1	3	0.3	0.2	-	-	-	12	1.3	0.7	26	2.9	1.5
Wood product manufacturing	4	0.3	0.2	1	0.1	0	14	1	0.6	35	2.5	1.4	75	5.4	3
Pulp, paper and converted paper product manufacturing	4	0.8	0.4	-	-	-	1	0.2	0.1	4	0.8	0.4	16	3.2	1.5
Printing (including the reproduction of recorded media)	7	0.5	0.3	-	-	-	5	0.4	0.2	16	1.2	0.7	31	2.4	1.3
Petroleum and coal product manufacturing	2	0.7	0.4	-	-	-	1	0.3	0.2	6	2	1.1	11	3.7	2
Basic chemical and chemical product manufacturing	5	0.3	0.2	-	-	-	5	0.3	0.2	7	0.5	0.2	27	1.8	0.9
Polymer product and rubber product manufacturing	4	0.4	0.2	-	-	-	1	0.1	0.1	10	1.1	0.6	20	2.2	1.1
Non-metallic mineral product manufacturing	3	0.4	0.2	1	0.1	0.1	9	1.2	0.6	47	6.1	2.9	79	10.2	4.9
Primary metal and metal product manufacturing	1	0	0	-	-	-	8	0.4	0.2	101	4.6	2.3	132	6.1	3.1
Fabricated metal product manufacturing	12	0.9	0.5	6	0.5	0.2	23	1.8	0.9	68	5.3	2.6	138	10.8	5.3
Transport equipment manufacturing	10	0.8	0.4	-	-	-	9	0.7	0.3	58	4.4	2.2	107	8.1	4.1
Machinery and equipment manufacturing	25	0.6	0.3	5	0.1	0.1	24	0.6	0.3	61	1.4	0.7	163	3.8	1.9
Furniture and other manufacturing	3	0.3	0.1	-	-	-	6	0.5	0.3	20	1.7	0.8	53	4.6	2.2
Electricity, gas, water and waste services	15	0.4	0.2	2	0.1	0	7	0.2	0.1	50	1.4	0.8	94	2.7	1.5
Electricity supply	6	0.3	0.2	1	0.1	0	1	0.1	0	23	1.2	0.6	40	2	1.1
Gas supply	-	-	-	-	-	-	-	-	-	1	0.6	0.3*	1	0.6	0.3*
Water supply, sewerage and drainage services	2	0.3	0.2	-	-	-	2	0.3	0.2	18	2.7	1.5	27	4	2.3
Waste collection, treatment and disposal services	7	1.1	0.5	1	0.2	0.1	4	0.6	0.3	8	1.3	0.6	26	4.1	2

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2012/13

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Construction	51	0.3	0.1	12	0.1	0	92	0.5	0.2	273	1.3	0.7	591	2.9	1.4
Building construction	19	0.3	0.1	3	0	0	23	0.4	0.2	69	1.1	0.5	143	2.2	1.1
Heavy and civil engineering construction	8	0.5	0.2	1	0.1	0	15	0.9	0.4	58	3.5	1.4	113	6.8	2.8
Construction services	24	0.2	0.1	8	0.1	0	54	0.4	0.2	146	1.2	0.6	335	2.7	1.4
Wholesale trade	56	0.4	0.2	1	0	0	51	0.4	0.2	42	0.3	0.2	230	1.7	0.9
Basic material wholesaling	9	0.2	0.1	1	0	0	5	0.1	0.1	7	0.2	0.1	33	0.8	0.4
Machinery and equipment wholesaling	18	0.5	0.2	-	-	-	12	0.3	0.2	20	0.5	0.3	74	1.9	1
Motor vehicle and motor vehicle parts wholesaling	3	0.5	0.3	-	-	-	6	1	0.5	2	0.3	0.2	16	2.7	1.5
Grocery, liquor and tobacco product wholesaling	6	0.3	0.1	-	-	-	10	0.4	0.2	7	0.3	0.2	40	1.7	1
Other goods wholesaling	17	0.6	0.3	-	-	-	18	0.7	0.4	5	0.2	0.1	63	2.3	1.2
Commission-based wholesaling	3	1	0.5	-	-	-	-	-	-	1	0.3	0.2	4	1.3	0.7
Retail trade	151	0.4	0.3	3	0	0	76	0.2	0.1	36	0.1	0.1	491	1.3	1
Motor vehicle and motor vehicle parts retailing	14	0.3	0.2	-	-	-	7	0.2	0.1	7	0.2	0.1	48	1.1	0.6
Fuel retailing	10	0.9	0.6	-	-	-	1	0.1	0.1	-	-	-	12	1.1	0.7
Food retailing	45	0.4	0.3	1	0	0	25	0.2	0.2	6	0.1	0	188	1.7	1.2
Other store-based retailing	82	0.4	0.3	2	0	0	43	0.2	0.2	23	0.1	0.1	243	1.3	0.9
Accommodation and food services	172	0.6	0.5	5	0	0	20	0.1	0.1	20	0.1	0.1	310	1.1	0.9
Accommodation	31	0.9	0.6	-	-	-	3	0.1	0.1	2	0.1	0	59	1.8	1.2
Food and beverage services	141	0.6	0.5	5	0	0	17	0.1	0.1	18	0.1	0.1	251	1	0.8
Transport, postal and warehousing	111	0.7	0.4	6	0	0	78	0.5	0.3	147	1	0.5	512	3.4	1.8
Road transport	48	0.9	0.4	2	0	0	27	0.5	0.2	39	0.7	0.3	186	3.3	1.7
Rail transport	19	1.1	0.6	-	-	-	2	0.1	0.1	55	3.3	1.7	92	5.6	2.9
Water transport	-	-	-	-	-	-	1	0.5	0.3*	1	0.5	0.3*	5	2.7	1.3*
Air and space transport	9	0.5	0.3	-	-	-	6	0.3	0.2	19	1	0.6	42	2.2	1.4
Other transport	4	1.9	1*	-	-	-	2	1	0.5*	2	1	0.5*	12	5.8	2.9*
Postal and courier pick-up and delivery services	5	0.2	0.1	-	-	-	13	0.6	0.4	2	0.1	0.1	32	1.5	0.9
Transport support services	22	1.5	0.8	4	0.3	0.2	13	0.9	0.5	26	1.8	1	96	6.7	3.6
Warehousing and storage services	4	0.2	0.1	-	-	-	14	0.7	0.4	3	0.2	0.1	47	2.4	1.3

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2012/13

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Information media and telecommunications	19	0.3	0.1	-	-	-	6	0.1	0	3	0.0	0.0	41	0.6	0.3
Publishing (except internet and music publishing)	8	0.6	0.4	-	-	-	2	0.2	0.1	2	0.2	0.1	15	1.2	0.7
Motion picture and sound recording activities	-	-	-	-	-	-	2	0.2	0.1	-	-	-	2	0.2	0.1
Broadcasting (except internet)	3	0.2	0.1	-	-	-	1	0.1	0	-	-	-	8	0.6	0.3
Telecommunications services	6	0.2	0.1	-	-	-	1	0	0	-	-	-	10	0.3	0.2
Internet service providers, web search portals and data processing services	1	0.4	0.2*	-	-	-	-	-	-	-	-	-	2	0.7	0.4*
Library and other information services	1	0.4	0.2*	-	-	-	-	-	-	1	0.4	0.2*	4	1.5	1*
Financial and insurance services	58	0.4	0.2	1	0	0	-	-	-	5	0	0.0	113	0.8	0.4
Finance	22	0.3	0.2	1	0	0	-	-	-	1	0	0	49	0.6	0.3
Insurance and superannuation funds	15	0.5	0.3	-	-	-	-	-	-	1	0	0	31	1.1	0.6
Auxiliary finance and insurance services	21	0.6	0.3	-	-	-	-	-	-	3	0.1	0	33	0.9	0.4
Rental, hiring and real estate services	28	0.5	0.3	1	0	0	8	0.1	0.1	15	0.3	0.1	66	1.2	0.6
Rental and hiring services (except real estate)	8	0.7	0.5	-	-	-	6	0.5	0.3	12	1.1	0.7	34	3.1	1.9
Property operators and real estate services	20	0.5	0.2	1	0	0	2	0	0	3	0.1	0	32	0.7	0.4
Professional, scientific and technical services	69	0.3	0.1	-	-	-	2	0	0	20	0.1	0.0	153	0.6	0.3
Professional, scientific and technical services (except computer system design and related)	60	0.3	0.2	-	-	-	2	0	0	20	0.1	0.1	139	0.7	0.4
Computer system design and related services	9	0.1	0.1	-	-	-	-	-	-	-	-	-	14	0.2	0.1
Administrative and support services	65	0.5	0.3	7	0.1	0	11	0.1	0	41	0.3	0.2	193	1.4	0.8
Administrative services	51	0.5	0.3	2	0	0	4	0	0	11	0.1	0.1	98	1	0.6
Building cleaning, pest control and other support services	14	0.3	0.2	5	0.1	0.1	7	0.2	0.1	30	0.7	0.5	95	2.3	1.5
Public administration and safety	471	3	1.7	10	0.1	0	34	0.2	0.1	89	0.6	0.3	758	4.9	2.8
Public administration	166	1.6	0.9	8	0.1	0	29	0.3	0.2	61	0.6	0.3	368	3.6	2.1
Defence	1	0.2	0.1	-	-	-	-	-	-	-	-	-	3	0.6	0.3
Public order, safety and regulatory services	304	6.4	3.6	2	0	0	5	0.1	0.1	28	0.6	0.3	387	8.1	4.6
Education and training	266	1	0.6	7	0	0	6	0	0	16	0.1	0.0	421	1.5	1
Preschool and school education	198	1.3	0.8	4	0	0	2	0	0	13	0.1	0.1	314	2	1.3
Tertiary education	54	0.7	0.4	1	0	0	4	0	0	3	0	0	78	1	0.6
Adult, community and other education	14	0.4	0.3	2	0.1	0	-	-	-	-	-	-	29	0.8	0.6

Table 4.6 Occupational diseases (continued)
Nature of diseases: Number, incidence by industry (selected diseases): 2012/13

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Health care and social assistance	456	1.1	0.7	26	0.1	0	38	0.1	0.1	21	0	0	845	2	1.4
Hospitals	128	1	0.7	17	0.1	0.1	20	0.2	0.1	13	0.1	0.1	324	2.6	1.7
Medical and other health care services	98	0.8	0.5	5	0	0	2	0	0	5	0	0	151	1.2	0.8
Residential care services	179	2.6	1.9	3	0	0	13	0.2	0.1	2	0	0	289	4.1	3.1
Social assistance services	51	0.5	0.3	1	0	0	3	0	0	1	0	0	81	0.8	0.5
Arts and recreation services	14	0.2	0.2	-	-	-	6	0.1	0.1	3	0	0.0	53	0.8	0.6
Heritage activities	2	0.2	0.1	-	-	-	-	-	-	2	0.2	0.1	16	1.7	1.1
Creative and performing arts activities	1	0.1	0.1	-	-	-	1	0.1	0.1	-	-	-	13	1.3	1
Sports and recreation activities	11	0.3	0.3	-	-	-	4	0.1	0.1	1	0	0	23	0.6	0.6
Gambling activities	-	-	-	-	-	-	1	0.1	0.1	-	-	-	1	0.1	0.1
Other services	102	0.9	0.5	6	0.1	0	35	0.3	0.2	68	0.6	0.3	320	2.7	1.6
Repair and maintenance	15	0.2	0.1	2	0	0	18	0.3	0.1	39	0.6	0.3	105	1.7	0.9
Personal and other services	87	1.6	1	4	0.1	0	16	0.3	0.2	29	0.5	0.3	213	3.9	2.6
Private households employing staff and undifferentiated goods- and service-producing activities of households for o	-	-	-	-	-	-	1	-	-	-	-	-	2	-	-
Not stated	-	-	-	-	-	-	-	-	-	-	-	-	1	n.a.	n.a.
Total	2,235	0.7	0.4	116	0	0	649	0.2	0.1	1524	0.5	0.3	6,627	2.1	1.2

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

n.a. Not applicable

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Table 4.7 Occupational diseases
Nature of diseases: Number, incidence by occupation (selected diseases): 2012/13

Occupation	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Managers	253	0.7	0.3	3	0	0	30	0.1	0.0	71	0.2	0.1	466	1.2	0.6
Chief executives, general managers and legislators	61	1.7	0.7	1	0	0	3	0.1	0	13	0.4	0.1	111	3	1.3
Farmers and farm managers	1	0.1	0	-	-	-	2	0.1	0.1	6	0.4	0.2	21	1.3	0.6
Specialist managers	117	0.6	0.3	2	0	0	15	0.1	0.0	48	0.2	0.1	218	1.1	0.5
Hospitality, retail and service managers	74	0.6	0.3	-	-	-	10	0.1	0.0	4	0.0	0.0	116	0.9	0.4
Professionals	518	0.7	0.4	21	0	0	32	0	0.0	56	0.1	0.0	913	1.2	0.7
Arts and media professionals	8	0.3	0.2	-	-	-	2	0.1	0.0	3	0.1	0.1	29	1.2	0.7
Business, human resource and marketing professionals	139	0.7	0.4	5	0	0	15	0.1	0.0	13	0.1	0	243	1.3	0.7
Design, engineering, science and transport professionals	21	0.2	0.1	3	0	0.0	9	0.1	0.0	36	0.4	0.2	101	1.1	0.6
Education professionals	174	1.0	0.7	4	0	0	2	0	0.0	2	0	0	246	1.5	0.9
Health professionals	88	0.6	0.4	8	0.1	0.0	4	0.0	0.0	-	-	-	180	1.3	0.8
ICT professionals	18	0.2	0.1	-	-	-	-	-	-	1	0	0	29	0.4	0.2
Legal, social and welfare professionals	70	1.4	0.8	1	0	0	-	-	-	1	0.0	0.0	85	1.7	1
Technicians and trades workers	99	0.2	0.1	34	0.1	0	171	0.4	0.2	398	1.0	0.5	1,053	2.6	1.3
Engineering, ICT and science technicians	17	0.3	0.1	2	0	0	11	0.2	0.1	30	0.5	0.3	86	1.4	0.7
Automotive and engineering trades workers	13	0.1	0.1	6	0.1	0.0	47	0.5	0.2	160	1.7	0.8	303	3.2	1.5
Construction trades workers	7	0.1	0.1	7	0.1	0.1	47	0.7	0.3	111	1.7	0.8	232	3.5	1.7
Electrotechnology and telecommunications trades workers	10	0.2	0.1	2	0	0.0	13	0.2	0.1	33	0.6	0.3	101	1.7	0.9
Food trades workers	22	0.4	0.2	4	0.1	0	17	0.3	0.2	6	0.1	0.1	95	1.8	1
Skilled animal and horticultural workers	10	0.3	0.2	5	0.2	0.1	6	0.2	0.1	9	0.3	0.2	65	2.2	1.4
Other technicians and trades workers	20	0.5	0.3	8	0.2	0.1	30	0.7	0.4	49	1.1	0.6	171	3.9	2.2
Community and personal service workers	631	1.8	1.4	15	0	0	28	0.1	0.1	38	0.1	0.1	938	2.7	2.1
Health and welfare support workers	107	3	1.9	6	0.2	0.1	4	0.1	0.1	2	0.1	0	167	4.7	2.9
Carers and aides	153	1.2	0.9	8	0.1	0.0	10	0.1	0.1	2	0.0	0.0	277	2.2	1.7
Hospitality workers	61	0.6	0.6	-	-	-	6	0.1	0.1	4	0	0	90	0.9	0.8
Protective service workers	291	7.9	4.4	1	0	0.0	7	0.2	0.1	28	0.8	0.4	369	10.1	5.6
Sports and personal service workers	19	0.4	0.3	-	-	-	1	0.0	0.0	2	0	0	35	0.7	0.6

Table 4.7 Occupational diseases (continued)
Nature of diseases: Number, incidence by occupation (selected diseases): 2012/13

Occupation	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Clerical and administrative workers	289	0.6	0.4	3	0	0	23	0	0	10	0	0	504	1	0.7
Office managers and program administrators	33	0.5	0.3	-	-	-	-	-	-	1	0	0	46	0.6	0.4
Personal assistants and secretaries	15	0.4	0.3	-	-	-	-	-	-	1	0	0.0	26	0.7	0.4
General clerical workers	38	0.4	0.3	2	0	0	3	0	0	-	-	-	70	0.8	0.6
Inquiry clerks and receptionists	37	0.4	0.3	1	0	0	-	-	-	1	0	0.0	52	0.6	0.4
Numerical clerks	31	0.3	0.2	-	-	-	1	0	0	1	0	0	63	0.5	0.3
Clerical and office support workers	25	0.9	0.6	-	-	-	10	0.4	0.2	2	0.1	0	63	2.4	1.6
Other clerical and administrative workers	110	1.7	0.9	-	-	-	9	0.1	0.1	4	0.1	0.0	184	2.8	1.6
Sales workers	140	0.4	0.3	1	0	0	32	0.1	0.1	4	0	0	342	1	0.8
Sales representatives and agents	32	0.6	0.3	-	-	-	5	0.1	0	-	-	-	48	0.8	0.4
Sales assistants and salespersons	87	0.4	0.3	1	0	0	26	0.1	0.1	2	0	0	250	1.2	1
Sales support workers	21	0.4	0.4	-	-	-	1	0	0	2	0	0	44	0.8	0.8
Machinery operators and drivers	126	0.6	0.3	8	0	0	158	0.8	0.4	404	2	1	1023	5.2	2.6
Machine and stationary plant operators	20	0.4	0.2	2	0	0	37	0.8	0.4	212	4.7	2.3	369	8.2	4.0
Mobile plant operators	9	0.3	0.1	-	-	-	21	0.6	0.3	86	2.5	1.2	161	4.7	2.2
Road and rail drivers	75	1	0.5	6	0.1	0	56	0.7	0.4	95	1.2	0.6	357	4.6	2.3
Storepersons	22	0.6	0.3	-	-	-	44	1.2	0.7	11	0.3	0.2	136	3.7	2.1
Labourers	166	0.5	0.4	31	0.1	0.1	175	0.6	0.4	530	1.7	1.2	1360	4.4	3.1
Cleaners and laundry workers	45	0.6	0.5	5	0.1	0.1	21	0.3	0.2	41	0.6	0.4	213	2.9	2.3
Construction and mining labourers	8	0.2	0.1	3	0.1	0	21	0.5	0.3	145	3.7	1.8	228	5.7	2.9
Factory process workers	13	0.2	0.1	10	0.2	0.1	43	0.7	0.4	92	1.5	0.8	265	4.2	2.4
Farm, forestry and garden workers	11	0.6	0.4	1	0.1	0	8	0.4	0.3	12	0.7	0.4	59	3.3	2.2
Food preparation assistants	20	0.4	0.4	1	0	0	7	0.1	0.1	6	0.1	0.1	61	1.1	1.2
Other labourers	69	1.2	0.9	11	0.2	0.1	75	1.4	1	234	4.2	3.1	534	9.6	7.0
Not stated	13	n.a.	n.a.	-	-	-	-	-	-	13	n.a.	n.a.	28	n.a.	n.a.
Total	2,235	0.7	0.4	116	0	0	649	0.2	0.1	1524	0.5	0.3	6,627	2.1	1.2

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

n.a. Not applicable

Table 5.1 Other work-related injuries Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Agriculture, forestry and fishing	2	0	1	0	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Agriculture	1	0	1	0	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Agriculture, forestry and fishing support services	1	0	0	0	1	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Mining	3	5	0	27	35	0.9	0.4	174	6.4	2.6	3,308	94,514	12,138
Coal mining	3	5	0	26	34	2.0	0.9	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Metal ore mining	0	0	0	1	1	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Manufacturing	3	1	3	10	17	0.1	0.0	215	16.5	11.7	917	53,993	15,181
Food product manufacturing	1	0	1	4	6	0.1	0.0	75	15	9.4	68	11,390	8,659
Basic chemical and chemical product manufacturing	0	1	0	0	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Polymer product and rubber product manufacturing	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Non-metallic mineral product manufacturing	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Transport equipment manufacturing	0	0	1	2	3	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Machinery and equipment manufacturing	2	0	1	0	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Furniture and other manufacturing	0	0	0	2	2	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Electricity, gas, water and waste services	0	0	0	4	4	0.1	0.1	12	3	0.9	36	9,040	5,250
Electricity supply	0	0	0	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Gas supply	0	0	0	1	1	0.6	0.3*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Waste collection, treatment and disposal services	0	0	0	2	2	0.3	0.2	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Construction	0	0	3	10	13	0.1	0.0	288	22.1	11.4	480	36,988	14,925
Building construction	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Heavy and civil engineering construction	0	0	1	5	6	0.4	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Construction services	0	0	2	4	6	0.0	0.0	181	30.1	16.1	280	46,702	37,621
Wholesale trade	1	0	0	6	7	0.1	0.0	39	6.4	4.7	767	109,576	14,863
Machinery and equipment wholesaling	1	0	0	2	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Motor vehicle and motor vehicle parts wholesaling	0	0	0	1	1	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Grocery, liquor and tobacco product wholesaling	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other goods wholesaling	0	0	0	2	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Retail trade	0	1	2	20	23	0.1	0.0	188	8.5	1.9	304	13,227	9,770
Food retailing	0	0	1	5	6	0.1	0.0	84	14.0	0.4	103	17,275	10,667
Other store-based retailing	0	1	1	15	17	0.1	0.1	104	6.5	2.4	200	11,799	6,883
Accommodation and food services	2	1	3	9	15	0.1	0.0	192	16	2.6	247	16,468	17,010
Accommodation	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Food and beverage services	2	1	3	8	14	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.

Table 5.1 Other work-related injuries (continued)
Industry statistics: Number, incidence, time lost and cost: 2012/13

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Transport, postal and warehousing	0	4	4	14	22	0.1	0.1	211	11.7	6.8	359	16,341	10,222
Road transport	0	0	2	6	8	0.1	0.1	114	14.3	9.9	77	9,684	7,561
Rail transport	0	1	0	0	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Air and space transport	0	0	1	1	2	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Postal and courier pick-up and delivery services	0	1	1	2	4	0.2	0.1	n.p.	n.p.	n.p.	124	31,215	29,125
Warehousing and storage services	0	2	0	5	7	0.4	0.2	17	3.5	2.4	97	13,890	8,988
Information media and telecommunications	0	0	0	5	5	0.1	0.0	46	9.1	10.9	102	20,599	11,024
Publishing (except internet and music publishing)	0	0	0	4	4	0.3	0.2	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Library and other information services	0	0	0	1	1	0.4	0.2*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Financial and insurance services	0	0	3	18	21	0.1	0.1	224	10.7	2.7	412	19,636	16,684
Finance	0	0	0	8	8	0.1	0.1	53	6.7	3.6	184	23,094	24,134
Insurance and superannuation funds	0	0	0	5	5	0.2	0.1	24	4.8	1.9	71	14,292	7,224
Auxiliary finance and insurance services	0	0	3	5	8	0.2	0.1	147	18.3	5.0	156	19,518	17,473
Rental, hiring and real estate services	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Property operators and real estate services	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Professional, scientific and technical services	0	0	2	24	26	0.1	0.1	188	7.2	2.4	495	19,071	14,923
Professional, scientific and technical services (except comp	0	0	1	18	19	0.1	0.1	117	6.1	2.6	373	19,677	15,202
Computer system design and related services	0	0	1	6	7	0.1	0.1	72	10.3	1.9	121	17,427	10,734
Administrative and support services	0	3	2	20	25	0.2	0.1	217	9.9	7.6	662	26,513	12,683
Administrative services	0	1	2	18	21	0.2	0.1	n.p.	n.p.	n.p.	385	18,360	11,966
Building cleaning, pest control and other support services	0	2	0	2	4	0.1	0.1	n.p.	n.p.	n.p.	277	69,314	30,163
Public administration and safety	2	2	6	71	81	0.5	0.3	684	8.9	3.3	1,929	23,817	8,500
Public administration	0	1	2	12	15	0.1	0.1	103	7.4	2.1	192	12,825	8,279
Public order, safety and regulatory services	2	1	4	59	66	1.4	0.8	580	9.2	3.6	1,736	26,316	8,516
Education and training	0	0	5	11	16	0.1	0.0	390	24.4	4.3	196	12,297	9,866
Preschool and school education	0	0	3	5	8	0.1	0.0	199	24.9	5.7	135	16,949	12,979
Tertiary education	0	0	0	6	6	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Adult, community and other education	0	0	2	0	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Health care and social assistance	0	0	2	27	29	0.1	0.0	245	8.4	4.9	344	11,886	8,275
Hospitals	0	0	0	13	13	0.1	0.1	74	5.7	4.1	89	6,857	5,473
Medical and other health care services	0	0	2	10	12	0.1	0.1	141	11.8	3.8	193	16,134	9,534
Residential care services	0	0	0	4	4	0.1	0.0	29	7.3	6.9	61	15,484	17,381

Table 5.1 Other work-related injuries (continued) Industry statistics: Number, incidence, time lost and cost: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Arts and recreation services	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Sports and recreation activities	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other services	1	0	3	14	18	0.2	0.1	218	12.8	6.1	276	15,362	11,315
Repair and maintenance	1	0	2	2	5	0.1	0.0	96	24	16.7	120	24,142	7,267
Personal and other services	0	0	1	12	13	0.2	0.2*	122	9.4	6.1	155	11,985	11,774
Not stated	1	0	0	0	1	n.a.	n.a.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Total	15	17	40	292	364	0.1	0.1	3,634	10.9	4.2	11,039	30,327	10,795
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees b. Frequency rate is the number of injuries per million hours worked c. Time lost is included only for temporary disability cases resulting in less than three years off work n.a. Not applicable n.p. Not published * Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution ** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use													

Table 5.2 Other work-related injuries
Occupation statistics: Number, incidence, time lost and cost: 2012/13

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Managers	3	0	4	21	28	0.1	0.0	356	14.2	2.6	2,300	82,158	20,344
Chief executives, general managers and legislators	1	0	1	5	7	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Specialist managers	2	0	2	14	18	0.1	0.0	177.0	11.0	5	1,614	89,716	21,356
Hospitality, retail and service managers	0	0	1	2	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Professionals	0	1	6	40	47	0.1	0.0	526	11.4	4.5	1,354	28,828	11,895
Arts and media professionals	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Business, human resource and marketing professionals	0	1	2	10	13	0.1	0.0	113	9.4	2.0	148	11,402	9,204
Design, engineering, science and transport professionals	0	0	0	7	7	0.1	0.0	51	7.2	4.9	712	101,744	11,895
Education professionals	0	0	2	2	4	0.0	0.0	139	34.8	23.0	129	32,464	15,612
Health professionals	0	0	1	10	11	0.1	0.1	116	10.5	8.9	143	13,064	6,221
ICT professionals	0	0	1	6	7	0.1	0.0	85	12.2	3.6	149	21,344	18,637
Legal, social and welfare professionals	0	0	0	4	4	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Technicians and trades workers	4	2	3	30	39	0.1	0.0	300	9.1	5.7	1,527	39,168	9,907
Engineering, ICT and science technicians	1	0	1	8	10	0.2	0.1	74	8.2	2.0	1,074	107,498	7,120
Automotive and engineering trades workers	2	2	2	6	12	0.1	0.1	116	14.4	4.1	214	17,878	5,234
Construction trades workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Electrotechnology and telecommunications trades workers	0	0	0	3	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Food trades workers	0	0	0	5	5	0.1	0.1	38	7.7	4.0	68	13,785	15,472
Other technicians and trades workers	1	0	0	7	8	0.2	0.1	50	7.2	6.7	128	16,094	14,242
Community and personal service workers	2	2	6	69	79	0.2	0.2	704	9.4	4.0	1,960	24,816	9,529
Health and welfare support workers	0	0	2	3	5	0.1	0.1	128	25.7	2.7	88	17,727	5,629
Carers and aides	0	0	1	4	5	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Hospitality workers	1	1	1	3	6	0.1	0.1	70	17.4	8.4	106	17,827	21,640
Protective service workers	1	1	2	56	60	1.6	0.9	424	7.3	3.0	1,598	26,641	8,516
Sports and personal service workers	0	0	0	3	3	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.

Table 5.2 Other work-related injuries (continued)
Occupation statistics: Number, incidence, time lost and cost: 2012/13

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Clerical and administrative workers	1	1	8	57	67	0.1	0.1	669	10.3	4.1	1,084	16,192	10,734
Office managers and program administrators	1	0	1	5	7	0.1	0.1	86	14.3	2.3	80	11,436	11,857
Personal assistants and secretaries	0	0	1	5	6	0.2	0.1	50	8.4	4.9	96	16,009	13,397
General clerical workers	0	0	2	4	6	0.1	0.0	127	21.1	10.5	240	40,034	29,650
Inquiry clerks and receptionists	0	1	0	8	9	0.1	0.1	52	6.6	5.9	108	12,032	8,591
Numerical clerks	0	0	0	10	10	0.1	0.1	65	6.5	2.1	200	20,064	16,313
Clerical and office support workers	0	0	3	6	9	0.3	0.2	148	16.4	6.4	172	19,215	8,057
Other clerical and administrative workers	0	0	1	19	20	0.3	0.2	142	7.1	3.1	186	9,335	8,204
Sales workers	0	1	4	22	27	0.1	0.1	364	14.0	3.8	564	20,921	12,683
Sales representatives and agents	0	0	2	5	7	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Sales assistants and salespersons	0	1	2	16	19	0.1	0.1	181	10.0	2.1	401	21,133	16,217
Sales support workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Machinery operators and drivers	1	6	3	33	43	0.2	0.1	330	9.2	4.8	1,341	31,205	8,062
Machine and stationary plant operators	0	3	1	12	16	0.4	0.2	131	10.0	2.0	418	26,176	5,693
Mobile plant operators	1	1	0	5	7	0.2	0.1	39	7.8	5.0	678	96,928	14,918
Road and rail drivers	0	1	2	11	14	0.2	0.1	144	11.1	7.9	166	11,870	7,561
Storepersons	0	1	0	5	6	0.2	0.1	16	3.3	2.4	78	13,051	12,301
Labourers	3	4	6	20	33	0.1	0.1	384	14.8	5.4	902	27,351	10,537
Cleaners and laundry workers	0	2	0	2	4	0.1	0.0	n.p.	n.p.	n.p.	273	68,257	30,163
Construction and mining labourers	0	0	2	1	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Factory process workers	1	1	1	4	7	0.1	0.1	64	12.7	9.1	203	29,009	6,749
Farm, forestry and garden workers	1	0	0	1	2	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Food preparation assistants	1	0	0	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other labourers	0	1	3	11	15	0.3	0.2	191	13.7	6.3	282	18,815	10,856
Not stated	1	0	0	0	1	n.a.	n.a.	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.
Total	15	17	40	292	364	0.1	0.1	3,634	10.9	4.2	11,039	30,327	10,795

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

n.p. Not published

Table 5.3 Other work-related injuries														
Age statistics: Number, incidence, time lost and cost: 2012/13														
Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)			
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$	
Persons														
15–19	1	0	0	0	1	0.0	0.0	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.	
20–24	2	2	5	33	42	0.1	0.1	452	11.9	3.5	651	15,522	5,021	
25–29	1	5	1	45	52	0.1	0.1	222	4.8	1.9	1,196	23,009	5,831	
30–34	1	1	1	34	37	0.1	0.1	251	7.2	2.6	1,693	45,783	12,692	
35–39	1	1	1	34	37	0.1	0.1	234	6.7	3.6	1,133	30,643	14,918	
40–44	0	0	8	36	44	0.1	0.1	647	14.7	3.0	1,093	24,853	9,366	
45–49	2	3	3	38	46	0.1	0.1	311	7.6	5.6	1,681	36,548	10,507	
50–54	4	2	7	35	48	0.1	0.1	608	14.5	5.9	2,064	43,020	15,042	
55–59	0	1	11	20	32	0.1	0.1	663	21.4	9.4	595	18,613	15,401	
60–64	3	1	2	12	18	0.1	0.1	182	13.0	5.7	831	46,192	14,452	
65+	0	1	1	5	7	0.1	0.1	64	10.7	6.8	n.p.	n.p.	n.p.	
Total	15	17	40	292	364	0.1	0.1	3,634	10.9	4.2	11,039	30,327	10,795	
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees														
b. Frequency rate is the number of injuries per million hours worked														
c. Time lost is included only for temporary disability cases resulting in less than three years off work														
n.p. Not published														
n.a. Not applicable														

Table 5.4 Other work-related injuries Time lost and cost for temporary disability cases only: 2012/13							
Time Lost	Number of injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)		
	Number	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total	Average \$
Persons							
Up to 1 week	62	18.7	27	0.7	529	7.8	8,533
Over 1 week to 2 weeks	59	17.8	95	2.6	410	6.0	6,956
Over 2 weeks to 4 weeks	42	12.7	114	3.1	360	5.3	8,578
Over 4 weeks to 26 weeks	129	38.9	1,339	36.9	3,485	51.2	27,022
Over 26 weeks	40	12.0	2,059	56.7	2,021	29.7	50,538
Total	332	100	3,634	100	6,807	100	20,503
a. Time lost is included only for temporary disability cases resulting in less than three years off work							

Table 5.5 Other work-related injuries Nature of occurrence: 2012/13												
Name of occurrence	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			Six months and over	Less than six months			Total	Average	Median	Total \$'000	Average \$	Median \$
Persons												
Away from work during recess period	2	3	16	152	173	0.1	1,595	9.5	3.1	3,521	20,356	10,537
Commuting accidents	13	14	24	140	191	0.1	2,039	12.4	5.1	7,517	39,359	11,369
Total other work-related injuries	15	17	40	292	364	0.1	3,634	10.9	4.2	11,039	30,327	10,795
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees b. Time lost is included only for temporary disability cases resulting in less than three years off work												

Table 6.1 Lost time injuries Lost time injuries/diseases: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Agriculture, forestry and fishing	7	52	176	1,467	1,702	36.8	18.6	15,148	9.2	2.6	21,482	12,622	3,924
Agriculture	5	38	140	1,171	1,354	35.9	18.3	12,197	9.3	2.7	17,548	12,960	4,020
Aquaculture	0	1	2	4	7	12.8*	8.4*	140	23.4	7.1	145	20,823	11,993
Forestry and logging	0	6	6	46	58	33.3	16.4*	364.429	7.0	1.0	652	11,252	5,341
Fishing, hunting and trapping	0	1	1	11	13	**	**	86.571	7.2	1.9	99	7,625	3,664
Agriculture, forestry and fishing support services	2	6	27	235	270	44.7	21.6	2,360	9.1	2.4	3,036	11,246	3,196
Mining	4	416	38	645	1103	27.2	12.4	4,337	6.4	2.1	39,851	36,130	5,604
Coal mining	3	400	11	327	741	42.9	20	1,945	5.8	2.9	15,573	21,017	7,445
Oil and gas extraction	0	0	0	5	5	0.7	0.3	19.714	3.9	1.0	3	673	482
Metal ore mining	0	4	9	97	110	25.6	11.4	715.143	6.8	1.1	1,137	10,337	2,838
Non-metallic mineral mining and quarrying	0	10	12	153	175	41.9	19.7	1,174	7.1	1.7	1,718	9,820	3,159
Exploration and other mining support services	1	2	6	63	72	10	4.4	483.857	7.1	0.7	21,419	297,490	1,227
Manufacturing	15	653	615	7,360	8,643	32.5	16.9	56,250	7.1	1.6	87,840	10,163	2,766
Food product manufacturing	3	73	114	1,545	1,735	21.5	11.9	11,289	6.8	1.7	15,028	8,662	2,606
Beverage and tobacco product manufacturing	0	7	22	204	233	32.6	15.6	1,825	8.2	1.4	1,258	5,400	1,750
Textile, leather, clothing and footwear manufacturing	0	15	11	111	137	15.2	7.9	957	8.0	1.9	1,285	9,387	2,355
Wood product manufacturing	0	46	45	601	692	50.2	27.2	4,682	7.3	2.0	6,713	9,701	3,870
Pulp, paper and converted paper product manufacturing	1	7	16	125	149	30	13.7	1,291	9.2	2.3	1,871	12,558	3,093
Printing (including the reproduction of recorded media)	0	19	20	193	232	17.6	9.6	1,698	8.0	1.3	3,014	12,993	3,438
Petroleum and coal product manufacturing	1	8	3	39	51	17.2	9.1	221	5.3	1.8	1,148	22,511	4,465
Basic chemical and chemical product manufacturing	0	10	29	257	296	19.2	9.9	2,496	8.8	1.9	2,716	9,176	3,468
Polymer product and rubber product manufacturing	0	13	17	108	138	14.9	7.7	1,375	11.0	3.0	2,467	17,882	3,273
Non-metallic mineral product manufacturing	1	63	48	412	524	67.6	32.8	4,069	8.8	2.3	7,286	13,906	4,406
Primary metal and metal product manufacturing	1	122	27	215	365	16.8	8.5	1,923	8.0	1.6	6,514	17,847	4,870
Fabricated metal product manufacturing	2	87	89	1,189	1,367	107.2	52.1	7,878	6.2	1.3	12,863	9,410	2,214
Transport equipment manufacturing	0	72	48	593	713	54.3	27.4	4,510	7.0	1.4	6,628	9,296	2,379
Machinery and equipment manufacturing	6	78	89	1,469	1,642	38.6	19.5	8,889	5.7	1.1	14,886	9,066	2,204
Furniture and other manufacturing	0	33	37	299	369	32	15.5	3,148	9.4	2.0	4,157	11,267	3,992

Table 6.1 Lost time injuries (continued)													
Lost time injuries/diseases: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Electricity, gas, water and waste services	4	64	46	383	497	14.3	7.7	3,704	8.7	2.9	8,383	16,868	4,915
Electricity supply	2	33	6	57	98	4.9	2.7	367	5.8	1.3	3,138	32,023	4,954
Gas supply	0	1	1	11	13	7.9	3.5*	66	5.5	1.6	168	12,954	7,953
Water supply, sewerage and drainage services	0	20	3	51	74	11	6.2	385	7.1	2.1	1,337	18,071	7,689
Waste collection, treatment and disposal services	2	10	36	264	312	48.8	24.3	2,886	9.7	4.0	3,739	11,986	3,920
Construction	10	359	505	4,179	5,053	24.9	12.1	43,931	9.4	2.9	68,779	13,612	5,193
Building construction	2	82	111	988	1,183	18.5	9	9,753	8.9	2.7	17,172	14,516	5,023
Heavy and civil engineering construction	0	78	44	502	624	37.5	15.5	4,415	8.1	2.1	7,788	12,481	4,677
Construction services	8	199	350	2,689	3,246	26.6	13.2	29,764	9.8	3.0	43,818	13,499	5,319
Wholesale trade	7	60	236	2,229	2,532	18.3	9.7	19,881	8.1	1.6	27,417	10,828	3,110
Basic material wholesaling	2	12	33	315	362	9.3	4.8	2,894	8.3	2.4	4,943	13,655	4,027
Machinery and equipment wholesaling	2	25	70	762	859	21.7	11.2	5,802	7.0	0.9	8,240	9,594	2,182
Motor vehicle and motor vehicle parts wholesaling	0	3	13	164	180	30.9	16.3	1,075	6.1	1.3	1,122	6,238	1,839
Grocery, liquor and tobacco product wholesaling	1	11	55	494	561	24.2	13.7	4,442	8.1	1.9	6,286	11,206	2,937
Other goods wholesaling	1	7	62	468	538	19.5	10.6	5,288	10.0	2.3	5,742	10,674	4,751
Commission-based wholesaling	1	2	3	26	32	10.3	5.6	381	13.1	2.0	1,080	33,772	6,771
Retail trade	3	68	339	3,612	4,022	11	7.8	29,865	7.6	1.7	35,645	8,863	2,752
Motor vehicle and motor vehicle parts retailing	1	13	66	564	644	14.1	8.3	5,113	8.2	1.6	5,169	8,027	2,265
Fuel retailing	0	2	8	51	61	5.6	3.7	658	11.2	2.6	824	13,509	5,788
Food retailing	1	17	74	931	1,023	9.1	6.8	7,266	7.2	2.0	9,962	9,738	3,261
Other store-based retailing	1	36	186	2,034	2,257	11.8	8.7	16,552	7.5	1.6	19,368	8,582	2,633
Non-store retailing and retail commission-based buying and/or selling	0	0	5	32	37	5.6	2.8	276	7.5	2.3	320	8,672	3,700
Accommodation and food services	5	46	251	3,659	3,961	14.1	11	24,471	6.3	1.4	29,024	7,328	1,912
Accommodation	1	7	50	730	788	23.7	15.5	4,762	6.1	1.3	5,402	6,856	2,192
Food and beverage services	4	39	201	2,929	3,173	12.8	10.3	19,709	6.3	1.6	23,621	7,445	1,852
Transport, postal and warehousing	12	236	473	3,225	3,946	26.1	14.1	38,286	10.4	2.7	49,651	12,583	4,274
Road transport	8	64	194	1,306	1,572	27.9	14.0	15,762	10.6	3.2	24,204	15,397	5,534
Rail transport	0	80	4	258	342	20.7	10.8	847	3.2	0.9	4,285	12,530	4,263
Water transport	0	3	3	31	37	20.3	9.7*	237	7.0	1.4	352	9,523	2,054
Air and space transport	0	23	94	249	366	19.0	11.8	6,207	18.1	9.7	3,176	8,680	4,463
Other transport	0	4	28	88	120	58.5	29.1*	1,898	16.5	3.1	1,358	11,321	4,338
Postal and courier pick-up and delivery services	0	5	45	208	258	12.2	7.4	3,523	13.9	5.3	3,381	13,107	5,622
Transport support services	2	46	81	768	897	62.4	33.8	7,520	8.9	2.1	9,747	10,867	3,408
Warehousing and storage services	2	11	24	317	354	18.4	10.0	2,292	6.7	1.3	3,144	8,882	2,474

Table 6.1 Lost time injuries (continued)													
Lost time injuries/diseases: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Information media and telecommunications	0	9	37	343	389	5.7	3.0	3,295	8.7	2.0	4,150	10,670	3,353
Publishing (except internet and music publishing)	0	4	7	86	97	7.8	4.3	593	6.4	2.0	1,063	10,969	4,571
Motion picture and sound recording activities	0	0	4	41	45	5.3	3.3	271	6.2	1.7	399	8,884	2,162
Broadcasting (except internet)	0	0	6	61	67	5.3	2.8	632	9.4	1.4	525	7,841	2,650
Telecommunications services	0	3	15	113	131	4.4	2.2	1,374	10.8	2.7	1,752	13,376	3,643
Internet service providers, web search portals and data processing services	0	0	3	17	20	7.4	4.1*	162	8.1	0.7	88	4,416	2,679
Library and other information services	0	2	2	25	29	10.7	7.2*	264	9.8	3.6	320	11,060	6,603
Financial and insurance services	3	6	84	519	612	4.3	2.3	5,943	9.9	2.0	6,630	10,834	4,357
Finance	0	2	33	208	243	3.2	1.7	2,310	9.6	2.1	2,521	10,378	4,220
Insurance and superannuation funds	0	1	29	169	199	7.0	3.8	2,105	10.6	1.3	1,645	8,270	3,227
Auxiliary finance and insurance services	3	3	22	142	170	4.6	2.3	1,528	9.4	2.6	2,462	14,488	6,484
Rental, hiring and real estate services	0	21	62	416	499	9.1	4.8	5,266	11.0	2.8	5,516	11,055	4,502
Rental and hiring services (except real estate)	0	16	27	245	288	26.2	16.3	2,468	9.1	2.6	3,306	11,481	4,777
Property operators and real estate services	0	5	35	171	211	4.8	2.4	2,798	13.6	3.0	2,209	10,473	4,089
Professional, scientific and technical services	7	32	120	886	1,045	4.1	2.1	9,367	9.4	1.7	13,381	12,805	4,081
Professional, scientific and technical services (except computer system design and related services)	6	31	102	760	899	4.7	2.5	7,751	9.0	1.7	11,333	12,607	4,060
Computer system design and related services	1	1	18	126	146	2.2	1.1	1,615	11.2	1.6	2,048	14,029	4,466
Administrative and support services	2	61	129	1,642	1,834	13.2	8.0	12,587	7.1	1.7	16,195	8,831	2,621
Administrative services	1	22	64	975	1,062	10.9	6.3	6,835	6.6	1.4	7,756	7,303	1,966
Building cleaning, pest control and other support services	1	39	65	667	772	18.6	12.2	5,752	7.9	2.3	8,439	10,932	3,848
Public administration and safety	7	167	369	4,306	4,849	31.1	17.9	33,271	7.1	1.6	50,505	10,416	3,403
Public administration	2	108	180	2,424	2,714	26.3	15.4	16,084	6.2	1.1	22,465	8,277	2,660
Defence	0	0	6	10	16	3.1	1.8	450	28.2	21.8	221	13,856	9,689
Public order, safety and regulatory services	5	59	183	1,872	2,119	44.5	25.0	16,737	8.1	2.4	27,818	13,128	4,929
Education and training	3	30	620	4,100	4,753	17.4	11.3	47,362	10.0	1.4	34,843	7,331	2,452
Preschool and school education	2	20	520	3,306	3,848	24.4	15.3	39,405	10.3	1.4	27,122	7,048	2,321
Tertiary education	1	9	71	598	679	8.4	5.5	5,896	8.8	1.6	5,700	8,395	3,138
Adult, community and other education	0	1	29	196	226	6.5	4.9	2,060	9.2	1.6	2,021	8,943	3,052

Table 6.1 Lost time injuries (continued)													
Lost time injuries/diseases: 2012/13													
Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Six months and over	Less than six months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Health care and social assistance	1	75	643	7,828	8,547	20.3	13.7	60,497	7.1	1.9	60,590	7,089	2,414
Hospitals	0	38	159	2,801	2,998	24.1	15.7	19,027	6.4	2.3	22,656	7,557	3,274
Medical and other health care services	0	18	137	1,001	1,156	9.4	6.2	11,005	9.7	2.6	11,391	9,854	3,637
Residential care services	1	14	284	3,228	3,527	50.4	37.3	25,044	7.1	1.4	21,141	5,994	1,702
Social assistance services	0	5	63	798	866	8.3	5.6	5,422	6.3	1.3	5,400	6,237	1,984
Arts and recreation services	2	9	67	765	843	13.3	10.2	6,523	7.9	1.9	7,706	9,142	2,805
Heritage activities	0	4	15	129	148	15.4	10.4	1,355	9.4	1.7	1,245	8,415	2,247
Creative and performing arts activities	1	0	11	107	119	11.9	9.4	932	8.0	2.0	1,021	8,587	3,348
Sports and recreation activities	1	3	41	508	553	15.6	13.3	4,176	7.6	2.3	5,199	9,402	2,750
Gambling activities	0	2	0	21	23	2.8	1.6	60	2.9	0.4	240	10,447	5,512
Other services	7	100	310	2,458	2,875	24.6	14.0	27,974	10.1	2.9	25,257	8,785	2,726
Repair and maintenance	3	50	89	747	889	14.6	7.4	7,313	8.8	1.9	9,153	10,296	3,355
Personal and other services	4	50	219	1,684	1,957	36.2	23.6	20,438	10.7	3.7	15,919	8,135	2,554
Private households employing staff and undifferentiated goods and service-producing activities of households for own use	0	0	2	27	29	15.5	13.1*	223	7.7	1.4	184	6,371	3,159
Not stated	4	37	0	0	41	n.a.	n.a.	n.a.	n.a.	n.a.	140	3,419	0
Total	103	2,501	5,120	50,022	57,746	17.9	10.7	447,960	8.1	1.9	592,995	10,269	2,992
a. Inc. (Incidence rate) is the number of injuries per 1,000 employees													
b. Frequency rate is the number of injuries per million hours worked													
c. Time lost is included only for temporary disability cases resulting in less than three years off work													
n.a. Not applicable													
n.p. Not published													
* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution													
** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use													

Table 7.1 Payments										
Type of payments made from 2003/04 to 2012/13 (\$'000) (not adjusted for inflation)										
Type of payment	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Compensation payments	1,880,195	1,760,340	1,749,910	1,724,319	1,802,104	1,999,882	2,192,505	2,260,559	2,454,125	2,252,261
Ambulance services	10,917	12,319	12,038	6,273	3,885	3,994	7,728	2,977	2,920	2,305
Medical treatment	345,278	340,984	344,717	362,635	392,760	435,893	456,364	450,898	511,499	491,527
Hospital treatment	73,767	74,377	73,622	75,539	79,142	91,745	98,354	104,987	103,711	101,989
Rehabilitation treatment	122,615	120,448	107,148	94,076	96,260	109,743	129,613	123,070	132,867	147,536
Physiotherapy and chiropractic treatment	68,780	66,667	60,993	60,461	64,016	71,235	76,084	80,926	89,479	78,586
Damage to artificial limbs and clothing	5,574	6,431	7,928	8,700	9,996	11,322	12,960	14,107	28,392	28,924
Death payments	25,371	25,345	22,747	23,563	21,898	50,255	45,353	53,743	37,874	44,360
Permanent injury	261,694	187,240	192,680	165,321	151,565	170,234	205,666	201,385	210,044	142,013
Pain and suffering	111,437	72,377	70,717	60,363	56,744	62,081	75,569	76,693	80,723	51,090
Commutation	28,886	17,697	19,324	18,253	24,542	31,729	46,459	31,415	39,885	31,830
Old sections 36, 37 (weekly benefit)	459,876	448,060	428,268	432,661	456,857	476,945	506,432	559,414	618,364	456,766
Old section 40 partial incapacity (weekly benefit)	227,851	262,854	298,411	313,470	338,449	364,814	390,485	421,072	448,804	412,602
Old section 38 (weekly benefit)	138,143	125,535	111,312	102,998	105,986	119,886	141,432	139,866	149,557	133,603
Incapacity first 13 weeks (weekly benefit)	-	-	-	-	-	-	-	-	-	94,132
Incapacity 14–130 weeks (weekly benefit)	-	-	-	-	-	-	-	-	-	22,054
Incapacity over 130 weeks (weekly benefit)	-	-	-	-	-	-	-	-	-	12,936
Non-compensation payments	925,504	494,582	455,638	489,005	473,760	525,508	544,554	598,833	644,092	696,807
Transport and maintenance	15,895	13,243	16,126	23,469	27,879	29,792	26,944	32,945	34,866	34,474
Damages and common law	431,830	209,205	189,536	225,925	226,361	269,317	286,222	326,716	348,085	391,450
Investigation expenses	117,561	107,110	110,423	101,422	90,079	92,977	97,680	105,523	116,762	131,141
Interpreter services	2,419	2,468	2,537	2,309	2,213	2,621	2,618	2,850	2,627	2,951
Legal costs	357,798	162,554	137,013	135,879	127,225	130,799	131,087	130,798	141,751	136,788
Total	2,805,700	2,254,923	2,205,548	2,213,325	2,275,865	2,525,390	2,737,060	2,859,392	3,098,217	2,949,068
Note: Payments data in this table have not been adjusted for inflation/deflation. Care should be taken when interpreting unadjusted data. To enable time series comparisons, a method of indexation is recommended.										

Table 7.2 Payments
Payments made in 2012/13 for all cases

Type of payment	Type of payment by nature of occurrence								Type of payment by gender					
	Workplace injuries		Other work-related injuries		Occupational diseases		All employment injuries (a)		Males		Females		Persons	
	\$'000	%	\$'000	%	\$'000	%	\$'000	%	\$'000	%	\$'000	%	\$'000	%
Compensation payments	1,701,002	76	165,616	86.6	385,643	74.1	2,252,261	76.4	1,474,159	75.3	778,102	78.5	2,252,261	76.4
Ambulance services	2,012	0.1	126	0.1	167	0	2,305	0.1	1,655	0.1	650	0.1	2,305	0.1
Medical treatment	377,436	16.9	41,517	21.7	72,573	13.9	491,527	16.7	321,695	16.4	169,832	17.1	491,527	16.7
Hospital treatment	84,467	3.8	6,415	3.4	11,106	2.1	101,989	3.5	74,418	3.8	27,570	2.8	101,989	3.5
Rehabilitation treatment	111,494	5	9,498	5	26,543	5.1	147,536	5.0	83,554	4.3	63,982	6.5	147,536	5.0
Physiotherapy and chiropractic treatment	65,025	2.9	6,062	3.2	7,498	1.4	78,586	2.7	44,105	2.3	34,480	3.5	78,586	2.7
Damage to artificial limbs and clothing	23,788	1.1	3,014	1.6	2,121	0.4	28,924	1.0	20,238	1.0	8,685	0.9	28,924	1.0
Death payments	22,231	1	15,286	8	6,842	1.3	44,360	1.5	39,381	2.0	4,978	0.5	44,360	1.5
Permanent injury	100,212	4.5	9,838	5.1	31,962	6.1	142,013	4.8	101,691	5.2	40,321	4.1	142,013	4.8
Pain and suffering	37,554	1.7	3,255	1.7	10,280	2	51,090	1.7	35,020	1.8	16,070	1.6	51,090	1.7
Commutation	27,285	1.2	2,184	1.1	2,360	0.5	31,830	1.1	24,579	1.3	7,251	0.7	31,830	1.1
Old sections 36, 37 (weekly benefit)	322,999	14.4	28,456	14.9	105,310	20.2	456,766	15.5	291,610	14.9	165,155	16.7	456,766	15.5
Old section 40 partial incapacity (weekly benefit)	331,641	14.8	25,337	13.2	55,622	10.7	412,602	14.0	257,255	13.1	155,346	15.7	412,602	14.0
Old section 38 (weekly benefit)	93,661	4.2	10,128	5.3	29,813	5.7	133,603	4.5	88,554	4.5	45,049	4.5	133,603	4.5
Incapacity first 13 weeks (weekly benefit)	75,447	3.4	811	0.4	17,873	3.4	94,132	3.2	64,543	3.3	29,589	3.0	94,132	3.2
Incapacity 14–130 weeks (weekly benefit)	16,370	0.7	695	0.4	4,989	1	22,054	0.7	16,193	0.8	5,861	0.6	22,054	0.7
Incapacity over 130 weeks (weekly benefit)	9,372	0.4	2,986	1.6	578	0.1	12,936	0.4	9,659	0.5	3,276	0.3	12,936	0.4
Non-compensation payments	536,367	24	25,636	13.4	134,798	25.9	696,807	23.6	484,047	24.7	212,759	21.5	696,807	23.6
Transport and maintenance	26,513	1.2	2,498	1.3	5,462	1	34,474	1.2	21,699	1.1	12,775	1.3	34,474	1.2
Damages and common law	319,549	14.3	2,923	1.5	68,978	13.3	391,450	13.3	293,333	15.0	98,117	9.9	391,450	13.3
Investigation expenses	90,507	4	8,026	4.2	32,607	6.3	131,141	4.4	78,317	4.0	52,823	5.3	131,141	4.4
Interpreter services	2,580	0.1	161	0.1	209	0	2,951	0.1	1,921	0.1	1,030	0.1	2,951	0.1
Legal costs	97,217	4.3	12,025	6.3	27,541	5.3	136,788	4.6	88,775	4.5	48,012	4.8	136,788	4.6
Total	2,237,370	100	191,252	100	520,442	100	2,949,068	100	1,958,206	100	990,862	100	2,949,068	100

Note: Payments data in this table have not been adjusted for inflation/deflation
a. Includes payments for cases for which nature of occurrence has not been determined

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